

From: [Rahimpour, Ryan \(NHTSA\)](#)
To: [NHTSA ODI CRD](#)
Cc: [Howell, Rosa \(NHTSA\)](#); [Fleming, Sabrina \(NHTSA\)](#); [Reid, Randy \(NHTSA\)](#); [McKnight, Natosha \(NHTSA\)](#)
Subject: FW: File Request - Data Files Related to ARBOC Spirit of America Trolley Bus Fires
Date: Thursday, March 3, 2022 9:26:00 AM
Attachments: [image001.png](#)
[image002.png](#)
[image003.png](#)
[image004.png](#)
[image005.jpg](#)
[image006.jpg](#)
[image007.png](#)
[image008.png](#)
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[image010.png](#)
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[image012.png](#)
[image013.jpg](#)
[image014.png](#)
[image015.jpg](#)

Please add a copy of this email to PE21-002 in Artemis Internal Repository.



Regards,

Ryan Rahimpour
Safety Defects Engineer
Medium and Heavy Duty Vehicles Defects Division
Office of Defects Investigation
Department of Transportation
National Highway Traffic Safety Administration
1200 New Jersey Avenue SE., Washington, DC 20590
Office: 202-366-8756
Room W48-218

From: Rahimpour, Ryan (NHTSA)
Sent: Thursday, March 3, 2022 9:24 AM
To: CHRISTENSEN, MICHAEL R. <MCHRISTENSEN@lawa.org>
Cc: Neff, Joshua (NHTSA) <joshua.neff@dot.gov>
Subject: RE: File Request - Data Files Related to ARBOC Spirit of America Trolley Bus Fires

Good morning Mr. Christenson,

I am following up to see if you have obtained the status report from Exponent or not. Please send NHTSA a copy if you have received the report. We understand that the discussions among the parties are moving slowly, but we would like to have a copy of the status report if it is available. We are making this request under NHTSA's information gathering authority (49 U.S.C. 30166; 49 CFR Part 510) to assist the agency in understanding the scope and severity of the potential defect.

Please let me know if you have any questions.



Regards,

Ryan Rahimpour
Safety Defects Engineer
Medium and Heavy Duty Vehicles Defects Division
Office of Defects Investigation
Department of Transportation
National Highway Traffic Safety Administration
1200 New Jersey Avenue SE., Washington, DC 20590
Office: 202-366-8756
Room W48-218

From: CHRISTENSEN, MICHAEL R. <MCHRISTENSEN@lawa.org>
Sent: Wednesday, January 12, 2022 1:32 PM
To: Rahimpour, Ryan (NHTSA) <ryan.rahimpour@dot.gov>
Cc: Neff, Joshua (NHTSA) <joshua.neff@dot.gov>
Subject: RE: File Request - Data Files Related to ARBOC Spirit of America Trolley Bus Fires

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Ryan,

There is no final report yet from Exponent. We hope to obtain a status report next week on the issue and will share that once we receive it. The trolley fleet remains out of service and has been replaced with about 20 conventional shuttles and buses of various configurations, all CNG powered. This substitute fleet has been performing well without any equipment-related accidents or incidents. Discussions among the parties are moving slowly as they are in the context of legal action, so I don't see a final resolution anytime soon.

I hope to be able to provide more information shortly.

Michael R. Christensen
Deputy Executive Director, Operations and Maintenance
Los Angeles World Airports
424-646-5111 (o)
310-880-4882 (c)
mchristensen@lawa.org



From: Rahimpour, Ryan (NHTSA) <ryan.rahimpour@dot.gov>
Sent: Wednesday, January 12, 2022 5:20 AM
To: CHRISTENSEN, MICHAEL R. <MCHRISTENSEN@lawa.org>
Cc: Neff, Joshua (NHTSA) <joshua.neff@dot.gov>
Subject: RE: File Request - Data Files Related to ARBOC Spirit of America Trolley Bus Fires

This message originated from an external email system. Exercise caution.

Good morning Mr. Christenson,

I am following up on the two previous emails I sent you regarding Exponent's final analysis of your fleet's thermal incidents.

