



This file represents a consolidation of multiple files sent by the manufacturer. Please use the bookmarks to navigate to each file. (Each bookmark label is the name of the original file.)

This file may have been split into multiple files after consolidation. Such files have the suffix "1 of n" appended to the end of the file name.



Service Request Activities – UCC PAR

Report Date: Friday, October 9, 2020

Page 1 of 6

Service Request Detail

SR No.	9 [REDACTED]	Ref No.		Cost Ast.	No Goodwill Offered	BRC Type	N/A
Account		Site/BAC		GW SubType		Business Unit	CCC - Cadillac CAC Tier 1
Address	[REDACTED]			Approval	Not Initiated	Area	RFI Vehicle
City	High Springs	Zip	[REDACTED]	State	FL	Sub-Area	Other
Last Name	[REDACTED]	First Name	[REDACTED]	Involved Dlr	Davis Gainesville Chevrolet	Safety	N/A
Daytime #		Evening #		Source	Phone	Updated	10/09/2020 10:55:23
Serial/VIN #	3GYFNKE45A [REDACTED] 0	Mileage	101534	Priority	Medium	License #	[REDACTED]
Model	SRX CROSSOVER	Model Year	2010	Status	Closed	Opened	Oct 9, 2020 10:16 AM
Make	Cadillac	Warranty Start	04/15/2010 00:00:00	Sub Status	Pend Diag/Cust Act	Closed	Oct 9, 2020 10:55 AM
Cust Concern	Non Component GM/10309						
Customer Description	***DO NOT OPEN AFTER 14 DAYS**						

Pre-Par

PAR Notifier	Incident Date/Time	Injuries	# Other Veh	# People in Veh	Road Surface	Road Cond	Fire Report#	Police Report#
Driver Last Name		Driver First Name		Height		DOB		Disabilities
Insurance Agent Last Name		Insurance Agent First Name		Phone #			Insurance Agency	



Service Request Activities – UCC PAR

Report Date: Friday, October 9, 2020

Page 2 of 6

Incident Loc	Incident Desc
Component	Damage Desc
Vehicle Loc	Add'l Info
Emergency Svc Names	Maint Loc

PAR Detail

Collision	Non Collision	Property Damage	Thermal Event	Spec Equip	
Vehicle Speed		Weather Condition		Prop Owner	Property Type
Last Service Date		Loc Last Service		Property Location	Prop Est Repair Cost
Veh Est Repair Cost		Spec Equip Installer		Prop Damage Description	



Service Request Activities – UCC PAR

Report Date: Friday, October 9, 2020

Page 3 of 6

Primary Veh Use	Inspection Type	Inspected By	Inspection Date/Time
Veh Damage Description	Explain Other		

Activities

Created	Created By	Assigned To	Activity Type	Sub-Type	Status	Actual Completion	Description
Oct 9, 2020 10:55 AM	PZLP1D	QZQ2MB	SR Closed - Pend Diag/Cust Act		Done	10/09/2020 10:55:23	Service Request has been Closed Pend Diag/Cust Act.
Last Name		First Name		Account		BAC Code	
Comments							
Confidential Comments							
Created	Created By	Assigned To	Activity Type	Sub-Type	Status	Actual Completion	Description
Oct 9, 2020 10:54 AM	PZLP1D	PZLP1D	Notify CRM		Done	10/09/2020 10:55:16	Approval for closure.
Last Name		First Name		Account		BAC Code	
Comments							
Approval for closure.							
Raphael/UNI/CAD/WMI							
Confidential Comments							



Service Request Activities – UCC PAR

Report Date: Friday, October 9, 2020

Page 4 of 6

Created	Created By	Assigned To	Activity Type	Sub-Type	Status	Actual Completion	Description
Oct 9, 2020 10:52 AM	QZQ2MB	PZLP1D	Manager Review		Done	10/09/2020 10:54:32	Review for closure.
Last Name		First Name		Account		BAC Code	
Comments							
Confidential Comments							
Created	Created By	Assigned To	Activity Type	Sub-Type	Status	Actual Completion	Description
Oct 9, 2020 10:42 AM	PZLP1D	QZQ2MB	Notify CRM		Done	10/09/2020 10:54:29	See comments for corrections.
Last Name		First Name		Account		BAC Code	
Comments							
1.) Input 2010 SRX vehicle vin number inside the vehicle tab outside the case.							
Once corrections are made please send me a manager review.							
Raphael/UNI/CAD/WMI							
Confidential Comments							
Created	Created By	Assigned To	Activity Type	Sub-Type	Status	Actual Completion	Description
Oct 9, 2020 10:34 AM	QZQ2MB	QZQ2MB	Scheduled Follow-up		Done	10/09/2020 10:54:44	Follow-up for closure.
Last Name		First Name		Account		BAC Code	
Comments							
Confidential Comments							
Created	Created By	Assigned To	Activity Type	Sub-Type	Status	Actual Completion	Description



Service Request Activities – UCC PAR

Report Date: Friday, October 9, 2020

Page 5 of 6

Oct 9, 2020 10:34 AM	QZQ2MB	PZLP1D	Manager Review		Done	10/09/2020 10:45:03	
Last Name		First Name		Account		BAC Code	Review for closure.
Comments							
Confidential Comments							
Created	Created By	Assigned To	Activity Type	Sub-Type	Status	Actual Completion	Description
Oct 9, 2020 10:33 AM	QZQ2MB	QZQ2MB	SR Summary	SR Closure Review	Done	10/09/2020 10:54:35	Sr Closure Review.
Last Name		First Name		Account		BAC Code	
Comments							
Concern: Customer contacted Cadillac regrading information on a previous recall. Customer was in a accident and feels that it was due to the recall in 2010.							
SA Advised: Informed customer recall was fixed and closed out in 2010. Customer did not own vehicle in 2010. Informed customer that this time we are unable to further assisted with any additional information.							
Jasmine/CADT1/UNI/WMI							
Confidential Comments							
Created	Created By	Assigned To	Activity Type	Sub-Type	Status	Actual Completion	Description
Oct 9, 2020 10:29 AM	QZQ2MB	QZQ2MB	VIN Scan		Done	10/09/2020 10:54:38	Vin Scan complete.
Last Name		First Name		Account		BAC Code	
Comments							
Open SRS: No Component: Recall Repeat issue: Yes TAC involved: No Field action/Recall: No Previous goodwill: No Purchase: N/A Vehicle owned: 2							



Service Request Activities – UCC PAR

Report Date: Friday, October 9, 2020

Page 6 of 6

BAC [REDACTED]

Jasmine/CADT1/UNI/WMI

Confidential Comments

Created	Created By	Assigned To	Activity Type	Sub-Type	Status	Actual Completion	Description
Oct 9, 2020 10:23 AM	QZQ2MB	QZQ2MB	Inbound Call Customer	Simple Call Resolved	Done	10/09/2020 10:54:41	Customer contacted Cadillac regrading information on a previous recall.

Last Name

First Name

Account

BAC Code

[REDACTED]

[REDACTED]

Comments

Concern: Customer contacted Cadillac regrading information on a previous recall. Customer was in a accident and feels that it was due to the recall in 2010.

SA Advised: Informed customer recall was fixed and closed out in 2010. Customer did not own vehicle in 2010. Informed customer that this time we are unable to further assisted with any additional information.

Jasmine/CADT1/UNI/WMI

Confidential Comments

UCC Information

UCC Code	Description	Symptom
S96	Non Component GM	No Symptom Indicated

End of Report



This report provided free of charge by:

ESIS GM
300 Renaissance Ctr, Detroit, MI 48243
(586) 212-2141



Vehicle History Report™

US \$39.99

2010 CADILLAC SRX PREMIUM COLLECTION

VIN: 3GYFNKE45AS
4 DOOR WAGON/SPORT UTILITY
2.8L V6 F DOHC
GASOLINE
ALL WHEEL DRIVE



Branded Title: Salvage



Damage reported: minor damage



3 Previous owners



39 Service history records



Personal vehicle



109,390 Last reported odometer reading

This CARFAX Report Provided by:

ESIS GM



This CARFAX Vehicle History Report is based only on information supplied to CARFAX and available as of 2/5/21 at 12:00:51 PM (CST). Other information about this vehicle, including problems, may not have been reported to CARFAX. Use this report as one important tool, along with a vehicle inspection and test drive, to make a better decision about your next used car.



Ownership History

The number of owners is estimated

Owner 1

Owner 2

Owner 3

Year purchased	2010	2012	2013
Type of owner	Personal	Personal	Personal
Estimated length of ownership	1 year	1 yr. 1 mo.	5 years
Owned in the following states/provinces	North Carolina	North Carolina	Florida
Estimated miles driven per year	22,261/yr	2,158/yr	---
Last reported odometer reading	29,199	31,730	109,390



Title History

CARFAX guarantees the information in this section

Owner 1

Owner 2

Owner 3

Salvage Junk Rebuilt Fire Flood Hail Lemon	No Problem	No Problem	Alert! Problem Found
Not Actual Mileage Exceeds Mechanical Limits	No Problem	No Problem	No Problem



ALERT! - Severe problems were reported by a state Department of Motor Vehicles (DMV). This vehicle does not qualify for the CARFAX Buyback Guarantee.



Additional History

Not all accidents / issues are reported to CARFAX

Owner 1

Owner 2

Owner 3

Total Loss Total loss reported on 10/01/2020.	✓ No Issues Reported	✓ No Issues Reported	Total Loss Reported
Structural Damage CARFAX recommends that you have this vehicle inspected by a collision repair specialist.	✓ No Issues Reported	✓ No Issues Reported	✓ No Issues Reported
Airbag Deployment Airbag deployment reported on 10/22/2020.	✓ No Issues Reported	✓ No Issues Reported	Airbag Deployment
Odometer Check No indication of an odometer rollback.	✓ No Issues Indicated	✓ No Issues Indicated	✓ No Issues Indicated
Accident / Damage	✓ No Issues Reported	✓ No Issues Reported	Severe Damage

5 accident indicators - see details.			
Manufacturer Recall No open recalls reported to CARFAX. Check for open recalls on GM vehicles at recalls.gm.com .	No Recalls Reported	No Recalls Reported	No Recalls Reported
Basic Warranty Original manufacturer warranty likely voided by manufacturer after vehicle was severely damaged.	Warranty Active	Warranty Active	Warranty Voided



Detailed History

Owner 1

Purchased: 2010

Personal Vehicle

22,261 mi/yr

Date	Mileage	Source	Comments
Original Equipment		OnStar	Vehicle equipped with OnStar Get 3 free months of premium OnStar with Automatic Crash Response, Roadside Assistance and Remote Door Unlock by pressing the blue OnStar button Learn more
03/26/2010	5	Bradshaw Automotive, Inc. Greer, SC 864-879-7111 bradshawauto.com ★ 4.2 / 5.0 10 Verified Reviews ✓	Vehicle serviced - Pre-delivery inspection completed - Tire condition and pressure checked - Nitrogen fill tires - Electrical system checked
03/26/2010		Dealer Inventory	Vehicle offered for sale
04/15/2010		North Carolina Motor Vehicle Dept. Zirconia, NC	Titled or registered as personal vehicle
04/30/2010		Bradshaw Automotive, Inc. Greer, SC 864-879-7111 bradshawauto.com ★ 4.2 / 5.0 10 Verified Reviews ✓	Vehicle serviced - Floor mats installed - Exterior trim checked - Interior trim checked - Electrical system checked
05/13/2010	42	North Carolina Motor Vehicle Dept. Zirconia, NC	Odometer reading reported
05/13/2010		North Carolina Motor Vehicle Dept. Zirconia, NC Title # [REDACTED]	Registration issued or renewed - Title or registration issued - First owner reported - Passed safety inspection
06/28/2010	3,817	Bradshaw Automotive, Inc. Greer, SC 864-879-7111 bradshawauto.com ★ 4.2 / 5.0 10 Verified Reviews ✓	Vehicle serviced - Engine checked - Oil and filter changed
07/29/2010	5,530	Bradshaw Automotive, Inc. Greer, SC 864-879-7111 bradshawauto.com ★ 4.2 / 5.0 10 Verified Reviews ✓	Vehicle serviced - Tires rotated - Oil and filter changed
08/19/2010	6,990	North Carolina Inspection Station Hendersonville, NC	Passed emissions inspection
08/30/2010		North Carolina Motor Vehicle Dept. Zirconia, NC Title # [REDACTED]	Registration issued or renewed - Passed safety inspection
10/22/2010	11,504	Bradshaw Automotive, Inc. Greer, SC 864-879-7111 bradshawauto.com ★ 4.2 / 5.0 10 Verified Reviews ✓	Vehicle serviced - Recommended maintenance performed - Interior trim checked - Exterior trim checked - Electrical system checked - Oil and filter changed - Trim repaired - Tires rotated
11/18/2010	13,189	Bradshaw Automotive, Inc. Greer, SC 864-879-7111 bradshawauto.com ★ 4.2 / 5.0 10 Verified Reviews ✓	Vehicle serviced - Exterior trim checked
01/25/2011	14,619	Boyd Chevrolet Cadillac Buick Hendersonville, NC 828-693-3461 boydautomotive.com ★ 4.7 / 5.0 110 Verified Reviews ✓	Vehicle serviced - Oil and filter changed - Tires rotated

♥ 116 Customer Favorites			
03/08/2011	19,243	Boyd Chevrolet Cadillac Buick Hendersonville, NC 828-693-3461 boydautomotive.com ★ 4.7 / 5.0 110 Verified Reviews ✓	 Vehicle serviced
♥ 116 Customer Favorites			
05/06/2011	23,542	Boyd Chevrolet Cadillac Buick Hendersonville, NC 828-693-3461 boydautomotive.com ★ 4.7 / 5.0 110 Verified Reviews ✓	Vehicle offered for sale
♥ 116 Customer Favorites			
05/07/2011		Dealer Inventory Hendersonville, NC	Vehicle offered for sale
05/10/2011	23,725	Boyd Chevrolet Cadillac Buick Hendersonville, NC 828-693-3461 boydautomotive.com ★ 4.7 / 5.0 110 Verified Reviews ✓	 Vehicle serviced - Pre-delivery inspection completed - Recommended maintenance performed - Brakes checked - Tire condition and pressure checked - Emissions inspection performed - Emissions or safety inspection performed
♥ 116 Customer Favorites			
05/10/2011		North Carolina Inspection Station Hendersonville, NC	Passed emissions inspection
06/23/2011		Boyd Chevrolet Cadillac Buick Hendersonville, NC 828-693-3461 boydautomotive.com ★ 4.7 / 5.0 110 Verified Reviews ✓	Vehicle sold
♥ 116 Customer Favorites			
06/23/2011	23,738	Auto Auction	Vehicle sold
06/23/2011		Dealer Inventory Morganton, NC	Vehicle offered for sale
06/24/2011	24,049	Service Facility Morganton, NC	 Vehicle serviced - Maintenance inspection completed - Emissions inspection performed
06/24/2011		North Carolina Inspection Station Morganton, NC	Passed emissions inspection
07/25/2011	24,630	Rooster Bush Automotive Lenoir, NC 828-728-4222 roosterbush.com ★ 4.9 / 5.0 55 Verified Reviews ✓	 Vehicle serviced - Oil and filter changed
11/11/2011	26,449	Service Facility Morganton, NC	 Vehicle serviced - Radio replaced
12/17/2011		Dealer Inventory Morganton, NC	Vehicle sold
12/19/2011	29,199	North Carolina Inspection Station Morganton, NC	Passed emissions inspection

Owner 2			Personal Vehicle
Purchased: 2012			2,158 mi/yr
Date	Mileage	Source	Comments
01/05/2012	29,204	North Carolina Motor Vehicle Dept. Morganton, NC Title # [REDACTED]	Title or registration issued - New owner reported
01/16/2012		Service Facility Morganton, NC	 Vehicle serviced
02/17/2012		Service Facility Morganton, NC	 Vehicle serviced
02/28/2013		Mercedes Benz Porsche Audi of Melbourne Melbourne, FL 321-956-0600 mbmelbourne.com ★ 4.7 / 5.0 102 Verified Reviews ✓	Vehicle offered for sale

123 Customer Favorites			
03/04/2013	31,711	Auto Auction	Listed as a dealer vehicle - Vehicle sold
03/11/2013	31,724	Braman Honda of Palm Beach Greenacres, FL 888-649-8751 bramanhondapb.com 4.5 / 5.0 229 Verified Reviews	Vehicle serviced - Pre-delivery inspection completed - Oil and filter changed
463 Customer Favorites			
03/11/2013		Braman Honda of Palm Beach Greenacres, FL 888-649-8751 bramanhondapb.com 4.5 / 5.0 229 Verified Reviews	Vehicle offered for sale
463 Customer Favorites			
03/13/2013		Mercedes-Benz Porsche Audi of Melbourne Melbourne, FL 321-557-9342 mbmelbourne.com 4.7 / 5.0 102 Verified Reviews	Vehicle sold
123 Customer Favorites			
03/14/2013	31,730	AutoNation Chevrolet Greenacres Greenacres, FL 561-291-6054 autonation.com 4.2 / 5.0 180 Verified Reviews	Vehicle serviced - Maintenance inspection completed - Battery/charging system checked - Tire condition and pressure checked
320 Customer Favorites			
03/21/2013		Braman Honda of Palm Beach Greenacres, FL 888-649-8751 bramanhondapb.com 4.5 / 5.0 229 Verified Reviews	Vehicle serviced - Vehicle washed/detailed
463 Customer Favorites			
03/25/2013		Braman Honda of Palm Beach Greenacres, FL 888-649-8751 bramanhondapb.com 4.5 / 5.0 229 Verified Reviews	Vehicle sold
463 Customer Favorites			

Owner 3

Personal Vehicle

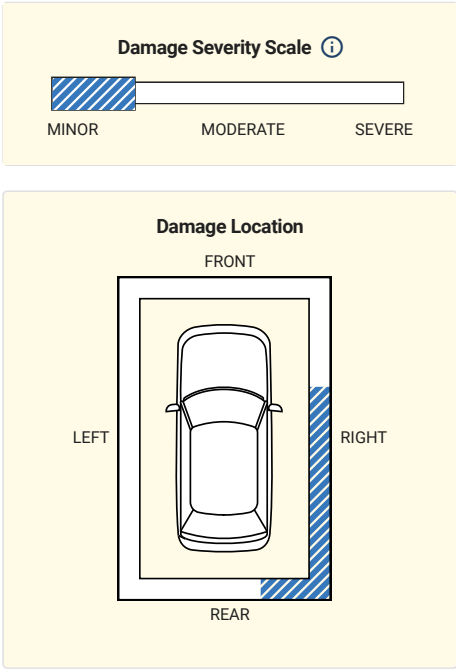
Purchased: 2013

Date	Mileage	Source	Comments
03/25/2013		Florida Motor Vehicle Dept. North Palm Beach, FL Title # [REDACTED]	Vehicle purchase reported - Title issued or updated - Registration issued or renewed - New owner reported - Titled or registered as personal vehicle - Vehicle color noted as White
03/29/2013	31,796	AutoNation Cadillac West Palm Beach West Palm Beach, FL 561-291-6025 autonation.com 4.6 / 5.0 78 Verified Reviews 136 Customer Favorites	Vehicle serviced - Maintenance inspection completed - Tire condition and pressure checked - Alignment performed - Battery/charging system checked - Vehicle washed/detailed - Headlight(s) replaced - Brakes checked - Remote(s) programmed - Four tires balanced - Four tires mounted - Wiper(s) replaced
04/01/2013		Braman Honda of Palm Beach Greenacres, FL 888-649-8751 bramanhondapb.com 4.5 / 5.0 229 Verified Reviews 463 Customer Favorites	Vehicle serviced - Maintenance inspection completed
04/09/2013	31,983	AutoNation Cadillac West Palm Beach West Palm Beach, FL 561-291-6025 autonation.com 4.6 / 5.0 78 Verified Reviews	Vehicle serviced - Maintenance inspection completed - Tire condition and pressure checked - Battery/charging system checked - Brakes checked

