
From: Mueller, Axel02 <axel.mueller@continental-corporation.com>
Sent: Thursday, February 4, 2021 9:51 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: FW: GEN 1M Unintended Tailgate Open Issue
Attachments: Unintended Tailgate Opening_tag_issue_02-02-2021.xlsx; 17207194218.pdf; 18171190026.pdf; 19309190804.pdf

Thanks Alan for sending the files – very helpful.

[REDACTED]

Here are the three reports related to unintended Tailgate Opening.

Best regards

Axel

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Vehicle Networking and Information
Connected Car Networking S5
Continental Automotive Systems, Inc.
4685 Investment Drive, Troy, MI 48098

From: Hurtado, Alan <alan.hurtado@continental-corporation.com>
Sent: Wednesday, February 3, 2021 5:01 PM
To: Hughley, Leteia <Leteia.Hughley@continental-corporation.com>; Gallardo, Liliana <liliana.gallardo@continental-corporation.com>
Cc: Mueller, Axel02 <axel.mueller@continental-corporation.com>
Subject: RE: GEN 1M Unintended Tailgate Open Issue

Hello Team,

I'm attaching the summary and analysis reports from three parts we have received at Nogales for unintended tailgate opening.

Please let me know if you have any questions.

Thanks!

Best regards / Mit Freundlichen Grüßen/ Saludos cordiales

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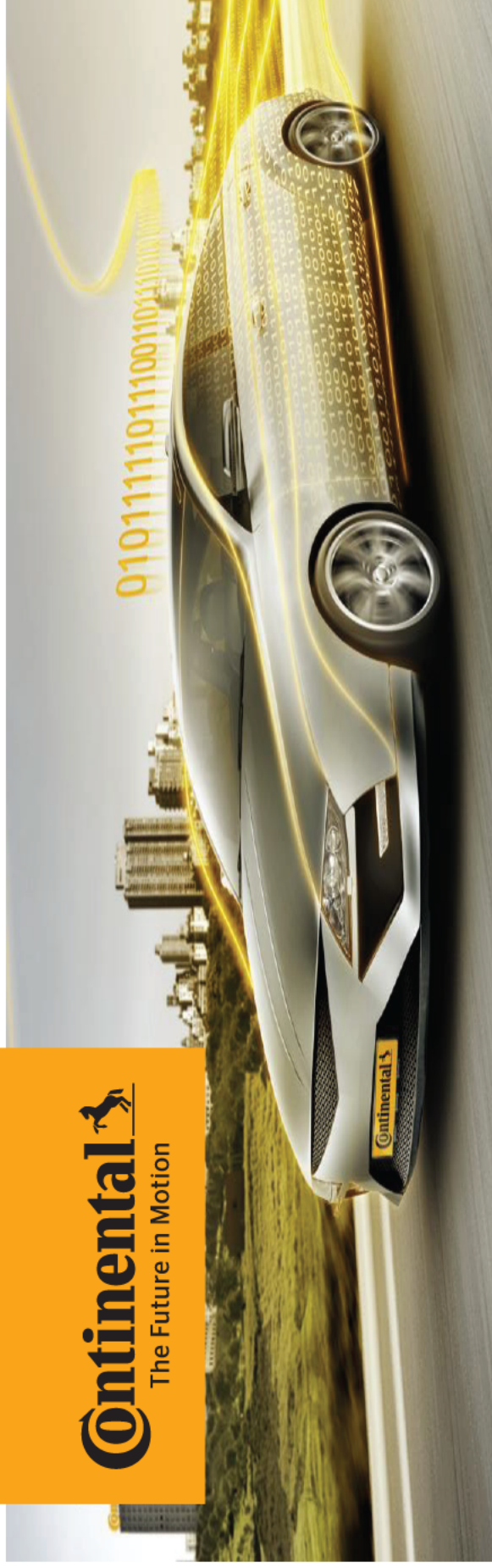
alan.hurtado@continental-corporation.com

QB	Tag	DISPOSITION	TAG ISSUE DATE	PICKED DATE	SHIPPED DATE	CARRIER	TRACKING#	WPAC REGD. DATE	HANDLED DATE	RAC	REQ#	PREFIX	BASE	SUFFIX
MECHANISMS	347298564		10/14/2020	26-Oct-20	26-Oct-20	UPS		10/28/2020 11:00	10/28/2020 11:00	CTNADK	1057618	LU5Z	15604	M
MECHANISMS	348012627		11/17/2020							CTNADK	1071159	JU5Z	15604	BX
MECHANISMS	348082125		11/19/2020							CTNADK	1072811	JU5Z	15604	BX

