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HILL CADILLAC

3964 WEST CHESTER PIKE
 NEWTOWN SQUARE, PA 19073

Ph: 610-356-4900
 Fx: 610-356-7053

www.hillcadillac.com



CELL : [REDACTED]

CUSTOMER NO. [REDACTED]	ADVISOR MIKE	TAG NO. 647	INVOICE DATE 08/27/21	INVOICE NO. [REDACTED]
[REDACTED] KING OF PRUSSIA, PA [REDACTED]	LABOR RATE 134.00	LICENSE NO.	COLOR STELLAR BLK	STOCK NO. [REDACTED]
	YEAR / MAKE / MODEL 20/CADILLAC TRUCK/XT5/SW		DELIVERY DATE 07/13/20	DELIVERY MILES 22
	VEHICLE I.D. NO. [REDACTED]		SELLING DEALER NO.	PRODUCTION DATE
[REDACTED]	F.T.E. NO.	P.O. NO.	R.O. DATE 08/02/21	
RESIDENCE PHONE [REDACTED]	BUSINESS PHONE [REDACTED]	COMMENTS		

JOB# 1 CHARGES

LABOR-----
J# 1 25CDZ ENGINE ELECTRICAL HOURS: 1.80 TECH(S):613 241.20
 REAR CAMERA INOP SEE HISTORY
 REAR CAMERA INOP - SPOKE TO TAC AND WAS TOLD TO FOLLOW DOC
 ID # [REDACTED] COAX CABLE HAS BAD CONNECTION.
 REPLACED COAX CABLE WITH PART #86775890 - REAR CAMERA
 WORKS AS DESIGNED AFTER REPAIR.

PARTS-----QTY--FP-NUMBER-----DESCRIPTION-----U/COST---E/COST----U/PRICE
 1 86775890 CABLE 9.647 136.24 136.24 287.47
 COST TOTAL 136.24
 TOTAL - PARTS 287.47

JOB# 1 TOTALS-----
 LABOR 241.20
 PARTS 287.47
JOB# 1 JOURNAL PREFIX CDWS JOB# 1 TOTAL 528.67

JOB# 2 CHARGES

LABOR-----
J# 2+01CDZLOANER LOANER CAR HOURS: TECH(S):613 0.00
 VEHICLE IN FOR WARRANTY REPAIRS
 VEHICLE IN FOR WARRANTY REPAIRS COURTESY TRANSPORTATION
 LOANER VEHICLE WHILE WARRANTY REPAIRS BEING PERFORMED

COMMENTS-----
 LOANER

R/O TAX 0.00
 R/O TOTALS 528.67

WARRANTY CLAIM DETAIL TOTALS

CLAIM#.....	TOTAL....
364044-1	528.67
CLAIM TOTALS	528.67

APPROVED BY SIGNATURE _____

SERVICE DEPARTMENT HOURS:
 MONDAY - FRIDAY
 7:30 A.M. - 6:00 P.M.

IMPORTANT

YOU MAY RECEIVE A
 QUESTIONNAIRE FROM GENERAL
 MOTORS IN THE NEXT FEW DAYS.
 IF FOR ANY REASON YOU CANNOT
 GRADE US "COMPLETELY SATISFIED",
 PLEASE CONTACT OUR
 SERVICE MANAGER.
 THANK YOU,
 TIM HILSEY
 (610) 356-4900

LIMITED LABOR WARRANTY
 THE REPAIR FACILITY GUARANTEES THE LABOR USED IN PERFORMING THE REPAIRS LISTED ON THIS REPAIR ORDER FOR A PERIOD OF 4 MONTHS OR 4,000 MILES FROM THE DATE SUCH REPAIRS WERE COMPLETED. THIS LIMITED WARRANTY SPECIFICALLY EXCLUDES FRONT END ALIGNMENTS, ELECTRICAL WIRING AND SHORTS, AND FUEL SYSTEM--WHEN DUE TO CONTAMINATION. THIS LIMITED WARRANTY IS EXTENDED TO THE VEHICLE OWNER/CUSTOMER AND IS NOT TRANSFERABLE TO, NOR ENFORCEABLE BY, ANY OTHER PERSON.
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CELL: [REDACTED]

CUSTOMER NO. [REDACTED]	ADVISOR MIKE	TAG NO. 647	INVOICE DATE 08/27/21	INVOICE NO. [REDACTED]
[REDACTED] D KING OF PRUSSIA, PA [REDACTED]	LABOR RATE 134.00	LICENSE NO.	COLOR STELLAR BLK	STOCK NO. 20334
	MILEAGE 6,683		DELIVERY DATE 07/13/20	DELIVERY MILES 22
	YEAR / MAKE / MODEL 20/CADILLAC TRUCK/XT5/SW		DELIVERY DATE 07/13/20	DELIVERY MILES 22
	VEHICLE I.D. NO. [REDACTED]		SELLING DEALER NO.	PRODUCTION DATE
	F.T.E. NO.	P.O. NO.	R.O. DATE 08/02/21	
RESIDENCE PHONE [REDACTED]	BUSINESS PHONE [REDACTED]	COMMENTS		

MO: [REDACTED]

DCS AUDIT SLIP

JOB CARD 364044

VIN	[REDACTED]	REPAIRING BAC	119069
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	08/02/2021
ODOMETER	6683	SERVICE ADVISOR GMIN	657164469
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP	TRAN.#	VER
1	W	ZREG		[REDACTED]			

JOB COMPLETION DATE: 08/25/2021
 TECHNICIAN GMIN: 492147799

LABOR OPERATION BASE HOURS
 3423070 1.8

OTHER LABOR OPS (Y/N) N

COMPLAINT CODE: 0224
 COMPLAINT DESCRIPTION: REAR CAMERA INOP SEE HISTORY

CAUSE CODE: 6573
 CAUSE DESCRIPTION: REAR CAMERA INOP - SPOKE TO TAC AND WAS TOLD TO FOLLOW D
 OC ID #5757463 COAX CABLE HAS BAD CONNECTION.

CORRECTION DESCRIPTION: REPLACED COAX CABLE WITH PART #86775890 - REAR CAME
 RA WORKS AS DESIGNED AFTER REPAIR.

CAUSAL PART: 86775890

PART NUMBER	QTY	UNIT COST	REPLACEMENT SERIAL#	TRADE	NON-GM
86775890	1	136.24			

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	151.23		
PARTS	136.24	0.00	287.47
LABOR	241.20	0.00	241.20
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	528.67	0.00	528.67

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Cadillac

CUSTOMER NO. [REDACTED]	ADVISOR MARK J LAGANELLI	82	TAG NO.	INVOICE DATE 07/16/20	INVOICE NO. [REDACTED]
[REDACTED]	LABOR RATE 138.00	LICENSE NO.	MILEAGE 9	COLOR STELLAR BLK	STOCK NO. 20334
KING OF PRUSSIA, PA [REDACTED]	YEAR / MAKE / MODEL 20/CADILLAC TRUCK/XT5/4DR PREMIUM LU	DELIVERY DATE 07/13/20		DELIVERY MILES 22	
[REDACTED]	VEHICLE ID NO. [REDACTED]	SELLING DEALER NO.		F. O. DATE 07/16/20	
[REDACTED]	F. T. E. NO.	P. O. NO.	R. O. DATE 07/16/20		
RESIDENCE PHONE [REDACTED]	BUSINESS PHONE [REDACTED]	COMMENTS			

LABOR & PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	PRICE
# 1.40CDZ ACCESSORIES FRONT FLOOR MATS						0.00
HOURS: TECH(S):602						
PARTS	1	84286844	MAT PKG 15.286	200.00	200.00	200.00
JOB # 1 TOTAL PARTS						200.00
JOB # 1 TOTAL LABOR & PARTS						200.00
# 2.40CDZ1 ACCESSORIES TRUNK LINER						0.00
HOURS: TECH(S):602						
PARTS	1	84115991	TRAY PKG 15.222	185.00	185.00	185.00
JOB # 2 TOTAL PARTS						185.00
JOB # 2 TOTAL LABOR & PARTS						185.00

ESTIMATE
 CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
 ORIGINAL ESTIMATE OF \$600.00 (+TAX)

TOTALS	TOTAL LABOR....	0.00
[] CASH [] CHECK NUMBER	TOTAL PARTS....	385.00
[] VISA [] M/C [] AMEX [] DISC	TOTAL SUBLET....	0.00
[] DATE [] PRINT NAME	TOTAL G.O.G....	0.00
[] TIME	TOTAL MISC CHG.	0.00
	TOTAL MISC DISC	0.00
	TOTAL TAX.....	23.10
	TOTAL INVOICE \$	408.10

SERVICE DEPARTMENT HOURS
 MONDAY - FRIDAY
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LIMITED LABOR WARRANTY
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Cadillac

CUSTOMER NO. [REDACTED]		ADVISOR MARK J LAGANELLI	82	TAG NO.	INVOICE DATE 07/16/20	INVOICE NO.
LABOR RATE 138.00		LICENSE NO.	MILEAGE 9		COLOR STELLAR BLK	STOCK NO. 20334
YEAR / MAKE / MODEL 20 / CADILLAC TRUCK / XT5 / 4DR PREMIUM LU		DELIVERY DATE 07/13/20		DELIVERY MILES 22		
KING OF PRUSSIA, PA [REDACTED]		VEHICLE ID. NO. [REDACTED]		SELLING DEALER NO.		
RESIDENCE PHONE [REDACTED]		BUSINESS PHONE [REDACTED]		F. T. E. NO.		P. O. NO.
COMMENTS		R. O. DATE 07/16/20		MO: [REDACTED]		

LABOR & PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	PRICE
# 1. 40CDZ ACCESSORIES FRONT FLOOR MATS	1	84286844	MAT PKG 15.286	200.00	200.00	200.00
JOB # 1 TOTAL PARTS						200.00
JOB # 1 TOTAL LABOR & PARTS						200.00
# 2. 40CDZ1 ACCESSORIES TRUNK LINER	1	84115991	TRAY PKG 15.222	185.00	185.00	185.00
JOB # 2 TOTAL PARTS						185.00
JOB # 2 TOTAL LABOR & PARTS						185.00

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ESTIMATE
 CUSTOMER HEREBY ACKNOWLEDGES RECEIVING ORIGINAL ESTIMATE OF \$600.00 (+TAX)

TOTALS

*****	TOTAL LABOR....	0.00
[] CASH [] CHECK NUMBER	TOTAL PARTS....	385.00
[] VISA [] M/C [] AMEX [] DISC	TOTAL SUBLET....	0.00
[] DATE [] PRINT NAME	TOTAL G.O.G....	0.00
[] TIME	TOTAL MISC CHG.	0.00
*****	TOTAL MISC DISC	0.00
	TOTAL TAX.....	23.10
	TOTAL INVOICE \$	408.10

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SERVICE HOURS
Monday - Friday
7:30 A.M. - 6:00 P.M.

RECOMMENDED SERVICES

OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL
01CDZL0F	LUBE OIL FILTER	MO					

SERVICE HISTORY

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
07/07/20		6	492	614 614 614 614	I I W W	90CDZ 91CDZ 92CDZ 01CDZFLUIDS	STATE INSPECTION EMISSION INSPECTION P.D.I. ADD FLUIDS RO PDI

SALESPERSON NO. 444 DENNIS R FINELLI **S E R V I C E** STATE REG# 2

CUSTOMER WAITING <input type="checkbox"/> YES	YEAR/MAKE/MODEL 20/CADILLAC TRUCK/XT5/4DR PREMIUM L	PRODUCTION DATE 20334	STOCK NO. 20334	LICENSE NO.	R. O. NO.
TERMS: <input type="checkbox"/> CASH <input type="checkbox"/> CHARGE TYPE	CUSTOMER NO. [REDACTED]	SERVICE CONTRACT	DELIVERY DATE 07/13/20	DELIVERY MILES 22	SELLING DEALER NO. 07/16/20
<input type="checkbox"/> INTERNAL	COLOR KING OF PRUSSIA, PA [REDACTED] STELLAR BLK MET/M	CONTRACT NO.	EXPIRATION DATE	EXPIRATION MILES	TAG NO.
APPROVED BY 11:34am 07/16/20 06:00pm	TURBO CDZZ	AIR COND.	P. S.	TRANS	MILEAGE 9
APPOINTMENT <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	RESIDENCE PHONE	BUSINESS PHONE	ADVISOR NO. 82	ADVISOR MARK J LAGANELLI	
			LABOR RATE 138.00		

I hereby authorize the repair work therein set forth to be done by you, together with the furnishing by you of the necessary parts and other material for such repair, and agree: that you are not responsible for any delays caused by unavailability or delayed availability of parts or material for any reason; that you neither assume or authorize any other person to assume for you any liability in connection with such repair; that you shall not be responsible for loss or damage to the above vehicle, or articles left therein; in case of fire, theft or other cause beyond your control; that an express mechanic's lien is hereby acknowledged on the above vehicle to secure the amount of repairs thereto; that your employees may operate the above vehicle on streets, highways or elsewhere for the purpose of testing and/or inspecting such vehicle.

