

Preliminary Information

PIT5759J Service Safety Restraints System With DTC B14DC SYM 1B and/or 13

Product Investigation Review Required

Models

Brand:	Model:	Model Years:
Cadillac	Escalade Models	2021
Chevrolet	Suburban	2021
Chevrolet	Tahoe	2021
GMC	Yukon Models	2021
Involved Region or Country	North America	
Additional Options (RPO)	AYQ	
Condition	Some customers may comment on a "Service Safety Restraints System" message on the instrument cluster. This DTC is for an open or high resistance in the K36 Restraints Control Module.	
Cause	High resistance at the F106DA Driver's front seat inboard air bag connector.	

Correction:

To correct this concern follow the latest version of [N202310850](#) -Customer Satisfaction Program - Airbag Indicator Light Intermittent

Warranty Information

For Warranty information, See the latest version of [N202310850](#): Customer Satisfaction Program - Airbag Indicator Light Intermittent.

Version History

Version	9
Modified	07/23/2020 - Created on. 07/29/2020 - Updated correction sections to add note and torque spec 08/03/2020 - Updated to add the taping information in the Correction a 08/18/2020 - Updated the taping procedure in the correction. 09/11/2020 - Updated the Model list, Correction and admin details 09/30/2020 - Updated the Cause, Correction, Parts and Warranty secti 10/19/2020 - Updated the Models and Warranty sections. 10/22/2020 - Updated the Correction Sections 10/27/2020 - Updated the Correction, Parts and Warranty Sections to r 12/07/2020 - Updated the Correction and warranty sections

Legal Data

Document Information

Latest Version

True

Published

True

Pending

False

Document
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Amy Day (xzptm3)

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Date Added

Date Modified

Date Last Modified

Review Date

Categories

- 

- External PIs
- Escalade
- Failure Code Setting by Control Unit
- Tahoe
- Safety and Security
- GMC
- Chevrolet
- Suburban
- Yukon
- 2021
- TAC Advisor
- TAC

Usergroups

Views

2310850, N202310850-01, PIT5759, PIT5759A, PIT5759B, PIT5759C, PIT5759D, PIT5759E, PIT5759F, tem, T1UX, WPC856,

ting caused by high resistance at the F106DA Driver's front seat inboard air bag connector. Dealers are to

l GMNA;Chevrolet;Tahoe;2021;All;All;All;All GMNA;GMC;Yukon Models;2021;All;All;All;All

2310850, N202310850-01, PIT5759, PIT5759A, PIT5759B, PIT5759C, PIT5759D, PIT5759E, PIT5759F,
em, T1UX, WPC856,