



2021 HYUNDAI WARRANTY COVERAGE GUIDE

DEALERSHIP USE ONLY

**Coverages for 2011-2021
Model Year Hyundai Vehicles**

Please consult the electronic version at
www.HyundaiDealer.com for the most
current information available.

Introduction

Under the New Vehicle Limited Warranty, most components are covered for 60 months or 60,000 miles, whichever comes first, for the 2011-2021 model years.

However, coverage for certain components may vary under the Hyundai warranties or under one of the scheduled maintenance programs. This publication provides information on these variations and about warranty coverage with normal and unique conditions.

In certain unique circumstances, Hyundai may decide, as a matter of goodwill, to pay for service on an item not normally covered by warranty. Also, there may be times when Hyundai will inform all affected Hyundai owners of a special policy to pay for all or part of the cost of certain repairs beyond the terms of the Hyundai warranties.

For specific coverage information, refer to the Hyundai Warranty Policy and Procedures Manual.

Please be advised that this is a quick reference tool and not all parts will be listed therein.

Please refer to the Hyundai Warranty Coverage Inquiry screen on the Hyundai Dealer website for Hyundai parts not found in this guide.

Definitions

– P –

Indicates that the item/component is covered under the New Vehicle Limited Powertrain Warranty. Refer to Section 4 of the Warranty Policy and Procedures Manual.

For 2011 Models and Newer

Original Owner is defined as the first retail purchaser of the vehicle who took delivery of the vehicle on its date of first use. If the vehicle was first placed in service as a lease vehicle, and the lessee purchases the vehicle at the end of the lease, the 10 years/100,000 miles Powertrain Limited Warranty remains in effect. This Warranty is not transferable to any subsequent owner. Subsequent owners have powertrain components covered under the 5 years/60,000 miles Hyundai New Vehicle Limited Warranty. The 10 years/100,000 miles Powertrain Limited Warranty also excludes coverage for vehicles placed in commercial use (i.e. taxi, route delivery, livery service, rental, etc.).

– E –

Indicates that additional Emissions Warranty may apply. Refer to Section 4 of the Warranty Policy and Procedures Manual.

Federal coverage is 5 years/60,000 miles, or 8 years/80,000 miles (for specific components/models/model years, see applicable Owner's Handbook & Warranty Information).

California coverage is either 5 years/60,000 miles, or 7 years/70,000 miles (for specific components/models/model years, see applicable Owner's Handbook & Warranty Information).

Starting with the 2005MY through 2021MY Elantra certified as a SULEV (Super Ultra Low Emission Vehicle)/PZEV (Partial Zero-Emission Vehicles), the 2013MY Elantra GT (GD) certified as a SULEV/PZEV, the 2013MY - 2014MY Elantra Coupe (JK) certified as a SULEV/PZEV, the 2009MY through 2021MY Sonata certified as a SULEV/PZEV, the 2010MY - 2015MY Tucson certified as a SULEV/PZEV, the 2012MY - 2015MY Sonata Hybrid certified as a SULEV/PZEV, the 2016MY - 2019MY Sonata Plug-in Hybrid certified as a SULEV/PZEV/TZEV*, 2018MY - 2021MY Ioniq Plug-in Hybrid certified as a SULEV/PZEV/TZEV*, and the 2021MY Santa Fe Plug-in Hybrid certified as a TZEV*, coverage is for 15 years/150,000 miles under California Emissions coverage,

unless otherwise stated (see applicable Owner's Handbook & Warranty Information for further details). Vehicles certified as a SULEV/PZEV/TZEV* must be sold, registered and operated in California or any state that adopts the California Emissions warranty provisions in order to receive the 15 years/150,000 miles coverage. Certified vehicles are VIN specific, be sure to check the Hyundai WebDCS Warranty Vehicle Information screen to identify the emission type.

NOTE: Starting with the 2012MY - 2015MY Sonata Hybrid certified as a SULEV/PZEV, the 2016MY - 2019MY Sonata Plug-in Hybrid certified as a SULEV/PZEV/TZEV*, the 2018MY - 2021MY Ioniq Plug-in Hybrid certified as a SULEV/PZEV/TZEV*, and the 2021MY Santa Fe Plug-in Hybrid certified as a TZEV* the Hybrid Battery is covered 10 years/150,000 miles under California Emissions Coverage.

***A TZEV** (Transitional Zero Emissions Vehicle) is considered an enhanced version of a PZEV and requires the same extended warranty in the specified states that have adopted the ZEV requirements.

– A –

Indicates warranty adjustment may be performed once by the same Dealer within the vehicle's first 12 months/12,000 miles. Subsequent readjustments are the responsibility of the original servicing Dealer within the remaining warranty period.

– H –

Indicates that the item/component is covered under the Hybrid System Warranty. Coverage is 10 years/100,000 miles and is transferable to subsequent owner(s). Refer to Section 4 of the Hyundai Warranty Policy and Procedures Manual.

Table of Contents

Introduction.....	1
Definitions	2
VIN Decoder (2020 – Present): Passenger	8
VIN Decoder (2020 - Present): Multi-Purpose.....	12
VIN Decoder (2010 - 2019): Passenger	14
VIN Decoder (2010 - 2019): Multi-Purpose	18
10 Years/100,000 Miles Powertrain Limited Warranty.....	20
2012-2019 Lifetime Hybrid/Electric Battery Warranty	22
Warranty Quick Reference Chart	24
Pre-Delivery Inspection (PDI) Times	26
Monthly Fuel Reimbursement Program.....	27
Components	28
Accessories	28
Adjustment.....	28
Air Bag.....	28
Air Conditioner	29
Air Conditioner Refrigerant Recharge	29
Alignment, Wheel.....	29
Alternator.....	29
Axle Shafts (Front).....	30
Axle Shafts (Rear)	30
Battery, Original Equipment (12 V).....	30
Battery, Hybrid/Electric (See “2012-2019 Lifetime Hybrid/Electric Battery Warranty”) .	31
Battery, Replacement (12V).....	31
Bearings, Front Hub	32
Bearings, Rear Hub.....	32
Belt, V, Adjust	32
Belt, V.....	32
Blue Link.....	32
Bluetooth System	33
Brake Drum, Turn or Replace.....	33
Brake Pads, Linings.....	33
Brake Rotor, Turn or Replace	34
Brake System, Bleed	34
Bulbs	34
Camshaft	34
Carpeting.....	35
Chrome, Stainless Steel Trim, Bright Trim	35

Clutch, Manual Transmission, Adjust	35
Clutch, Manual Transmission, Cover and Housing.....	35
Clutch, Manual Transmission, Disc and Throw-out Bearing ...	36
Comebacks, Repeat Repairs	36
Constant Velocity Joints, Front Drive Axle	36
Corrosion, Perforation	37
Cylinder Head and Internal Parts.....	37
Diagnostic Time.....	37
Differential and All Internal Parts.....	37
Door Clearance, Adjust	38
Electronic Shorts, Open Circuits.....	38
Emergency Repair.....	38
Engine and all Internal Parts	38
Engine Mounts.....	39
Engine Tune-up	39
Exhaust, Manifold	39
FICD (Fast Idle Control Device), Adjust	39
Filters - Oil, Fuel, Air	39
Fly Wheel	40
Fuel Filler Door, Adjust	40
Fuel Injectors	40
Fuel Pump	40
Fuel Tank and Lines	41
Fuses	41
Gaskets, Drive Train	41
Gear Box, Preload Adjust	42
Glass	42
Glass, Door Adjust.....	42
Glove Box Door, Adjust.....	42
Headlamp, Adjust	43
Headlamp, Assembly	43
Headlamp Bulbs - High/Low Beam.....	43
Hood Clearance, Adjust	43
Hoses, Coolant	44
Ignition Coil.....	44
Intake Manifold	44
Intercooler.....	44
Manual Transmission	45
Modifications	45
Mouldings, Alignment.....	46
Navigational System	46

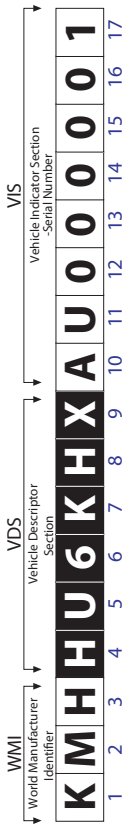
Oil, Fluids and Lubricants	46
Oil Pan Assembly	46
Oil Pump	47
Paint	47
Power Control Unit, Hybrid	47
Radiator	48
Radio and Sound Systems	48
Rental Cars	48
Road Testing	49
Rocker Cover	49
Seals, Drive Train	49
Seat Belts	49
Shock Absorber, Strut	49
Spark Plugs	50
Starter/Generator, Hybrid	50
Tailgate & Trunk Clearance, Adjust	50
Throttle Linkage, Transmission, Adjust	50
Throttle Position, Sensor	51
Timing Belt	51
Timing Gears, Cover	51
Tire Balancing	51
Tire Mobility Kit	52
Tire Rotation	52
Tires	52
Toe-in, Adjust	52
Torque Converter and Housing	52
Towing	53
Transfer Case & All Internal Parts	53
Transmission & Traction Motor, Hybrid	53
Transportation Damage	53
Trim, Bright Metal Exterior	54
Tune-up	54
Turbocharger	54
Upholstery (seat covers)	54
Water Pump	55
Wear Items	55
Wheel Balance	55
Wiper Blade Refills	55
Vehicle Classification Codes	56
Battery Proration Chart	59
System vs. PA (Prior Approval) Return Codes	60

Foreign Vehicle Warranty Claims Contact Information.....	61
Customer Pay Parts Warranty Information	61
Dealer's Notes	62



VIN Decoder (2020 - present): Passenger

VIN Decoder (2020MY - present): PASSENGER VEHICLES



**For 2019my vehicles & earlier, please refer to hyundaidealer.com (Service > Dealer Resources > Documents Library > Warranty).

(1, 2, 3) WMI (World Manufacturer Identifier)

KMH = Hyundai Korea (Passenger Vehicle)
SNP = Hyundai USA Alabama (Passenger Vehicle)
3KP = Kia Mexico (Passenger Vehicle)

(4) MAKE/MODEL

C = Accent 20 -, Ioniq HEV 20 -, Ioniq EV 20 - 21, Ioniq PHEV 20 -
D = Elantra 20, Elantra Turbo 20
E = Sonata 20 -
H = Elantra GT 20
L = Sonata Hybrid 20 -, Elantra 21 -, Elantra Hybrid 21 -, Sonata 21 -
T = Veloster 20 -, Veloster N 20 -

*Please note: KMH and 5NP vehicles with the same Trim Description may have a different Trim Level Code .

