EXHIBIT B. REQUEST NO. 2 DATA

Incident Report

CONTAINS CONFIDENTIAL BUSINESS INFORMATION

INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Reference: [redacted]
Incident No: [redacted]
Contact Reason: Bodily Injury
Incident Date: 10/21/2019
PC Rep: Jessica Jacomet Unknown

Primary Contact

Name: [redacted]
Address:
Home:
Other:
Email:
Work:
Fax:
Contact Date: 10/21/2019
Initial Contact By: Phone

Comments: Jessica Jacomet Unknowı 10/21/2019 2:34:11PM
Rec'd voicemail message from consumer regarding her car seat. Consumer said her son was able to reach up and grab styrofoam from the car seat and eat it. Consumer said her son "is fine."

Product Information

Model: Sirona M SensorSafe
Model Number: 518002151
DOM: 02/01/2018
Category: Car Seats
Car Seat Mode: Auto Incident

Purchased On: a few mos. ago **at:** **for:**
Related What: Foam **How:** Accessed
Alleged Malfunction: Child reportedly accessed headrest foam and ate it.
Unrelated What: **How:**

Return Requested: Yes **Parts or Swatch:** **on:** 10/21/2019
Return Received: **on:**
Authorized for Disposal: **on:**
Disposed: **on:**

Comments:

User Information

Name: [redacted]
Relationship to Primary Contact: foster-son
Address:
Home:
Work:
Other:
Fax:
Date of Birth:
Age at Time of Incident:
Height: inches / cm
Weight: pounds / kg
Gender: M

Injuries

Primary Injury Mouth - Ingestion, Possible
Treated By Doctor: True **Medical Expenses:** **Medicals Requested:**
Comments: Jessica Jacomet Unknown 10/21/2019 2:54:11PM
Child is 12 mos. old. Consumer called the doctor. Consumer said the doctor told her that her son 'should be fine." Consumer said she hasn't seen any foam in child's diaper. Consumer said when incident occured she heard child scratching something, then saw him put something white in his mouth, heard him cough, and by the time she made it to him, he didn't have anything in his mouth. She found foam pieces in the seat.

Property Damage

Property: **Damage:** **Cost:**

Comments:

Product Usage

Was child restraint occupied?	Yes
If injury, was injured occupying child restraint?	Yes
Did the child climb out or fall out of product?	No
If Infant or Convertible Seat, what direction was seat facing?	Rearward
How long has product been used since purchase?	a few mos.
Any problems prior to or since this incident? Describe 'Yes'	No

Comments:

Product Test

Test: **By:** **On:**
Result:

Comments:

Actions

Incident Report Cover Sheet **Custom Letter:** No **Printed:** 10/21/2019 **by:** Unknown, Jessica Jacomet
Addressee:

Swatch & Tag; Refund **Custom Letter:** Yes **Printed:** 10/21/2019 **by:** Unknown, Jessica Jacomet
Addressee: [redacted]

Overall Customer Satisfaction: Satisfied

Comments:

Jessica Jacomet Unknown 10/21/2019 3 49 14PM
Incident elevated to Legal. Legal assessment by AEB on 10/21/19- This incident does not meet the requirements for reporting under 16 CFR 1117.3 guidelines, as the child did not die, suffer a serious injury or cease breathing and was not treated by a medical professional. Moreover, we do not know if the child even ingested the foam.

Jessica Jacomet Unknown 10/21/2019 3:03:15PM
I sent [redacted] an email through SmarterTrack. I customized the letter to reflect Cybex, I included disablement instructions, and asked her to reply with her purchase receipt to refund her the correct amount.

Jessica Jacomet Unknown 10/21/2019 2:50:04PM
I called [redacted] back. Since we do not have another seat with a different headrest cover design I offered a refund to consumer for her purchase price. I told her I would send her an email with further details and that the seat must be disabled before a refund check is mailed to her. She said okay, she can borrow a seat from a friend, if necessary.

General

Comments: