

3 3155



120

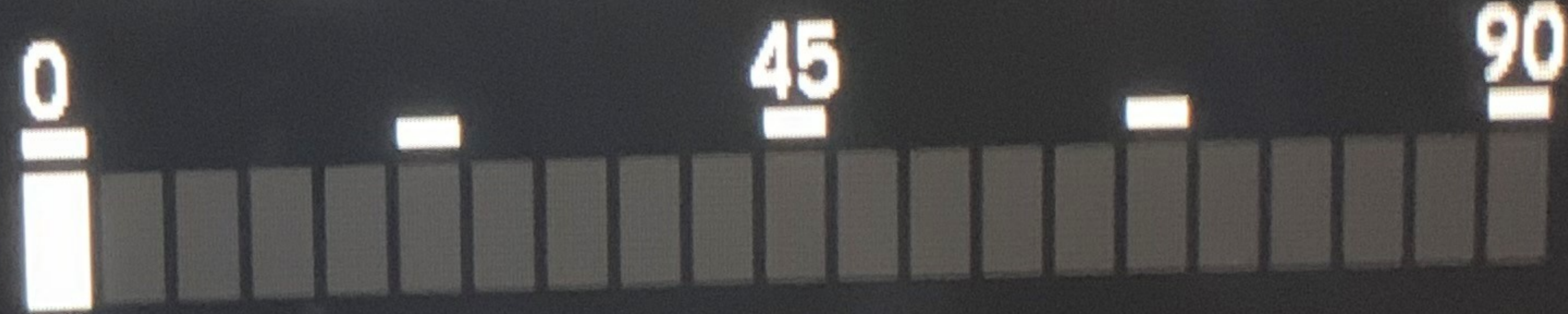
40

Range

319 miles

Average Fuel A

24.4 mpg



This file represents a consolidation of multiple files sent by the manufacturer. Please use the bookmarks to navigate to each file. (Each bookmark label is the name of the original file.)

Honda Motor Co. NHTSA Report for TREAD Act NHTSA Reporting Period:
Light Vehicles

Report Information :

Report ID : [REDACTED] # of Attachments : 2 Zone / District : 03 / 03D
Report Method : V s t Create Date : 10/12/2021 15:39:03
Brief Description : sea eak ng at ow m eage

Customer Information :

Customer Name : City / State : Mouna ns de / NJ
Delivery Date : 09/22/2020

Vehicle Information:

Make : Honda Model Series : CR-V Engine Number : [REDACTED]
NHTSA Model : CR-V Model ID : RW2H5LJW Style :
Model Year : 2020 Mileage : 3701 Transmission : CVT
VIN : [REDACTED] Unit Status : So d to Customer Body : AWDEX
Date of Occurrence : 09/24/2021 Engine Type:

Dealer Information :

Dealer Number / Contact : [REDACTED]
Phone Number : [REDACTED] Extension :

Claim Information :

NHTSA Component Code : 10 - POWER TRAIN
Claim Number : Fire? : NO Rollover? : NO
Complaint code : 2420 / SH-AWD
Labor Operation Cd / Desc :
Labor Op Full Code / Desc :

Failed Part(s) :

Complaint / Symptom :

Oi eak, Rear differentia sea

Probable Cause :

bad differentia sea

Corrective Action :

Rep ace sea , needed Honda bond on exterior sea to case.



32
HIPERM

STH
060331



060331

This file represents a consolidation of multiple files sent by the manufacturer. Please use the bookmarks to navigate to each file. (Each bookmark label is the name of the original file.)

Honda Motor Co. Light Vehicles	NHTSA Report for TREAD Act	NHTSA Reporting Period:
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Report Information :

Report ID : ██████████	# of Attachments : 0	Zone / District : 05 / 05C
Report Method : V s t	Create Date : 11/02/2021 00:34:06	
Brief Description : The d fferent a se zed caus ng the axes to brake		

Customer Information :

Customer Name :	City / State : Co orado Spr ngs / CO
Delivery Date : 07/22/2021	

Vehicle Information:

Make : Honda	Model Series : CR-V	Engine Number : ██████████
NHTSA Model : CR-V	Model ID : RW2H8MJNW	Style :
Model Year : 2021	Mileage : 1900	Transmission : CVT
VIN : ██████████	Unit Status : So d to Customer	Body : AWDEXL
Date of Occurrence : 09/16/2021		Engine Type:

Dealer Information :

Dealer Number / Contact : ██████████	Extension :
Phone Number : ██████████	

Claim Information :

NHTSA Component Code : 10 - POWER TRAIN		
Claim Number :	Fire? : NO	Rollover? : NO
Complaint code : 2300 / 2WD DIFFERENTIAL PROB		
Labor Operation Cd / Desc :		
Labor Op Full Code / Desc :		

Failed Part(s) :

Complaint / Symptom :

Customer stated heard oud noise whie driving and left rear axe came apart.

