



U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

ODI RESUME

Investigation: PE 22-001
Date Opened: 02/07/2022
Investigator: Sharon Yukevich **Reviewer:** Tanya Topka
Approver: Stephen Ridella
Subject: Rear-View Camera Failure

MANUFACTURER & PRODUCT INFORMATION

Manufacturer: Honda (American Honda Motor Co.)
Products: 2017-2018 MY Honda Ridgeline
Population: 71,008 (Estimated)
Problem Description: Rear-View Camera fails to properly function due to damage to tailgate wire harness caused by normal vehicle usage.

FAILURE REPORT SUMMARY

	ODI	Manufacturer	Total
Complaints:	42	TBD	TBD
Crashes/Fires:	0	TBD	TBD
Injury Incidents:	0	TBD	TBD
Number of Injuries:	0	TBD	TBD
Fatality Incidents:	0	TBD	TBD
Number of Fatalities:	0	TBD	TBD
Other*:	10	Confidential	Confidential

*Description of Other: Early Warning Reporting (EWR) Field Reports

ACTION / SUMMARY INFORMATION

Action: Open this Preliminary Evaluation (PE)

Summary:

The Office of Defects Investigation (ODI) has received 42 complaints and a number of Early Warning Reporting (EWR) Field Reports alleging failure of the Rear-View Camera (RVC) in 2017-2018 Model Year Honda Ridgeline vehicles. The complaints report severe damage to the tailgate wire harness requiring replacement of the harness. The damage to the wire harness is alleged to be caused by normal usage of the vehicle when opening and closing the tailgate. The damage to the wire harness severs the connection to the RVC causing it to fail to function as designed. Most of the complaints show the failure occurring just after the warranty mileage is exceeded.

Failure or malfunction of the RVC results in reduced visibility of the area behind the vehicle. This limited view may lead to an increased risk of a crash resulting in injury and/or property damage.

ODI is opening this Preliminary Evaluation (PE) to determine the scope and severity of the potential problem and to fully assess the potential safety-related issues.

The ODI reports cited above are available to review online at NHTSA.gov under ODI identification numbers:
11440548, 11438172, 11428514, 11422394, 11420068, 11419669, 11415847, 11415248, 11413184, 11408414,
11404149, 11403368, 11403360, 11399178, 11398930, 11397936, 11397565, 11388328, 11374112, 11373525,
11372604, 11350026, 11343441, 11341373, 11329993, 11298458, 11443328, 11441551, 11437880, 11431246,
11422938, 11417394, 11400366, 11395026, 11363268, 11362758, 11362378, 11361959, 11350162, 11343035,

11319870, 11206191