PART DESC	ENG PART#	TYPE	SUPPLIER NAME	MY	VEHICLE	MILEAGE	VIN	CUST COMMENTS
KIT - ALARM/KEYLESS LOCK SYSTEM	LU5T15604JABR	DS	CONTINENTAL AUTOMOTIVE SYSTEMS	2020	F250 4X4	3309		TAILGATE OPENING AT RANDOM TIMES
KIT - ALARM/KEYLESS LOCK SYSTEM	JU5T15604JAR	DS	CONTINENTAL AUTOMOTIVE SYSTEMS	2018	F250 4X4	31245		CUSTOMER STATES THAT WHILE DRIVING THE TAIL GATE DROPPED ON ITS OWN. CUSTOMER TOOL BOX AND TOOLS ROLLED OUT OF THE TRUCK AND ONTO HI GHWAY
KIT - ALARM/KEYLESS LOCK SYSTEM	JU5T15604JAR	DS	CONTINENTAL AUTOMOTIVE SYSTEMS	2018	F250 4X4	30654		CUSTOMER STATES SOMETIMES HIS TAILGATE WILL OPEN RAND OMLY

TECH COMMENTS	CAUSAL PART#	CONCERN CODE	CONCERN DESC	CAUSAL CODE
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	LU5Z 15604M	L19	DOOR AJAR WARNING LIGHT TROUBLES	42
[REDACTED]	JU5Z 15604BX	B15	BODY PANEL HARD TO CLOSE	42
[REDACTED]	JU5Z 15604BX	N42	TRUNK H'BACK T'GATE REAR CARGO DOOR SQUEAK/RATTLE	D8

CAUSAL DESC	REPAIR DATE	P&A	T CODE	RO#	RO LINE#	PARTS \$	LABOR \$	REPAIR \$	MISC \$
DOES NOT OPERATE PROPERLY	8/18/2020	20006		178932	2	183.2	835.39	1138.04	0
DOES NOT OPERATE PROPERLY	7/14/2020	472		275207	A	195.44	471.71	826.11	0
FAILED GASKET/SEAL	11/2/2020	472		281733	C	294.42	867.85	1330.09	0