- Is there any final report from Exponent or any other party regarding these fires that you can share with us?

- What is the final status of the grounded trolleys? Are those trolleys back in service again?
- What is the final conclusion/discussion between the LAWA and Arboc regarding these thermal incidents?

Any information that you have will help us better understand and proceed with this investigation.



Regards,

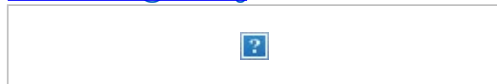
Ryan Rahimpour
 Safety Defects Engineer
 Medium and Heavy Duty Vehicles Defects Division
 Office of Defects Investigation
Department of Transportation
National Highway Traffic Safety Administration
 1200 New Jersey Avenue SE., Washington, DC 20590
 Office: 202-366-8756
 Room W48-218

From: CHRISTENSEN, MICHAEL R. <MCHRISTENSEN@lawa.org>
Sent: Monday, October 4, 2021 12:50 PM
To: Rahimpour, Ryan (NHTSA) <ryan.rahimpour@dot.gov>
Cc: Neff, Joshua (NHTSA) <joshua.neff@dot.gov>
Subject: RE: File Request - Data Files Related to ARBOC Spirit of America Trolley Bus Fires

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Thanks for your continued work on this issue. I will pass this request on to the legal group who is working with Exponent and request their response directly to you.

Michael R. Christensen
 Deputy Executive Director, Operations and Maintenance
 Los Angeles World Airports
 424-646-5111 (o)
 310-880-4882 (c)
mchristensen@lawa.org



From: Rahimpour, Ryan (NHTSA) <ryan.rahimpour@dot.gov>
Sent: Monday, October 4, 2021 8:22 AM
To: CHRISTENSEN, MICHAEL R. <MCHRISTENSEN@lawa.org>
Cc: Neff, Joshua (NHTSA) <joshua.neff@dot.gov>
Subject: RE: File Request - Data Files Related to ARBOC Spirit of America Trolley Bus Fires

This message originated from an external email system. Exercise caution.

Good morning Mr. Christensen,

The National Highway Traffic Safety Administration (NHTSA) Office of Defects Investigation (ODI) opened investigation PE21-002, to investigate allegations of thermal events/fires in your LAX ARBOC Spirit of America trolley buses. We have received and been analyzing the response provided by ArboC. We became aware that there is a separate ongoing investigation by Exponent on behalf of LAWA regarding the alleged fires. This office is interested in reading that report when it becomes available to you to further assist us in this investigation. We are making this request under NHTSA's information gathering authority (49 U.S.C. 30166; 49 CFR Part 510) to assist the agency in understanding the scope and severity of the potential defect.

Please let me know if you have any questions.



Regards,

Ryan Rahimpour
Safety Defects Engineer
Medium and Heavy Duty Vehicles Defects Division
Office of Defects Investigation
Department of Transportation
National Highway Traffic Safety Administration
1200 New Jersey Avenue SE., Washington, DC 20590
Office: 202-366-8756
Room W48-218

From: CHRISTENSEN, MICHAEL R. <MCHRISTENSEN@lawa.org>

Sent: Thursday, August 27, 2020 12:50 PM

To: Rahimpour, Ryan (NHTSA) <ryan.rahimpour@dot.gov>

Cc: York, Bruce (NHTSA) <Bruce.York@dot.gov>; Bowker, Kyle (NHTSA) <Kyle.Bowker@dot.gov>; HAINES, ROBERT <rhaines@lawa.org>; JAMISON, ANGELA M. <AJAMISON@lawa.org>

Subject: RE: File Request - Data Files Related to ARBOC Spirit of America Trolley Bus Fires

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Mr. Rahimpour,

Thanks for your interest in this issue. These fires posed significant danger to our passengers and staff, and we have been extremely fortunate that no injuries have occurred. Until we establish, once and for all, the safety of these units, the entire fleet of ARBOC-built trolleys have been taken out of service causing us considerable disruption and expense.

We do not agree with much of what is noted below related to the individual incidents, presumably from information provided by ARBOC, based on our observations and investigations. In particular, we believe the December and January incidents were related. The cause of the June incident has not been determined, so making the statement that that incident is unrelated is premature.

