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Sent on	03	02	2018	**Expires on**	03	16	2018	
From	Parts and Service Division							
Subject	[redacted]							

PRIORITY/ACTION REQUIRED

To: All Honda Service Managers/Advisors
From: Technical Research & Support Group
RE: [redacted]

This message is solely directed to Honda dealership personnel; please handle accordingly.
Print this *iN* message and provide a copy to the Shop Foreman and all Service Advisors.

Background

[redacted]

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Sent on 03 20 2018 **Expires on** 04 02 2018

From Parts and Service Division

Subject [redacted]

PRIORITY/ACTION REQUIRED

To: All Honda Service Managers/Advisors
From: Technical Research & Support Group
RE: [redacted]

This message is solely directed to Honda dealership personnel; please handle accordingly.
Print this *iN* message and provide a copy to the Shop Foreman and all Service Advisors.

Background

[redacted]

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Sent on 04 06 2018 **Expires on** 04 20 2018

From Parts and Service Division

Subject [redacted]

PRIORITY/ACTION REQUIRED

To: All Honda Service Managers/Advisors
From: Technical Research & Support Group
RE: [redacted]

This message is solely directed to Honda dealership personnel; please handle accordingly.
Print this *iN* message and provide a copy to the Shop Foreman and all Service Advisors.

Background

[redacted]

This file represents a consolidation of multiple files sent by the manufacturer. Please use the bookmarks to navigate to each file. (Each bookmark label is the name of the original file.)

April 23, 2015 01840 Version 1

ACC OFF Message Appears when Activating or While Using ACC

AFFECTED VEHICLES

Year	Model	Trim	VIN Range
2015	CR-V	2WD Touring	5J6RM3…FL000001 thru 5J6RM3…FL005710
2015	CR-V	AWD Touring	5J6RM4…FL000001 thru 5J6RM4…FL019243

SYMPTOM

The **ACC OFF** message appears on the MID while trying to activate the ACC. Another symptom, while driving the **ACC OFF** message may appear and turn off the ACC.

POSSIBLE CAUSES

The multipurpose camera unit software misinterprets settings.

CORRECTIVE ACTION

Update the multipurpose camera unit software.

SOFTWARE INFORMATION

NOTE: Unnecessary or incorrect repairs resulting from a failure to update the HDS or MVCI are not covered under warranty.

MVCI Control Module (CM) Update:

Application Version **3.01.40 or later**
Database update **17-Mar-2015 or later**

HDS Software Version:

3.016.018 or later

Before beginning the repair, make sure that both the HDS and MVCI are updated as listed above.

Do only the update listed in this service bulletin.

Check that the MVCI indicates the applicable program ID listed below (or a later program ID) as the **Available Update** when the update begins.

If the MVCI displays, **This vehicle does not need an update at this time** during the update, the software for this bulletin is already installed.

For more information about updating the HDS, the MVCI, and vehicle systems, refer to Service Bulletin 01-023, *Updating Control Units/Modules*.

Year/Model	Program ID (or later)	Program P/N (or later)
2015 CR-V Touring	1WA830	36161-T1W-A83

CUSTOMER INFORMATION: The information in this bulletin is intended for use only by skilled technicians who have the proper tools, equipment, and training to correctly and safely maintain your vehicle. These procedures should not be attempted by “do-it-yourselfers,” and you should not assume this bulletin applies to your vehicle, or that your vehicle has the condition described. To determine whether this information applies, contact an authorized Honda automobile dealer.

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WARRANTY CLAIM INFORMATION

The normal warranty applies.

Operation	Description	Flat Rate Time	Template ID	Failed Part Number
4815D2	Update the multipurpose camera unit software	0.3 hr	15-027A	36160-T1X-A82

Defect Code: 03214
Symptom Code: 03217
Skill Level: Repair Technician

REPAIR PROCEDURE

Update the multipurpose camera unit software with the MVCI. Refer to Service Bulletin 01-023, *Updating Control Units/Modules.*