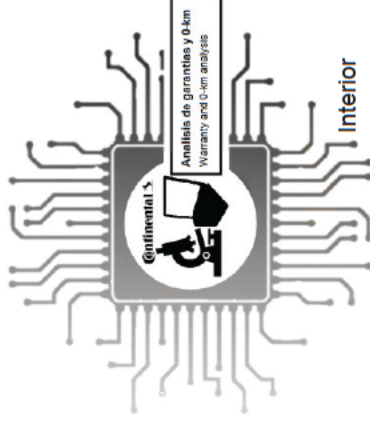


Failure Analysis Report

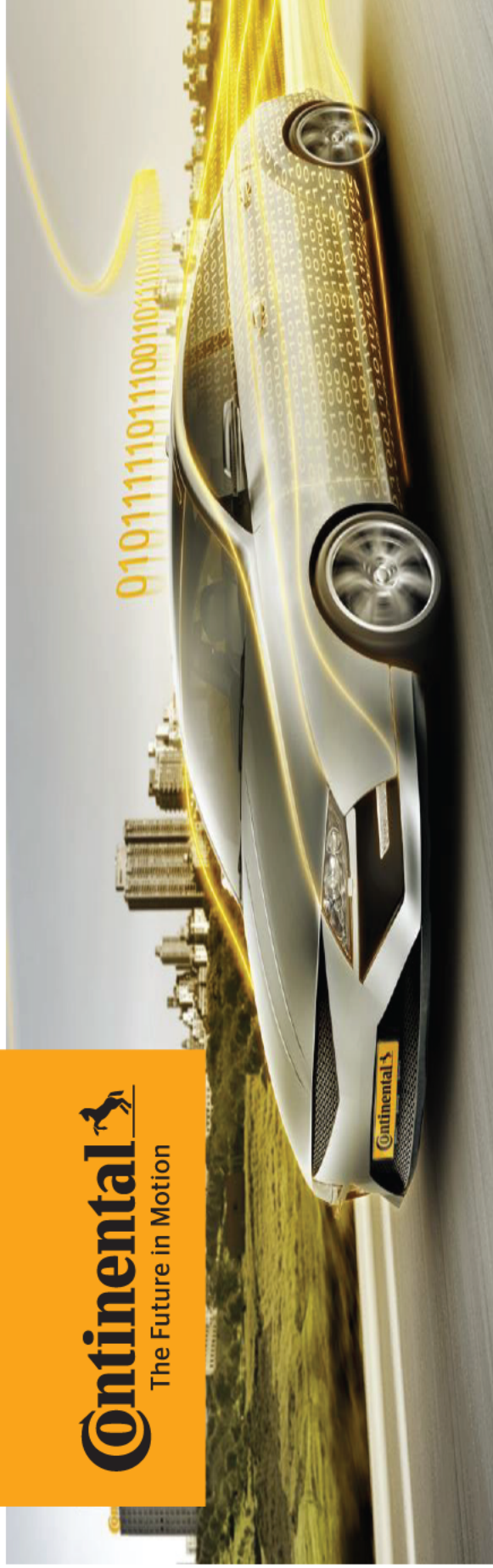
QN: 300002981551 6

Serial: 17207194218

Tracking: TBD



RQ21-001 000007 CONT RC

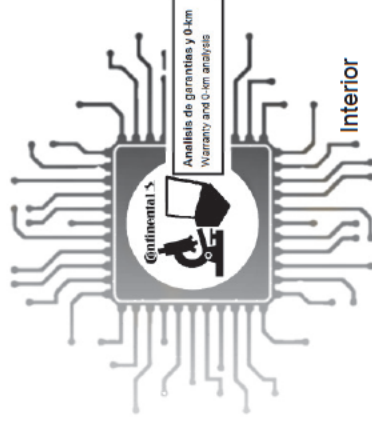


Failure Analysis Report

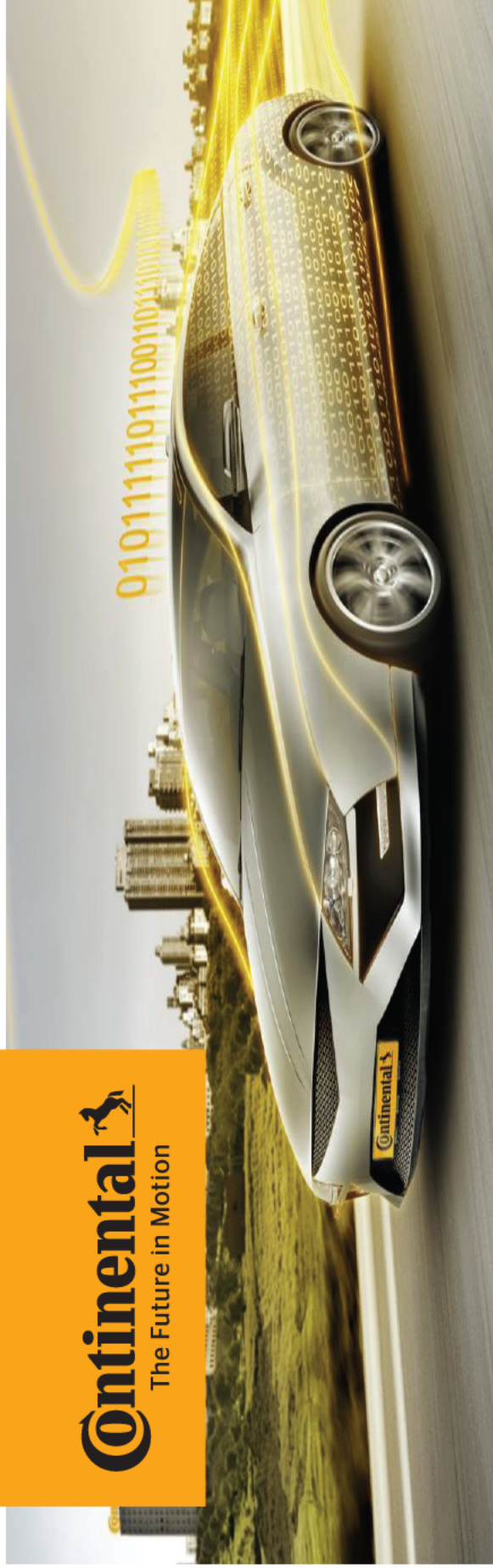
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Serial: 18171190026

Tracking: [REDACTED]



RQ21-001 000019 CONT RC

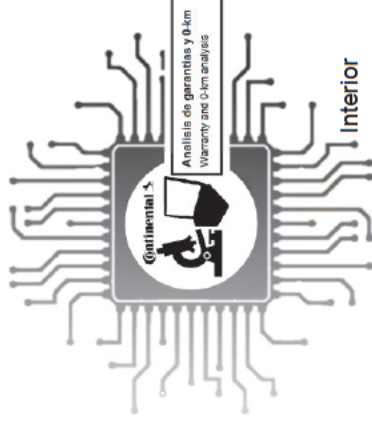


Failure Analysis Report

QN: 300002933314 20

Serial: 19309190804

Tracking: [REDACTED]



RQ21-001 000031 CONT RC