HILL CADILLAC

JOB	ORIGINAL CUSTOMER ESTIMATE:	PARTS	LABOR	TOTAL
X		600.00	0.00	600.00
1	C 40CDZ FRONT FLOOR MATS	ACCESSORIES		
2	C 40CDZ1 TRUNK LINER	ACCESSORIES		

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KING OF PRUSSIA, PA [REDACTED]	LABOR RATE 138.00	LICENSE NO.	COLOR STELLAR BLK	STOCK NO. 20334
	YEAR / MAKE / MODEL 20/CADILLAC TRUCK/XT5/4DR PREMIUM LU	MILEAGE 9	DELIVERY DATE 07/13/20	DELIVERY MILES 22
	VEHICLE I.D. NO. [REDACTED]		SELLING DEALER NO.	PRODUCTION DATE
	F.T.E. NO.	P.O. NO.	R.O. DATE 07/16/20	
RESIDENCE PHONE [REDACTED]	BUSINESS PHONE [REDACTED]	COMMENTS	MO: [REDACTED]	

LABOR & PARTS	ACCESSORIES	HOURS:	TECH(S):	PRICE-
J# 1 40CDZ	FRONT FLOOR MATS		602	0.00
PARTS-----QTY---FP-NUMBER-----	DESCRIPTION-----	LIST PRICE-UNIT	PRICE-	
JOB # 1 1 84286844	MAT PKG 15.286	200.00 200.00	200.00	
			JOB # 1 TOTAL PARTS	200.00
			JOB # 1 TOTAL LABOR & PARTS	200.00
J# 2 40CDZ1	TRUNK LINER		602	0.00
PARTS-----QTY---FP-NUMBER-----	DESCRIPTION-----	LIST PRICE-UNIT	PRICE-	
JOB # 2 1 84115991	TRAY PKG 15.222	185.00 185.00	185.00	
			JOB # 2 TOTAL PARTS	185.00
			JOB # 2 TOTAL LABOR & PARTS	185.00

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* [] VISA [] M/C [] AMEX [] DISC	TOTAL PARTS.....	385.00
* [] DATE [] PRINT NAME	TOTAL SUBLET....	0.00
* [] TIME	TOTAL G.O.G.....	0.00
	TOTAL MISC CHG..	0.00
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OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL
01CDZLOF	LUBE OIL FILTER	MI					

SERVICE HISTORY

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
07/16/20		9	82	602	C	40CDZ	ACCESSORIES
07/07/20		6	492	602	C	40CDZ1	ACCESSORIES
				614	I	90CDZ	STATE INSPECTION
				614	I	91CDZ	EMISSION INSPECTION
				614	W	92CDZ	P.D.I.
				614	W	01CDZFLUIDS	ADD FLUIDS RO PDI

SALESPERSON NO. 444 DENNIS R FINELLI **S E R V I C E** STATE REG# 2

CUSTOMER WAITING <input type="checkbox"/> YES	YEAR/MAKE/MODEL 20/CADILLAC TRUCK/XT5/SW	PRODUCTION DATE	STOCK NO. 20334	LICENSE NO.	R. O. NO.
TERMS: <input type="checkbox"/> CASH <input type="checkbox"/> CHARGE TYPE	CUSTOMER NO. 32103	SERVICE CONTRACT	DELIVERY DATE 07/13/20	DELIVERY MILES 22	SELLING DEALER NO. 01/12/21
<input type="checkbox"/> INTERNAL	COLOR STELLAR BLK MET/M	CONTRACT NO.	EXPIRATION DATE	EXPIRATION MILES	TAG NO.
APPROVED BY 08:05am	TURBO CDZZ	AIR COND.	P. S.	TRANS	MILEAGE 3,823
DATE/TIME PROMISED 01/12/21 04:30pm	ADVISOR NO. 6	ADVISOR GEORGE BENNETT	I hereby authorize the repair work therein set forth to be done by you, together with the furnishing by you of the necessary parts and other material for such repair, and agree: that you are not responsible for any delays caused by unavailability or delayed availability of parts or material for any reason; that you neither assume or authorize any other person to assume for you any liability in connection with such repair; that you shall not be responsible for loss or damage to the above vehicle, or articles left therein; in case of fire, theft or other cause beyond your control; that an express mechanic's lien is hereby acknowledged on the above vehicle to secure the amount of repairs thereto; that your employees may operate the above vehicle on streets, highways or elsewhere for the purpose of testing and/or inspecting such vehicle.		
LABOR RATE 141.00	HILL CADILLAC				

JOB

ORIGINAL CUSTOMER ESTIMATE: PARTS 0.00 LABOR 0.00 TOTAL 0.00

COMMENTS :
 NIGHT DROP, ONLINE APPT

- 1 **W *01CDZ0600503 OIL CHANGE**
 CHANGE OIL AND FILTER
 26% OIL LIFE, PLEASE RESET
- 2 **W *01CDZ0600513 ROTATE TIRES**
 ROTATE TIRES
- 3 **W 08CDZ DOORS & REAR COMP.**
 CUST STATES CONDENSATION IN DRIVERS DOOR HANDLE
- 4 **W 09CDZ EXTERIOR TRIM**
 C/S THE LOWER TRIM ON DRIVERS DOOR IS COMING OFF
- 5 **W 32CDZ LIGHTS**
 C/S THE ILLUMINATED CADILLAC EMBLEM FOR TRUNK IS BLURRY

HILL CADILLAC

3964 WEST CHESTER PIKE
 NEWTOWN SQUARE, PA 19073
 Ph: 610-356-4900
 Fx: 610-356-7053
 www.hillcadillac.com



SERVICE HOURS
 Monday - Friday
 7:30 A.M. - 6:00 P.M.



RECOMMENDED SERVICES

OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL
01CDZL0F	LUBE OIL FILTER	MI					

SERVICE HISTORY

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
07/16/20		9	82	602	C	40CDZ	ACCESSORIES
07/07/20		6	492	614	C	40CDZ1	ACCESSORIES
				614	I	90CDZ	STATE INSPECTION
				614	I	91CDZ	EMISSION INSPECTION
				614	W	92CDZ	P.D.I.
				614	W	01CDZFLUIDS	ADD FLUIDS R0 PDI

SALESPERSON NO. 444 DENNIS R FINELLI **S E R V I C E** STATE REG# 2

CUSTOMER WAITING <input type="checkbox"/> YES	YEAR/MAKE/MODEL 20/CADILLAC TRUCK/XT5/SW	PRODUCTION DATE 20334	STOCK NO. 20334	LICENSE NO. [REDACTED]
TERMS: <input type="checkbox"/> CASH <input type="checkbox"/> CHARGE TYPE	CUSTOMER NO. 32103	SERVICE CONTRACT	DELIVERY DATE 07/13/20	DELIVERY MILES 22
<input type="checkbox"/> INTERNAL	KING OF PRUSSIA, PA	COLOR STELLAR BLK MET/M	CONTRACT NO. [REDACTED]	EXPIRATION DATE
APPROVED BY 08:05am	TIME RECEIVED 01/12/21	TIME PROMISED 04:30pm	PRIORITY	SELLING DEALER NO. / P.O. DATE [REDACTED] / 01/12/21
APPOINTMENT <input type="checkbox"/> YES <input type="checkbox"/> NO	CELL: [REDACTED]	LABOR RATE 141.00	TURBO CDZZ	EXPIRATION MILES
			AIR COND. P.S.	TAG NO.
			TRANS	ADVISOR NO. 6
			MILEAGE 3,823	ADVISOR GEORGE BENNETT

I hereby authorize the repair work herein set forth to be done by you, together with the furnishing by you of the necessary parts and other material for such repair, and agree that you are not responsible for any delays caused by unavailability or delayed availability of parts or material for any reason; that you neither assume nor authorize any other person to assume for you any liability in connection with such repair; that you shall not be responsible for loss of or damage to the above vehicle, or articles left therein; in case of fire, theft or other cause beyond your control; that an express mechanic's lien is hereby acknowledged on the above vehicle to secure the amount of repairs thereto; that your employees may operate the above vehicle on streets, highways or elsewhere for the purpose of testing and/or inspecting such vehicle.

JOB

ORIGINAL CUSTOMER ESTIMATE:	PARTS	LABOR	TOTAL
X	0.00	0.00	0.00
<p>COMMENTS : NIGHT DROP, ONLINE APPT</p> <p>1. W *01CDZ0600503 OIL CHANGE CHANGE OIL AND FILTER 26% OIL LIFE, PLEASE RESET</p> <p>2. W *01CDZ0600513 ROTATE TIRES ROTATE TIRES</p> <p>3. W 08CDZ DOORS & REAR COMP. CUST STATES CONDENSATION IN DRIVERS DOOR HANDLE (outside) clear lens</p> <p>4. W 09CDZ EXTERIOR TRIM C/S THE LOWER TRIM ON DRIVERS DOOR IS COMING OFF (outside)</p> <p>5. W 32CDZ LIGHTS C/S THE ILLUMINATED CADILLAC EMBLEM FOR TRUNK IS BLURRY</p>			

Spot 8

VEHICLE REPORT

2020 Cadillac XT5

VIN: [REDACTED]

Odometer: 3,824 mi

Delivery Date: 7/13/2020
Service Advisor: George Bennett
Visit Type: Service
Customer Type: Retail



SERVICE WORKBENCH | PRO

Hill Cadillac Inc.

Subscription Statuses

OnStar Status: Equipped & Active
Advanced Diagnostics Report: Yes
DMN Enabled: Yes

Radio Status: Equipped & Active
Radio ID: B95DHDRB
Owner Center Status: Registered in Owner Center
My Rewards Status: Enrolled in My Rewards

Most Recent Services

No information found for this vehicle

Previous Visit

No information found for this vehicle

Required Field Actions

No information found for this vehicle

Service Contracts

No information found for this vehicle

Service Information

Type	Number	Description	Date Posted
EI	PIE0608	Engineering Information - Service AWD Lamp Illuminated On Driver Information Center (DIC), DTCs C1260, C1261, C1262, C1263, C1264, C1265, C1266, C1267, C1290, C1291, C1292, C1293, C1295 and/or C1296 Set	1/7/2021
EI	PIE0582	Engineering Information - Head Up Display (HUD) Blank, DTC U1518 Set	11/2/2020
EI	PIE0547	Engineering Information - Photos of Wire, Connector or Terminal Damage or Wire Harness Routing Causing Damage	8/6/2020

Vehicle Warranty Claim History (From IVH)

Service Date	R.O. Number	Transaction Type	Op Code	Description	Odometer Reading	Service Type
7/7/2020	[REDACTED]	ZPDI	0590052	PDI Related Fluid Adds	6 mi	Warranty
6/25/2020	[REDACTED]	ZPDI	0590072	Pre-Delivery Inspection - Base Time	1 mi	Warranty

Applicable Warranties

Description	Effective Date	Effective Odometer	End Date	End Odometer	Warranty Status
Emission Limited Warranty	7/13/2020	21 mi	7/13/2023	50021 mi	<input checked="" type="checkbox"/> Applicable
Emission Select State Component Ltd Wty	7/13/2020	21 mi	7/13/2027	70021 mi	<input checked="" type="checkbox"/> Applicable
Powertrain Limited Warranty	7/13/2020	21 mi	7/13/2026	70021 mi	<input checked="" type="checkbox"/> Applicable
Emission Select Component Ltd Wty	7/13/2020	21 mi	7/13/2028	80021 mi	<input checked="" type="checkbox"/> Applicable
Cadillac - First Maintenance Visit	7/13/2020	21 mi	7/13/2021	999999 mi	<input checked="" type="checkbox"/> 1 of 1 remaining

Printed on: 1/12/2021 8:02 AM

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VEHICLE REPORT

2020 Cadillac XT5

VIN: [REDACTED]

Odometer: 3,824 mi

Delivery Date: 7/13/2020
Service Advisor: George Bennett
Visit Type: Service
Customer Type: Retail



SERVICE WORKBENCH | PRO

Hill Cadillac Inc.

Applicable Warranties

Description	Effective Date	Effective Odometer	End Date	End Odometer	Warranty Status
Bumper to Bumper Limited Warranty	7/13/2020	21 mi	7/13/2024	50021 mi	✔ Applicable
Corrosion Limited Warranty	7/13/2020	21 mi	7/13/2026	999999 mi	✔ Applicable

Repair Order History (From Dealer Management Systems)

☆ Indicates work performed at this dealership

	R.O. Closure Date	R.O. Number	Service Location	1st R.O. Job Description	R.O. Job Count	Job Type Indicators	Vehicle R.O. Mileage
☆	7/16/2020	[REDACTED]	PA	ACCESSORIES	2	C	9 mi
☆	7/15/2020	[REDACTED]	PA	STATE INSPECTION	4	I, W	6 mi

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VEHICLE REPORT

2020 Cadillac XT5

VIN: [REDACTED]

Odometer: 3,824 mi

Delivery Date: 7/13/2020
Service Advisor: George Bennett
Visit Type: Service
Customer Type: Retail



SERVICE WORKBENCH | PRO

Hill Cadillac Inc.

Subscription Statuses

OnStar Status: Equipped & Active
Advanced Diagnostics Report: Yes
DMN Enabled: Yes

Radio Status: Equipped & Active
Radio ID: B95DHDRB
Owner Center Status: Registered in Owner Center
My Rewards Status: Enrolled in My Rewards

Most Recent Services

No information found for this vehicle

Previous Visit

No information found for this vehicle

Required Field Actions

No information found for this vehicle

Service Contracts

No information found for this vehicle

Service Information

Type	Number	Description	Date Posted
EI	PIE0608	Engineering Information - Service AWD Lamp Illuminated On Driver Information Center (DIC), DTCs C1260, C1261, C1262, C1263, C1264, C1265, C1266, C1267, C1290, C1291, C1292, C1293, C1295 and/or C1296 Set	1/7/2021
EI	PIE0582	Engineering Information - Head Up Display (HUD) Blank, DTC U1518 Set	11/2/2020
EI	PIE0547	Engineering Information - Photos of Wire, Connector or Terminal Damage or Wire Harness Routing Causing Damage	8/6/2020

Vehicle Warranty Claim History (From IVH)

Service Date	R.O. Number	Transaction Type	Op Code	Description	Odometer Reading	Service Type
7/7/2020	[REDACTED]	ZPDI	0590052	PDI Related Fluid Adds	6 mi	Warranty
6/25/2020	[REDACTED]	ZPDI	0590072	Pre-Delivery Inspection - Base Time	1 mi	Warranty

Applicable Warranties

Description	Effective Date	Effective Odometer	End Date	End Odometer	Warranty Status
Emission Limited Warranty	7/13/2020	21 mi	7/13/2023	50021 mi	<input checked="" type="checkbox"/> Applicable
Emission Select State Component Ltd Wty	7/13/2020	21 mi	7/13/2027	70021 mi	<input checked="" type="checkbox"/> Applicable
Powertrain Limited Warranty	7/13/2020	21 mi	7/13/2026	70021 mi	<input checked="" type="checkbox"/> Applicable
Emission Select Component Ltd Wty	7/13/2020	21 mi	7/13/2028	80021 mi	<input checked="" type="checkbox"/> Applicable
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VEHICLE REPORT

2020 Cadillac XT5

VIN: [REDACTED]

Odometer: 3,824 mi

Delivery Date: 7/13/2020
Service Advisor: George Bennett
Visit Type: Service
Customer Type: Retail



SERVICE WORKBENCH | PRO

Hill Cadillac Inc.