(5) TRIM LEVEL

0 = Elantra Sport Turbo 20, Ioniq HEV Limited 20 -
1 = *Sonata SEL Conv 21 -
2 = Accent SE and SEL 20 -, Sonata Hybrid Blue 20 -
3 = Elantra GT 20, Accent Limited 20 -, Veloster N 20 -, Sonata Hybrid SEL 20 -, *Sonata Turbo Limited 21 -
5 = Elantra GT N Line 20, Sonata Hybrid Limited 20 -
6 = Ioniq HEV Blue 20 -, Ioniq PHEV SE 20 -, *Sonata SEL 21 -
7 = Elantra SE 20, Ioniq HEV SE 20 -, Ioniq PHEV SEL 20 -, Ioniq EV SE 20 - 21

8 = Elantra SEL/Value/Limited 20, Ioniq HEV SEL 20 -, Ioniq EV Limited 20 - 21
 9 = Elantra Eco Turbo 20
 F = *Sonata SEL Conv 20-, Sonata SEL Premium 20
 G = Veloster Premium 20 -, Sonata SE 20 -
 H = Veloster Turbo R-Spec, Turbo, & Turbo Ultimate 20 -, *Sonata Turbo Limited 20 -
 J = Sonata Turbo SEL Plus 20 -
 K = Sonata N Line 21 -
 L = *Sonata SEL 20 -, Elantra SE 21-
 M = Elantra SEL 21-, Elantra Hybrid BLUE 21-
 N = Elantra SEL w/Premium Pkg 21-, Elantra Hybrid Limited 21-
 P = Elantra Limited 21-
 R = Elantra N Line 21-
 S = Elantra SEL w/Conv Pkg 21-
 X = Ioniq PHEV Limited 20 -

(6) BODY TYPE - PASSENGER

3 = 3-door hatchback 6 = coupe, Hatchback 3-DR
 4 = 4-door sedan 8 = wagon
 5 = 5-door hatchback

****Please see information for VIN digits (7) - (17) on the following page.**

SVC-1222 - Page 1 06/03/2021

VIN Decoder (2020 - present): Passenger

CONTINUATION of VIN Decoder (2020MY - present): PASSENGER VEHICLES

****Please Note: This page contains information for digits (7) - (17) on the VIN.**

(7) RESTRAINT DEVICE A = Seat belts, driver and passenger front airbags, first row side airbags, first, second row curtain airbags, driver knee airbag (2015 Sonata (Lfa) only) B = Seat belts, driver and passenger front airbags C = Seat belts, driver and passenger front airbags, first row side airbags, first, second, third row curtain airbags D = Seat belts, driver and passenger front airbags, first, second row side airbags, first, second row curtain airbags E = Seat belts, driver front airbag F = Seat belts, driver and passenger front airbags, first row side airbags H = Seat belts, driver and passenger front airbags, driver knee airbag, first row side airbags, first, second, third row curtain airbags J = Seat belts, driver and passenger front airbags, driver knee airbag, first, second row side airbags, first, second row curtain airbags K = Seat belts, driver and passenger front airbags, first row side airbags, first row curtain airbags L = Seat belts, driver and passenger front airbags, driver knee airbag, first row side airbags, first, second row curtain airbags M = Seat belts, driver and passenger front airbags, driver and passenger knee airbag, first row side air bag, first, second, third row curtain airbags N = Seat belts P = Seat belts, driver and passenger front airbags, driver and passenger knee airbag, first and second row side airbag, first and second row curtain airbags R = Seat Belts, driver and passenger front airbags, driver and passenger knee airbag, first row side airbags, first and second row curtain airbags	(8) ENGINE TYPE 2 = 1598 cc DOHC GDI 4 cyl. (Gamma II) Sonata Turbo 20 - , 6 = 1591cc DOHC DPl 4 cyl. (Gamma II) Accent 20 - A = 1353cc DOHC GDI 4 cyl. (Kappa) Elantra Turbo 20, 2497cc DOHC GDI 4 cyl. (Theta III) Sonata 20 - B = 1591cc DOHC GDI 4 cyl. (Gamma) Elantra Sport Turbo 20, 1591cc DOHC GDI 4 cyl. (Gamma) Veloster Turbo 20 - C = 1580cc DOHC GDI 4 cyl. (Kappa) Ioniq HEV 20 - , 1591cc DOHC GDI 4cyl (Gamma) Elantra GT N Line Turbo 20, 2497cc DOHC GDI 4cyl. (Theta III) Sonata N Line Turbo 21- D = 1580cc DOHC GDI 4 cyl. (Kappa) Ioniq PHEV 20 - E = 1999cc DOHC GDI 4cyl. (Nu) Elantra GT 20 F = 1999cc DOHC MPI 4 cyl. (Nu) Elantra 20 , 1999cc DOHC MPI 4 cyl. (Nu) Veloster 20 - , 1598cc DOHC GDI 4 cyl. (Gamma) Elantra Turbo 21- G = 1999cc DOHC MPI 4 cyl. (NU) Elantra 21- H = 1998cc DOHC GDI 4 cyl. (Theta ii) Veloster N Turbo 20 - J = HMC Battery (Lithium ION) 100kW Ioniq EV 20 - 21, 1999cc DOHC GDI 4 cyl. (Nu) Sonata Hybrid 20 -, 1580cc DOHC GDI 4cyl (Kappa) Elantra Hybrid 21-
--	---

(9) CHECK DIGIT
0 - 9, or X

(10) MODEL YEAR
L = 2020
M = 2021
N = 2022

(11) MANUFACTURING PLANT CODE
A = Asan Plant, Korea
E = Kia Plant, Pesqueria, Mexico
G = Georgia Plant, USA
H = Alabama Plant, USA
U = Ulsan Plant, Korea

(12 - 17)
SERIAL NUMBER

VIN Decoder (2020 – present): Multi-Purpose

VIN Decoder (2020 - present): MULTI-PURPOSE Vehicles

WMI

World Manufacturer Identifier

VDS

Vehicle Descriptor Section

VIS

Vehicle Indicator Section -Serial Number

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

K

M

H

H

U

6

K

H

X

A

U

0

0

0

0

0

1

(1, 2, 3) WMI (World Manufacturer Identifier)

KMH = Hyundai Korea (Multi-Purpose Vehicle - Venue)

KMB = Hyundai Korea (Multi-Purpose Vehicle)

SNM = Hyundai USA Alabama (Multi-Purpose Vehicle)

5XY = Hyundai USA Georgia (Multi-Purpose Vehicle)

SNT = Hyundai USA Georgia (Pickup)

(4) MAKE/MODEL

J = Tucson 20 -, Nexo 20 -, Tucson PHEV 22 -, Tucson PHEV 22 -, Santa Cruz 22 -

K = Kona 20 -, Kona EV 20 -, Ioniq 5 22 -

R = Palisade 20 -, Venue 20 -

S = Santa Fe 20 -, Santa Fe Hybrid 21 -, Santa Fe PHEV 22 -

(5) TRIM LEVEL

1 = Kona SE 20 - 21, Palisade SE 20 -, Santa Fe SE 21 -, Kona SE(w/o FCA) 22my -

2 = Tucson SE Standard 20 - 21, Kona SEL 20 - 21, Santa Fe SE 20 -, Kona EV SEL 20 -, Palisade SEL 20 -, Santa Fe SEL 21 -, Santa Fe Hybrid Blue 21 -, Kona SE 22 - Kona SE(w/o FCA) 22 -, Kona SEL w/Conv (w/o FCA) 22 -

3 = Tucson Sport 20 - 21, Tucson Value 20 - 21, Tucson SEL 20 - 21, Kona Limited 20 - 21, Santa Fe SEL 20, Tucson Ultimate 20 - 21, Kona EV Limited 20 - 21, Tucson Limited 20 - 21, Palisade SEL w/ Conv Pkg. 20 -, Santa Fe SEL w/Premium Pkg 21 -, Santa Fe Hybrid SEL Prem 21-, Kona N Line 22-, Kona N Line w/Tech Pkg 22 -, Kona SEL w/Conv Pkg 22 -, Kona EV SEL w/Conv Pkg 22 -

4 = Palisade SEL w/ Premium Pkg. 20 -, Santa Fe Limited 21 -

5 = Kona Ultimate 20 - 21, Kona EV Ultimate 20 - 21, Santa Fe Limited 20, Palisade Limited 20 -, Santa Fe Calligraphy 21 -, Santa Fe Hybrid Limited 21-, Kona Limited 22 -, Kona EV Limited 22-

6 = Kona SEL Plus 20 - 21, Kona SEL Plus Night 21, Santa Fe SEL w/Conv Pkg 21 -, Kona SEL 22 -, Santa Fe PHEV SEL Conv 22 -, Kona N Line Base(w/o FCA) 22-

7 = Nexo Hydrogen EV Blue 20 -, Palisade Calligraphy 21 -, Santa Fe PHEV Limited 22 -

8 = Nexo Hydrogen EV Limited 20 -

(6) BODY TYPE - MULTI-PURPOSE VEHICLES

2 = Wagon 4 x 2 (GVWR Class B: 3,001 - 4,000 lbs / 1,360 - 1,814 kg)

3 = Wagon 4 x 2 (GVWR Class C: 4,001 - 5,000 lbs / 1,814 - 2,268 kg)

4 = Wagon 4 x 2 (GVWR Class D: 5,001 - 6,000 lbs / 2,268 - 2,722 kg) Pickup(Double cab) 4x2 Class D: TBD

Note: WMI '5XY' appears in the first three positions of Hyundai Santa Fe and Kia Sorento VINs, beginning with the 2011 model year. The Hyundai Santa Fe is identified by the Letter 'Z' in the fourth position of the VIN.

*Information subject to change

Page 12

(7) RESTRAINT DEVICE

A = Seat belts, driver and passenger front airbags, first row side airbags, first, second row curtain airbags
 B = Seat belts, driver and passenger front airbags
 C = Seat belts, driver and passenger front airbags, first row side airbags, first, second, third row curtain airbags
 D = Seat belts, driver and passenger front airbags, first, second row side airbags, first, second row curtain airbags
 E = Seat belts, driver front airbag
 F = Seat belts, driver and passenger front airbags, first row side airbags
 H = Seat belts, driver and passenger front airbags, driver knee airbag, first row side airbags, first, second, third row curtain airbags
 J = Seat belts, driver and passenger front airbags, driver knee airbag, first, second row side airbags, first, second row curtain airbags
 K = Seat belts, driver and passenger front airbags, first row side airbags, first row curtain airbags
 L = Seat belts, driver and passenger front airbags, driver knee airbag, first row side airbags, first, second row curtain airbags
 M = Seat belts, driver and passenger front airbags, driver and passenger knee airbag, first row side airbag, first, second and third row curtain airbag
 N = Seat belts
 P = Seat belts, driver and passenger front airbags, driver and passenger knee airbag, first, second row side airbags, first, second row curtain airbag
 R = Seat belts, driver and passenger front airbags, driver and passenger knee airbag, first row side airbag, first, second row curtain airbag
 U = Seat belts, driver and passenger front airbags, first row side airbags, first and second row curtain airbags

(8) ENGINE TYPE

1 = 1598cc DOHC GDI 4 cyl. (Gamma II) Santa Fe Turbo Hybrid 21-, 1598cc DOHC GDI 4 cyl. (Gamma II) Tucson Hybrid Turbo 22 -
 2 = 1598cc DOHC T-GDI 4cyl. (Gamma II) Santa Fe PHEV 22 -, 1598cc DOHC GDI 4 cyl (Gamma II) Tucson PHEV Turbo 22 -
 3 = 1598cc DOHC DDI 4 cyl. (Gamma II) Venue 20 -, 1591cc DOHC T-GDI 4cyl. (Gamma II) Kona 22 -
 4 = 1999cc DOHC GDI 4 cyl. (Nu) Tucson 20 - 21
 5 = 1591cc DOHC GDI 4 cyl. (Gamma) Kona Turbo 20 - 21
 6 = 120kW Nexeo Hydrogen EV 20 -
 A = 1999cc DOHC MPI 4 cyl. (Nu) Kona 20 - 21, 1999cc DOHC 4 cyl. GDI (Theta II) Santa Fe Turbo 20, 653V Single Motor 111.2ah + RR 168kW Ioniq 5 22 -
 B = 1999cc DOHC MPI 4 cyl. (Nu) Kona 22 -
 C = 653V Dual Motor 111.2ah + FR 74kW + RR 168kW Ioniq 5 22 -
 D = 2359cc DOHC GDI 4 cyl. (Theta II) Santa Fe 20
 E = 3778cc DOHC GDI V6 (Lambda II) Palisade 20 -, 2497cc DOHC GDI 4 cyl. (Theta III) Tucson 22 -, 2497cc DOHC GDI 4 cyl. (Theta III) Santa Cruz 22 -
 F = 2497cc DOHC GDI 4 cyl. (Theta III) Santa Cruz Turbo 22 -
 G = HMC Battery (Li-PB) + Traction Motor 150kW Kona Electric (EV) 20 -
 H = HMC Battery (Li-PB) + Traction Motor 100kW Kona Electric (EV) 22 -
 J = 2497cc DOHC GDI 4cyl. (Theta II) Santa Fe 21 -
 L = 2359cc DOHC GDI 4cyl. (Theta II) Tucson 20 - 21, 2497cc DOHC GDI 4cyl. (Theta III) Santa Fe Turbo 21 -

(9) CHECK DIGIT

0 - 9, or X

(10) MODEL YEAR

L = 2020
 M = 2021
 N = 2022

(11) MANUFACTURING PLANT CODE

A = Asan Plant, Korea G = Georgia Plant, USA
 H = Alabama Plant, USA U = Ulsan Plant, Korea

(12 - 17)**SERIAL NUMBER**

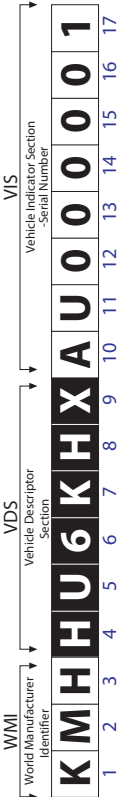
SVC-1222 - Page 3 06/03/2021



HYUNDAI

VIN Decoder (2010 – 2019): Passenger

VIN Decoder (2010MY - 2019MY): PASSENGER VEHICLES



**2009 model year vehicles & earlier and 2020 model year vehicles & later are on a separate document. To view document(s), please refer to [hyundaidealer.com \(Service > Dealer Resources > Documents Library > Warranty\)](#).