Probable Cause :

The differentia seized, causing the axes to brake.

Corrective Action :

Rep aced the rear differentia and both axe assemb ies.

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Honda Motor Co. Light Vehicles	NHTSA Report for TREAD Act	NHTSA Reporting Period:
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Report Information :

Report ID : [REDACTED]	# of Attachments : 3	Zone / District : 02 / 02H
Report Method : V s t	Create Date : 11/03/2021 00:54:50	
Brief Description : Rear D fferentia No se and B nd ng		

Customer Information :

Customer Name :	City / State : Mer dan / MS
Delivery Date : 01/22/2021	

Vehicle Information:

Make : Honda	Model Series : HR-V	Engine Number : [REDACTED]
NHTSA Model : HR-V	Model ID : RU6H5MJW	Style :
Model Year : 2021	Mileage : 16262	Transmission : CVT
VIN : [REDACTED]	Unit Status : So d to Customer	Body : AWD EX
	Date of Occurrence : 10/25/2021	Engine Type:

Dealer Information :

Dealer Number / Contact : [REDACTED]
Phone Number [REDACTED] Extension :

Claim Information :

NHTSA Component Code : 10 - POWER TRAIN		
Claim Number :	Fire? : NO	Rollover? : NO
Complaint code : 2410 / VTM-4		
Labor Operation Cd / Desc :		
Labor Op Full Code / Desc :		

Failed Part(s) : 41200-54A-J00

Complaint / Symptom:

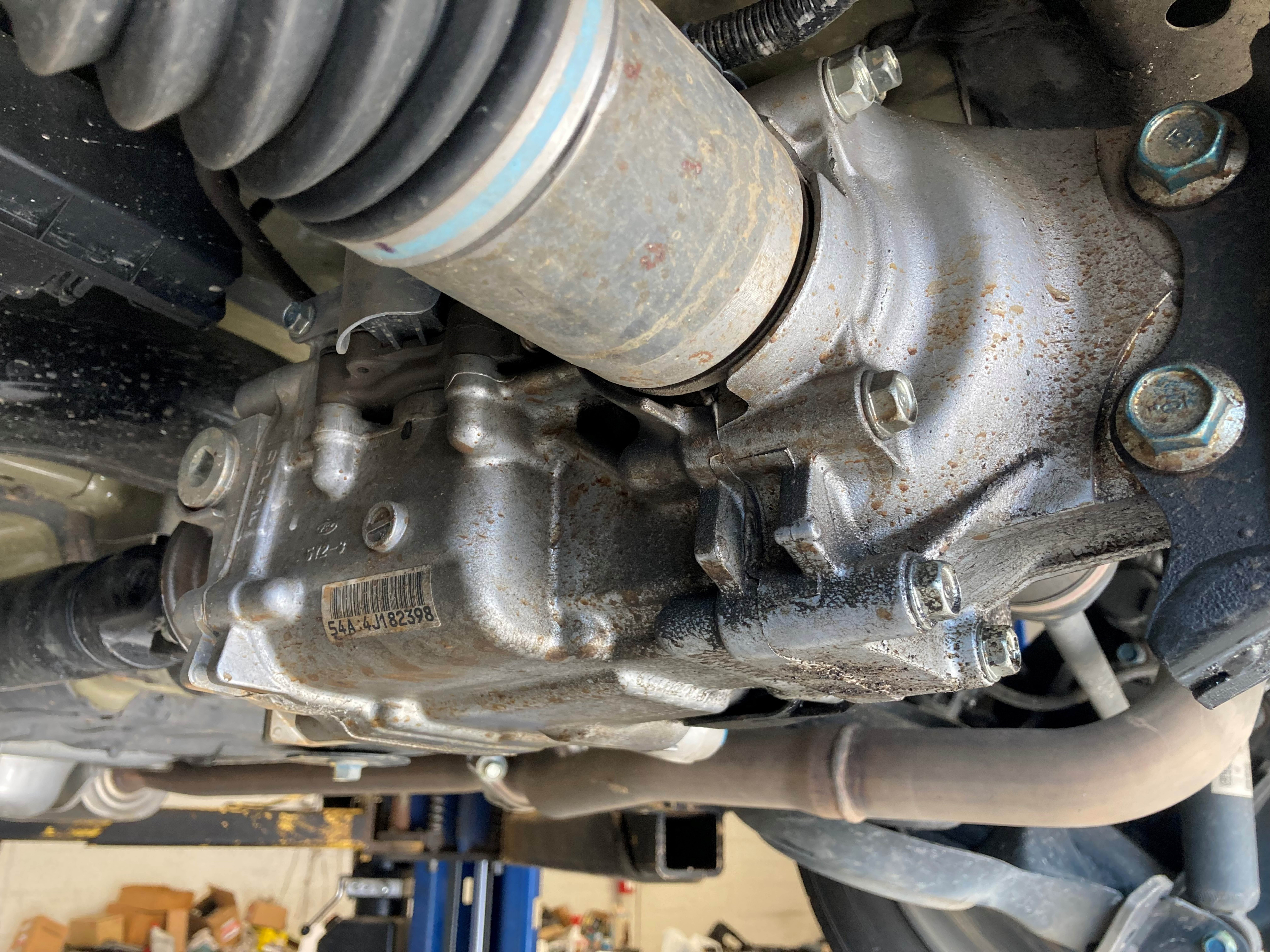
Customer states vehic e is making a oud popping noise from the back when moving.