Applicable Warranties

Description	Effective Date	Effective Odometer	End Date	End Odometer	Warranty Status
Bumper to Bumper Limited Warranty	7/13/2020	21 mi	7/13/2024	50021 mi	✓ Applicable
Corrosion Limited Warranty	7/13/2020	21 mi	7/13/2026	999999 mi	✓ Applicable

Repair Order History (From Dealer Management Systems)

☆ Indicates work performed at this dealership

	R.O. Closure Date	R.O. Number	Service Location	1st R.O. Job Description	R.O. Job Count	Job Type Indicators	Vehicle R.O. Mileage
☆	7/16/2020	[REDACTED]	PA	ACCESSORIES	2	C	9 mi
☆	7/15/2020	[REDACTED]	PA	STATE INSPECTION	4	I, W	6 mi

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MULTI-POINT VEHICLE INSPECTION

EXPRESS INSPECTION

Mark Moffett

1/12/2021

Repair Order:

Service Advisor: George Bennett

Service Technician: JOHN SCHUPP

2020 Cadillac XT5 SUV/Crossover

VIN: [REDACTED]

Odometer: 3,824 mi



Hill Cadillac Inc.

<input checked="" type="checkbox"/> Checked and OK	<input type="checkbox"/> May Require Attention Soon	<input type="checkbox"/> Requires Immediate Attention	<input type="checkbox"/> Not Inspected
--	---	---	--

<p>ONSTAR DIAGNOSTICS</p> <ul style="list-style-type: none"> <input checked="" type="checkbox"/> OnStar Active <input checked="" type="checkbox"/> Enrolled in Advanced Diagnostics <input checked="" type="checkbox"/> Enrolled in Dealer Notifications <input checked="" type="checkbox"/> Service History/Recall Check <p>ENGINE OIL & FILTER</p> <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Engine oil Oil life monitor 26% <input checked="" type="checkbox"/> Reset oil life monitor <p>LIGHTS</p> <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Exterior lights <p>SYSTEM FLUIDS</p> <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Visible Leak Inspection <input checked="" type="checkbox"/> Engine cooling system <input checked="" type="checkbox"/> Windshield washer fluid <input checked="" type="checkbox"/> Power steering <input checked="" type="checkbox"/> Brake fluid reservoir <input checked="" type="checkbox"/> Transmission <p>ADDITIONAL CHECKS</p> <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Belts <input checked="" type="checkbox"/> Steering components <input checked="" type="checkbox"/> Horn <input type="checkbox"/> Floor mat secured, no interference with pedals <input checked="" type="checkbox"/> Exhaust system <input checked="" type="checkbox"/> Hoses <input checked="" type="checkbox"/> CV Drive Axle 	<p>TIRE TREAD DEPTH</p> <div style="display: flex; align-items: center;"> <div> <p>FRONT</p> <p>REAR</p> </div> </div>	<p>DRIVER</p> <ul style="list-style-type: none"> <input checked="" type="checkbox"/> 8/32 or greater psi upon arrival 31, set to 36 <input checked="" type="checkbox"/> 8/32 or greater psi upon arrival 31, set to 36 <input type="checkbox"/> Tire Rotation 	<p>PASSENGER</p> <ul style="list-style-type: none"> <input checked="" type="checkbox"/> 8/32 or greater psi upon arrival 32, set to 36 <input checked="" type="checkbox"/> 8/32 or greater psi upon arrival 32, set to 36 <input checked="" type="checkbox"/> Reset tire pressure
	<p>BRAKE PADS</p> <div style="display: flex; align-items: center;"> <div> <p>FRONT</p> <p>REAR</p> </div> </div>	<p>DRIVER</p> <ul style="list-style-type: none"> <input checked="" type="checkbox"/> 7mm or greater (OK) <input checked="" type="checkbox"/> 7mm or greater (OK) <input checked="" type="checkbox"/> Parking brake 	<p>PASSENGER</p> <ul style="list-style-type: none"> <input checked="" type="checkbox"/> 7mm or greater (OK) <input checked="" type="checkbox"/> 7mm or greater (OK)
	<p>WIPERS</p> <div style="display: flex; align-items: center;"> </div>	<ul style="list-style-type: none"> <input checked="" type="checkbox"/> Wiper blade-driver <input checked="" type="checkbox"/> Wiper blade-passenger <input checked="" type="checkbox"/> Wiper blade-rear 	
	<p>FILTERS</p> <div style="display: flex; align-items: center;"> </div>	<ul style="list-style-type: none"> <input checked="" type="checkbox"/> Passenger compartment air filter <input checked="" type="checkbox"/> Engine air filter 	
	<p>BATTERY</p> <div style="display: flex; align-items: center;"> </div>	<ul style="list-style-type: none"> <input checked="" type="checkbox"/> Battery test results <input checked="" type="checkbox"/> Battery visual inspection 	<input checked="" type="checkbox"/>

*Courtesy battery testing can provide early warning of a potential battery failure. More extensive testing and analysis may be necessary to verify the actual need for battery replacement and/or warranty reimbursement.

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HILL CADILLAC

3964 WEST CHESTER PIKE
 NEWTOWN SQUARE, PA 19073
 Ph: 610-356-4900
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 www.hillcadillac.com



SERVICE HOURS
 Monday - Friday
 7:30 A.M. - 6:00 P.M.

RECOMMENDED SERVICES

OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL
01CDZL0F	LUBE OIL FILTER	MI					

SERVICE HISTORY

DATE	ORDER NO.	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
07/16/20		9	82	602	C	40CDZ	ACCESSORIES
07/07/20		6	492	602	C	40CDZ1	ACCESSORIES
				614	I	90CDZ	STATE INSPECTION
				614	I	91CDZ	EMISSION INSPECTION
				614	W	92CDZ	P.D.I.
				614	W	01CDZFLUIDS	ADD FLUIDS RO PDI

SALESPERSON NO. 444 DENNIS R FINELLI SERVICE STATE REG#2

<input type="checkbox"/> CUSTOMER WAITING	YEAR MAKE MODEL 20/CADILLAC TRUCK/XT5/SW	PRODUCTION DATE	STOCK NO 20334	LICENSE NO.
<input type="checkbox"/> YES	CUSTOMER NO 32103	SERVICE CONTRACT	DELIVERY DATE 07/13/20	DELIVERY MILES 22
TERMS: <input type="checkbox"/> CASH <input type="checkbox"/> CHARGE TYPE	ADDRESS KING OF PRUSSIA, PA	COLOR STELLAR BLK MET/M	CONTRACT NO.	EXPIRATION DATE
<input type="checkbox"/> INTERNAL	BUSINESS PHONE	TURBO	ADVISOR NO. 6	ADVISOR GEORGE BENNETT
APPROVED BY 08:05am	DATE TIME PROVIDED 07/12/21 04:30pm	PRIORITY	MILEAGE 3,823	EXPIRATION MILES
APPOINTMENT <input type="checkbox"/> YES <input type="checkbox"/> NO	LABOR RATE 141.00	CELL:	I hereby authorize the repair work herein set forth to be done by you, together with the furnishing by you of the necessary parts and other material for such repair, and agree that you are not responsible for any delays caused by unavailability or delayed availability of parts or material for any reason; that you neither assume nor authorize any other person to assume for you any liability in connection with such repair; that you shall not be responsible for loss of or damage to the above vehicle, or articles left therein; in case of fire, theft or other cause beyond your control; that an express mechanic's lien is hereby acknowledged on the above vehicle to secure the amount of repairs thereto; that your employees may operate the above vehicle at street, highway or elsewhere for the purpose of testing and/or inspecting such vehicle.	

JOB	ORIGINAL CUSTOMER ESTIMATE:	PARTS	LABOR	
X		0.00	0.00	0.00

- COMMENTS:
 NIGHT DROP, ONLINE APPT
- W *01CDZ0600503 OIL CHANGE
CHANGE OIL AND FILTER
26% OIL LIFE, PLEASE RESET
 - W *01CDZ0600513 ROTATE TIRES
ROTATE TIRES
 - W *08CDZ DOORS & REAR COMP.
CUST STATES CONDENSATION IN DRIVERS DOOR HANDLE (outside) clear lens
 - W *09CDZ EXTERIOR TRIM
C/S THE LOWER TRIM ON DRIVERS DOOR IS COMING OFF (outside)
 - W *32CDZ LIGHTS
C/S THE ILLUMINATED CADILLAC EMBLEM FOR TRUNK IS BLURRY

For Re-order: THE STATE BUSINESS FORMS (800) 579-3333 • 47891

HILL CADILLAC

3964 WEST CHESTER PIKE
 NEWTOWN SQUARE, PA 19073

Ph: 610-356-4900
 Fx: 610-356-7053

www.hillcadillac.com



CELL : [REDACTED]

CUSTOMER NO. [REDACTED]	ADVISOR GEORGE BENNETT	TAG NO. 6	INVOICE DATE 01/13/21	INVOICE NO. [REDACTED]
[REDACTED] KING OF PRUSSIA, PA [REDACTED]	LABOR RATE 141.00	LICENSE NO.	COLOR STELLAR BLK	STOCK NO. 20334
	YEAR / MAKE / MODEL 20/CADILLAC TRUCK/XT5/SW		DELIVERY DATE 07/13/20	DELIVERY MILES 22
	VEHICLE I.D. NO. [REDACTED]		SELLING DEALER NO.	PRODUCTION DATE
	F. T. E. NO.	P. O. NO.	R. O. DATE 01/12/21	
RESIDENCE PHONE [REDACTED]	BUSINESS PHONE [REDACTED]	COMMENTS	MO : [REDACTED]	

LABOR & PARTS																																								
J#	QTY	FP-NUMBER	DESCRIPTION	HOURS	TECH(S)																																			
J# 1	01CDZ0600503		OIL CHANGE	0.30	471																																			
WARRANTY CHANGE OIL AND FILTER 26% OIL LIFE, PLEASE RESET MAINT CHANGE OIL AND FILTER, CHECK ALL FLUIDS 5000 MILE SERVICE AND MPVI																																								
<table border="0"> <tr> <td>PARTS-----</td> <td>QTY----</td> <td>FP-NUMBER-----</td> <td>DESCRIPTION-----</td> <td>LIST PRICE-</td> <td>UNIT PRICE-</td> <td>WARRANTY</td> </tr> <tr> <td>JOB # 1</td> <td>1</td> <td>12707246</td> <td>FILTER 1.836</td> <td></td> <td></td> <td></td> </tr> <tr> <td>JOB # 1</td> <td>6</td> <td>88865639</td> <td>OIL 8.800</td> <td></td> <td></td> <td></td> </tr> <tr> <td colspan="4"></td> <td>JOB # 1 TOTAL PARTS</td> <td></td> <td>0.00</td> </tr> <tr> <td colspan="4"></td> <td>JOB # 1 TOTAL LABOR & PARTS</td> <td></td> <td>0.00</td> </tr> </table>						PARTS-----	QTY----	FP-NUMBER-----	DESCRIPTION-----	LIST PRICE-	UNIT PRICE-	WARRANTY	JOB # 1	1	12707246	FILTER 1.836				JOB # 1	6	88865639	OIL 8.800								JOB # 1 TOTAL PARTS		0.00					JOB # 1 TOTAL LABOR & PARTS		0.00
PARTS-----	QTY----	FP-NUMBER-----	DESCRIPTION-----	LIST PRICE-	UNIT PRICE-	WARRANTY																																		
JOB # 1	1	12707246	FILTER 1.836																																					
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J# 2	01CDZ0600513		ROTATE TIRES	0.30	471																																			
WARRANTY ROTATE TIRES MAINT PERFORM TIRE ROTATION																																								
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J# 3	08CDZ		DOORS & REAR COMP.		471																																			
WARRANTY CUST STATES CONDENSATION IN DRIVERS DOOR HANDLE INTERNAL FAILURE, NEW PART ORDERED WE CAN PICK CAR UP WHEN PARTS ARRIVE																																								
<table border="0"> <tr> <td>PARTS-----</td> <td>QTY----</td> <td>FP-NUMBER-----</td> <td>DESCRIPTION-----</td> <td>LIST PRICE-</td> <td>UNIT PRICE-</td> <td>WARRANTY</td> </tr> <tr> <td colspan="4"></td> <td>JOB # 3 TOTAL PARTS</td> <td></td> <td>0.00</td> </tr> <tr> <td colspan="4"></td> <td>JOB # 3 TOTAL LABOR & PARTS</td> <td></td> <td>0.00</td> </tr> </table>						PARTS-----	QTY----	FP-NUMBER-----	DESCRIPTION-----	LIST PRICE-	UNIT PRICE-	WARRANTY					JOB # 3 TOTAL PARTS		0.00					JOB # 3 TOTAL LABOR & PARTS		0.00														
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				JOB # 3 TOTAL LABOR & PARTS		0.00																																		
J# 4	09CDZ		EXTERIOR TRIM		471																																			
WARRANTY C/S THE LOWER TRIM ON DRIVERS DOOR IS COMING OFF UNABLE TO REPAIR ORDERED NEW MOLDING																																								
<table border="0"> <tr> <td>PARTS-----</td> <td>QTY----</td> <td>FP-NUMBER-----</td> <td>DESCRIPTION-----</td> <td>LIST PRICE-</td> <td>UNIT PRICE-</td> <td>WARRANTY</td> </tr> <tr> <td colspan="4"></td> <td>JOB # 4 TOTAL PARTS</td> <td></td> <td>0.00</td> </tr> <tr> <td colspan="4"></td> <td>JOB # 4 TOTAL LABOR & PARTS</td> <td></td> <td>0.00</td> </tr> </table>						PARTS-----	QTY----	FP-NUMBER-----	DESCRIPTION-----	LIST PRICE-	UNIT PRICE-	WARRANTY					JOB # 4 TOTAL PARTS		0.00					JOB # 4 TOTAL LABOR & PARTS		0.00														
PARTS-----	QTY----	FP-NUMBER-----	DESCRIPTION-----	LIST PRICE-	UNIT PRICE-	WARRANTY																																		
				JOB # 4 TOTAL PARTS		0.00																																		
				JOB # 4 TOTAL LABOR & PARTS		0.00																																		
J# 5	32CDZ		LIGHTS		471																																			
WARRANTY C/S THE ILLUMINATED CADILLAC EMBLEM FOR TRUNK IS BLURRY ORDERED NEW CAMERA																																								
<table border="0"> <tr> <td>PARTS-----</td> <td>QTY----</td> <td>FP-NUMBER-----</td> <td>DESCRIPTION-----</td> <td>LIST PRICE-</td> <td>UNIT PRICE-</td> <td>WARRANTY</td> </tr> <tr> <td colspan="4"></td> <td>JOB # 5 TOTAL PARTS</td> <td></td> <td>0.00</td> </tr> <tr> <td colspan="4"></td> <td>JOB # 5 TOTAL LABOR & PARTS</td> <td></td> <td>0.00</td> </tr> </table>						PARTS-----	QTY----	FP-NUMBER-----	DESCRIPTION-----	LIST PRICE-	UNIT PRICE-	WARRANTY					JOB # 5 TOTAL PARTS		0.00					JOB # 5 TOTAL LABOR & PARTS		0.00														
PARTS-----	QTY----	FP-NUMBER-----	DESCRIPTION-----	LIST PRICE-	UNIT PRICE-	WARRANTY																																		
				JOB # 5 TOTAL PARTS		0.00																																		
				JOB # 5 TOTAL LABOR & PARTS		0.00																																		

SERVICE DEPARTMENT HOURS:
 MONDAY - FRIDAY
 7:30 A.M. - 6:00 P.M.