May 8, 2019 Version 1

ACC Turns Off While in Use

AFFECTED VEHICLES

Year	Model	Trim	VIN Range
2018	Accord	ALL except Hybrid	ALL
2019	Accord	LX 1.5T with CVT	1HGCV1...KA000001 thru 1HGCV1...KA070364
		Sport 1.5T with CVT	1HGCV1...KA000001 thru 1HGCV1...KA091439
		Sport 1.5T with MT	1HGCV1...KA000001 thru 1HGCV1...KA076304
		EX 1.5T with CVT	1HGCV1...KA000001 thru 1HGCV1...KA070962
		EX-L 1.5T with CVT	1HGCV1...KA000001 thru 1HGCV1...KA070745
		Touring 1.5T with CVT	ALL
2019	Accord	Sport 2.0T with 10AT	1HGCV2...KA000001 - 1HGCV2...KA021347
		Sport 2.0T with MT	1HGCV2...KA000001 - 1HGCV2...KA021444
		EX-L 2.0T	1HGCV2...KA000001 - 1HGCV2...KA020771
		Touring 2.0T	1HGCV2...KA000001 - 1HGCV2...KA021377

SYMPTOM

The adaptive cruise control (ACC) turns off unexpectedly while it is in use, and the **Collision Mitigation Braking System problem. See Your Dealer.** message appears on the MID.



POSSIBLE CAUSES

The PGM-FI software cancels the ACC when a conflicting stop and go signal is detected in the software at the same time.

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CORRECTIVE ACTION

Diagnose the vehicle and, if directed by the results, update the vehicle.

DIAGNOSIS

Make sure all of the conditions listed are met before the repair:

- The customer was using ACC when the problem occurred.
- ACC cannot be set within the same drive-cycle.
- The **Collision Mitigation Braking System problem. See Your Dealer.** message appears on the MID.
- ACC can be used and the MID message is gone after an ignition cycle.
- An all DTC check only shows DTC U0401-92 (temporary stop of integrated driver support system).

If all conditions are met, make sure the PGM-FI software has the latest program ID.

Does the PGM-FI software have the latest program ID?

Yes - This bulletin does not apply, continue with normal system troubleshooting.

No - Go to REPAIR PROCEDURE to update the PGM-FI software.

NOTE

If other DTCs are set, diagnose them before addressing DTC U0401-92.

WARRANTY CLAIM INFORMATION

The normal warranty applies.

Operation Number	Description	Flat Rate Time	Defect Code	Symptom Code	Template ID	Failed Part Number
1255D8	Update the PGM-FI software.	0.2 hr	03214	03203	A19051A	37805-6A0-A55

Skill Level: Repair Technician

SOFTWARE INFORMATION

NOTE

Unnecessary or incorrect repairs resulting from a failure to update the i-HDS are not covered under warranty.

i-HDS Software Version: **1.00.4.064 or later**

J2534 Rewrite Software Information:

- PC Application Version **1.1.0.6 or later**
- Database update **06-APR-2019 or later**

Before beginning the repair, make sure that both the i-HDS and J2534 Rewrite software are updated as listed above.

Do only the update listed in this service bulletin.

You cannot apply the updates with the MVCI as a standalone tool. To update the software you must use the MVCI or the DST-i interface in conjunction with the J2534 Rewrite PC application on the i-HDS.

For more information about updating the i-HDS, the MVCI, and vehicle systems, refer to service bulletin 01-023, *Updating Control Units/Modules*.

Year/Model	Software System	Program ID (or later)	Program P/N (or later)
2018-19 Accord LX (1.5T with CVT)	PGM-FI	37805-6A0-A550	37805-6A0-A55
2018-19 Accord Sport (1.5T with M/T)	PGM-FI	37805-6A0-A070	37805-6A0-A07
2018-19 Accord Sport (1.5T with CVT)	PGM-FI	37805-6A0-A650	37805-6A0-A65
2018-19 Accord EX, EX-L (1.5T with CVT)	PGM-FI	37805-6A0-A750	37805-6A0-A75
2018 Accord Touring (1.5T with CVT)	PGM-FI	37805-6A0-A850	37805-6A0-A85
2018-19 Accord Sport (2.0T with M/T)	PGM-FI	37805-6B2-A060	37805-6B2-A06
2018-19 Accord Sport, EX, EX-L (2.0T with A/T)	PGM-FI	37805-6B2-A560	37805-6B2-A56
2018-19 Accord Touring (2.0T with A/T)	PGM-FI	37805-6B2-A660	37805-6B2-A66

REPAIR PROCEDURE

Update the PGM-FI software using the i-HDS J2534 rewrite software with the MVCI or DST-i. Refer to Service Bulletin 01-023, *Updating Control Units/Modules*.