136 Customer Favorites			
04/16/2013		Florida Motor Vehicle Dept. North Palm Beach, FL Title # [REDACTED]	Title issued or updated - Titled or registered as personal vehicle - Vehicle color noted as White
05/09/2013	33,019	AutoNation Cadillac West Palm Beach West Palm Beach, FL 561-291-6025 autonation.com ★ 4.6 / 5.0 78 Verified Reviews ✓ 136 Customer Favorites	Vehicle serviced - Maintenance inspection completed - Tire condition and pressure checked - Battery/charging system checked - Headlight(s) replaced - Brakes checked - Oil and filter changed
06/05/2013	33,597	AutoNation Cadillac West Palm Beach West Palm Beach, FL 561-291-6025 autonation.com ★ 4.6 / 5.0 78 Verified Reviews ✓ 136 Customer Favorites	Vehicle serviced - Maintenance inspection completed - Tire condition and pressure checked - Battery/charging system checked - Brakes checked
06/27/2013	33,823	AutoNation Cadillac West Palm Beach West Palm Beach, FL 561-291-6025 autonation.com ★ 4.6 / 5.0 78 Verified Reviews ✓ 136 Customer Favorites	Vehicle serviced - Maintenance inspection completed - Battery/charging system checked - Brakes checked - Tire condition and pressure checked
08/29/2013	35,320	AutoNation Cadillac West Palm Beach West Palm Beach, FL 561-291-6025 autonation.com ★ 4.6 / 5.0 78 Verified Reviews ✓ 136 Customer Favorites	Vehicle serviced - Maintenance inspection completed - Tire condition and pressure checked - Battery/charging system checked - Brakes checked - Sunroof drain hoses serviced - Tail light assembly replaced - Battery replaced
01/25/2014	38,082	AutoNation Cadillac West Palm Beach West Palm Beach, FL 561-291-6025 autonation.com ★ 4.6 / 5.0 78 Verified Reviews ✓ 136 Customer Favorites	Vehicle serviced - Maintenance inspection completed - Battery/charging system checked - Brakes checked - Oil and filter changed - Strut(s) replaced
02/07/2014	38,785	AutoNation Cadillac West Palm Beach West Palm Beach, FL 561-291-6025 autonation.com ★ 4.6 / 5.0 78 Verified Reviews ✓ 136 Customer Favorites	Vehicle serviced - Maintenance inspection completed - Tire condition and pressure checked - Battery/charging system checked - Brakes checked
04/30/2014		Florida Motor Vehicle Dept. North Palm Beach, [REDACTED] [REDACTED] 0111559613	Registration issued or renewed - Titled or registered as personal vehicle - Vehicle color noted as White
09/17/2014	43,525	AutoNation Cadillac West Palm Beach West Palm Beach, FL 561-291-6025 autonation.com ★ 4.6 / 5.0 78 Verified Reviews ✓ 136 Customer Favorites	Vehicle serviced - Maintenance inspection completed - Tire condition and pressure checked - Battery/charging system checked - Cabin air filter replaced/cleaned - Oil and filter changed - Brakes checked - Engine serviced - Fuel system cleaned/serviced - Tires rotated
05/14/2015		Florida Motor Vehicle Dept. North Palm Beach, FL Title # [REDACTED]	Registration issued or renewed - Titled or registered as personal vehicle - Vehicle color noted as White
06/05/2015	49,213	AutoNation Cadillac West Palm Beach West Palm Beach, FL 561-291-6025 autonation.com ★ 4.6 / 5.0 78 Verified Reviews ✓ 136 Customer Favorites	Vehicle serviced - Maintenance inspection completed - Four wheel alignment performed - Air filter replaced - Battery/charging system checked - Cabin air filter replaced/cleaned - Oil and filter changed - Brakes checked - Tire condition and pressure checked
07/31/2015	50,692	AutoNation Cadillac West Palm Beach West Palm Beach, FL 561-291-6025 autonation.com ★ 4.6 / 5.0 78 Verified Reviews ✓ 136 Customer Favorites	Vehicle serviced - Maintenance inspection completed - Tire condition and pressure checked - Battery/charging system checked - Brakes checked - Water pump replaced
10/07/2015	52,418	AutoNation Cadillac West Palm Beach	Vehicle serviced

		West Palm Beach, FL 561-291-6025 autonation.com ★ 4.6 / 5.0 78 Verified Reviews ✓ ♥ 136 Customer Favorites	 - Maintenance inspection completed - Tire condition and pressure checked - Four wheel alignment performed - Battery/charging system checked - Brakes checked - Four tires balanced - Four tires mounted
11/01/2015	53,042	AutoNation Cadillac West Palm Beach West Palm Beach, FL 561-291-6025 autonation.com ★ 4.6 / 5.0 78 Verified Reviews ✓ ♥ 136 Customer Favorites	 Vehicle serviced - Maintenance inspection completed - Tire condition and pressure checked - Battery/charging system checked - Brakes checked - Battery replaced
02/10/2016	55,814	AutoNation Cadillac West Palm Beach West Palm Beach, FL 561-291-6025 autonation.com ★ 4.6 / 5.0 78 Verified Reviews ✓ ♥ 136 Customer Favorites	 Vehicle serviced - Maintenance inspection completed - Tire condition and pressure checked - Battery/charging system checked - Brakes checked - Front brake pads replaced - Brake rotor(s) resurfaced - Rear brake pads replaced
05/04/2016		Florida Motor Vehicle Dept. North Palm Beach, FL Title # [REDACTED]	Registration issued or renewed - Titled or registered as personal vehicle - Vehicle color noted as White
08/23/2016	59,650	AutoNation Cadillac West Palm Beach West Palm Beach, FL 561-291-6025 autonation.com ★ 4.6 / 5.0 78 Verified Reviews ✓ ♥ 136 Customer Favorites	 Vehicle serviced - Maintenance inspection completed - Battery/charging system checked - Oil and filter changed - Tires rotated - Brakes checked - Tire condition and pressure checked
09/24/2016	59,735	AutoNation Cadillac West Palm Beach West Palm Beach, FL 561-291-6025 autonation.com ★ 4.6 / 5.0 78 Verified Reviews ✓ ♥ 136 Customer Favorites	 Vehicle serviced - Maintenance inspection completed - Battery/charging system checked - Brakes checked - Cooling system checked - Coolant reservoir replaced - Tire condition and pressure checked - Tire pressure sensor replaced
12/22/2016	61,559	Schumacher Automotive Palm Beach Gardens, FL 561-622-8220 schumacherauto.com ★ 4.7 / 5.0 181 Verified Reviews ✓ ♥ 285 Customer Favorites	 Vehicle serviced - Control arm bushing(s) replaced - Heated oxygen sensor replaced - Anti-theft/keyless remote(s) replaced - Alignment performed
05/31/2017	62,000	Schumacher Automotive Palm Beach Gardens, FL 561-622-8220 schumacherauto.com ★ 4.7 / 5.0 181 Verified Reviews ✓ ♥ 285 Customer Favorites	 Vehicle serviced - Maintenance inspection completed - Oil and filter changed - Tires rotated - Front wiper blades/refills replaced - Rear wiper blade replaced
12/28/2017	71,619	Schumacher Automotive Palm Beach Gardens, FL 561-622-8220 schumacherauto.com ★ 4.7 / 5.0 181 Verified Reviews ✓ ♥ 285 Customer Favorites	 Vehicle serviced - Maintenance inspection completed - Oil and filter changed - Tires rotated - Front wiper blades/refills replaced - Rear wiper blade replaced
02/28/2018	72,000	Schumacher Automotive Palm Beach Gardens, FL 561-622-8220 schumacherauto.com ★ 4.7 / 5.0 181 Verified Reviews ✓ ♥ 285 Customer Favorites	 Vehicle serviced - Maintenance inspection completed
04/04/2018	74,481	Dealer Inventory	Vehicle offered for sale
04/20/2018		Florida Motor Vehicle Dept. High Springs, FL Title # [REDACTED]	Vehicle purchase reported - Title issued or updated - Registration issued or renewed - Duplicate title issued - Titled or registered as personal vehicle - Vehicle color noted as White
10/08/2018		Florida Motor Vehicle Dept. High Springs, FL Title # [REDACTED]	Registration issued or renewed - Titled or registered as personal vehicle - Registration updated when owner moved the vehicle to a new location - Vehicle color noted as White
06/ [REDACTED] /2019		Damage Report	 Damage reported: minor damage - Damage to right rear

- Damage to right side

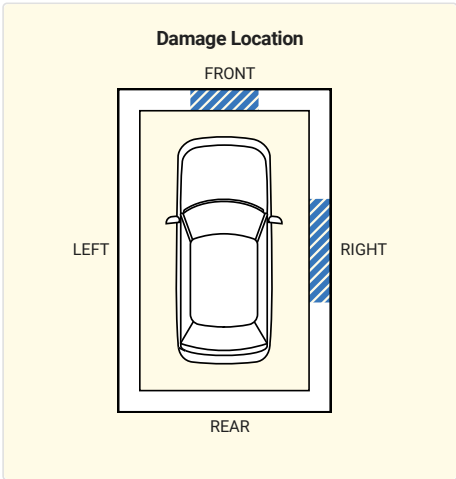


10/10/2019 98,176 Auto Er - Nar
Newberry, FL
352-474-6176
★ 5.0 / 5.0 [7 Verified Reviews](#) ✓
♥ 21 Customer Favorites

Vehicle serviced

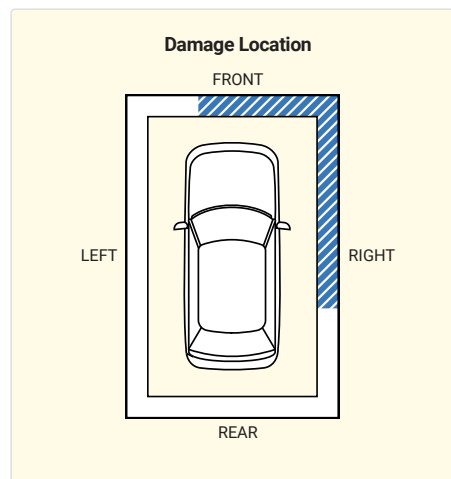
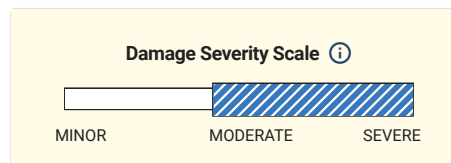
10/10/2019 Florida Motor Vehicle Dept.
High Springs, FL
Title [REDACTED] **Registration issued or renewed**
- Titled or registered as personal vehicle
- Vehicle color noted as White

10/[REDACTED]/2020 Florida Damage Report **TOTAL LOSS VEHICLE**
- Accident reported
- Vehicle declared a total loss by an insurance company
- Damage to front
- Damage to right side



There are many reasons an insurance company will declare a vehicle a total loss. Have this vehicle inspected by a qualified technician before you buy. [Learn More](#)

10/[REDACTED] 2020 Damage Report **Damage reported: moderate to severe damage**
- Damage to front
- Damage to right front
- Damage to right side
- Airbag deployed
[CARFAX Airbag Tips](#)



12/24/2020	Florida Motor Vehicle Dept.	Title or registration issued to insurance company
12/24/2020	Florida Motor Vehicle Dept. Jacksonville, FL Title [REDACTED]	SALVAGE TITLE/CERTIFICATE ISSUED - Exempt from odometer reporting - Vehicle color noted as White
12/30/2020	Damage Report	SALVAGE TITLE/CERTIFICATE ISSUED
01/05/2021	109,390 Auto Auction	Collision damage reported - Sold at salvage auction
01/29/2021	Damage Report	VEHICLE SCRAPPED This vehicle should not be on the road.

Have Questions? Consumers, please visit our Help Center at www.carfax.com. Dealers or Subscribers, please visit our Help Center at www.carfaxonline.com.

CARFAX Glossary

Accident Indicator

CARFAX receives information about accidents in all 50 states, the District of Columbia and Canada.

Not every accident is reported to CARFAX. As details about the accident become available, those additional details are added to the CARFAX Vehicle History Report. CARFAX recommends that you have this vehicle inspected by a qualified mechanic.

- According to the National Safety Council, Injury Facts, 2015 edition, 8% of the 254 million registered vehicles in the U.S. were involved in an accident in 2013. Over 74% of these were considered minor or moderate.
- This CARFAX Vehicle History Report is based only on information supplied to CARFAX and available as of 2/5/21 at 12:00:51 PM (CST). Other information about this vehicle, including problems, may not have been reported to CARFAX. Use this report as one important tool, along with a vehicle inspection and test drive, to make a better decision about your next used car.

Airbag Deployment

Occurs when the driver, passenger or side airbag has been used or deployed during a crash or other incident. If an airbag has been deployed, it must be replaced by a qualified technician. Have this car inspected by a mechanic prior to purchase. Use [CARFAX Airbag Tips](#) to make sure this vehicle's airbag system is functional.

Damage Indicator

Damage can be a result of many different types of events. Examples include contact with objects (other cars, trees, traffic signs, road debris, etc), vandalism, or weather-related events. Not every damage event is reported to CARFAX. As details about the damage event become available, those additional details are added to the CARFAX Vehicle History Report. CARFAX recommends that you have this vehicle inspected by a qualified mechanic.

- This CARFAX Vehicle History Report is based only on information supplied to CARFAX and available as of 2/5/21 at 12:00:51 PM (CST). Other information about this vehicle, including problems, may not have been reported to CARFAX. Use this report as one important tool, along with a vehicle inspection and test drive, to make a better decision about your next used car.

Damage Severity

Damage events result in one of the following severity levels:

- Minor: Generally, minor damage is cosmetic (including dents or scratches), may only require reconditioning, and typically does not compromise a vehicle's operation and/or safety.
- Moderate: Moderate damage may affect multiple components of the vehicle and may impair the vehicle's operation and/or safety.
- Severe: Severe damage usually affects multiple components of the vehicle and is likely to compromise the vehicle's operation and/or safety.

CARFAX recommends getting a pre-purchase inspection at a certified collision repair facility.

First Owner

When the first owner(s) obtains a title from a Department of Motor Vehicles as proof of ownership.

New Owner Reported

When a vehicle is sold to a new owner, the Title must be transferred to the new owner(s) at a Department of Motor Vehicles.

Ownership History

CARFAX defines an owner as an individual or business that possesses and uses a vehicle. Not all title transactions represent changes in ownership. To provide estimated number of owners, CARFAX proprietary technology analyzes all the events in a vehicle history. Estimated ownership is available for vehicles manufactured after 1991 and titled solely in the US including Puerto Rico. Dealers sometimes opt to take ownership of a vehicle and are required to in the following states: Maine, Massachusetts, New Jersey, Ohio, Oklahoma, Pennsylvania and South Dakota. Please consider this as you review a vehicle's estimated ownership history.

Salvage Auction Record

Most vehicles sold at Salvage auctions were declared totaled by insurance companies. Most of these vehicles have sustained significant damage but there are some exceptions. For instance, recovered stolen vehicles are often declared a total loss regardless of the actual damage. Rebuilders and Recyclers purchase these vehicles at auction with intentions to rebuild them or dismantle them for parts.

Salvage Title

A Salvage Title is issued on a vehicle damaged to the extent that the cost of repairing the vehicle exceeds approximately 75% of its pre-damage value. This damage threshold may vary by state. Some states treat Junk titles the same as Salvage but the majority use this title to indicate that a vehicle is not road worthy and cannot be titled again in that state. The following eleven states also use Salvage titles to identify stolen vehicles - AZ, FL, GA, IL, MD, MN, NJ, NM, NY, OK and OR.

Scrapped

Vehicles that have been dismantled and/or crushed and should not return to the road.

Title Issued

A state issues a title to provide a vehicle owner with proof of ownership. Each title has a unique number. Each title or registration record on a CARFAX report does not necessarily indicate a change in ownership. In Canada, a registration and bill of sale are used as proof of ownership.

Total Loss Vehicle

An insurance or fleet company declares a vehicle a total loss when a claim exceeds approximately 75% of its pre-damage value or if the vehicle is stolen and not recovered. This damage threshold varies by company. These companies typically take possession and obtain the title. Not all total loss vehicles result in a DMV-reported branded title. This may occur when an insurance company's definition of a total loss is different than the state DMV's definition for a branded title or when the owner of the vehicle is a self-insured company, like a fleet or rental company.

Follow Us:



facebook.com/CARFAX



[@CARFAXinc](https://twitter.com/CARFAXinc)



[About CARFAX](#)

CARFAX DEPENDS ON ITS SOURCES FOR THE ACCURACY AND RELIABILITY OF ITS INFORMATION. THEREFORE, NO RESPONSIBILITY IS ASSUMED BY CARFAX OR ITS AGENTS FOR ERRORS OR OMISSIONS IN THIS REPORT. CARFAX FURTHER EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

© 2021 CARFAX, Inc., a unit of IHS Markit Ltd. All rights reserved.
2/5/21 12:00:51 PM (CST)

I have reviewed and received a copy of the CARFAX Vehicle History Report for this 2010 CADILLAC SRX vehicle (VIN: 3GYFNKE45AS[REDACTED]), which is based on information supplied to CARFAX and available as of 2/5/21 at 1:00 PM (EST).

Customer Signature

Date

Dealer Signature

Date



Warranty Check™

The original manufacturer warranty for this **2010 CADILLAC SRX PREMIUM COLLECTION (3GYFNKE45AS[REDACTED])** was most likely voided when this vehicle was severely damaged.

2010 CADILLAC SRX PREMIUM COLLECTION

VIN:	3GYFNKE45AS[REDACTED]
Estimated start date of warranty:	04/15/2010
Last CARFAX reading reported on 01/05/2021:	109,390 miles
Today's Date:	02/05/2021



Type of Coverage	Original Warranty	Estimated Remaining Coverage
Basic	48 months or 50,000 miles	Void
Drivetrain	60 months or 100,000 miles	Void
Emissions	96 months or 80,000 miles	Void
Corrosion	72 months or unlimited mileage	Void
Transferable	No cost, unlimited owners covered	Void
Roadside Assistance	No data reported to CARFAX	Void
Safety belt & inflatable restraint	No data reported to CARFAX	Void
Specific Components	No data reported to CARFAX	Void
Notes	Emissions: Manufacturer covers emissions components under basic warranty. Emissions coverage may vary by state. Refer to owners manual for specific details. Transferable: No cost, unlimited owners covered. Specific Components: See notes below. Maintenance: Alignment and wheel balancing are considered maintenance after 7,500 miles. Notes: Includes surface corrosion, batteries, adjustments, alternate transportation, roadside assistance, tires. Includes courtesy transportation, roadside assistance, transferable, no deductible.	

i CARFAX Warranty Check provides an **estimate** of this vehicle's remaining warranty coverage. It does not take into account some vehicle history events such as some title brands that may void the original manufacturer warranty or ownership transfers that may decrease warranty coverage. This warranty information is only valid for vehicles manufactured for the United States. Complete warranty coverage information is available for this vehicle at the [CADILLAC web site](https://www.cadillac.com).

Vehicle History Report™

US \$39.99

2010 CADILLAC SRX PREMIUM COLLECTION

VIN: 3GYFNKE45AS

4 DOOR WAGON/SPORT UTILITY

2.8L V6 F DOHC

GASOLINE

ALL WHEEL DRIVE

This CARFAX Report Provided by:
ESIS GM

- Damage reported
- 3** Previous owners
- 39** Service history records
- Personal vehicle
- Last owned in Florida
- 98,176** Last reported odometer reading



This CARFAX Vehicle History Report is based only on [information](#) supplied to CARFAX and available as of 10/12/20 at 8:57:40 AM (CDT). Other information about this vehicle, including problems, may not have been reported to CARFAX. Use this report as one important tool, along with a vehicle inspection and test drive, to make a better decision about your next used car.

