EXHIBIT B. REQUEST NO. 2 DATA

Incident Report

CONTAINS CONFIDENTIAL BUSINESS INFORMATION

INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Reference: [redacted]
Incident No: [redacted]
Contact Reason: Bodily Injury
Incident Date: 10/30/2020
PC Rep: Jessica Jacomet Unknown

Primary Contact

Name: [redacted]
Address:
Home:
Other:
Email:
Work:
Fax:
Contact Date: 10/30/2020
Initial Contact By: Phone

Comments: Jessica Jacomet Unknowı 10/30/2020 3:18:24PM
Rec'd voicemail message from Spanish interpreter on behalf of consumer. Interpreter said that consumer has a car seat, she provided model number, and said child swallowed material from the car seat.

Product Information

Model: Sirona M SensorSafe
Model Number: 518002145
DOM: 02/01/2018
Category: Car Seats
Car Seat Mode: Auto Incident

Purchased On: 10 mos. ago **at:** Buy Buy Baby **for:**
Related What: Foam **How:** Potential Small Part
Alleged Malfunction: Child picked at headrest foam and had it in his mouth.
Unrelated What: **How:**

Return Requested: Yes **Parts or Swatch:** **on:** 10/30/2020
Return Received: Yes **on:**
Authorized for Disposal: **on:**
Disposed: **on:**

Comments:

User Information

Name: [redacted] **Relationship to Primary Contact:** son
Address:
Home: **Work:**
Other: **Fax:**
Date of Birth: **Age at Time of Incident:**
Height: inches **Weight:** 19 pounds
cm 8.63 kg
Gender: M

Injuries
Primary Injury Mouth - Coughing
Secondary Injury Mouth - Ingestion, Possible
Treated By Doctor: True **Medical Expenses:** **Medicals Requested:**
Comments: Jessica Jacomet Unknown 10/30/2020 3:55:34PM
Consumer said incident occurred earlier today. Consumer called child's doctor's office. Consumer was told to monitor son. Consumer hasn't noticed that child passed any foam in his diaper. Consumer said she "didn't really know if he swallowed the foam."
Jessica Jacomet Unknown 10/30/2020 3:17:19PM
Child is 10 mos. old.

Property Damage
Property: **Damage:** **Cost:**

Comments:

Product Usage

Was child restraint occupied?	Yes
If injury, was injured occupying child restraint?	Yes
Did the child climb out or fall out of product?	No
If Infant or Convertible Seat, what direction was seat facing?	Rearward
How long has product been used since purchase?	10 mos.
Any problems prior to or since this incident? Describe 'Yes'	No

Comments: Jessica Jacomet Unknown 10/30/2020 3:58:01PM

Consumer said when incident occurred she was driving, she heard her son cough, she pulled over, and found foam in his mouth from the headrest. Consumer said she was able to get the foam out of his mouth.

Product Test

Test: **By:** **On:**
Result:

Comment

Actions

Incident Report Cover Sheet **Custom Letter:** No **Printed:** 11/03/2020 **by:** Unknown, Jessica Jacomet
Addressee:

Incident Report Cover Sheet **Custom Letter:** No **Printed:** 11/03/2020 **by:** Unknown, Jessica Jacomet
Addressee:

Replace; Swatch & Tag **Custom Letter:** Yes **Printed:** 10/30/2020 **by:** Unknown, Jessica Jacomet
Addressee: [redacted]

Product Sent
Product: **Order No:** **Shipped:**
Ship Comment: FedEx tracking # [redacted]
Misc. Sent: [redacted]

518002145 Sirona S w/SensorSafe **Qty:** 1

Overall Customer Satisfaction: Satisfied

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Comments: Jessica Jacomet Unknown 11/19/2020 10:13:28AM

ADDITIONAL PHOTO ADDED TO ELECTRONIC FOLDER

Jessica Jacomet Unknown 11/19/2020 9:37:46AM

Rec'd email from consumer. She included a photo of a cut in the seat cover and headrest cover was cut in half. Consumer said her husband wasn't happy about getting a replacement seat. Consumer asked for a refund. I replied in Spanish and English. I thanked her for the photo and told her warranty is for replacement parts and since we could not ship her new foam we replaced the whole product. I also told her new seat should resolve issue she had with previous headrest foam.

Jessica Jacomet Unknown 11/17/2020 2:03:06PM

ADDITIONAL PHOTO ON FILE

Jessica Jacomet Unknown 11/17/2020 2:03:00PM

Rec'd email from consumer with photo of original Sirona showing harness straps cut in half. She did not cut the seat cover in half. I sent her an email requesting photo showing seat cover cut in half.

Jessica Jacomet Unknown 11/16/2020 8:53:53AM

I sent consumer an email in Spanish and English asking for disabelment photo of original Sirona child restraint was described in my previous email.

Jessica Jacomet Unknown 11/9/2020 3:57:01PM

I sent consumer an email in Spanish and English and told her I was glad to hear her new car seat arrived to her and that I look forward to receiving the disablement photo of the original Sirona.

Jessica Jacomet Unknown 11/9/2020 3:54:02PM

ADDITIONAL PHOTO ADDED TO ELECTRONIC FOLDER

Jessica Jacomet Unknown 11/9/2020 3:53:30PM

Rec'd email from consumer stating she got the new seat and that she will be sending me disablement photo as instructed in my email. Consumer included a photo of the car seat delivered at her door step.

Jessica Jacomet Unknown 11/3/2020 9:02:01AM

I replied to consumer's email and thanked her for sharing her video and photos.

Jessica Jacomet Unknown 11/3/2020 8:59:51AM

Rec'd email from consumer. She included photos and video of issue with foam.

Jessica Jacomet Unknown 10/30/2020 4:14:21PM

I sent consumer an email in SmarterTrack in Spanish and English. I included disablement instructions for original seat and told her welcome the photos she offered to send when we spoke on the phone.

Jessica Jacomet Unknown 10/30/2020 3:52:58PM

I called consumer back using TransPerfect Spanish interpreter. Interpreter informed consumer that I will ship her a new seat that will resolve issue with headrest foam and that I will have further instructions regarding disablement of original seat. Consumer said she has photos for us. I had interpreter tell her she can email those photos to us.

General

Comments:

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