

This file represents a consolidation of multiple files sent by the manufacturer. Please use the bookmarks to navigate to each file. (Each bookmark label is the name of the original file.)

Honda Motor Co. Light Vehicles	NHTSA Report for TREAD Act	NHTSA Reporting Period:
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Report Information :

Report ID : [REDACTED]	# of Attachments : 2	Zone / District : 06 / 06A
Report Method : Vst	Create Date : 08/03/2018 18:53:34	
Brief Description : 18 CRV P n on Sea Leak		

Customer Information :

Customer Name :	City / State : Ar ngt on / VA
Delivery Date : 02/21/2018	

Vehicle Information:

Make : Honda	Model Series : CR-V	Engine Number : [REDACTED]
NHTSA Model : CR-V	Model ID : RW6H3JEW	Style :
Model Year : 2018	Mileage :	Transmission : CVT
VIN : [REDACTED]	Unit Status : So d to Customer	Body : AWDLX
	Date of Occurrence :	Engine Type:

Dealer Information :

Dealer Number / Contact : [REDACTED]
Phone Number : [REDACTED] Extension :

Claim Information :

NHTSA Component Code : 10 - POWER TRAIN		
Claim Number :	Fire? : NO	Rollover? : NO
Complaint code : 2000 / PLS USE 2500, 2800, OR 2700		
Labor Operation Cd / Desc :		
Labor Op Full Code / Desc :		

Failed Part(s) :

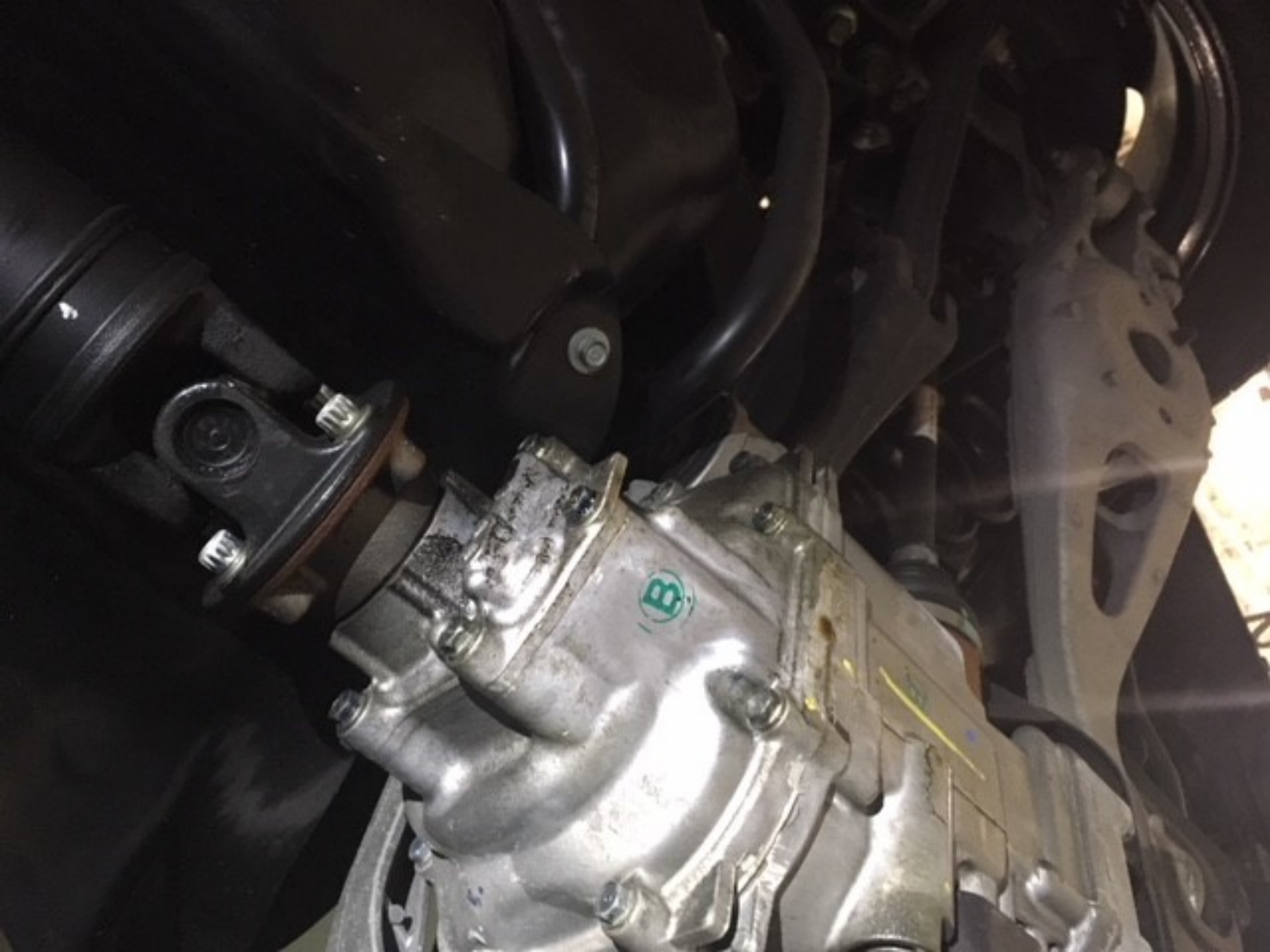
Complaint / Symptom:

Pinion sea eaking differentia fluid

Probable Cause :

Corrective Action :

rep ace differentia per TL recommendation





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Honda Motor Co. NHTSA Report for TREAD Act NHTSA Reporting Period:
 Light Vehicles

Report Information :

Report ID : ██████████ # of Attachments : 3 Zone / District : 05 / 05M
 Report Method : V s t Create Date : 11/26/2018 15:50:33
 Brief Description : Rear d ff eak

Customer Information :

Customer Name : City / State : Neptune / NJ
 Delivery Date : 11/16/2018

Vehicle Information:

Make : Honda Model Series : CR-V Engine Number : ██████████
 NHTSA Model : CR-V Model ID : RW2H5JJW Style :
 Model Year : 2018 Mileage : 400 Transmission : CVT
 VIN : ██████████ Unit Status : So d to Customer Body : AWDEX
 Date of Occurrence : 11/21/2018 Engine Type: 1.5

Dealer Information :

Dealer Number / Contact : ██████████
 Phone Number : ██████████ Extension :

Claim Information :

NHTSA Component Code : 10 - POWER TRAIN
 Claim Number : Fire? : NO Rollover? : NO
 Complaint code : 2531 / A/T WONT MOVE IN DRIVE
 Labor Operation Cd / Desc :
 Labor Op Full Code / Desc :

Failed Part(s) : 41200-5TG-000

Complaint / Symptom :

Customer states vehic e ocked up whi e driving after hearing a oud bang. Customer had car towed to dea er.

Probable Cause :

Rear differentia eaking

Corrective Action :