END

August 31, 2021 Version 1

ACC Warning Lamp Is On With DTC P2583-76 In Low/Near Freezing Ambient Temperatures

AFFECTED VEHICLES

Year	Model	Trim Level	VIN Range
2018–20	Accord	ALL	ALL
2017–20	Civic (Except Type R)	ALL	ALL
2021	Civic (Except Type R)	ALL	19XFC1...ME200001 thru 19XFC1...ME204077 19XFC1...ME000001 thru 19XFC1...ME005090 19XFC2...ME200001 thru 19XFC2...ME201287 19XFC2...ME000001 thru 19XFC2...ME001538 2HGFC1...MH700001 thru 2HGFC1...MH700301 2HGFC2...MH500001 thru 2HGFC2...MH534051
2017–19	CR-V	ALL	ALL
2019–20	Insight	ALL	ALL
2021	Insight	ALL	19XZE4...ME000001 thru 19XZE4...ME010203

SYMPTOM

The ACC system error message comes on while driving when outside temperatures are low/near freezing.

POSSIBLE CAUSE

Snow and ice stuck to the front of the millimeter wave radar can cause DTC P2583-76 (Temporary stop of Integrated Driver Support System [Misalignment Millimeter Wave Radar]) to be stored.

CORRECTIVE ACTION

After the inspection procedure, update the millimeter wave radar software if needed.

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WARRANTY CLAIM INFORMATION

The normal warranty applies.

Operation Number	Description	Flat Rate Time	Defect Code	Symptom Code	Template ID	Failed Part Number
7805J1	Diagnose and inspect millimeter wave radar. Includes DTC clear.	0.3 hr	03214	03217	A21068A	36803-TLA-A03
7385A2	Update the millimeter wave radar software.	0.2 hr				

Skill Level: Repair Technician

INSPECTION PROCEDURE

- Connect the i-HDS and check whether DTC P2583-76 (Temporary Stop of Integrated Driver Support System [Misalignment Millimeter Wave Radar]) is stored.
- Inspect the millimeter wave radar and the mounting bracket, and confirm that they are not deformed or damaged.
- Ask the customer questions to confirm whether there was a possibility of snow/ice being stuck to the front of the radar when the symptom occurred. Was it snowing or was the temperature below freezing?
- If you confirm the above content and can judge that the symptom occurred due to snow/ice sticking to the radar, proceed with the repair procedure below, and have the Service Advisor provide an explanation to the customer. For more information see Service News article A21070B, *ACC Warning Message Comes Back On After* S/B 21-068.

  NOTE: If none of the above applies, then continue with normal troubleshooting.

SOFTWARE INFORMATION

NOTE: Unnecessary or incorrect repairs resulting from a failure to update the diagnostic and reprogramming software are not covered under warranty.

Before beginning the repair, make sure all diagnostic and reprogramming software are updated as listed.

i-HDS Software Version	1.006.35
HDS Software Version	3.104.040
J2534 Rewrite Software Information	
PC Application Version	1.2.1.1
Database Update	05-AUG-2021
NoticeDB Version	05-AUG-2021

Update only the systems and software listed in this service bulletin.

American Honda has validated and approved the Denso DST-I as the vehicle communication interface (VCI) to support this service bulletin.

For more information about updating vehicle systems, refer to service bulletin 01-023, *Updating Control Units/Modules*.

Year/Trim Level	Vehicle System	Program ID (or later)
2018–20 Accord (ALL)	Millimeter Wave Radar	36802-TVA-A180
2017–19 Civic (CVT 5-Door)		36802-TGG-A070
2019 Civic (6MT 5-Door)		36802-TGG-G060
2019-21 Civic (2-Door, 4-Door)		36802-TBA-A160
2017–19 CR-V (ALL)		36802-TLA-A070
2019–20 Insight (ALL)		36802-TXM-A080
2021 Insight (See VIN range)		

REPAIR PROCEDURE

NOTE:

- Make sure the 12-volt battery is fully charged before starting an update.
- Connect a fully charged jumper battery to the vehicle, and leave it connected during the entire procedure to maintain steady voltage.
- Do not use the GR8 because the vehicle requires a steady electrical current.
- Control module failure caused by the improper completion of a software update (early key cycle, low battery voltage, disconnected DLC cable, etc.) is not covered by warranty.
- If an error occurs during the update or the i-HDS freezes, **do not disconnect the battery or turn the ignition to OFF**. Reboot the i-HDS, and start over.
- To prevent control unit damage, do not operate anything electrical (headlights, audio system, brakes, A/C, power windows, door locks, etc.) during the update.
- Warranty reimbursement for technician labor is not allowed for **routine** checking/installation of any available software update.