Probable Cause :

Found the rear differentia making noise when in motion. Unit appears to bind up then re ease with a oud pop and jerk to the drive ine. There appears to be some signs of fuid eaking from the right side ha f shaft sea on the differentia . The technician stated the fuid drained c ean and appeared to be a norma amount. He did not check the exact fuid eve before draining. There were no physica drips of fuid on the differentia itse f, just the signs as seen in the attached picture. See attached video for noise and binding prob em.

Corrective Action :

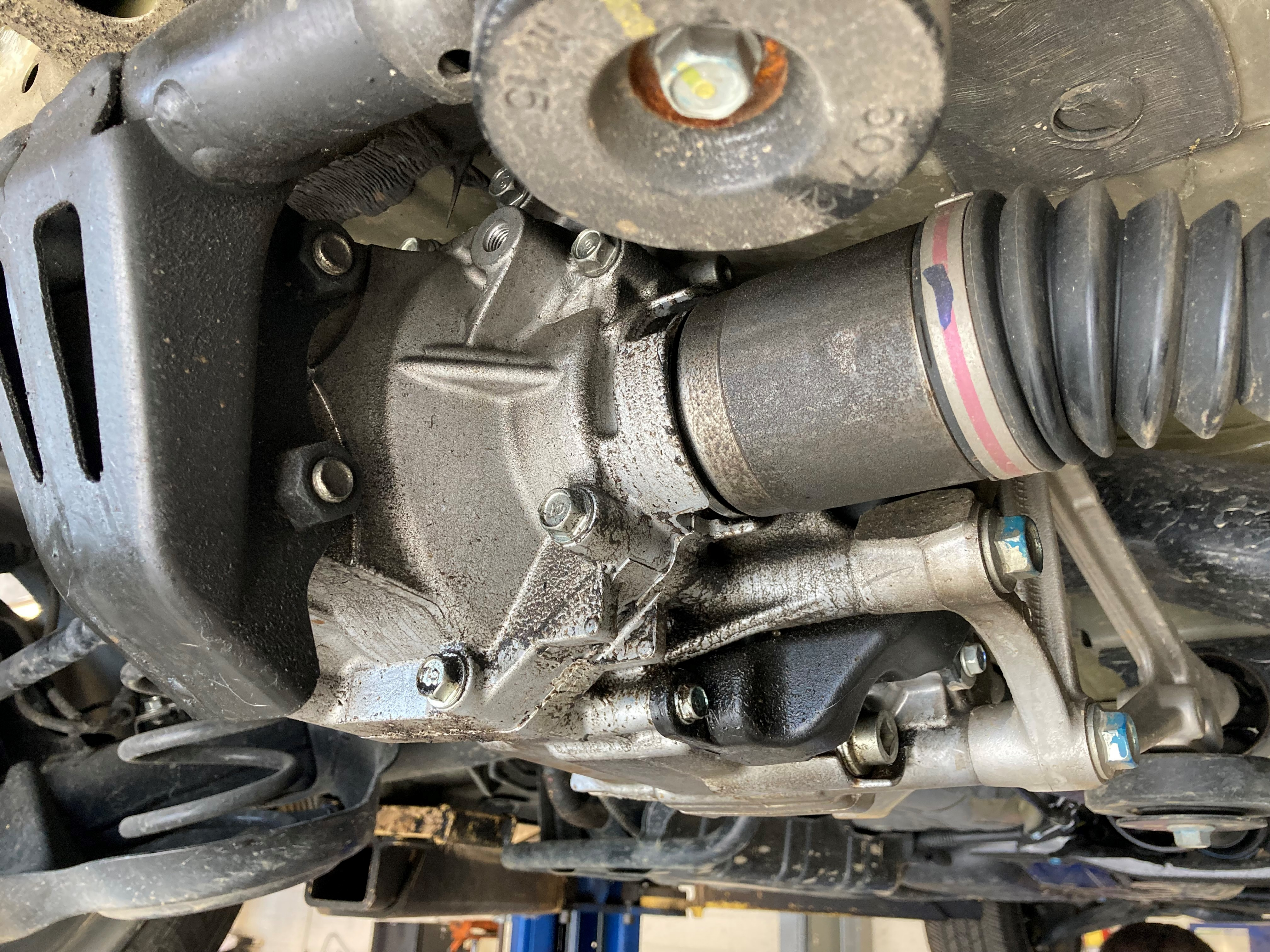
Rep ace rear differentia .