(1, 2, 3) WMI (World Manufacturer Identifier)

- KMH = Hyundai Korea (Passenger Vehicle)
- SNP = Hyundai USA Alabama (Passenger Vehicle)
- 3KP = Kia Mexico (Passenger Vehicle)

(4) MAKE/MODEL

- C = Accent 10 - 19, Ioniq HEV 17 - 19, Ioniq EV 17 - 19, Ioniq PHEV 18 - 19
- D = Elantra 10 - 19, Elantra Touring 10-12, Elantra Coupe 13-14, Elantra GT 13-17, Elantra Turbo 17 - 19
- E = Sonata 10 - 19, Sonata Hybrid 11 - 19, Sonata Plug-in Hybrid 16 - 19
- F = Azera 10-17
- G = Genesis 10-16, Equus 11-16, Genesis G80 17-18, Genesis G90 17-18
- H = Genesis Coupe 10-16, Elantra GT Sport 18, Elantra GT 18 - 19, Veloster 12-17, Veloster N 19
- T = Veloster 12-17, Veloster N 19

(5) TRIM LEVEL

- 0 = Elantra Sport Turbo 17 - 19, Ioniq HEV Limited w/ Ultimate 17-19, Ioniq EV Limited 18-19
- 1 = Sonata Plug-in Hybrid Standard 16-19
- 2 = Sonata Eco Turbo 15-19, Sonata SE 15-19, Sonata Hybrid SE 16-19, Accent SE and SEL 18 - 19
- 3 = Elantra GT 13 - 19, Sonata Sport 15-19, Sonata Sport Turbo 15-18, Sonata Limited & Limited Turbo 15-19, Sonata Hybrid Limited 16-19, Genesis G90 Premium 17-18, Sonata SEL 18-19, Sonata Limited w/ Ult 18-19, Accent Limited 18 - 19, Veloster N 19
- 5 = Sonata Plug-in Hybrid Limited 16-19, Genesis G90 Ultimate 17-18, Elantra GT Sport Turbo 18, Elantra GT N Line 19
- 6 = Ioniq HEV Blue 17 - 19, Ioniq PHEV 18-19
- 7 = Elantra SE 17 - 19, Ioniq EV 17-19, Ioniq HEV SEL w/ Tech 17-18, Ioniq HEV SEL 17-19, Ioniq PHEV Limited/Limited w/ Ult 18-19
- 8 = Elantra SE Popular/ Tech/Value/ Limited 17, Ioniq HEV Limited 17-19, Ioniq EV Limited 17, Elantra SEL/Value/Limited 18 - 19
- 9 = Elantra Eco Turbo 17 - 19
- B = Elantra Touring GLS 10 - 12, Sonata GLS 11-14

C = Azera GLS 10-11, Azera Limited 10-11, Elantra Touring GLS 10-12, Elantra Touring SE 10-12, Genesis 10-14, Sonata SE 11-14, Sonata Limited 11-14, Sonata Hybrid 11-15, Veloster 12-17	
G = Azera 12-17, Veloster Premium 19	
H = Elantra GLS 11-13, Elantra Limited 11-16, Equus Signature 11-16, Equus Ultimate 11-16, Azera 12-13, Elantra Coupe GS 13, Elantra Coupe 13-14, Azera Limited 14-17, Elantra SE 14-16, Elantra Sport 14-16, Veloster Turbo R-Spec, Turbo, & Turbo Ultimate 19	
M = Accent Blue 10, Accent GS 10-11, Accent GL 11	
N = Accent GLS 10-11, Accent SE 10-11, Genesis 15-16, Genesis G80 Premium 17-18, Genesis G80 Ultimate 17-18, Genesis G80 Sport 18	
T = Sonata GLS 10, Genesis Coupe 10-14, Accent GS 12-15, Accent GLS 12-15, Genesis Coupe (Base) 15-16, Accent Sedan SE 16-17, Accent Hatchback SE 16-17	
U = Elantra Blue 10, Elantra GLS 10, Elantra SE 10, Sonata Limited 10, Sonata SE 10, Genesis Coupe 10-14, Accent SE 12-14, Accent GLS 12-15, Accent GS Sport 15, Genesis Coupe (Base, R-Spec, Ultimate 15-16, Genesis Coupe (R-Spec & Ultimate) 16, Accent Sport Hatchback 16-17, Accent Sedan 16-17	
(6) BODY TYPE - PASSENGER	
3 = 3-door hatchback	6 = coupe, Hatchback 3-DR
4 = 4-door sedan	8 = wagon
5 = 5-door hatchback	
(7) RESTRAINT DEVICE	
A = Seat belts, driver and passenger front airbags, front row side airbags, first, second row curtain airbags, driver knee airbag (2015 Sonata (L-Fa) only)	
B = Seat belts, driver and passenger front airbags	
C = Seat belts, driver and passenger front airbags, first row side airbags, first, second, third row curtain airbags	
D = Seat belts, driver and passenger front airbags, first, second row side airbags, first second row curtain airbags	
E = Seat belts, driver front airbag	
F = Seat belts, driver and passenger front airbags, first row side airbags	
H = Seat belts, driver and passenger front airbags, driver knee airbag, first row side airbags, first, second, third row curtain airbags	
J = Seat belts, driver and passenger front airbags, driver knee airbag, first, second row side airbags, first, second row curtain airbags	
K = Seat belts, driver and passenger front airbags, first row side airbags, first row curtain airbags	
L = Seat belts, driver and passenger front airbags, driver knee airbag, first row side airbags, first, second row curtain airbags	
N = Seat Belts	
P = Third row side airbags, third row curtain airbags	
R = Second and third row side airbags, third row curtain airbags	

****Please see information for VIN digits (8) - (17) on the following page.**

SVC-1222 - Page 1 03/18/2021

VIN Decoder (2010 – 2019): Passenger

CONTINUATION of VIN Decoder (2010MY - 2019my): PASSENGER VEHICLES

****Please Note: This page contains information for digits (8) - (17) on the VIN.**

(8) ENGINE TYPE

- 1 = 1999cc DOHC GDI 4 cyl. (Nu) Sonata Hybrid 16-17
- 2 = 1999cc DOHC GDI 4 cyl. (Nu) Sonata Plug-in Hybrid 16-19,
- 3 = 1999cc DOHC GDI 4 cyl. (Nu) Sonata Hybrid 17-19, 1591cc DOHC GDI 4 cyl. (Gamma) Accent 18 - 19
- 4 = 2359cc DOHC MPI 4 cyl. (Theta II) Sonata Hybrid 11-15
- A = 1591cc DOHC GDI 4 cyl. (Gamma) Sonata Turbo 15-19, 1353cc DOHC GDI 4 cyl. (Kappa) Elantra Turbo 17 - 19
- 3342cc DOHC GDI 6 cyl. (Lambda II) Genesis G90 Twin-Turbo 17-18
- B = 1998cc DOHC GDI 4 cyl. (Theta II) Sonata Turbo 11-14, 1998cc DOHC GDI 4cyl. (Theta II) Sonata Turbo 15-19,
- 1591cc DOHC GDI 4 cyl. (Gamma) Elantra Sport Turbo 17 - 19, 3342cc DOHC GDI 6 cyl. (Lambda II) Genesis G80 Twin-Turbo 18,
- 1591cc DOHC GDI 4 cyl. (Gamma) Veloster Turbo 19
- C = 1599cc DOHC MPI 4 cyl. (Alpha) Accent 10-11, 2359cc DOHC MPI 4 cyl. (Theta II) Sonata 10-14, 1591cc DOHC GDI 4cyl. (Gamma) Elantra GT Sport Turbo 18,
- 1580cc DOHC GDI 4 cyl. (Kappa) Ioniq HEV 17 - 19, 1591cc DOHC GDI 4cyl (Gamma) Elantra GT N Line Turbo 19,
- D = 1975cc DOHC MPI 4 cyl. (Beta) Elantra 10, 3342cc DOHC MPI V6 (Lambda) Azera 10-11, 1998cc DOHC MPI 4 cyl. (Theta) Genesis Coupe Turbo 10-14,
- 3778cc DOHC GDI V6 (Lambda) Genesis 12-14, 1591cc DOHC GDI 4 cyl. (Gamma) Veloster 12-17; 1580cc DOHC GDI 4 cyl. (Kappa) Ioniq PHEV 18 - 19
- E = 3778cc DOHC MPI V6 (Lambda) Genesis 10-11, 1975cc DOHC MPI 4 cyl. (Beta) Elantra Touring 10-12, 1797cc DOHC MPI 4cyl. (Nu) Elantra 11-16,
- 1591cc DOHC GDI 4 cyl. (Gamma) Accent 12-17, 1797cc DOHC MPI 4 cyl. (Nu) Elantra Coupe 13, 1797cc DOHC MPI 4 cyl. (Nu) Elantra GT 13,
- 1591cc DOHC GDI 4 cyl. (Gamma) Veloster Turbo 13-17, 3778cc DOHC GDI V6 (Lambda) Genesis 15-16, 3778cc DOHC GDI 6 cyl. (Lambda II) Genesis G80 17-18,
- 1999cc DOHC GDI 4cyl. (Nu) Elantra GT 18 - 19
- F = 3342cc DOHC MPI V6 (Lambda) Sonata 10, 3778cc DOHC MPI V6 (Lambda) Azera 10-11, 4627cc DOHC MPI V8 (Tau) Genesis 10-12,
- 4627cc DOHC MPI V8 (Tau) Equus 11, 5038 cc DOHC GDI V8 (Tau) Genesis 15-16, 2359cc DOHC GDI 4 cyl. (Theta II) Sonata 15-19,
- 1999cc DOHC MPI 4 cyl. (Nu) Elantra 17 - 19, 5038cc DOHC GDI 8 cyl. (Tau) Genesis G80 17-18, 1999cc DOHC MPI 4 cyl. (Nu) Veloster 19 ,
- G = 3342cc DOHC GDI V6 (Lambda II) Azera 12-17
- H = 3778cc DOHC MPI V6 (Lambda) Genesis Coupe 10-12, 5038cc DOHC GDI V8 (Tau) Genesis 12-14, 5038cc DOHC GDI V8 (Tau) Equus 12-16,
- 1999cc DOHC GDI 4 cyl. (Nu) Elantra 14-16, 1999cc DOHC GDI 4 cyl. (Nu) Elantra GT 14-17, 1999cc DOHC GDI 4 cyl. (Nu) Elantra Coupe 14,
- 5038cc DOHC GDI V8 (Tau) Genesis G90 17-18, HMC Battery(Li-PB) + Traction Motor 88kW (118hp) Ioniq EV 17-19,
- 1998cc DOHC GDI 4 cyl. (Theta ii) Veloster N Turbo 19
- J = 3778cc DOHC GDI V6 (Lambda) Genesis Coupe 13-16

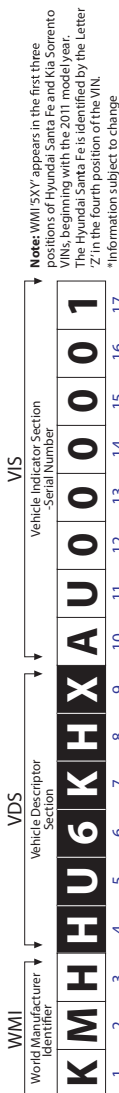
(9) CHECK DIGIT
0 - 9, or X

(10) MODEL YEAR
A = 2010 D = 2013 G = 2016 K = 2019
B = 2011 E = 2014 H = 2017
C = 2012 F = 2015 J = 2018

(11) MANUFACTURING PLANT CODE
A = Asan Plant, Korea E = Kia Plant, Pesqueria, Mexico
G = Georgia Plant, USA H = Alabama Plant, USA
U = Ulsan Plant, Korea

(12 - 17)
SERIAL NUMBER

VIN Decoder (2010 - 2019): MULTI-PURPOSE Vehicles



1. 2. 3) WMI (World Manufacturer Identifier)

KMH = Hyundai Korea (Multi-Purpose Vehicle - Venue)
 KM8 = Hyundai Korea (Multi-Purpose Vehicle)
 5NM = Hyundai USA Alabama (Multi-Purpose Vehicle)
 5XY = Hyundai USA Georgia (Multi-Purpose Vehicle)

4) MAKE/MODEL

J = Tucson 10-19, Tucson Hydrogen EV 15-17, Nexo 19
K = Kona 18-19, Kona EV 19
N = Veracruz 10-12
S = Santa Fe 10, Santa Fe 13-18, Santa Fe 19, Santa Fe XL 19,
Z = Santa Fe 11-12, Santa Fe Sport 13-18

Notes for S: 1) Santa Fe 19, replaces Santa Fe Sport 13-18.

