Dynamic Test Consistently

Issue #	Part Info	Group(s) Affected:		
6	Battery Tester	Service ☐ Parts ☐ Roadside Assistance ☐ Sales ☐ Vehicle delivery/Logistics ☐		

Condition:
1. Battery voltage reading indicated on tester was 12 volts, then went to zero volts, then 12 volts or could not get a reading at all.
2. Tester goes into dynamic test most of the time and battery fails consistently

Observed Situation:
The technician indicated every time a battery was tested it went into the “Dynamic Test” mode with the handheld tester. This would occur unless the tester was held at a certain angle. In another situation the tester was hooked up to a battery and would not detect a battery was present. Intermittently it would show 12v then zero volts.

Concern:
Either the cord or tester was faulty.

Suggested Change
It should be recognized when a tool has to be held a certain way for tests to proceed, or always provides a dynamic test there is probably something wrong with either the cable or tester. If the tester shows no battery connected, it is probably not a battery issue. If this is the condition, test against a known good battery.

Have the equipment refurbished if necessary.
If using a GR8, be mindful of using the proper gauge of an extension cord, as too small gauge could cause problems.

Dealer Concerns: