

Repair Order Detailed Report [REDACTED] **For VIN:** [REDACTED]

VIN	[REDACTED]	Model Year	[REDACTED]	Body	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
Built Date	[REDACTED]	Market	U	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	TRUCK ASSEMBLY PLANT
Color	PAU	GRANITO LUCENTE (GRANITE CRYSTAL)						
Engine	ETK	6.7L I6 CUMMINS TURBO DIESEL ENGINE				Serial #	[REDACTED]	
Transmission	[REDACTED]	AUTOMATIC 68RFE TRANSMISSION				Serial #	[REDACTED]	

Report	[REDACTED]	System Key	[REDACTED]	Report Version	1	Open Date	[REDACTED]
Close Date	[REDACTED]	Narrative Date	[REDACTED]	Category	0	Mileage	15
[REDACTED]	[REDACTED]	Engine Built Date	[REDACTED]	Built Date	[REDACTED]	Ac	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
Address	[REDACTED]						
City	[REDACTED]	State	[REDACTED]	Zip	[REDACTED]	[REDACTED]	[REDACTED]

Complaint: PRE-DELIVERY INSPECTION,CJDR. INSTALL LICENSE PLATE FRAMES AND INSERTS. *****SEND TO DETAIL WHEN COMPLETED*** NEW CAR PREP.INTERIOR/EXTERIOR DETAIL AND APPLY FINISHING TOUCH PRODUCT ON THE INTERIOR AND EXTERIOR OF VEHICLE.([REDACTED]) MANDATORY DEF FILL - [REDACTED]

Cause: PDI DEF

Correction: [REDACTED] PRE-DELIVERY INSPECTION,CJDR. INSTALL LICENSE PLATE FRAMES AND INSERTS. *****SEND TO DETAIL WHEN COMPLETED*** NEW CAR PREP.INTERIOR/EXTERIOR DETAIL AND APPLY FINISHING TOUCH PRODUCT ON THE INTERIOR AND EXTERIOR OF VEHICLE.([REDACTED]) NEW CAR PREP.INTERIOR/EXTERIOR DETAIL AND APPLY FINISHING TOUCH PRODUCT ON THE INTERIOR AND EXTERIOR OF VEHICLE.([REDACTED]) filled with def fluid. FILL DEF FLUID PER [REDACTED] LOP = [REDACTED]

LOP Information

LOP	LOP Description
[REDACTED]	Emission System ; Diesel Exhaust Fluid System ; DEF Fluid Top Off ; Vehicle Delivery Fill

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
[REDACTED]	FLUID -DIESEL EXHAUST	3		No	

Repair Order Detailed Report [REDACTED] **For VIN:** [REDACTED]

VIN	[REDACTED]	Model Year	[REDACTED]	Body	[REDACTED]	LONGHORN MEGA CAB 4X4
Built Date	[REDACTED]	Market	U	US	Plant	SALTILLO TRUCK ASSEMBLY PLANT
Color	PW7	BRIGHT WHITE CLEAR COAT				
Engine	ETK	6.7L	CUMMINS TURBO DIESEL ENGINE		Serial #	[REDACTED]
Transmission	[REDACTED]	AUTO AISIN	[REDACTED]	HD TRANS	Serial #	[REDACTED]

Report	[REDACTED]	System Key	[REDACTED]	Report Version	1	Open Date	[REDACTED]
Close Date	[REDACTED]	Narrative Date	[REDACTED]	Category	0	Mileage	[REDACTED]
[REDACTED]	[REDACTED]	Engine Built Date	[REDACTED]	Built Date	[REDACTED]	A	[REDACTED]
Address	1521 E DRIVERS WAY						
City	[REDACTED]	State	[REDACTED]	Zip	[REDACTED]	[REDACTED]	

Complaint: PDI - PRE DELIVERY INSPECTION TRUCKS - 1.2 [REDACTED] DEF FLUID

Cause: [REDACTED]

Correction: [REDACTED] COMPLETE AND INSTALL REAR FENDERFLARES COMPLETE 160 PDI - PRE DELIVERY INSPECTION TRUCKS - [REDACTED] TRUCK FENDER FLARES -PDI [REDACTED] UP DEF IN TRUCK [REDACTED] DEF FLUID

LOP Information

LOP	LOP Description
[REDACTED]	Emission System ; Diesel Exhaust Fluid System ; DEF Fluid Top Off ; Vehicle Delivery Fill

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
[REDACTED]	FLUID -DIESEL EXHAUST	4		No	

Repair Order Detailed Report [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	[REDACTED]	Body	DJ [REDACTED]	RAM	[REDACTED]	CREW CAB 4X4
Built Date	[REDACTED]	Market	U	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	ASSEMBLY PLANT
Color	[REDACTED]	BRIGHT WHITE CLEAR COAT						
Engine	ETK	6.7L I6 CUMMINS TURBO DIESEL ENGINE				Serial #	[REDACTED]	
Transmission	DEG	[REDACTED]	MANUAL G56 TRANSMISSION			Serial #	[REDACTED]	

Report	[REDACTED]	System Key	[REDACTED]	Report	[REDACTED]	1	Open Date	[REDACTED]
Close Date	[REDACTED]	Narrative Date	[REDACTED]	Category	[REDACTED]	0	Mileage	[REDACTED]
[REDACTED]	[REDACTED]	Engine Built Date	[REDACTED]	Built Date	[REDACTED]	[REDACTED]	A	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	JEEP	[REDACTED]	RAM	[REDACTED]	[REDACTED]
Address	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
City	[REDACTED]	[REDACTED]	[REDACTED]	State	[REDACTED]	IN	Zip	[REDACTED]

Complaint: PERFORM PRE-DELIVERY INSPECTION INSTALL ENHANCED VISIBILITY BRAKE LAMP KIT WHEEL LOCKS FILL DEF

Cause: PDI

Correction: [REDACTED] prep ROAD READY PREP QUICK SERVICE QUICK SERVICE 15 top off DEF fluid FILL DEF EXHAUST

LOP Information is not available

Part Information is not available

Repair Order Detailed Report [REDACTED] **For VIN:** [REDACTED]

VIN	[REDACTED]	Model Year	[REDACTED]	Body	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
Built Date	[REDACTED]	Market	U	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	TRUCK ASSEMBLY PLANT
Color	PAU	GRANITO LUCENTE (GRANITE CRYSTAL)						
Engine	ETK	6.7L I6 CUMMINS TURBO DIESEL ENGINE				Serial #	[REDACTED]	
Transmission	D67	AUTOMATIC 68RFE TRANSMISSION				Serial #	[REDACTED]	

Report #	[REDACTED]	System Key	[REDACTED]	Report	[REDACTED]	1	Open Date	[REDACTED]
Close Date	[REDACTED]	Narrative Date	[REDACTED]	Category	[REDACTED]	0	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	Engine Built Date	[REDACTED]	Built Date	[REDACTED]	[REDACTED]	Ac	[REDACTED]
Dealer	[REDACTED]	[REDACTED]	[REDACTED]	JEEP	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
Dealer Address	[REDACTED]							
Dealer City	SAN DIEGO	[REDACTED]	[REDACTED]	State	[REDACTED]	[REDACTED]	Zip	[REDACTED]

Complaint:

Cause:

Correction: [REDACTED] complete [REDACTED] checked tire pressure [REDACTED] replaced steering wheel assembly [REDACTED] checked dwindow operation, witech et sno codes could not duplicate

LOP Information

LOP	LOP Description
[REDACTED]	Steering ; Steering wheel/Clockspring/Air Bag/SCCM ; Wheel, steering and steering wheel covers ; Steering wheel

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
[REDACTED]	WHEEL -STEERING	1		No	

Repair Order Detailed Report [REDACTED] **For VIN:** [REDACTED]

VIN	[REDACTED]	Model Year	[REDACTED]	Body	D	[REDACTED]	CREW CAB 4X4
Built Date	[REDACTED]	Market	U	[REDACTED]	[REDACTED]	[REDACTED]	TRUCK ASSEMBLY PLANT
Color	PXR	BLACK					
Engine	ETK	6.7L I6 CUMMINS TURBO DIESEL ENGINE				Serial #	[REDACTED]
Transmission	[REDACTED]	AUTOMATIC [REDACTED] TRANSMISSION				Serial #	[REDACTED]

Report	[REDACTED]	System Key	[REDACTED]	Report Version	1	Open Date	[REDACTED]
Close Date	[REDACTED]	Narrative Date	[REDACTED]	Ca	[REDACTED]	Mileage	8
[REDACTED]	[REDACTED]	Engine Built Date	[REDACTED]	Built Date	[REDACTED]	Advisor	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]					
Address	[REDACTED]						
City	[REDACTED]	State	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

Complaint: PERFORM PREDELIVERY INSPECTION PERFORM PREDELIVERY INSPECTION DETAIL & DOOR EDGE GUARDS CUSTOMER REQUESTS NITRO FILL TIRES

Cause:

Correction: PREDELIVERY INSPECTION FENDER FLARES DETAIL & DOOR EDGE GUARDS PERFORM NITRO FILL TIRES

LOP Information is not available

Part Information is not available

Repair Order Detailed Report [REDACTED] **For VIN:** [REDACTED]

VIN	[REDACTED]	Model Year	[REDACTED]	Body	[REDACTED]	CREW CAB 4X4
Built Date	[REDACTED]	Market	U	[REDACTED]	[REDACTED]	TRUCK ASSEMBLY PLANT
Color	[REDACTED]	BRIGHT WHITE CLEAR COAT				
Engine	ETK	6.7L I6 CUMMINS TURBO DIESEL ENGINE			Serial #	[REDACTED]
Transmission	DF2	[REDACTED] AUTO AISIN AS69RC HD TRANS			Serial #	[REDACTED]

Report	[REDACTED]	System Key	[REDACTED]	Report	[REDACTED]	1	Open Date	[REDACTED]
Close Date	[REDACTED]	Narrative Date	[REDACTED]	Category	0	Mileage	16	
[REDACTED]	[REDACTED]	Engine Built Date	[REDACTED]	Built Date	[REDACTED]	A	[REDACTED]	
Dealer	[REDACTED]	[REDACTED]						
Dealer Address	210 N DIVISION ST							
Dealer City	[REDACTED]	State	ID	Zip	[REDACTED]			

Complaint: TOP OFF DIESEL EXHAUST FLUID CHRYSLER VEHICLE

Cause: ADDED DEF AS PART OFPDI PROCESS

Correction: [REDACTED] TOP OFF DIESEL EXHAUST FLUID CHRYSLER VEHICLE

LOP Information

LOP	LOP Description
[REDACTED]	Emission System ; Diesel Exhaust Fluid System ; DEF Fluid Top Off ; Vehicle Delivery Fill

Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
[REDACTED]	FLUID -DIESEL EXHAUST	3		No	

Repair Order Detailed Report [REDACTED] **For VIN:** [REDACTED]

VIN	[REDACTED]	Model Year	[REDACTED]	Body	[REDACTED]	CREW CAB 4X4
Built Date	[REDACTED]	Market	U	US	[REDACTED]	TRUCK ASSEMBLY PLANT
Color	[REDACTED]	BRIGHT WHITE CLEAR COAT				
Engine	ETK	[REDACTED]	I6 CUMMINS TURBO DIESEL ENGINE		Serial #	[REDACTED]
Transmission	[REDACTED]	[REDACTED]	AUTOMATIC [REDACTED] TRANSMISSION		Serial #	[REDACTED]

Report #	[REDACTED]	System Key	[REDACTED]	Report Version	1	Open Date	[REDACTED]
Close Date	[REDACTED]	Narrative Date	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
MDH	101714	Engine Built Date	[REDACTED]	Built Date	[REDACTED]	Advisor	[REDACTED]
Address	[REDACTED]						
City	[REDACTED]	[REDACTED]	[REDACTED]	Zip	[REDACTED]	[REDACTED]	[REDACTED]

Complaint: ADD DEF

Cause:

Correction: ADDED DEF FULID

LOP Information

LOP	LOP Description
[REDACTED]	Emission System ; Diesel Exhaust Fluid System ; DEF Fluid Top Off ; Vehicle Delivery Fill

Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
[REDACTED]-AC	FLUID -DIESEL EXHAUST	1		No	
[REDACTED]	FLUID -DIESEL EXHAUST	1		No	[REDACTED]

Repair Order Detailed Report [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	[REDACTED]	Body	DJ [REDACTED]	RAM	[REDACTED]	CREW CAB 4X4	
Built Date	[REDACTED]	Market	U [REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	ASSEMBLY PLANT	
Color	[REDACTED]	BRIGHT WHITE CLEAR COAT							
Engine	ETK	6.7L I6 CUMMINS TURBO DIESEL ENGINE				Serial #	[REDACTED]		
Transmission	DEG	[REDACTED]	MANUAL G56 TRANSMISSION			Serial #	[REDACTED]		

Report #	[REDACTED]	System Key	[REDACTED]	Report	[REDACTED]	1	Open Date	[REDACTED]
Close Date	[REDACTED]	Narrative Date	[REDACTED]	C:	[REDACTED]	[REDACTED]	Mileage	[REDACTED]
MDH	092418	Engine Built Date	[REDACTED]	Built Date	[REDACTED]	[REDACTED]	A	[REDACTED]
[REDACTED] JEEP DODGE RAM								
Address	[REDACTED]							[REDACTED]
City	[REDACTED]	State	IN	Zip	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

Complaint: C/S BAD VIBRATION AT [REDACTED] BELIVES MAY BE OUT OF BLANCE WHEEL

Cause:

Correction: [REDACTED] had vibration between 70 to [REDACTED] tireswere out left front was [REDACTED] out and rightfront was [REDACTED] out. smooth and straight. WHEELS-Balance (C)

LOP Information

LOP	LOP Description
[REDACTED]	Wheels ; Wheel ; Wheel Balance ; All [REDACTED]

Part Information is not available

Repair Order Detailed Report [REDACTED] **For VIN:** [REDACTED]

VIN	[REDACTED]	Model Year	[REDACTED]	Body	DR0103	RAM	[REDACTED]	CREW CAB CHASSIS	[REDACTED]
Built Date	[REDACTED]	Market	U	US	Plant	[REDACTED]	[REDACTED]	TRUCK ASSEMBLY PLANT	[REDACTED]
Color	[REDACTED]	BRIGHT WHITE CLEAR COAT							
Engine	ETK	6.7L I6 CUMMINS TURBO DIESEL ENGINE				Serial #	[REDACTED]		
Transmission	DF2	[REDACTED]	AUTO AISIN	[REDACTED]	HD TRANS	Serial #	[REDACTED]		

Report	[REDACTED]	System Key	[REDACTED]	Report	[REDACTED]	1	Open Date	[REDACTED]
Close Date	[REDACTED]	Narrative Date	[REDACTED]	C	[REDACTED]		Mileage	13
[REDACTED]	[REDACTED]	Engine Built Date	[REDACTED]	Built Date	[REDACTED]		Ac	[REDACTED]
Address	[REDACTED]							
City	[REDACTED]	State	[REDACTED]	Zip	[REDACTED]			

Complaint: FILL WITH DEF FLUID FOR DELIVERY

Cause: LOW FLUID

Correction: [REDACTED] OFF DEF FLUID FOR DELIVERY Fluid Top Off - Add Material only Vehicle Delivery Fill DIESEL EXHAUST FLUID

LOP Information

LOP	LOP Description
[REDACTED]	Emission System ; Diesel Exhaust Fluid System ; DEF Fluid Top Off ; Vehicle Delivery Fill

Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
[REDACTED]	FLUID -DIESEL EXHAUST	3		No	

Repair Order Detailed Report [REDACTED] **For VIN:** [REDACTED]

VIN	[REDACTED]	Model Year	[REDACTED]	Body	D	[REDACTED]	CREW CAB 4X4
Built Date	[REDACTED]	Market	U	[REDACTED]	[REDACTED]	[REDACTED]	ASSEMBLY PLANT
Color	PAU	GRANITO LUCENTE (GRANITE CRYSTAL)					
Engine	ETK	6.7L	CUMMINS TURBO DIESEL ENGINE	Serial #	[REDACTED]	[REDACTED]	[REDACTED]
Transmission	DEG	[REDACTED]	MANUAL	[REDACTED]	TRANSMISSION	Serial #	[REDACTED]

Report	[REDACTED]	System Key	[REDACTED]	Report	1	Open Date	[REDACTED]
Close Date	[REDACTED]	Narrative Date	[REDACTED]	C	[REDACTED]	Mileage	[REDACTED]
[REDACTED]	[REDACTED]	Engine Built Date	[REDACTED]	Built Date	[REDACTED]	A	[REDACTED]
Address	[REDACTED]						
[REDACTED]	[REDACTED]	State	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

Complaint: NEW [REDACTED] PREP NEW [REDACTED] R DETAIL INTERNAL INSTALL MUD FLAPS

Cause: PDI

Correction: 16 NEW [REDACTED] PREP PERFORMED NEW [REDACTED] PREP NEW [REDACTED] NEW [REDACTED] R DETAIL INTERNAL DETAIL MATERIALS NEW [REDACTED] R DETAIL INTERNAL MM [REDACTED] INSTALLED MUD FLAPS INSTALL MUD FLAPS

LOP Information is not available

Part Information is not available

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	[REDACTED]	Body	DJ [REDACTED]	RAM	[REDACTED]	CREW CAB 4X4
Built Date	[REDACTED]	Market	U	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	ASSEMBLY PLANT
Color	[REDACTED]	BRIGHT WHITE CLEAR COAT						
Engine	ETK	6.7L I6 CUMMINS TURBO DIESEL	[REDACTED]	Serial #	[REDACTED]			
Transmission	DEG	[REDACTED]	MANUAL G56 TRANSMISSION	Serial #	[REDACTED]			

Report #	[REDACTED]	System Key	[REDACTED]	Report	[REDACTED]	2	Open Date	[REDACTED]
Close Date	[REDACTED]	Narrative Date	[REDACTED]	Category	0	[REDACTED]	[REDACTED]	[REDACTED]
MDH	092418	Engine Built Date	[REDACTED]	Built Date	[REDACTED]	A	[REDACTED]	[REDACTED]
Address	[REDACTED]							
City	[REDACTED]	State	IN	Zip	[REDACTED]			

Complaint: CUSTOMER STATES LOW COOLANT LIGHT IS ON

Cause: C/S COOLANT LEVEL LOW MESSAGE

Correction: COOLANT, [REDACTED]-Add (MATERIAL ONLY) (D)

LOP Information

LOP	LOP Description
[REDACTED]	Cooling System ; Adjustments ; Coolant, Engine ; New vehicle prep only

Part Information is not available

Repair Order Detailed Report [REDACTED] **For VIN:** [REDACTED]

VIN	[REDACTED]	Model Year	[REDACTED]	Body	[REDACTED]	RAM	[REDACTED]	CREW CAB 4X4
Built Date	[REDACTED]	Market	U	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	TRUCK ASSEMBLY PLANT
Color	PXR	BLACK						
Engine	ETK	[REDACTED]	I6 CUMMINS TURBO DIESEL ENGINE			Serial #	[REDACTED]	
Transmission	[REDACTED]	[REDACTED]	AUTOMATIC			Serial #	[REDACTED]	

Report #	[REDACTED]	System Key	[REDACTED]	Report Version	1	Open Date	[REDACTED]
Close Date	[REDACTED]	Narrative Date	[REDACTED]	Ca	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	Engine Built Date	[REDACTED]	Built Date	[REDACTED]	Advisor	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
Address	[REDACTED]						
City	[REDACTED]	State	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

Complaint: INSTALL [REDACTED] INSTALL [REDACTED]

Cause:

Correction: INSTALL [REDACTED] INSTALL [REDACTED]

LOP Information is not available

[REDACTED] Information					
Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
[REDACTED]	BALL KIT -TRAILER	1		No	
[REDACTED]	[REDACTED]-FLOOR REAR	1		No	
[REDACTED]	[REDACTED]-FLOOR FRONT	1		No	

Repair Order Detailed Report [REDACTED] **For VIN:** [REDACTED]

VIN	[REDACTED]	Model Year	[REDACTED]	Body	[REDACTED]	CREW CAB	[REDACTED]
Built Date	[REDACTED]	Market	U	Plant	[REDACTED]	TRUCK ASSEMBLY PLANT	
Color	[REDACTED]	O (SILVER)					
Engine	ETK	6.7L I6 CUMMINS TURBO DIESEL ENGINE			Serial #	[REDACTED]	
Transmission	DF2	[REDACTED] AUTO AISIN		[REDACTED] HD TRANS	Serial #	[REDACTED]	

Report	[REDACTED]	System Key	[REDACTED]	Report Version	1	Open Date	[REDACTED]
Close Date	[REDACTED]	Narrative Date	[REDACTED]	C	[REDACTED]	Mileage	[REDACTED]
[REDACTED]	[REDACTED]	Engine Built Date	[REDACTED]	Built Date	[REDACTED]	Ac	[REDACTED]
Address	2747 N MILITARY HWY						
City	[REDACTED]	State	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

Complaint: PRE-DELIVERY INSPECTION // [REDACTED] APPLY ETCH NUMBER TO VEHICLE

Cause: [REDACTED] NEW CAR

Correction: 19 performed predelivery inspection PRE-DELIVERY INSPECTION [REDACTED] [REDACTED] [REDACTED] APPLY ETCH NUMBER TO VEHICLE

LOP Information

LOP	LOP Description
[REDACTED]	Emission System ; Diesel Exhaust Fluid System ; DEF Fluid Top Off ; Vehicle Delivery Fill

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
[REDACTED]	FLUID -DIESEL EXHAUST	4		No	

Repair Order Detailed Report [REDACTED] **For VIN:** [REDACTED]

VIN	[REDACTED]	Model Year	[REDACTED]	Body	[REDACTED]	RAM	[REDACTED]	SLT CREW CAB 4X4
Built Date	[REDACTED]	Market	U	Plant	[REDACTED]	8475	[REDACTED]	TRUCK ASSEMBLY PLANT
Color	PAU	GRANITO LUCENTE (GRANITE CRYSTAL)						
Engine	[REDACTED]	MID DUTY HEMI MDS ENGINE				Serial #	[REDACTED]	
Transmission	DFP	AUTOMATIC		TRANSMISSION		Serial #	[REDACTED]	

Report	[REDACTED]	System Key	[REDACTED]	Report	[REDACTED]	1	Open Date	[REDACTED]
Close Date	[REDACTED]	Narrative Date	[REDACTED]	Category	[REDACTED]	0	Mileage	10
[REDACTED]	[REDACTED]	Engine Built Date	[REDACTED]	Built Date	[REDACTED]	[REDACTED]	Advisor	385
[REDACTED]	[REDACTED]	[REDACTED]						
Address	[REDACTED]							
City	[REDACTED]	State	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

Complaint: PDI ADD WHEEL LOCKS

Cause:

Correction: 2 PDI COMPLETE PDI [REDACTED] WHEEL LOCKS ADDED WHEEL LOCKS PERFORMED MULTIPOINT INSPECTION

LOP Information is not available

Part Information is not available

Repair Order Detailed Report [REDACTED] **For VIN:** [REDACTED]

VIN	[REDACTED]	Model Year	[REDACTED]	Body	[REDACTED]	CREW CAB 4X4
Built Date	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	TRUCK ASSEMBLY PLANT
Color	[REDACTED]	BRIGHT WHITE CLEAR COAT				
Engine	ETK	6.7L I6 CUMMINS TURBO DIESEL ENGINE			Serial #	[REDACTED]
Transmission	DF2	[REDACTED]	AUTO AISIN AS69RC HD TRANS		Serial #	[REDACTED]

Report	[REDACTED]	System Key	[REDACTED]	Report	[REDACTED]	1	Open Date	[REDACTED]
Close Date	[REDACTED]	Narrative Date	[REDACTED]	C:	[REDACTED]		Mileage	36
[REDACTED]	[REDACTED]	Engine Built Date	[REDACTED]	Built Date	[REDACTED]		A	[REDACTED]
Address	210 N DIVISION ST							
City	[REDACTED]	State	ID	Zip	[REDACTED]			

Complaint: C/R [REDACTED] S TIRE FACTORY DRW TIRE SWAP TOYO TIRES FROM TRADE ANDINSTALL ON [REDACTED]

Cause:

Correction: 8 DISMOUNT, MOUNT, AND BALANCE 4 DISMOUNT, MOUNT, AND BALANCE TIRE FACTORY SUBLET 8 DISMOUNT, MOUNT, AND BALANCE 4 DISMOUNT, MOUNT, AND BALANCE SUBLET REPAIRS

LOP Information is not available

Part Information is not available

Repair Order Detailed Report [Redacted] **For VIN:** [Redacted]

VIN	[Redacted]	Model Year	[Redacted]	Body	[Redacted]	CREW CAB
Built Date	[Redacted]	Market	U	US	[Redacted]	TRUCK ASSEMBLY PLANT
Color	PAU	GRANITO LUCENTE (GRANITE CRYSTAL)				
Engine	ETK	6.7L I6 CUMMINS TURBO DIESEL ENGINE	Serial #	[Redacted]		
Transmission	D6	AUTOMATIC	Serial #	[Redacted]		

Report #	[Redacted]	System Key	[Redacted]	Report	[Redacted]	1	Open Date	[Redacted]
Close Date	[Redacted]	Narrative Date	[Redacted]	Category	[Redacted]	0	[Redacted]	[Redacted]
MDH	[Redacted]	Engine Built Date	[Redacted]	Built Date	[Redacted]	[Redacted]	[Redacted]	[Redacted]
Dealer	[Redacted]							
Dealer Address	547 S SEGUIN							
Dealer City	[Redacted]	State	[Redacted]	Zip	[Redacted]			

Complaint: General Concern #1 [Customer states service 4x4 lite is on and making grinding noise] PERFORMED TIRE INSPECTION MULTI POINT INSPECTION