2) Santa Fe 13-18 renamed Santa Fe XL for 2019 model year.

(5) TRIM LEVEL

- 1 = Kona SE 18 - 19
2 = Tucson SE Standard 16 - 19, Kona SEL 18 - 19, Santa Fe SE 19, Kona EV SEL 19,
3 = Tucson Limited (Standard & Ultimate) 16-18, Tucson Sport 16 - 19,
Tucson Eco 16-17, Tucson SE Popular 16-17, Tucson Turbo 16-18,
Tucson SE Plus 17, Tucson Value 17 - 19, Tucson SEL Plus 18,
Tucson SEL 18 - 19, Kona Limited 18 - 19, Santa Fe SEL Plus 19,
Tucson Night 19, Santa Fe SEL 19, Tucson Ultimate 19,
Kona EV Limited 19, Tucson Limited 19,
5 = Kona Ultimate 18 - 19, Kona Ultimate Iron Man Edition 19, Kona EV Ultimate 19,
Santa Fe Ultimate 19, Santa Fe Limited 19,
6 = Kona SEL with Tech Pkg 18-19
7 = Nexo Hydrogen EV Blue 19,
8 = Nexo Hydrogen EV Limited 19
9 = Tucson Hybrid 19, Tucson Hybrid Premium 19,
10 = Santa Fe GLS 10-12
11 = Santa Fe SE 10-12
12 = Santa Fe Limited 10-12
13 = Santa Fe GLS 13-15, Santa Fe SE Base 16-18, Santa Fe XL SE 19
14 = Santa Fe SE 19
- N = Santa Fe SE (Electricity) 13-15, Santa Fe GLS Premium 14-15, Santa Fe Limited 14-15,
Santa Fe SE Premium 16-18, Santa Fe XL SE (Premium) 19,
Santa Fe XL Limited Ultimate 19
R = Santa Fe Limited 13, Santa Fe GLS (Tech) 14-15, Santa Fe Limited (Tech) 14-18,
Santa Fe SE (Ultimate) 16-18, Santa Fe XL Limited Ultimate (Tech) 19
T = Tucson GLS 10, Tucson GL 11-13, Santa Fe Sport (Base) 13-18
Tucson GLS 14-15
U = Veracruz GLS 10-12, Veracruz Limited 10-12, Tucson GLS 10-15,
Tucson Limited 10-15, Santa Fe Sport (Leather) 13,
Santa Fe Sport Popular (all) 13-18, Santa Fe Sport Turbo (Base) 13-18,
Santa Fe Sport Tech 13-18, Tucson SE 14-15, Santa Fe Sport Premium 14-18,
Tucson Hydrogen EV 15-17, Santa Fe Sport Value 17-18
W = Santa Fe Sport Turbo (Tech) 13-14, Santa Fe Sport Turbo Premium 13-18,
Santa Fe Sport Turbo w/ Ult 15-18

(6) BODY TYPE - MULTI-PURPOSE VEHICLES

- 2 = Wagon 4 x 2 (GVWR Class B: 3,001 - 4,000 lbs / 1,360 - 1,814 kg) 8 = Wagon 4 x 2 (GVWR Class B: 3,001 - 4,000 lbs / 1,360 - 1,814 kg)
 3 = Wagon 4 x 2 (GVWR Class C: 4,001 - 5,000 lbs / 1,814 - 2,268 kg) C = Wagon 4 x 4 (GVWR Class C: 4,001 - 5,000 lbs / 1,814 - 2,268 kg)
 4 = Wagon 4 x 2 (GVWR Class D: 5,001 - 6,000 lbs / 2,268 - 2,722 kg) D = Wagon 4 x 4 (GVWR Class D: 5,001 - 6,000 lbs / 2,268 - 2,722 kg)

(7) RESTRAINT DEVICE

- A = Seat belts, driver and passenger front airbags, first row side airbags, first, second row curtain airbags
 B = Seat belts, driver and passenger front airbags
 C = Seat belts, driver and passenger front airbags, first, second, third row curtain airbags
 D = Seat belts, driver and passenger front airbags, first, second row side airbags, first, second row curtain airbags
 E = Seat Belts, driver front airbag
 F = Seat Belts, driver and passenger front airbags, first row side airbags
 H = Seat belts, driver and passenger front airbags, driver knee airbag, first row side airbags, first, second, third row curtain airbags
 J = Seat belts, driver and passenger front airbags, driver knee airbag, first, second row side airbags, first, second row curtain airbags
 K = Seat belts, driver and passenger front airbags, first row side airbags, first row curtain airbags
 L = Seat belts, driver and passenger front airbags, driver knee airbag, first row side airbags, first, second row curtain airbags
 M = Seat belts, driver and passenger front airbags, driver and passenger knee airbag, first row side airbag, first, second and third row curtain airbag
 N = Seat Belt
 P = Seat belts, driver and passenger front airbags, driver and passenger knee airbag, first, second row side airbags, first, second row curtain airbag
 R = Seat Belts, driver and passenger front airbags, driver and passenger knee airbag, first row side airbag, first, second row curtain airbag

(8) ENGINE TYPE

- 2 = 1591cc DOHC GDI 4 cyl. (Gamma) Tucson Turbo 16-18
 4 = 1999cc DOHC GDI 4 cyl. (Nu) Tucson 16- 19
 5 = 1591cc DOHC GDI 4 cyl. (Gamma) Kona Turbo18 - 19
 6 = 100kw Tucson Hydrogen EV 15-17, 120kW Nexø Hydrogen EV 19
 A = 1998cc DOHC GDI 4 cyl. (Theta II) Santa Fe Sport Turbo 13-18, 1999cc DOHC MPI 4 cyl. (Nu) Kona 18 - 19, 1999cc DOHC 4 cyl. GDI (Theta II) Santa Fe Turbo 19
 B = 2359cc DOHC MPI 4 cyl. (Theta II) Santa Fe 10-12, 1998cc DOHC MPI 4 cyl. (Theta II) Tucson 11-13, 2359cc DOHC GDI 4 cyl. (Theta II) Santa Fe Sport 13-18
 C = 3778cc DOHC MPI V6 (Lambda) Veracruz 10-12, 2359cc DOHC MPI 4 cyl. (Theta II) Tucson 10-13
 D = 2359cc DOHC GDI 4 cyl. (Theta II) Santa Fe 19
 F = 3342cc DOHC GDI V6 (Lambda II) Santa Fe 13-18, 1999cc DOHC GDI 4 cyl. (Nu) Tucson 14-15, 3342cc DOHC GDI V6 (Lambda II) Santa Fe XL 19
 G = 3470cc DOHC MPI V6 (Lambda II) Santa Fe 10-12, 2359cc DOHC GDI 4 cyl. (Theta II) Tucson 14-15, HMC Battery(Li-PB) + Traction Motor 150kW Kona Electric (EV) 19
 L = 2359cc DOHC GDI 4cyl. (Theta II) Tucson 18 - 19

(9) CHECK DIGIT

0 - 9, or X

(10) MODEL YEAR

A = 2010 D = 2013 G = 2016 K = 2019
 B = 2011 E = 2014 H = 2017
 C = 2012 F = 2015 J = 2018

(11) MANUFACTURING PLANT CODE

A = Asan Plant, Korea G = Georgia Plant, USA
 H = Alabama Plant, USA U = Ulsan Plant, Korea

(12 - 17)**SERIAL NUMBER**

10 Years/100,000 Miles Powertrain Limited Warranty

Original Owner Verification

10 Years/100,000 Miles Powertrain Limited Warranty applies to the following:

- New Vehicles - 2011 and forward model year vehicles, Original Owner only.

Original Owner Suggested Methods Of Verification

- Verify Original Owner via Sales Jacket if your dealership is the selling dealer
- Verify Original Owner via Dealership's Service record if vehicle has previously been repaired at your dealership
- Review financing documentation (if readily available)
- Review title or DMV Registration (if readily available)
- Verify Original Owner via Hyundai WebDCS with information provided directly by the customer. Information supplied by the current owner/customer should agree with information shown on the WebDCS, such as retail dealer and sales date.
 - *Review Warranty Vehicle Information Screen (verify selling dealer and Warranty Start Date)*
 - *Review Customer Information Update Screen (verify customer information with current information listed (NOTE: Customer name on this screen may not necessarily be the Original owner's name, since it is the name of the last owner of record.)*
 - *Review Vehicle Master Inquiry Screen (verify selling dealer & RDR date)*

10 Years/100,000 Miles Powertrain Limited Warranty (cont.)

Powertrain Warranty Claim Submission Criteria To Hyundai Dealers:

During the write-up process, prior to repair and warranty claim submission, **dealer must execute the Hyundai 10 Years/100,000 Miles Powertrain Limited Warranty Original Owner Verification Affidavit**. The completed affidavit form must be attached to the respective Repair Order (RO), along with the documents listed below, and retained in the dealer vehicle files. HMA reserves the right to request said documentation and, if the documents are not made available to HMA or are incomplete, a warranty claim debit may be issued at HMA's discretion.

Attach the following to this completed form and retain in the vehicle file:

1. A photocopy of the Current Owner/Customer's DMV registration form.
2. A printout of the Warranty Vehicle Information Screen.

2012-2019 Lifetime Hybrid/Electric Battery Warranty*

Listed Applicable Models & Vehicles:

2012-2019 Sonata Hybrid (HEV)*

2016-2019 Sonata Plug-in Hybrid (PHEV)*

2017-2019 Ioniq Hybrid (HEV)*

2017-2019 Ioniq Electric Vehicle (EV)*

2018-2019 Ioniq Plug-in Hybrid (PHEV)*

2019 Kona Electric Vehicle (EV)*

2019 Nexo Fuel Cell (FE)*

***Starting with 2020MY vehicles:** the hybrid/electric battery warranty coverage period for both original and subsequent owners is 10 years from the date of original retail delivery or date of first use, or 100,000 miles, whichever occurs first.

Original Owner - Warranty is non-transferable; the Lifetime Battery Warranty covers the Hybrid/Electric Battery Assembly throughout the ownership period for the original owner of the vehicle.

Subsequent Owner(s) – The warranty period for the Hybrid/Electric Battery Assembly for subsequent owners is limited to 10 years from the date of original retail delivery or date of first use, or 100,000 miles, whichever occurs first.

Starting with the 2012MY - 2015MY Sonata Hybrid certified as a SULEV/PZEV, the 2016MY - 2019MY Sonata Plug-in Hybrid certified as a SULEV/PZEV/TZEV, 2018MY - 2021MY Ioniq Plug-in Hybrid certified as a SULEV/PZEV/TZEV, and the 2021MY Santa Fe Plug-in Hybrid certified as a TZEV, the Hybrid Battery is covered 10 years/150,000 miles under California Emissions Coverage.

Warranty is not valid on vehicles registered outside of the United States.

This page is left blank on purpose.