54A:4J182398

FORD

512-3



This file represents a consolidation of multiple files sent by the manufacturer. Please use the bookmarks to navigate to each file. (Each bookmark label is the name of the original file.)

Honda Motor Co. Light Vehicles	NHTSA Report for TREAD Act	NHTSA Reporting Period:
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Report Information :

Report ID : [REDACTED]	# of Attachments : 0	Zone / District : 03 / 03L
Report Method : V s t		Create Date : 11/03/2021 21:31:04
Brief Description : D fferent a ocked up		

Customer Information :

Customer Name :	City / State : Huntington Station / NY
Delivery Date : 03/25/2021	

Vehicle Information:

Make : Honda	Model Series : HR-V	Engine Number : [REDACTED]
NHTSA Model : HR-V	Model ID : RU6H5MJW	Style :
Model Year : 2021	Mileage : 6330	Transmission : CVT
VIN : [REDACTED]	Unit Status : So d to Customer	Body : AWD EX
	Date of Occurrence : 09/03/2021	Engine Type:

Dealer Information :

Dealer Number / Contact : 2 [REDACTED]
Phone Number [REDACTED] Extension :

Claim Information :

NHTSA Component Code : 10 - POWER TRAIN		
Claim Number :	Fire? : NO	Rollover? : NO
Complaint code : 2300 / 2WD DIFFERENTIAL PROB		
Labor Operation Cd / Desc :		
Labor Op Full Code / Desc :		

Failed Part(s) : 41200-54A-J00

Complaint / Symptom :

Customer states they were driving on the Highway & heard a loud cunk in the rear of the vehicle. Vehicle won't move & was towed in.

Probable Cause :

Unknown

Corrective Action :

Repace the differentia . There was NO fluid in it.

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Honda Motor Co. Light Vehicles	NHTSA Report for TREAD Act	NHTSA Reporting Period:
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Report Information :

Report ID [REDACTED]	# of Attachments : 0	Zone / District : 06 / 06X
Report Method : Phone		Create Date : 11/09/2021 22:17:52
Brief Description : Rear differential locked up.		

Customer Information :

Customer Name :	City / State : CHAMPAIGN / IL
Delivery Date : 09/01/2018	

Vehicle Information:

Make : Honda	Model Series : CR-V	Engine Number [REDACTED]
NHTSA Model : CR-V	Model ID : RW2H9JKNW	Style :
Model Year : 2018	Mileage : 33959	Transmission : CVT
VIN : [REDACTED]	Unit Status : Sold to Customer	Body : AWDTRG
	Date of Occurrence : 11/06/2021	Engine Type:

Dealer Information :

Dealer Number / Contact : [REDACTED]
Phone Number : [REDACTED] Extension :

Claim Information :

NHTSA Component Code : 10 - POWER TRAIN		
Claim Number :	Fire? : NO	Rollover? : NO
Complaint code : 2400 / AWD/4WD PROBLEM		
Labor Operation Cd / Desc :		
Labor Op Full Code / Desc :		

Failed Part(s) :

Complaint / Symptom :

CUSTOMER STATES THEY WERE DRIVING ON THE HIGHWAY AND HEARD A LOUD CLUNK AND VEHICLE WOULD NOT GO IN DRIVE OR REVERSE. WILL START AND RUN BUT NO ACCELERATION. Rear differential locked up.

