EXHIBIT B. REQUEST NO. 2 DATA

Incident Report

CONTAINS CONFIDENTIAL BUSINESS INFORMATION

INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Reference: [redacted]
Incident No: [redacted]
Contact Reason: Bodily Injury
Incident Date: 06/28/2020
PC Rep: Jessica Jacomet Unknown

Primary Contact

Name: [redacted]
Address:
Home:
Other:
Email:
Work:
Fax:
Contact Date: 09/28/2020
Initial Contact By: Email

Comments: Jessica Jacomet Unknowı 9/28/2020 9:22:58AM
Consumer emailed PL on 9/25 and included photos. Consumer said son reached to pull the styrofoam and ate it. Photos consumer attached were of child in the seat with his hand at the head rest, the upper part of the seat, and child in seat with a piece of foam in his hand. PL forwarded email to me on 9/28.

Product Information

Model: Sirona M SensorSafe
Model Number: 518002151
DOM: 06/01/2018
Category: Car Seats
Car Seat Mode: Auto Incident

Purcha ed On 1/3/2019 **at** Amazon **for**
Related What Foam **How** Potential Small Part
Alleged Malfunction: Child accessed headrest foam and had it in his mouth.
Unrelated What: **How:**

Return Requested: Yes **Parts or Swatch:** **on:** 09/28/2020
Return Received: Yes **on:** 10/27/2020
Authorized for Disposal: **on:**
Disposed: **on:**

Comments:

User Information

Name: [redacted]
Relationship to Primary Contact: son
Address:
Home:
Other:
Work:
Fax:
Date of Birth:
Age at Time of Incident:
Height: inches / cm
Weight: pounds / kg
Gender: M

Injuries
Primary Injury Mouth - Ingestion, Possible
Treated By Doctor: **Medical Expenses:** **Medicals Requested:**
Comment Jessica Jacomet Unknown 9/28/2020 1:31:56PM
Child is 28 mos. old. No medical attention sought. Date of incident is an estimate. Consumer said first incident occurred 3 mos. ago. At that time, they were not sure where the foam came from. A week ago a second incident occurred and they realized the foam was coming from the headrest of the seat. Consumer said each time she found foam in child's mouth but could not confirm if he ingested it. Consumer said child did not pass any foam.

Property Damage
Property **Damage** **Co t**

Comments:

Product Usage

Was child restraint occupied?	Yes
If injury, was injured occupying child restraint?	Yes
Did the child climb out or fall out of product?	No
Were CRS shoulder harness straps over child's shoulders?	Ye
Were CRS shoulder harness straps buckled?	Yes
Was Harness Tie Used?	Yes
If Infant or Convertible Seat, what direction was seat facing?	Forward
How long has product been used since purchase?	1 year

Comments:

Product Test

Test: **By:** **On:**
Result:

Comments:

Actions

Incident Report Cover Sheet **Custom Letter:** No **Printed:** 09/29/2020 **by:** Unknown, Jessica Jacomet
Addressee:

Replace; Swatch & Tag **Custom Letter:** Yes **Printed:** 09/29/2020 **by:** Unknown, Jessica Jacomet
Addressee: [redacted]

Product Sent
Product: **Order No:** **Shipped:**
Ship Comment:
Misc. Sent: [redacted]

518002151 Sirona M w/SensorSafe 2.0 (Manhattan Gre **Qty** 1

Acknowledge; Need Info **Custom Letter:** Yes **Printed:** 09/28/2020 **by:** Unknown, Jessica Jacomet
Addressee: [redacted]

Overall Customer Satisfaction: Satisfied

Comments: Jessica Jacomet Unknown 10/27/2020 11:47:00AM

ADDITIONAL PHOTO ADDED TO ELECTRONIC FOLDER

Jessica Jacomet Unknown 10/27/2020 11:46:51AM

Rec'd email from consumer with photo of seat pad cut in half. Consumer said she had already sent the photo to me. I replied and told her I never got the photo from her and thanked her for sending it again.

Jessica Jacomet Unknown 10/26/2020 9:34:38AM

I sent consumer another email asking for disablement photo showing seat pad has been cut in half.

Jessica Jacomet Unknown 10/22/2020 9:03:47AM

ADDITIONAL PHOTO ADDED TO ELECTRONIC FOLDER

Jessica Jacomet Unknown 10/22/2020 9:03:30AM

Rec'd email from consumer with up close photo of cut harness straps. I replied to her email and asked her for another photo showing seat cover cut in half and to email another photo showing an overall view of the seat disabled.

Jessica Jacomet Unknown 10/20/2020 9:22:17AM

I sent consumer an email in SmarterTrack asking for disablement photo of original Sirona M , since consumer rec'd new seat on 10/7.

Carol Groff Unknown 9/29/2020 3:14:05PM

This report was reviewed contemporaneously with receipt under 16 CFR 1117.3. The available information does not suggest that a reportable event has occurred. While the child was able to access a small piece of foam under the seat pad, child was not injured, did not cease breathing and did not require medical attention. The accessibility of the foam was addressed in August 2018 by adding reinforced tape to certain areas around the perimeter of the pad, so that children could not access under the pad. That change was made after the date of manufacture for this seat.

Jessica Jacomet Unknown 9/29/2020 3:08:30PM

ADDITIONAL PHOTOS ADDED TO ELECTRONIC FOLDER

Jessica Jacomet Unknown 9/29/2020 3:07:51PM

Rec'd email from consumer with photos of model number labels. I replied to her email and told her a new Sirona is being shipped to her and included disablement instructions for original seat.

Jessica Jacomet Unknown 9/28/2020 1:38:56PM

I sent consumer an email through SmarterTrack. I customized the letter to reflect Cybex and asked consumer for model number and DOM. I reiterated offer was discussed over telephone and told her I will have disablement instructions to provide to her and not to dispose of Sirona child restraint.

Jessica Jacomet Unknown 9/28/2020 1:31:26PM

I called [redacted] back. She did not have the article number and DOM from seat and wasn't with the seat to get the information. She offered to email this to me. I told [redacted] as soon as I got this we will place an order for a new seat that will resolve issue with foam. I told her I will provide her with further instructions regarding disablement of original seat and not to dispose of it at this time.

Jessica Jacomet Unknown 9/28/2020 9:24:50AM

ELECTRONIC PHOTOS ON FILE

General

Comments:

cybex
DO NOT
NICHT!
cybex
cybex