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INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

COLUMBUS
TRADING - PARTNERS

225 Byers Road, Suite 2
Miamisburg, Ohio 45342

December 8, 2021

Chief Bruce B. York
Dr. Samuel Wilson
VDD-B Division
Office of Defects Division
NHTSA
1200 New Jersey Avenue SE
Washington, D.C. 20590
Samuel.Wilson2@dot.gov
ODI_IRResponse@dot.gov

Re: NEF 0102SW/PE-21-014 Cybex Sirona M

Dear Messrs. York and Wilson:

This letter is in response to our discussion on November 17, 2021, and your subsequent email requesting that CTP supplement its September 20, 2021, response with additional information.

INFORMATION REQUESTS:

1. Provide production numbers for the Sirona M from the date the engineering change implemented on August 24, 2018 to current.

Response:

CTP has supplemented Exhibit A to its September 20, 2021 response with Exhibit A1, attached to this letter this letter. Because the Exhibit A1 contains confidential information, CTP is seeking to extend the same confidential treatment applied to Exhibit A. CTP is providing both confidential and public copies of this information.

Source: CTP electronic production records.

Date information was last gathered: December 6, 2021.

2. State the number of each of the following, received by Cybex, or of which Cybex is otherwise aware, which relate to, or may relate to, the alleged defect in the subject child seat from the date the engineering changes was implemented in August 2018 to current:

a. Consumer complaints;
b. Field reports, including retailer field reports;
c. Reports from retailers and distributors, and from seat providers and installers (including Child Passenger Seat Technician (CPST), but not limited to hospital, police department, SAFEKIDS, field reports etc.);

d. Property damage claims;
e. Third-party arbitration proceedings where Cybex is or was a party to the arbitration; and
f. Lawsuits, both pending and closed, in which Cybex is or was a defendant or codefendant.

Response:

CTP supplements its September 20, 2021 response as follows:

a. CTP has received a total of 3 additional complaints since its September 20, 2021 response alleging that a child has been able to access the foam under the headrest pad of the Sirona M. Two of those complaints predate the August 24, 2018 engineering change. The remaining complaint relates to a seat manufactured after the August 24, 2018 engineering change. Based on CTP's review of that complaint, it appears that the child was able to access the headrest foam only by unsnapping the headrest cover. CTP initiated implementation of another engineering change on December 7, 2021 to prevent foam picking if the headrest cover is unsnapped. Notably, none of the children referenced in the three additional complaints suffered any injury.
b. CTP does not have any retailer reports involving an allegation of a child accessing the foam under the headrest pad of the Sirona M. Accordingly, the total number of additional field reports is the same as the number of additional consumer complaints, 3.
c. None.
d. None.
e. None.
f. None.

Source: CTP's consumer services database and claims database.
Date information was last gathered: November 17, 2021.

3. Separately, for each item (complaint, report, claim, notice, or matter) within the scope of your response to Request No. 2, state the following information from the date of the engineering change in August 2018 to present:

a. Cybex's file number or other identifier used;
b. The category of the item, as identified in Request No. 2 (i.e., consumer complaint, field report, etc.);
c. Child seat owner, street address, email address and telephone number;
d. Child seat's serial number and date and manufacture;
e. Child seat's brand, model name, and model number;
f. Child seat's age at time of incident;
g. Installation method used to secure the child seat to the vehicle;
h. Incident date;
i. Report or claim date;
j. Concern stated by the customer;
k. Number of alleged injuries, if any; and
l. Number of alleged fatalities, if any.
Provide this information in Microsoft Access 2010, or a compatible format, entitled "REQUEST NUMBER TWO DATA."

[redacted]

Response:

CTP has supplemented Exhibit B to its September 20, 2021 response with Exhibit B1 which includes the requested data from the date of the engineering change to present. Because Exhibit B1, Request No. 2 Data, contains confidential customer information, CTP is seeking to extend the same confidential treatment for Exhibit B1 as was requested and applied to Exhibit B. CTP is providing both confidential and public copies of this information.

Source: CTP's consumer services database and claims database

Date information was last gathered: November 17, 2021

CTP appreciates the opportunity to provide further information to NHTSA regarding the Sirona M. While CTP acknowledges that there has been one instance of a child accessing the headrest foam since the August 24, 2018 engineering change was made, it appears this is an isolated event given the number of Sirona M car seats produced since the initial application of additional tape was implemented. Further, to address any recurrence of a child accessing the headrest foam by unsnapping the headrest cover, CTP is implementing a second engineering change to apply additional tape to this area. CTP expects this action will further alleviate any safety concerns with the Sirona M.

Please let me know if you have any additional questions.

Best regards,

[redacted]

Jessica L. S. Kimes