Probable Cause :

Internal rear differential problem.

Corrective Action :

Replace the differential assembly.

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Honda Motor Co. Light Vehicles	NHTSA Report for TREAD Act	NHTSA Reporting Period:
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Report Information :

Report ID [REDACTED]	# of Attachments : 0	Zone / District : 04 / 04H
Report Method : V s t		Create Date : 01/18/2022 16:47:18
Brief Description : RIGHT REAR AXLE SEAL LEAKING		

Customer Information :

Customer Name :	City / State : Br sto / TN
Delivery Date : 01/25/2021	

Vehicle Information:

Make : Honda	Model Series : CR-V	Engine Number : [REDACTED]
NHTSA Model : CR-V	Model ID : RW2H9MKNW	Style :
Model Year : 2021	Mileage : 8987	Transmission : CVT
VIN : [REDACTED]	Unit Status : So d to Customer	Body : AWDTRG
	Date of Occurrence : 01/11/2022	Engine Type :

Dealer Information :

Dealer Number / Contact : 20 [REDACTED] R
Phone Number : [REDACTED] Extension :

Claim Information :

NHTSA Component Code : 10 - POWER TRAIN		
Claim Number :	Fire? : NO	Rollover? : NO
Complaint code : 2420 / SH-AWD		
Labor Operation Cd / Desc :		
Labor Op Full Code / Desc :		

Failed Part(s) : 91201-R7W-003

Complaint / Symptom:

CUSTOMER SAD THERE IS EVIDENCE OF A LEAK AT THE RIGHT REAR OF VEHICLE.

Probable Cause :

CONFIRMED LEAKING RIGHT REAR AXLE SEAL

Corrective Action :

REPLACED THE RIGHT REAR AXLE SEAL

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Honda Motor Co. Light Vehicles	NHTSA Report for TREAD Act	NHTSA Reporting Period:
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Report Information :

Report ID : ██████████	# of Attachments : 1	Zone / District : 06 / 06R
Report Method : Phone	Create Date : 03/31/2022 22:04:34	
Brief Description : Rear Differential Leak		

Customer Information :

Customer Name :	City / State : Chicago / IL
Delivery Date : 06/18/2020	

Vehicle Information:

Make : Honda	Model Series : CR-V	Engine Number : ██████████
NHTSA Model : CR-V	Model ID : RW2H5LJW	Style :
Model Year : 2020	Mileage :	Transmission : CVT
VIN : ██████████	Unit Status : Sold to Customer	Body : AWDEX
	Date of Occurrence :	Engine Type:

Dealer Information :

Dealer Number / Contact : ██████████
Phone Number : ██████████ Extension :

Claim Information :

NHTSA Component Code : 10 - POWER TRAIN		
Claim Number :	Fire? : NO	Rollover? : NO
Complaint code : 2000 / PLS USE 2500, 2800, OR 2700		
Labor Operation Cd / Desc :		
Labor Op Full Code / Desc :		

Failed Part(s) :

Complaint / Symptom :

Car came in with a complaint of an oil leak from the rear

Probable Cause :

Upon inspection dealer found a small crack in the lower center section of the rear differential unit

Corrective Action :

Replace rear differential



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Honda Motor Co. Light Vehicles	NHTSA Report for TREAD Act	NHTSA Reporting Period:
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Report Information :

Report ID : [REDACTED]	# of Attachments : 1	Zone / District : 03 / 03T
Report Method : V s t	Create Date : 06/14/2022 15:39:56	
Brief Description : customer states noise from rear wheel driving turn		

Customer Information :

Customer Name :	City / State : R esterstown / MD
Delivery Date : 01/06/2020	

Vehicle Information:

Make : Honda	Model Series : HR-V	Engine Number : [REDACTED]
NHTSA Model : HR-V	Model ID : RU6H5KJW	Style :
Model Year : 2019	Mileage : 18897	Transmission : CVT
VIN : [REDACTED]	Unit Status : So d to Customer	Body : AWD EX
Date of Occurrence : 04/14/2022		Engine Type:

Dealer Information :

Dealer Number / Contact : [REDACTED]
Phone Number : [REDACTED] Extension :

Claim Information :

NHTSA Component Code : 10 - POWER TRAIN		
Claim Number :	Fire? : NO	Rollover? : NO
Complaint code : 2300 / 2WD DIFFERENTIAL PROB		
Labor Operation Cd / Desc :		
Labor Op Full Code / Desc :		

Failed Part(s) : 41200-54A-J00

Complaint / Symptom:

Customer states noise from rear wheel driving and turns

Probable Cause :

Cause Technician inspected and found that passenger side axle seal was leaking. Fluid leaked out to the point where rear differential was not lubricated properly causing permanent failure to internal assembly.