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 THANK YOU,
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 (610) 356-4900

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CELL: [REDACTED]

CUSTOMER NO. [REDACTED]	ADVISOR GEORGE BENNETT	TAG NO. 6	INVOICE DATE 01/13/21	INVOICE NO. [REDACTED]
[REDACTED] KING OF PRUSSIA, PA [REDACTED]	LABOR RATE 141.00	LICENSE NO.	COLOR STELLAR BLK	STOCK NO. 20334
	YEAR / MAKE / MODEL 20/CADILLAC TRUCK/XT5/SW		MILEAGE 3,823	DELIVERY DATE 07/13/20
M [REDACTED]	VEHICLE I.D. NO. [REDACTED]		DELIVERY MILES 22	DELIVERY MILES 22
	F.T.E. NO.	P.O. NO.	SELLING DEALER NO.	PRODUCTION DATE
RESIDENCE PHONE [REDACTED]	BUSINESS PHONE [REDACTED]	COMMENTS	R.O. DATE 01/12/21	
				MO: [REDACTED]

ESTIMATE-----
 CUSTOMER HEREBY ACKNOWLEDGES RECEIVING ORIGINAL ESTIMATE OF \$0.00 (+TAX)
 COMMENTS-----
 NIGHT DROP, ONLINE APPT

TOTALS-----

* [] CASH [] CHECK NUMBER	TOTAL LABOR....	0.00
* [] VISA [] M/C [] AMEX [] DISC	TOTAL PARTS....	0.00
* [] DATE [] PRINT NAME	TOTAL SUBLET....	0.00
* [] TIME	TOTAL G.O.G....	0.00
	TOTAL MISC CHG.	0.00
	TOTAL MISC DSG	0.00
	TOTAL TAX.....	0.00
	TOTAL INVOICE \$	0.00

SERVICE DEPARTMENT HOURS:
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VISIT US ON FACEBOOK AND TWITTER//search Hill Cadillac!!
 If for any reason you are not COMPLETELY SATISFIED,
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 Thank You for selecting Hill Cadillac.

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CUSTOMER SIGNATURE _____

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CELL : [REDACTED]

CUSTOMER NO. [REDACTED]	ADVISOR GEORGE BENNETT	TAG NO. 6	INVOICE DATE 01/14/21	INVOICE NO. [REDACTED]
[REDACTED] KING OF PRUSSIA, PA [REDACTED] [REDACTED]	LABOR RATE 134.00	LICENSE NO.	COLOR STELLAR BLK	STOCK NO. 20334
	YEAR / MAKE / MODEL 20/CADILLAC TRUCK/XT5/SW		DELIVERY DATE 07/13/20	DELIVERY MILES 22
	VEHICLE I.D. NO. [REDACTED]		SELLING DEALER NO.	PRODUCTION DATE
	F.T.E. NO.	P.O. NO.	R.O. DATE 01/12/21	
RESIDENCE PHONE [REDACTED]	BUSINESS PHONE [REDACTED]	COMMENTS	MO: 3824	

JOB# 1 CHARGES

LABOR-----		HOURS:		TECH(S):			
J# 1	01CDZ0600503	OIL CHANGE	0.30	206		25.80	
CHANGE OIL AND FILTER 26% OIL LIFE, PLEASE RESET MAINT CHANGE OIL AND FILTER, CHECK ALL FLUIDS 5000 MILE SERVICE AND MPVI							

PARTS-----	QTY--	FP-NUMBER--	DESCRIPTION-----	U/COST---	E/COST----	U/PRICE	
	1	12707246	FILTER 1.836	4.58	4.58	9.66	9.66
	6	88865639	OIL 8.800	2.62	15.72	5.53	33.18
COST TOTAL					20.30		
TOTAL - PARTS							42.84

JOB# 1 TOTALS

LABOR	25.80
PARTS	42.84

JOB# 1 JOURNAL PREFIX CDWS JOB# 1 TOTAL 68.64

JOB# 2 CHARGES

LABOR-----		HOURS:		TECH(S):			
J# 2	01CDZ0600513	ROTATE TIRES	0.30	206		25.80	
ROTATE TIRES MAINT PERFORM TIRE ROTATION							

JOB# 2 TOTALS

LABOR	25.80
-------	-------

JOB# 2 JOURNAL PREFIX CDWS JOB# 2 TOTAL 25.80

COMMENTS

NIGHT DROP, ONLINE APPT

R/O TAX	0.00
R/O TOTALS	94.44

WARRANTY CLAIM DETAIL TOTALS

CLAIM#.....	TOTAL....
360580-1	68.64
360580-2	25.80
-----	-----
CLAIM TOTALS	94.44

APPROVED BY SIGNATURE _____

SERVICE DEPARTMENT HOURS:
 MONDAY - FRIDAY
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CELL : [REDACTED]

CUSTOMER NO. [REDACTED]	ADVISOR GEORGE BENNETT	TAG NO. 6	INVOICE DATE 01/14/21	INVOICE NO. [REDACTED]
[REDACTED] KING OF PRUSSIA, PA [REDACTED]	LABOR RATE 134.00	LICENSE NO.	COLOR STELLAR BLK	STOCK NO. 20334
	YEAR / MAKE / MODEL 20/CADILLAC TRUCK/XT5/SW		DELIVERY DATE 07/13/20	DELIVERY MILES 22
	VEHICLE I.D. NO. [REDACTED]		SELLING DEALER NO.	PRODUCTION DATE
RESIDENCE PHONE [REDACTED]	BUSINESS PHONE [REDACTED]	COMMENTS	R. O. DATE 01/12/21	MO : [REDACTED]

DCS AUDIT SLIP

JOB CARD 360580

VIN	[REDACTED]	REPAIRING BAC	119069
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	01/12/2021
ODOMETER	3823	SERVICE ADVISOR GMIN	339338086
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
1	W	ZREG		[REDACTED]		

JOB COMPLETION DATE: 01/14/2021
 TECHNICIAN GMIN: 810557909

LABOR OPERATION BASE HOURS
 0600503 .3

OTHER LABOR OPS (Y/N) N

COMPLAINT CODE: 0021
 COMPLAINT DESCRIPTION: CHANGE OIL AND FILTER 26% OIL LIFE, PLEASE RESET

CAUSE CODE: 9098
 CAUSE DESCRIPTION: MAINT

CORRECTION DESCRIPTION: CHANGE OIL AND FILTER, CHECK ALL FLUIDS 5000 MILE SERVICE AND MPVI

CAUSAL PART: 12707246

PART NUMBER	QTY	UNIT COST	REPLACEMENT SERIAL#	TRADE	NON-GM
12707246	1	4.58			
88865639	6	2.62			

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	22.54		
PARTS	20.30	0.00	42.84
LABOR	25.80	0.00	25.80
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	68.64	0.00	68.64

SERVICE DEPARTMENT HOURS:
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CELL : [REDACTED]

CUSTOMER NO. [REDACTED]	ADVISOR GEORGE BENNETT	TAG NO. 6	INVOICE DATE 01/14/21	INVOICE NO. [REDACTED]
[REDACTED] KING OF PRUSSIA, PA [REDACTED]	LABOR RATE 134.00	LICENSE NO.	COLOR STELLAR BLK	STOCK NO. 20334
	YEAR / MAKE / MODEL 20/CADILLAC TRUCK/XT5/SW		DELIVERY DATE 07/13/20	DELIVERY MILES 22
	VEHICLE I.D. NO. [REDACTED]		SELLING DEALER NO.	PRODUCTION DATE
[REDACTED]	F.T.E. NO.	P.O. NO.	R.O. DATE 01/12/21	
RESIDENCE PHONE [REDACTED]	BUSINESS PHONE	COMMENTS		

MO : [REDACTED]

DCS AUDIT SLIP

JOB CARD 360580

VIN	[REDACTED]	REPAIRING BAC	119069
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	01/12/2021
ODOMETER	3823	SERVICE ADVISOR GMIN	339338086
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
2	W	ZREG		[REDACTED]		

JOB COMPLETION DATE: 01/14/2021
 TECHNICIAN GMIN: 810557909

LABOR OPERATION BASE HOURS
 0600513 .3

OTHER LABOR OPS (Y/N) N

COMPLAINT CODE: 0021
 COMPLAINT DESCRIPTION: ROTATE TIRES

CAUSE CODE: 9098
 CAUSE DESCRIPTION: MAINT

CORRECTION DESCRIPTION: PERFORM TIRE ROTATION

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	0.00		
PARTS	0.00	0.00	0.00
LABOR	25.80	0.00	25.80
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	25.80	0.00	25.80

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CUSTOMER NO.	ADVISOR GEORGE BENNETT	TAG NO. 6	INVOICE DATE 01/14/21	CELL: [REDACTED]
[REDACTED]	LABOR RATE 134.00	LICENSE NO.	MILEAGE 3,823	INVOICE NO. [REDACTED]
[REDACTED]	YEAR / MAKE / MODEL 20/CADILLAC TRUCK/XT5/SW		COLOR STELLAR BLK	STOCK NO. 20334
KING OF PRUSSIA, PA			DELIVERY DATE 07/13/20	DELIVERY MILES 22
[REDACTED]	F.T.E. NO.	P.O. NO.	SELLING DEALER NO.	
[REDACTED]			R.O. DATE 01/12/21	
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS		MO: [REDACTED]

JOB# 1 CHARGES

LABOR
 # 1 01CDZ0600503 OIL CHANGE HOURS: 0.30 TECH(S):206 25.80
 CHANGE OIL AND FILTER
 26% OIL LIFE, PLEASE RESET
 MAINT
 CHANGE OIL AND FILTER, CHECK ALL FLUIDS
 5000 MILE SERVICE AND MPVI

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
	1	12707246	FILTER 1.836	4.58	4.58	9.66	9.66
	6	88865639	OIL 8.800	2.62	15.72	5.53	33.18
COST TOTAL					20.30		
TOTAL - PARTS							42.84

JOB# 1 TOTALS

LABOR	25.80
PARTS	42.84
JOB# 1 TOTAL	68.64

JOB# 2 CHARGES

LABOR
 # 2 01CDZ0600513 ROTATE TIRES HOURS: 0.30 TECH(S):206 25.80
 ROTATE TIRES
 MAINT
 PERFORM TIRE ROTATION

JOB# 2 TOTALS

LABOR	25.80
JOB# 2 TOTAL	25.80

COMMENTS
 NIGHT DROP, ONLINE APPT

R/O TAX	0.00
R/O TOTALS	94.44

WARRANTY CLAIM DETAIL TOTALS

CLAIM#	TOTAL
360580-1	68.64
360580-2	25.80
CLAIM TOTALS	94.44

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 MONDAY - FRIDAY
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CUSTOMER NO.	ADVISOR GEORGE BENNETT	TAG NO. 6	INVOICE DATE 01/14/21	CELL:
	LABOR RATE 134.00	LICENSE NO.	MILEAGE 3,823	COLOR STELLAR BLK
	YEAR/MAKE/MODEL 20/CADILLAC TRUCK/XT5/SW	STOCK NO. 20334	DELIVERY DATE 07/13/20	DELIVERY MILES 22
KING OF PRUSSIA, PA	VEHICLE I.D. NO.	SELLING DEALER NO.	R.O. DATE 01/12/21	
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS		MO:

DCS AUDIT SLIP

JOB CARD 360580

VIN [REDACTED] REPAIRING BAC 119069
 ODOMETER INDICATOR M JOB CARD OPEN DATE 01/12/2021
 ODOMETER 3823 SERVICE ADVISOR GMIN 339338086
 NON-GM VEHICLE N FOREIGN TOURIST
 REFERENCE NUMBER

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
1	W	ZREG		360580-1		

JOB COMPLETION DATE: 01/14/2021
 TECHNICIAN GMIN: 810557909

LABOR OPERATION BASE HOURS
 0600503 .3

OTHER LABOR OPS (Y/N) N

COMPLAINT CODE: 0021
 COMPLAINT DESCRIPTION: CHANGE OIL AND FILTER 26% OIL LIFE, PLEASE RESET

CAUSE CODE: 9098
 CAUSE DESCRIPTION: MAINT

CORRECTION DESCRIPTION: CHANGE OIL AND FILTER, CHECK ALL FLUIDS 5000 MILE SERVICE AND MPVI

CAUSAL PART: 12707246

PART NUMBER	QTY	UNIT COST	REPLACEMENT SERIAL#	TRADE	NON-GM
12707246	1	4.58			
88865639	6	2.62			

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	22.54		
PARTS	20.30	0.00	42.84
LABOR	25.80	0.00	25.80
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	68.64	0.00	68.64

SERVICE DEPARTMENT HOURS
 MONDAY - FRIDAY
 7:30 A.M. - 6:00 P.M.