Update the millimeter wave radar software using the J2534 Rewrite software with the DST-i. Refer to service bulletin 01-023, *Updating Control Units/Modules*.

NOTE:

- If an updated vehicle returns with the **Adaptive Cruise Control System Problem** message on and snow/ice is suspected, confirm the radar surface is clean, then road-test the vehicle or perform the millimeter wave radar aiming procedure.
- The DTC cannot be deleted by the i-HDS until the radar is re-calibrated by driving the vehicle.
- If the **Adaptive Cruise Control System Problem** message disappears by driving the vehicle, then it is not necessary to do the millimeter wave radar aiming procedure.

END

June 13, 2015 01977 Version 3

Safety Recall: MDX CMBS Error

Supersedes 15-029, dated May 19, 2015, to revise the information highlighted in yellow

AFFECTED VEHICLES

Year	Model	Trim	VIN range
2014–15	MDX	Advance and Advance SH-AWD	Check the iN VIN status for eligibility

REVISION SUMMARY

Under WARRANTY CLAIM INFORMATION, the description was updated.

BACKGROUND

Under certain specific driving conditions, the collision mitigation braking system (CMBS) could lock on an incorrect target. If this occurs, the CMBS may apply the brakes in an attempt to stop the vehicle. If the vehicle suddenly slows or comes to a stop, it could increase the risk of a crash.

If you have a client who is concerned about the CMBS activating before the software update can be done, you can direct them to turn it off by pressing the CMBS OFF button for about a second. The CMBS indicator in the instrument panel will come on and stay on until the CMBS OFF button is pressed again to turn the system on.

CORRECTIVE ACTION

Update the ACC/CMBS software.

WARRANTY CLAIM INFORMATION

Operation Number	Description	Flat Rate Time	Template ID	Failed Part Number
4815D3	Update the ACC/CMBS software. Includes brake light (ACC) relay test.	0.4 hr	15-029N	36700-TZ6-A02

Defect Code: 5UV00

Symptom Code: JQ400

Skill Level: Repair Technician

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SOFTWARE INFORMATION

NOTE: Unnecessary or incorrect repairs resulting from a failure to update the HDS or MVCI are not covered under warranty.

MVCI Control Module (CM) Update:

Application Version 3.01.40 **or later**

Database update 11-MAY-2015 **or later**

NOTE: The database update can be updated while the application version remains the same. Make sure you check the database update before doing the ACC/CMBS update.

HDS Software Version:

3.016.023 **or later**

Before beginning the repair, make sure that both the HDS and MVCI are updated as listed above.

Do only the update listed in this service bulletin.

Check that the MVCI indicates the applicable program ID listed below (or a later program ID) as the **Available Update** when the update begins.

If the MVCI displays **This vehicle does not need an update at this time** during the update, the software for this service bulletin is already installed.

For more information about updating the HDS, the MVCI, and vehicle systems, refer to Service Bulletin 01-026, *Updating Control Units/Modules*.

Year/Model	Program ID (or later)	Program P/N (or later)	System to Update
2014–15 MDX 2WD	TZ5305	36707-TZ5-3050	ACC/CMBS
2014–15 MDX SH-AWD	TZ6305	36707-TZ6-3050	ACC/CMBS

REPAIR PROCEDURE

1. Update the ACC/CMBS software. Refer to Service Bulletin 01-026, *Updating Control Units/Modules*.

   NOTE: Make sure the MVCI database update is 11-MAY-2015 or later.
2. After the MVCI updates the ACC/CMBS, connect the HDS to the vehicle.
3. Press the ENGINE START/STOP button to select the OFF power mode.
4. Press the ENGINE START/STOP button to select the ON power mode.
5. Start the engine.
6. Using the HDS, go to **DRIVING SUPPORT** and select **ACC**, then select **FUNCTION TEST**.
7. Do the **Brake Light (ACC Relay)** test.