ARBOC, along with others, were allowed to inspect the units damaged and destroyed in the June fire; however, they were not allowed to perform destructive testing. We are evaluating next steps including any investigations that NHTSA would like to perform or would recommend. Please advise your suggestions in this regard. We would be glad to meet (virtually) and discuss this further if desired.

Michael R. Christensen, P.E., C.M.
Deputy Executive Director, Operations and Maintenance

Los Angeles World Airports
424-646-5111 (o)
310-880-4882 (c)
mchristensen@lawa.org



From: Rahimpour, Ryan (NHTSA) <ryan.rahimpour@dot.gov>
Sent: Thursday, August 27, 2020 5:37 AM
To: CHRISTENSEN, MICHAEL R. <MCHRISTENSEN@lawa.org>
Cc: York, Bruce (NHTSA) <Bruce.York@dot.gov>; Bowker, Kyle (NHTSA) <Kyle.Bowker@dot.gov>
Subject: RE: File Request - Data Files Related to ARBOC Spirit of America Trolley Bus Fires

Good morning Mr. Christensen,

I am a colleague of Kyle Bowker and the team lead for transit buses in the Office of Defects Investigation (ODI). Kyle was kind enough to work on this concern raised by you while I was on vacation in July. Thank you for reaching out and informing us of these fires that your fleet has experienced. I reached out to ARBOC SV LLC. to discuss and understand the problem. Based on my phone conversation with them all three fire incidents are not related.

- December 19, 2019 incident: This incident has a different root cause than January 15th and June 6th incidents. The defect described in 20V-335 is what is believed by ARBOC SV to have caused the incident.
- January 15, 2020 incident: The incident was caused by careless re-work while disassembling one of the LAWA units for re-work by a field technician. The installation of the circuit breaker described in TSB AR875 is a precautionary check to be sure it is secure on all similar products.
- June 6, 2020 incident: The root cause has not yet been determined as the investigation is not complete and has been stopped as of this date. ARBOC SC LLC told us that they were denied access to the bus.

Is there a reason that ARBOC SV LLC was not allowed to investigate the bus involved in June 6, 2020 fire? Is there a different entity/company investigating the fire?

We are working on this matter and would like to hear the latest status update from LAWA. Please let me know if you have any questions and looking forward to hearing from you soon.



Regards,

Ryan Rahimpour
Safety Defects Engineer
Medium and Heavy Duty Vehicles Division
Office of Defects Investigation
Department of Transportation
[National Highway Traffic Safety Administration](#)
1200 New Jersey Avenue SE., Washington, DC 20590
Office: 202-366-8756
Room W46-324

From: Bowker, Kyle (NHTSA)
Sent: Monday, August 10, 2020 2:23 PM
To: CHRISTENSEN, MICHAEL R. <MCHRISTENSEN@lawa.org>
Cc: Rahimpour, Ryan (NHTSA) <ryan.rahimpour@dot.gov>
Subject: RE: File Request - Data Files Related to ARBOC Spirit of America Trolley Bus Fires

Michael,

Thanks for reaching out. This issue has been reassigned to my colleague Ryan Rahimpour, who is the Office of Defects Investigation (ODI) team lead for transit buses. I will be supporting Ryan on this issue moving forward. We plan to discuss this with our management on Wednesday. The next step is for us to contact ARBOC to ask them some questions. What happens after that depends on how they respond.

I understand that LAWA has lost confidence in their ARBOC Sprit of America trolley buses and has grounded the remainder of its fleet, and the subsequent impact that decision has on your operations. We are working diligently to address the concerns that you raised. But I can't say for certain when we might reach our next decision making point, or if we might arrive at some resolution that is satisfactory for LAWA and results in a return to service. Agency policy is that we don't mediate individual disputes between a customer and a manufacturer. Rather, we work on behalf of public safety in general to identify potential safety defects and make sure they get addressed via safety recalls, if warranted.

We take your concerns very seriously and will follow through on them.