IMPORTANT

YOU MAY RECEIVE A QUESTIONNAIRE FROM GENERAL MOTORS IN THE NEXT FEW DAYS. IF FOR ANY REASON YOU CANNOT GRADE US "COMPLETELY SATISFIED," PLEASE CONTACT OUR SERVICE MANAGER.

THANK YOU,
 TIM HILSEY
 (610) 356-4900

LIMITED LABOR WARRANTY

THE REPAIR FACILITY GUARANTEES THE LABOR USED IN PERFORMING THE REPAIRS LISTED ON THIS REPAIR ORDER FOR A PERIOD OF 12 MONTHS OR 12000 MILES FROM THE DATE SUCH REPAIRS WERE COMPLETED. THIS LIMITED WARRANTY SPECIFICALLY EXCLUDES FRONT END ALIGNMENTS, ELECTRICAL WIRING AND SHORTS, AND FUEL SYSTEM WHEN DUE TO CONTAMINATION. THIS LIMITED WARRANTY IS EXTENDED TO THE VEHICLE OWNER/CUSTOMER AND IS NOT TRANSFERABLE TO, NOR ENFORCEABLE BY, ANY OTHER PERSON.

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Cadillac

CUSTOMER NO.	ADVISOR GEORGE BENNETT	TAG NO. 6	INVOICE DATE 01/14/21	CELL:
	LABOR RATE 134.00	LICENSE NO.	COLOR STELLAR BIK	STOCK NO. 20334
	YEAR / MAKE / MODEL 20/CADILLAC TRUCK/XT5/SW	MILEAGE 3,823	DELIVERY DATE 07/13/20	DELIVERY MILES 22
KING OF PRUSSIA, PA	VEHICLE I.D. NO.	F.T.E. NO.	SELLING DEALER NO.	R.O. DATE 01/12/21
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS	MO:	

PCS AUDIT SLIP

JOB CARD 360580

VIN [REDACTED] REPAIRING BAC 119069

ODOMETER INDICATOR M JOB CARD OPEN DATE 01/12/2021

ODOMETER 3823 SERVICE ADVISOR GMIN 339338086

NON-GM VEHICLE N FOREIGN TOURIST

REFERENCE NUMBER

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
2	W	ZREG		360580-2		

JOB COMPLETION DATE: 01/14/2021
 TECHNICIAN GMIN: 810557909

LABOR OPERATION BASE HOURS
 0600513 .3

OTHER LABOR OPS (Y/N) N

COMPLAINT CODE: 0021
 COMPLAINT DESCRIPTION: ROTATE TIRES

CAUSE CODE: 9098
 CAUSE DESCRIPTION: MAINT

CORRECTION DESCRIPTION: PERFORM TIRE ROTATION

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	0.00		
PARTS	0.00	0.00	0.00
LABOR	25.80	0.00	25.80
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	25.80	0.00	25.80

SERVICE DEPARTMENT HOURS
 MONDAY - FRIDAY
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Cadillac



CUSTOMER NO.	ADVISOR GEORGE BENNETT	TAG NO. 6	INVOICE DATE 01/13/21	INVOICE NO. CDCS360580
KING OF PRUSSIA, PA	LABOR RATE 141.00	LICENSE NO.	COLOR STELLAR BLK	STOCK NO. 20334
	YEAR / MAKE / MODEL 20/CADILLAC TRUCK/XT5/SW	MILEAGE 3,823	DELIVERY DATE 07/13/20	DELIVERY MILES 22
	VEHICLE I.D. NO.		SELLING DEALER NO.	
	F. T. E. NO.	P. O. NO.	R. O. DATE 01/12/21	
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS		

ESTIMATE-----
 CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
 ORIGINAL ESTIMATE OF \$0.00 (+TAX)

COMMENTS-----
 NIGHT DROP, ONLINE APPT

TOTALS-----
 * * * * *
 [] CASH [] CHECK NUMBER
 [] VISA [] M/C [] AMEX [] DISC
 [] DATE [] PRINT NAME
 [] TIME
 * * * * *

TOTAL LABOR..... 0.00
 TOTAL PARTS..... 0.00
 TOTAL SUBLET..... 0.00
 TOTAL G.O.G..... 0.00
 TOTAL MISC CHG..... 0.00
 TOTAL MISC DISC..... 0.00
 TOTAL TAX..... 0.00

TOTAL INVOICE \$ 0.00

VISIT US ON FACEBOOK AND TWITTER//search Hill Cadillac!!

If for any reason you are not COMPLETELY SATISFIED,
 please give me a call. Timothy Hilsey 610-356-4900
 Thank You for selecting Hill Cadillac.

SERVICE DEPARTMENT HOURS
 MONDAY - FRIDAY
 7:30 A.M. - 6:00 P.M.

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Cadillac

CUSTOMER NO.	ADVISOR	TAG NO.	INVOICE DATE	CELL
[REDACTED]	GEORGE BENNETT	6	01/13/21	CDCS360580
[REDACTED]	LABOR RATE	LICENSE NO.	COLOR	STOCK NO.
[REDACTED]	141.00		STELLAR BLK	20334
[REDACTED]	YEAR / MAKE / MODEL	MILEAGE	DELIVERY DATE	DELIVERY MILES
[REDACTED]	20/CADILLAC TRUCK/XT5/SW	3,823	07/13/20	22
[REDACTED]	F.T.E. NO.	P. O. NO.	SELLING DEALER NO.	
[REDACTED]			R. O. DATE	
[REDACTED]			01/12/21	
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS	MO: 3824	

LABOR & PARTS	DESCRIPTION	HOURS	TECH(S)	WARRANTY
# 1 01CDZ0600503 OIL CHANGE	CHANGE OIL AND FILTER 26% OIL LIFE, PLEASE RESET MAINT CHANGE OIL AND FILTER, CHECK ALL FLUIDS 5000 MILE SERVICE AND MPVI	0.30	471	
PARTS	DESCRIPTION	LIST PRICE	UNIT PRICE	WARRANTY
JOB # 1 1 12707246	FILTER 1.836			0.00
JOB # 1 6 88865639	OIL 8.800			0.00
		JOB # 1 TOTAL PARTS		0.00
		JOB # 1 TOTAL LABOR & PARTS		0.00
# 2 01CDZ0600513 ROTATE TIRES	ROTATE TIRES MAINT PERFORM TIRE ROTATION	0.30	471	
PARTS	DESCRIPTION	LIST PRICE	UNIT PRICE	WARRANTY
		JOB # 2 TOTAL PARTS		0.00
		JOB # 2 TOTAL LABOR & PARTS		0.00
# 3 08CDZ DOORS & REAR COMP.	CUST STATES CONDENSATION IN DRIVERS DOOR HANDLE INTERNAL FAILURE, NEW PART ORDERED WE CAN PICK CAR UP WHEN PARTS ARRIVE		471	0.00
PARTS	DESCRIPTION	LIST PRICE	UNIT PRICE	WARRANTY
		JOB # 3 TOTAL PARTS		0.00
		JOB # 3 TOTAL LABOR & PARTS		0.00
# 4 09CDZ EXTERIOR TRIM	C/S THE LOWER TRIM ON DRIVERS DOOR IS COMING OFF UNABLE TO REPAIR ORDERED NEW MOLDING		471	0.00
PARTS	DESCRIPTION	LIST PRICE	UNIT PRICE	WARRANTY
		JOB # 4 TOTAL PARTS		0.00
		JOB # 4 TOTAL LABOR & PARTS		0.00
# 5 32CDZ LIGHTS	C/S THE ILLUMINATED CADILLAC EMBLEM FOR TRUNK IS BLURRY ORDERED NEW CAMERA		471	0.00
PARTS	DESCRIPTION	LIST PRICE	UNIT PRICE	WARRANTY
		JOB # 5 TOTAL PARTS		0.00
		JOB # 5 TOTAL LABOR & PARTS		0.00

SERVICE DEPARTMENT HOURS
 MONDAY - FRIDAY
 7:30 A.M. - 6:00 P.M.

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SERVICE HOURS
 Monday - Friday
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RECOMMENDED SERVICES

OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL
01CDZLOF	LUBE OIL FILTER	MI					

SERVICE HISTORY

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
01/12/21		3823	6	471	W	01CDZ0600503	OIL CHANGE
				471	W	01CDZ0600513	ROTATE TIRES
				471	C	08CDZ	DOORS & REAR COMP.
				471	C	09CDZ	EXTERIOR TRIM
				471	C	32CDZ	LIGHTS
07/16/20		9	82	602	C	40CDZ	ACCESSORIES

SALESPERSON NO. 444

DENNIS R FINELLI

S E R V I C E

STATE REG# 2

<input type="checkbox"/> CUSTOMER WAITING <input type="checkbox"/> YES	YEAR/MAKE/MODEL 20/CADILLAC TRUCK/XT5/SW	PRODUCTION DATE	STOCK NO. 20334	LICENSE NO.
TERMS: <input type="checkbox"/> CASH <input type="checkbox"/> CHARGE TYPE	COLOR STELLAR BLK MET/M	DELIVERY DATE 07/13/20	DELIVERY MILES 22	SELLING DEALER NO. R.O. DATE 02/08/21
<input type="checkbox"/> INTERNAL	TURBO CDZZ	AIR COND.	P.S.	TRANS
APPROVED BY	MILEAGE 4,110	ADVISOR NO. 645	ADVISOR JOSHUA SWANSON	
APPOINTMENT <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO	LABOR RATE 141.00	I hereby authorize the repair work therein set forth to be done by you, together with the furnishing by you of the necessary parts and other material for such repair, and agree: that you are not responsible for any delays caused by unavailability or delayed availability of parts or material for any reason; that you neither assume nor authorize any other person to assume for you any liability in connection with such repair; that you are not responsible for any damage to the above vehicle, or articles left therein; in case of fire, theft or other cause beyond your control; and that you are not liable for any damage to the above vehicle to secure the amount of repairs thereto; that your employees may be used for the purpose of testing and/or inspecting such vehicle.		

JOB

ORIGINAL CUSTOMER ESTIMATE: PARTS 100.00 0.00 100.00

- X _____
- COMMENTS :**
 LOANER
- W *08CDZ **DOORS & REAR COMP.**
 MOISTURE IN DOOR HANDLE, PART ORDERED
 - W *09CDZ **EXTERIOR TRIM**
 LEFT SIDE LOWER MOLDIN GIS LOOSE, PART ORDERED
 - W *40CDZ **ACCESSORIES**
 REAR LIFTGATE FOOT CAMERA IMAGE IS BLURRY. PART ORDERED

Spot 7

	PARTS	CONDI TION CODE	LABOR RECORD	
			EMP. NO.	TIME CLOCK
(A) COMPLAINT 1/ moisture in door handle, replaced door handle brackets				ON
CAUSE				OFF
CORRECTION 2/ holding loose, replaced molding				
(B) COMPLAINT				ON
CAUSE 3/ hands free liftgate image blurry, replaced ^{image comp} sensor				OFF
CORRECTION				
(C) COMPLAINT				ON
CAUSE				OFF
CORRECTION				
(D) COMPLAINT				ON
CAUSE				OFF
CORRECTION				
(E) COMPLAINT				ON
CAUSE				OFF
CORRECTION				
(F) COMPLAINT				ON
CAUSE				OFF
CORRECTION				
(G) COMPLAINT				ON
CAUSE				OFF
CORRECTION				
(H) COMPLAINT				ON
CAUSE				OFF
CORRECTION				
(I) COMPLAINT				ON
CAUSE				OFF
CORRECTION				



VEHICLE REPORT

2020 Cadillac XT5

VIN: [REDACTED]

Odometer: 4,110 mi

Delivery Date: 7/13/2020

Service Advisor: Joshua Swanson

Visit Type: Service

Customer Type: Retail



SERVICE WORKBENCH | PRO

Hill Cadillac Inc.

Subscription Statuses

OnStar Status: Equipped & Active

Advanced Diagnostics Report: Yes

DMN Enabled: Yes

Radio Status: Equipped & Active

Radio ID: B95DHDRB

Owner Center Status: Registered in Owner Center

My Rewards Status: Enrolled in My Rewards

Most Recent Services

Status	Description	Date	Type
✘ DECLINED	Engine Oil and Filter Replacement (Included: US-Cadillac First Maintenance Visit)	1/12/2021	Add-on
✘ DECLINED	Tire Rotation (Included: US-Cadillac First Maintenance Visit)	1/12/2021	Add-on
✘ DECLINED	Mileage Based Maintenance Checks and Inspects	1/12/2021	Add-on
✘ DECLINED	Recommended Vehicle Maintenance at 7,500 miles / 12,000 kilometers	1/12/2021	Menu

Previous Visit

Date: 1/12/2021

Odometer: 3,824 mi

Driving Conditions: Severe

Required Field Actions

No information found for this vehicle

Service Contracts

No information found for this vehicle

Service Information

Type	Number	Description	Date Posted
EI	PIE0552	Engineering Information - Side Door Molding Loose and/or Lifted	1/13/2021
EI	PIE0582	Engineering Information - Head Up Display (HUD) Blank, DTC U1518 Set	11/2/2020
EI	PIE0547	Engineering Information - Photos of Wire, Connector or Terminal Damage or Wire Harness Routing Causing Damage	8/6/2020

Vehicle Warranty Claim History (From IVH)

Service Date	R.O. Number	Transaction Type	Op Code	Description	Odometer Reading	Service Type
1/12/2021	[REDACTED]	ZREG	0600513	Cadillac Premium Care - Tire Rotation	3823 mi	Warranty
1/12/2021	[REDACTED]	ZREG	0600503	Cadillac Premium Care - Oil Change	3823 mi	Warranty
7/7/2020	[REDACTED]	ZPDI	0590052	PDI Related Fluid Adds	6 mi	Warranty
6/25/2020	[REDACTED]	ZPDI	0590072	Pre-Delivery Inspection - Base Time	1 mi	Warranty

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VEHICLE REPORT

2020 Cadillac XT5

VIN: [REDACTED]

Odometer: 4,110 mi

Delivery Date: 7/13/2020

Service Advisor: Joshua Swanson

Visit Type: Service

Customer Type: Retail



SERVICE WORKBENCH | PRO

Hill Cadillac Inc.