Cause: E

Correction: [Redacted] Has active troublecode [Redacted] Ran tests . Disconnected frontaxle disconnect harness connector alsodisconnected Drive train control module c1harness connector with ignition on Checkedfuse ([Redacted]) test light illuminated brightly .Measured the voltage between ground and the([Redacted]) Front axle lock signal at the Drivetrain control module harness connector .There was no voltage present . Measuredresistance between ground and the ([Redacted]) front axle signal contorl circuit at thedrive train control module harness connectorresistance was [Redacted] within specs . Measuredresistance ([Redacted]) front axle lock signalbetween the drive train control moduleharness connector and the front axledisconnect harness . Resistance was [Redacted] ohmswithin specs . Diagnosis ask to replacedDrive train control module [Redacted] if coderemains active replaced front axle disconnect . Replaced Drive train control module clearedtrouble codes started vehicle service 4 wheeldrive light came on Replaced Front axledisconnect cleared trouble codes engaged 4low and 4 high test drove vehicle working asdesigned . General Concern #1 [Customer states service 4x4 lite is on and makinggrinding noise] MISC REPAIR--CUSTOMER STATES: [Redacted] PERFORMED VISUAL SAFETY INSPECTIONOF TIRES...
 ***** [Redacted] /-----DOT [Redacted] ***** [Redacted] /-----DOT [Redacted] ***** [Redacted] /-----DOT [Redacted] ***** [Redacted] RT-RR [Redacted] /32" -----DOT [Redacted] YOUR VEHICLES TIRES HAVE BEEN INSPECTED BY OUR SERVICE STAFF. [Redacted] REGARDLESS OF TREADDEPTH OR APPEARANCE. YOUR VEHICLES TIRES HAVE BEEN INSPECTED BY OUR SERVICE STAFF. [Redacted] RECOMMENDS THAT YOUR TIRES SHOULD BE REPLACED WHEN THE TIRE AGE REACHES OR EXCEEDS [Redacted] REGARDLESS OF TREAD DEPTH OR AP

LOP Information

LOP	LOP Description
[Redacted]	Electrical System ; Sensor/Actuator/Valve/Regulator/Heater ; Actuator/Motor, Axle Locker ; Actuator - Front Axle Disconnect
[Redacted]	Electrical System ; Modules ; Module, transfer case/drivetrain control

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
[Redacted]	MODULE -TRANSFER CASE CONTROL	1		No	[Redacted]
[Redacted]	ACTUATOR -AXLE LOCKER	1		No	

Repair Order Detailed Report [REDACTED] **For VIN:** [REDACTED]

VIN	[REDACTED]	Model Year	[REDACTED]	Body	DJ	RAM	[REDACTED]	CREW CAB 4X4
Built Date	[REDACTED]	Market	U	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	ASSEMBLY [REDACTED]
	[REDACTED]	BRIGHT WHITE CLEAR COAT						
Engine	ETK	6.7L I6 CUMMINS TURBO DIESEL [REDACTED]				Serial #	[REDACTED]	
Transmission	DEG	[REDACTED]	MANUAL	[REDACTED]	TRANSMISSION	Serial #	[REDACTED]	

Report	[REDACTED]	System Key	[REDACTED]	Report Version	1	Open Date	[REDACTED]
Close Date	[REDACTED]	Narrative Date	[REDACTED]	Ca	[REDACTED]	Mileage	[REDACTED]
MDH	092418	Engine Built Date	[REDACTED]	Built Date	[REDACTED]	A	[REDACTED]
Dealer	[REDACTED]	[REDACTED]	[REDACTED]	JEEP DODGE RAM			
Dealer Address	[REDACTED]						
Dealer City	[REDACTED]	State	IN	Zip	[REDACTED]	[REDACTED]	

Complaint: Diesel Oil Change THIS IS [REDACTED] PERFORM "FREE" MULTI-POINT VEHICLE INSPECTION

Cause:

Correction: [REDACTED] of [REDACTED] OIL/FILTER CHANGE. TOP OFF ALL FLUIDS AND CK TIRE PRESSURE QUICK SERVICE PERFORM "FREE" MULTI-POINT VEHICLE INSPECTION

LOP Information is not available

Information					
Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
[REDACTED]	OIL - [REDACTED]	3		No	
[REDACTED]	FILTER - [REDACTED] OIL	1		No	

Repair Order Detailed Report [REDACTED] **For VIN:** [REDACTED]

VIN	[REDACTED]	Model Year	[REDACTED]	Body	[REDACTED]	RAM	[REDACTED]	CREW CAB	[REDACTED]
Built Date	[REDACTED]	Market	U	US	Plant	[REDACTED]	[REDACTED]	TRUCK ASSEMBLY PLANT	[REDACTED]
Color	PRV	[REDACTED]							
Engine	ETK	6.7L I6 CUMMINS TURBO DIESEL ENGINE				Serial #	[REDACTED]		
Transmission	D6	AUTOMATIC				Serial #	[REDACTED]		

Report	[REDACTED]	System Key	[REDACTED]	Report	1	Open Date	[REDACTED]
Close Date	[REDACTED]	Narrative Date	[REDACTED]	Close Date	[REDACTED]	Advisor	55 PIEPER; [REDACTED]
	[REDACTED]	Engine Built Date	[REDACTED]	Built Date	[REDACTED]		
Dealer	SLEEPY HOLLOW [REDACTED]						
Dealer Address	[REDACTED]						
Dealer City	[REDACTED]	State	WI	Zip	[REDACTED]		

Complaint: Customer states LET OFF THROTTLE @ [REDACTED] REAR END WHINES. WHEN LETTING OFF THE GAS

Cause: testdrove, does have some noise from rear diff at higher speeds

Correction: fluid level full in rear diff. removed rear diff. cover. gear pattern and backlash good. .008" and all within spec.

LOP Information

LOP	LOP Description
[REDACTED]	Special Services ; Diagnostic LOP ; Driveline/PTU/Transfer Case Mechanical, Trouble Not Found ; Other

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
[REDACTED]	LUBRICANT-GEAR	4		No	
[REDACTED]	LUBRICANT-GEAR	4		No	[REDACTED]

Repair Order Detailed Report [REDACTED] **For VIN:** [REDACTED]

VIN	[REDACTED]	Model Year	[REDACTED]	Body	[REDACTED]	CREW CAB	[REDACTED]
Built Date	[REDACTED]	Market	U	US	[REDACTED]	ASSEMBLY	[REDACTED]
Color	[REDACTED]	D (SILVER)					
Engine	ETK	CUMMINS TURBO DIESEL ENGINE			Serial #	[REDACTED]	
Transmission	DG7	AUTOMATIC [REDACTED] TRANSMISSION			Serial #	[REDACTED]	

Report #	[REDACTED]	System Key	[REDACTED]	Report Version	1	Open Date	[REDACTED]
Close Date	[REDACTED]	Narrative Date	[REDACTED]	C	[REDACTED]	Mileage	17
MDH	120123	Engine Built Date	[REDACTED]	Built Date	[REDACTED]	A	[REDACTED]
[REDACTED]	[REDACTED]	S STAMPEDE [REDACTED]					
Address	[REDACTED]						
City	[REDACTED]	State	ID	Zip	[REDACTED]		

Complaint: VEHICLE HAS CHECK ENGINE LIGHT ON

Cause: PER TEST FOUND DEF PUMP INTERNAL FAILURE

Correction: 9 VERIFY ENGINE MIL ON-DEF LOW AND COUNTDOWNMESSAGE ON [REDACTED]-ACTIVE-[REDACTED]-REDUCTANTLEVEL TOO LOW" [REDACTED]-"REDUCTANT PRESSURESENSOR CIRCUIT" AND [REDACTED]"REDUCTANT PUMP "A"CONTROLLE CIRCUIT LOW"--FIND DEF GAUGE READSEMPY LIKE EMPTY DEF TANK- ATTEMPT TO ADD [REDACTED] OF DEF FLUID AND FIND THAT AT ADDING3/4 OF A [REDACTED] FLUID BACK FILLS TO TOP OFDEF FILLER KNECK TOP-RAISE VEHICLE AND REMOVEFILLER TUBE AT DEF TANK AND FIND TANK ISACTUALLY FULL OF FLUID AND GAUGE IS NOTREADLING LEVEL-VIEW INSIDE OF TANK WITH BORESCOPE AND SEE NO VISIBLECONTAMINATION.-PERFORM ATTACHED [REDACTED]-1-ATTEMPT TO CLEAR DTCS AND FIND [REDACTED] TO RETURN ACTIVE-2-DISCONNECT DCUC2 CONNECTOR AND DEF PUMP CONNECTOR -THENPERFORM SHORT TO GROUND TEST ON PUMP "A"CIRCUIT AT DEF PUMP HARNESS PLUGG TERMINAL 7WITH VOLT METER AND VERIFY NO CONTINUIT TOGROUND-3-PERFORM SAME TEST AT TERMINAL 8 FORPUMP "B" CIRCUIT AND VERIFY NO SHORT TOGROUND-4-PERFORM SAME TEST AT TERMINAL 16 FORPUMP "C" CIRCUIT AND VERIFY NO SHORT TOGROUND-5-RECONNECT C2 CONNECTOR TO DCU AND [REDACTED] NOW PER TEST FIND [REDACTED] ACTIVE AND [REDACTED] PER TEST RESULT REPLACE DEF PUMPASSEMBLY-ADD [REDACTED] DEF FLUID TO REFILLTANK-RUN ENGINE AND NOW FIND [REDACTED]"REDUCTANTPRESSURE TOO LOW"-DUE TO PAST EXPERINCESTRYING TO CLEAR THIS DTC-REFLASH PCM WITHSAME PART NUMBE [REDACTED] TO CLEAR DTC-TESTDRIVE [REDACTED] VERIFY NO DTCS OR MIL-CHECKS OK Pump, Unit - Replace [REDACTED] Diesel (2 - Skilled) DIAGNOSTIC DIAGNOSTIC

LOP Information

LOP	LOP Description
[REDACTED]	Special Services ; Diagnostic LOP ; Operation diagnostics - With repair ; Must be used in conjunction with appropriate repair Labor Operation.
[REDACTED]	Emission System ; Diesel Exhaust Fluid System ; Pump, Unit ; [REDACTED] Diesel

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
[REDACTED]	MODULE -UREA PUMP LEVEL [REDACTED]			No	
[REDACTED]	FLUID -DIESEL EXHAUST	4		No	

Repair Order Detailed Report [REDACTED] **For VIN:** [REDACTED]

VIN	[REDACTED]	Model Year	[REDACTED]	Body	[REDACTED]	CREW CAB	[REDACTED]
Built Date	[REDACTED]	Market	U	[REDACTED]	[REDACTED]	TRUCK ASSEMBLY PLANT	
Color	PRV	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
Engine	[REDACTED]	MID DUTY HEMI MDS ENGINE			Serial #	[REDACTED]	[REDACTED]
Transmission	DFP	AUTOMATIC 66RFE TRANSMISSION			Serial #	[REDACTED]	[REDACTED]

Report #	[REDACTED]	System Key	[REDACTED]	Report Version	1	Open Date	[REDACTED]
Close Date	[REDACTED]	Narrative Date	[REDACTED]	Category	0	Mileage	213
MDH	[REDACTED]	Engine Built Date	[REDACTED]	Built Date	[REDACTED]	Advisor	GB [REDACTED]
Dealer	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
Dealer Address	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
Dealer	[REDACTED]	[REDACTED]	[REDACTED]	State	[REDACTED]	[REDACTED]	[REDACTED]

Complaint: [REDACTED] SERVICE REPAIR [REDACTED] SERVICE REPAIR [REDACTED] SERVICE REPAIR ELECTRICAL RENTAL VEHICLE

Cause:

Correction:

LOP Information

LOP	LOP Description
[REDACTED]	Special Services ; Loaner ; Loaner Car ; Standard Line Vehicles
[REDACTED]	Special Services ; Diagnostic LOP ; Operation diagnostics - With repair ; Must be used in conjunction with appropriate repair Labor Operation.
[REDACTED]	Electrical System ; Modules ; Module, anti-lock brake control ; All others
[REDACTED]	Electrical System ; Sensor ; Sensor, wheel speed-Anti-lock brakes ; rear - right

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
[REDACTED]	MODULE -ANTI LOCK BRAKE SYSTEM	1		No	[REDACTED]
[REDACTED]	SENSOR -WHEEL SPEED	1		No	[REDACTED]
[REDACTED]	SENSOR -WHEEL SPEED	1		No	[REDACTED]

Repair Order Detailed Report [REDACTED] **For VIN:** [REDACTED]

VIN	3C63RRJL6HG566291	Model Year	[REDACTED]	Body	D [REDACTED]	RAM	[REDACTED]	CREW CAB	[REDACTED]
Built Date	[REDACTED]	Market	U	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	TRUCK ASSEMBLY	[REDACTED]
Color	[REDACTED]	BRIGHT WHITE CLEAR COAT							
Engine	ETK	6.7L I6 CUMMINS TURBO DIESEL ENGINE				Serial #	[REDACTED]		
Transmission	[REDACTED]	AUTO AISIN AS69RC HD TRANS				Serial #	[REDACTED]		