Sincerely,



Kyle Bowker
Senior Safety Defects Engineer, CNG-FSI, IAAI-FIT
Department of Transportation
National Highway Traffic Safety Administration
1200 New Jersey Avenue SE., Washington, DC 20590
Office: 202-366-9597 • Mobile: 202-297-0617

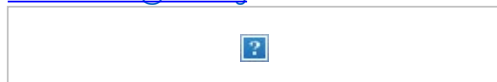
From: CHRISTENSEN, MICHAEL R. [<mailto:MCHRISTENSEN@lawa.org>]
Sent: Monday, August 10, 2020 11:29 AM
To: Bowker, Kyle (NHTSA) <Kyle.Bowker@dot.gov>
Subject: RE: File Request - Data Files Related to ARBOC Spirit of America Trolley Bus Fires

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Kyle,

Thanks for your willingness to look at these incidents. Do you have any thoughts yet about what the NHTSA's role might be moving forward?

Michael R. Christensen
Deputy Executive Director, Operations and Maintenance
Los Angeles World Airports
424-646-5111 (o)
310-880-4882 (c)
mchristensen@lawa.org



From: Bowker, Kyle (NHTSA) <Kyle.Bowker@dot.gov>
Sent: Tuesday, July 21, 2020 3:04 PM
To: CHRISTENSEN, MICHAEL R. <MCHRISTENSEN@lawa.org>
Cc: JAMISON, ANGELA M. <AJAMISON@lawa.org>; York, Bruce (NHTSA) <Bruce.York@dot.gov>
Subject: RE: File Request - Data Files Related to ARBOC Spirit of America Trolley Bus Fires

Michael and Angela,

I am writing to acknowledge receipt of 84 electronic data files related to the ARBOC Spirit of America Trolley Bus Fires. Thank you. I have verified that I can open each file and I will examine them carefully over the coming days. Afterwards, I will conference with my team to determine next steps.

May I have your permission to share your concerns with ARBOC/ New Flyer/ Daimler Trucks/ Freightliner Custom Chassis Corp?



Kyle Bowker
Senior Safety Defects Engineer, CNG-FSI, IAAI-FIT
Department of Transportation
National Highway Traffic Safety Administration
1200 New Jersey Avenue SE., Washington, DC 20590
Office: 202-366-9597 • Mobile: 202-297-0617

From: JAMISON, ANGELA M. [<mailto:AJAMISON@lawa.org>]
Sent: Tuesday, July 21, 2020 1:58 PM
To: Bowker, Kyle (NHTSA) <Kyle.Bowker@dot.gov>
Subject: File Request - Data Files Related to ARBOC Spirit of America Trolley Bus Fires

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Hello Mr. Bowker,

Mike Christensen, LAWA Deputy Executive Director of Operations and Maintenance, asked me to send you relevant files regarding our December 21, 2019, January 15, 2020, and June 3, 2020 trolley fires. I have transferred the following files (approximately 3GB). Please let me know if you do not receive the files.

- LAWA Fleet Repairs – Excel file detailing the repairs and maintenance for each trolley in the 36 vehicle fleet.

December 21, 2019 Event:

- 4 videos
- 5 photos
- LAFD Incident Report
- Police Report
- Inspection report and Appendix from Test, Inc (Ralph Shirley for Arboc)
- Inspection report from John Powell of C&O Services. He is a third party investigator hired by Freightliner/Daimler
- Inspection report from VTC (Vehicle Technical Consultants). They are a third party inspection service hired by LAWA.
- Trip investigation notes from Arboc (12/23/19 and 1/7/20)

January 15, 2020 Event:

- Email from Bob Haines, LAWA Director of Maintenance Service Division describing the event

June 3, 2020 Event:

- Police Report
- 60 photos
- 4 videos

Thank you.