Applicable Warranties

Description	Effective Date	Effective Odometer	End Date	End Odometer	Warranty Status
Emission Limited Warranty	7/13/2020	21 mi	7/13/2023	50021 mi	✓ Applicable
Emission Select State Component Ltd Wty	7/13/2020	21 mi	7/13/2027	70021 mi	✓ Applicable
Powertrain Limited Warranty	7/13/2020	21 mi	7/13/2026	70021 mi	✓ Applicable
Emission Select Component Ltd Wty	7/13/2020	21 mi	7/13/2028	80021 mi	✓ Applicable
Cadillac - First Maintenance Visit	7/13/2020	21 mi	7/13/2021	999999 mi	✗ Expired
Bumper to Bumper Limited Warranty	7/13/2020	21 mi	7/13/2024	50021 mi	✓ Applicable
Corrosion Limited Warranty	7/13/2020	21 mi	7/13/2026	999999 mi	✓ Applicable

Repair Order History (From Dealer Management Systems)

☆ Indicates work performed at this dealership

	R.O. Closure Date	R.O. Number	Service Location	1st R.O. Job Description	R.O. Job Count	Job Type Indicators	Vehicle R.O. Mileage
☆	1/14/2021	[REDACTED]	PA	OIL CHANGE	5	C, W	3823 mi
☆	7/16/2020	[REDACTED]	PA	ACCESSORIES	2	C	9 mi
☆	7/15/2020	[REDACTED]	PA	STATE INSPECTION	4	I, W	6 mi

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	PARTS	CONDI TION CODE	LABOR RECORD	
			EMP NO.	TIME CLOCK
(A) COMPLAINT				ON
CAUSE				OFF
CORRECTION				
(B) COMPLAINT				ON
				OFF
(C) COMPLAINT				ON
				OFF
(D) COMPLAINT				ON
				OFF
(E) COMPLAINT				ON
				OFF
(F) COMPLAINT				ON
				OFF
(G) COMPLAINT				ON
				OFF
CORRECTION				
(H) COMPLAINT				ON
CAUSE				OFF
CORRECTION				
(I) COMPLAINT				ON
CAUSE				OFF
CORRECTION				

1- change oil filter

2. rotate tires

3- check condensation in drivers door handle
~~to~~ order part

4- check trim on driver's door outside at bottom
 coming off
~~to~~ order part

5- check cadillac emblem when rear hatch closing
 illumination on ground blurry
~~to~~ order part



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RECOMMENDED SERVICES

OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL
01CDZL0F	LUBE OIL FILTER	MI					

SERVICE HISTORY

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
01/12/21		3823	6	471	W	01CDZ0600503	OIL CHANGE
				471	W	01CDZ0600513	ROTATE TIRES
				471	C	08CDZ	DOORS & REAR COMP.
				471	C	09CDZ	EXTERIOR TRIM
07/16/20		9	82	471	C	32CDZ	LIGHTS
				602	C	40CDZ	ACCESSORIES

SALESPERSON NO. 444 DENNIS R FINELLI **S E R V I C E** STATE REG# 2

CUSTOMER WAITING <input type="checkbox"/> YES	YEAR/MAKE/MODEL 20/CADILLAC TRUCK/XT5/SW	PRODUCTION DATE	STOCK NO. 20334	LICENSE NO.	R. O. NO.
TERMS: <input type="checkbox"/> CASH <input type="checkbox"/> CHARGE TYPE	CUSTOMER NO. 32103	SERVICE CONTRACT	DELIVERY DATE 07/13/20	DELIVERY MILES 22	SELLING DEALER NO. 02/08/21
<input type="checkbox"/> INTERNAL	COLOR STELLAR BLK MET/M	CONTRACT NO.	EXPIRATION DATE	EXPIRATION MILES	TAG NO.
APPROVED BY	TURBO CDZZ	M/MC CDZZ	AIR COND.	P. S.	TRANS
TIME RECEIVED 02:49pm	DATE/TIME PROMISED 02/09/21	03:00pm	PRIORITY	MILEAGE 4,110	ADVISOR NO. 645
APPOINTMENT <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	LABOR RATE 141.00	I hereby authorize the repair work therein set forth to be done by you, together with the furnishing by you of the necessary parts and other material for such repair, and agree: that you are not responsible for any delays caused by unavailability or delayed availability of parts or material for any reason; that you neither assume or authorize any other person to assume for you any liability in connection with such repair; that you shall not be responsible for loss or damage to the above vehicle, or articles left therein; in case of fire, theft or other cause beyond your control; that an express mechanic's lien is hereby acknowledged on the above vehicle to secure the amount of repairs thereto; that your employees may operate the above vehicle on streets, highways or elsewhere for the purpose of testing and/or inspecting such vehicle.			
CELL:	X				HILL CADILLAC

JOB	ORIGINAL CUSTOMER ESTIMATE:	PARTS	LABOR	TOTAL
X		100.00	0.00	100.00
COMMENTS :				
LOANER				
1	W *08CDZ	DOORS & REAR COMP.		
	MOISTURE IN DOOR HANDLE, PART ORDERED			
2	W *09CDZ	EXTERIOR TRIM		
	LEFT SIDE LOWER MOLDIN GIS LOOSE, PART ORDERED			
3	W *40CDZ	ACCESSORIES		
	REAR LIFTGATE FOOT CAMERA IMAGE IS BLURRY. PART ORDERED			

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 NEWTOWN SQUARE, PA 19073

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Fx: 610-356-7053

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Cadillac

CELL: [REDACTED]

CUSTOMER NO. [REDACTED]		ADVISOR JOSHUA SWANSON	645	TAG NO.	INVOICE DATE 02/09/21	INVOICE NO. CDCS360999
LABOR RATE 141.00		LICENSE NO.	MILEAGE 4,110	COLOR STELLAR BLK	STOCK NO. 20334	
YEAR / MAKE / MODEL 207 CADILLAC TRUCK/XT5/SW		DELIVERY DATE 07/13/20		DELIVERY MILES 22		
KING OF PRUSSIA, PA [REDACTED]		F. T. E. NO.		P. O. NO.		R. O. DATE 02/08/21
BUSINESS PHONE		COMMENTS		MO: [REDACTED]		

VISIT US ON FACEBOOK AND TWITTER//search Hill Cadillac!!

If for any reason you are not COMPLETELY SATISFIED, please give me a call. Timothy Hilsey 610-356-4900
 Thank You for selecting Hill Cadillac

TOTAL LABOR....	0.00
TOTAL PARTS....	0.00
TOTAL SUBLET....	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00
TOTAL INVOICE \$	0.00

SERVICE DEPARTMENT HOURS
 MONDAY - FRIDAY
 7:30 A.M. - 6:00 P.M.

IMPORTANT
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 THANK YOU,
 TIM HILSEY
 (610) 356-4900

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CELL: [REDACTED]

CUSTOMER	ADVISOR	TAG NO.	INVOICE DATE
[REDACTED]	JOSHUA SWANSON	645	02/09/21
LABOR RATE	LICENSE NO.	MILEAGE	COLOR
141.00		4,110	STELLAR BLK
YEAR MAKE MODEL	DELIVERY DATE	DELIVERY MILES	STOCK NO.
207 CADILLAC TRUCK/XT5/SW	07/13/20	22	20334
SELLING DEALER NO.	R.O. DATE		
	02/08/21		
F.T.E. NO.	P.O. NO.		
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS	MO: [REDACTED]

LABOR & PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	WARRANTY
# 1 08CDZ DOORS & REAR COMP. HOURS: 0.70 TECH(S):614						
MOISTURE IN DOOR HANDLE, PART ORDERED						
MOISTURE IN DOOR HANDLE						
REPLACED DOOR HANDLE BRACKET						
JOB # 1	1	13509694	INSERT 10.527			0.00
JOB # 1 TOTAL PARTS						0.00
JOB # 1 TOTAL LABOR & PARTS						0.00
# 2 09CDZ EXTERIOR TRIM HOURS: 0.20 TECH(S):614						
LEFT SIDE LOWER MOLDIN GIS LOOSE, PART ORDERED						
MOLDING LOOSE						
REPLACED MOLDING						
JOB # 2	1	84462095	MOLDING 12.112			0.00
JOB # 2 TOTAL PARTS						0.00
JOB # 2 TOTAL LABOR & PARTS						0.00
# 3 40CDZ ACCESSORIES HOURS: 1.00 TECH(S):614						
REAR LIFTGATE FOOT CAMERA IMAGE IS BLURRY, PART ORDERED						
HANDS FREE LIFTGATE IMAGE BLURRY						
REPLACED IMAGE LAMP						
JOB # 3	1	13540012	LAMP 9.988			0.00
JOB # 3 TOTAL PARTS						0.00
JOB # 3 TOTAL LABOR & PARTS						0.00

SERVICE DEPARTMENT HOURS
 MONDAY - FRIDAY
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ESTIMATE
 CUSTOMER HEREBY ACKNOWLEDGES RECEIVING ORIGINAL ESTIMATE OF \$100.00 (+TAX)

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CELL: [REDACTED]

CUSTOMER NO.	ADVISOR JOSHUA SWANSON	TAG NO. 645	INVOICE DATE 02/10/21
	LABOR RATE 134.00	LICENSE NO.	COLOR STELLAR BLK
	YEAR / MAKE / MODEL 207 CADILLAC TRUCK/XT5/SW	MILEAGE 4,110	STOCK NO. 20334
KING OF PRUSSIA, PA			DELIVERY DATE 07/13/20
			DELIVERY MILES 22
			SELLING DEALER NO.
	F.T.E. NO.	P.O. NO.	R.O. DATE 02/08/21
	TELEPHONE	COMMENTS	MO: [REDACTED]

LABOR	DESCRIPTION	HOURS	TECH(S)	PRICE
# 1.08CDZ	DOORS & REAR COMP. MOISTURE IN DOOR HANDLE, PART ORDERED	0.70	614	93.80
	REPLACED DOOR HANDLE BRACKET			
	PARTS			
1	13509694 INSERT	10.527	61.27	129.28
	COST TOTAL		61.27	129.28
	TOTAL - PARTS			129.28
JOB# 1 TOTALS				
			LABOR	93.80
			PARTS	129.28
JOB# 2 CHARGES				
			JOB# 1 JOURNAL PREFIX CDWS	JOB# 1 TOTAL 223.08
			LABOR	26.80
# 2.09CDZ	EXTERIOR TRIM LEFT SIDE LOWER MOLDIN GIS LOOSE, PART ORDERED	0.20	614	26.80
	MOLDING LOOSE			
	REPLACED MOLDING			
	PARTS			
1	84462095 MOLDING	12.112	61.27	129.28
	COST TOTAL		61.27	129.28
	TOTAL - PARTS			129.28
JOB# 2 TOTALS				
			LABOR	26.80
			PARTS	129.28
JOB# 3 CHARGES				
			JOB# 2 JOURNAL PREFIX CDWS	JOB# 2 TOTAL 156.08
			LABOR	134.00
# 3.40CDZ	ACCESSORIES REAR LIFTGATE FOOT CAMERA IMAGE IS BLURRY. PART ORDERED	1.00	614	134.00
	HANDS FREE LIFTGATE IMAGE BLURRY			
	REPLACED IMAGE LAMP			
	PARTS			
1	13540012 LAMP	9.988	89.98	189.86
	COST TOTAL		89.98	189.86
	TOTAL - PARTS			189.86
JOB# 3 TOTALS				
			LABOR	134.00
			PARTS	189.86
JOB# 3 JOURNAL PREFIX CDWS				JOB# 3 TOTAL 323.86
COMMENTS LOANER				

SERVICE DEPARTMENT HOURS
 MONDAY - FRIDAY
 7:30 A.M. - 6:00 P.M.

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CUSTOMER NO.	ADVISOR	JOSHUA SWANSON	645	TAG NO.	INVOICE DATE	02/10/21	CELL
	LABOR RATE	134.00	LICENSE NO.	MILEAGE	4,110	COLOR	STELLAR BLK.
	YEAR / MAKE / MODEL	207 CADILLAC TRUCK/XT5/SW		STOCK NO.	20334		
KING OF PRUSSIA, PA	DELIVERY DATE	07/13/20		DELIVERY MILES	22		
	SELLING DEALER NO.						
	F.T.E. NO.			P.O. NO.	R.O. DATE	02/08/21	
	BUSINESS PHONE			COMMENTS	M0: 4113		

WARRANTY CLAIM DETAIL TOTALS		R/O TAX	0.00
		R/O TOTALS	703.02
CLAIM#	TOTAL		
	223.08		
	156.08		
	323.86		
CLAIM TOTALS	703.02		

SERVICE DEPARTMENT HOURS
 MONDAY - FRIDAY
 7:30 A.M. - 6:00 P.M.