Corrective Action :

Correction Replaced differential assembly per DPSM authorization. Technician replaced assembly and test drove vehicle to ensure problem was resolved. No further issues.

58177



		VEHICLE ID		MILES IN	MILES OUT	DATE/T ME IN	DATE OUT	INVOICE NO.
				18897	18897	04/14/22 16:08	04/15/22	
		VEHICLE DESCRIPTION					TAG NO.	STATUS
2019 HONDA HR-V EX (AEGEAN BLU)					05691	COMPLETE		
CONTROL NO.	LICENSE PLATE NO.	CUST. LABOR RATE	PROD. DATE	IN-SERV DATE	DELIV. DATE	DELIV. MILES	TERMS	
169290					01/06/20	189	No Charge	
HOME PHONE	WORK PHONE	CELL PHONE	STOCK NO.	SERV. ADV.			RO COMMENT	
			0740455	CURTIS BRODIE (205)			1.8L I4	

Line	Op-Code	Fail Code	Tech	Hours	Type	Amount
A	2191C4		A10		Warranty	
Concern	customer states noise from rear while driving and turns sop is here					
Cause	Technician inspected and found that passenger side axle seal was leaking. Fluid leaked out to the point where rear differential was not lubricated properly causing permanent failure to internal assembly.					
Correction	Replaced differential assembly per DPSPM authorization. Technician replaced assembly and test drove vehicle to ensure problem was resolved. No further issues.					
Part Number		Description			Qty.	
X	41200-54A-J00	CARRIER ASSY.,			1	
	08200-9007A	FLUID, AWD			4	

Authorized Estimates						
Date/Time	Amount	Authorized By	Authorization Method	Phone/Email	Adv. Username	
04/14/2022 16:08	\$112.33		Initial Estimate		bberger	

Customer Totals	
Charge Description	Amount
Total Amount Due	\$0.00

WAS THE MULTI-POINT INSPECTION REVIEWED WITH YOU Y ___ N ___ WERE YOU INFORMED YOU MAY RECEIVE AN EMAIL SURVEY Y ___ N ___	PAYMENT TYPE VISA MASTERCARD AMEX OTHER CASH CHECK CHECK # _____ AMT PA D \$ _____ DATE _____ CASH ER _____ X _____ Customer Signature
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Honda Motor Co. NHTSA Report for TREAD Act NHTSA Reporting Period:
 Light Vehicles

Report Information :

Report ID : [REDACTED] # of Attachments : 3 Zone / District : 03 / 03B
 Report Method : V s t Create Date : 06/15/2022 17:15:48
 Brief Description : Rear d fferent a p n on sea eaking

Customer Information :

Customer Name : City / State : Cambr a Heights / NY
 Delivery Date : 03/09/2022

Vehicle Information:

Make : Honda Model Series : CR-V Engine Number : [REDACTED]
 NHTSA Model : CR-V Model ID : RW2H8NJNW Style :
 Model Year : 2022 Mileage : 1953 Transmission : CVT
 VIN : [REDACTED] Unit Status : So d to Customer Body : AWDEXL
 Date of Occurrence : 06/15/2022 Engine Type:

Dealer Information :

Dealer Number / Contact : [REDACTED]
 Phone Number : [REDACTED] Extension :

Claim Information :

NHTSA Component Code : 10 - POWER TRAIN
 Claim Number : Fire? : NO Rollover? : NO
 Complaint code : 2410 / VTM-4
 Labor Operation Cd / Desc :
 Labor Op Full Code / Desc :

Failed Part(s) :

Complaint / Symptom :

Customer states that the AWD Sytem Prob em notice appeared on the dash. Scanned and found code C1851-18.

Probable Cause :

Found rear differentia pinion sea eaking.

Corrective Action :

Drain rear differentia , inspect for meta debris. Found fine meta on the magnet, drained ess than 1oz of oi . Rep aced comp ete differentia assemb y.

