U.S. Department of Transportation

National Highway Traffic Safety Administration

ODI RESUME

OFFICE OF DEFECTS INVESTIGATION

NHTSA

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Investigation: PE 21-015
Date Opened: 07/02/2021
Investigator: Samuel Wilson **Reviewer:** Bruce York-B
Approver: Stephen Ridella
Subject: Lateral Movement of Child Seat

MANUFACTURER & PRODUCT INFORMATION

Manufacturer: UPPAbaby
Products: 2020 UPPAbaby Knox Child Seat
Population: 1,808 (Estimated)

Problem Description: Despite secure installation, the subject seat can experience "Lateral Movement" when installed in a rear facing position.

FAILURE REPORT SUMMARY

	ODI	Manufacturer	Total
Complaints:	0	18	18
Crashes/Fires:	0	0	0
Injury Incidents:	0	0	0
Fatality Incidents:	0	0	0

ACTION / SUMMARY INFORMATION

Action: Open this Preliminary Evaluation

Summary:

The National Highway Traffic Safety Administration (NHTSA) Office of Defects Investigation (ODI) received a manufacturer communication, sent to subject 2020 UPPAbaby Knox Convertible Child seat owners, that alerts them the seat can exhibit lateral movement when used in rear facing position. The lateral movement can occur despite secure installation. The communication goes on to instruct owners to stop using the subject car seat immediately and that if they continue to use the seat it will be at their own risk. No fatalities have been reported.

The manufacturer produced a reported 1,808 Knox Convertible Child seats and as of late 12/18/2020, indicated 100% of purchasers were contacted but that 411 seats had not been returned. The manufacturer outreach to consumers involved a letter, in which UPPAbaby requested owners to refrain from using the car seat. A second letter provided instructions for owners on how to disable the seat from further use and receive a monetary refund for the seat plus a fifty dollar incentive for doing so.

ODI is opening this investigation to evaluate the scope, frequency, and consequence of the alleged defect in the subject 2020 UPPAbaby Knox Convertible Child seat.