

**CONTAINS CONFIDENTIAL BUSINESS INFORMATION**

April 21, 2022

National Highway Traffic Safety Administration
1200 New Jersey Avenue SE
Washington, DC 20590

Re: NHTSA Preliminary Evaluation PE21-012

Dear Sir or Madam,

This letter is sent by way of follow up to the correspondence that was sent to you on March 24, 2022 concerning the above captioned matter. Reference is made to your letter dated January 28, 2022 to Ferrari regarding the opening of the preliminary evaluation (PE21-012) concerning allegations of fuel loss from the capless fuel filler (the "Information Request Letter").

Please be informed that Ferrari has now reviewed all of the requests listed within Requests 2 – 4 of the Information Request Letter and herein provides its reply. Additionally, please note that in certain instances, Ferrari has marked documents, "Contains Confidential Business Information," and in those instances, Ferrari is providing both a "Confidential" and "Redacted" version of the subject document. Note that we have already filed a letter and Certificate to Ann Carlson dated March 24, 2022 requesting confidential treatment of this information.

REQUEST 2. State the number of each of the following, received by Ferrari, or of which Ferrari is otherwise aware, which relate to, or may relate to the alleged defect or damage to the subject components:

- a. Consumer complaints, including those from fleet operators;
 - b. Field reports, including dealer field reports;
 - c. Reports involving a fire, crash, injury or fatality;
 - d. Property damage claims; and
 - e. Third-party arbitration proceedings where Ferrari is or was a party to the arbitration; and
 - f. Lawsuits, both pending and closed, in which Ferrari is or was a defendant or codefendant.
- For subparts "a" through "f," state the total number of each item (e.g., consumer complaints, field reports, etc.) separately. Multiple incidents involving the same vehicle are to be counted separately. Multiple reports of the same incident are also to be counted separately (i.e., a consumer complaint



and a field report involving the same incident in which a crash occurred are to be counted as a crash report, a field report and a consumer complaint).

In addition, for items “c” through “f,” provide a summary description of the alleged problem and causal and contributing factors and Ferrari’s assessment of the problem, with a summary of the significant underlying facts and evidence. For items “f” and “g” identify the parties to the action, as well as the caption, court, docket number, and date on which the complaint or other document initiating the action was filed.

RESPONSE:

REQUEST 3. Separately, for each item (complaint, report, claim, notice, or matter) within the scope of your response to Request No. 2, state the following information:

- a. Ferrari’s file number or another identifier used;
- b. The category of the item, as identified in Request No. 2 (i.e., consumer complaint, field report, etc.);
- c. Vehicle owner or fleet name (and fleet contact person), street address, email address and telephone number;
- d. Vehicle’s VIN;
- e. Vehicle’s make, model and model year;
- f. Vehicle’s mileage at time of incident;
- g. Incident date;
- h. Report or claim date;
- i. Whether a crash is alleged;
- j. Whether a fire is alleged;
- k. Whether property damage is alleged;
- l. Number of alleged injuries, if any; and
- m. Number of alleged fatalities, if any.

Provide this information in Microsoft Access 2010, or a compatible format, entitled “REQUEST NUMBER TWO DATA”.

RESPONSE: *See folder named Request 3 – REQUEST NUMBER TWO DATA containing relevant Access files. Confidential and Redacted versions are being provided.*

REQUEST 4. Produce copies of all documents related to each item within the scope of Request No. 2. Organize the documents separately by category (i.e., consumer complaints, field reports, etc.) and describe the method Ferrari used for organizing the documents. Describe in detail the



search methods and search criteria used by Ferrari to identify the items in response to Request No. 2.

RESPONSE: *See folder named Request 4 containing Excel files relating to items within the scope of Request 2; and PDF files relating to the search methodology. Confidential and Redacted versions are being provided.*

Ferrari remains available to provide you with further information regarding the foregoing information and the already provided responses, should you deem it necessary for the purposes of your evaluation.

Sincerely,



Enzo Francesconi
Head of Americas Aftersales
Ferrari North America, Inc.