U.S. Department of Transportation

National Highway Traffic Safety Administration

ODI RESUME

OFFICE OF DEFECTS INVESTIGATION

NHTSA

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Investigation:	AQ 21-001
Prompted by:	Documents provided by UPPAbaby on October 30, 2020
Date Opened:	02/23/2021
Investigator:	Elizabeth Wolfe **Reviewer:** Jeff Quandt
Approver:	Stephen Ridella
Subject:	Failure to report under 49 CFR Part 579

MANUFACTURER & PRODUCT INFORMATION

Manufacturer:	UPPAbaby
Products:	2020 UPPAbaby KNOX
Population:	1,808
Problem Description:	NHTSA is opening this audit query to determine whether UPPAbaby has complied with the Early Warning Reporting (EWR), foreign recall, and manufacturer communication requirements of the National Traffic and Motor Vehicle Safety Act and regulations (49 U. S.C. § 30166 and 49 C.F.R. Part 579).

ACTION / SUMMARY INFORMATION

Action: Open Audit Query (AQ)

Summary:

NHTSA is opening this AQ to better understand and evaluate UPPAbabl s process for required reporting under 49 C. F.R. Part 579.

NHTSA received a report from the public in April 2020, regarding the 2020 UPPAbaby KNOX child restraint. NHTSA discussed this issue with UPPAbaby and the manufacturer claimed that it did not have any information to report about the KNOX child restraint system under any part of 49 C.F.R. Part 579. On October 30, 2020, UPPAbaby submitted documentation to NHTSA regarding complaints it received about the performance of the KNOX child restraint. Upon review of the complaints, UPPAbaby may have failed to report injuries, foreign recalls, consumer complaints, and manufacturer communications under 49 U.S.C. § 30166 and 49 C.F.R. Part 579. To date, UPPAbaby either failed to report and/or untimely reported death or injury incidents, consumer complaints, manufacturer communications, and foreign recalls reports under 49 C.F.R. Part 579.

This AQ is opened to seek information from UPPAbaby relating to its compliance with 49 C.F.R. Part 579.