Warranty Quick Reference Chart

LIMITED WARRANTY	MODEL YEAR				
	2011 Years/Miles	2012 Years/Miles	2013 Years/Miles	2014 Years/Miles	2015 Years/Miles
New Vehicle	5/60,000	5/60,000	5/60,000	5/60,000	5/60,000
Adjustments	1/12,000	1/12,000	1/12,000	1/12,000	1/12,000
A/C Refrigerant Chrg.	1/unlimited	1/unlimited	1/unlimited	1/unlimited	1/unlimited
Paint	3/36,000 ⑤	3/36,000 ⑤	3/36,000 ⑤	3/36,000 ⑤	3/36,000 ⑤
Towing	5/60,000 ⑤	5/60,000 ⑤	5/60,000 ⑤	5/60,000 ⑤	5/60,000 ⑤
Radio, Sound, & Entertainment Systems	3/36,000 ⑦	3/36,000 ⑦	3/36,000 ⑦	3/36,000 ⑦	3/36,000 ⑦
Navigation System	3/36,000 ⑦	3/36,000 ⑦	3/36,000 ⑦	3/36,000 ⑦	3/36,000 ⑦
Bluetooth	3/36,000 ⑦	3/36,000 ⑦	3/36,000 ⑦	3/36,000 ⑦	3/36,000 ⑦
Battery, OEM (12V)	3/unlimited ①	3/unlimited ①	3/unlimited ①	3/unlimited ①	3/unlimited ①
Hybrid System Warranty	10/100,000 ⑧	10/100,000 ⑧	10/100,000 ⑧	10/100,000 ⑧	10/100,000 ⑧
Anti-Perforation	7/unlimited	7/unlimited	7/unlimited	7/unlimited	7/unlimited
Powertrain	5/60,000 10/100,000 ④	5/60,000 10/100,000 ④	5/60,000 10/100,000 ④	5/60,000 10/100,000 ④	5/60,000 10/100,000 ④
Emissions - Federal	8/80,000 ②	8/80,000 ②	8/80,000 ②	8/80,000 ②	8/80,000 ②
Emissions - California	5/60,000 ② 7/70,000 ② 15/150,000 ⑥	5/60,000 ② 7/70,000 ② 15/150,000 ⑥	5/60,000 ② 7/70,000 ② 15/150,000 ⑥	5/60,000 ② 7/70,000 ② 15/150,000 ⑥	5/60,000 ② 7/70,000 ② 15/150,000 ⑥

①, ②, ③, ④, ⑤, ⑥, ⑦, ⑧, ⑨, ⑩ - Please check Warranty Coverage Guide notes below

- (1) Battery covered 100% within 2 years/unlimited, 25% within 25 - 36 months/unlimited mileage. Labor covered 100% within 3 years.
- (2) Selected components, see Owner's Handbook & Warranty Information for details.
- (3) Refer to Policy and Procedures for specific paint warranty coverages.
- (4) Original owner: 10 Years/100,000 miles. Second and subsequent owners: 5 years/60,000 miles.
- (5) Towing also provided under Roadside Assistance. See Owner's Handbook for more details.
- (6) Starting with the 2005MY through 2020MY Elantra certified as a SULEV (Super Ultra Low Emission Vehicle)/PZEV (Partial Zero-Emission Vehicles), the 2013MY Elantra GT (GD) certified as a SULEV/PZEV, the 2013 - 2014MY Elantra Coupe (JK) certified as a SULEV/PZEV, the 2009MY through 2020MY Sonata certified as a SULEV/PZEV, the 2010MY - 2015MY Tucson certified as a SULEV/PZEV, the 2012MY - 2015MY Sonata Hybrid certified as a SULEV/PZEV the 2016MY - 2019MY Sonata Plug-in Hybrid certified as a SULEV/PZEV/TZEV, the 2018MY - 2021MY Ioniq Plug-in Hybrid certified as a SULEV/PZEV/TZEV, and the 2021MY Santa Fe Plug-in Hybrid certified as a TZEV, coverage is for 15 years/150,000 miles under California Emissions coverage, unless otherwise stated (see Owner's Handbook & Warranty Information

YEAR VEHICLE

2016 Years/Miles	2017 Years/Miles	2018 Years/Miles	2019 Years/Miles	2020 Years/Miles	2021 Years/Miles
5/60,000	5/60,000	5/60,000	5/60,000	5/60,000	5/60,000
1/12,000	1/12,000	1/12,000	1/12,000	1/12,000	1/12,000
1/unlimited	1/unlimited	1/unlimited	1/unlimited	1/unlimited	1/unlimited
3/36,000 ③	3/36,000 ③	3/36,000 ③	3/36,000 ③	3/36,000 ③	3/36,000 ③
5/60,000 ⑤	5/60,000 ⑤	5/60,000 ⑤	5/60,000 ⑤	5/60,000 ⑤	5/60,000 ⑤
3/36,000 ⑦	5/60,000 ⑩	5/60,000 ⑩	5/60,000 ⑩	5/60,000 ⑩	5/60,000 ⑩
3/36,000 ⑦	5/60,000 ⑩	5/60,000 ⑩	5/60,000 ⑩	5/60,000 ⑩	5/60,000 ⑩
3/36,000 ⑦	5/60,000 ⑩	5/60,000 ⑩	5/60,000 ⑩	5/60,000 ⑩	5/60,000 ⑩
3/36,000 ⑨	3/36,000 ⑨	3/36,000 ⑨	3/36,000 ⑨	3/36,000 ⑨	3/36,000 ⑨
10/100,000 ⑧	10/100,000 ⑧	10/100,000 ⑧	10/100,000 ⑧	10/100,000 ⑧	10/100,000 ⑧
7/unlimited	7/unlimited	7/unlimited	7/unlimited	7/unlimited	7/unlimited
5/60,000 10/100,000 ④	5/60,000 10/100,000 ④	5/60,000 10/100,000 ④	5/60,000 10/100,000 ④	5/60,000 10/100,000 ④	5/60,000 10/100,000 ④
8/80,000 ②	8/80,000 ②	8/80,000 ②	8/80,000 ②	8/80,000 ②	8/80,000 ②
5/60,000 ② 7/70,000 ② 15/150,000 ⑥	5/60,000 ② 7/70,000 ② 15/150,000 ⑥	5/60,000 ② 7/70,000 ② 15/150,000 ⑥	5/60,000 ② 7/70,000 ② 15/150,000 ⑥	5/60,000 ② 7/70,000 ② 15/150,000 ⑥	5/60,000 ② 7/70,000 ② 15/150,000 ⑥

ow for further explanation.

for further details). Vehicles certified as a SULEV/PZEV/TZEV must be sold, registered and operated in California or any state that adopts the California Emissions warranty provisions in order to receive the 15 years/150,000 miles coverage. Certified vehicles are VIN specific, be sure to check the Hyundai WebDCS Warranty Vehicle Information screen to identify the emission type.

Note: A TZEV (Transitional Zero Emissions Vehicle) is considered an enhanced version of a PZEV and requires the same extended warranty in the specified states that have adopted the ZEV requirements.

(7) 2011MY - 2015MY Equus Radio and Sound Systems warranty is 5 years or 60,000 miles, whichever occurs first.

(8) Starting with the 2012MY - 2015MY Sonata Hybrid certified as a SULEV/PZEV, the 2016MY - 2019MY Sonata Plug-in Hybrid certified as a SULEV/PZEV/TZEV, the 2018MY - 2021MY Ioniq Plug-in Hybrid certified as a SULEV/PZEV/TZEV, and the 2021MY Santa Fe Plug-in Hybrid certified as a TZEV, the Hybrid Battery is covered 10 years/150,000 miles under California Emissions Coverage.

(9) 2016MY - 2021MY Battery covered 3 Years/36,000 miles, no proration.

(10) 2016MY - 2021MY Radio and Sound Systems warranty is 5 years or 60,000 miles, whichever occurs first.

Pre-Delivery Inspection (PDI) Times

Model Code	Model/Model Years	PDI Time
HC	Accent (18 -)	0.8
AD/ADa	Elantra (17-20)	0.8
PD	Elantra GT (18 -)	0.8
CN7/CN7a	Elantra (21 -)	0.8
CN7 HEV	Elantra Hybrid (21 -)	0.8
AE EV	Ioniq EV (17 -)	0.8
AE HEV	Ioniq Hybrid (17 -)	0.8
AE PHEV	Ioniq Plug-in (18 -)	0.8
OS	Kona (18 -)	0.8
OS EV	Kona EV (19 -)	0.8
FE	Nexo (19 -)	0.8
LX2	Palisade (20 -)	1.2
TM	Santa Fe (19 -)	0.8
TM HEV	Santa Fe Hybrid (21 -)	0.8
DN8/DN8a	Sonata (20 -)	0.8
DN8 HEV	Sonata Hybrid (20 -)	0.8
TL	Tucson (16-21)	0.8
NX4/NX4a	Tucson (22 -)	0.8
NX4 HEV	Tucson Hybrid (22 -)	0.8
JS	Veloster (19 -)	0.8
JSN	Veloster N (19 -)	0.8
QX	Venue (20 -)	0.8

Monthly Fuel Reimbursement Program**

When the dealer submits a PDI claim, HMA will reimburse the dealer a predetermined allowance, per vehicle, as part of the PDI payment process.

The fuel reimbursement methodology will reimburse dealers based on each model's actual tank size less a deduction for factory provide gas multiplied by the U.S. Energy Information Administration's (EIA) Regular Fuel Rate for a dealer's actual geographic area. The Fuel Reimbursement amount will be evaluated and adjusted prior to the start of each month based on EIA's latest actual rate information.

Please note that fuel reimbursement for a Hyundai vehicle **depends on the vehicle's allocation date**.

****Program rules are subject to change.**

Components

ACCESSORIES

Installed by an authorized Port

2011-2021 (5 years/60,000 miles)

Installed by an Authorized Hyundai Dealer

2011 (5 years/60,000 miles)*

2012-2017 (5 years/60,000 miles)

*2018-2021 (1 year/unlimited miles) - vehicle's date of original retail delivery or date of first use, whichever occurs first***

Sold over the counter

2011-2021 (1 year/unlimited miles)

What is Covered

- Defects in factory workmanship or materials.

**Installed after the vehicle has been retailed or placed into service (1 year/12,000 miles).*

***Accessory may also be covered by a separate mfr. warranty after the HMA Warranty expires.*

.....

(E) (A)

ADJUSTMENT

2011-2021 (1 year/12,000 miles)

What is Covered

- Adjustments required to correct defects in factory workmanship or materials, such as doors, hoods, trunk lids, wind or water leak, etc.
- Adjustments required to restore an emissions performance claim after failing an approved EPA or other authorized official emissions inspection or test.

What is Not Covered

- Adjustments performed to improve vehicle appearance or performance beyond normal standards.
- A scheduled maintenance adjustment/replacement item.
- Adjustments performed to correct improper or incorrect previous Dealer adjustments. HMA reimburses Dealers only once for an adjustment.

.....

AIR BAG

2011-2021 (5 years/60,000 miles)

What is Covered

- Defects in factory workmanship or materials.

What is Not Covered

- Deployment of air bag not relating to defect in material or workmanship.

AIR CONDITIONER

2011-2021 (5 years/60,000 miles)

What is Covered

- Defects in factory workmanship or materials.
- Components: Compressor, Expansion Valve, Thermostat, Receiver Dryer, Evaporator, Hoses, Condenser.

What is Not Covered

- Minor noises, vibrations, slight odors.
- Normal clutch cycling.
- Failure due to overcharge.
- Failure due to lack of lubricant.
- Failure due to improper Dealer installation.

AIR CONDITIONER REFRIGERANT RECHARGE

2011-2021 (1 year/Unlimited)

What is Covered

- Refrigerant charge is covered only if related to air conditioner system component failure.

What is Not Covered

- Refrigerant charge needed due to Dealer installation errors.
- Considered a customer maintenance responsibility.

ALIGNMENT, WHEEL

2011-2021 (1 year/12,000 miles)

What is Covered

- If the need is due to an original defect in material or workmanship or as part of a covered warrantable repair.

What is Not Covered

- Owner abuse.
- Rough road conditions.
- Normal wear.
- Normal maintenance service.

(E)

ALTERNATOR

2011-2021 (5 years/60,000 miles)

What is Covered

- Defects in factory workmanship or materials.

What is Not Covered

- Failure due to improper driving habits, lack of maintenance, improper engine adjustment.
- Stripped threads due to improper torquing.

(P)

AXLE SHAFTS (FRONT)

2011-2021 (5 years/60,000 miles)

2011-2021 (Original Owner) (10 years/100,000 miles)

What is Covered

- Defects in factory workmanship or materials of the front axle and constant velocity joints.

What is Not Covered

- Vehicle abuse.
- Failure to correct torn boot, resulting in road abrasive entry.
- Vehicle accident.

.....

(P)

AXLE SHAFTS (REAR)

2011-2021 (5 years/60,000 miles)

2011-2021 (Original Owner) (10 years/100,000 miles)

What is Covered

- Defects in factory workmanship or materials of the rear axle and constant velocity joints.