Rep ace rear diff assembly



HPFM

10907202

10907202

HANDLE WITH CARE



10907202

10907202

10307191
88020601

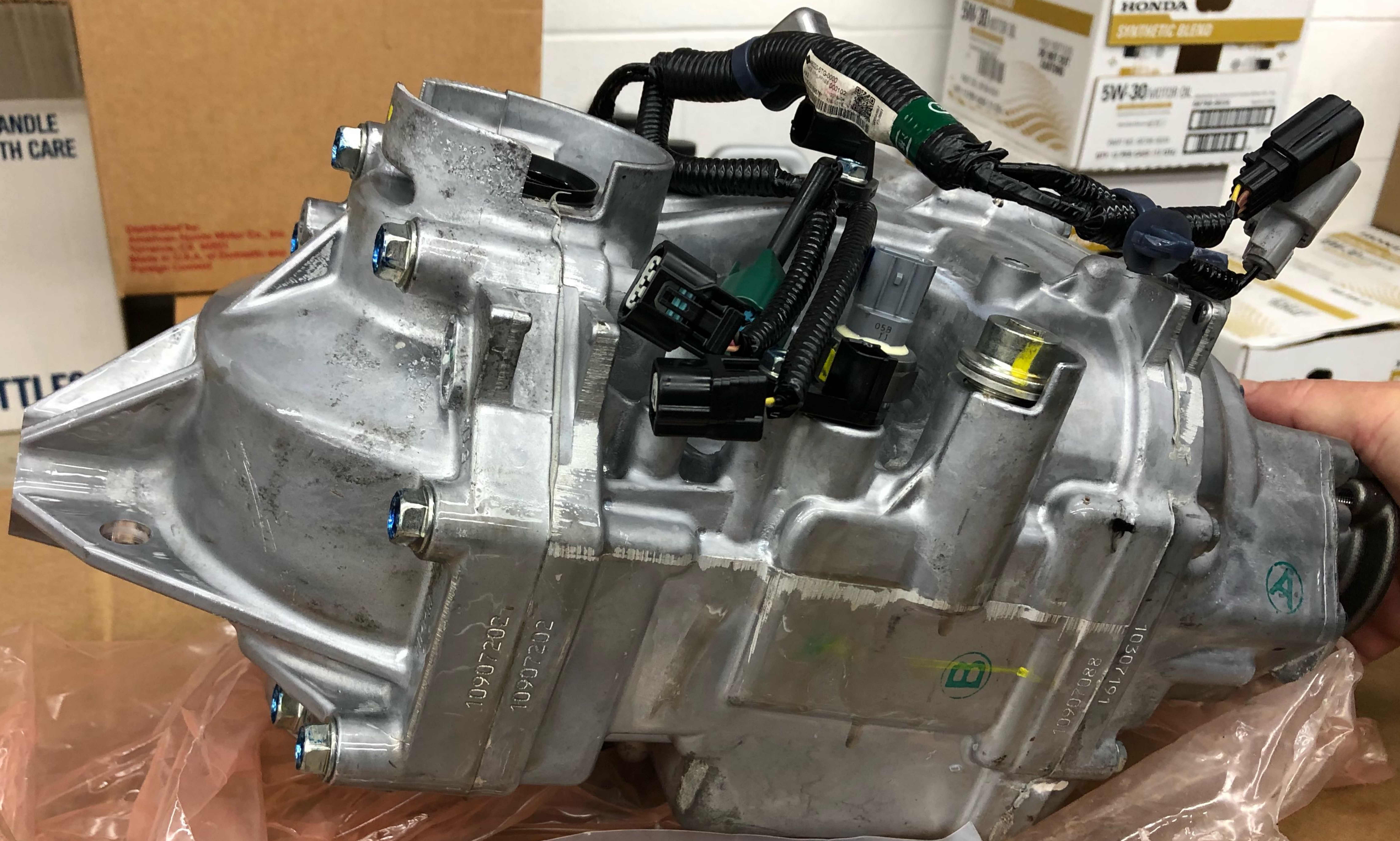


SIDE UP

HANDLE WITH CARE

PLASTIC BOTTLES

9036



HONDA

SYNTHETIC BLEND

5W-30 MOTOR OIL

10907202

10907202

B

10307191
88020601

A

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Honda Motor Co. NHTSA Report for TREAD Act NHTSA Reporting Period:
 Light Vehicles

Report Information :

Report ID : [REDACTED] # of Attachments : 3 Zone / District : 06 / 06D
 Report Method : V s t Create Date : 02/25/2019 17:28:22
 Brief Description : Rear d ff eak ng

Customer Information :

Customer Name : City / State : Westm nster / MD
 Delivery Date : 12/11/2018

Vehicle Information:

Make : Honda Model Series : CR-V Engine Number : [REDACTED]
 NHTSA Model : CR-V Model ID : RW6H3JEW Style :
 Model Year : 2018 Mileage : 4039 Transmission : CVT
 VIN : [REDACTED] Unit Status : So d to Customer Body : AWDLX
 Date of Occurrence : 02/25/2019 Engine Type:

Dealer Information :

Dealer Number / Contact [REDACTED]
 Phone Number : [REDACTED] Extension :

Claim Information :

NHTSA Component Code : 10 - POWER TRAIN
 Claim Number : Fire? : NO Rollover? : NO
 Complaint code : 2400 / AWD/4WD PROBLEM
 Labor Operation Cd / Desc :
 Labor Op Full Code / Desc :

Failed Part(s) :

Complaint / Symptom :

Customer states there is a fluid leak from the rear.

Probable Cause :

Verified there are 3 leaks coming from the rear differentia .

Corrective Action :

Repaing the rear diff per tech ine recommendation. Rear diff on backorder.