Ownership History The number of owners is estimated	Owner 1	Owner 2	Owner 3
Year purchased	2010	2012	2013
Type of owner	Personal	Personal	Personal
Estimated length of ownership	1 year	1 yr. 1 mo.	5 years
Owned in the following states/provinces	North Carolina	North Carolina	Florida
Estimated miles driven per year	22,261/yr	2,158/yr	8,504/yr
Last reported odometer reading	29,199	31,730	98,176

Title History CARFAX guarantees the information in this section	Owner 1	Owner 2	Owner 3
Salvage Junk Rebuilt Fire Flood Hail Lemon	Guaranteed No Problem	Guaranteed No Problem	Guaranteed No Problem
Not Actual Mileage Exceeds Mechanical Limits	Guaranteed No Problem	Guaranteed No Problem	Guaranteed No Problem
 GUARANTEED - None of these major title problems were reported by a state Department of Motor Vehicles (DMV). If you find that any of these title problems were reported by a DMV and not included in this report, CARFAX will buy this vehicle back. Register View Terms View Certificate			

Additional History Not all accidents / issues are reported to CARFAX	Owner 1	Owner 2	Owner 3
Total Loss No total loss reported to CARFAX.	No Issues Reported	No Issues Reported	No Issues Reported
Structural Damage	No Issues	No Issues	No Issues

CARFAX recommends that you have this vehicle inspected by a collision repair specialist.	Reported	Reported	Reported
Airbag Deployment No airbag deployment reported to CARFAX.	No Issues Reported	No Issues Reported	No Issues Reported
Odometer Check No indication of an odometer rollback.	No Issues Indicated	No Issues Indicated	No Issues Indicated
Accident / Damage Damage reported on 06/2019.	No Issues Reported	No Issues Reported	Damage Reported
Manufacturer Recall No open recalls reported to CARFAX. Check for open recalls on GM vehicles at recalls.gm.com .	No Recalls Reported	No Recalls Reported	No Recalls Reported
Basic Warranty Original warranty estimated to have expired.	Warranty Expired	Warranty Expired	Warranty Expired



Detailed History

Owner 1

Purchased: 2010

Personal Vehicle

22,261 mi/yr

Mileage	Source	Comments
Original Equipment	OnStar	Vehicle equipped with OnStar Get 3 free months of premium OnStar with Automatic Crash Response, Roadside Assistance and Remote Door Unlock by pressing the blue OnStar button Learn more
03/26/2010 5	Bradshaw Automotive, Inc. Greer, SC 864-879-7111 bradshawauto.com ★ 4.1 / 5.0 8 Verified Reviews ✓	Vehicle serviced - Pre-delivery inspection completed - Tire condition and pressure checked - Nitrogen fill tires - Electrical system checked
03/26/2010	Dealer Inventory	Vehicle offered for sale
04/15/2010	North Carolina Motor Vehicle Dept. Zirconia, NC	Titled or registered as personal vehicle
04/30/2010	Bradshaw Automotive, Inc. Greer, SC 864-879-7111 bradshawauto.com ★ 4.1 / 5.0 8 Verified Reviews ✓	Vehicle serviced - Floor mats installed - Exterior trim checked - Interior trim checked - Electrical system checked
05/13/2010 42	North Carolina Motor Vehicle Dept. Zirconia, NC	Odometer reading reported
05/13/2010	North Carolina Motor Vehicle Dept. Zirconia, NC Title # [REDACTED]	Registration issued or renewed - Title or registration issued - First owner reported - Passed safety inspection
06/28/2010 3,817	Bradshaw Automotive, Inc. Greer, SC 864-879-7111 bradshawauto.com ★ 4.1 / 5.0 8 Verified Reviews ✓	Vehicle serviced - Engine checked - Oil and filter changed
07/29/2010 5,530	Bradshaw Automotive, Inc. Greer, SC 864-879-7111 bradshawauto.com ★ 4.1 / 5.0 8 Verified Reviews ✓	Vehicle serviced - Tires rotated - Oil and filter changed
08/19/2010 6,990	North Carolina	Passed emissions inspection

		Inspection Station Hendersonville, NC	
08/30/2010		North Carolina Motor Vehicle Dept. Zirco Title [REDACTED]	Registration issued or renewed - Passed safety inspection
10/22/2010	11,504	Bradshaw Automotive, Inc. Greer, SC 864-879-7111 bradshawauto.com ★ 4.1 / 5.0 8 Verified Reviews ✓	 Vehicle serviced - Recommended maintenance performed - Interior trim checked - Exterior trim checked - Electrical system checked - Oil and filter changed - Tires rotated
11/18/2010	13,189	Bradshaw Automotive, Inc. Greer, SC 864-879-7111 bradshawauto.com ★ 4.1 / 5.0 8 Verified Reviews ✓	 Vehicle serviced - Exterior trim checked
01/25/2011	14,619	Boyd Chevrolet Cadillac Buick Hendersonville, NC 828-693-3461 boydautomotive.com ★ 4.6 / 5.0 96 Verified Reviews ✓ ♥ 117 Customer Favorites	 Vehicle serviced - Oil and filter changed - Tires rotated
03/08/2011	19,243	Boyd Chevrolet Cadillac Buick Hendersonville, NC 828-693-3461 boydautomotive.com ★ 4.6 / 5.0 96 Verified Reviews ✓ ♥ 117 Customer Favorites	 Vehicle serviced
05/06/2011	23,542	Boyd Chevrolet Cadillac Buick Hendersonville, NC 828-693-3461 boydautomotive.com ★ 4.6 / 5.0 96 Verified Reviews ✓ ♥ 117 Customer Favorites	Vehicle offered for sale
05/07/2011		Dealer Inventory Hendersonville, NC	Vehicle offered for sale
05/10/2011	23,725	Boyd Chevrolet Cadillac Buick Hendersonville, NC 828-693-3461 boydautomotive.com ★ 4.6 / 5.0 96 Verified Reviews ✓ ♥ 117 Customer Favorites	 Vehicle serviced - Pre-delivery inspection completed - Recommended maintenance performed - Brakes checked - Tire condition and pressure checked - Emissions inspection performed - Emissions or safety inspection performed
05/10/2011		North Carolina Inspection Station Hendersonville, NC	Passed emissions inspection
06/23/2011		Boyd Chevrolet Cadillac Buick Hendersonville, NC 828-693-3461 boydautomotive.com ★ 4.6 / 5.0 96 Verified Reviews ✓ ♥ 117 Customer Favorites	Vehicle sold
06/23/2011	23,738	Auto Auction	Vehicle sold



Millions of used vehicles are bought and sold at auction every year.

06/23/2011		Dealer Inventory Morganton, NC		Vehicle offered for sale
06/24/2011	24,049	Service Facility Morganton, NC		Vehicle serviced - Maintenance inspection completed - Emissions inspection performed
06/24/2011		North Carolina Inspection Station Morganton, NC		Passed emissions inspection
07/25/2011	24,630	Rooster Bush Automotive Lenoir, NC 828-728-4222 roosterbush.com ★ 4.9 / 5.0 55 Verified Reviews ✓		Vehicle serviced - Oil and filter changed
11/11/2011	26,449	Service Facility Morganton, NC		Vehicle serviced - Radio replaced
12/17/2011		Dealer Inventory Morganton, NC		Vehicle sold
12/19/2011	29,199	North Carolina Inspection Station Morganton, NC		Passed emissions inspection

Owner 2

Purchased:
2012



Low mileage! This owner drove less than the industry average of 15,000 miles per year.

Personal Vehicle
2,158 mi/yr

	Mileage	Source	Comments
01/05/2012	29,204	North Carolina Motor Vehicle Dept. Morganton, NC Title [REDACTED]	Title or registration issued - New owner reported
01/16/2012		Service Facility Morganton, NC	 Vehicle serviced
02/17/2012		Service Facility Morganton, NC	 Vehicle serviced
02/28/2013		Mercedes Benz Porsche Audi of Melbourne Melbourne, FL 321-956-0600 mbmelbourne.com  4.7 / 5.0 91 Verified Reviews   126 Customer Favorites	Vehicle offered for sale
03/04/2013	31,711	Auto Auction	Listed as a dealer vehicle - Vehicle sold
03/11/2013	31,724	Braman Honda of Palm Beach Greenacres, FL 888-649-8751 bramanhondapb.com  4.4 / 5.0 208 Verified Reviews 	 Vehicle serviced - Pre-delivery inspection completed - Oil and filter changed

♥ 468 Customer Favorites

03/11/2013 Braman Honda of Palm Beach
Greenacres, FL
888-649-8751
bramanhondapb.com
★ 4.4 / 5.0
[208 Verified Reviews](#) ✓

♥ 468 Customer Favorites

03/13/2013 Mercedes-Benz Porsche Audi of
Melbourne
Melbourne, FL
321-557-9342
mbmelbourne.com
★ 4.7 / 5.0
[91 Verified Reviews](#) ✓

♥ 126 Customer Favorites

03/14/2013 31,730 AutoNation Chevrolet Greenacres
Greenacres, FL
561-291-6054
autonation.com
★ 4.2 / 5.0
[175 Verified Reviews](#) ✓
♥ 326 Customer Favorites



Vehicle serviced

- Maintenance inspection completed
- Battery/charging system checked
- Tire condition and pressure checked

03/21/2013 Braman Honda of Palm Beach
Greenacres, FL
888-649-8751
bramanhondapb.com
★ 4.4 / 5.0
[208 Verified Reviews](#) ✓
♥ 468 Customer Favorites



Vehicle serviced

- Vehicle washed/detailed

03/25/2013 Braman Honda of Palm Beach
Greenacres, FL
888-649-8751
bramanhondapb.com
★ 4.4 / 5.0
[208 Verified Reviews](#) ✓
♥ 468 Customer Favorites

Owner 3

Purchased:
2013



Low mileage! This owner drove less than the industry average of 15,000 miles per year.

Personal Vehicle
8,504 mi/yr

Mileage

Source

Comments

03/25/2013 Florida
Motor Vehicle Dept.
North [REDACTED] FL
Title [REDACTED]
Vehicle purchase reported
- Title issued or updated
- Registration issued or renewed
- New owner reported
- Titled or registered as personal vehicle
- Vehicle color noted as White

03/29/2013 31,796 AutoNation Cadillac West Palm
Beach
West Palm Beach, FL
561-291-6025
autonation.com
★ 4.6 / 5.0
[69 Verified Reviews](#) ✓



Vehicle serviced

- Maintenance inspection completed
- Tire condition and pressure checked
- Alignment performed
- Battery/charging system checked
- Vehicle washed/detailed
- Headlight(s) replaced
- Brakes checked
- Remote(s) programmed

		 138 Customer Favorites	- Four tires balanced - Four tires mounted - Wiper(s) replaced
04/01/2013		Braman Honda of Palm Beach Greenacres, FL 888-649-8751 bramanhondapb.com  4.4 / 5.0 208 Verified Reviews 	 Vehicle serviced - Maintenance inspection completed
		 468 Customer Favorites	
04/09/2013	31,983	AutoNation Cadillac West Palm Beach West Palm Beach, FL 561-291-6025 autonation.com  4.6 / 5.0 69 Verified Reviews 	 Vehicle serviced - Maintenance inspection completed - Tire condition and pressure checked - Battery/charging system checked - Brakes checked
		 138 Customer Favorites	
04/16/2013		Florida Motor Vehicle Dept. North [REDACTED] FL Title [REDACTED]	Title issued or updated - Titled or registered as personal vehicle - Vehicle color noted as White
05/09/2013	33,019	AutoNation Cadillac West Palm Beach West Palm Beach, FL 561-291-6025 autonation.com  4.6 / 5.0 69 Verified Reviews 	 Vehicle serviced - Maintenance inspection completed - Tire condition and pressure checked - Battery/charging system checked - Headlight(s) replaced - Brakes checked - Oil and filter changed
		 138 Customer Favorites	
06/05/2013	33,597	AutoNation Cadillac West Palm Beach West Palm Beach, FL 561-291-6025 autonation.com  4.6 / 5.0 69 Verified Reviews 	 Vehicle serviced - Maintenance inspection completed - Tire condition and pressure checked - Battery/charging system checked - Brakes checked
		 138 Customer Favorites	
06/27/2013	33,823	AutoNation Cadillac West Palm Beach West Palm Beach, FL 561-291-6025 autonation.com  4.6 / 5.0 69 Verified Reviews 	 Vehicle serviced - Maintenance inspection completed - Battery/charging system checked - Brakes checked - Tire condition and pressure checked
		 138 Customer Favorites	
08/29/2013	35,320	AutoNation Cadillac West Palm Beach West Palm Beach, FL 561-291-6025 autonation.com  4.6 / 5.0 69 Verified Reviews 	 Vehicle serviced - Maintenance inspection completed - Tire condition and pressure checked - Battery/charging system checked - Brakes checked - Sunroof drain hoses serviced - Tail light assembly replaced - Battery replaced
		 138 Customer Favorites	
01/25/2014	38,082	AutoNation Cadillac West Palm Beach West Palm Beach, FL 561-291-6025 autonation.com  4.6 / 5.0 69 Verified Reviews 	 Vehicle serviced - Maintenance inspection completed - Battery/charging system checked - Brakes checked - Oil and filter changed - Strut(s) replaced

 138 Customer Favorites

02/07/2014 38,785 AutoNation Cadillac West Palm Beach
West Palm Beach, FL
561-291-6025
autonation.com
★ 4.6 / 5.0
[69 Verified Reviews](#) 



Vehicle serviced

- Maintenance inspection completed
- Tire condition and pressure checked
- Battery/charging system checked
- Brakes checked

 138 Customer Favorites

04/30/2014 Florida
Motor Vehicle Dept.
North Palm Beach, FL
Title [REDACTED]

Registration issued or renewed

- Titled or registered as personal vehicle
- Vehicle color noted as White

09/17/2014 43,525 AutoNation Cadillac West Palm Beach
West Palm Beach, FL
561-291-6025
autonation.com
★ 4.6 / 5.0
[69 Verified Reviews](#) 



Vehicle serviced

- Maintenance inspection completed
- Tire condition and pressure checked
- Battery/charging system checked
- Cabin air filter replaced/cleaned
- Oil and filter changed
- Brakes checked
- Engine serviced
- Fuel system cleaned/serviced
- Tires rotated

 138 Customer Favorites

05/14/2015 Florida
Motor Vehicle Dept.
North Palm Beach, FL
Title [REDACTED]

Registration issued or renewed

- Titled or registered as personal vehicle
- Vehicle color noted as White

06/05/2015 49,213 AutoNation Cadillac West Palm Beach
West Palm Beach, FL
561-291-6025
autonation.com
★ 4.6 / 5.0
[69 Verified Reviews](#) 



Vehicle serviced

- Maintenance inspection completed
- Four wheel alignment performed
- Air filter replaced
- Battery/charging system checked
- Cabin air filter replaced/cleaned
- Brakes checked
- Tire condition and pressure checked

 138 Customer Favorites

07/31/2015 50,692 AutoNation Cadillac West Palm Beach
West Palm Beach, FL
561-291-6025
autonation.com
★ 4.6 / 5.0
[69 Verified Reviews](#) 



Vehicle serviced

- Maintenance inspection completed
- Tire condition and pressure checked
- Battery/charging system checked
- Brakes checked
- Water pump replaced

 138 Customer Favorites

10/07/2015 52,418 AutoNation Cadillac West Palm Beach
West Palm Beach, FL
561-291-6025
autonation.com
★ 4.6 / 5.0
[69 Verified Reviews](#) 



Vehicle serviced

- Maintenance inspection completed
- Tire condition and pressure checked
- Four wheel alignment performed
- Battery/charging system checked
- Brakes checked
- Four tires balanced
- Four tires mounted

 138 Customer Favorites

11/01/2015 53,042 AutoNation Cadillac West Palm Beach
West Palm Beach, FL
561-291-6025
autonation.com
★ 4.6 / 5.0
[69 Verified Reviews](#) 



Vehicle serviced

- Maintenance inspection completed
- Tire condition and pressure checked
- Battery/charging system checked
- Brakes checked
- Battery replaced

 138 Customer Favorites

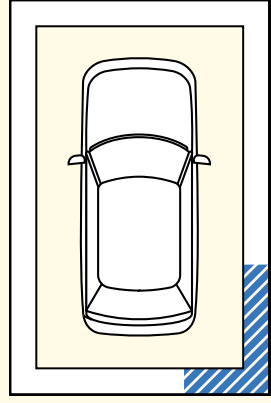
02/10/2016 55,814 AutoNation Cadillac West Palm Beach
West Palm Beach, FL



Vehicle serviced

- Maintenance inspection completed
- Tire condition and pressure checked

		561-291-6025 autonation.com ★ 4.6 / 5.0 69 Verified Reviews ✓ ♥ 138 Customer Favorites	- Battery/charging system checked - Brakes checked - Front brake pads replaced - Brake rotor(s) resurfaced - Rear brake pads replaced
05/04/2016		Florida Motor Vehicle Dept. North Palm Beach, FL Title [REDACTED]	Registration issued or renewed - Titled or registered as personal vehicle - Vehicle color noted as White
08/23/2016	59,650	AutoNation Cadillac West Palm Beach West Palm Beach, FL 561-291-6025 autonation.com ★ 4.6 / 5.0 69 Verified Reviews ✓ ♥ 138 Customer Favorites	 Vehicle serviced - Maintenance inspection completed - Battery/charging system checked - Oil and filter changed - Tires rotated - Brakes checked - Tire condition and pressure checked
09/24/2016	59,735	AutoNation Cadillac West Palm Beach West Palm Beach, FL 561-291-6025 autonation.com ★ 4.6 / 5.0 69 Verified Reviews ✓ ♥ 138 Customer Favorites	 Vehicle serviced - Maintenance inspection completed - Battery/charging system checked - Brakes checked - Cooling system checked - Coolant reservoir replaced - Tire condition and pressure checked - Tire pressure sensor replaced
12/22/2016	61,559	Schumacher Automotive Palm Beach Gardens, FL 561-622-8220 schumacherauto.com ★ 4.7 / 5.0 162 Verified Reviews ✓ ♥ 287 Customer Favorites	 Vehicle serviced - Control arm bushing(s) replaced - Heated oxygen sensor replaced - Anti-theft/keyless remote(s) replaced - Alignment performed
05/31/2017	62,000	Schumacher Automotive Palm Beach Gardens, FL 561-622-8220 schumacherauto.com ★ 4.7 / 5.0 162 Verified Reviews ✓ ♥ 287 Customer Favorites	 Vehicle serviced - Maintenance inspection completed - Oil and filter changed - Tires rotated - Front wiper blades/refills replaced - Rear wiper blade replaced
12/28/2017	71,619	Schumacher Automotive Palm Beach Gardens, FL 561-622-8220 schumacherauto.com ★ 4.7 / 5.0 162 Verified Reviews ✓ ♥ 287 Customer Favorites	 Vehicle serviced - Maintenance inspection completed - Oil and filter changed - Tires rotated - Front wiper blades/refills replaced - Rear wiper blade replaced
02/28/2018	72,000	Schumacher Automotive Palm Beach Gardens, FL 561-622-8220 schumacherauto.com ★ 4.7 / 5.0 162 Verified Reviews ✓ ♥ 287 Customer Favorites	 Vehicle serviced - Maintenance inspection completed
04/04/2018	74,481	Dealer Inventory	Vehicle offered for sale
04/20/2018		Florida Motor Vehicle Dept. High Springs, FL Title [REDACTED]	Vehicle purchase reported - Title issued or updated - Registration issued or renewed - Duplicate title issued

			- Titled or registered as personal vehicle - Vehicle color noted as White
10/08/2018	Florida Motor Vehicle Dept. High Springs, FL Title [REDACTED]		Registration issued or renewed - Titled or registered as personal vehicle - Registration updated when owner moved the vehicle to a new location - Vehicle color noted as White
06 [REDACTED] /2019	Damage Report	 	 Damage reported - Damage to right rear Damage Location  Not all damage is caused by an accident. Get the car inspected before you buy. Learn more
10/10/2019	98,176	Auto Er - Nar Newberry, FL 352-474-6176 ★ 5.0 / 5.0 6 Verified Reviews ✓ ♥ 22 Customer Favorites	 Vehicle serviced
10/10/2019	Florida Motor Vehicle Dept. High Springs, FL Title [REDACTED]		Registration issued or renewed - Titled or registered as personal vehicle - Vehicle color noted as White

Have Questions? Consumers, please visit our Help Center at www.carfax.com. Dealers or Subscribers, please visit our Help Center at www.carfaxonline.com.



Glossary

Damage Indicator

Damage can be a result of many different types of events. Examples include contact with objects (other cars, trees, traffic signs, road debris, etc), vandalism, or weather-related events. Not every damage event is reported to CARFAX. As details about the damage event become available, those additional details are added to the CARFAX Vehicle History Report. CARFAX recommends that you have this vehicle inspected by a qualified mechanic.

