

Article Number: 48360

Article Type: S

Global Concern Number: 070-2019-0021

Market(s):

Area Code	Geo Sales Area	Date of Activation	Date of Deactivation
NA	***	11/27/2019	11/26/2023
WD	ABW	11/27/2019	11/26/2023
WD	AFG	11/27/2019	11/26/2023
WD	AGO	11/27/2019	11/26/2023
WD	AIA	11/27/2019	11/26/2023
WD	ANT	11/27/2019	11/26/2023
WD	ARE	11/27/2019	11/26/2023
WD	ATG	11/27/2019	11/26/2023
WD	BDI	11/27/2019	11/26/2023
WD	BEN	11/27/2019	11/26/2023
WD	BFA	11/27/2019	11/26/2023
WD	BHR	11/27/2019	11/26/2023
WD	BHS	11/27/2019	11/26/2023
WD	BLZ	11/27/2019	11/26/2023
WD	BMU	11/27/2019	11/26/2023
WD	BRB	11/27/2019	11/26/2023
WD	CAF	11/27/2019	11/26/2023
WD	CCK	11/27/2019	11/26/2023
WD	CIV	11/27/2019	11/26/2023
WD	CMR	11/27/2019	11/26/2023
WD	COD	11/27/2019	11/26/2023
WD	COG	11/27/2019	11/26/2023
WD	COM	11/27/2019	11/26/2023
WD	CPV	11/27/2019	11/26/2023
WD	CRI	11/27/2019	11/26/2023
WD	CUB	11/27/2019	11/26/2023
WD	CYM	11/27/2019	11/26/2023
WD	DJI	11/27/2019	11/26/2023
WD	DMA	11/27/2019	11/26/2023
WD	DOM	11/27/2019	11/26/2023
WD	ERI	11/27/2019	11/26/2023
WD	ESH	11/27/2019	11/26/2023
WD	ETH	11/27/2019	11/26/2023
WD	GAB	11/27/2019	11/26/2023
WD	GHA	11/27/2019	11/26/2023
WD	GIN	11/27/2019	11/26/2023
WD	GMB	11/27/2019	11/26/2023
WD	GNB	11/27/2019	11/26/2023
WD	GNQ	11/27/2019	11/26/2023
WD	GRD	11/27/2019	11/26/2023
WD	GTM	11/27/2019	11/26/2023
WD	HND	11/27/2019	11/26/2023

WD	HTI	11/27/2019	11/26/2023
WD	IRN	11/27/2019	11/26/2023
WD	IRQ	11/27/2019	11/26/2023
WD	ISR	11/27/2019	11/26/2023
WD	JAM	11/27/2019	11/26/2023
WD	JOR	11/27/2019	11/26/2023
WD	KEN	11/27/2019	11/26/2023
WD	KNA	11/27/2019	11/26/2023
WD	KWT	11/27/2019	11/26/2023
WD	LBN	11/27/2019	11/26/2023
WD	LBR	11/27/2019	11/26/2023
WD	LCA	11/27/2019	11/26/2023
WD	MDG	11/27/2019	11/26/2023
WD	MLI	11/27/2019	11/26/2023
WD	MOZ	11/27/2019	11/26/2023
WD	MRT	11/27/2019	11/26/2023
WD	MSR	11/27/2019	11/26/2023
WD	MTQ	11/27/2019	11/26/2023
WD	MUS	11/27/2019	11/26/2023
WD	MWI	11/27/2019	11/26/2023
WD	MYT	11/27/2019	11/26/2023
WD	NER	11/27/2019	11/26/2023
WD	NGA	11/27/2019	11/26/2023
WD	NIC	11/27/2019	11/26/2023
WD	OMN	11/27/2019	11/26/2023
WD	PAK	11/27/2019	11/26/2023
WD	PAN	11/27/2019	11/26/2023
WD	PRI	11/27/2019	11/26/2023
WD	PSE	11/27/2019	11/26/2023
WD	QAT	11/27/2019	11/26/2023
WD	REU	11/27/2019	11/26/2023
WD	RWA	11/27/2019	11/26/2023
WD	SAU	11/27/2019	11/26/2023
WD	SDN	11/27/2019	11/26/2023
WD	SEN	11/27/2019	11/26/2023
WD	SHN	11/27/2019	11/26/2023
WD	SLE	11/27/2019	11/26/2023
WD	SLV	11/27/2019	11/26/2023
WD	SOM	11/27/2019	11/26/2023
WD	SPM	11/27/2019	11/26/2023
WD	STP	11/27/2019	11/26/2023
WD	SYC	11/27/2019	11/26/2023
WD	SYR	11/27/2019	11/26/2023
WD	TCA	11/27/2019	11/26/2023
WD	TCD	11/27/2019	11/26/2023
WD	TGO	11/27/2019	11/26/2023
WD	TTO	11/27/2019	11/26/2023
WD	TZA	11/27/2019	11/26/2023

	UGA	11/27/2019	11/26/2023
WD	UMI	11/27/2019	11/26/2023
WD	VCT	11/27/2019	11/26/2023
WD	VGB	11/27/2019	11/26/2023
WD	VIR	11/27/2019	11/26/2023
WD	YEM	11/27/2019	11/26/2023
WD	ZAR	11/27/2019	11/26/2023
WD	ZMB	11/27/2019	11/26/2023
WD	ZWE	11/27/2019	11/26/2023

Title:

2020 F-Super Duty Power Release Tailgate Check Tailgate Ajar Message In Instrument Panel Cluster (IPC) Message Center After Closing Tailgate

Text:

Some 2020 F-Super Duty vehicles equipped with power release tailgate may continue to display a Check Tailgate Ajar in the IPC message center after the tailgate is closed. This may occur when the key is in the ON position and the tailgate is opened and closed while the vehicle is in a gear other than PARK. Cycling the key or pressing the OK button on the steering wheel will remove the Check Tailgate Ajar message. This is normal operation of the system and no repair attempts should be made to correct a condition. If a customer complaint is received that the Check Tailgate Ajar message does not go away after closing the tailgate, verify and advise the customer of normal operating characteristic.

Vehicles:

2020 F-Super Duty (P558) NA (FE)

Symptom Code:

200000 ELECTRICAL
204000 ELECTRICAL INSTRUMENTATION
204100 ELECTRICAL ELECTRONIC DISPLAY
206000 ELECTRICAL WARNING INDICATORS

Global Customer Symptom Codes:

Category	Q1	Q2	Q3	Full Code
Driver Aides & Information				2****
Driver Aides & Information	Warning Indicators/Messages/Chimes			227***
Driver Aides & Information	Warning Indicators/Messages/Chimes	Not Listed		227Z**
Driver Aides & Information	Warning Indicators/Messages/Chimes	Not Listed		227Z00
Driver Aides & Information	Instrumentation/Display			228***
Driver Aides & Information	Instrumentation/Display	Not Listed		228Z**
Driver Aides & Information	Instrumentation/Display	Not Listed		228Z00
Driver Aides & Information	Owner Guides/Labels			229***
Driver Aides & Information	Owner Guides/Labels	Operating Manual		2291**
Driver Aides & Information	Owner Guides/Labels	Operating Manual	Missing	229148
Fit/Finish/Body				3****
Fit/Finish/Body	Body Panels			331***
Fit/Finish/Body	Body Panels	Tailgate		331D**
Fit/Finish/Body	Body Panels	Tailgate		331D00