



Engine Support



CA503 : VEHICLE SERVICES | Wednesday, May 25, 2022

DANIEL LEE | Logout

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Important Info for Campaigns 953 or T3G

Posted Date: 10/30/2019 | Dept: All Departments

Please note the claim procedures for the below campaigns:

- Campaign **953** claims submissions for **ALL** applicable vehicles must be submitted as a **CAMPAIGN CLAIM**.
- Campaign **T3G** claims submitted for **2019MY** applicable vehicles must be submitted as a **WARRANTY CLAIM**. **All other applicable vehicles** (2011-2018 MY) must be submitted as a **CAMPAIGN CLAIM**.

In addition, some 953 **2019 MY vehicles** have already had the software installed, however that was an older version of the software and thus will not show in WebDCS as an open campaign. Use the GDS to determine if the software has been updated and, if needed, perform the update. If an additional update is required, HMA will support the submission of an additional 953 campaign claim.