- This CARFAX Vehicle History Report is based only on information supplied to CARFAX and available as of 10/12/20 at 8:57:40 AM (CDT). Other information about this vehicle, including problems, may not have been reported to CARFAX. Use this report as one important tool, along with a vehicle inspection and test drive, to make a better decision about your next used car.

First Owner

When the first owner(s) obtains a title from a Department of Motor Vehicles as proof of ownership.

New Owner Reported

When a vehicle is sold to a new owner, the Title must be transferred to the new owner(s) at a Department of Motor Vehicles.

Ownership History

CARFAX defines an owner as an individual or business that possesses and uses a vehicle. Not all title transactions represent changes in ownership. To provide estimated number of owners, CARFAX proprietary technology analyzes all the events in a vehicle history. Estimated ownership is available for vehicles manufactured after 1991 and titled solely in the US including Puerto Rico. Dealers sometimes opt to take ownership of a vehicle and are required to in the following states: Maine, Massachusetts, New Jersey, Ohio, Oklahoma, Pennsylvania and South Dakota. Please consider this as you review a vehicle's estimated ownership history.

Title Issued

A state issues a title to provide a vehicle owner with proof of ownership. Each title has a unique number. Each title or registration record on a CARFAX report does not necessarily indicate a change in ownership. In Canada, a registration and bill of sale are used as proof of ownership.

Follow Us:



facebook.com/CARFAX



[@CARFAXinc](https://twitter.com/CARFAXinc)



About CARFAX

CARFAX DEPENDS ON ITS SOURCES FOR THE ACCURACY AND RELIABILITY OF ITS INFORMATION. THEREFORE, NO RESPONSIBILITY IS ASSUMED BY CARFAX OR ITS AGENTS FOR ERRORS OR OMISSIONS IN THIS REPORT. CARFAX FURTHER EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

© 2020 CARFAX, Inc., a unit of IHS Markit Ltd. All rights reserved.
10/12/20 8:57:40 AM (CDT)

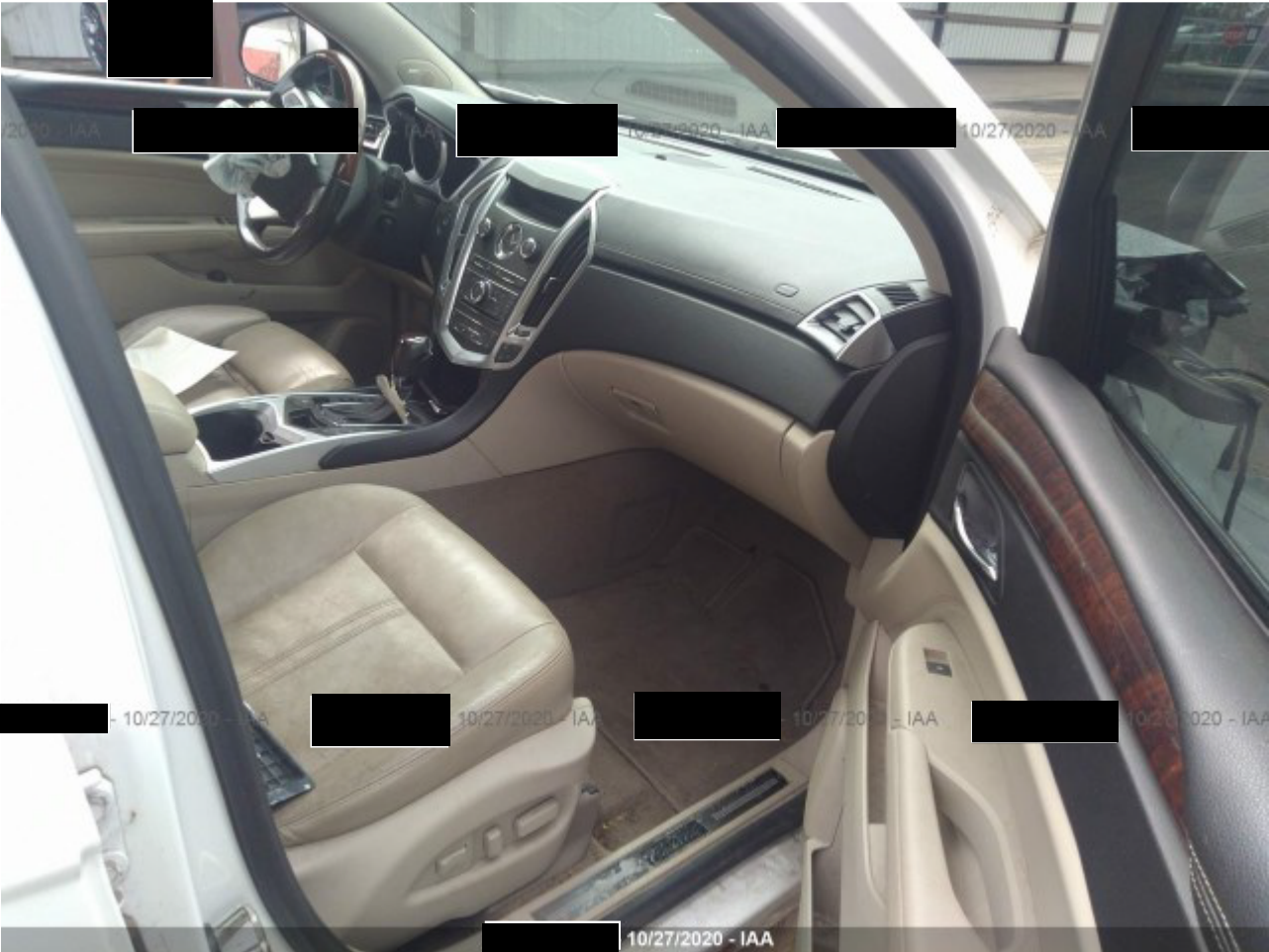
Print Photos







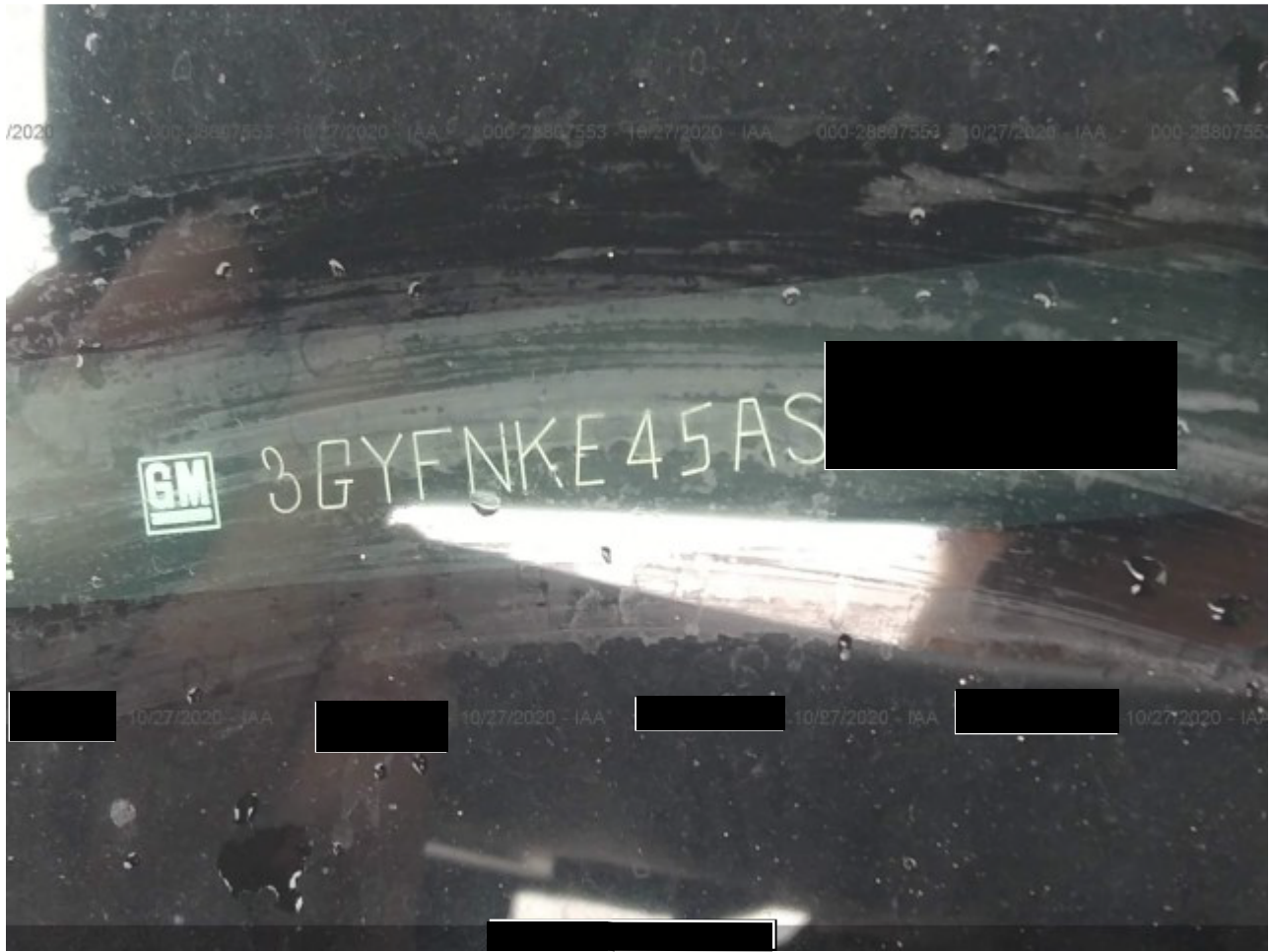














Session Inactivity

 **GlobalWarranty**

October 12, 2020

 [Logout](#)

Global
Warranty
Management:

[Main](#) > [Interface With Customer](#) > [View Vehicle Summary](#)

**INTERFACE WITH
CUSTOMER**

→ [Investigate Vehicle History](#)

→ [Investigate Vehicle History](#)

View Vehicle Summary

This screen allows IVH users to view the Summary of Vehicle Information, Field Actions, Service Information, Applicable Warranties, Transaction History, Service Contract(s) if applicable, Warranty Block, Branded Title information and OnStar and XM Radio information (if applicable).



Vehicle Information

VIN: 3GYFNKE45AS

Model: 6NL26-2010 SRX V6

Service Contract: [Yes](#)

Branded Title: No

Warranty Block: No

PDI Status: Yes

Order Type: 70 - RETAIL - STOCK

Field Actions: [0 Open](#)

Required Field Actions

Open Field Action Details
are highlighted

Type	Number	Original Nbr	Description	Release Date	Status
Customer Satisfaction Program	N140225	14225	SUNROOF DRAIN HOSE LEAKS	01/19/2015	Closed
Customer Satisfaction Program	N130322	13322	NAVIGATION RADIO LOSS OF CUSTOMER SETTINGS	12/19/2014	Closed
Product Safety Recall	N140457	14457	REAR TOE LINK ADJUSTER LOCK NUT TORQUE	09/12/2014	Closed
Customer Satisfaction Program	N100309	10309	CADILLAC SRX POWER STEERING FLUID LEAK	11/05/2010	Closed
Service Update Bulletins	N100151	10151	TURBOCHARGER INLET DUCT LOOSE - 2010 CADILLAC SRX - EXPIRES W/ BASE WARRANTY	08/05/2010	Closed
Product Safety Recall	N100093	10093	ENGINE DAMAGE DUE TO USE OF FUEL OTHER THAN REQUIRED HIGH OCTANE FUEL	04/06/2010	Closed

Branded Title

*The VIN information contained herein and information derived therefrom is the proprietary property of The Polk Company and is to be used only for the purpose of warranty verification and shall not be used for any other purpose whatsoever.

Vehicle has no current record of branded titles.

Warranty Block

For this vehicle:

→ [View Vehicle Summary](#)

→ [Service Contract](#)

→ Branded Title

→ Warranty Block

→ [View Vehicle Build](#)

→ [View Vehicle](#)

→ [Component Summary](#)

→ [View Vehicle](#)

→ [Transaction History Detail](#)

→ [View Vehicle Delivery Information](#)

Vehicle has no current record of warranty block.

Service Information

Vehicle has no current record of outstanding service information.

OnStar and XM Satellite Radio Information

Refer to Help page for details. For OnStar contact 888.ON.STAR1 (888.667.8271) and for XM Radio contact 877.GET.XMST (877.438.9677 Canada) and in the USA:800-556-3600.

OnStar Equipped: Y

OnStar Status: Inactive

XM Equipped: Y

XM Radio ID: [REDACTED]

XM Status: Active

OnStar Vehicle Diagnostics: N

DMN Enabled: N

Applicable Warranties

Valid warranties are highlighted

Valid	Description	Warranty Add Date	Start Date	Effective Odometer	End Date	End Odometer
	Emission Select Component Ltd Wty	09/26/2015	04/15/2010	42 MI	04/15/2018	80,042 MI
	Powertrain Limited Warranty	09/26/2015	04/15/2010	42 MI	04/15/2015	100,042 MI
	Special Coverage 14582	09/26/2015	04/15/2010	42 MI	04/15/2020	120,042 MI
	Bumper to Bumper Limited Warranty	09/26/2015	04/15/2010	42 MI	04/15/2014	50,042 MI
	Corrosion Limited Warranty	09/26/2015	04/15/2010	42 MI	04/15/2016	Unlimited

Service Contract

Policy Number: [REDACTED]

Owner: MALLORY

Description: GPP Major Guard Used

Deductible Amount: 50.00

Effective Date: 10/26/2013

Expiration Date: 04/03/2018

Effective Odometer: 36264 MI

Expiration Odometer: 74481 MI

Daily Rental Limit: 35.00

Policy Number: [REDACTED]

Owner: CAPPS

Description: GMPP 12/12 SMART CARE

Deductible Amount: 0.00

Effective Date: 05/19/2010

Expiration Date: 05/19/2011

Effective Odometer: 1500 MI

Expiration Odometer: 13500 MI

Daily Rental Limit: 0.00

Transaction History

[View Details](#)

Job Card Date	Job Card Number	Transaction Type	Transaction Adjustment	Labour Operation	Odometer Reading
08/28/2018	[REDACTED]	ZREG----Regular Vehicle Transaction		0600382 - ONSTAR - TOW	84,300 MI
06/05/2017	[REDACTED]	ZSCT----Service Contracts		4416040 - Air Conditioning Condenser Replacement	65,268 MI
06/05/2017	[REDACTED]	ZSCT----Service Contracts		4416110 - Receiver and Dehydrator Replacement	65,268 MI

06/05/2017	ZSCT----Service Contracts	4417120 - Air Conditioning Compressor Replacement	65,268 MI
12/10/2016	ZSCT----Service Contracts	8033350 - Front Lower Control Arm Bushing Replacement	61,538 MI
12/10/2016	ZSCT----Service Contracts	4025970 - Heated Oxygen Sensor Replacement - Bank 1 Sensor 1	61,538 MI
12/10/2016	ZSCT----Service Contracts	6430280 - Remote Control Door Lock and Theft Deterrent Transmitter Replacement	61,538 MI
08/29/2016	ZSCT----Service Contracts	8050190 - Tire Pressure Indicator Sensor Replacement	59,728 MI
08/29/2016	ZSCT----Service Contracts	4031280 - Radiator Surge Tank Replacement	59,728 MI
11/01/2015	ZSCT----Service Contracts	0600022 - ROADSIDE SERVICE (TOWING)	52,000 MI
07/27/2015	ZSCT----Service Contracts	4032750 - Water Pump Replacement	50,692 MI
06/05/2015	ZFAT----Field Action Recall	9101163 - N140225 -Sunroof Front Drain Hose Replacement (Both)	49,211 MI
06/05/2015	ZFAT----Field Action Recall	9101097 - N130322 -Radio USB Programming for Navigation Software-Setup Temperature Displayed-No Further Act	49,211 MI
09/17/2014	ZFAT----Field Action Recall	9100933 - N140457 - Inspect and Tighten Right and Left Rear Suspension Adjustment Links	43,525 MI
01/21/2014	ZREG----Regular Vehicle Transaction	8033791 - Strut, Strut Component, or Spring Replacement - Both Sides	38,082 MI
09/03/2013	ZREG----Regular Vehicle Transaction	0600102 - Roadside Service - Battery Test and Replace	35,376 MI
09/03/2013	ZREG----Regular Vehicle Transaction	0600002 - CADILLAC-COST OF TECH. TO MAKE ROADSIDE SRVC CALLS	35,376 MI
08/30/2013	ZREG----Regular Vehicle Transaction	0600072 - ROADSIDE SERVICE (PREMIUM)	35,320 MI
08/28/2013	ZREG----Regular Vehicle Transaction	2041490 - Tail Lamp Replacement	35,320 MI
08/28/2013	ZREG----Regular Vehicle Transaction	6040990 - Sunroof Housing Front Drain Hose Replacement	35,320 MI
05/08/2013	ZREG----Regular Vehicle Transaction	2040510 - Front Headlamp Replacement	33,019 MI
04/03/2013	ZREG----Regular Vehicle Transaction	D9995 - Customer Concern Not Duplicated	31,983 MI
03/27/2013	ZREG----Regular Vehicle Transaction	B7294 - Headlamp Replacement	31,796 MI
03/11/2013	ZREG----Regular Vehicle Transaction	N2118 - Front Side Door Window and Multifunction Switch Replacement	31,730 MI

10/14/2011	ZREG----Regular Vehicle Transaction		R0766 - Radio with integrated receiver - return to ESC	26,449 MI
10/11/2011	ZREG----Regular Vehicle Transaction	Partial Debit	R0760 - Radio Replacement	26,449 MI
10/11/2011	ZREG----Regular Vehicle Transaction	Full Debit - Reversal	R0760 - Radio Replacement	26,449 MI
10/11/2011	ZREG----Regular Vehicle Transaction		R0760 - Radio Replacement	26,449 MI
12/17/2010	ZFAT----Field Action Recall		V2337 - 10309 - Install Power Steering Gear Outlet Tube Bracket and Conduit	14,619 MI
11/18/2010	ZREG----Regular Vehicle Transaction		B0650 - Front Object Alarm Sensor Housing Replacement	13,189 MI
11/08/2010	ZSCT----Service Contracts		M0017 - Lube, Oil And Filter	12,389 MI
11/08/2010	ZSCT----Service Contracts		M0021 - Tire Rotation	12,389 MI
11/08/2010	ZREG----Regular Vehicle Transaction		B0777 - Front Fender Inner Panel Access Opening Cover Replacement	12,389 MI
10/22/2010	ZFAT----Field Action Recall	Add Credit	V2287 - 10151 - Install Air Cleaner Outlet Duct and Inspect Wastegate Actuator Hose	11,504 MI
10/22/2010	ZFAT----Field Action Recall	Full Debit - Reversal	V2287 - 10151 - Install Air Cleaner Outlet Duct and Inspect Wastegate Actuator Hose	11,504 MI
10/22/2010	ZFAT----Field Action Recall		V2287 - 10151 - Install Air Cleaner Outlet Duct and Inspect Wastegate Actuator Hose	11,504 MI
07/29/2010	ZSCT----Service Contracts		M0021 - Tire Rotation	5,530 MI
07/29/2010	ZSCT----Service Contracts		M0017 - Lube, Oil And Filter	5,530 MI
07/26/2010	ZFAT----Field Action Recall		V2241 - 10093 - Reprogram Engine Control Module (ECM)	5,295 MI
06/28/2010	ZREG----Regular Vehicle Transaction		L0264 - Evaporative Emission Canister Air Inlet Hose Replacement	3,817 MI
04/20/2010	ZREG----Regular Vehicle Transaction		B9643 - Tail Lamp Replacement	603 MI
03/04/2010	ZPDI----Pre-Delivery Inspection		Z7000 - Pre-Delivery Inspection - Base Time	1 MI

Global Warranty Management: [Site Map](#)

[Privacy Policy](#) [Terms of Use](#)

© 2005 General Motors. All rights reserved.

