



U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

ODI RESUME

Investigation: PE 21-019
Date Opened: 08/02/2021
Investigator: Ryan Rahimpour **Reviewer:** Joshua Neff
Approver: Stephen Ridella
Subject: Vehicle Rolls Away While in Park

MANUFACTURER & PRODUCT INFORMATION

Manufacturer: Daimler Vans USA, LLC
Products: 2019 Mercedes-Benz Sprinter Vans
Population: 19,000 (Estimated)
Problem Description: Vehicle rolls away shortly after being shifted to park using the Auto-P function.

FAILURE REPORT SUMMARY

	ODI	Manufacturer	Total
Complaints:	11	TBD	TBD
Crashes/Fires:	8	TBD	TBD
Injury Incidents:	1	TBD	TBD
Number of Injuries:	1	TBD	TBD
Fatality Incidents:	0	TBD	TBD
Number of Fatalities:	0	TBD	TBD
Other*:	1	Confidential	Confidential

*Description of Other: EWR Field Report

ACTION / SUMMARY INFORMATION

Action: A Preliminary Evaluation (PE) has been opened.

Summary:

The Office of Defects Investigation (ODI) of the National Highway Traffic Safety Administration (NHTSA) has opened this PE after receiving 11 Vehicle Owner Questionnaires (VOQs) alleging that Model Year (MY) 2019 Mercedes-Benz Sprinter 2500/3500/4500 vans, configured for use as Amazon delivery vehicles or ambulances, roll away shortly after being shifted to park using the Auto-P function. A rollaway vehicle with no operator behind the steering wheel could potentially strike pedestrians, moving or parked vehicles or buildings resulting in injury, fatality and/or property damage.

A Preliminary Evaluation has been opened to further assess the scope, frequency and safety consequences of the alleged defect.

The ODI reports cited above can be reviewed at: <https://www.nhtsa.gov/recalls?nhtsald=> using the following complaint identification numbers:

11360500,11404893,11404894,11360505,11404417,11405798,11405804,11404969,11404838,11404891,11415509