EXHIBIT B. REQUEST NO. 2 DATA

Incident Report

CONTAINS CONFIDENTIAL BUSINESS INFORMATION

INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Reference: [redacted]
Incident No: [redacted]
Contact Reason: Bodily Injury
Incident Date: 05/31/2019
PC Rep: Karen Fogt Unknown

Primary Contact

Name: [redacted]
Address:
Home:
Other:
Email:
Work:
Fax:
Contact Date: 05/31/2019
Initial Contact By: Social Media

Comments: Karen Fogt Unknown 5/31/2019 11:43:20AM
Consumer posted to the Cybex Facebook page on 5/30. FB posted forwarded to us on 5/31.
Consumer indicated that their child started to tear and eat the foam from the headrest.

Product Information

Model: Sirona M SensorSafe
Model Number: 518002151
DOM:
Category: Car Seats
Car Seat Mode: Auto Incident

Purchased On: **at:** **for:**
Related What: Foam **How:** Accessed
Alleged Malfunction: Child accessed headrest foam and put it in their mouth.
Unrelated What: **How:**

Return Requested: **Parts or Swatch:** **on:**
Return Received: **on:**
Authorized for Disposal: **on:**
Disposed: **on:**

Comments:

User Information

Name: [redacted]
Relationship to Primary Contact: child
Address:
Home:
Work:
Other:
Fax:
Date of Birth:
Age at Time of Incident:
Height: inches / cm
Weight: pounds / kg
Gender: M

Injuries
Primary Injury Mouth - Ingestion, Possible
Treated By Doctor: **Medical Expenses:** **Medicals Requested:**
Comments: Karen Fogt Unknown 5/31/2019 11:43:37AM
Child is 18 months old.

Property Damage
Property: **Damage:** **Cost:**
Comments:

Product Usage

Comments:

Product Test

Test: **By:** **On:**
Result:

Comments:

Actions

Incident Report Cover Sheet **Custom Letter:** No **Printed:** 07/25/2019 **by:** Unknown, Karen Fogt
Addressee:

Check Request **Custom Letter:** Yes **Printed:** 07/25/2019 **by:** Unknown, Karen Fogt
Addressee: [redacted]

Check Sent
To: [redacted] **for:** $300.00
Purpose of Request: Sirona M - #518002151
Check Requested: 07/25/2019 **Mailed:** 08/02/2019
Account: [redacted] **for:** $300.00
Account: **for:**

Incident Report Cover Sheet **Custom Letter:** No **Printed:** 06/13/2019 **by:** Unknown, Karen Fogt
Addressee:

Incident Report Cover Sheet **Custom Letter:** No **Printed:** 05/31/2019 **by:** Unknown, Karen Fogt
Addressee:

Acknowledge; Need Info **Custom Letter:** Yes **Printed:** 05/31/2019 **by:** Unknown, Karen Fogt
Addressee:

Overall Customer Satisfaction: Satisfied

Comments:

Karen Fogt Unknown 7/25/2019 11:35:30AM
Consumer responded to my email with photographs of disabled seat and addresss where to send the refund check.

Karen Fogt Unknown 7/8/2019 1:31:13PM
I emailed back asking for disablement photos and that we would be happy to refund them the purchase price (with copy of sales receipt), otherwise it would be for $300. Also asked for mailing address as to where the check should be mailed.

Karen Fogt Unknown 7/8/2019 1:30:34PM
ELECTRONIC PHOTOS ON FILE.

Karen Fogt Unknown 7/8/2019 1:30:26PM
Received email from [redacted] with photographs showing foam and model number label.

Karen Fogt Unknown 6/4/2019 11:44:27AM
2nd attempt to reach Mr. [redacted] was unsuccessful. This time, however, there was a fast busy signal. Sending another email through SmarterTrack asking that he contact us to further discuss .

Karen Fogt Unknown 5/31/2019 12 28 41PM
Sent Acknowledge/Need Info letter via SmarterTrack. Edited verbiage to indicate Cybex rather than Evenflo.

Karen Fogt Unknown 5/31/2019 12:27:45PM
Called and left a message for Mr. [redacted] to contact me.

General

Comments:

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