Session Inactivity

 GlobalWarranty		 Logout
October 12, 2020		
Global Warranty Management:		
Main > Interface With Customer > View Vehicle Summary		
INTERFACE WITH CUSTOMER		

→ [Investigate Vehicle History](#)

→ [Investigate Vehicle History](#)

View Vehicle Summary



This screen allows IVH users to view the Summary of Vehicle Information, Field Actions, Service Information, Applicable Warranties, Transaction History, Service Contract(s) if applicable, Warranty Block, Branded Title information and OnStar and XM Radio information (if applicable).

For this vehicle:

- [View Vehicle Summary](#)
 - [Service Contract](#)
 - Branded Title
 - Warranty Block
- [View Vehicle Build](#)
- [View Vehicle Component Summary](#)
- [View Vehicle Transaction History Detail](#)
- [View Vehicle Delivery Information](#)

Vehicle Information

VIN: 3GYFNKE45AS [REDACTED] Model: 6NL26-2010 SRX V6
Service Contract: [Yes](#) Branded Title: No Warranty Block: No PDI Status: Yes
Order Type: 70 - RETAIL - STOCK
Field Actions: [0 Open](#)

Required Field Actions

Open Field Action Details are highlighted

Type	Number	Original Nbr	Description	Release Date	Status
Customer Satisfaction Program	N140225	14225	SUNROOF DRAIN HOSE LEAKS	01/19/2015	Closed
Customer Satisfaction Program	N130322	13322	NAVIGATION RADIO LOSS OF CUSTOMER SETTINGS	12/19/2014	Closed
Product Safety Recall	N140457	14457	REAR TOE LINK ADJUSTER LOCK NUT TORQUE	09/12/2014	Closed
Customer Satisfaction Program	N100309	10309	CADILLAC SRX POWER STEERING FLUID LEAK	11/05/2010	Closed
Service Update Bulletins	N100151	10151	TURBOCHARGER INLET DUCT LOOSE - 2010 CADILLAC SRX - EXPIRES W/ BASE WARRANTY	08/05/2010	Closed
Product Safety Recall	N100093	10093	ENGINE DAMAGE DUE TO USE OF FUEL OTHER THAN REQUIRED HIGH OCTANE FUEL	04/06/2010	Closed

Branded Title

*The VIN information contained herein and information derived therefrom is the proprietary property of The Polk Company and is to be used only for the purpose of warranty verification and shall not be used for any other purpose whatsoever.

Vehicle has no current record of branded titles.

Warranty Block

Vehicle has no current record of warranty block.

Service Information

Vehicle has no current record of outstanding service information.

OnStar and XM Satellite Radio Information

Refer to Help page for details. For OnStar contact 888.ON.STAR1 (888.667.8271) and for XM Radio contact 877.GET.XMST (877.438.9677 Canada) and in the USA:800-556-3600.

OnStar Equipped: Y

OnStar Status: Inactive

XM Equipped: Y

XM Radio ID: [REDACTED]

XM Status: Active

OnStar Vehicle Diagnostics: N

DMN Enabled: N

Applicable Warranties

Valid warranties are highlighted

Valid	Description	Warranty Add Date	Start Date	Effective Odometer	End Date	End Odometer
	Emission Select Component Ltd Wty	09/26/2015	04/15/2010	42 MI	04/15/2018	80,042 MI
	Powertrain Limited Warranty	09/26/2015	04/15/2010	42 MI	04/15/2015	100,042 MI
	Special Coverage 14582	09/26/2015	04/15/2010	42 MI	04/15/2020	120,042 MI
	Bumper to Bumper Limited Warranty	09/26/2015	04/15/2010	42 MI	04/15/2014	50,042 MI
	Corrosion Limited Warranty	09/26/2015	04/15/2010	42 MI	04/15/2016	Unlimited

Service Contract

Policy Number: [REDACTED]

Owner: MALLORY

Description: GPP Major Guard Used

Deductible Amount: 50.00

Effective Date: 10/26/2013

Expiration Date: 04/03/2018

Effective Odometer: 36264 MI

Expiration Odometer: 74481 MI

Daily Rental Limit: 35.00

Policy Number: [REDACTED]

Owner: CAPPS

Description: GMPP 12/12 SMART CARE

Deductible Amount: 0.00

Effective Date: 05/19/2010

Expiration Date: 05/19/2011

Effective Odometer: 1500 MI

Expiration Odometer: 13500 MI

Daily Rental Limit: 0.00

Transaction History

[View Details](#)

Job Card Date	Job Card Number	Transaction Type	Transaction Adjustment	Labour Operation	Odometer Reading
08/28/2018	[REDACTED]	ZREG----Regular Vehicle Transaction		0600382 - ONSTAR - TOW	84,300 MI
06/05/2017	[REDACTED]	ZSCT----Service Contracts		4416040 - Air Conditioning Condenser Replacement	65,268 MI
06/05/2017	[REDACTED]	ZSCT----Service Contracts		4416110 - Receiver and Dehydrator Replacement	65,268 MI
06/05/2017	[REDACTED]	ZSCT----Service Contracts		4417120 - Air Conditioning Compressor Replacement	65,268 MI
12/10/2016	[REDACTED]	ZSCT----Service Contracts		8033350 - Front Lower Control Arm Bushing Replacement	61,538 MI
12/10/2016	[REDACTED]	ZSCT----Service Contracts		4025970 - Heated Oxygen Sensor Replacement - Bank 1 Sensor 1	61,538 MI
12/10/2016	[REDACTED]	ZSCT----Service Contracts		6430280 - Remote Control Door Lock and Theft	61,538 MI

08/29/2016	ZSCT----Service Contracts		Deterrent Transmitter Replacement 8050190 - Tire Pressure Indicator Sensor Replacement	59,728 MI
08/29/2016	ZSCT----Service Contracts		4031280 - Radiator Surge Tank Replacement	59,728 MI
11/01/2015	ZSCT----Service Contracts		0600022 - ROADSIDE SERVICE (TOWING)	52,000 MI
07/27/2015	ZSCT----Service Contracts		4032750 - Water Pump Replacement	50,692 MI
06/05/2015	ZFAT----Field Action Recall		9101163 - N140225 -Sunroof Front Drain Hose Replacement (Both)	49,211 MI
06/05/2015	ZFAT----Field Action Recall		9101097 - N130322 -Radio USB Programming for Navigation Software-Setup Temperature Displayed-No Further Act	49,211 MI
09/17/2014	ZFAT----Field Action Recall		9100933 - N140457 - Inspect and Tighten Right and Left Rear Suspension Adjustment Links	43,525 MI
01/21/2014	ZREG----Regular Vehicle Transaction		8033791 - Strut, Strut Component, or Spring Replacement - Both Sides	38,082 MI
09/03/2013	ZREG----Regular Vehicle Transaction		0600102 - Roadside Service - Battery Test and Replace	35,376 MI
09/03/2013	ZREG----Regular Vehicle Transaction		0600002 - CADILLAC-COST OF TECH. TO MAKE ROADSIDE SRVC CALLS	35,376 MI
08/30/2013	ZREG----Regular Vehicle Transaction		0600072 - ROADSIDE SERVICE (PREMIUM)	35,320 MI
08/28/2013	ZREG----Regular Vehicle Transaction		2041490 - Tail Lamp Replacement	35,320 MI
08/28/2013	ZREG----Regular Vehicle Transaction		6040990 - Sunroof Housing Front Drain Hose Replacement	35,320 MI
05/08/2013	ZREG----Regular Vehicle Transaction		2040510 - Front Headlamp Replacement	33,019 MI
04/03/2013	ZREG----Regular Vehicle Transaction		D9995 - Customer Concern Not Duplicated	31,983 MI
03/27/2013	ZREG----Regular Vehicle Transaction		B7294 - Headlamp Replacement	31,796 MI
03/11/2013	ZREG----Regular Vehicle Transaction		N2118 - Front Side Door Window and Multifunction Switch Replacement	31,730 MI
10/14/2011	ZREG----Regular Vehicle Transaction		R0766 - Radio with integrated receiver - return to ESC	26,449 MI
10/11/2011	ZREG----Regular Vehicle Transaction	Partial Debit	R0760 - Radio Replacement	26,449 MI
10/11/2011	ZREG----Regular Vehicle Transaction	Full Debit - Reversal	R0760 - Radio Replacement	26,449 MI
10/11/2011	ZREG----Regular Vehicle Transaction		R0760 - Radio Replacement	26,449 MI

12/17/2010	ZFAT----Field Action Recall		V2337 - 10309 - Install Power Steering Gear Outlet Tube Bracket and Conduit	14,619 MI
11/18/2010	ZREG----Regular Vehicle Transaction		B0650 - Front Object Alarm Sensor Housing Replacement	13,189 MI
11/08/2010	ZSCT----Service Contracts		M0017 - Lube, Oil And Filter	12,389 MI
11/08/2010	ZSCT----Service Contracts		M0021 - Tire Rotation	12,389 MI
11/08/2010	ZREG----Regular Vehicle Transaction		B0777 - Front Fender Inner Panel Access Opening Cover Replacement	12,389 MI
10/22/2010	ZFAT----Field Action Recall	Add Credit	V2287 - 10151 - Install Air Cleaner Outlet Duct and Inspect Wastegate Actuator Hose	11,504 MI
10/22/2010	ZFAT----Field Action Recall	Full Debit - Reversal	V2287 - 10151 - Install Air Cleaner Outlet Duct and Inspect Wastegate Actuator Hose	11,504 MI
10/22/2010	ZFAT----Field Action Recall		V2287 - 10151 - Install Air Cleaner Outlet Duct and Inspect Wastegate Actuator Hose	11,504 MI
07/29/2010	ZSCT----Service Contracts		M0021 - Tire Rotation	5,530 MI
07/29/2010	ZSCT----Service Contracts		M0017 - Lube, Oil And Filter	5,530 MI
07/26/2010	ZFAT----Field Action Recall		V2241 - 10093 - Reprogram Engine Control Module (ECM)	5,295 MI
06/28/2010	ZREG----Regular Vehicle Transaction		L0264 - Evaporative Emission Canister Air Inlet Hose Replacement	3,817 MI
04/20/2010	ZREG----Regular Vehicle Transaction		B9643 - Tail Lamp Replacement	603 MI
03/04/2010	ZPDI----Pre- Delivery Inspection		Z7000 - Pre-Delivery Inspection - Base Time	1 MI

Global Warranty Management: [Site Map](#)

Session Inactivity



GlobalWarranty

October 12, 2020

 [Logout](#)

GlobalWarranty Management:

Main > Interface With Customer > View Vehicle Build

INTERFACE WITH CUSTOMER

- [Investigate Vehicle History](#)
- [Investigate Vehicle History](#)

View Vehicle Build

This screen allows IVH users to view the initial build information on the selected VIN including option codes with descriptions (where available).

For this vehicle:

→ [View Vehicle Summary](#)

Vehicle Information

VIN: 3GYFNKE45AS

Model: 6NL26-2010 SRX V6

Service Contract: [Yes](#)

Branded Title: No

Warranty Block: No

PDI Status: Yes

Order Type: 70 - RETAIL - STOCK

Field Actions: [0 Open](#)

Vehicle Build

Model: 6NL26 - 2010 SRX V6

Gross Vehicle Weight: 2,582

Order Number:

Build Date: 03/03/2010

Build Plant: S

→ [Service Contract](#)

→ Branded Title

→ Warranty Block

→ [View Vehicle Build](#)

→ [View Vehicle](#)

→ [Component Summary](#)

→ [View Vehicle](#)

→ [Transaction History Detail](#)

→ [View Vehicle Delivery Information](#)

Option Codes

*IVH is not the definitive source of GM Vehicle RPO information and is intended for service reference only. Should there be any questions about the vehicle's original build or RPO information please refer to the original vehicle invoice or window sticker.

01F - INTERIOR TRIM	1AG - DOOR TRIM
1SG - PREMIUM TURBO COLLECTION	1SZ - OPTION DISCOUNT
2BX - SAPELE WOOD TRIM PACKAGE	44F - WOOD TRIM PACKAGE
4A5 - INTERIOR TRIM	5AD - SAPELE SHIFT KNOB
6AB - SUSPENSION	7AB - SUSPENSION
8X2 - SUSPENSION	9X2 - SUSPENSION
AAB - DRIVER MEMORY PACKAGE	AFE - SHALE WITH EBONY
AG2 - POWER SEAT ADJUSTER	AL0 - AUTO OCCUPANT SENSING
AL2 - POWER LUMBAR	ANY - REAR CARGO STORAGE
AR9 - FRONT BUCKET SEATS	ASV - HUMIDITY SENSOR
ATH - PASSIVE ENTRY SYSTEM	AXP - MPV
AY0 - AIRBAGS	BTV - REMOTE VEHICLE START
C3U - SUNROOF, POWER ULTRAVIEW	C9V - GVW RATING, 2,580 KG
CE4 - HEADLAMP WASHERS	CEC - WIPERS, RAINSENSE
CJ4 - TRI-ZONE HVAC	D42 - REAR CARGO SHADE
DCP - ONSTAR, DIRECTION AND CONNECT	DD8 - MIRROR, ISRV
DR4 - MIRRORS, OSRV POWER, HEATED	EBS - SEAT TRIM
EF7 - USA	EPM - CONVERSION CODE
F45 - CHASSIS, VARIABLE DAMPING	F46 - ALL-WHEEL DRIVE
FBJ - INTERIOR TRIM	FE3 - SUSPENSION, SPORT
FE9 - 50-STATE EMISSIONS	GBR - PLATINUM ICE TRICOAT
GY5 - 3.75 AXLE RATIO	JF4 - POWER ADJUSTABLE PEDALS
JJK - SUSPENSION	JL9 - BRAKES 4-WHEEL ANTILOCK
KA1 - HEATED SEATS	KA6 - HEATED REAR SEATS
KG4 - 150 AMP GENERATOR	KU1 - VENTED DRIVER SEAT
KU3 - VENTED PASS SEAT	LAU - ENGINE, 2.8L SFI, DOHC TURBO
LHD - LEFT HAND DRIVE	MXE - TRANSMISSION, 6 SPD AUTO
NP5 - LEATHER WRAP STEERING WHEEL	NT7 - EMISSION - FEDERAL
NV7 - POWER STEERING, VARIABLE	P47 - 20" CHROME TECH ALUMINUM WHEELS
QRX - 20" ALS BW TIRES	R7E - PROCESSING CODE, N/C VK3
R9N - PROCESSING CODE - INTERIOR TRIM	SAL - RAMOS ARIZPE
SLM - STOCK ORDER	T61 - DAYTIME RUNNING LAMPS
T96 - FOG LAMPS	TB5 - POWER LIFT GATE
TSQ - INTERIOR LAMP PACKAGE	TT6 - XENON HEADLAMPS
U2K - XM SATELLITE RADIO - SERVICE SUBSCRIPTION SOLD SEPARATELY BY SIRIUS/XM AFTER 90 DAYS	U30 - CLUSTER
U70 - DRIVER INFO CENTER DISPLAY	UA6 - THEFT DETERENT

UD5 - PARKING ASSIST, FRONT/REAR

UEC - SENSOR AUTO AIR RECIRC.

ULD - AUDIO CONTROLS REAR SEATS

UQS - BOSE 5.1 SURROUND SOUND

UYS - AUDIO SYS W/ NAV

V8D - US VEHICLE STATEMENT

VK3 - LICENSE PLATE MOUNTING PKG

VVO - SAPELE CONSOLE

UE1 - 1 YR ONSTAR DIRECTIONS WITH AUTOMATIC
CRASH RESPONSE & TURN-BY-TURN NAVIGATION (ASK
DLR ABOUT GEOGRAPHIC COVERAGE)

UG1 - UNIVERSAL HOME REMOTE

UPF - BLUETOOTH FOR PHONE

UVC - REAR VIEW CAMERA

V64 - ROOF RAILS, SILVER

VH9 - OWNER INFO ENVELOPE

VT7 - OWNERS MANUAL

Added Option Codes

~EX -

Global Warranty Management: [Site Map](#)

[Privacy Policy](#) [Terms of Use](#)

© 2005 General Motors. All rights reserved.

Session Inactivity

 **GlobalWarranty**

October 12, 2020



Global
Warranty
Management:

Main > Interface With Customer > View Vehicle Component Summary

INTERFACE WITH
CUSTOMER

→ [Investigate Vehicle History](#)

→ [Investigate Vehicle History](#)

View Vehicle Component Summary



This screen allows IVH users to view the information on various major components added to the VIN selected during vehicle build.

Vehicle Information

VIN: 3GYFNKE45AS

Model: 6NL26-2010 SRX V6

Service Contract: [Yes](#)

Branded Title: No

Warranty Block: No

PDI Status: Yes

Order Type: 70 - RETAIL - STOCK

Field Actions: [0 Open](#)

Vehicle Component

Component Code: 10 - ENGINE ASSEMBLY

Source Plant: -

Date Scanned: N/A

Traceability: 092920093

Part / Number Broadcast:

Time Scanned: N/A

Scan Station:

Component Code: 61 - TRANSMISSION

Source Plant: -

Date Scanned: N/A

Traceability: 09001452

Part / Number Broadcast:

Time Scanned: N/A

Scan Station:

For this vehicle:

→ [View Vehicle Summary](#)

→ [Service Contract](#)

→ Branded Title

→ Warranty Block

→ [View Vehicle Build](#)

→ [View Vehicle Component Summary](#)

→ [View Vehicle Transaction History Detail](#)

→ [View Vehicle Delivery Information](#)

Service Agent Installed Component

Vehicle has no current record of vehicle component.

Session Inactivity

 **Global Warranty**

October 12, 2020

 [Logout](#)

Global Warranty Management: Main > Interface With Customer > View Vehicle Summary

INTERFACE WITH CUSTOMER

→ [Investigate Vehicle History](#)

→ [Investigate Vehicle History](#)

View Vehicle Summary

This screen allows IVH users to view the Summary of Vehicle Information, Field Actions, Service Information, Applicable Warranties, Transaction History, Service Contract(s) if applicable, Warranty Block, Branded Title information and OnStar and XM Radio information (if applicable).

Vehicle Information

VIN: 3GYFNKE45AS

Model: 6NL26-2010 SRX V6

Service Contract: [Yes](#)

Branded Title: No

Warranty Block: No

PDI Status: Yes

Order Type: 70 - RETAIL - STOCK

Field Actions: [0 Open](#)

Required Field Actions

Open Field Action Details are highlighted

Type	Number	Original Nbr	Description	Release Date	Status
Customer Satisfaction Program	N140225	14225	SUNROOF DRAIN HOSE LEAKS	01/19/2015	Closed
Customer Satisfaction Program	N130322	13322	NAVIGATION RADIO LOSS OF CUSTOMER SETTINGS	12/19/2014	Closed
Product Safety Recall	N140457	14457	REAR TOE LINK ADJUSTER LOCK NUT TORQUE	09/12/2014	Closed
Customer Satisfaction Program	N100309	10309	CADILLAC SRX POWER STEERING FLUID LEAK	11/05/2010	Closed
Service Update Bulletins	N100151	10151	TURBOCHARGER INLET DUCT LOOSE - 2010 CADILLAC SRX - EXPIRES W/ BASE WARRANTY	08/05/2010	Closed
Product Safety Recall	N100093	10093	ENGINE DAMAGE DUE TO USE OF FUEL OTHER THAN REQUIRED HIGH OCTANE FUEL	04/06/2010	Closed

Branded Title

*The VIN information contained herein and information derived therefrom is the proprietary property of The Polk Company and is to be used only for the purpose of warranty verification and shall not be used for any other purpose whatsoever.

Vehicle has no current record of branded titles.

Warranty Block

For this vehicle:

→ [View Vehicle Summary](#)

→ [Service Contract](#)

→ Branded Title

→ Warranty Block

→ [View Vehicle Build](#)

→ [View Vehicle](#)

→ [Component Summary](#)

→ [View Vehicle](#)

→ [Transaction History Detail](#)

→ [View Vehicle Delivery Information](#)

Vehicle has no current record of warranty block.

Service Information

Vehicle has no current record of outstanding service information.

OnStar and XM Satellite Radio Information

Refer to Help page for details. For OnStar contact 888.ON.STAR1 (888.667.8271) and for XM Radio contact 877.GET.XMST (877.438.9677 Canada) and in the USA:800-556-3600.