What is Not Covered

- Vehicle abuse or accident.
- Failure to correct torn boot, resulting in road abrasive entry.

.....

BATTERY, ORIGINAL EQUIPMENT (12 V)

2011-2015 (A) (3 years/Unlimited)

PLEASE REFER TO SECTION 5.2 OF THE WARRANTY P & P FOR MORE DETAILED INSTRUCTIONS ON THE BATTERY POLICY.

2016-2021 (3 years/36,000 miles) (no proration)

What is Covered

- Defects in factory workmanship or materials.
- Recharging due to a warrantable defect.

What is Not Covered

- Damages caused by recharging or mishandling.
- Recharging due to customer negligence.
- Breakage of container, cover or parts.
- Damage due to improper jump starting or improper service procedures.
- Damage due to freezing.
- Consequential damage due to any of the above.

(A) Labor is covered 36 months. Full cost of battery covered 24 months. 25% of battery cost covered 25-36 months.

(H)**BATTERY, HYBRID/ELECTRIC (See “2012-2019 Lifetime Hybrid Battery Warranty”)***2011 (Original & Subsequent Owner) (10 years/100,000 miles)**2012-2019 (Original Owner) (Lifetime)**2012-2019 (Subsequent Owner) (10 years/100,000 miles)**2012-2021 (CA Emission States Only) (10 years/150,000 miles)***2020-2021 (Original & Subseq. Owner) (10 years/100,000 miles)***What is Covered**

- Defects in factory workmanship or materials.

What is Not Covered

- Damage caused by customer negligence, modification or tampering.
- Damage due to blockage or water intrusion into the air intake at the rear shelf.

**Starting with the 2012MY - 2015MY Sonata Hybrid certified as a SULEV/PZEV, the 2016MY - 2019MY Sonata Plug-in Hybrid certified as a SULEV/PZEV, TZE, the 2018MY - 2021MY Ioniq Plug-in Hybrid certified as a SULEV/PZEV/TZE, and the 2021 Santa Fe Plug-in Hybrid certified as a TZE, the Hybrid Battery is covered 10 years/150,000 miles under California Emissions Coverage. Vehicles certified as a SULEV/PZEV/TZE must be sold, registered and operated in California or any state that adopts the California Emissions warranty provisions in order to receive 10 years/150,000 miles coverage. Certified vehicles are VIN specific, be sure to check the Hyundai WebDCS Warranty Vehicle Information screen to identify the emission type.*

BATTERY, REPLACEMENT (12V)*2011-2021 (4 years/Unlimited) (A)***What is Covered**

- Defects in factory workmanship or materials.
- Recharging due to a warrantable defect.

What is Not Covered

- Damages caused by recharging or mishandling.
- Recharging due to customer negligence.
- Breakage of container, cover or parts.
- Damage due to improper jump starting or improper service procedures.
- Damage due to freezing.
- Consequential damage due to any of the above.

(A) The cost of battery & labor (if dealer installed) is covered 100% for the first 12 months. During months 13 through 48, the cost of the battery is prorated and labor is NOT covered (see proration chart in Warranty Claim Processing Manual).

(P)

BEARINGS, FRONT HUB

2011-2021 (5 years/60,000 miles)

2011-2021 (Original Owner) (10 years/100,000 miles)

What is Covered

- Defects in factory workmanship or materials.

(P)

BEARINGS, REAR HUB

2011-2021 (5 years/60,000 miles)

2011-2021 (Original Owner) (10 years/100,000 miles)

What is Covered

- Defects in factory workmanship or materials.

(A)

BELT, V, ADJUST

2011-2021 (1 year/12,000 miles)

What is Covered

- Adjustment for proper operation.

What is Not Covered

- Damage resulting from improper adjustment or tightening.
- Physical damage (cut).
- Glazing, noise.

BELT, V

2011-2021 (1 year/12,000 miles)

What is Covered

- Defects in factory workmanship or materials.
- Failures as a result of a related component failure.

What is Not Covered

- Damage resulting from improper adjustment or tightening.
- Physical damage (cut).
- Glazing, noise.

BLUE LINK

2012-2021 (5 years/60,000 miles)

What is Covered

- Defects in factory workmanship or materials.
- Parts Hardware.
- Wire harness defects.
- Blue Link unit defects (TMU, rear view mirror, antenna).

What is Not Covered

- Normal cellular reception problems due to geographic and/or atmospheric conditions.

BLUETOOTH SYSTEM

2011-2015 (All models, excluding Equus) (3 years/36,000 miles)

2011-2016 (Equus) (5 years/60,000 miles)

2016-2021 (All models) (5 years/60,000 miles)

What is Covered

- Defects in factory workmanship or materials.
- Parts hardware.
- Wire harness defects.
- Bluetooth unit defects.
- Module (HFM).
- Bezel defects.

What is Not Covered

- Customer abuse.
- Accidents.
- Water intrusion.

BRAKE DRUM, TURN OR REPLACE

2011-2021 (5 years/60,000 miles)

What is Covered

- Resurfacing drums or replacing drums if necessary, to meet specifications, unless otherwise prohibited by state or local laws.

What is Not Covered

- Damage from lack of maintenance.
- Damage to drum, caused by brake shoe wear.
- Replacing prior to resurfacing.
- Rust.
- Overcutting.
- Overheating.

BRAKE PADS, LININGS

2011-2021 (1 year/12,000 miles)

What is Covered

- Defects in factory workmanship or materials.
- Replacement due to related warrantable defects such as rotors.

What is Not Covered

- Replacement of worn brake pads/linings due to normal wear (Normal wear is considered a Customer Maintenance item).

BRAKE ROTOR, TURN OR REPLACE

2011-2021 (5 years/60,000 miles)

What is Covered

- Resurfacing rotors or replacing rotors if necessary, to meet specifications, unless otherwise prohibited by state or local laws.

What is Not Covered

- Damage from lack of maintenance.
- Damage to rotor caused by brake pad wear.
- Rust, overcutting.
- Replacing prior to resurfacing.
- Overheating.

.....
BRAKE SYSTEM, BLEED

2011-2021 (5 years/60,000 miles)

What is Covered

- Bleeding system for proper brake operation.
- Bleeding as a result of a related component failure.
Covered up to the first brake fluid replacement interval.

What is Not Covered

- Bleeding required due to damage or maintenance operation.
- Damage to brake system and related components due to use of non-approved brake fluids.

.....
BULBS

2011-2021 (1 year/12,000 miles)

What is Covered

- Defects in factory workmanship or materials.

What is Not Covered

- Physical damage.
- Damage due to overcharging of battery.

For headlamp bulbs, see page 39.

.....
(P)

CAMSHAFT

2011-2021 (5 years/60,000 miles)

2011-2021 (Original Owner) (10 years/100,000 miles)

What is Covered

- Defects in factory workmanship or materials.

What is Not Covered

- Damage caused by poor lubrication due to improper maintenance.

CARPETING*2011-2021 (5 years/60,000 miles)***What is Covered**

- Defects in factory workmanship or materials.

What is Not Covered

- Materials which are cut, punctured by foreign objects, soiled, worn, burned, abused, or wear due to normal deterioration.

CHROME, STAINLESS STEEL TRIM, BRIGHT TRIM*2011-2021 (5 years/60,000 miles)***What is Covered**

- Defects in factory workmanship or materials.
- Securing due to defects in fasteners.

What is Not Covered

- Damages from collision, dents or scratches.
- Normal deterioration, weathering or discoloration.
- Cosmetic defects beyond 1 year/12,000 miles.

(A)**CLUTCH, MANUAL TRANSMISSION, ADJUST***2011-2021 (1 year/12,000 miles)***What is Covered**

- Adjustment to factory specifications for proper operation of clutch.

What is Not Covered

- Adjustment required due to abnormal driving habits which differ from those stated in the owner's manual.
- Adjustments outside of factory specifications.

(P)**CLUTCH, MANUAL TRANSMISSION, COVER AND HOUSING***2011-2021 (5 years/60,000 miles)**2011-2021 (Original Owner) (10 years/100,000 miles)***What is Covered**

- Defects in factory workmanship or materials.

What is Not Covered

- Vehicle abuse.
- Improper driving habits.

(P)

CLUTCH, MANUAL TRANSMISSION, DISC AND THROW-OUT BEARING

2011-2021 (5 years/60,000 miles)

2011-2021 (Original Owner) (10 years/100,000 miles)

What is Covered

- Defects in factory workmanship or materials.
- Friction material contaminated with oil resulting from a warrantable failure of a seal or gasket.

What is Not Covered

- Vehicle abuse.
- Improper driving habits.
- Lack of maintenance.
- Disc wear beyond 1 year/12,000 miles.

.....
COMEBACKS, REPEAT REPAIRS

N/A (No Warranty Coverage)

Claims due to improper repairs or improper diagnosis are the Dealer's responsibility and are not covered. Claims found to be comebacks/repeat repairs are subject to denial and/or chargeback.

.....
(P)

CONSTANT VELOCITY JOINTS, FRONT DRIVE AXLE

2011-2021 (5 years/60,000 miles)

2011-2021 (Original Owner) (10 years/100,000 miles)

What is Covered

- Defects in factory workmanship or materials.

What is not covered

- Vehicle abuse.
- Poor driving habits.
- Rock/gravel damage.
- Failure to correct torn boot, resulting in road abrasive entry.

CORROSION, PERFORATION

2011-2021 (7 years/unlimited miles)

What is Covered

- Defects in factory workmanship or materials.
- Rust through of body panels from the inside out, resulting in the formation of a visible hole in the outside painted body.

What is Not Covered

- Corrosion due to accidents or damage from stone chipping, airborne "fallout", tree sap, hail.
- Perforation of internal or underside sheet metal panels.
- Cosmetic or surface corrosion.

.....
(P)

CYLINDER HEAD AND INTERNAL PARTS

2011-2021 (5 years/60,000 miles)

2011-2021 (Original Owner) (10 years/100,000 miles)

What is Covered

- Defects in factory workmanship or materials.

What is Not Covered

- Any failure clearly attributed to improper maintenance or poor driving habits.

DIAGNOSTIC TIME

Labor Op specific (Included in Labor Ops.)

Normal diagnostic time is included in each LTS Operation. It is reimbursable separately when specified in the LTS Manual and the proper diagnostic equipment such as GDS is used.

.....
(P)

DIFFERENTIAL AND ALL INTERNAL PARTS

2011-2021 (5 years/60,000 miles)

2011-2021 (Original Owner) (10 years/100,000 miles)

What is Covered

- Defects in factory workmanship or materials.

What is Not Covered

- Any failure clearly attributed to improper maintenance or poor driving habits.

(A)

DOOR CLEARANCE, ADJUST

2011-2021 (1 year/12,000 miles)

What is Covered

- Adjustment for proper operation of door.

What is Not Covered

- Adjustment required due to accident, abuse or damage caused by outside force.

.....
ELECTRONIC SHORTS, OPEN CIRCUITS

2011-2021 (5 years/60,000 miles)

What is Covered

- Defects in factory workmanship or materials.

What is Not Covered

- Short or open circuits due to the installation of accessories, such as driving lamps and security alarms.
- Short or open circuit caused by improper repair.

.....
EMERGENCY REPAIR

2011-2021 (5 years/60,000 miles)

What is Covered

- Any warrantable repair.
- Emergency means that the vehicle is inoperable or unsafe and an authorized Hyundai Dealer is not available due to time of day or impractical distances.

What is Not Covered

- Customer use of local non-Hyundai shop as a personal convenience when a Hyundai dealership is readily available. Repair of non-warrantable occurrences.

.....
(P)

ENGINE AND ALL INTERNAL PARTS

2011-2021 (5 years/60,000 miles)

2011-2021 (Original Owner) (10 years/100,000 miles)

What is Covered

- Defects in factory workmanship or materials.

What is Not Covered

- Customer abuse, such as lack of oil or overheat. Lack of maintenance.
- Any failure clearly attributable to improper maintenance or improper driving habits.

(P)

ENGINE MOUNTS

2011-2021 (5 years/60,000 miles)

2011-2021 (Original Owner) (10 years/100,000 miles)

What is Covered

- Defects in factory workmanship or materials.

What is Not Covered

- Any failure clearly attributable to improper driving habits.

.....
ENGINE TUNE-UP

N/A (Not covered)

Considered owner's maintenance responsibility.
.....

(P) (E)

EXHAUST, MANIFOLD

2011-2021 (5 years/60,000 miles)

2011-2021 (Original Owner) (10 years/100,000 miles)

What is Covered

- Defects in factory workmanship or materials.

What is Not Covered

- Failure due to improper driving habits, lack of maintenance, improper engine adjustment.
 - Stripped threads due to improper torquing.
-

(A)

FICD (FAST IDLE CONTROL DEVICE), ADJUST

2011-2021 (1 year/12,000 miles)

What is Covered

- Adjustment for proper operation.

What is Not Covered

- Adjustments resulting from non-factory air conditioning installation.
-

FILTERS - OIL, FUEL, AIR

2011-2021 (To First Scheduled Maintenance.)

What is Covered

- Defects in factory workmanship or materials up to the first scheduled replacement interval.

What is Not Covered

- Replacement as normal maintenance.

(P)

FLY WHEEL

2011-2021 (5 years/60,000 miles)

2011-2021 (Original Owner) (10 years/100,000 miles)

What is Covered

- Defects in factory workmanship or materials.

What is Not Covered

- Damage due to customer abuse.
-

(A)

FUEL FILLER DOOR, ADJUST

2011-2021 (1 year/12,000 miles)

What is Covered

- Adjustment for proper operation of fuel filler door.

What is Not Covered

- Customer abuse.
 - Damage due to external force.
-

(E)

FUEL INJECTORS

2011-2021 (5 years/60,000 miles)

What is Covered

- Defects in factory workmanship or materials.

What is Not Covered

- Fuel contamination or improper fuel usage resulting in fuel injection failure.
-

(E)

FUEL PUMP

2011-2021 (5 years/60,000 miles)

What is Covered

- Defects in factory workmanship or materials.

What is Not Covered

- Fuel contamination or improper fuel usage resulting in fuel injection failure.

(E)

FUEL TANK AND LINES

2011-2021 (5 years/60,000 miles)

What is Covered

- Defects in factory workmanship or materials.

What is Not Covered

- Fuel contamination or improper fuel usage resulting in fuel pump failure.
- Fuel lines damaged by accident.

.....
FUSES

2011-2021 (1 year/12,000 miles)

What is Covered

- Defects in factory workmanship or materials.

What is Not Covered

- Physical damage.
 - Damage due to overcharging of battery.
-

(P)

GASKETS, DRIVE TRAIN

2011-2021 (5 years/60,000 miles)

2011-2021 (Original Owner) (10 years/100,000 miles)

What is Covered

- Defects in factory workmanship or materials.

What is Not Covered

- No coverage when required as part of normal maintenance service function.

(A)

GEAR BOX, PRELOAD ADJUST

2011-2021 (1 year/12,000 miles)

What is Covered

- Adjustment to factory specifications.

What is Not Covered

- Adjustment other than to factory specifications.

.....
GLASS

2011-2021 (5 years/60,000 miles)

What is Covered

- Air bubbles, stress crack, separation of laminations, distortion.

What is Not Covered

- Chips, breakage, scratches, nicks, improper repairs, wiper damage, sand blast.
- Road hazards.

.....
(A)

GLASS, DOOR ADJUST

2011-2021 (1 year/12,000 miles)

What is Covered

- Adjustment for proper operation of door glass.

What is Not Covered

- Wind noises which are considered to be characteristic of the vehicle.
- Damage due to abuse or break in attempts.
- Water leakage from non-conventional water sources.

.....
(A)

GLOVE BOX DOOR, ADJUST

2011-2021 (1 year/12,000 miles)

What is Covered

- Adjustment for proper operation.

What is Not Covered

- Realignment due to forced entry or customer abuse.

(A)

HEADLAMP, ADJUST

2011-2021 (1 year/12,000 miles)

What is Covered

- Adjustment to factory specifications.

What is Not Covered

- Adjustment required due to unusual loading conditions.
- Physical damage.
- Accident.
- Road hazards.
- Adjustment required due to vehicle modification.

.....
HEADLAMP, ASSEMBLY

2011-2021 (5 years/60,000 miles)

What is Covered

- Defects in factory workmanship or materials.

What is Not Covered

- Physical damage such as holes, cracks, nicks or road hazards.

.....
HEADLAMP BULBS - HIGH/LOW BEAM

2011-2021 (3 years/36,000 miles)

What is Covered

- Defects in factory workmanship or materials.

What is Not Covered

- Physical damage.

.....
(A)

HOOD CLEARANCE, ADJUST

2011-2021 (1 year/12,000 miles)

What is Covered

- Adjustment for proper clearance and operation.

What is Not Covered

- Adjustment required due to accident, abuse or damage caused by outside force.

HOSES, COOLANT

2011-2021 (5 years/60,000 miles)

What is Covered

- Defects in factory workmanship or materials.

What is Not Covered

- Replacement as a scheduled maintenance item.
- Damage from contact with chemicals, solvents.

.....
(E)

IGNITION COIL

2011-2021 (5 years/60,000 miles)

What is Covered

- Defects in factory workmanship or materials.

What is Not Covered

- External damage.

.....
(P) (E)

INTAKE MANIFOLD

2011-2021 (5 years/60,000 miles)

2011-2021 (Original Owner) (10 years/100,000 miles)

What is Covered

- Defects in factory workmanship or materials.

What is Not Covered

- Stripped threads due to improper torquing.

.....
(E)

INTERCOOLER

2011-2021 (5 years/60,000 miles)

What is Covered

- Defects in factory workmanship or materials.

What is Not Covered

- Failure due to improper driving habits, lack of maintenance, improper engine adjustment.
- Damage caused by accident, abuse, or external force.

(P)

MANUAL TRANSMISSION

2011-2021 (5 years/60,000 miles)

2011-2021 (Original Owner) (10 years/100,000 miles)

Includes Case, all Internal Parts, Seals, Shift Linkage.

What is Covered

- Defects in factory workmanship or materials.

What is Not Covered

- Owner abuse.
- Lack of maintenance.
- Improper lubrication.
- Overheating.
- Damage to transmission as a result of quick, repeated forward/reverse shifting; vehicle stuck in mud, snow, sand or impact.

.....

MODIFICATIONS

N/A (Not Covered)

Modification of the vehicle does not void the warranty on the vehicle. The warranty is voided for those components/parts that are modified or if the failure of a genuine Hyundai component/part is caused by the modification.

MOULDINGS, ALIGNMENT

2011-2021 (1 year/12,000 miles)

What is Covered

- Alignment for proper appearance.

What is Not Covered

- Alignment required due to accident, abuse or damage by outside force.

NAVIGATIONAL SYSTEM

2011-2015 (All models, excluding Equus) (3 years/36,000 miles)

2011-2016 (Equus) (5 years/60,000 miles)

2016-2021 (All models) (5 years/60,000 miles)

What is Covered

- Defects in factory workmanship or materials.
- Parts hardware.
- Head unit.
- Bezel trim.
- Antenna.
- Wire harness.
- Software failure.

What is Not Covered

- Poor radio reception quality.
- Customer abuse.
- Accidents.
- Outdated database due to new construction, etc.

OIL, FLUIDS AND LUBRICANTS

2011-2021 (N/A)

What is Covered

- When required in conjunction with a repair covered under warranty.

What is Not Covered

- Replacement during normal maintenance.
- Normal consumption.

(P)

OIL PAN ASSEMBLY

2011-2021 (5 years/60,000 miles)

2011-2021 (Original Owner) (10 years/100,000 miles)

What is Covered

- Defects in factory workmanship or materials.

What is Not Covered

- Owner abuse, damage caused by outside force.
- Stripped threads.

(P)

OIL PUMP

2011-2021 (5 years/60,000 miles)

2011-2021 (Original Owner) (10 years/100,000 miles)

What is Covered

- Defects in factory workmanship or materials.

What is Not Covered

- Lack of maintenance.
- Improper lubrication or additives.

.....
PAINT

2011-2021 (3 years/36,000 miles*)

What is Covered

- Defects in factory workmanship / materials which results in a significant unsightly appearance or affect the value of the vehicle.

What is Not Covered

- Damages due to fall out, chips, car washes, acid rain, accidents, scratches, stains, foreign material or substances.
- Damages caused by bird or insect droppings.
- Normal wear, fade, weathering.
- Damage from excessive or improper polishing.
- Minor imperfections which are considered to be commercially acceptable such as slight "orange peeling", color and luster variations.

**Please refer to Policy & Procedures Manual or Owner's Handbook & Warranty Information for more details.*
.....

(H)

POWER CONTROL UNIT, HYBRID

2011-2021 (10 years/100,000 miles)

What is Covered

- Defects in factory workmanship or materials.

What is Not Covered

- Damage caused by customer negligence, modification or tampering.

RADIATOR

2011-2021 (5 years/60,000 miles)

What is Covered

- Defects in factory workmanship or materials.
- Radiator leaks may be soldered if the repair will return the radiator to as-new condition.

What is Not Covered

- Damage due to improper anti-freeze/coolant mixture, lack of maintenance, external damage or accident, contamination due to improper additives.

RADIO AND SOUND SYSTEMS

2011-2015 (All models, excluding Equus) (3 years/36,000 miles)

2011-2016 (Equus) (5 years/60,000 miles)

2016-2021 (All models) (5 years/60,000 miles)

What is Covered

- Defects in factory workmanship or materials.
- Station drifting, fade, noise, no scan/seek, no memory.

What is Not Covered

- Normal reception problems due to geographic and/or atmospheric conditions.

Equus ONLY	Model Year	Coverage
Radio, Sound, & Entertainment Systems	2011-2016	5 years/60,000 miles
All Other Models	Model Year	Coverage
Radio, Sound, & Entertainment Systems	2011-2015	3 years/36,000 miles
	2016-2021	5 years/60,000 miles
Equus ONLY	Model Year	Coverage
Speakers, Wiring & Antenna	2011-2016	5 years/60,000 miles
All Other Models	Model Year	Coverage
Speakers, Wiring & Antenna	2011-2021	5 years/60,000 miles

RENTAL CARS

***Refer to Hyundai Policies & Procedures (P&P) Manual*

Rental vehicles are only covered if there is a corresponding paid Warranty claim/Campaign claim.

ROAD TESTING

Labor Op specific (Included In Labor Ops.)

Time allowance is included in appropriate labor operations in the Labor Time Standard Manual.

.....
(P)

ROCKER COVER

2011-2021 (5 years/60,000 miles)

2011-2021 (Original Owner) (10 years/100,000 miles)

What is Covered

- Defects in factory workmanship or materials.

What is Not Covered

- Damage or warping due to improper tightening.
- Damage due to external force.

.....
(P)

SEALS, DRIVE TRAIN

2011-2021 (5 years/60,000 miles)

2011-2021 (Original Owner) (10 years/100,000 miles)

What is Covered

- Defects in factory workmanship or materials.

What is Not Covered

- No coverage when required as part of normal maintenance service function.

SEAT BELTS

2011-2021 (5 years/60,000 miles)

What is Covered

- Defects in factory workmanship or materials.

What is Not Covered

- Customer abuse.
- Replacement after an accident.
- Contamination from a foreign material.

SHOCK ABSORBER, STRUT

2011-2021 (5 years/60,000 miles)

What is Covered

- Defects in factory workmanship or materials.

What is Not Covered

- Customer abuse.
- Accident damage.

(E)

SPARK PLUGS

2011-2021 (To First scheduled replacement, or 5 years/60,000 miles, whichever comes first)

What is Covered

- Defects in factory workmanship or materials.
- Covered up to the first replacement interval.

What is Not Covered

- Replacement for scheduled maintenance.
 - Incorrect fuel usage.
 - External damage.
-

(H)

STARTER / GENERATOR, HYBRID

2011-2021 (10 years/100,000 miles)

What is Covered

- Defects in factory workmanship or materials.

What is Not Covered

- Failure due to improper driving habits, lack of maintenance, improper engine adjustment.
 - Damage caused by customer negligence, modification or tampering.
-

(A)

TAILGATE & TRUNK CLEARANCE, ADJUST

2011-2021 (1 year/12,000 miles)

What is Covered

- Adjustment for proper clearance and operation.

What is Not Covered

- Adjustment required due to accident, abuse, damage caused by external force.
-

(A)

THROTTLE LINKAGE, TRANSMISSION, ADJUST

2011-2021 (1 year/12,000 miles)

What is Covered

- Adjustment to factory specifications.