Report	[REDACTED]	System Key	[REDACTED]	Report	[REDACTED]	Open Date	[REDACTED]
Close Date	[REDACTED]	Narrative Date	[REDACTED]	Ca	[REDACTED]	Mileage	58
MDH	[REDACTED]	Engine Built Date	[REDACTED]	Built Date	[REDACTED]	A	[REDACTED]
[REDACTED] SACRAMENTO CHRYSLER DODG [REDACTED]							
Address	[REDACTED]						
City	SACRAMENTO	State	[REDACTED]	Zip	[REDACTED]		

Complaint: TOP OFF DIESEL EXHAUST FLUID AS PERCHRYSLER NEW VEHICLE PREPARATION SHEET

Cause: TOP OFF DIESEL EXHAUST FLUID AS PER CHRYSLER NEW VEHICLE PREPARATION SHEET

Correction: TOP OFF DIESEL EXHAUST FLUID AS PER CHRYSLER NEWVEHICLE PREPARATION SHEET TOP OFF DIESEL EXHAUST FLUID AS PER CHRYSLER NEW VEHICLE PREPARATION SHEET

LOP Information

LOP	LOP Description
[REDACTED]	Emission System ; Diesel Exhaust [REDACTED] System ; DEF [REDACTED] Top Off ; Vehicle Delivery Fill

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
[REDACTED]	FLUID -DIESEL EXHAUST	1		No	

Repair Order Detailed Report [REDACTED] **For VIN:** [REDACTED]

VIN	[REDACTED]	Model Year	[REDACTED]	Body	D [REDACTED]	RAM	[REDACTED]	CREW CAB CHASSIS	[REDACTED]
Built Date	[REDACTED]	[REDACTED]	[REDACTED]	US	Plant	[REDACTED]	[REDACTED]	TRUCK ASSEMBLY PLANT	[REDACTED]
Color	[REDACTED]	BRIGHT WHITE CLEAR COAT							
Engine	ETK	6.7L I6 CUMMINS TURBO DIESEL ENGINE				Serial #	[REDACTED]		
Transmission	[REDACTED]	[REDACTED]	AUTO AISIN	[REDACTED]	HD TRANS	Serial #	[REDACTED]		

Report	[REDACTED]	System Key	[REDACTED]	Report Version	1	Open Date	[REDACTED]
Close Date	[REDACTED]	Narrative Date	[REDACTED]	Category	0	Mileage	523
MDH	[REDACTED]	Engine Built Date	[REDACTED]	Built Date	[REDACTED]	Advisor	[REDACTED]
Address	[REDACTED]						
City	[REDACTED]	State	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

Complaint: CUSTOMER STATES Customer requests fan clutch and fan blade be installed vehicle was in accident and fan clutch has slack in it (General Concern 1)

Cause: REPLACED FAN CLUTCH AND BLADE

Correction: REPLACED FAN CLUTCH AND BLADE AT CUSTOMERS REQUEST OLD PARTS IN TRUCK

LOP Information is not available

Part Information is not available

Repair Order Detailed Report [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	[REDACTED]	Body	[REDACTED]	CREW CAB 4X4
Built Date	[REDACTED]	Market	U	[REDACTED]	[REDACTED]	TRUCK ASSEMBLY PLANT
Color	[REDACTED]	BRIGHT WHITE CLEAR COAT				
Engine	ESA	[REDACTED]	MID DUTY HEMI MDS ENGINE	Serial #	[REDACTED]	
Transmission	DFP	[REDACTED]	AUTOMATIC 66RFE TRANSMISSION	Serial #	[REDACTED]	

Report #	[REDACTED]	System Key	[REDACTED]	Report Version	1	Open Date	[REDACTED]
Close Date	[REDACTED]	Narrative Date	[REDACTED]	Category	0	Mileage	1,175
[REDACTED]	[REDACTED]	Engine Built Date	[REDACTED]	Built Date	[REDACTED]	A	[REDACTED]
[REDACTED]	[REDACTED]	OF					
Address	[REDACTED]						
City	[REDACTED]	State	ID	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

Complaint:

Cause:

Correction: [REDACTED] CHECKED FOR CODES. FOUND CODE FORRIGTH FRONT WHEEL SPEED SENSOR. CHECKEDSENSOR AND NO DAMAGE WAS FOUND. INTERNALSENSOR FAILURE WAS DETERMINED TO BE THE CAUSEOF THE CONCERN. ORDERED SENSOR. Perform DTC Inspection [Customer states THAT THEABS WARNING IS INTER ON 4X4 IS INTER INOP] CHECK ENGINE LIGHT ON

LOP Information is not available

[REDACTED] Information					
Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
[REDACTED]	SENSOR -ANTI LOCK BRAKES	0		No	
[REDACTED]	SENSOR -WHEEL SPEED	0		No	

Repair Order Detailed Report [REDACTED] **For VIN:** [REDACTED]

VIN	[REDACTED]	Model Year	[REDACTED]	Body	[REDACTED]	CREW CAB 4X4
Built Date	[REDACTED]	Market	U	Plant	8475	TRUCK ASSEMBLY PLANT
Color	PAU	GRANITO LUCENTE (GRANITE CRYSTAL)				
Engine	ESA	[REDACTED]	MID DUTY HEMI MDS ENGINE		Serial #	[REDACTED]
Transmission	DFP	[REDACTED]	AUTOMATIC 66RFE TRANSMISSION		Serial #	[REDACTED]

Report #	[REDACTED]	System Key	[REDACTED]	Report	1	Open Date	[REDACTED]
Close Date	[REDACTED]	Narrative Date	[REDACTED]	C	[REDACTED]	Mileage	[REDACTED]
MDH	[REDACTED]	Engine Built Date	[REDACTED]	Built Date	[REDACTED]	Advisor	05 [REDACTED]
Dealer	[REDACTED]	[REDACTED]					
Dealer Address	[REDACTED]						
Dealer	[REDACTED]	State	[REDACTED]	Zip	[REDACTED]	[REDACTED]	

Complaint: [REDACTED] IS ON VERIFIED [REDACTED] AND [REDACTED] TESTED SYSTEM OF [REDACTED] SIMULATOR. VERIFIED PRESSURE TRANSDUCER IMPROPER OPERATION REPLACED AND CLEARED [REDACTED] S. ROADTEST AND VERIFIED REPAIR ([REDACTED] BURKEHOLDER-)

Cause:

Correction:

LOP Information

LOP	LOP Description
[REDACTED]	Transmission ; Solenod Pack/Sensor ; Sensor, line pressure

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
[REDACTED]	TRANSDUCE-PRESSURE SENSOR	1		No	
[REDACTED]	TRANSDUCE-PRESSURE SENSOR	1		No	[REDACTED]

Repair Order Detailed Report [REDACTED] **For VIN:** [REDACTED]

VIN	[REDACTED]	Model Year	[REDACTED]	Body	[REDACTED]	CREW CAB
Built Date	[REDACTED]	Market	U	US	[REDACTED]	TRUCK ASSEMBLY PLANT
Color	PAU	GRANITO LUCENTE (GRANITE CRYSTAL)				
Engine	ETK	6.7L I6 CUMMINS TURBO DIESEL ENGINE			Serial #	[REDACTED]
Transmission	D67	AUTOMATIC			Serial #	[REDACTED]

Report	[REDACTED]	System Key	[REDACTED]	Report	1	Open Date	[REDACTED]
Close Date	[REDACTED]	Narrative Date	[REDACTED]	Ca	[REDACTED]	Mileage	5
[REDACTED]	[REDACTED]	Engine Built Date	[REDACTED]	Built Date	[REDACTED]	Advisor	[REDACTED]
Address	[REDACTED]						
City	[REDACTED]						

Complaint: PERFORM NEW CAR MAKEREADY AS NEEDED Fluid Top Off - Add Material only Vehicle Delivery Fill WASHER FLUID - ADD MATERIAL ONLY

Cause: REQUIRED Fluid Top Off - Add Material only Vehicle Delivery Fill ADD MATERIAL ONLY

Correction: PDI COMPLETE Fluid Top Off - Add Material only Vehicle Delivery Fill WASHER FLUID - ADD MATERIAL ONLY

LOP Information

LOP	LOP Description
[REDACTED]	Emission System ; Diesel Exhaust Fluid System ; DEF Fluid Top Off ; Vehicle Delivery Fill
[REDACTED]	Body ; Hardware - Wiper/Washer System ; Washer fluid

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
[REDACTED]-AC	FLUID -DIESEL EXHAUST	2		No	
[REDACTED]-AC	CLEANER -WINDSHIELD WASHER	1		No	
[REDACTED]	FLUID -DIESEL EXHAUST	2		No	[REDACTED]
[REDACTED]	CLEANER -WINDSHIELD WASHER	1		No	[REDACTED]

Repair Order Detailed Report [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	[REDACTED]	Body	[REDACTED]	[REDACTED]	CREW CAB 4X4
Built Date	[REDACTED]	Market	U	Plant	[REDACTED]	SALTILLO TRUCK ASSEMBLY PLANT	
Color	PW7	BRIGHT WHITE CLEAR COAT					
Engine	ETK	6.7L I6 CUMMINS TURBO DIESEL ENGINE			Serial #	[REDACTED]	
Transmission	[REDACTED]	[REDACTED] AUTO AISIN		[REDACTED] HD TRANS	Serial #	[REDACTED]	

Report	[REDACTED]	System Key	[REDACTED]	Report	[REDACTED]	1	Open Date	[REDACTED]
Close Date	[REDACTED]	Narrative Date	[REDACTED]	Category	[REDACTED]	0	Mileage	[REDACTED]
MDH	[REDACTED]	Engine Built Date	[REDACTED]	Built Date	[REDACTED]	[REDACTED]	A	[REDACTED]
Dealer	[REDACTED]	JEEP						
Dealer Address	[REDACTED]							
Dealer City	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

Complaint: [TRACTION LIGHT ABS LIGHT CHECK ENGINE LIGHT CAME ON WHILE DRIVING STAYED ON] VEHICLE SAFETY CONDITION INSPECTION NOT COMPLETED THIS VISIT ?

Cause: F

Correction: REMOVED AND REPLACED LEFT WHEEL SPEED SENSOR. CLEARED CODES AND VERIFIED PROPER OPERATION [REDACTED] Sensor, wheel speed-Anti-lock brakes - Test and replace [REDACTED] CONDITION INSPECTION NOT COMPLETED THIS VISIT GOOD TIRE ABOVE 7/32

LOP Information

LOP	LOP Description
[REDACTED]	Electrical System ; Sensor ; Sensor, wheel speed-Anti-lock brakes ; rear - left

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
[REDACTED]		1		No	
[REDACTED]	SENSOR -WHEEL SPEED	1		No	[REDACTED]

Repair Order Detailed Report [REDACTED] **For VIN:** [REDACTED]

VIN	[REDACTED]	Model Year	[REDACTED]	Body	D28L92	RAM	[REDACTED]	CREW CAB 4X4
Built Date	[REDACTED]	[REDACTED]	[REDACTED]	US	Plant	8475	[REDACTED]	TRUCK ASSEMBLY PLANT
Color	PCL	BLUE STREAK PEARL [REDACTED]						
Engine	ETK	[REDACTED]	CUMMINS TURBO DIESEL ENGINE			Serial #	[REDACTED]	
Transmission	[REDACTED]	[REDACTED]	AUTOMATIC 68RFE TRANSMISSION			Serial #	[REDACTED]	

Report	[REDACTED]	System Key	[REDACTED]	Report	[REDACTED]	1	Open Date	[REDACTED]
Close Date	[REDACTED]	Narrative Date	[REDACTED]	C	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
MDH	[REDACTED]	Engine Built Date	[REDACTED]	Built Date	[REDACTED]	Advisor	[REDACTED]	LAWRENCE S WIL
Dealer	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
Dealer Address	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
Dealer City	[REDACTED]	[REDACTED]	[REDACTED]	State	AR	[REDACTED]	[REDACTED]	[REDACTED]

Complaint: CUSTOMER REQUEST DIESEL OIL CHANGE CUSTOMER HAS OIL FILTER FREE COURTESY INSPECTION CUSTOMER REQUEST CAR WASH

Cause: OIL CHANGE DUE SUGGESTED MAINTANCES COURTESY CAR WASH FOR [REDACTED] DODGE CUSTOMER [REDACTED] AT NO CHARGE TO CUSTOMER

Correction: COMPLETED DIESEL SERVICE SUGGESTED MAINTANCES: VEHICLE WAS WASHED BY CHRYSLER APPROVED AND INSTALLED DRIVE THROUGH WASH.NO CHARGE TO [REDACTED] DODGE CUSTOMERS. THANK YOU AND HAVE A GOOD DAY.