OnStar Equipped: Y

OnStar Status: Inactive

XM Equipped: Y

XM Radio ID: [REDACTED]

XM Status: Active

OnStar Vehicle Diagnostics: N

DMN Enabled: N

Applicable Warranties

Valid warranties are highlighted

Valid	Description	Warranty Add Date	Start Date	Effective Odometer	End Date	End Odometer
	Emission Select Component Ltd Wty	09/26/2015	04/15/2010	42 MI	04/15/2018	80,042 MI
	Powertrain Limited Warranty	09/26/2015	04/15/2010	42 MI	04/15/2015	100,042 MI
	Special Coverage 14582	09/26/2015	04/15/2010	42 MI	04/15/2020	120,042 MI
	Bumper to Bumper Limited Warranty	09/26/2015	04/15/2010	42 MI	04/15/2014	50,042 MI
	Corrosion Limited Warranty	09/26/2015	04/15/2010	42 MI	04/15/2016	Unlimited

Service Contract

Policy Number: [REDACTED]

Owner: MALLORY

Description: GPP Major Guard Used

Deductible Amount: 50.00

Effective Date: 10/26/2013

Expiration Date: 04/03/2018

Effective Odometer: 36264 MI

Expiration Odometer: 74481 MI

Daily Rental Limit: 35.00

Policy Number: [REDACTED]

Owner: CAPPS

Description: GMPP 12/12 SMART CARE

Deductible Amount: 0.00

Effective Date: 05/19/2010

Expiration Date: 05/19/2011

Effective Odometer: 1500 MI

Expiration Odometer: 13500 MI

Daily Rental Limit: 0.00

Transaction History

[View Details](#)

Job Card Date	Job Card Number	Transaction Type	Transaction Adjustment	Labour Operation	Odometer Reading
08/28/2018	[REDACTED]	ZREG----Regular Vehicle Transaction		0600382 - ONSTAR - TOW	84,300 MI
06/05/2017	[REDACTED]	ZSCT----Service Contracts		4416040 - Air Conditioning Condenser Replacement	65,268 MI
06/05/2017	[REDACTED]	ZSCT----Service Contracts		4416110 - Receiver and Dehydrator Replacement	65,268 MI

06/05/2017	ZSCT----Service Contracts	4417120 - Air Conditioning Compressor Replacement	65,268 MI
12/10/2016	ZSCT----Service Contracts	8033350 - Front Lower Control Arm Bushing Replacement	61,538 MI
12/10/2016	ZSCT----Service Contracts	4025970 - Heated Oxygen Sensor Replacement - Bank 1 Sensor 1	61,538 MI
12/10/2016	ZSCT----Service Contracts	6430280 - Remote Control Door Lock and Theft Deterrent Transmitter Replacement	61,538 MI
08/29/2016	ZSCT----Service Contracts	8050190 - Tire Pressure Indicator Sensor Replacement	59,728 MI
08/29/2016	ZSCT----Service Contracts	4031280 - Radiator Surge Tank Replacement	59,728 MI
11/01/2015	ZSCT----Service Contracts	0600022 - ROADSIDE SERVICE (TOWING)	52,000 MI
07/27/2015	ZSCT----Service Contracts	4032750 - Water Pump Replacement	50,692 MI
06/05/2015	ZFAT----Field Action Recall	9101163 - N140225 -Sunroof Front Drain Hose Replacement (Both)	49,211 MI
06/05/2015	ZFAT----Field Action Recall	9101097 - N130322 -Radio USB Programming for Navigation Software-Setup Temperature Displayed-No Further Act	49,211 MI
09/17/2014	ZFAT----Field Action Recall	9100933 - N140457 - Inspect and Tighten Right and Left Rear Suspension Adjustment Links	43,525 MI
01/21/2014	ZREG----Regular Vehicle Transaction	8033791 - Strut, Strut Component, or Spring Replacement - Both Sides	38,082 MI
09/03/2013	ZREG----Regular Vehicle Transaction	0600102 - Roadside Service - Battery Test and Replace	35,376 MI
09/03/2013	ZREG----Regular Vehicle Transaction	0600002 - CADILLAC-COST OF TECH. TO MAKE ROADSIDE SRVC CALLS	35,376 MI
08/30/2013	ZREG----Regular Vehicle Transaction	0600072 - ROADSIDE SERVICE (PREMIUM)	35,320 MI
08/28/2013	ZREG----Regular Vehicle Transaction	2041490 - Tail Lamp Replacement	35,320 MI
08/28/2013	ZREG----Regular Vehicle Transaction	6040990 - Sunroof Housing Front Drain Hose Replacement	35,320 MI
05/08/2013	ZREG----Regular Vehicle Transaction	2040510 - Front Headlamp Replacement	33,019 MI
04/03/2013	ZREG----Regular Vehicle Transaction	D9995 - Customer Concern Not Duplicated	31,983 MI
03/27/2013	ZREG----Regular Vehicle Transaction	B7294 - Headlamp Replacement	31,796 MI
03/11/2013	ZREG----Regular Vehicle Transaction	N2118 - Front Side Door Window and Multifunction Switch Replacement	31,730 MI

10/14/2011	ZREG----Regular Vehicle Transaction		R0766 - Radio with integrated receiver - return to ESC	26,449 MI
10/11/2011	ZREG----Regular Vehicle Transaction	Partial Debit	R0760 - Radio Replacement	26,449 MI
10/11/2011	ZREG----Regular Vehicle Transaction	Full Debit - Reversal	R0760 - Radio Replacement	26,449 MI
10/11/2011	ZREG----Regular Vehicle Transaction		R0760 - Radio Replacement	26,449 MI
12/17/2010	ZFAT----Field Action Recall		V2337 - 10309 - Install Power Steering Gear Outlet Tube Bracket and Conduit	14,619 MI
11/18/2010	ZREG----Regular Vehicle Transaction		B0650 - Front Object Alarm Sensor Housing Replacement	13,189 MI
11/08/2010	ZSCT----Service Contracts		M0017 - Lube, Oil And Filter	12,389 MI
11/08/2010	ZSCT----Service Contracts		M0021 - Tire Rotation	12,389 MI
11/08/2010	ZREG----Regular Vehicle Transaction		B0777 - Front Fender Inner Panel Access Opening Cover Replacement	12,389 MI
10/22/2010	ZFAT----Field Action Recall	Add Credit	V2287 - 10151 - Install Air Cleaner Outlet Duct and Inspect Wastegate Actuator Hose	11,504 MI
10/22/2010	ZFAT----Field Action Recall	Full Debit - Reversal	V2287 - 10151 - Install Air Cleaner Outlet Duct and Inspect Wastegate Actuator Hose	11,504 MI
10/22/2010	ZFAT----Field Action Recall		V2287 - 10151 - Install Air Cleaner Outlet Duct and Inspect Wastegate Actuator Hose	11,504 MI
07/29/2010	ZSCT----Service Contracts		M0021 - Tire Rotation	5,530 MI
07/29/2010	ZSCT----Service Contracts		M0017 - Lube, Oil And Filter	5,530 MI
07/26/2010	ZFAT----Field Action Recall		V2241 - 10093 - Reprogram Engine Control Module (ECM)	5,295 MI
06/28/2010	ZREG----Regular Vehicle Transaction		L0264 - Evaporative Emission Canister Air Inlet Hose Replacement	3,817 MI
04/20/2010	ZREG----Regular Vehicle Transaction		B9643 - Tail Lamp Replacement	603 MI
03/04/2010	ZPDI----Pre-Delivery Inspection		Z7000 - Pre-Delivery Inspection - Base Time	1 MI

Global Warranty Management: [Site Map](#)

[Privacy Policy](#) [Terms of Use](#)

© 2005 General Motors. All rights reserved.

Session Inactivity

 GlobalWarranty		 Logout
October 12, 2020		
Global Warranty Management:		
Main > Interface With Customer > View Vehicle Summary		
INTERFACE WITH CUSTOMER		

- [Investigate Vehicle History](#)
- [Investigate Vehicle History](#)

View Vehicle Summary



This screen allows IVH users to view the Summary of Vehicle Information, Field Actions, Service Information, Applicable Warranties, Transaction History, Service Contract(s) if applicable, Warranty Block, Branded Title information and OnStar and XM Radio information (if applicable).

For this vehicle:

- [View Vehicle Summary](#)
- [Service Contract](#)
- Branded Title
- Warranty Block
- [View Vehicle Build](#)
- [View Vehicle Component Summary](#)
- [View Vehicle Transaction History Detail](#)
- [View Vehicle Delivery Information](#)

Vehicle Information

VIN: 3GYFNKE45AS
Service Contract: [Yes](#)
Order Type: 70 - RETAIL - STOCK
Field Actions: [0 Open](#)

Model: 6NL26-2010 SRX V6
Branded Title: No
Warranty Block: No
PDI Status: Yes

Required Field Actions

Open Field Action Details
are highlighted

Type	Number	Original Nbr	Description	Release Date	Status
Customer Satisfaction Program	N140225	14225	SUNROOF DRAIN HOSE LEAKS	01/19/2015	Closed
Customer Satisfaction Program	N130322	13322	NAVIGATION RADIO LOSS OF CUSTOMER SETTINGS	12/19/2014	Closed
Product Safety Recall	N140457	14457	REAR TOE LINK ADJUSTER LOCK NUT TORQUE	09/12/2014	Closed
Customer Satisfaction Program	N100309	10309	CADILLAC SRX POWER STEERING FLUID LEAK	11/05/2010	Closed
Service Update Bulletins	N100151	10151	TURBOCHARGER INLET DUCT LOOSE - 2010 CADILLAC SRX - EXPIRES W/ BASE WARRANTY	08/05/2010	Closed
Product Safety Recall	N100093	10093	ENGINE DAMAGE DUE TO USE OF FUEL OTHER THAN REQUIRED HIGH OCTANE FUEL	04/06/2010	Closed

Branded Title

*The VIN information contained herein and information derived therefrom is the proprietary property of The Polk Company and is to be used only for the purpose of warranty verification and shall not be used for any other purpose whatsoever.

Vehicle has no current record of branded titles.

Warranty Block

Vehicle has no current record of warranty block.

Service Information

Vehicle has no current record of outstanding service information.

OnStar and XM Satellite Radio Information

Refer to Help page for details. For OnStar contact 888.ON.STAR1 (888.667.8271) and for XM Radio contact 877.GET.XMST (877.438.9677 Canada) and in the USA:800-556-3600.

OnStar Equipped: Y

OnStar Status: Inactive

XM Equipped: Y

XM Radio ID: [REDACTED]

XM Status: Active

OnStar Vehicle Diagnostics: N

DMN Enabled: N

Applicable Warranties

Valid warranties are highlighted

Valid	Description	Warranty Add Date	Start Date	Effective Odometer	End Date	End Odometer
	Emission Select Component Ltd Wty	09/26/2015	04/15/2010	42 MI	04/15/2018	80,042 MI
	Powertrain Limited Warranty	09/26/2015	04/15/2010	42 MI	04/15/2015	100,042 MI
	Special Coverage 14582	09/26/2015	04/15/2010	42 MI	04/15/2020	120,042 MI
	Bumper to Bumper Limited Warranty	09/26/2015	04/15/2010	42 MI	04/15/2014	50,042 MI
	Corrosion Limited Warranty	09/26/2015	04/15/2010	42 MI	04/15/2016	Unlimited

Service Contract

Policy Number: [REDACTED]

Owner: MALLORY

Description: GPP Major Guard Used

Deductible Amount: 50.00

Effective Date: 10/26/2013

Expiration Date: 04/03/2018

Effective Odometer: 36264 MI

Expiration Odometer: 74481 MI

Daily Rental Limit: 35.00

Policy Number: [REDACTED]

Owner: CAPPS

Description: GMPP 12/12 SMART CARE

Deductible Amount: 0.00

Effective Date: 05/19/2010

Expiration Date: 05/19/2011

Effective Odometer: 1500 MI

Expiration Odometer: 13500 MI

Daily Rental Limit: 0.00

Transaction History

[View Details](#)

Job Card Date	Job Card Number	Transaction Type	Transaction Adjustment	Labour Operation	Odometer Reading
08/28/2018	[REDACTED]	ZREG----Regular Vehicle Transaction		0600382 - ONSTAR - TOW	84,300 MI
06/05/2017	[REDACTED]	ZSCT----Service Contracts		4416040 - Air Conditioning Condenser Replacement	65,268 MI
06/05/2017	[REDACTED]	ZSCT----Service Contracts		4416110 - Receiver and Dehydrator Replacement	65,268 MI
06/05/2017	[REDACTED]	ZSCT----Service Contracts		4417120 - Air Conditioning Compressor Replacement	65,268 MI
12/10/2016	[REDACTED]	ZSCT----Service Contracts		8033350 - Front Lower Control Arm Bushing Replacement	61,538 MI
12/10/2016	[REDACTED]	ZSCT----Service Contracts		4025970 - Heated Oxygen Sensor Replacement - Bank 1 Sensor 1	61,538 MI
12/10/2016	[REDACTED]	ZSCT----Service Contracts		6430280 - Remote Control Door Lock and Theft	61,538 MI

08/29/2016	ZSCT----Service Contracts		Deterrent Transmitter Replacement 8050190 - Tire Pressure Indicator Sensor Replacement	59,728 MI
08/29/2016	ZSCT----Service Contracts		4031280 - Radiator Surge Tank Replacement	59,728 MI
11/01/2015	ZSCT----Service Contracts		0600022 - ROADSIDE SERVICE (TOWING)	52,000 MI
07/27/2015	ZSCT----Service Contracts		4032750 - Water Pump Replacement	50,692 MI
06/05/2015	ZFAT----Field Action Recall		9101163 - N140225 -Sunroof Front Drain Hose Replacement (Both)	49,211 MI
06/05/2015	ZFAT----Field Action Recall		9101097 - N130322 -Radio USB Programming for Navigation Software-Setup Temperature Displayed-No Further Act	49,211 MI
09/17/2014	ZFAT----Field Action Recall		9100933 - N140457 - Inspect and Tighten Right and Left Rear Suspension Adjustment Links	43,525 MI
01/21/2014	ZREG----Regular Vehicle Transaction		8033791 - Strut, Strut Component, or Spring Replacement - Both Sides	38,082 MI
09/03/2013	ZREG----Regular Vehicle Transaction		0600102 - Roadside Service - Battery Test and Replace	35,376 MI
09/03/2013	ZREG----Regular Vehicle Transaction		0600002 - CADILLAC-COST OF TECH. TO MAKE ROADSIDE SRVC CALLS	35,376 MI
08/30/2013	ZREG----Regular Vehicle Transaction		0600072 - ROADSIDE SERVICE (PREMIUM)	35,320 MI
08/28/2013	ZREG----Regular Vehicle Transaction		2041490 - Tail Lamp Replacement	35,320 MI
08/28/2013	ZREG----Regular Vehicle Transaction		6040990 - Sunroof Housing Front Drain Hose Replacement	35,320 MI
05/08/2013	ZREG----Regular Vehicle Transaction		2040510 - Front Headlamp Replacement	33,019 MI
04/03/2013	ZREG----Regular Vehicle Transaction		D9995 - Customer Concern Not Duplicated	31,983 MI
03/27/2013	ZREG----Regular Vehicle Transaction		B7294 - Headlamp Replacement	31,796 MI
03/11/2013	ZREG----Regular Vehicle Transaction		N2118 - Front Side Door Window and Multifunction Switch Replacement	31,730 MI
10/14/2011	ZREG----Regular Vehicle Transaction		R0766 - Radio with integrated receiver - return to ESC	26,449 MI
10/11/2011	ZREG----Regular Vehicle Transaction	Partial Debit	R0760 - Radio Replacement	26,449 MI
10/11/2011	ZREG----Regular Vehicle Transaction	Full Debit - Reversal	R0760 - Radio Replacement	26,449 MI
10/11/2011	ZREG----Regular Vehicle Transaction		R0760 - Radio Replacement	26,449 MI

12/17/2010	ZFAT----Field Action Recall		V2337 - 10309 - Install Power Steering Gear Outlet Tube Bracket and Conduit	14,619 MI
11/18/2010	ZREG----Regular Vehicle Transaction		B0650 - Front Object Alarm Sensor Housing Replacement	13,189 MI
11/08/2010	ZSCT----Service Contracts		M0017 - Lube, Oil And Filter	12,389 MI
11/08/2010	ZSCT----Service Contracts		M0021 - Tire Rotation	12,389 MI
11/08/2010	ZREG----Regular Vehicle Transaction		B0777 - Front Fender Inner Panel Access Opening Cover Replacement	12,389 MI
10/22/2010	ZFAT----Field Action Recall	Add Credit	V2287 - 10151 - Install Air Cleaner Outlet Duct and Inspect Wastegate Actuator Hose	11,504 MI
10/22/2010	ZFAT----Field Action Recall	Full Debit - Reversal	V2287 - 10151 - Install Air Cleaner Outlet Duct and Inspect Wastegate Actuator Hose	11,504 MI
10/22/2010	ZFAT----Field Action Recall		V2287 - 10151 - Install Air Cleaner Outlet Duct and Inspect Wastegate Actuator Hose	11,504 MI
07/29/2010	ZSCT----Service Contracts		M0021 - Tire Rotation	5,530 MI
07/29/2010	ZSCT----Service Contracts		M0017 - Lube, Oil And Filter	5,530 MI
07/26/2010	ZFAT----Field Action Recall		V2241 - 10093 - Reprogram Engine Control Module (ECM)	5,295 MI
06/28/2010	ZREG----Regular Vehicle Transaction		L0264 - Evaporative Emission Canister Air Inlet Hose Replacement	3,817 MI
04/20/2010	ZREG----Regular Vehicle Transaction		B9643 - Tail Lamp Replacement	603 MI
03/04/2010	ZPDI----Pre- Delivery Inspection		Z7000 - Pre-Delivery Inspection - Base Time	1 MI

Global Warranty Management: [Site Map](#)

Session Inactivity

**GlobalWarranty**

October 12, 2020

 [Logout](#)

GlobalWarranty Management:

Main > Interface With Customer > View Vehicle Build

INTERFACE WITH CUSTOMER

- [Investigate Vehicle History](#)
- [Investigate Vehicle History](#)

View Vehicle Build

This screen allows IVH users to view the initial build information on the selected VIN including option codes with descriptions (where available).

For this vehicle:

→ [View Vehicle Summary](#)

Vehicle Information

VIN: 3GYFNKE45AS [REDACTED]

Model: 6NL26-2010 SRX V6

Service Contract: [Yes](#)

Branded Title: No

Warranty Block: No

PDI Status: Yes

Order Type: 70 - RETAIL - STOCK

Field Actions: [0 Open](#)

Vehicle Build

Model: 6NL26 - 2010 SRX V6

Gross Vehicle Weight: 2,582

Order Number: [REDACTED]

Build Date: 03/03/2010

Build Plant: S

→ [Service Contract](#)

→ Branded Title

→ Warranty Block

→ [View Vehicle Build](#)

→ [View Vehicle](#)

→ [Component Summary](#)

→ [View Vehicle](#)

→ [Transaction History Detail](#)

→ [View Vehicle Delivery Information](#)

Option Codes

*IVH is not the definitive source of GM Vehicle RPO information and is intended for service reference only. Should there be any questions about the vehicle's original build or RPO information please refer to the original vehicle invoice or window sticker.