What is Not Covered

- Adjustment required due to dealer installation of air conditioner or cruise control.

(E)**THROTTLE POSITION, SENSOR***2011-2021 (5 years/60,000 miles)***What is Covered**

- Defects in factory workmanship or materials.

What is Not Covered

- External damage.

TIMING BELT*2011-2021 (5 years/60,000 miles*)***What is Covered**

- Defects in factory workmanship or materials.

What is Not Covered

- External damage.

() Original Timing Belt covered up to 1st required scheduled maintenance replacement.*

(P)**TIMING GEARS, COVER***2011-2021 (5 years/60,000 miles)**2011-2021 (Original Owner) (10 years/100,000 miles)***What is Covered**

- Defects in factory workmanship or materials.

What is Not Covered

- External damage.

(A)**TIRE BALANCING***2011-2021 (1 year/12,000 miles)***What is Covered**

- Replacement is covered only if related to defect of kit components.

What is Not Covered

- Replacement for kit usage.

TIRE MOBILITY KIT

2012-2021 (5 years/60,000 miles)

What is Covered

- Towing needs for warrantable repairs which affect safety or disables the vehicle. Customers should be referred to Hyundai Roadside Assistance (800) 243-7766.

What is Not Covered

- Towing

.....
TIRE ROTATION

N/A (Not warranty)

.....
TIRES

N/A (Warrantied Separately)

Warrantied separately by the tire manufacturer. Hyundai Dealers are requested to assist Hyundai customers by contacting Hyundai's Tire Program Vendor for applicable Manufacturer's tire coverage and claim submission process.

.....
(A)

TOE-IN, ADJUST

2011-2021 (1 year/12,000 miles)

What is Covered

- Adjustment to factory specifications.

What is Not Covered

- Damage due to road condition, curb strikes, pothole impact or accident.

.....
(P)

TORQUE CONVERTER AND HOUSING

2011-2021 (5 years/60,000 miles)

2011-2021 (Original Owner) (10 years/100,000 miles)

What is Covered

- Defects in factory workmanship or materials.

What is Not Covered

- Failure due to improper lubrication.

TOWING

2011-2021 (5 years/60,000 miles)

What is Covered

- Towing covered for warrantable repairs which affect safety or disables the vehicle. Customers should be referred to Hyundai Roadside Assistance (800) 243-7766.

What is Not Covered

- Towing for non-warrantable repairs or for repairs which do not impair safety or driveability of vehicle.

.....
(P)

TRANSFER CASE & ALL INTERNAL PARTS

2011-2021 (5 years/60,000 miles)

2011-2021 (Original Owner) (10 years/100,000 miles)

What is Covered

- Defects in factory workmanship or materials.

What is Not Covered

- Owner abuse.
- Lack of maintenance.
- Improper lubrication.

.....
(H)

TRANSMISSION & TRACTION MOTOR, HYBRID

2011-2021 (10 years/100,000 miles)

What is Covered

- Defects in factory workmanship or materials.

What is Not Covered

- Owner abuse.
- Lack of maintenance.
- Improper lubrication.
- Overheating.
- Damage to transmission and traction motor as a result of quick, repeated forward/reverse shifting; vehicle stuck in snow, mud, sand, etc.
- Damage caused by customer negligence, modification or tampering.

.....
TRANSPORTATION DAMAGE

N/A (Not Warranty)

May be claimed on a transportation claim. Refer to the Warranty Policy & Procedures Manual (Transportation Claim Filing Procedure) for details.

TRIM, BRIGHT METAL EXTERIOR

2011-2021 (5 years/60,000 miles)

What is Covered

- Defects in factory workmanship or materials.

What is Not Covered

- Normal deterioration, weathering or discoloration.
- Damage from collision.
- Dents, scratches.
- Cosmetic defects beyond 1 year/12,000 miles.

.....

TUNE-UP

N/A (Not warranty item)

Considered owner's maintenance responsibility.

.....

(P) (E)

TURBOCHARGER

2011-2021 (5 years/60,000 miles)

2011-2021 (Original Owner) (10 years/100,000 miles)

What is Covered

- Defects in factory workmanship or materials.

What is Not Covered

- Failure due to improper driving habits, lack of maintenance, improper engine adjustment.
 - Damage caused by accident, abuse, or external force.
 - Stripped threads due to improper torquing.
-

UPHOLSTERY (SEAT COVERS)

2011-2021 (5 years/60,000 miles)

What is Covered

- Defects in factory workmanship or materials.

What is Not Covered

- Materials which are cut, punctured by foreign objects, soiled, worn, burned, abused or wear due to normal deterioration.

(P)

WATER PUMP

2011-2021 (5 years/60,000 miles)

2011-2021 (Original Owner) (10 years/100,000 miles)

What is Covered

- Defects in factory workmanship or materials.

What is Not Covered

- Failure due to lack of coolant or improper belt tension.

.....
WEAR ITEMS

N/A (Not Warranty Item)

Normal wear is not considered a warrantable condition.

Defects in material and/or workmanship are covered under the Hyundai warranties.

.....
(A)

WHEEL BALANCE

2011-2021 (1 year/12,000 miles)

What is Covered

- Wheel balance, if the need is due to a defect in material or factory workmanship.

What is Not Covered

- Owner abuse.
- Accident.
- Rough road conditions.
- Normal maintenance service.
- Aftermarket non-Hyundai approved wheels.

.....
WIPER BLADE REFILLS

2011-2021 (1 year/12,000 miles)

What is Covered

- Defects in factory workmanship or materials.

What is Not Covered

- Worn rubber.
- Damage due to acid rain, ozone, environmental exposure.

Vehicle Classification Codes

A01 (CLASS I):

Vehicle repaired - Sold as new, full warranty applies (including 10/100 powertrain for original owner only).

A02 (CLASS II):

Vehicle repaired - Sold as used, full warranty applies (including 10/100 powertrain for original owner only).

A03 (CLASS III):

Vehicle donated - No warranty, except recalls/campaigns, emissions**, hybrid battery, and hybrid system components.

A04 (CLASS IV):

Vehicle reported scrapped - No warranty, except recalls/campaigns, emissions**, hybrid battery, and hybrid system components.

A05 (CLASS V):

Vehicle flood damage - No warranty, except recalls/campaigns, emissions**, hybrid battery, and hybrid system components.

A06 (CLASS VI):

Vehicle repaired - Sold as used, full warranty applies (including 10/100 powertrain for original owner only), no paint warranty.

A07 (CLASS VII):

Vehicle stolen - No warranty, except recalls/campaigns, emissions**, hybrid battery, and hybrid system components.

A08 (CLASS VIII):

Vehicle rebuilt - No warranty, except recalls/campaigns, emissions**, hybrid battery, and hybrid system components.

A09 (CLASS IX):

Vehicle mileage altered - No warranty, except recalls/campaigns, emissions**, hybrid battery, and hybrid system components.

A10 (CLASS X):

Vehicle dismantled - No warranty, except recalls/campaigns, emissions**, hybrid battery, and hybrid system components.

A11 (CLASS XI):

Vehicle lemon law – Full warranty applies, no 10/100 powertrain.

A12 (CLASS XII):

Vehicle exceeds 100,000 miles.

A13 (CLASS XIII):

Vehicle previously had a branded title or was flagged, no current brand or flag on vehicle. *(Temporary flag, HMA use only)

A14 (CLASS XIV):

Vehicle not repaired/sold used - Full warranty applies (including 10/100 powertrain for original owner only), no paint warranty.

A15 (CLASS XV):

Vehicle sold at auction "As Is" - No warranty, except recalls/campaigns, emissions**, hybrid battery, and hybrid system components.

A16 (CLASS XVI):

Vehicle modified/racing - No warranty, except recalls/campaigns, emissions**, hybrid battery and hybrid system components.

A17 (CLASS XVII):

Vehicle powertrain damage - No powertrain warranty.

A18 (CLASS XVIII):

Fire Damage - H-103 vessel fire - No warranty

A19 (CLASS XIX):

Hail damage/repaired/used - Full warranty applies (including 10/100 powertrain for original owner only).

A20 (CLASS XX):

Special paint warranty for used vehicle - Contact Warranty (WCC 877-446-2922 or PA 844-371-3808).

A21 (CLASS XXI):

HMA Vehicle reported crushed - No warranty and NO RECALLS/CAMPAIGNS.

A98 (DLR):

Dealer must provide Warranty (WCC 877-446-2922 or PA 844-371-3808) with owner information.

A99 (DLR):

Dealer must contact Warranty (WCC 877-446-2922 or PA 844-371-3808) before starting any repairs.

****Emissions claim will be denied if part failure is due to improper or neglected maintenance.**

Battery Proration Chart

ORIGINAL EQUIPMENT BATTERY PRORATION CHART FOR 2011 - 2015 MODEL YEAR VEHICLES ONLY *NO PRORATION ON 2016 - 2021 MODEL YEAR VEHICLES		
Months In Service (up to)	% that Hyundai reimburses Dealer based on Dealer net cost of battery	% that Customer is responsible for based on suggested price of battery
0 thru 24	100	0
25-36	25	75
REPLACEMENT BATTERY PRORATION CHART FOR 2011 - 2021 MODEL YEAR VEHICLES ONLY		
Months After Installation or Retail Purchase (up to)	% that Hyundai reimburses Dealer based on Dealer net cost of battery	% that Customer is responsible for based on suggested price of battery
01-12	100	0
13	73	27
14	71	29
15	69	31
16	67	33
17	65	35
18	63	37
19	60	40
20	58	42
21	56	44
22	54	46
23	52	48
24	50	50
25	48	52
26	46	54
27	44	56
28	42	58
29	40	60
30	37	63
31	35	65
32	33	67
33	31	69
34	29	71
35	27	73
36	25	75
37	23	77
38	21	79
39	19	81
40	17	83
41	15	85
42	13	87
43	11	89
44	8	92
45	6	94
46	4	96
47	2	98
48	0	100

System vs PA (Prior Approval) Return Codes

There are two ways in which a claim is returned. It is either a system generated return or it is manually returned by someone at HMA (PA). For more information, please review Section 12 in the Warranty Claims Processing Manual.

Claims Returned by the System are:

1xx Series Return Codes

2xx Series Return Codes

3xx Series Return Codes

4xx Series Return Codes

5xx Series Return Codes

Example(s):

170 Mileage/Date Discrepancy - Check RO and/or VIN

222 Uncompleted campaign exists on this vehicle

Claims Returned by PA are:

7xx Series Return Codes

8xx Series Return Codes

Example(s):

727 List applicable paint sublet labor op

823 Review PWA Comment(s) On Claim - PA CENTER

Foreign Vehicle Warranty Claims Contact Information

Please contact the applicable country of origin to verify the Warranty Coverage and obtain the Production Date and the Warranty Start Date:

- **Canada:** 800-461-5695
- **Guam:** 671-477-7807
- **Puerto Rico:** 787-999-3333

The **foreign vehicle warranty claim form** can be found on Hyundaidealer.com under the Service Tab > Documents Library> Warranty > Foreign Vehicle Warranty Claim Form (SVC-1053).

Note: *For any other additional information or questions related to foreign vehicle warranty claim submission, please contact the Warranty Help Line at 877-446-2922 or e-mail foreignclaims@hmausa.com.*

.....

Customer Pay Parts Warranty Information

- The **warranty** on all **customer pay parts** is **12 months/12,000 miles**.
- The **warranty** on all **over the counter parts** (where customer pays for the part and installs it themselves) is **12 months/unlimited mileage**.

Dealer's Notes:

Dealer's Notes:

Dealer's Notes Continued:

DEALER SUPPORT CONTACT:

Warranty Help Line

(877) 446-2922

Monday - Friday: 6:00 a.m. - 3:30 p.m., PST
warranty@hmausa.com

WTC Part Returns

(877) 446-2982

Monday - Friday: 6:30 a.m. - 3:30 p.m., PST
wtc@hmausa.com

Warranty Prior Approval Center

(844) 371-3808

Monday - Friday: 5:00 a.m. - 5:00 p.m., PST
Saturday: 6:00 a.m. - 3:00 p.m., PST
pa@hmausa.com

Foreign Vehicle Warranty Claims

Canada: 800-461-5695

Guam: 671-477-7807

Puerto Rico: 787-999-3333

Other questions: foreignclaims@hmausa.com
or (877) 446-2922