

Your Hyundai Sonata is equipped with an engine using Gasoline Direct Injection (GDI) technology. Direct Injection offers more complete combustion by directly adding fuel to the combustion chamber as opposed to the intake manifold. With a more precise measurement of fuel injected into the combustion chamber, GDI technology creates a more complete combustion and reduced cylinder temperatures enabling a higher compression ratio, resulting in fuel efficiency gains and low-end torque gains. However, GDI engine durability can be more sensitive to the quality of fuel used and after-market air/oil filters than conventional gas engines. Fuel injectors can become clogged and engine carbon buildup can result under severe usage. Proper oil maintenance, as well as recommended use of genuine Hyundai oil and air filters, is therefore critical to ensuring maximum engine longevity.

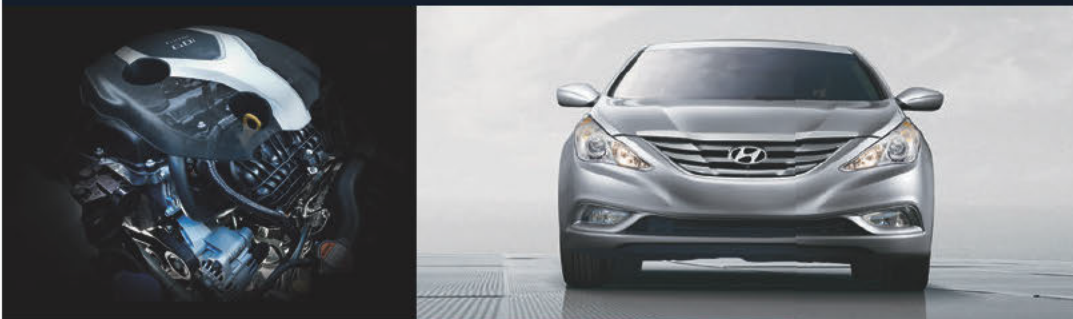
Some customers have experienced sluggish engine behavior, knocking noise, or, in more severe cases, loss of engine power, engine seizure, or stalls while driving.

The following are warning signs of an engine seizure or stall:

- ▶ Engine knocking
- ▶ Unusual engine noise, or
- ▶ Illumination of the oil warning lamp

If you have not already had your vehicle inspected, please contact your Hyundai dealer to schedule an appointment to have an engine inspection performed.

Hyundai has carefully studied whether oil circulation issues in 2011-14 Hyundai Sonatas could cause engine failures. A potential manufacturing assembly issue coupled with the lack of appropriate periodic maintenance by consumers can increase the risk of engine failure in high mileage vehicles. Reflecting its commitment to customer satisfaction, Hyundai has announced the following remedies to Sonata owners:



INFORMATION REDACTED
PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C.
552(B)(6)

▶ 2011-2012 MODEL YEAR SONATA OWNERS

Hyundai has initiated a recall campaign for 2011 and 2012 model year Sonata vehicles. The recall provides that Hyundai will inspect and, if necessary, replace the engine short block assembly free of charge. Particularly if they are experiencing sluggish engine performance, engine knocking noise due to a worn connecting rod bearing, or illumination of their check engine or oil warning lights, 2011-2012 Sonata owners should contact their Hyundai dealer to schedule an appointment to have their recall inspection performed. Further information can be found

including the ability to research whether this vehicle has already been inspected under the campaign or, alternatively, to schedule your campaign inspection on the website.

In addition, Hyundai has extended the Powertrain Warranty for the engine short block assembly to 10 years/120,000 miles from the date of first use for both original and subsequent owners of the vehicle. The extension of the Powertrain Warranty for the short block assembly covers the cost of an inspection of the engine short block and all repair costs. If you have not already had your vehicle inspected, please contact your Hyundai dealer to schedule an appointment to have an engine inspection performed. Further information about the inspection can be found at

▶ 2013-2014 MODEL YEAR SONATA OWNERS

Hyundai has initiated a recall campaign for 2013 and 2014 model year Sonata vehicles. The recall provides that Hyundai will inspect and, if necessary, replace the engine short block assembly free of charge. Particularly if they are experiencing sluggish engine performance, engine knocking noise due to a worn connecting rod bearing, or illumination of their check engine or oil warning lights, 2013-2014 Sonata owners should contact their Hyundai dealer to schedule an appointment to have their recall inspection performed. Further information can be found

including the ability to research whether this vehicle has already been inspected under the campaign or, alternatively, to schedule your campaign inspection on the website.

In addition, Hyundai has extended the Powertrain Warranty for the engine short block assembly to 10 years/120,000 miles from the date of first use for both original and subsequent owners of the vehicle. The extension of the Powertrain Warranty for the short block assembly covers the cost of an inspection of the engine short block and all repair costs. If you have not already had your vehicle inspected, please contact your Hyundai dealer to schedule an appointment to have an engine inspection performed. Further information about the inspection can be found at

If your vehicle does require an engine short block assembly repair, the Hyundai dealer will provide a loaner vehicle if requested. If a loaner vehicle is unavailable, Hyundai will provide full reimbursement of reasonable rental car expenses. Also, if you have to have your vehicle towed for an engine short block repair-during the extended Powertrain Warranty period, Hyundai will provide reimbursement of reasonable towing fees (though you may alternatively contact Roadside Assistance for towing). You may submit your reimbursement request and supporting documentation online at the above referenced websites.

Although prior inspections may not have found issues with your vehicle, if you experience engine knocking, unusual engine noise, or illumination of the oil lamp, please contact your Hyundai dealer to schedule an appointment to have an engine inspection performed.