LOP Information is not available

[REDACTED] Information					
Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	No	[REDACTED]

Repair Order Detailed Report [REDACTED] **For VIN:** [REDACTED]

VIN	[REDACTED]	Model Year	[REDACTED]	Body	[REDACTED]	LONGHORN CREW CAB 4X4
Built Date	[REDACTED]	Market	U	[REDACTED]	[REDACTED]	ASSEMBLY [REDACTED]
Color	[REDACTED]	BRIGHT WHITE CLEAR COAT				
Engine	ETK	6 7L I6 CUMMINS TURBO DIESEL ENGINE			Serial #	[REDACTED]
Transmission	DF2	[REDACTED] AUTO AISIN AS69RC HD TRANS			Serial #	[REDACTED]

Report	[REDACTED]	System Key	[REDACTED]	Report	1	Open Date	[REDACTED]
Close Date	[REDACTED]	Narrative Date	[REDACTED]	C	[REDACTED]	Mileage	703
MDH	[REDACTED]	Engine Built Date	[REDACTED]	Built Date	[REDACTED]	Advisor	[REDACTED]
Dealer	[REDACTED]	[REDACTED]					
Dealer Address	[REDACTED]						
Dealer City	SEGUIN	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

Complaint: MODULE FLASH BRAKE CONCERN MULTIPOINT VEHICLE INSPECTION TECHNICIAN RECOMMENDED REPAIRS

Cause: UPDATED SOFTWARE INTERNAL SHORT IN SWITCH

Correction: [REDACTED] PERFORMED MULTI-POINT NONE

LOP Information

LOP	LOP Description
[REDACTED]	Software Flash ; Module ; Module, Transmission Control (TCM) ; Module, Transmission Control (TCM) - Reprogram (Includes Quick Learn Procedure)
[REDACTED]	Electrical System ; Switches, Steering wheel/IP/Center Stack Lower/Module/WIN/Keyless Entry ; Switch, parking or trailer brake/warning lamp
[REDACTED]	Electrical System ; Modules ; Module, trailer tow

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
[REDACTED]	SWITCH -TRAILER BRAKE CONTROL [REDACTED]			No	[REDACTED]

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	[REDACTED]	Body	DJ	RAM	[REDACTED]	CREW CAB 4X4
Built Date	[REDACTED]	Market	U	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	ASSEMBLY PLANT
Color	[REDACTED]	BRIGHT WHITE CLEAR COAT						
Engine	ETK	6.7L I6 CUMMINS TURBO DIESEL ENGINE				Serial #	[REDACTED]	
Transmission	DEG	[REDACTED]	MANUAL G56 TRANSMISSION			Serial #	[REDACTED]	

Report #	[REDACTED]	System Key	[REDACTED]	Report	[REDACTED]	1	Open Date	[REDACTED]
Close Date	[REDACTED]	Narrative Date	[REDACTED]	Ca	[REDACTED]		Mileage	[REDACTED]
MDH	092418	Engine Built Date	[REDACTED]	Built Date	[REDACTED]		A	[REDACTED]
Dealer	[REDACTED]	JEEP DODGE RAM						
Dealer Address	[REDACTED]							
Dealer City	[REDACTED]	State	IN	Zip	[REDACTED]			

Complaint: PCM FLASH C/S ON COLD START, TRUCK HAS A ROUGH IDLE FOR A BIT

Cause: PCM FLASH

Correction: [REDACTED] Flashed PCM module with latest software per [REDACTED]. PCM FLASH [REDACTED] Unable to duplicate rough idle concerns this visit. Hooked up scan tool and has no codes and all related data looks normal. No problems found. Concern possibly corrected with PCM software update. NO ISSUES ON START UP COULD BE REPLICATED DRIVEABILITY

LOP Information

LOP	LOP Description
[REDACTED]	Software Flash ; Module ; Module, Engine Control (ECM) ; Module, Engine Control (ECM) - Reprogram, (M/T & Aisin)

Part Information is not available

Repair Order Detailed Report [REDACTED] **For VIN:** [REDACTED]

VIN	[REDACTED]	Model Year	[REDACTED]	Body	[REDACTED]	CREW CAB	[REDACTED]
Built Date	[REDACTED]	Market	U	US	[REDACTED]	TRUCK ASSEMBLY PLANT	[REDACTED]
Color	PAU	GRANITO LUCENTE (GRANITE CRYSTAL)					
Engine	ETK	6.7L I6 CUMMINS TURBO DIESEL ENGINE			Serial #	[REDACTED]	
Transmission	[REDACTED]	AUTOMATIC			Serial #	[REDACTED]	

Report	[REDACTED]	System Key	[REDACTED]	Report	[REDACTED]	1	Open Date	[REDACTED]
Close Date	[REDACTED]	Narrative Date	[REDACTED]	Category	[REDACTED]	0	Mileage	[REDACTED]
MDH	[REDACTED]	Engine Built Date	[REDACTED]	Built Date	[REDACTED]	[REDACTED]	A	[REDACTED]
[REDACTED]								
Address	547 S SEGUIN							[REDACTED]
City	[REDACTED]	State	[REDACTED]	Zip	[REDACTED]	[REDACTED]	[REDACTED]	

Complaint: Multi-point inspection [MULTI POINTINSPECTION] YOUR VEHICLES TIRES HAVE BEEN INSPECTED BY OUR SERVICE STAFF. [REDACTED] RECOMMENDS THAT YOUR TIRES SHOULD BE REPLACED WHEN THE TIRE AGE REACHES OR EXCEEDS [REDACTED] REGARDLESS OF TREAD DEPTH OR APPEARANCE. [PERFORMED TIRE INSPECTION] MISC REPAIR-- [CUST STATES CHECK FLUID LEAK] General Concern #1 [Customer states abs and traction lite and tore litewere on went off after going through car wash]

Cause: E

Correction: [REDACTED] TECH PERFORMED COURTESY VISUALMULTI-POINT SAFETY INSPECTION... CHECKED ALLSAFETY ITEMS & RELATED CONDITIONS + TOPPEDOFF FLUIDS AS NECESSARY Multi-point inspection [MULTI POINT INSPECTION] MULTI POINT INSPECTION YOUR VEHICLES TIRES HAVE BEEN INSPECTED BY OUR SERVICE STAFF. [REDACTED] RECOMMENDSTHAT YOUR TIRES SHOULD BEREPLACED WHEN THE TIRE AGE REACHES OR EXCEEDS [REDACTED] REGARDLESS OF TREADDEPTH OR APPEARANCE. [PERFORMED TIRE INSPECTION] YOUR VEHICLES TIRES HAVE BEEN INSPECTED BY OUR SERVICE STAFF. [REDACTED] RECOMMENDS THAT YOUR TIRES SHOULD BE REPLACED WHEN THE TIRE AGE REACHES OR EXCEEDS [REDACTED] REGARDLESS OF TREAD DEPTH OR APPEARANCE [REDACTED] 30 COULD NOT DUPLICATE CUSTOMERCONCERN INSPECTED VEHICLE UNDER CARRIAGE FORANY VISIBLE LEAKS FOUND NO VISIBLE LEAKS ATTHIS TIME NO PROBLEM FOUND COMPLETE MISC REPAIR-- [CUST STATES CHECK FLUID LEAK] MISC REPAIR--CUSTOMER STATES: [REDACTED] VERIFIED CONCERN FOUND [REDACTED] PRESENT RAN DIAGNOSTICSINSPECTED WHEEL SPEED SENSOR HARNESS ANDCONNECTOR FOR SHORTS OPENS OR HIGH RESISTANCEALL WITH IN SPECS INSPECTED WHEEL SPEEDSENSOR HARNESS AND CONNECTOR FOR PUSHED OUTDAMAGE OR BROKEN TERMINALS NON FOUND FOUNDWHEEL SPEED SENSOR TO HARNESS AND CONNECTORTO HAVE WATER INTRUSION INSPECTED CONNECTORSEAL NO DAMAGED FOUND BLEW SHOP AIR ATCONNECTOR AND HARNESS CONNECTOR APPLIEDDIELECTRIC GREASE TO CONNECTOR TEST DROVEVEHICLE RETEST COMPLETE General Concern #1 [Customer states abs and traction lite and tore lite were on went off after going through car

LOP Information

LOP	LOP Description
[REDACTED]	Electrical System ; Wiring Harness Repair, Engine/Transmission and Front End ; Anti-Lock Brake System

Part Information is not available

Repair Order Detailed Report [REDACTED] **For VIN:** [REDACTED]

VIN	[REDACTED]	Model Year	[REDACTED]	Body	D	[REDACTED]	CREW CAB 4X4
Built Date	[REDACTED]	Market	U	US	[REDACTED]	[REDACTED]	TRUCK ASSEMBLY PLANT
Color	PAU	GRANITO LUCENTE (GRANITE CRYSTAL)					
Engine	ETK	6.7L I6 CUMMINS TURBO DIESEL ENGINE				Serial #	[REDACTED]
Transmission	D	[REDACTED]	AUTOMATIC	[REDACTED]	TRANSMISSION	Serial #	[REDACTED]

Report	[REDACTED]	System Key	[REDACTED]	Report	[REDACTED]	1	Open Date	[REDACTED]
Close Date	[REDACTED]	Narrative Date	[REDACTED]	Category	0		Mileage	[REDACTED]
MDH	120116	Engine Built Date	[REDACTED]	Built Date	[REDACTED]		A	[REDACTED]
		TEAM	[REDACTED]	JEEP OF				
Address	[REDACTED]							
City	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	Zip	[REDACTED]

Complaint: ADD DEF

Cause:

Correction: FILL WITH DEF

LOP Information

LOP	LOP Description
[REDACTED]	Emission System ; Diesel Exhaust Fluid System ; DEF Fluid Top Off ; Vehicle Delivery Fill

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
[REDACTED]	FLUID -DIESEL EXHAUST	1		No	

Repair Order Detailed Report [REDACTED] **For VIN:** [REDACTED]

VIN	[REDACTED]	Model Year	[REDACTED]	Body	[REDACTED]	CREW CAB 4X4
Built Date	[REDACTED]	Market	U	Plant	8475	TRUCK ASSEMBLY PLANT
Color	[REDACTED]	BRIGHT WHITE CLEAR COAT				
Engine	ESA	[REDACTED]	MID DUTY HEMI MDS ENGINE		Serial #	[REDACTED]
Transmission	DFP	[REDACTED]	AUTOMATIC 66RFE TRANSMISSION		Serial #	[REDACTED]

Report #	[REDACTED]	System Key	[REDACTED]	Report	[REDACTED]	1	Open Date	[REDACTED]
Close Date	[REDACTED]	Narrative Date	[REDACTED]	Ca	[REDACTED]		Mileage	1,340
	[REDACTED]	Engine Built Date	[REDACTED]	Built Date	[REDACTED]		A	[REDACTED]
Dealer	[REDACTED]	OF						
Dealer Address	[REDACTED]							
Dealer City	[REDACTED]	State	ID	Zip	[REDACTED]			

Complaint:

Cause:

Correction: [REDACTED] CHECKED FOR CAUSE OF ABS LIGHT [REDACTED] [REDACTED] FOUND CODE [REDACTED] [REDACTED] [REDACTED] TESTED SYSTEM AND DETERMINED SENSOR WAS BAD. REPLACED RIGHT FRONT ABS SENSOR AND TESTED. CODES CAME BACK ON. TESTED AGAIN SWAPPING WIRES FROM LEFT FRONT SENSOR TO RIGHT FRONT SENSOR AND THE CODES STAYED ON THE RIGHT SIDE. ORDERED AND REPLACED ABS MODULE. TESTED AGAIN AND THE CODES CAME BACK. CONTACTED STAR [REDACTED] AND THEY SAID TO REPLACE THE WIRING FROM THE MODULE TO THE SENSOR. CUT AND SPLICED NEW WIRES FROM THE ABS MODULE TO THE RIGHT FRONT ABS SENSOR. TESTED AGAIN AND THE CODES DID NOT COME BACK. TEST DROVE VEHICLE AND IT OPERATES PROPERLY AFTER REPAIR. SENSOR, WHEEL SPEED ANTI LOCK BRAKE - RIGHT/FRONT Sensor, wheel speed-Anti-lock brakes [REDACTED] Module, anti-lock brake control - Test and Replace All others (2 - Skilled) WIRING REPAIR: ANTI-LOCK BRAKE SYSTEM OPERATIONS DIANOSTICS WITH REPAIR OPERATIONS DIANOSTICS WITH REPAIR [REDACTED] RENTAL 9/D [REDACTED] SENSOR, WHEEL SPEED ANTI LOCK BRAKE - RIGHT/FRONT Sensor, wheel speed-Anti-lock brakes [REDACTED] MODULE/CONTROL, ANTI-LOCK BRAKE-Replace (A) WIRING REPAIR: ANTI-LOCK BRAKE SYSTEM OPERATIONS DIANOSTICS WITH REPAIR OPERATIONS DIANOSTICS WITH REPAIR [REDACTED] RENTAL PROVIDED TO CUSTOMER - VIA COURTESY TRANSPORTATION PROGRAM

LOP Information

LOP	LOP Description
[REDACTED]	Special Services ; Loaner ; Loaner Car ; High Line Vehicles
[REDACTED]	Special Services ; Diagnostic LOP ; Operation diagnostics - With repair ; Must be used in conjunction with appropriate repair Labor Operation.
[REDACTED]	Electrical System ; Wiring Harness Repair, Engine/Transmission and Front End ; Anti-Lock Brake System
[REDACTED]	Electrical System ; Modules ; Module, anti-lock brake control ; All others
[REDACTED]	Electrical System ; Sensor ; Sensor, wheel speed-Anti-lock brakes ; [REDACTED] equipped
[REDACTED]	Electrical System ; Sensor ; Sensor, wheel speed-Anti-lock brakes ; front-right

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
[REDACTED]		1		No	
[REDACTED]				No	
[REDACTED]	MODULE -ANTI LOCK BRAKE SYSTEM	1		No	
[REDACTED]	SENSOR -ANTI LOCK BRAKES	1		No	

Repair Order Detailed Report [REDACTED] **For VIN:** [REDACTED]

VIN	[REDACTED]	Model Year	[REDACTED]	Body	[REDACTED]	CREW CAB 4X4
Built Date	[REDACTED]	Market	U	Plant	[REDACTED]	TRUCK ASSEMBLY PLANT
Color	PAU	GRANITO LUCENTE (GRANITE CRYSTAL)				
Engine	ETK	6.7L I6 CUMMINS TURBO DIESEL ENGINE			Serial #	[REDACTED]
Transmission	[REDACTED]	AUTOMATIC 68RFE TRANSMISSION			Serial #	[REDACTED]

Report	[REDACTED]	System Key	[REDACTED]	Report	2	Open Date	[REDACTED]
Close Date	[REDACTED]	Narrative Date	[REDACTED]	Category	0	Mileage	23
MDH	[REDACTED]	Engine Built Date	[REDACTED]	Built Date	[REDACTED]	A	[REDACTED]
Address	[REDACTED]						
City	[REDACTED]	State	[REDACTED]	Zip	[REDACTED]		

Complaint: FILL DEF FLUID LABOR OPERATION [REDACTED]

Cause: 1

Correction: FLUID-ADD (MATERIALS ONLY)

LOP Information

LOP	LOP Description
[REDACTED]	Emission System ; Diesel Exhaust Fluid System ; DEF Fluid Top Off ; Vehicle Delivery Fill

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
[REDACTED]	FLUID -DIESEL EXHAUST	2		No	

Repair Order Detailed Report [REDACTED] **For VIN:** [REDACTED]

VIN	[REDACTED]	Model Year	[REDACTED]	Body	[REDACTED]	CREW CAB 4X4
Built Date	[REDACTED]	Market	U	[REDACTED]	[REDACTED]	TRUCK ASSEMBLY PLANT
Color	PRV	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
Engine	ESA	[REDACTED]	V8 MID DUTY HEMI MDS ENGINE	Serial #	[REDACTED]	[REDACTED]
Transmission	DFP	[REDACTED]	AUTOMATIC 66RFE TRANSMISSION	Serial #	[REDACTED]	[REDACTED]

Report #	[REDACTED]	System Key	[REDACTED]	Report	[REDACTED]	1	Open Date	[REDACTED]
Close Date	[REDACTED]	Narrative Date	[REDACTED]	C	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
MDH	082406	Engine Built Date	[REDACTED]	Built Date	[REDACTED]	[REDACTED]	Advisor	[REDACTED]
Dealer	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
Dealer Address	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	Zip	[REDACTED]

Complaint: [REDACTED] SERVICE REPAIR RENTAL VEHICLE

Cause:

Correction:

LOP Information

LOP	LOP Description
[REDACTED]	Special Services ; Diagnostic LOP ; Operation diagnostics - With repair ; Must be used in conjunction with appropriate repair Labor Operation.
[REDACTED]	Electrical System ; Wiring Harness Replacement, Body/Jumper ; Strap, ground

Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
[REDACTED]	WIRING -GRAY 2 WAY	1		No	[REDACTED]

Repair Order Detailed Report [REDACTED] **For VIN:** [REDACTED]

VIN	[REDACTED]	Model Year	[REDACTED]	Body	[REDACTED]	CREW CAB
Built Date	[REDACTED]	Market	U	US	[REDACTED]	TRUCK ASSEMBLY PLANT
Color	PRV	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
Engine	ETK	6.7L I6 CUMMINS TURBO DIESEL ENGINE	Serial #	[REDACTED]	[REDACTED]	[REDACTED]
Transmission	D6	AUTOMATIC 68RFE TRANSMISSION	Serial #	[REDACTED]	[REDACTED]	[REDACTED]

Report	[REDACTED]	System Key	[REDACTED]	Report Version	1	Open Date	[REDACTED]
Close Date	[REDACTED]	Narrative Date	[REDACTED]	C	[REDACTED]	Mileage	[REDACTED]
[REDACTED]	[REDACTED]	Engine Built Date	[REDACTED]	Built Date	[REDACTED]	Advisor	72 [REDACTED]
Dealer	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
Dealer Address	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
Dealer City	[REDACTED]	State	WI	Zip	[REDACTED]	[REDACTED]	[REDACTED]

Complaint: Customer states WHINING NOISE IN REAR END. Customer states check over cruise control, when setting goes up 4 mph and then goes back down. check and advise.

Cause: sounds like ring and pinion disassembled rear diff found a piece of metal stuck between rear pinion bearing race and case, bearing race was at an angle on rear pinion bearing testdrive, CC seems to work normal at this time

Correction: R&R all bearings, seal and ring and pinion. all good none at this time, no tsb or flash that apply

LOP Information

LOP	LOP Description
[REDACTED]	Special Services ; Diagnostic LOP ; ABS/ESP/Speed Control and ITBM, Trouble Not Found ; Speed Control
[REDACTED]	Special Services ; Diagnostic LOP ; Operation diagnostics - With repair ; Must be used in conjunction with appropriate repair Labor Operation.
[REDACTED]	Wheels ; Rear Bearing/Hub/Seal ; Bearing, rear wheel ; [REDACTED] axles-Inner & Outer-[REDACTED]-Right or left-Replace
[REDACTED]	Wheels ; Rear Bearing/Hub/Seal ; Bearing, rear wheel ; [REDACTED] axles-Inner & Outer-[REDACTED]-Right or left-Replace
[REDACTED]	Rear Axle ; Gear/Pinion ; Ring Gear and Pinion Set ; [REDACTED] axles

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
[REDACTED]	GEAR KIT -RING AND PINION	1		No	
[REDACTED]	SEAL -DRIVE PINION	1		No	[REDACTED]
[REDACTED]	BEARING -DRIVE PINION	1		No	[REDACTED]
[REDACTED]	LUBRICANT-GEAR	4		No	
[REDACTED]	BEARING -DIFFERENTIAL SIDE	2		No	
[REDACTED]	BEARING -DRIVE PINION	1		No	
[REDACTED]	BEARING -WHEEL	2		No	
[REDACTED]	SEAL -WHEEL BEARING	2		No	
[REDACTED]	BEARING -WHEEL	2		No	
[REDACTED]	GASKET -AXLE SHAFT	2		No	
[REDACTED]	CUP -WHEEL BEARING	2		No	
[REDACTED]	CUP -WHEEL BEARING	2		No	
[REDACTED]	BEARING -DRIVE PINION	1		No	[REDACTED]
[REDACTED]	BEARING -WHEEL	2		No	[REDACTED]
[REDACTED]	SEAL -WHEEL BEARING	2		No	[REDACTED]
[REDACTED]	BEARING -WHEEL	2		No	[REDACTED]
[REDACTED]	GASKET -AXLE SHAFT	2		No	[REDACTED]
[REDACTED]	CUP -WHEEL BEARING	2		No	[REDACTED]
[REDACTED]	CUP -WHEEL BEARING	2		No	[REDACTED]

Repair Order Detailed Report [REDACTED] **For VIN:** [REDACTED]

VIN	[REDACTED]	Model Year	[REDACTED]	Body	D [REDACTED]	[REDACTED]	LONGHORN MEGA CAB 4X4
Built Date	[REDACTED]	[REDACTED]	[REDACTED]	US	Plant	8475	[REDACTED] TRUCK ASSEMBLY PLANT
Color	[REDACTED]	BRIGHT WHITE CLEAR COAT					
Engine	ETK	6.7L I6 CUMMINS TURBO DIESEL ENGINE				Serial #	[REDACTED]
Transmission	DF2	[REDACTED]	AUTO AISIN	[REDACTED]	HD TRANS	Serial #	[REDACTED]

Report	[REDACTED]	System Key	[REDACTED]	Report Version	1	Open Date	[REDACTED]
Close Date	[REDACTED]	Narrative Date	[REDACTED]	Ca	[REDACTED]	Mileage	[REDACTED]
MDH	[REDACTED]	Engine Built Date	[REDACTED]	Built Date	[REDACTED]	Advisor	11 [REDACTED]
Dealer	[REDACTED]						
Dealer Address	[REDACTED]						
Dealer City	[REDACTED]	State	[REDACTED]	Zip	[REDACTED]	[REDACTED]	

Complaint: ELECTRICAL REPAIR - (W) FLASH FLASH

Cause: INSPECTED AND DID VERIFY CONCERN AND FOUND NO VOLT

Correction: [REDACTED] - [REDACTED] F - [REDACTED]

LOP Information

LOP	LOP Description
[REDACTED]	Software Flash ; Module ; Module, Transmission Control (TCM) ; Module, Transmission Control (TCM) - Reprogram (Includes Quick Learn Procedure)
[REDACTED]	Software Flash ; Module ; Module, Engine Control (ECM) ; Module, Engine Control (ECM) - Reprogram, (M/T & Aisin)
[REDACTED] 4	Electrical System ; Wiring Harness Repair, Body/Rear Lighting/Transmission/Transfercase ; Trunk/Cargo Lamps

Part Information is not available

Repair Order Detailed Report [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	[REDACTED]	Body	[REDACTED]	CREW CAB
Built Date	[REDACTED]	Market	U	US	[REDACTED]	TRUCK ASSEMBLY PLANT
Color	PAU	GRANITO LUCENTE (GRANITE CRYSTAL)				
Engine	ETK	6.7L I6 CUMMINS TURBO DIESEL ENGINE			Serial #	[REDACTED]
Transmission	D67	AUTOMATIC 68RFE TRANSMISSION			Serial #	[REDACTED]

Report #	[REDACTED]	System Key	[REDACTED]	Report	[REDACTED]	1	Open Date	[REDACTED]
Close Date	[REDACTED]	Narrative Date	[REDACTED]	Category	[REDACTED]	0	[REDACTED]	[REDACTED]
MDH	[REDACTED]	Engine Built Date	[REDACTED]	Built Date	[REDACTED]	[REDACTED]	Advisor	[REDACTED]
Dealer	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
Dealer Address	[REDACTED]							
Dealer City	[REDACTED]	State	[REDACTED]	Zip	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

Complaint: Customer states Traction control light is on and abs light is on please check and advise (ElectricalNon PCM Flashes Concern)

Cause:

Correction: SPECIAL ORDER LEFT REAR WHEEL SPEED SENSOR , SIGNAL FAILURE

LOP Information is not available

Information					
Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
[REDACTED]	SENSOR -WHEEL SPEED	1		No	

Repair Order Detailed Report [REDACTED] **For VIN:** [REDACTED]

VIN	[REDACTED]	Model Year	[REDACTED]	Body	D	[REDACTED]	CREW CAB 4X4
Built Date	[REDACTED]	Market	U	[REDACTED]	[REDACTED]	[REDACTED]	ASSEMBLY PLANT
Color	PAU	GRANITO LUCENTE (GRANITE CRYSTAL)					
Engine	ETK	6.7L I6 CUMMINS TURBO DIESEL ENGINE			Serial #	[REDACTED]	
Transmission	[REDACTED]	AUTOMATIC [REDACTED] TRANSMISSION			Serial #	[REDACTED]	

Report	[REDACTED]	System Key	[REDACTED]	Report Version	1	Open Date	[REDACTED]
Close Date	[REDACTED]	Narrative Date	[REDACTED]	Ca	[REDACTED]	Mileage	90
MDH	[REDACTED]	Engine Built Date	[REDACTED]	Built Date	[REDACTED]	A	[REDACTED]
Address	COMMERCIAL SE						
City	[REDACTED]	State	[REDACTED]	Zip	[REDACTED]	[REDACTED]	[REDACTED]

Complaint: General Concern #1 [WE OWE RUNNING BOARDS. ?SEE DAVE C] Flash Software 1 [Software Flash for PCM]

Cause: 1

Correction: [REDACTED] 120 installed running boards INSTALL RUNNING BOARDS BODY MIS [REDACTED] 5 flash [REDACTED] - [REDACTED] Module, EngineControl (ECM) - Reprogram, Quicklearn [REDACTED] Only (A/T) from [REDACTED] to [REDACTED] Reprogram Module, Engine Control (ECM)