   NOTE: During the test, the number 108 appears on the MID and the brake lights are on.
8. Using the HDS, check for DTC B2A00-52.
   - If DTC B2A00-52 is stored, do the applicable troubleshooting. Refer to the electronic service manual.
   - If DTC B2A00-52 is not stored, the update is complete.

June 13, 2015 01978 Version 3

Safety Recall: RLX and RLX Sport Hybrid CMBS Error

Supersedes 15-030, *Safety Recall: RLX CMBS Error*, dated June 5, 2015, to revise the information highlighted in yellow

Replaces 15-031, *Safety Recall: RLX Sport Hybrid CMBS Error*

AFFECTED VEHICLES

Year	Model	Trim	VIN range
2014–15	RLX	Advance	Check the iN VIN status for eligibility
2014	RLX Sport Hybrid	Advance	Check the iN VIN status for eligibility

REVISION SUMMARY

Under WARRANTY CLAIM INFORMATION, the flat rate times were changed.

BACKGROUND

Under certain specific driving conditions, the collision mitigation braking system (CMBS) could lock on an incorrect target. If this occurs, the CMBS may apply the brakes in an attempt to stop the vehicle. If the vehicle suddenly slows or comes to a stop, it could increase the risk of a crash.

If you have a client who is concerned about the CMBS activating before the software update can be done, you can direct them to turn it off by pressing the CMBS OFF button for about a second. The CMBS indicator in the instrument panel will come on and stay on until the CMBS OFF button is pressed again to turn the system on.

CORRECTIVE ACTION

Update the ACC/CMBS software.

WARRANTY CLAIM INFORMATION

Operation Number	Description	Flat Rate Time	Defect Code	Symptom Code	Template ID	Failed Part Number
4815D3	**RLX** - Update the ACC/CMBS software. Includes brake light (ACC) relay test.	0.4 hr	5UV00	JQ500	15-030N	36700-TY2-A04
4815D3	**RLX Sport Hybrid** - Update the ACC/CMBS software. Includes brake light (ACC) relay test.	0.4 hr	5UV00	JQ600	15-030P	36700-TY3-A03

Skill Level: Repair Technician

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SOFTWARE INFORMATION

NOTE: Unnecessary or incorrect repairs resulting from a failure to update the HDS or MVCI are not covered under warranty.

MVCI Control Module (CM) Update:

Application Version 3.01.40 **or later**

Database update 25-MAY-2015 **or later**

NOTE: The database update can be updated while the application version remains the same. Make sure you check the database update before doing the ACC/CMBS update.

HDS Software Version:

3.016.023 **or later**

Before beginning the repair, make sure that both the HDS and MVCI are updated as listed above.

Do only the update listed in this service bulletin.

Check that the MVCI indicates the applicable program ID listed below (or a later program ID) as the **Available Update** when the update begins.

If the MVCI displays **This vehicle does not need an update at this time** during the update, the software for this service bulletin is already installed.

For more information about updating the HDS, the MVCI, and vehicle systems, refer to Service Bulletin 01-026, *Updating Control Units/Modules*.

Year/Model	Program ID (or later)	Program P/N (or later)	System to Update
2014–15 RLX	36707-TY2-3050	Y23050	ACC/CMBS
2014 RLX Sport Hybrid	36707-TY3-A060	Y3A060	ACC/CMBS

REPAIR PROCEDURE

1. Update the ACC/CMBS software. Refer to Service Bulletin 01-026, *Updating Control Units/Modules*.

   NOTE: Make sure the MVCI database update is 25-MAY-2015 or later.
2. After the MVCI updates the ACC/CMBS, connect the HDS to the vehicle.
3. Press the ENGINE START/STOP button to select the OFF power mode.
4. Press the ENGINE START/STOP button to select the ON power mode.
5. Start the engine.
6. Using the HDS, go to **DRIVING SUPPORT** and select **ACC**, then select **FUNCTION TEST**.
7. Do the **Brake Light (ACC Relay)** test.

   NOTE: During the test, the number 108 appears on the MID and the brake lights are on.
8. Using the HDS, check for DTC B2A00-52.
   - If DTC B2A00-52 is stored, do the applicable troubleshooting. Refer to the electronic service manual.
   - If DTC B2A00-52 is not stored, the update is complete.

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August 2019 A18080E Version 2

Millimeter Wave Radar Won’t Align; DTC P2583-76 Won’t Clear



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Tech Line Summary Article



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