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11503344



77550



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Honda Motor Co. NHTSA Report for TREAD Act NHTSA Reporting Period:
 Light Vehicles

Report Information :

Report ID : [REDACTED] # of Attachments : 7 Zone / District : 02 / 02F
 Report Method : V s t Create Date : 06/24/2019 04:51:47
 Brief Description : Left rear ax e s broken rep ace rear d fferent a

Customer Information :

Customer Name : City / State : Lynnwood / WA
 Delivery Date : 11/30/2018

Vehicle Information:

Make : Honda Model Series : CR-V Engine Number : [REDACTED]
 NHTSA Model : CR-V Model ID : RW2H8JJNW Style :
 Model Year : 2018 Mileage : 4640 Transmission : CVT
 VIN : [REDACTED] Unit Status : So d to Customer Body : AWDEXL
 Date of Occurrence : 06/10/2019 Engine Type:

Dealer Information :

Dealer Number / Contact : [REDACTED]
 Phone Number : [REDACTED] Extension :

Claim Information :

NHTSA Component Code : 10 - POWER TRAIN
 Claim Number : Fire? : NO Rollover? : NO
 Complaint code : 2900 / AXLE, CV JOINT GENERAL
 Labor Operation Cd / Desc :
 Labor Op Full Code / Desc :

Failed Part(s) :

Complaint / Symptom :

We have a 2018 CRV that came in for a noise and we found that the left rear axle is broken with no signs of impact. Did find that the rear diff has been leaking from the passenger side axle sea . When Anthony strained it very little fluid came out and there are metal shavings. Vehicle only has 4,640 miles on it. Recommending a new rear differential and both axles at this time.

Probable Cause :

Rear diff leaking from passenger side axle sea

Corrective Action :

Replace rear differential







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20507172

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SHE 21421

10711
SK

CHINA







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Honda Motor Co. NHTSA Report for TREAD Act NHTSA Reporting Period:
 Light Vehicles

Report Information :

Report ID : [REDACTED] # of Attachments : 6 Zone / District : 08 / 08K
 Report Method : V s t Create Date : 12/02/2019 20:54:20
 Brief Description : Towed n - veh c e wou d not acce erate

Customer Information :

Customer Name : City / State : Danv e / IL
 Delivery Date : 09/10/2019

Vehicle Information:

Make : Honda Model Series : CR-V Engine Number : [REDACTED]
 NHTSA Model : CR-V Model ID : RW2H8KJNW Style :
 Model Year : 2019 Mileage : 5826 Transmission : CVT
 VIN : [REDACTED] Unit Status : So d to Customer Body : AWDEXL
 Date of Occurrence : 12/02/2019 Engine Type:

Dealer Information :

Dealer Number / Contact : [REDACTED]
 Phone Number : [REDACTED] Extension :

Claim Information :

NHTSA Component Code : 10 - POWER TRAIN
 Claim Number : Fire? : NO Rollover? : NO
 Complaint code : 2300 / 2WD DIFFERENTIAL PROB
 Labor Operation Cd / Desc :
 Labor Op Full Code / Desc :

Failed Part(s) :

Complaint / Symptom :

Vehicle was towed in - customer states whi e driving a c unking noise occurred, the vehic e speed decreased, and wou d not acce erate. Customer contacted Roadside to have vehic e towed in.

Probable Cause :

Differentia interna fai ure due to fuid oss.

Corrective Action :

Service Manager and Technician verified the vehic e had a hard time acce erating - the RPM's wou d go up however the vehic e wou d inch a ong. Technician pushed vehic e into the shop and attached the HDS - the vehic e had the current software and there was not any fauts stored. Technician ifted up vehic e and identified the vehic e had a big fuid eak from the differentia . Technician removed the drain bo t to see the fuid eve and there was none eft. Technician can see excessive meta shavings on the drain bo t. Service Manager contacted DPSPM with findings - due to the ow mi es, DPSPM approved to order and rep ace the differentia . Technician removed the faulty differentia , ceaned the underside of the vehic e of the fuid eaks, insta ed the new differentia . Technician and Service Manager performed severa test drives - the vehic e is operating by design at this time. The vehic e was returned to the cient.









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MFD. BY HONDA OF AMERICA MFG., INC.

06/19
RIM SIZE
18X7.5
18X7.5

GAWR 2130KG (4695LBS) TIRE SIZE
GAWR F 1100KG (2425LBS) 235/60R18 103H
GAWR R 1075KG (2369LBS) 235/60R18 103H

THIS VEHICLE CONFORMS TO ALL APPLICABLE
FEDERAL MOTOR VEHICLE SAFETY
AND THEFT PREVENTION STANDARDS IN EFFECT
ON THE DATE OF MANUFACTURE SHOWN ABOVE.
V.I.N.: [REDACTED] TYPE: MPV

FLA A1

LOADING INFORMATION

5 FRONT 2 REAR 3
never exceed 385kg or 850lbs.

TIRE PRESSURE SEE OWNER'S
33PSI MANUAL FOR
30PSI ADDITIONAL
30PSI INFORMATION

W1000FA - F - L



N

0 mph

ACC CRUISE MODE LKAS



Door Open

62 °F

005826 miles

1:56

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Honda Motor Co. NHTSA Report for TREAD Act NHTSA Reporting Period:
 Light Vehicles

Report Information :

Report ID : [REDACTED] # of Attachments : 1 Zone / District : 12 / 12E
 Report Method : V s t Create Date : 09/30/2020 23:28:48
 Brief Description : Rear D ff seized up

Customer Information :

Customer Name : City / State : Sacramento / CA
 Delivery Date : 07/27/2018

Vehicle Information:

Make : Honda Model Series : HR-V Engine Number : [REDACTED]
 NHTSA Model : HR-V Model ID : RU6H5JJW Style :
 Model Year : 2018 Mileage : 35700 Transmission : CVT
 VIN : [REDACTED] Unit Status : So d to Customer Body : AWD EX
 Date of Occurrence : 09/08/2020 Engine Type:

Dealer Information :

Dealer Number / Contact : [REDACTED]
 Phone Number : [REDACTED] Extension :

Claim Information :

NHTSA Component Code : 10 - POWER TRAIN
 Claim Number : Fire? : NO Rollover? : NO
 Complaint code : 2400 / AWD/4WD PROBLEM
 Labor Operation Cd / Desc :
 Labor Op Full Code / Desc :

Failed Part(s) :

Complaint / Symptom :

C/S the vehic e wi not drive

Probable Cause :

tech found a cracked housing with no signs of outside infuence as if something seized up interna y

Corrective Action :

rep ace rear diff



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Honda Motor Co. NHTSA Report for TREAD Act NHTSA Reporting Period:
Light Vehicles

Report Information :

Report ID [REDACTED] # of Attachments : 1 Zone / District [REDACTED]
Report Method : V s t Create Date : 05/05/2021 16:35:02
Brief Description : REAR DIFFERENTIAL LEAK

Customer Information :

Customer Name : City / State : OMAHA / NE
Delivery Date : 07/30/2019

Vehicle Information:

Make : Honda Model Series : CR-V Engine Number : [REDACTED]
NHTSA Model : CR-V Model ID : RW2H8KJNW Style :
Model Year : 2019 Mileage : 3191 Transmission : CVT
VIN : [REDACTED] Unit Status : So d to Customer Body : AWDEXL
Date of Occurrence : 04/10/2021 Engine Type:

Dealer Information :

Dealer Number / Contact : [REDACTED]
Phone Number : [REDACTED] Extension :

Claim Information :

NHTSA Component Code : 06 - ENGINE AND ENGINE COOLING SYSTEM
Claim Number : Fire? : NO Rollover? : NO
Complaint code : 1520 / ENG OIL LEAK @ ??
Labor Operation Cd / Desc :
Labor Op Full Code / Desc :

Failed Part(s) :

Complaint / Symptom :

CUSTOMER STATES THERE IS A LEAK COMING FROM THE BACK OF THE VEHICLE

Probable Cause :

LEFT REAR DIFFERENTIAL SEAL IS LEAKING. CONCERN CODE

Corrective Action :

DEALER REPLACED LEFT REAR DIFFERENTIAL OIL SEAL (SEE COPY OF ATTACHED RO)

CUSTOMER #: 42892

820795

WARRANTY

DUPLICATE 1
PAGE 1

For Your Convenience
Parts & Service Hours

Mon - Fri: 7:00 a.m. to 5:30 p.m.
Saturday: 8:00 a.m. to 6:00 p.m.

SERVICE ADVISOR:

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
RD IV	19	HONDA CRV EX-L 4WD			3191/3192	T3385	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
30JUL19 DD			16:00 21APR21		0.00	CASH	22APR21

R.O. OPENED READY OPTIONS: SOLD-STK:30259 DLR:207516
 07:59 10APR21 09:28 22APR21 ENG:1.5_Liter_Turbo TRN:CVT

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A CUST. STATES -- HAS A LEAK COMING FROM THE BACK OF THE VEHICLE --
ADVISE

CAUSE: LEFT REAR DIFFERENTIAL SEAL IS LEAKING. REPLACE OIL SEAL
CONCERN CODE: 05101

2191K2 REAR DIFFERENTIAL OIL SEAL, LEFT - REPLACE
954 CAMDEN,NICK LIC#: 954
WH93 1.30

1 91201-R7W-003 OIL SEAL (32X47X8-5) 7.03 175.50 175.50

FC: 07408

PART#: 91201-R7W-003

COUNT: 1

422

671 TPARTS

CLAIM TYPE:

AUTH CODE:

3120

17550 TLABOR

3191 FOUND THE LEFT REAR AXLE SHAFT SEAL LEAKING REPLACE THE LEFT
REAR AXLE SHAFT SEAL CLEAN OFF FLUID AND TOP OFF FLUID

#T3227 CREATED 2021-04-10
07:57:38AM TAKEN BY C ARRIE
MOODY

Thank You for your Patronage
We Appreciate Your Business

COST, SALE, & COMP TOTALS 3542 18221 0

WARRANTY DISCLAIMER: ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS ARE PROVIDED BY THE DEALERSHIP AS-IS. THE DEALERSHIP HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF PARTS OR PRODUCTS OR THE REPAIR. THE ONLY WARRANTIES ON PARTS AND ACCESSORIES OR REPAIRS ARE THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER OR THE ORIGINAL PARTS DISTRIBUTOR AND ONLY SUCH MANUFACTURER OR DISTRIBUTOR SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH WARRANTIES. CUSTOMER SHALL NOT BE ENTITLED TO RECOVER FROM THE DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES.

By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.

*** SHOP SUPPLY COSTS:**
We have added a charge equal to 5% of the total cost of labor and parts, not to exceed \$20.00, to the Repair Order for shop supplies used in connection with this repair.

ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.

DESCRIPTION	TOTALS
LABOR AMOUNT	175.50
PARTS AMOUNT	6.71
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES *	0.00
TOTAL CHARGES	182.21
LESS DISCOUNTS	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	182.21

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

We accept:
MASTERCARD · VISA · DISCOVER · AMERICAN EXPRESS

Thank you for allowing us to
service your vehicle!

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Honda Motor Co. NHTSA Report for TREAD Act NHTSA Reporting Period:
 Light Vehicles

Report Information :

Report ID : [REDACTED] # of Attachments : 3 Zone / District : 03 / 030
 Report Method : V s t Create Date : 06/24/2021 18:37:43
 Brief Description : '21 HRV - D fferent a

Customer Information :

Customer Name : City / State : Fort Edward / NY
 Delivery Date : 03/18/2021

Vehicle Information:

Make : Honda Model Series : HR-V Engine Number : [REDACTED]
 NHTSA Model : HR-V Model ID : RU6H5MJW Style :
 Model Year : 2021 Mileage : 5660 Transmission : CVT
 VIN [REDACTED] Unit Status : So d to Customer Body : AWD EX
 Date of Occurrence : 06/18/2021 Engine Type:

Dealer Information :

Dealer Number / Contact : [REDACTED]
 Phone Number : [REDACTED] Extension :

Claim Information :

NHTSA Component Code : 06 - ENGINE AND ENGINE COOLING SYSTEM
 Claim Number : Fire? : NO Rollover? : NO
 Complaint code : 1300 / ENG NOISE GENERAL
 Labor Operation Cd / Desc :
 Labor Op Full Code / Desc :

Failed Part(s) :

Complaint / Symptom :

Whi e vehic e in motion, a popping noise occurred and the AWD ight came on. Vehic e wou d not go over 45 mph after the AWD i uminated. Vehic e continues to have a oud noise; sounding ike a he icopter

Probable Cause :

Tech found no fuid in the differentia . It seized and broke both of the rear axes. A sma eak was detected, however, the eak was not arge enough to account for no fuid in the differentia .

Corrective Action :

Fi differentia and rep aced rear axes.



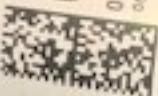


Medias
DO NOT OPEN GAS
DO NOT HEAT



01485

015-21
08/27/04





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MFD. BY HONDA DE MEXICO S.A. DE C.V.

06/'21

GVWR	1890KG	(4166LBS)	TIRE SIZE	RIM SIZE
GAWR F	988KG	(2178LBS)	215/55R17 94V	17X7.5J
GAWR R	902KG	(1988LBS)	215/55R17 94V	17X7.5J

THIS VEHICLE CONFORMS TO ALL APPLICABLE FEDERAL MOTOR VEHICLE SAFETY AND THEFT PREVENTION STANDARDS IN EFFECT ON THE DATE OF MANUFACTURE SHOWN ABOVE.

T7X M AB8 -NH883PX -B -M

MADE IN MEXICO



02013