LOP Information

LOP	LOP Description
[REDACTED]	Software Flash ; Module ; Module, Engine Control (ECM) ; Module, Engine Control (ECM) - Reprogram, Quicklearn [REDACTED] Only (A/T)

Part Information is not available

Repair Order Detailed Report [REDACTED] **For VIN:** [REDACTED]

VIN	[REDACTED]	Model Year	[REDACTED]	Body	D	[REDACTED]	CREW CAB 4X4
Built Date	[REDACTED]	Market	U	[REDACTED]	[REDACTED]	8475	TRUCK ASSEMBLY PLANT
Color	PBU	TRUE BLUE PEARL COAT					
Engine	ETK	6.7L I6 CUMMINS TURBO DIESEL ENGINE				Serial #	[REDACTED]
Transmission	DEG	[REDACTED]	MANUAL	[REDACTED]	TRANSMISSION	Serial #	[REDACTED]

Report #	[REDACTED]	System Key	[REDACTED]	Report Version	1	Open Date	[REDACTED]
Close Date	[REDACTED]	Narrative Date	[REDACTED]	Category	0	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	Engine Built Date	[REDACTED]	Built Date	[REDACTED]	Advisor	[REDACTED]
Dealer	[REDACTED]	[REDACTED]					
Dealer Address	[REDACTED]	[REDACTED]					
Dealer City	[REDACTED]	[REDACTED]	State	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

Complaint: PRE-DELIVERY INSPECTION [REDACTED] SAFETY INSPECTION ADD STEP RAILS SPRAY BEDLINER

Cause: INSTALL SPRAY IN BEDLINER

Correction: COMPLETED COMPLETED AS REQUESTED COMPLETE E

LOP Information is not available

Part Information is not available

Repair Order Detailed Report [REDACTED] **For VIN:** [REDACTED]

VIN	[REDACTED]	Model Year	[REDACTED]	Body	[REDACTED]	[REDACTED]	[REDACTED]	CREW CAB	[REDACTED]
Built Date	[REDACTED]	[REDACTED]	U	US	Plant	[REDACTED]	[REDACTED]	TRUCK ASSEMBLY PLANT	[REDACTED]
Color	PRV	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
Engine	ETK	6.7L I6 CUMMINS TURBO DIESEL ENGINE	[REDACTED]	Serial #	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
Transmission	D	AUTOMATIC	[REDACTED]	TRANSMISSION	[REDACTED]	Serial #	[REDACTED]	[REDACTED]	[REDACTED]

Report	[REDACTED]	System Key	[REDACTED]	Report	[REDACTED]	1	Open Date	[REDACTED]
Close Date	[REDACTED]	Narrative Date	[REDACTED]	Category	[REDACTED]	0	[REDACTED]	[REDACTED]
MDH	[REDACTED]	Engine Built Date	[REDACTED]	Built Date	[REDACTED]	[REDACTED]	Advisor	72 [REDACTED]
Dealer	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
Dealer Address	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
Dealer City	[REDACTED]	[REDACTED]	[REDACTED]	State	WI	[REDACTED]	Zip	[REDACTED]

Complaint: Customer states exhaust brake is kicking off [REDACTED] customer wants to stay on longer then that. Customer states FLASH PCM

Cause: [REDACTED] trailer brake control output-over current [REDACTED] electronic trailer brake control output-circuit short to ground tsb [REDACTED]

Correction: diag, inspect wiring visually, system with trailer brake simulator..test okay. check for [REDACTED]s, search starr, road test and test brake flash pcm [REDACTED]-FW

LOP Information

LOP	LOP Description
[REDACTED]	Special Services ; Diagnostic LOP ; Diesel Exhaust Fluid System, Trouble Not Found ; Diesel Exhaust Fluid System
[REDACTED]	Software Flash ; Module ; Module, Engine Control (ECM) ; Module, Engine Control (ECM) - Reprogram, Quicklearn [REDACTED] Only (A/T)

Part Information is not available

Repair Order Detailed Report [REDACTED] **For VIN:** [REDACTED]

VIN	[REDACTED]	Model Year	[REDACTED]	Body	[REDACTED]	RAM	[REDACTED]	CREW CAB 4X4	
Built Date	[REDACTED]	Market	[REDACTED]	Plant	8475	[REDACTED]	TRUCK ASSEMBLY PLANT		
Color	PAR	STEEL MET. CLEAR COAT							
Engine	ESA	MID DUTY HEMI MDS ENGINE				Serial #	[REDACTED]		
Transmission	DFP	AUTOMATIC		TRANSMISSION		Serial #	[REDACTED]		

Report #	[REDACTED]	System Key	[REDACTED]	Report	[REDACTED]	1	Open Date	[REDACTED]
Close Date	[REDACTED]	Narrative Date	[REDACTED]	C	[REDACTED]		Mileage	[REDACTED]
MDH	[REDACTED]	Engine Built Date	[REDACTED]	Built Date	[REDACTED]		A	[REDACTED]
Address	5190 N TEST DR							
City	[REDACTED]	State	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

Complaint: PRE-DELIVERY INSPECTION

Cause: PDI

Correction: 1 performed pdi tests drove car put on loose parts Road Ready Basic Prep

LOP Information is not available

Part Information is not available

Repair Order Detailed Report [REDACTED] **For VIN:** [REDACTED]

VIN	[REDACTED]	Model Year	[REDACTED]	Body	[REDACTED]	SLT CREW CAB
Built Date	[REDACTED]	Market	U	Plant	[REDACTED]	TRUCK ASSEMBLY PLANT
Color	PBU	TRUE BLUE	[REDACTED]			
Engine	[REDACTED]	V8 MID DUTY HEMI MDS ENGINE	[REDACTED]	Serial #	[REDACTED]	
Transmission	DFP	AUTOMATIC	[REDACTED]	TRANSMISSION	[REDACTED]	Serial #

Report	[REDACTED]	System Key	[REDACTED]	Report Version	1	Open Date	[REDACTED]
Close Date	[REDACTED]	Narrative Date	[REDACTED]	Ca	[REDACTED]	[REDACTED]	[REDACTED]
MDH	101814	Engine Built Date	[REDACTED]	Built Date	[REDACTED]	A	[REDACTED]
Dealer	[REDACTED]	[REDACTED]	[REDACTED]				
Dealer Address	[REDACTED]	[REDACTED]	[REDACTED]				
Dealer City	[REDACTED]			State	[REDACTED]	[REDACTED]	[REDACTED]

Complaint: Electrical/Non PCM Flashes Concern [Customer states Vehicle would not start.. check and advise] Multi-point inspection (according to maintenance interval)

Cause:

Correction: [REDACTED] NO START .4 LABOR INSPECTED FOUND BAD CELL BATTERY [REDACTED] Electrical/Non PCM Flashes Concern [Customer states Vehicle would not start.. check and advise] battery sales fee [REDACTED] CHARGES Multi-point inspection (according to maintenance interval) MULTI-POINT INSPECTION

LOP Information

LOP	LOP Description
[REDACTED]	Special Services ; Battery Fee ; Battery Disposal Fee
[REDACTED]	Electrical System ; Battery ; Battery : [REDACTED] battery

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
[REDACTED]	BATTERY -STORAGE	1		No	[REDACTED]

Repair Order Detailed Report [REDACTED] **For VIN:** [REDACTED]

VIN	[REDACTED]	Model Year	[REDACTED]	Body	[REDACTED]	CREW CAB	[REDACTED]
Built Date	[REDACTED]	Market	U	US	Plant	[REDACTED]	TRUCK ASSEMBLY PLANT
Color	PAU	GRANITO LUCENTE (GRANITE CRYSTAL)					
Engine	ETK	6.7L I6 CUMMINS TURBO DIESEL ENGINE			Serial #	[REDACTED]	
Transmission	D67	AUTOMATIC 68RFE TRANSMISSION			Serial #	[REDACTED]	

Report #	[REDACTED]	System Key	[REDACTED]	Report	[REDACTED]	1	Open Date	[REDACTED]
Close Date	[REDACTED]	Narrative Date	[REDACTED]	Category	[REDACTED]	0	[REDACTED]	[REDACTED]
MDH	[REDACTED]	Engine Built Date	[REDACTED]	Built Date	[REDACTED]		Advisor	[REDACTED]
Address	[REDACTED]							
City	[REDACTED]	State	[REDACTED]	Zip	[REDACTED]			

Complaint: CUSTOMER STATES CHECK ENGINE LIGHT IS ON , PLEASE CHECK AND ADVISE , CUSTOMER SPECIAL ORDERED PART ON LAST VISIT , VEHICLE SPEED SENSOR

Cause: [REDACTED] LEFT REAR SPEED SENSOR FAULT, RAN DIAGNOSTICS AND FOUND FAILING WHEEL SPEED SENSOR

Correction: REPLACED LEFT REAR WHEEL SPEED SENSOR AND CLEARED FAULT CODE TESTED WORKING AS DESIGNED

LOP Information

LOP	LOP Description
[REDACTED]	Electrical System ; Sensor ; Sensor, wheel speed-Anti-lock brakes ; rear - left

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
[REDACTED]-AC	SENSOR -WHEEL SPEED	1		No	
[REDACTED]	SENSOR -WHEEL SPEED	1		No	[REDACTED]

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	[REDACTED]	Body	[REDACTED]	RAM	[REDACTED]	CREW CAB	[REDACTED]	
Built Date	[REDACTED]	Market	U	US	[REDACTED]	[REDACTED]	[REDACTED]	TRUCK ASSEMBLY PLANT	[REDACTED]	
Color	PAU	GRANITO LUCENTE (GRANITE CRYSTAL)								
Engine	ETK	6.7L I6 CUMMINS TURBO DIESEL ENGINE				Serial #	[REDACTED]			
Transmission	D	[REDACTED] AUTOMATIC [REDACTED] TRANSMISSION				Serial #	[REDACTED]			

Report #	[REDACTED]	System Key	[REDACTED]	Report Version	1	Open Date	[REDACTED]
Close Date	[REDACTED]	Narrative Date	[REDACTED]	Ca	[REDACTED]	Mileage	[REDACTED]
MDH	102604	Engine Built Date	[REDACTED]	Built Date	[REDACTED]	A	[REDACTED]
Address	547 S SEGUIN						
City	[REDACTED]	State	[REDACTED]	Zip	[REDACTED]		

Complaint: Electrical/Non PCM Flashes Concern [Customer states abs lite on again] PERFORMED TIRE INSPECTION RENTAL CAR

Cause: E

Correction: [REDACTED] VERIFIED CONCERN FOUND DTC PRESENTRAN DIAGNOSTICS FOUND RIGHT FRONT WHEEL SPEEDSENSOR TO BE INTERNALLY FAULTY REPLACED RIGHTFRONT WHEEL SPEED SENSOR TEST DROVE VEHICLEREPAIR COMPLETE. Electrical/Non PCM Flashes Concern [Customerstates abs lite on again] ENGINE ELECTRICAL 3033 TECH PERFORMED VISUAL SAFETYINSPECTION OF TIRES...***** LT-FRT ____/32"----- DOT ***** RT-FRT ____/____"-----DOT ***** LT-RR ____/____"-----DOT ***** RT-RR ____/____"-----DOT _____ YOUR VEHICLES TIRES HAVE BEEN INSPECTED BY OUR SERVICE STAFF. [REDACTED] RECOMMENDSTHAT YOUR TIRES SHOULD BE REPLACED WHEN THE TIRE AGE REACHES OR EXCEEDS [REDACTED] REGARDLESS OF TREADDEPTH OR APPEARANCE. YOUR VEHICLES TIRES HAVE BEEN INSPECTED BY OUR SERVICE STAFF. [REDACTED] RECOMMENDS THAT YOUR TIRES SHOULD BE REPLACED WHEN THE TIRE AGE REACHES OR EXCEEDS [REDACTED] REGARDLESS OF TREAD DEPTH OR APPEARANCE. RENTAL CAR bbloaner RENTAL CAR MISC. SHOP CHARGES

LOP Information

LOP	LOP Description
[REDACTED]	Special Services ; Loaner ; Loaner Car ; Standard Line Vehicles
[REDACTED]	Electrical System ; Sensor ; Sensor, wheel speed-Anti-lock brakes ; [REDACTED] equipped
[REDACTED]	Electrical System ; Sensor ; Sensor, wheel speed-Anti-lock brakes ; front-right

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
[REDACTED]	SENSOR -ANTI LOCK BRAKES	1		No	
[REDACTED]	SENSOR -WHEEL SPEED	0		No	

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	[REDACTED]	Body	D [REDACTED]	CREW CAB 4X4
Built Date	[REDACTED]	Market	U	US	[REDACTED]	[REDACTED]
Color	PRV	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
Engine	ETK	CUMMINS TURBO DIESEL ENGINE			Serial #	[REDACTED]
Transmission	DEG	MANUAL	[REDACTED]	TRANSMISSION	Serial #	[REDACTED]

