



2016 -2019 Triumph OWNER
Street address
Columbus, Ohio



**PLEASE DO NOT DISCARD! THIS IS PART OF A FEDERAL GOVERNMENT INVESTIGATION
SEEKING INFORMATION ABOUT A POSSIBLE SAFETY DEFECT ON BMW K-1600 Motorcycles.**

Please separate and retain the upper portion of this page for your records. Then complete the survey, fold and tape the lower half of this page with the Vehicle Research & Test Center (VRTC) address and prepaid postage visible, and return this correspondence.

1. Have you ever experienced unexpected extended an extended stopping distance with your Triumph motorcycle?

☐ YES ☐ NO

If yes, please explain. If no, skip to Question 5. _____

2. Have you ever crashed or has anyone been injured due to poor braking performance on your Triumph?

☐ YES ☐ NO

If yes, please explain: _____

3. How many times have you experienced this poor braking performance with your Triumph? _____

4. Has your K1600 ever been serviced or repaired for issues related to braking? ☐ YES ☐ NO

If yes, please explain: _____

5. Are you the original owner of the motorcycle? ☐ YES ☐ NO

If no, how many miles have you ridden on the motorcycle? _____

6. Approximately what is the total mileage on the motorcycle? _____

If we may contact you regarding your responses, please provide information below:

Name: _____ Phone No.: _____ Email: _____

Any additional comments are welcome: _____

Batch: _____

Dear Owner of a 2016 - 2019 Triumph Thruxton or Speed Triple motorcycle,

The Vehicle Research and Test Center and the Office of Defects Investigation, both offices of the National Highway Traffic Safety Administration (NHTSA), an agency within the United States Department of Transportation that makes determinations regarding safety recalls, are researching complaints of extended stopping distance on 2016 through 2019 Triumph Thruxton and Speed Triple motorcycles (NHTSA ID **PE21-017**).

As a listed owner, you can help with this investigation by answering the questions found on the reverse side of this page. The return postage is prepaid and your completion of this survey will assist us in understanding the problems that owners may be experiencing. Questions or concerns about this survey and investigation can be directed to **937-666-4511** or at the email below. For additional information regarding this investigation, see <https://www.nhtsa.gov/recalls>, click on “Vehicle”, click on “Search by NHTSA ID, then enter “PE21017”. Your participation is voluntary. If you wish to opt out of this or have your name removed from our database, please indicate this in the comments section or call us at the number provided above.

Thank you,

Josh Weston
Safety Investigation Engineer
Vehicle Research and Test Center
National Highway Traffic Safety Administration
United States Department of Transportation
Josh.Weston@dot.gov

Privacy Act of 1974 Notice: NHTSA is requesting this information pursuant to 49 U.S.C. Chapter 301. Responding to this questionnaire is purely voluntary. NHTSA will use responses to help it determine whether a vehicle manufacturer should take appropriate action to correct a safety defect. NHTSA may share information provided by you with vehicle manufacturers during an investigation or recall and/or otherwise in accordance with the routine uses described in the agency's System of Records Notice (see 69 FR 53971 (Sept. 3, 2004)).



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VRTC POSTAGE HERE

**United States Department of Transportation
National Highway Traffic Safety Administration
Vehicle Research and Test Center
Attention: Josh Weston
P.O. Box B37
East Liberty, Ohio 43319**