U.S. Department of Transportation

National Highway Traffic Safety Administration

ODI RESUME

OFFICE OF DEFECTS INVESTIGATION

NHTSA

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Investigation: PE 22-006
Date Opened: 07/22/2022
Investigator: Stefanie Oldenburg **Reviewer:** Sharon Yukevich
Approver: Stephen Ridella
Subject: Rear-View Camera Failure

MANUFACTURER & PRODUCT INFORMATION

Manufacturer: General Motors, LLC
Products: 2020-2021 MY Cadillac XT5, XT6, and GMC Acadia
Population: 190,151 (Estimated)

Problem Description: Rear-View Camera Fails to properly function due to crimping of the coaxial cable connectors

FAILURE REPORT SUMMARY

	ODI	Manufacturer	Total
Complaints:	12	TBD	TBD
Crashes/Fires:	1	TBD	TBD
Injury Incidents:	0	TBD	TBD
Number of Injuries:	0	TBD	TBD
Fatality Incidents:	0	TBD	TBD
Number of Fatalities:	0	TBD	TBD
Other*:	0	Confidential	Confidential

***Description of Other:** EWR Field reports

ACTION / SUMMARY INFORMATION

Action: Open this Preliminary Evaluation (PE)

Summary:

The Office of Defects Investigation (ODI) has received 12 complaints from vehicle owners and several Early Warning Reporting (EWR) Field Reports alleging failures of the Rear-View Camera (RVC) in 2020 and 2021 Cadillac XT5, XT6, and GMC Acadia vehicles. The complaints report that the screen for the RVC is black, sometimes with a red triangle and a circle with a line through it. The reports have been received over the past 24 months with most occurring with low vehicle mileage.

Failure or malfunction of the RVC results in reduced visibility of the area behind the vehicle. This limited view may lead to an increased risk of incidents resulting in injury and/or property damage while the vehicle is in reverse.

ODI is opening this Preliminary Evaluation (PE) to determine the scope and severity of the potential problem and to fully assess the potential safety-related issues.

The ODI reports cited above are available to review online at NHTSA.gov under ODI identification numbers: 11429267, 11425365, 11415501, 11406709, 11343838, 11463278, 11446363, 11431846, 11415261, 11390254, 11471702, 11463901.