Angie

Angela Jamison

Program Manager – Strategic Operations

Airport Operations and Emergency Management

Los Angeles World Airports

☎: 424.646.9108 | ✉: ajamison@lawa.org

Cell: 513.633.8627



From: MCHRISTENSEN@lawa.org [<mailto:MCHRISTENSEN@lawa.org>]

Sent: Tuesday, July 21, 2020 1:56 PM

To: Bowker, Kyle (NHTSA) <Kyle.Bowker@dot.gov>

Cc: Clinkscale, Eva (NHTSA) <eva.clinkscale@dot.gov>; York, Bruce (NHTSA) <Bruce.York@dot.gov>; Neff, Joshua (NHTSA) <joshua.neff@dot.gov>; Gunderson, Jeremy (NHTSA) <jeremy.gunderson@dot.gov>; Kolodziej, Kerry (NHTSA) <Kerry.Kolodziej@dot.gov>; Cohen, Alexandra (NHTSA) <alexandra.cohen@dot.gov>

Subject: Re: File Request - Data Files Related to ARBOC Spirit of America Trolley Bus Fires

You have received 84 secure files from MCHRISTENSEN@lawa.org.

Use the secure links below to download.

Hello Mr. Bowker,

Mike Christensen asked me to send you relevant files regarding our December 21, 2019, January 15, 2020, and June 3, 2020 trolley fires. I am transmitting to you the following files via the secure upload you provided:

- LAWA Fleet Repairs – Excel file detailing the repairs and maintenance for each trolley in the 36 vehicle fleet.

December 21, 2019 Event:

- 4 videos
- 5 photos
- LAFD Incident Report
- Police Report
- Inspection report and Appendix from Test, Inc (Ralph Shirley for Arboc)
- Inspection report from John Powell of C&O Services. He is a third party investigator hired by Freightliner/Daimler
- Inspection report from VTC (Vehicle Technical Consultants). They are a third party inspection service hired by LAWA.
- Trip investigation notes from Arboc (12/23/19 and 1/7/20)

January 15, 2020 Event:

- Email from Bob Haines, LAWA Director of Maintenance Service Division describing the event

June 3, 2020 Event:

- Police Report
- 60 photos

- 4 videos

Thank you.
Angie

Angela Jamison
Program Manager – Strategic Operations
Airport Operations and Emergency Management
Los Angeles World Airports
(: 424.646.9108 | *: ajamison@lawa.org)
Cell: 513.633.8627

Secure File Downloads:

Available until: **20 August 2020**

Click links to download:

[LAWA Fleet Repairs.xlsx](#)

215.39 KB, Fingerprint: beaf8d9fbddc7ba0cb78984c6646edc7 ([What is this?](#))

[January 15 2020 Fire Involving Spirit of America Trolley.JPG](#)

91.44 KB, Fingerprint: 900b97b8ebcd924cd716b0cac2f39a43 ([What is this?](#))

[Dec 21 2019 Fire Event Investigation Notes from Arboc 01-07-2020.pdf](#)

567.74 KB, Fingerprint: c4384304db8fb5670e85cc53000ba0bd ([What is this?](#))

[Dec 21 2019 Fire Event Investigation Notes from Arboc 12-23-24.pdf](#)

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[Dec 21 2019 Image 1.jpg](#)

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[Dec 21 2019 Image 2.jpg](#)

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[Dec 21 2019 Image 3.jpg](#)

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[Dec 21 2019 Image 4.jpg](#)

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[Dec 21 2019 Image 5.jpg](#)

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[Dec 21 2019 IMG_04191.3gp](#)

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[Dec 21 2019 Inspection Appendix from Test Inc .pdf](#)

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[Dec 21 2019 Inspection Report from C&O Services .pdf](#)

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[Dec 21 2019 Inspection Report from Test Inc.pdf](#)

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[Dec 21 2019 LAFDincidentreport .pdf](#)

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[Dec 21 2019 Police Report .pdf](#)

498.06 KB, Fingerprint: 237a1f3c8f0e8c1fa002e55998dbc1ad ([What is this?](#))

[Dec 21 2019 Video Trolley Fire - Part 3.mp4](#)

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[Dec 21 2019 Video Trolley Fire - Part 1.mp4](#)

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[Dec 21 2019 VTC Report.pdf](#)

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[Dec 21 2019 Video Trolley Fire - Part 2.mp4](#)

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[June 3 2020 Police Report.pdf](#)

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