



U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

ODI RESUME

Investigation: PE 21-019
Date Opened: 08/02/2021
Investigator: Ryan Rahimpour
Approver: Stephen Ridella
Subject: Vehicle Rolls Away While in Park

Date Closed: 05/27/2022
Reviewer: Joshua Neff

MANUFACTURER & PRODUCT INFORMATION

Manufacturer: Daimler Vans USA, LLC
Products: 2019-2021 Mercedes-Benz Sprinter Vans (VS30, Platform 907)
Population: 48,400
Problem Description: Vehicle rolls away shortly after being shifted to park using the Auto-P function.

FAILURE REPORT SUMMARY

	ODI	Manufacturer	Total
Complaints:	22	Confidential	Confidential
Crashes/Fires:	15	Confidential	Confidential
Injury Incidents:	1	Confidential	Confidential
Number of Injuries:	1	Confidential	Confidential
Fatality Incidents:	0	0	0
Other*:	0	Confidential	Confidential

***Description of Other:** EWR Field Reports

ACTION / SUMMARY INFORMATION

Action: This Preliminary Evaluation (PE) is closed. See safety recall 21V-972.

Summary:

The Office of Defects Investigation (ODI) of the National Highway Traffic Safety Administration (NHTSA) opened this PE after receiving 11 Vehicle Owner Questionnaires (VOQs) alleging that Model Year (MY) 2019 Mercedes-Benz (MB) Sprinter vans, configured for use as Amazon delivery vehicles or ambulances, roll away shortly after being shifted to park using the Auto-P function. A rollaway vehicle with no operator behind the steering wheel could potentially strike pedestrians, moving or parked vehicles or buildings, resulting in injury, fatality and/or property damage.

Analysis of data provided by MB in response to the ODI Information Request (IR) letter showed a high failure rate. Following discussions with ODI about the failures, MB decided to conduct a safety recall. On December 15, 2021, Daimler Vans USA, LLC filed recall 21V-972 covering 48,400 model year (MY) 2019-2020 Mercedes-Benz (MB) Sprinter vans.

With recall 21V-972, this investigation is closed. The affected vehicle population determined by MB is Sprinter vehicles (VS30, Platform 907) produced between June 5, 2018 and November 30, 2020 with a manual parking brake and a 7-speed automatic transmission that was manufactured between May 1, 2018 and October 31, 2019, in the Hedelfingen transmission plant in Germany.

Further use of Agency resources does not appear to be warranted. The closing of this investigation does not constitute a finding by NHTSA that a safety-related defect does not exist on other model or MY vehicles outside of the recall scope. The agency reserves the right to take further action if warranted by the circumstances.

The ODI reports cited above can be reviewed at:

<http://www-odi.nhtsa.dot.gov/owners/SearchNHTSAID>

using the following complaint identification numbers:

11360500, 11404893, 11404894, 11360505, 11404417, 11405798, 11405804, 11404969, 11404838, 11404891, 11415509, 11428353, 11428296, 11298470, 11428219, 11405803, 11427068, 11428216, 11428296, 11429905, 11447877, 11452051