Report #	[REDACTED]	System Key	[REDACTED]	Report Version	1	Open Date	[REDACTED]
Close Date	[REDACTED]	Narrative Date	[REDACTED]	C [REDACTED]	[REDACTED]	0	[REDACTED]
[REDACTED]	[REDACTED]	Engine Built Date	[REDACTED]	Built Date	[REDACTED]	Advisor	[REDACTED]
[REDACTED]	[REDACTED]	A J	[REDACTED]	CDJR LLC	[REDACTED]	[REDACTED]	[REDACTED]
Address	[REDACTED]						
City	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

Complaint: CUSTOMER STATES ABS LIGHTS IS ON (Electrical Concern) CUSTOMER REQUEST CHANGE MINIMUM TIRE PRESSURE SETTING TO [REDACTED] PSI (ElectricalNon PCM Flashes Concern)

Cause: [REDACTED] RIGHT REAR WHEEL SPEED SENSOR OUT OF RANGE

Correction: REPLACED RIGHT REAR WHEEL SPEED SENSOR CLEARED DTCS CANNOT LOWER THRESHOLD

LOP Information

LOP	LOP Description
[REDACTED]	Special Services ; Diagnostic LOP ; Operation diagnostics - With repair ; Must be used in conjunction with appropriate repair Labor Operation.
[REDACTED]	Electrical System ; Sensor ; Sensor, wheel speed-Anti-lock brakes ; rear - right

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
[REDACTED]-AC	SENSOR -WHEEL SPEED	1		No	
[REDACTED]	SENSOR -WHEEL SPEED	1		No	[REDACTED]

Repair Order Detailed Report [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	[REDACTED]	Body	[REDACTED]	CREW CAB 4X4
Built Date	[REDACTED]	Market	U	US	Plant	[REDACTED] ASSEMBLY PLANT
Color	PAU	GRANITO LUCENTE (GRANITE CRYSTAL)				
Engine	ETK	6.7L I6 CUMMINS TURBO DIESEL	[REDACTED]	Serial #	[REDACTED]	
Transmission	D6	AUTOMATIC	[REDACTED]	TRANSMISSION	Serial #	[REDACTED]

Report	[REDACTED]	System Key	[REDACTED]	Report	[REDACTED]	Open Date	[REDACTED]
Close Date	[REDACTED]	Narrative Date	[REDACTED]	Category	0	Mileage	[REDACTED]
	[REDACTED]	Engine Built Date	[REDACTED]	Built Date	[REDACTED]	A	[REDACTED]
Dealer	[REDACTED]	R					
Dealer Address	[REDACTED]						
Dealer City	[REDACTED]	State	[REDACTED]	Zip	[REDACTED]		

Complaint: CUST STATES CHECK [REDACTED] LIGHT STAYS ON

Cause:

Correction: [REDACTED] Found code [REDACTED] active.performed DEF quality tests, DEF tests to32.5%, no hydrocarbons present in DEF.Performed injector flow test and found pootspray pattern and insufficient flow. Collected60ml. Tested Supply volume, test OK. ReplacedDEF Injector. [REDACTED] MECHANICAL CONCERN

LOP Information

LOP	LOP Description
[REDACTED]	Emission System ; Diesel Exhaust Fluid System ; Injector Assembly ; 6.7 liter diesel engine

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
[REDACTED]	INJECTOR -DIESEL EXHAUST FLUID	1		No	
[REDACTED]	INJECTOR -DIESEL EXHAUST FLUID	1		No	[REDACTED]

Repair Order Detailed Report [REDACTED] **For VIN:** [REDACTED]

VIN	[REDACTED]	Model Year	[REDACTED]	Body	[REDACTED]	CREW CAB	[REDACTED]
Built Date	[REDACTED]	Market	U	US	Plant	[REDACTED]	ASSEMBLY [REDACTED]
Color	[REDACTED]	[REDACTED] D (SILVER)					
Engine	ETK	6.7L I6 CUMMINS TURBO DIESEL ENGINE			Serial #	[REDACTED]	
Transmission	D [REDACTED]	AUTOMATIC 68RFE TRANSMISSION			Serial #	[REDACTED]	

Report	[REDACTED]	System Key	[REDACTED]	Report	[REDACTED]	Open Date	[REDACTED]
Close Date	[REDACTED]	Narrative Date	[REDACTED]	Ca	[REDACTED]	Mileage	[REDACTED]
MDH	[REDACTED]	Engine Built Date	[REDACTED]	Built Date	[REDACTED]	A	[REDACTED]
[REDACTED]							
Address							
City							
				State	ID	Zip	[REDACTED]

Complaint: ADDED [REDACTED] OF DEF FLUID TO SOLD UNIT FOR DELIVERY

Cause: LOW FLUID-TOPPED OFFDEF FOR DELIVERY

Correction: 38 TOPPED OFF DEF FLUID FOR DELIVERY Fluid Top Off Vehicle Delivery Fill ADD DEF FLUID FOR DELIVERY

LOP Information

LOP	LOP Description
[REDACTED]	Emission System ; Diesel Exhaust Fluid System ; DEF Fluid Top Off ; Vehicle Delivery Fill

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
[REDACTED]	FLUID -DIESEL EXHAUST	4		No	

Repair Order Detailed Report [REDACTED] **For VIN:** [REDACTED]

VIN	[REDACTED]	Model Year	[REDACTED]	Body	[REDACTED]	CREW CAB 4X4
Built Date	[REDACTED]	[REDACTED]	[REDACTED]	Plant	8475	TRUCK ASSEMBLY PLANT
Color	PCL	BLUE STREAK	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
Engine	ETK	6 7L I6 CUMMINS TURBO DIESEL ENGINE	[REDACTED]	Serial #	[REDACTED]	[REDACTED]
Transmission	D6	AUTOMATIC	[REDACTED]	Serial #	[REDACTED]	[REDACTED]

Report #	[REDACTED]	System Key	[REDACTED]	Report Version	1	Open Date	[REDACTED]
Close Date	[REDACTED]	Narrative Date	[REDACTED]	Ca	[REDACTED]	Mileage	[REDACTED]
MDH	[REDACTED]	Engine Built Date	[REDACTED]	Built Date	[REDACTED]	A	[REDACTED]
Dealer	[REDACTED]	SUPERIOR	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
Dealer Address	EXCHANGE						[REDACTED]
Dealer City	[REDACTED]	State	AR	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

Complaint: STANDARD [customer states that the clearance lights are inop (sop parts ordered)] STANDARD [Customer states the driver side auto roll will not work at times.] STANDARD [Customer states [REDACTED] not work]

Cause: 4/5 cab light have water penetration LEFT FRONT MASTER SWITCH HAS INTERMITTENT OPERATION [REDACTED] has water penetration into assembly resulting in blown bulbs

Correction: [REDACTED] 4/5 cab light have water penetration Customer states [REDACTED] have water in them. Performed ISP to verify customer concern. Cab lights seals fault water in light assemblies. Replace [REDACTED] assemblies. Lamp, clearance - Test and Replace [REDACTED] (0 - Low Skilled) [REDACTED] Customer states LF (master switch bank) window switch (for LF window) intermittent functions. Performed ISP to verify customer described issue. Switch bank functions normally at times and then malfunctions. window will no auto roll down on command, switch appears to be misaligned in master switch bank assembly. Compared to know good unit and re-tested in another unit to isolate switch bank as central issue. Switch bank malfunction in other stock unit. Replaced (LF) master switch bank assembly. Re-tested. All switches (and functions) in switch bank function normally with no issues. Switch assembly, door locking - Test and Replace Driver side (1 - Semi-Skilled) [REDACTED] has water penetration into assembly resulting in blown bulbs Customer states [REDACTED] is INOP. Performed ISP to verify customer concern. [REDACTED] has water penetration into assembly. Replaced [REDACTED] assembly. No further issues found. Lamp, center high mounted stop lamp - Test and Replace (0 - Low Skilled)

LOP Information

LOP	LOP Description
[REDACTED]	Electrical System ; Switches, Steering wheel/IP/Center Stack Lower/Module/WIN/Keyless Entry ; Switch assembly, door locking ; Driver side
[REDACTED]	Electrical System ; Lamp/Bulb/Socket ; Lamp, center high mounted stop lamp
[REDACTED]	Electrical System ; Lamp/Bulb/Socket ; Lamp, Clearance ; [REDACTED] clearance lamp
[REDACTED]	Electrical System ; Lamp/Bulb/Socket ; Lamp, Clearance ; [REDACTED]

(s) Information

Number	Description	Quantity	Cost	Failed	Return Date
[REDACTED]	LAMP -CAB	4	[REDACTED]	No	[REDACTED]
[REDACTED]	SWITCH -FRONT DOOR	1	[REDACTED]	No	[REDACTED]
[REDACTED]	LAMP -CENTER HIGH MOUNTED STOP	1	[REDACTED]	No	[REDACTED]

Repair Order Detailed Report [REDACTED] **For VIN:** [REDACTED]

VIN	[REDACTED]	Model Year	[REDACTED]	Body	[REDACTED]	CREW CAB
Built Date	[REDACTED]	Market	U	Plant	[REDACTED]	TRUCK ASSEMBLY PLANT
Color	PAU	GRANITO LUCENTE (GRANITE CRYSTAL)				
Engine	ETK	6.7L I6 CUMMINS TURBO DIESEL ENGINE			Serial #	[REDACTED]
Transmission	DF2	[REDACTED]	AUTO AISIN	[REDACTED]	HD TRANS	Serial # [REDACTED]

Report	[REDACTED]	System Key	[REDACTED]	Report	[REDACTED]	2	Open Date	[REDACTED]
Close Date	[REDACTED]	Narrative Date	[REDACTED]	C	[REDACTED]		Mileage	133
[REDACTED]	[REDACTED]	Engine Built Date	[REDACTED]	Built Date	[REDACTED]		A	[REDACTED]
[REDACTED]	[REDACTED]	BROWNING [REDACTED]						
Address	[REDACTED]							
City	[REDACTED]	State	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

Complaint: CUSTOMER REQUEST FRONT [REDACTED] BE MATCH WITH FACTORY TINT CHECK, INFLATE AND RECORD [REDACTED] THE VEHICLE MANUFACTURER'S RECOMMENDED TIRE PRESSURE RATING.

Cause:

Correction: GENERAL INFORMATION: INSTALL WINDOW TININT GENERAL INFORMATION: SUBLET REPAIRS CHECK, INFLATE AND RECORD [REDACTED] THE VEHICLE MANUFACTURER'S RECOMMENDED TIRE PRESSURERATING. CHECK, INFLATE AND RECORD [REDACTED] THE VEHICLEMANUFACTURER'S RECOMMENDED TIRE PRESSURE RATING.

LOP Information is not available

Part Information is not available

Repair Order Detailed Report [REDACTED] **For VIN:** [REDACTED]

VIN	[REDACTED]	Model Year	[REDACTED]	Body	[REDACTED]	RAM	[REDACTED]	CAB 4X4
Built Date	[REDACTED]	Market	U	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	ASSEMBLY PLANT
Color	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
Engine	ETK	[REDACTED]	[REDACTED]	CUMMINS TURBO DIESEL ENGINE	[REDACTED]	Serial #	[REDACTED]	[REDACTED]
Transmission	[REDACTED]	[REDACTED]	[REDACTED]	AUTOMATIC	[REDACTED]	TRANSMISSION	[REDACTED]	Serial #

Report	[REDACTED]	System Key	[REDACTED]	Report	[REDACTED]	1	Open Date	[REDACTED]
Close Date	[REDACTED]	Narrative Date	[REDACTED]	Ca	[REDACTED]	[REDACTED]	Mileage	[REDACTED]
[REDACTED]	[REDACTED]	Engine Built Date	[REDACTED]	Built Date	[REDACTED]	[REDACTED]	Advisor	[REDACTED]
Dealer	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
Dealer Address	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
Dealer City	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

Complaint: Customer states brake pedal drops too low at times worse cus tomer has already hit a few [REDACTED] because veh not stopping when braking check advise (General Concern 1) Software Flash for PCM (Flash Software 1) (Replace engine oil and filter diesel) (Rotate tires) (Multi-point inspection)

Cause: FOUND NO CODE IN ANY MODULE FOUND NO TSBS PERFORMED INSPECTI ON FOUND OK PERFORMED TEST DRIVE AND APPLIED BRAKES [REDACTED] FOUND OK PERFORMED [REDACTED] FOUND ABS PUMP WORKIN G NORMAL ALL SYSTEM WORKING OK HAD SERVICE MANAGER ROAD TES T VEH AND BRAKING SYSTEM WORKING FINE AT THIS TIME FLASH UPDATE DUE FOR SERVICE ROTATED TIRES CUSTOMER STATES TO PERFORM [REDACTED] INSPECTION AS PER CHECK L IST

Correction: REPAIR WAS PERFORMED FLASH UPDATE TO PCM [REDACTED] AE PERFORMED OIL AND FILTER CHANGE. PERFORME [REDACTED] INSPECTION AS PER CHECK LIST.

LOP Information

LOP	LOP Description
[REDACTED]	Special Services ; Diagnostic LOP ; Brakes, Trouble Not Found ; Brakes

Part Information is not available