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APPROVED BY SIGNATURE _____

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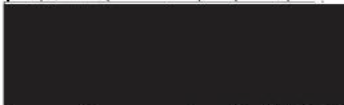
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KING OF PRUSSIA, PA



PCS AUDIT SLIP

JOB CARD 360999

VIN	[REDACTED]	REPAIRING BAC	119069
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	02/08/2021
ODOMETER	4110	SERVICE ADVISOR GMIN	828027040
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
1	W	ZREG		[REDACTED]		

JOB COMPLETION DATE: 02/09/2021
 TECHNICIAN GMTN: 640604762

LABOR OPERATION BASE HOURS
 2060120 .7

OTHER LABOR OPS (Y/N) N

COMPLAINT CODE: 0829
 COMPLAINT DESCRIPTION: MOISTURE IN DOOR HANDLE, PART ORDERED

CAUSE CODE: 6061
 CAUSE DESCRIPTION: MOISTURE IN DOOR HANDLE

CORRECTION DESCRIPTION: REPLACED DOOR HANDLE BRACKET

CAUSAL PART: 13509694

PART NUMBER	QTY	UNIT COST	REPLACEMENT SERIAL#	TRADE	NON-GM
13509694	1	61.27			

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	68.01		
PARTS	61.27	0.00	129.28
LABOR	93.80	0.00	93.80
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	223.08	0.00	223.08

CELL: [REDACTED]

ADVISOR JOSHUA SWANSON	TAG NO. 645	INVOICE DATE 02/10/21
LABOR RATE 134.00	LICENSE NO.	MILEAGE 4,110
YEAR / MAKE / MODEL 20 / CADILLAC TRUCK/XT5/SW	COLOR STELLAR BLK	STOCK NO. 20334
	DELIVERY DATE 07/13/20	DELIVERY MILES 22
	SELLING DEALER NO.	
F. T. E. NO.	P. O. NO.	R. O. DATE 02/08/21
BUSINESS PHONE	COMMENTS	MO: [REDACTED]

SERVICE DEPARTMENT HOURS

MONDAY - FRIDAY
 7:30 A.M. - 6:00 P.M.

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ADVISOR JOSHUA SWANSON	TAG NO. 645	INVOICE DATE 02/10/21
LABOR RATE 134.00	LICENSE NO.	MILEAGE 4,110
YEAR MAKE (MODEL) 2017 CADILLAC TRUCK/XT5/SW	DELIVERY DATE 07/13/20	DELIVERY MILES 22
SELLING DEALER NO.	R. O. DATE 02/08/21	
BUSINESS PHONE	COMMENTS	MO:

DCS AUDIT SLIP

JOB CARD 360999

VIN	1GYKNFR57LZ214382	REPAIRING BAC	119069
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	02/08/2021
ODOMETER	4110	SERVICE ADVISOR GMIN	828027040
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
2	W	ZREG				

JOB COMPLETION DATE: 02/09/2021
 TECHNICIAN GMIN: 640604762

LABOR OPERATION BASE HOURS
 1013930 .2

OTHER LABOR OPS (Y/N) N

COMPLAINT CODE: 0421
 COMPLAINT DESCRIPTION: LEFT SIDE LOWER MOLDIN GIS LOOSE, PART ORDERED

CAUSE CODE: 1025
 CAUSE DESCRIPTION: MOLDING LOOSE

CORRECTION DESCRIPTION: REPLACED MOLDING

CAUSAL PART: 84462095

PART NUMBER	QTY	UNIT COST	REPLACEMENT SERIAL#	TRADE	NON-GM
84462095	1	61.27			

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	68.01		
PARTS	61.27	0.00	129.28
LABOR	26.80	0.00	26.80
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	156.08	0.00	156.08

SERVICE DEPARTMENT HOURS

MONDAY - FRIDAY

7:30 A.M. - 6:00 P.M.

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ADVISOR JOSHUA SWANSON	TAG NO. 645	INVOICE DATE 02/10/21
LABOR RATE 134.00	LICENSE NO.	MILEAGE 4,110
YEAR / MAKE / MODEL 20 / CADILLAC TRUCK / XT5 / SW	COLOR STELLAR BLK	STOCK NO. 20334
DELIVERY DATE 07/13/20		DELIVERY MILES 22
SELLING DEALER NO.		R. O. DATE 02/08/21
F. T. E. NO.	P. O. NO.	MO:

KING OF PRUSSIA, PA

DCS AUDIT SLIP

JOB CARD 360999

VIN	REPAIRING BAC	119069
ODOMETER INDICATOR M	JOB CARD OPEN DATE	02/08/2021
ODOMETER 4110	SERVICE ADVISOR GMIN	828027040
NON-GM VEHICLE N	FOREIGN TOURIST	
REFERENCE NUMBER		

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
3	W	ZREG				

JOB COMPLETION DATE: 02/09/2021
 TECHNICIAN GMIN: 640604762

LABOR OPERATION BASE HOURS
 2044720 1.0

OTHER LABOR OPS (Y/N) N

COMPLAINT CODE: 0222
 COMPLAINT DESCRIPTION: REAR LIFTGATE FOOT CAMERA IMAGE IS BLURRY. PART ORDE RED

CAUSE CODE: 6573
 CAUSE DESCRIPTION: HANDS FREE LIFTGATE IMAGE BLURRY

CORRECTION DESCRIPTION: REPLACED IMAGE LAMP

CAUSAL PART: 13540012

PART NUMBER	QTY	UNIT COST	REPLACEMENT SERIAL#	TRADE	NON-GM
13540012	1	89.98			

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	99.88		
PARTS	89.98	0.00	189.86
LABOR	134.00	0.00	134.00
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	323.86	0.00	323.86

SERVICE DEPARTMENT HOURS

MONDAY - FRIDAY
 7:30 A.M. - 6:00 P.M.

IMPORTANT

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LIMITED LABOR WARRANTY

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Cadillac



CELL: [REDACTED]

CUSTOMER NO.	ADVISOR JOSHUA SWANSON	TAG NO. 645	INVOICE DATE 02/10/21
[REDACTED]	LABOR RATE 134.00	LICENSE NO.	COLOR STELLAR BLK
[REDACTED]	YEAR / MAKE / MODEL 20 / CADILLAC TRUCK/XT5/SW	MILEAGE 4,110	STOCK NO. 20334
KING OF PRUSSIA, PA			DELIVERY DATE 07/13/20
			DELIVERY MILES 22
			SELLING DEALER NO.
	F.T.E. NO.	P.O. NO.	R.O. DATE 02/08/21
ESS PHONE	COMMENTS		MO: [REDACTED]

LABOR	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	PRICE
JOB# 1 CHARGES							
# 1.08CDZ			DOORS & REAR COMP.	0.70	TECH(S):614		93.80
			MOISTURE IN DOOR HANDLE, PART ORDERED				
			MOISTURE IN DOOR HANDLE				
			REPLACED DOOR HANDLE BRACKET				
PARTS	1	13509694	INSERT 10.527	61.27	61.27	129.28	129.28
			COST TOTAL		61.27		
			TOTAL - PARTS				129.28
JOB# 1 TOTALS							
						LABOR	93.80
						PARTS	129.28
			JOB# 1 JOURNAL PREFIX CDWS			JOB# 1 TOTAL	223.08
JOB# 2 CHARGES							
# 2.09CDZ			EXTERIOR TRIM	0.20	TECH(S):614		26.80
			LEFT SIDE LOWER MOLDIN GIS LOOSE, PART ORDERED				
			MOLDING LOOSE				
			REPLACED MOLDING				
PARTS	1	84462095	MOLDING 12.112	61.27	61.27	129.28	129.28
			COST TOTAL		61.27		
			TOTAL - PARTS				129.28
JOB# 2 TOTALS							
						LABOR	26.80
						PARTS	129.28
			JOB# 2 JOURNAL PREFIX CDWS			JOB# 2 TOTAL	156.08
JOB# 3 CHARGES							
# 3.40CDZ			ACCESSORIES	1.00	TECH(S):614		134.00
			REAR LIFTGATE FOOT CAMERA IMAGE IS BLURRY. PART ORDERED				
			HANDS FREE LIFTGATE IMAGE BLURRY				
			REPLACED IMAGE LAMP				
PARTS	1	13540012	LAMP 9.988	89.98	89.98	189.86	189.86
			COST TOTAL		89.98		
			TOTAL - PARTS				189.86
JOB# 3 TOTALS							
						LABOR	134.00
						PARTS	189.86
			JOB# 3 JOURNAL PREFIX CDWS			JOB# 3 TOTAL	323.86
COMMENTS							
LOANER							

SERVICE DEPARTMENT HOURS
 MONDAY - FRIDAY
 7:30 A.M. - 6:00 P.M.

IMPORTANT

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CUSTOMER NO.	ADVISOR JOSHUA SWANSON	TAG NO. 645	INVOICE DATE 02/10/21
LABOR RATE 134.00	LICENSE NO.	MILEAGE 4,110	COLOR STELLAR BLK.
YEAR / MAKE / MODEL 207 / CADILLAC TRUCK / XT5 / SW	DELIVERY DATE 07/13/20	DELIVERY MILES 22	STOCK NO. 20334
F. T. E. NO.	P. O. NO.	R. O. DATE 02/08/21	MO:
BUSINESS PHONE	COMMENTS		

WARRANTY CLAIM DETAIL TOTALS-----
 R/O TAX 0.00
 R/O TOTALS 703.02

CLAIM#.....	TOTAL....
	223.08
	156.08
	323.86
CLAIM TOTALS	703.02

SERVICE DEPARTMENT HOURS
 MONDAY - FRIDAY
 7:30 A.M. - 6:00 P.M.

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APPROVED BY SIGNATURE _____

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CELL: [REDACTED]

ADVISOR JOSHUA SWANSON	TAG NO. 645	INVOICE DATE 02/10/21
LABOR RATE 134.00	LICENSE NO.	MILEAGE 4,110
COLOR STELLAR BLK	STOCK NO. 20334	
YEAR / MAKE / MODEL 207 CADILLAC TRUCK/XT5/SW	DELIVERY DATE 07/13/20	DELIVERY MILES 22
SELLING DEALER NO.		
F. T. E. NO.	P. O. NO.	R. O. DATE 02/08/21
MOBILE PHONE	COMMENTS	MO: [REDACTED]

KING OF PRUSSIA, PA

PCS AUDIT SLIP

JOB CARD 360999

VIN	[REDACTED]	REPAIRING BAC	119069
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	02/08/2021
ODOMETER	4110	SERVICE ADVISOR GMIN	828027040
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
1	W	ZREG		[REDACTED]		

JOB COMPLETION DATE: 02/09/2021
 TECHNICIAN GMTN: 640604762

LABOR OPERATION BASE HOURS
 2060120 .7

OTHER LABOR OPS (Y/N) N

COMPLAINT CODE: 0829
 COMPLAINT DESCRIPTION: MOISTURE IN DOOR HANDLE, PART ORDERED

CAUSE CODE: 6061
 CAUSE DESCRIPTION: MOISTURE IN DOOR HANDLE

CORRECTION DESCRIPTION: REPLACED DOOR HANDLE BRACKET

CAUSAL PART: 13509694

PART NUMBER	QTY	UNIT COST	REPLACEMENT SERIAL#	TRADE	NON-GM
13509694	1	61.27			

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	68.01		
PARTS	61.27	0.00	129.28
LABOR	93.80	0.00	93.80
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	223.08	0.00	223.08

SERVICE DEPARTMENT HOURS

MONDAY - FRIDAY
 7:30 A.M. - 6:00 P.M.

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CELL

ADVISOR JOSHUA SWANSON	TAG NO. 645	INVOICE DATE 02/10/21
LABOR RATE 134.00	LICENSE NO.	MILEAGE 4,110
YEAR MAKE (MODEL) 2017 CADILLAC TRUCK/XT5/SW	COLOR STELLAR BLK	STOCK NO. 20334
	DELIVERY DATE 07/13/20	DELIVERY MILES 22
	SELLING DEALER NO.	
F.T.E. NO.	P.O. NO.	R.O. DATE 02/08/21
BUSINESS PHONE	COMMENTS	MO

KING OF PRUSSIA, PA

DCS AUDIT SLIP

JOB CARD 360999

VIN	1GYKNFR57LZ214382	REPAIRING BAC	119069
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	02/08/2021
ODOMETER	4110	SERVICE ADVISOR GMIN	828027040
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	FRA CLAIM#	OEM SAP TRAN.#	VER
2	W	ZREG				

JOB COMPLETION DATE: 02/09/2021
 TECHNICIAN GMIN: 640604762

LABOR OPERATION BASE HOURS
 1013930 .2

OTHER LABOR OPS (Y/N) N

COMPLAINT CODE: 0421
 COMPLAINT DESCRIPTION: LEFT SIDE LOWER MOLDIN GIS LOOSE, PART ORDERED

CAUSE CODE: 1025
 CAUSE DESCRIPTION: MOLDING LOOSE

CORRECTION DESCRIPTION: REPLACED MOLDING

CAUSAL PART: 84462095

PART NUMBER	QTY	UNIT COST	REPLACEMENT SERIAL#	TRADE	NON-GM
84462095	1	61.27			

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	68.01		
PARTS	61.27	0.00	129.28
LABOR	26.80	0.00	26.80
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	156.08	0.00	156.08

SERVICE DEPARTMENT HOURS

MONDAY - FRIDAY
 7:30 A.M. - 6:00 P.M.

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ADVISOR JOSHUA SWANSON	TAG NO. 645	INVOICE DATE 02/10/21
LABOR RATE 134.00	LICENSE NO.	MILEAGE 4,110
YEAR / MAKE / MODEL 20 / CADILLAC TRUCK / XT5 / SW	COLOR STELLAR BLK	STOCK NO. 20334
DELIVERY DATE 07/13/20		DELIVERY MILES 22
SELLING DEALER NO.		R. O. DATE 02/08/21
F. T. E. NO.	P. O. NO.	MO: [REDACTED]
BUSINESS PHONE		COMMENTS

KING OF PRUSSIA, PA

DCS AUDIT SLIP

JOB CARD 360999

VIN	[REDACTED]	REPAIRING BAC	119069
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	02/08/2021
ODOMETER	4110	SERVICE ADVISOR GMIN	828027040
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
3	W	ZREG		[REDACTED]		

JOB COMPLETION DATE: 02/09/2021
 TECHNICIAN GMIN: 640604762

LABOR OPERATION BASE HOURS
 2044720 1.0

OTHER LABOR OPS (Y/N) N

COMPLAINT CODE: 0222
 COMPLAINT DESCRIPTION: REAR LIFTGATE FOOT CAMERA IMAGE IS BLURRY. PART ORDE RED

CAUSE CODE: 6573
 CAUSE DESCRIPTION: HANDS FREE LIFTGATE IMAGE BLURRY

CORRECTION DESCRIPTION: REPLACED IMAGE LAMP

CAUSAL PART: 13540012

PART NUMBER	QTY	UNIT COST	REPLACEMENT SERIAL#	TRADE	NON-GM
13540012	1	89.98			

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	99.88		
PARTS	89.98	0.00	189.86
LABOR	134.00	0.00	134.00
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	323.86	0.00	323.86

SERVICE DEPARTMENT HOURS

MONDAY - FRIDAY
 7:30 A.M. - 6:00 P.M.