01F - INTERIOR TRIM	1AG - DOOR TRIM
1SG - PREMIUM TURBO COLLECTION	1SZ - OPTION DISCOUNT
2BX - SAPELE WOOD TRIM PACKAGE	44F - WOOD TRIM PACKAGE
4A5 - INTERIOR TRIM	5AD - SAPELE SHIFT KNOB
6AB - SUSPENSION	7AB - SUSPENSION
8X2 - SUSPENSION	9X2 - SUSPENSION
AAB - DRIVER MEMORY PACKAGE	AFE - SHALE WITH EBONY
AG2 - POWER SEAT ADJUSTER	AL0 - AUTO OCCUPANT SENSING
AL2 - POWER LUMBAR	ANY - REAR CARGO STORAGE
AR9 - FRONT BUCKET SEATS	ASV - HUMIDITY SENSOR
ATH - PASSIVE ENTRY SYSTEM	AXP - MPV
AY0 - AIRBAGS	BTV - REMOTE VEHICLE START
C3U - SUNROOF, POWER ULTRAVIEW	C9V - GVW RATING, 2,580 KG
CE4 - HEADLAMP WASHERS	CEC - WIPERS, RAINSENSE
CJ4 - TRI-ZONE HVAC	D42 - REAR CARGO SHADE
DCP - ONSTAR, DIRECTION AND CONNECT	DD8 - MIRROR, ISRV
DR4 - MIRRORS, OSRV POWER, HEATED	EBS - SEAT TRIM
EF7 - USA	EPM - CONVERSION CODE
F45 - CHASSIS, VARIABLE DAMPING	F46 - ALL-WHEEL DRIVE
FBJ - INTERIOR TRIM	FE3 - SUSPENSION, SPORT
FE9 - 50-STATE EMISSIONS	GBR - PLATINUM ICE TRICOAT
GY5 - 3.75 AXLE RATIO	JF4 - POWER ADJUSTABLE PEDALS
JJK - SUSPENSION	JL9 - BRAKES 4-WHEEL ANTILOCK
KA1 - HEATED SEATS	KA6 - HEATED REAR SEATS
KG4 - 150 AMP GENERATOR	KU1 - VENTED DRIVER SEAT
KU3 - VENTED PASS SEAT	LAU - ENGINE, 2.8L SFI, DOHC TURBO
LHD - LEFT HAND DRIVE	MXE - TRANSMISSION, 6 SPD AUTO
NP5 - LEATHER WRAP STEERING WHEEL	NT7 - EMISSION - FEDERAL
NV7 - POWER STEERING, VARIABLE	P47 - 20" CHROME TECH ALUMINUM WHEELS
QRX - 20" ALS BW TIRES	R7E - PROCESSING CODE, N/C VK3
R9N - PROCESSING CODE - INTERIOR TRIM	SAL - RAMOS ARIZPE
SLM - STOCK ORDER	T61 - DAYTIME RUNNING LAMPS
T96 - FOG LAMPS	TB5 - POWER LIFT GATE
TSQ - INTERIOR LAMP PACKAGE	TT6 - XENON HEADLAMPS
U2K - XM SATELLITE RADIO - SERVICE SUBSCRIPTION SOLD SEPARATELY BY SIRIUS/XM AFTER 90 DAYS	U30 - CLUSTER
U70 - DRIVER INFO CENTER DISPLAY	UA6 - THEFT DETERENT

UD5 - PARKING ASSIST, FRONT/REAR

UEC - SENSOR AUTO AIR RECIRC.

ULD - AUDIO CONTROLS REAR SEATS

UQS - BOSE 5.1 SURROUND SOUND

UYS - AUDIO SYS W/ NAV

V8D - US VEHICLE STATEMENT

VK3 - LICENSE PLATE MOUNTING PKG

VVO - SAPELE CONSOLE

UE1 - 1 YR ONSTAR DIRECTIONS WITH AUTOMATIC
CRASH RESPONSE & TURN-BY-TURN NAVIGATION (ASK
DLR ABOUT GEOGRAPHIC COVERAGE)

UG1 - UNIVERSAL HOME REMOTE

UPF - BLUETOOTH FOR PHONE

UVC - REAR VIEW CAMERA

V64 - ROOF RAILS, SILVER

VH9 - OWNER INFO ENVELOPE

VT7 - OWNERS MANUAL

Added Option Codes

~EX -

Global Warranty Management: [Site Map](#)

[Privacy Policy](#) [Terms of Use](#)

© 2005 General Motors. All rights reserved.

Session Inactivity

 **GlobalWarranty**

October 12, 2020



Global
Warranty
Management:

Main > Interface With Customer > View Vehicle Component Summary

INTERFACE WITH
CUSTOMER

→ [Investigate Vehicle History](#)

→ [Investigate Vehicle History](#)

View Vehicle Component Summary



This screen allows IVH users to view the information on various major components added to the VIN selected during vehicle build.

Vehicle Information

VIN: 3GYFNKE45AS

Model: 6NL26-2010 SRX V6

Service Contract: [Yes](#)

Branded Title: No

Warranty Block: No

PDI Status: Yes

Order Type: 70 - RETAIL - STOCK

Field Actions: [0 Open](#)

Vehicle Component

Component Code: 10 - ENGINE ASSEMBLY

Source Plant: -

Date Scanned: N/A

Traceability: 092920093

Part / Number Broadcast:

Time Scanned: N/A

Scan Station:

Component Code: 61 - TRANSMISSION

Source Plant: -

Date Scanned: N/A

Traceability: 09001452

Part / Number Broadcast:

Time Scanned: N/A

Scan Station:

For this vehicle:

→ [View Vehicle Summary](#)

→ [Service
Contract](#)

→ Branded Title

→ Warranty Block

→ [View Vehicle Build](#)

→ [View Vehicle
Component Summary](#)

→ [View Vehicle
Transaction History
Detail](#)

→ [View Vehicle Delivery
Information](#)

Service Agent Installed Component

Vehicle has no current record of vehicle component.



Session Inactivity

Please wait...

 **GlobalWarranty**

October 12, 2020

 **Logout**

Global Warranty Management:

Main > Interface With Customer > View Vehicle Transaction History Detail

Interface With Customer

→ Investigate Vehicle History

→ Investigate Vehicle History

View Vehicle Transaction History Detail

This screen allows IVH users to view the available information on individual transaction for the VIN selected.

For this vehicle:

- View Vehicle Summary
 - Service Contract
 - Branded Title
 - Warranty Block
- View Vehicle Build

Vehicle Information

VIN: 3GYFNKE45AS

Model: 6NL26-2010 SRX V6

Service Contract: Yes

Branded Title: No

Warranty Block: No

PDI Status: Yes

Order Type: 70 - RETAIL - STOCK

Field Actions: 0 Open

Job Card Date: 08/28/2018	Job Card Number: [REDACTED]
Repair Service Agent: 257619	Odometer Reading: 84,300 MI
ALLSTATE - SIGNATURE MOTOR CLUB, IN 200 N MARTINGALE RD SCHAUMBURG IL 60173-2033	Authorization Code: M

- View Vehicle
→ Component Summary
- View Vehicle
→ Transaction History Detail
- View Vehicle
→ Delivery Information

Process Date:
08/30/2018

Transaction Type:
ZREG----Regular Vehicle
Transaction

Transaction Expense Category:
Warranty

Customer Complaint Code:
0090-No Customer Complaint -
Other issues

Job Card Line #: 1 Transaction Adjustment: Cause Code: 9094-Other - Follow operation

Labour Op 0600382-ONSTAR - TOW

Causal Part Number

→See other Parts and/or Net Items

Net Item Code	Description
Z_NIT	

Job Card Date: 06/05/2017	Job Card Number: [REDACTED]
Repair Service Agent: 160075	Odometer Reading: 65,268 MI
SCHUMACHER CHEVROLET-BUICK-GMC 3720 NORTH LAKE BLVD LAKE PARK FL 33403-1630 5616228220	Authorization Code: R3

Process Date:

06/14/2017

Transaction Type:

ZSCT----Service Contracts

Transaction Expense Category:

Service Contract

Customer Complaint Code:

0722-Heating/Ventilation/Air
conditioning - A/C Performance

Job Card Line #: 3

Transaction
Adjustment:

Cause Code: 9090-Other - Field
Action / Tech Bulletin

Labour Op 4416040-Air Conditioning Condenser Replacement

Causal Part Number 000000000022973656-RECEIVER & DEHYDRATOR ASM-A/C

→See other Parts and/or Net Items

Qty	Part Number	Description	Major Assembly	Traceability
1	000000000022973656	RECEIVER & DEHYDRATOR ASM-A/C	No	
1	000000000020782085	VALVE KIT-A/C EVPR THERMAL EXPN	No	
1	000000000025914263	FILTER ASM-A/C REFRIG	No	

Job Card Date: 06/05/2017

Job Card Number: XXXXXXXXXX

Repair Service Agent: 160075

Odometer Reading: 65,268 MI

SCHUMACHER CHEVROLET-BUICK-GMC
3720 NORTH LAKE BLVD
LAKE PARK FL 33403-1630
5616228220

Authorization Code:

Process Date:

06/13/2017

Transaction Type:
ZSCT----Service Contracts

Transaction Expense Category:
Service Contract

Customer Complaint Code:
0722-Heating/Ventilation/Air
conditioning - A/C Performance

Job Card Line #: 2	Transaction Adjustment:	Cause Code: 9090-Other - Field Action / Tech Bulletin
--------------------	----------------------------	--

Labour Op 4416110-Receiver and Dehydrator Replacement

Causal Part Number 000000000020818742-CONDENSER ASM-A/C

→See other Parts and/or Net Items

Qty	Part Number	Description	Major Assembly	Traceability
1	000000000020818742	CONDENSER ASM-A/C	No	

Job Card Date: 06/05/2017

Job Card Number: XXXXXXXXXX

Repair Service Agent: 160075

Odometer Reading: 65,268 MI

SCHUMACHER CHEVROLET-BUICK-GMC
3720 NORTH LAKE BLVD
LAKE PARK FL 33403-1630
5616228220

Authorization Code: C9

Process Date:
06/14/2017

Transaction Type:
ZSCT----Service Contracts

Transaction Expense Category:
Service Contract

Customer Complaint Code:
0722-Heating/Ventilation/Air
conditioning - A/C Performance

Job Card Line #: 1

Transaction
Adjustment:

Cause Code: 9090-Other - Field
Action / Tech Bulletin

Labour Op 4417120-Air Conditioning Compressor Replacement

Causal Part Number 000000000019354842-COMPRESSOR KIT,A/C

→See other Parts and/or Net Items

Qty	Part Number	Description	Major Assembly	Traceability
2	000000000052474373	SEAL,A/C CMPR & CNDSR HOSE	No	
1	000000000052477087	SEAL,A/C EVPR TUBE	No	
1	000000000025914263	FILTER ASM-A/C REFRIG	No	
48	000000000012356150	REFRIGERANT,A/C R134A ACDELCO 30LBS	No	
1	000000000019354842	COMPRESSOR KIT,A/C	No	

Net Item Code

Description

Z_NIC

CARRENTAL/HIRE

Job Card Date: 12/10/2016

Job Card Number: XXXXXXXXXX

Repair Service Agent: 160075

Odometer Reading: 61,538 MI

SCHUMACHER CHEVROLET-BUICK-GMC
3720 NORTH LAKE BLVD
LAKE PARK FL 33403-1630
5616228220

Authorization Code: E2N9P2

Process Date:
12/28/2016

Transaction Type:
ZSCT----Service Contracts

Transaction Expense
Category:
Service Contract

Customer Complaint Code:
0313-Steering/Suspension -
Noise

Job Card Line #: 6

Transaction
Adjustment:

Cause Code: 3063-Rotating Part - Noise
during operation

Labour Op 8033350-Front Lower Control Arm Bushing Replacement

Causal Part Number 000000000022980140-BUSHING-FRT LWR CONT ARM RR

→See other Parts and/or Net Items

Qty	Part Number	Description	Major Assembly	Traceability
2	000000000011610941	BOLT/SCREW	No	
2	000000000022980140	BUSHING-FRT LWR CONT ARM RR	No	
2	000000000020984481	LINK ASM-FRT STAB SHF	No	
2	000000000022741853	INSULATOR-FRT STAB SHF	No	

Job Card Date: 12/10/2016

Job Card Number: [REDACTED]

Repair Service Agent: 160075

Odometer Reading: 61,538 MI

SCHUMACHER CHEVROLET-BUICK-GMC
3720 NORTH LAKE BLVD
LAKE PARK FL 33403-1630
5616228220

Authorization Code:

Process Date:
12/27/2016

Transaction Type:
ZSCT----Service Contracts

Transaction Expense Category:
Service Contract

Customer Complaint Code:
0321-Engine/Fuel/Exhaust -
"Check Engine" Light

Job Card Line #: 3 Transaction Cause Code: 7073-
Adjustment: Wiring/Electrical/Sensors - No/Incorrect
Communication

Labour Op 4025970-Heated Oxygen Sensor Replacement - Bank 1 Sensor 1

Causal Part Number 000000000012619211-SENSOR,HTD OXY(POSN 1)

→See other Parts and/or Net Items

Qty	Part Number	Description	Major Assembly	Traceability
1	000000000012619211	SENSOR,HTD OXY(POSN 1)	No	

Job Card Date: 12/10/2016

Job Card Number: XXXXXXXXXX

Repair Service Agent: 160075

Odometer Reading: 61,538 MI

SCHUMACHER CHEVROLET-BUICK-GMC
3720 NORTH LAKE BLVD
LAKE PARK FL 33403-1630
5616228220

Authorization Code:

Process Date:
12/27/2016

Transaction Type:
ZSCT----Service Contracts

Transaction Expense Category:
Service Contract

Customer Complaint Code:
0524-Features/Controls/Displays -
Locks/Keys/Keyless Remote

Job Card Line #: 2 Transaction Cause Code: 7073-
Adjustment: Wiring/Electrical/Sensors -
No/Incorrect Communication

Labour Op 6430280-Remote Control Door Lock and Theft Deterrent Transmitter
Replacement

Causal Part Number 000000000022865375-TRANSMITTER ASM-R/CON DR LK & THEFT
DTRN

→See other Parts and/or Net Items

Qty	Part Number	Description	Major Assembly	Traceability
1	000000000022865375	TRANSMITTER ASM-R/CON DR LK & THEFT DTRN	No	

Job Card Date: 08/29/2016

Job Card Number: [REDACTED]

Repair Service Agent: 209985

Odometer Reading: 59,728 MI

AUTONATION CADILLAC WEST PALM BEACH
2101 45TH ST
WEST PALM BEACH FL 33407-3296
5618455500

Authorization Code:

Process Date:
09/27/2016

Transaction Type:
ZSCT----Service Contracts

Transaction Expense Category:
Service Contract

Customer Complaint Code:
0621-Features/Controls/Displays -
Gauges/Warning Lights

Job Card Line #: 3

Transaction
Adjustment:

Cause Code: 7073-
Wiring/Electrical/Sensors -
No/Incorrect Communication

Labour Op 8050190-Tire Pressure Indicator Sensor Replacement

Causal Part Number 000000000013581558-SENSOR ASM-TIRE PRESS IND

→See other Parts and/or Net Items

Qty	Part Number	Description	Major Assembly	Traceability
1	000000000013581558	SENSOR ASM-TIRE PRESS IND	No	

Job Card Date: 08/29/2016

Job Card Number: [REDACTED]

Repair Service Agent: 209985

Odometer Reading: 59,728 MI

AUTONATION CADILLAC WEST PALM BEACH
2101 45TH ST
WEST PALM BEACH FL 33407-3296
5618455500

Authorization Code:

Process Date:
09/27/2016

Transaction Type:
ZSCT----Service Contracts

Transaction Expense Category:
Service Contract

Customer Complaint Code:
0327-Engine/Fuel/Exhaust -
Fluid Leaks

Job Card Line #: 2

Transaction
Adjustment:

Cause Code: 6021-
Module/Component -
Damaged/Cracked

Labour Op 4031280-Radiator Surge Tank Replacement

Causal Part Number 000000000020902126-TANK-RAD SURGE

→See other Parts and/or Net Items

Qty	Part Number	Description	Major Assembly	Traceability
1	000000000012346290	COOLANT,ENGINE DEXCOOL CONC ACDELCO 1GAL	No	
1	000000000020902126	TANK-RAD SURGE	No	

Job Card Date: 11/01/2015

Job Card Number: [REDACTED]

Repair Service Agent: 257619

Odometer Reading: 52,000 MI

ALLSTATE - SIGNATURE MOTOR CLUB, IN
200 N MARTINGALE RD
SCHAUMBURG IL 60173-2033

Authorization Code: ABDJM

Process Date:
11/03/2015

Transaction Type:
ZSCT----Service Contracts

Transaction Expense Category:
Service Contract

Customer Complaint Code:
0090-No Customer Complaint -
Other issues

Job Card Line #: 1	Transaction Adjustment:	Cause Code: 9094-Other - Follow operation
--------------------	----------------------------	--

Labour Op 0600022-ROADSIDE SERVICE (TOWING)

Causal Part Number

→See other Parts and/or Net Items

Net Item Code	Description
Z_NIT	TOWING

Job Card Date: 07/27/2015

Job Card Number: XXXXXXXXXX

Repair Service Agent: 209985

Odometer Reading: 50,692 MI

AUTONATION CADILLAC WEST PALM BEACH
2101 45TH ST
WEST PALM BEACH FL 33407-3296
5618455500

Authorization Code: C9

Process Date:
08/03/2015

Transaction Type:
ZSCT----Service Contracts

Transaction Expense Category:
Service Contract

Customer Complaint Code:
0327-Engine/Fuel/Exhaust - Fluid
Leaks

Job Card Line #: 3 Transaction Cause Code: 6061-
Adjustment: Module/Component - Leaks

Labour Op 4032750-Water Pump Replacement

Causal Part Number 000000000012657499-PUMP KIT,WAT

→See other Parts and/or Net Items

Qty	Part Number	Description	Major Assembly	Traceability
1	000000000012657499	PUMP KIT,WAT	No	
1	000000000012346290	COOLANT,ENGINE DEXCOOL CONC ACDELCO 1GAL	No	

Job Card Date: 06/05/2015

Job Card Number: XXXXXXXXXX

Repair Service Agent: 209985

Odometer Reading: 49,211 MI

AUTONATION CADILLAC WEST PALM BEACH
2101 45TH ST
WEST PALM BEACH FL 33407-3296
5618455500

Authorization Code:

Process Date:
06/11/2015

Transaction Type:
ZFAT----Field Action Recall

Transaction Expense Category:
Field Action Recall

Customer Complaint Code:
-

Job Card Line #: 8 Transaction Adjustment: Cause Code: -

Labour Op 9101163-N140225 -Sunroof Front Drain Hose Replacement (Both)

Causal Part Number

→See other Parts and/or Net Items

Qty	Part Number	Description	Major Assembly	Traceability
1	000000000022864071	HOSE ASM-SUN RF HSG FRT DRN	No	
1	000000000022864072	HOSE ASM-SUN RF HSG FRT DRN	No	

Job Card Date: 06/05/2015

Job Card Number:

Repair Service Agent: 209985

Odometer Reading: 49,211 MI

AUTONATION CADILLAC WEST PALM BEACH
2101 45TH ST
WEST PALM BEACH FL 33407-3296
5618455500

Authorization Code:

Process Date:

06/11/2015

Transaction Type:

ZFAT----Field Action Recall

Transaction Expense Category:

Field Action Recall

Customer Complaint Code:

-

Job Card Line #: 2

Transaction Adjustment: Cause Code: -

Labour Op 9101097-N130322 -Radio USB Programming for Navigation Software-Setup
Temperature Displayed-No Further Act

Causal Part Number

Job Card Date: 09/17/2014

Job Card Number: [REDACTED]

Repair Service Agent: 209985

Odometer Reading: 43,525 MI

AUTONATION CADILLAC WEST PALM BEACH
2101 45TH ST
WEST PALM BEACH FL 33407-3296
5618455500

Authorization Code:

Process Date:
10/08/2014

Transaction Type:
ZFAT----Field Action Recall

Transaction Expense Category:
Field Action Recall

Customer Complaint Code:

-

Job Card Line #: 3 Transaction Adjustment: Cause Code: -

Labour Op 9100933-N140457 - Inspect and Tighten Right and Left Rear Suspension
Adjustment Links

Causal Part Number

Job Card Date: 01/21/2014

Job Card Number: [REDACTED]

Repair Service Agent: 209985

Odometer Reading: 38,082 MI

AUTONATION CADILLAC WEST PALM BEACH
2101 45TH ST
WEST PALM BEACH FL 33407-3296
5618455500

Authorization Code:

Process Date:
01/30/2014

Transaction Type:
ZREG----Regular Vehicle
Transaction

Transaction Expense

Category:

Warranty

Customer Complaint Code:

0313-Steering/Suspension -

Noise

Job Card Line #: 3

Transaction

Adjustment:

Cause Code: 6063-Module/Component -

Noise during operation

Labour Op 8033791-Strut, Strut Component, or Spring Replacement - Both Sides

Causal Part Number 000000000022918669-MOUNT,FRT STRUT

→See other Parts and/or Net Items

Qty	Part Number	Description	Major Assembly	Traceability
2	000000000022918669	MOUNT,FRT STRUT	No	

