

U.S. Department of Transportation

National Highway Traffic Safety Administration

ODI RESUME

Investigation: AQ 22-002

Prompted by:

Date Opened: 06/03/2022

Investigator: Elizabeth Wolfe Reviewer: Alexander Ansley

Approver: Stephen Ridella

Subject: Healey Brothers Ford / Open Recall Sale

MANUFACTURER & PRODUCT INFORMATION

Manufacturer: Ford Motor Company
Products: 2021 Ford Escape
Population: 1 (Estimated)

Problem Description: NHTSA received information indicating that Healey Brothers Ford, LLC, located in

Beacon, New York, delivered at least one new vehicle to a customer without having had

all required recall repairs performed on that vehicle.

ACTION / SUMMARY INFORMATION

Action: Open Audit Query (AQ)

Summary:

NHTSA is opening this audit query to investigate whether Healey Brothers Ford, LLC of Beacon, New York, has complied with the requirements of the National Traffic and Motor Vehicle Safety Act. The Safety Act requires, among other things, that a manufacturer notify its dealers of defects related to motor vehicle safety and noncompliance with Federal Motor Vehicle Safety Standards and in turn that a dealer not deliver a new vehicle subject to a recall unless the recall remedy has been performed. 49 U.S.C. § 30120(i).

NHTSA is in receipt of information that indicates this dealer delivered at least one new vehicle to a first purchaser without having performed required recall repairs. Accordingly, we are opening this audit query to seek additional information concerning this issue.

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