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CELL : [REDACTED]

CUSTOMER NO. [REDACTED]	ADVISOR JOSHUA SWANSON	TAG NO. 645	INVOICE DATE 02/09/21	INVOICE NO. [REDACTED]
[REDACTED] KING OF PRUSSIA, PA [REDACTED]	LABOR RATE 141.00	LICENSE NO.	MILEAGE 4,110	COLOR STELLAR BLK
	YEAR / MAKE / MODEL 20/CADILLAC TRUCK/XT5/SW		DELIVERY DATE 07/13/20	STOCK NO. 20334
	VEHICLE I.D. NO. [REDACTED]		DELIVERY MILES 22	DELIVERY MILES 22
F.T.E. NO.	P.O. NO.	SELLING DEALER NO.	PRODUCTION DATE	
RESIDENCE PHONE [REDACTED]	BUSINESS PHONE [REDACTED]	COMMENTS	R.O. DATE 02/08/21	

MO : [REDACTED]

LABOR & PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	WARRANTY
J# 1 08CDZ DOORS & REAR COMP. HOURS: 0.70 TECH(S):614 MOISTURE IN DOOR HANDLE, PART ORDERED MOISTURE IN DOOR HANDLE REPLACED DOOR HANDLE BRACKET						
PARTS						
JOB # 1 1 13509694 INSERT 10.527						WARRANTY
				JOB # 1 TOTAL PARTS	0.00	
				JOB # 1 TOTAL LABOR & PARTS	0.00	
J# 2 09CDZ EXTERIOR TRIM HOURS: 0.20 TECH(S):614 LEFT SIDE LOWER MOLDDIN GIS LOOSE, PART ORDERED MOLDING LOOSE REPLACED MOLDING						WARRANTY
PARTS						
JOB # 2 1 84462095 MOLDING 12.112						WARRANTY
				JOB # 2 TOTAL PARTS	0.00	
				JOB # 2 TOTAL LABOR & PARTS	0.00	
J# 3 40CDZ ACCESSORIES HOURS: 1.00 TECH(S):614 REAR LIFTGATE FOOT CAMERA IMAGE IS BLURRY. PART ORDERED HANDS FREE LIFTGATE IMAGE BLURRY REPLACED IMAGE LAMP						WARRANTY
PARTS						
JOB # 3 1 13540012 LAMP 9.988						WARRANTY
				JOB # 3 TOTAL PARTS	0.00	
				JOB # 3 TOTAL LABOR & PARTS	0.00	

SERVICE DEPARTMENT HOURS:
 MONDAY - FRIDAY
 7:30 A.M. - 6:00 P.M.

IMPORTANT

YOU MAY RECEIVE A
 QUESTIONNAIRE FROM GENERAL
 MOTORS IN THE NEXT FEW DAYS.
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 PLEASE CONTACT OUR
 SERVICE MANAGER.
 THANK YOU,
 TIM HILSEY
 (610) 356-4900

LIMITED LABOR WARRANTY
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ESTIMATE-----
 CUSTOMER HEREBY ACKNOWLEDGES RECEIVING ORIGINAL ESTIMATE OF \$100.00 (+TAX)
 COMMENTS-----
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CELL : [REDACTED]

CUSTOMER NO. [REDACTED]	ADVISOR JOSHUA SWANSON	TAG NO. 645	INVOICE DATE 02/09/21	INVOICE NO. [REDACTED]
[REDACTED] KING OF PRUSSIA, PA [REDACTED]	LABOR RATE 141.00	LICENSE NO.	COLOR STELLAR BLK	STOCK NO. 20334
	YEAR / MAKE / MODEL 20/CADILLAC TRUCK/XT5/SW		DELIVERY DATE 07/13/20	DELIVERY MILES 22
	VEHICLE I.D. NO. [REDACTED]		SELLING DEALER NO.	PRODUCTION DATE
RESIDENCE PHONE [REDACTED]	BUSINESS PHONE [REDACTED]	COMMENTS	R. O. DATE 02/08/21	
			MO : [REDACTED]	

TOTALS-----

*****	TOTAL LABOR....	0.00
* [] CASH [] CHECK NUMBER *	TOTAL PARTS....	0.00
* [] VISA [] M/C [] AMEX [] DISC *	TOTAL SUBLET...	0.00
* [] DATE [] PRINT NAME *	TOTAL G.O.G....	0.00
* [] TIME *	TOTAL MISC CHG.	0.00
*****	TOTAL MISC DISC	0.00
	TOTAL TAX.....	0.00
	TOTAL INVOICE \$	0.00

SERVICE DEPARTMENT HOURS:
 MONDAY - FRIDAY
 7:30 A.M. - 6:00 P.M.

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VISIT US ON FACEBOOK AND TWITTER//search Hill Cadillac!!

If for any reason you are not COMPLETELY SATISFIED,
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 Thank You for selecting Hill Cadillac.

CUSTOMER SIGNATURE _____

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CELL : [REDACTED]

CUSTOMER NO. [REDACTED]	ADVISOR JOSHUA SWANSON	TAG NO. 645	INVOICE DATE 02/10/21	INVOICE NO. [REDACTED]
[REDACTED] KING OF PRUSSIA, PA [REDACTED]	LABOR RATE 134.00	LICENSE NO.	COLOR STELLAR BLK	STOCK NO. 20334
	YEAR / MAKE / MODEL 20/CADILLAC TRUCK/XT5/SW		DELIVERY DATE 07/13/20	DELIVERY MILES 22
	VEHICLE I.D. NO. [REDACTED]		SELLING DEALER NO.	PRODUCTION DATE
F.T.E. NO.	P.O. NO.		R.O. DATE 02/08/21	
RESIDENCE PHONE [REDACTED]	BUSINESS PHONE	COMMENTS		

JOB# 1 CHARGES

LABOR
 J# 1 08CDZ DOORS & REAR COMP. HOURS: 0.70 TECH(S):614 93.80
 MOISTURE IN DOOR HANDLE, PART ORDERED
 MOISTURE IN DOOR HANDLE
 REPLACED DOOR HANDLE BRACKET

PARTS-----QTY--FP-NUMBER-----DESCRIPTION-----U/COST---E/COST---U/PRICE
 1 13509694 INSERT 10.527 61.27 61.27 129.28 129.28
 COST TOTAL 61.27
 TOTAL - PARTS 129.28

JOB# 1 TOTALS

LABOR 93.80
 PARTS 129.28

JOB# 1 JOURNAL PREFIX CDWS JOB# 1 TOTAL 223.08

JOB# 2 CHARGES

LABOR
 J# 2 09CDZ EXTERIOR TRIM HOURS: 0.20 TECH(S):614 26.80
 LEFT SIDE LOWER MOLDIN GIS LOOSE, PART ORDERED
 MOLDING LOOSE
 REPLACED MOLDING

PARTS-----QTY--FP-NUMBER-----DESCRIPTION-----U/COST---E/COST---U/PRICE
 1 84462095 MOLDING 12.112 61.27 61.27 129.28 129.28
 COST TOTAL 61.27
 TOTAL - PARTS 129.28

JOB# 2 TOTALS

LABOR 26.80
 PARTS 129.28

JOB# 2 JOURNAL PREFIX CDWS JOB# 2 TOTAL 156.08

JOB# 3 CHARGES

LABOR
 J# 3 40CDZ ACCESSORIES HOURS: 1.00 TECH(S):614 134.00
 REAR LIFTGATE FOOT CAMERA IMAGE IS BLURRY. PART ORDERED
 HANDS FREE LIFTGATE IMAGE BLURRY
 REPLACED IMAGE LAMP

PARTS-----QTY--FP-NUMBER-----DESCRIPTION-----U/COST---E/COST---U/PRICE
 1 13540012 LAMP 9.988 89.98 89.98 189.86 189.86
 COST TOTAL 89.98
 TOTAL - PARTS 189.86

JOB# 3 TOTALS

LABOR 134.00
 PARTS 189.86

JOB# 3 JOURNAL PREFIX CDWS JOB# 3 TOTAL 323.86

COMMENTS
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 MONDAY - FRIDAY
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CELL : [REDACTED]

CUSTOMER NO. [REDACTED]	ADVISOR JOSHUA SWANSON	TAG NO. 645	INVOICE DATE 02/10/21	INVOICE NO. [REDACTED]
[REDACTED] KING OF PRUSSIA, PA [REDACTED]	LABOR RATE 134.00	LICENSE NO.	COLOR STELLAR BLK	STOCK NO. 20334
	YEAR / MAKE / MODEL 20/CADILLAC TRUCK/XT5/SW		DELIVERY DATE 07/13/20	DELIVERY MILES 22
	VEHICLE I.D. NO. [REDACTED]		SELLING DEALER NO.	PRODUCTION DATE
RESIDENCE PHONE [REDACTED]	BUSINESS PHONE	COMMENTS	R. O. DATE 02/08/21	

WARRANTY CLAIM DETAIL TOTALS-----
 R/O TAX 0.00
 R/O TOTALS 703.02

CLAIM#.....	TOTAL....
360999-1	223.08
360999-2	156.08
360999-3	323.86
CLAIM TOTALS	703.02

APPROVED BY SIGNATURE _____

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CELL : [REDACTED]

CUSTOMER NO. [REDACTED]	ADVISOR JOSHUA SWANSON	TAG NO. 645	INVOICE DATE 02/10/21	INVOICE NO. [REDACTED]
KING OF PRUSSIA, PA [REDACTED]	LABOR RATE 134.00	LICENSE NO.	MILEAGE 4,110	COLOR STELLAR BLK
	YEAR / MAKE / MODEL 20/CADILLAC TRUCK/XT5/SW		DELIVERY DATE 07/13/20	STOCK NO. 20334
	VEHICLE I.D. NO. [REDACTED]		DELIVERY MILES 22	DELIVERY DATE 07/13/20
	F.T.E. NO.	P.O. NO.	SELLING DEALER NO.	PRODUCTION DATE
RESIDENCE PHONE [REDACTED]	BUSINESS PHONE [REDACTED]	COMMENTS	R.O. DATE 02/08/21	

DCS AUDIT SLIP

JOB CARD 360999

VIN [REDACTED] REPAIRING BAC 119069
 ODOMETER INDICATOR M JOB CARD OPEN DATE 02/08/2021
 ODOMETER 4110 SERVICE ADVISOR GMIN 828027040
 NON-GM VEHICLE N FOREIGN TOURIST
 REFERENCE NUMBER

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
1	W	ZREG		[REDACTED]		

JOB COMPLETION DATE: 02/09/2021
 TECHNICIAN GMIN: 640604762

LABOR OPERATION BASE HOURS
 2060120 .7

OTHER LABOR OPS (Y/N) N

COMPLAINT CODE: 0829
 COMPLAINT DESCRIPTION: MOISTURE IN DOOR HANDLE, PART ORDERED

CAUSE CODE: 6061
 CAUSE DESCRIPTION: MOISTURE IN DOOR HANDLE

CORRECTION DESCRIPTION: REPLACED DOOR HANDLE BRACKET

CAUSAL PART: 13509694

PART NUMBER	QTY	UNIT COST	REPLACEMENT SERIAL#	TRADE	NON-GM
13509694	1	61.27			

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	68.01		
PARTS	61.27	0.00	129.28
LABOR	93.80	0.00	93.80
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	223.08	0.00	223.08

SERVICE DEPARTMENT HOURS:
 MONDAY - FRIDAY
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CELL : [REDACTED]

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[REDACTED] KING OF PRUSSIA, PA [REDACTED]	LABOR RATE 134.00	LICENSE NO.	MILEAGE 4,110	COLOR STELLAR BLK
	YEAR / MAKE / MODEL 20/CADILLAC TRUCK/XT5/SW		DELIVERY DATE 07/13/20	STOCK NO. 20334
	VEHICLE I.D. NO. [REDACTED]		DELIVERY MILES 22	DELIVERY DATE 07/13/20
	F.T.E. NO.	P.O. NO.	SELLING DEALER NO.	PRODUCTION DATE
RESIDENCE PHONE [REDACTED]	BUSINESS PHONE [REDACTED]	COMMENTS	R.O. DATE 02/08/21	

MO : [REDACTED]

DCS AUDIT SLIP

JOB CARD 360999

VIN	[REDACTED]	REPAIRING BAC	119069
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	02/08/2021
ODOMETER	4110	SERVICE ADVISOR GMIN	828027040
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
2	W	ZREG		[REDACTED]		

JOB COMPLETION DATE: 02/09/2021
 TECHNICIAN GMIN: 640604762

LABOR OPERATION BASE HOURS
 1013930 .2

OTHER LABOR OPS (Y/N) N

COMPLAINT CODE: 0421
 COMPLAINT DESCRIPTION: LEFT SIDE LOWER MOLDIN GIS LOOSE, PART ORDERED

CAUSE CODE: 1025
 CAUSE DESCRIPTION: MOLDING LOOSE

CORRECTION DESCRIPTION: REPLACED MOLDING

CAUSAL PART: 84462095

PART NUMBER	QTY	UNIT COST	REPLACEMENT SERIAL#	TRADE	NON-GM
84462095	1	61.27			

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	68.01		
PARTS	61.27	0.00	129.28
LABOR	26.80	0.00	26.80
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	156.08	0.00	156.08

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