Job Card Date: 09/03/2013

Job Card Number: XXXXXXXXXX

Repair Service Agent: 209985

Odometer Reading: 35,376 MI

AUTONATION CADILLAC WEST PALM BEACH

Authorization Code:

2101 45TH ST

WEST PALM BEACH FL 33407-3296

5618455500

Process Date:

09/09/2013

Transaction Type:

ZREG----Regular Vehicle

Transaction

Transaction Expense Category:

Warranty

Customer Complaint Code:

0090-No Customer Complaint -

Other issues

Job Card Line #: 2

Transaction

Adjustment:

Cause Code: 9094-Other - Follow

operation

Labour Op 0600102-Roadside Service - Battery Test and Replace

Causal Part Number 000000000088865244-BATTERY,

→See other Parts and/or Net Items

Qty	Part Number	Description	Major Assembly	Traceability
1	000000000088865244	BATTERY,	No	

Net Item Code	Description
---------------	-------------

Z_NIM

Job Card Date: 09/03/2013

Job Card Number: XXXXXXXXXX

Repair Service Agent: 209985

Odometer Reading: 35,376 MI

AUTONATION CADILLAC WEST PALM BEACH
2101 45TH ST
WEST PALM BEACH FL 33407-3296
5618455500

Authorization Code:

Process Date:
09/09/2013

Transaction Type:
ZREG----Regular Vehicle
Transaction

Transaction Expense Category:
Warranty

Customer Complaint Code:
0090-No Customer Complaint -
Other issues

Job Card Line #: 1

Transaction
Adjustment:

Cause Code: 9094-Other - Follow
operation

Labour Op 0600002-CADILLAC-COST OF TECH. TO MAKE ROADSIDE SRVC CALLS

Causal Part Number

→See other Parts and/or Net Items

Net Item Code

Description

Z_NIM

Job Card Date: 08/30/2013

Job Card Number: [REDACTED]

Repair Service Agent: 257619

Odometer Reading: 35,320 MI

ALLSTATE - SIGNATURE MOTOR CLUB, IN
200 N MARTINGALE RD
SCHAUMBURG IL 60173-2033

Authorization Code: AMR

Process Date:
09/02/2013

Transaction Type:
ZREG----Regular Vehicle
Transaction

Transaction Expense Category:
Warranty

Customer Complaint Code:
0090-No Customer Complaint -
Other issues

Job Card Line #: 1

Transaction
Adjustment:

Cause Code: 9094-Other - Follow
operation

Labour Op 0600072-ROADSIDE SERVICE (PREMIUM)

Causal Part Number

→See other Parts and/or Net Items

Net Item Code

Description

Z_NIM

Job Card Date: 08/28/2013

Job Card Number: [REDACTED]

Repair Service Agent: 209985

Odometer Reading: 35,320 MI

AUTONATION CADILLAC WEST PALM BEACH
2101 45TH ST
WEST PALM BEACH FL 33407-3296
5618455500

Authorization Code: R

Process Date:
09/03/2013

Transaction Type:
ZREG----Regular Vehicle
Transaction

Transaction Expense Category:
Warranty

Customer Complaint Code:
0523-Features/Controls/Displays -
Lights

Job Card Line #: 4 Transaction Cause Code: 6025-
 Adjustment: Module/Component - Loose

Labour Op 2041490-Tail Lamp Replacement

Causal Part Number 000000000022774014-LAMP ASM-TAIL *RED LENS

→See other Parts and/or Net Items

Qty	Part Number	Description	Major Assembly	Traceability
1	000000000022774014	LAMP ASM-TAIL *RED LENS	No	

Net Item Code	Description
Z_NIF	

Job Card Date: 08/28/2013

Job Card Number: XXXXXXXXXX

Repair Service Agent: 209985

Odometer Reading: 35,320 MI

AUTONATION CADILLAC WEST PALM BEACH
2101 45TH ST
WEST PALM BEACH FL 33407-3296
5618455500

Authorization Code: E

Process Date:
09/03/2013

Transaction Type:
ZREG----Regular Vehicle Transaction

Transaction Expense Category:
Warranty

Customer Complaint Code:
0525-Features/Controls/Displays -
Sun/Moon/Convertible Roof

Job Card Line #: 1 Transaction Cause Code: 6025-
Adjustment: Module/Component - Loose

Labour Op 6040990-Sunroof Housing Front Drain Hose Replacement

Causal Part Number 000000000022864072-HOSE ASM-SUN RF HSG FRT DRN

→See other Parts and/or Net Items

Qty	Part Number	Description	Major Assembly	Traceability
1	000000000022864072	HOSE ASM-SUN RF HSG FRT DRN	No	

Job Card Date: 05/08/2013

Job Card Number: XXXXXXXXXX

Repair Service Agent: 209985

Odometer Reading: 33,019 MI

AUTONATION CADILLAC WEST PALM BEACH
2101 45TH ST
WEST PALM BEACH FL 33407-3296
5618455500

Authorization Code: R7

Process Date:
05/28/2013

Transaction Type:
ZREG----Regular Vehicle
Transaction

Transaction Expense Category:
Warranty

Customer Complaint Code:
0523-Features/Controls/Displays -
Lights

Job Card Line #: 1	Transaction Adjustment:	Cause Code: 6061- Module/Component - Leaks
--------------------	----------------------------	---

Labour Op 2040510-Front Headlamp Replacement

Causal Part Number 00000000022853878-HEADLAMP ASM-(W/ FRT SI MKR & PARK & T/S

→See other Parts and/or Net Items

Qty	Part Number	Description	Major Assembly	Traceability
1	00000000022853878	HEADLAMP ASM-(W/ FRT SI MKR & PARK & T/S	No	

Job Card Date: 04/03/2013

Job Card Number: XXXXXXXXXX

Repair Service Agent: 209985

Odometer Reading: 31,983 MI

AUTONATION CADILLAC WEST PALM BEACH
2101 45TH ST
WEST PALM BEACH FL 33407-3296
5618455500

Authorization Code:

Process Date:
04/10/2013

Transaction Type:
ZREG----Regular Vehicle Transaction

Transaction Expense Category:
Warranty

Customer Complaint Code:
0726-Heating/Ventilation/Air
Conditioning - Noise

Job Card Line #: 1	Transaction Adjustment:	Cause Code: 9099-Other - Not Duplicated
--------------------	----------------------------	--

Labour Op D9995-Customer Concern Not Duplicated

Causal Part Number

Job Card Date: 03/27/2013

Job Card Number: [REDACTED]

Repair Service Agent: 209985

Odometer Reading: 31,796 MI

AUTONATION CADILLAC WEST PALM BEACH
2101 45TH ST
WEST PALM BEACH FL 33407-3296
5618455500

Authorization Code:

Process Date:

03/29/2013

Transaction Type:

ZREG----Regular Vehicle

Transaction

Transaction Expense

Category:

Warranty

Customer Complaint Code:

0490-Exterior - Other issues

Job Card Line #: 1

Transaction
Adjustment:

Cause Code: 6061-
Module/Component - Leaks

Labour Op B7294-Headlamp Replacement

Causal Part Number 00000000022853879-HEADLAMP ASM-(W/ FRT SI MKR & PARK & T/S

→See other Parts and/or Net Items

Qty	Part Number	Description	Major Assembly	Traceability
1	00000000022853879	HEADLAMP ASM-(W/ FRT SI MKR & PARK & T/S	No	

Net Item Code

Description

Job Card Date: 03/11/2013

Job Card Number:

Repair Service Agent: 114697

Odometer Reading: 31,730 MI

AUTONATION CHEVROLET GREENACRES
5757 LAKE WORTH RD
GREENACRES FL 33463-3207
5614335757

Authorization Code: E2N8

Process Date:
03/22/2013

Transaction Type:
ZREG----Regular Vehicle Transaction

Transaction Expense Category:
Warranty

Customer Complaint Code:
0590-Features/Controls/Displays -
Other issues

Job Card Line #: 1

Transaction
Adjustment:

Cause Code: 6017-
Module/Component - Broken

Labour Op N2118-Front Side Door Window and Multifunction Switch Replacement

Causal Part Number 00000000020833003-SWITCH ASM-FRT S/D WDO & M/FUNC

→See other Parts and/or Net Items

Qty	Part Number	Description	Major Assembly	Traceability
1	00000000020833003	SWITCH ASM-FRT S/D WDO & M/FUNC	No	
1	00000000022918655	REGULATOR ASM-FRT S/D WDO (LH)	No	

Net Item Code

Description

Job Card Date: 10/14/2011

Job Card Number: XXXXXXXXXX

Repair Service Agent: 192113

Odometer Reading: 26,449 MI

AJR INTERNATIONAL
300 REGENCY DRIVE
GLENDALE HEIGHTS IL 60139-2283

Authorization Code:

Process Date:
12/02/2011

Transaction Type:
ZREG----Regular Vehicle Transaction

Transaction Expense Category:
Warranty

Customer Complaint Code:
0290-Audio/Entertainment/Navigation -
Other issues

Job Card Line #: 1

Transaction
Adjustment:

Cause Code: 6017-
Module/Component - Broken

Labour Op R0766-Radio with integrated receiver - return to ESC

Causal Part Number 00000000019117895-RADIO ASM,AM/FM ST & VID DISC PLYR & NAV

→See other Parts and/or Net Items

Qty	Part Number	Description	Major Assembly	Traceability
1	00000000019117895	RADIO ASM,AM/FM ST & VID DISC PLYR & NAV	No	

Net Item Code

Description

Z_NIF

Job Card Date: 10/11/2011

Job Card Number: [REDACTED]

Repair Service Agent: 116435

Odometer Reading: 26,449 MI

ROOSTER BUSH CHEVROLET-GMC-CADILLAC
145 BUSH DRIVE
MORGANTON NC 28655-4668
8284370931

Authorization Code: E

Process Date:
12/06/2011

Transaction Type:
ZREG----Regular Vehicle Transaction

Transaction Expense Category:
Warranty

Customer Complaint Code:
0290-
Audio/Entertainment/Navigation -
Other issues

Job Card Line #: 1

Transaction
Adjustment: Partial
Debit

Cause Code: 6573-
Module/Component -
No/Incorrect Communication

Labour Op R0760-Radio Replacement

Causal Part Number

→See other Parts and/or Net Items

Net Item Code

Description

Z_NIF

Job Card Date: 10/11/2011

Job Card Number: [REDACTED]

Repair Service Agent: 116435

Odometer Reading: 26,449 MI

ROOSTER BUSH CHEVROLET-GMC-CADILLAC
145 BUSH DRIVE
MORGANTON NC 28655-4668
8284370931

Authorization Code: E

Process Date:
12/06/2011

Transaction Type:
ZREG----Regular Vehicle Transaction

Transaction Expense Category:
Warranty

Customer Complaint Code:
0290-
Audio/Entertainment/Navigation -
Other issues

Job Card Line #: 1	Transaction Adjustment: Full Debit	Cause Code: 6573- Module/Component - No/Incorrect Communication
--------------------	--	---

Labour Op R0760-Radio Replacement

Causal Part Number

→See other Parts and/or Net Items

Net Item Code	Description
Z_NIF	

Job Card Date: 10/11/2011	Job Card Number: XXXXXXXXXX
---------------------------	---

Repair Service Agent: 116435

Odometer Reading: 26,449 MI

ROOSTER BUSH CHEVROLET-GMC-CADILLAC
145 BUSH DRIVE
MORGANTON NC 28655-4668
8284370931

Authorization Code: E

Process Date:
11/11/2011

Transaction Type:
ZREG----Regular Vehicle Transaction

Transaction Expense Category:

Warranty

Customer Complaint Code:

0290-Audio/Entertainment/Navigation

- Other issues

Job Card Line #: 1

Transaction

Adjustment:

Cause Code: 6573-

Module/Component - No/Incorrect
Communication

Labour Op R0760-Radio Replacement

Causal Part Number

→See other Parts and/or Net Items

Net Item Code

Description

Z_NIF

Job Card Date: 12/17/2010

Job Card Number:

Repair Service Agent: 116434

Odometer Reading: 14,619 MI

BOYD AUTOMOTIVE

1875 SPARTANBURG HIGHWAY

HENDERSONVILLE NC 28792-6525

8286933461

Authorization Code:

Process Date:

01/26/2011

Transaction Type:

ZFAT----Field Action Recall

Transaction Expense Category:

Field Action Recall

Customer Complaint Code:

-

Job Card Line #: 1

Transaction Adjustment: Cause Code: -

Labour Op V2337-10309 - Install Power Steering Gear Outlet Tube Bracket and Conduit

Causal Part Number

→See other Parts and/or Net Items

Qty	Part Number	Description	Major Assembly	Traceability
1	000000000022774266	BRACKET KIT-P/S GR OTLT HOSE	No	

Job Card Date: 11/18/2010

Job Card Number: XXXXXXXXXX

Repair Service Agent: 117529

Odometer Reading: 13,189 MI

BRADSHAW AUTOMOTIVE GROUP, INC.
14000 E WADE HAMPTON BLVD
GREER SC 29651-1559
8648797111

Authorization Code:

Process Date:
11/23/2010

Transaction Type:
ZREG----Regular Vehicle Transaction

Transaction Expense Category:
Warranty

Customer Complaint Code:
0590-Features/Controls/Displays -
Other issues

Job Card Line #: 1

Transaction
Adjustment:

Cause Code: 6025-
Module/Component - Loose

Labour Op B0650-Front Object Alarm Sensor Housing Replacement

Causal Part Number 000000000020777093-SENSOR PKG,RR PARK ASST ALARM

→See other Parts and/or Net Items

Qty	Part Number	Description	Major Assembly	Traceability
-----	-------------	-------------	----------------	--------------

1 000000000020777093 SENSOR PKG,RR PARK ASST No
ALARM

Net Item Code Description

Z_NIS

Job Card Date: 11/08/2010

Job Card Number: XXXXXXXXXX

Repair Service Agent: 117529

Odometer Reading: 12,389 MI

BRADSHAW AUTOMOTIVE GROUP, INC.
14000 E WADE HAMPTON BLVD
GREER SC 29651-1559
8648797111

Authorization Code:

Process Date:
11/09/2010

Transaction Type:
ZSCT----Service Contracts

Transaction Expense Category:
Service Contract

Customer Complaint Code:
0021-No Customer Complaint -
Maintenance

Job Card Line #: 5

Transaction
Adjustment:

Cause Code: 9094-Other - Follow
operation

Labour Op M0017-Lube, Oil And Filter

Causal Part Number

→See other Parts and/or Net Items

Net Item Code

Description

Z_NIM

MISCELLANEOUS

Job Card Date: 11/08/2010

Job Card Number: [REDACTED]

Repair Service Agent: 117529

Odometer Reading: 12,389 MI

BRADSHAW AUTOMOTIVE GROUP, INC.
14000 E WADE HAMPTON BLVD
GREER SC 29651-1559
8648797111

Authorization Code:

Process Date:
11/09/2010

Transaction Type:
ZSCT----Service Contracts

Transaction Expense Category:
Service Contract

Customer Complaint Code:
0021-No Customer Complaint -
Maintenance

Job Card Line #: 4

Transaction
Adjustment:

Cause Code: 9094-Other - Follow
operation

Labour Op M0021-Tire Rotation

Causal Part Number

Job Card Date: 11/08/2010

Job Card Number: [REDACTED]

Repair Service Agent: 117529

Odometer Reading: 12,389 MI

BRADSHAW AUTOMOTIVE GROUP, INC.
14000 E WADE HAMPTON BLVD
GREER SC 29651-1559
8648797111

Authorization Code:

Process Date:
11/09/2010

Transaction Type:
ZREG----Regular Vehicle
Transaction

Transaction Expense Category:
Warranty

Customer Complaint Code:
0421-Exterior - Fit/Finish

Job Card Line #: 1 Transaction Cause Code: 1025-Surface (exterior) -
Adjustment: Loose

Labour Op B0777-Front Fender Inner Panel Access Opening Cover Replacement

Causal Part Number 00000000022756564-COVER ASM-F/FDR INR PNL ACC OPG

→See other Parts and/or Net Items

Qty	Part Number	Description	Major Assembly	Traceability
1	00000000022756564	COVER ASM-F/FDR INR PNL ACC OPG	No	

Job Card Date: 10/22/2010

Job Card Number: XXXXXXXXXX

Repair Service Agent: 117529

Odometer Reading: 11,504
MI

BRADSHAW AUTOMOTIVE GROUP, INC.
14000 E WADE HAMPTON BLVD
GREER SC 29651-1559
8648797111

Authorization Code:

Process Date:
11/26/2010

Transaction Type:
ZFAT----Field Action Recall

Transaction Expense
Category:
Field Action Recall

Customer Complaint Code:

-

Job Card Line #: 5

Transaction Adjustment: Add
Credit

Cause Code: -

Labour Op V2287-10151 - Install Air Cleaner Outlet Duct and Inspect Wastegate Actuator Hose

Causal Part Number

→See other Parts and/or Net Items

Qty	Part Number	Description	Major Assembly	Traceability
1	000000000012639736	INSULATOR-TURBO WASTEGATE ACTR VAC TUBE	No	
1	000000000012791730	HOSE,TURBO WASTEGATE REG SOL VLV	No	
1	000000000020960895	DUCT ASM-A/CL OTLT (W/ RESO)	No	

Net Item Code

Description

Z_NIC

Z_NIF

Job Card Date: 10/22/2010

Job Card Number:

Repair Service Agent: 117529

Odometer Reading: 11,504
MI

BRADSHAW AUTOMOTIVE GROUP, INC.
14000 E WADE HAMPTON BLVD
GREER SC 29651-1559
8648797111

Authorization Code:

Process Date:

11/26/2010

Transaction Type:
ZFAT----Field Action Recall

Transaction Expense
Category:
Field Action Recall

Customer Complaint Code:
-

Job Card Line #: 5 Transaction Adjustment: Full Cause Code: -
Debit

Labour Op V2287-10151 - Install Air Cleaner Outlet Duct and Inspect Wastegate Actuator Hose

Causal Part Number

→See other Parts and/or Net Items

Qty	Part Number	Description	Major Assembly	Traceability
1	000000000012639736	INSULATOR-TURBO WASTEGATE ACTR VAC TUBE	No	
1	000000000012791730	HOSE,TURBO WASTEGATE REG SOL VLV	No	
1	000000000020960895	DUCT ASM-A/CL OTLT (W/ RESO)	No	

Net Item Code	Description
Z_NIF	

Job Card Date: 10/22/2010

Job Card Number: XXXXXXXXXX

Repair Service Agent: 117529

Odometer Reading: 11,504 MI

BRADSHAW AUTOMOTIVE GROUP, INC.
14000 E WADE HAMPTON BLVD
GREER SC 29651-1559
8648797111

Authorization Code:

Process Date:

10/30/2010

Transaction Type:

ZFAT----Field Action Recall

Transaction Expense Category:

Field Action Recall

Customer Complaint Code:

-

Job Card Line #: 5

Transaction Adjustment: Cause Code: -

Labour Op V2287-10151 - Install Air Cleaner Outlet Duct and Inspect Wastegate Actuator Hose

Causal Part Number

→See other Parts and/or Net Items

Qty	Part Number	Description	Major Assembly	Traceability
1	000000000012639736	INSULATOR-TURBO WASTEGATE ACTR VAC TUBE	No	
1	000000000012791730	HOSE,TURBO WASTEGATE REG SOL VLV	No	
1	000000000020960895	DUCT ASM-A/CL OTLT (W/ RESO)	No	

Net Item Code

Description

Z_NIF

Job Card Date: 07/29/2010

Job Card Number: [REDACTED]

Repair Service Agent: 117529

Odometer Reading: 5,530 MI

BRADSHAW AUTOMOTIVE GROUP, INC.
14000 E WADE HAMPTON BLVD
GREER SC 29651-1559
8648797111

Authorization Code:

Process Date:

07/30/2010

Transaction Type:

ZSCT----Service Contracts

Transaction Expense Category:

Service Contract

Customer Complaint Code:

0021-No Customer Complaint -
Maintenance

Job Card Line #: 2

Transaction
Adjustment:

Cause Code: 9094-Other - Follow
operation

Labour Op M0021-Tire Rotation

Causal Part Number

Job Card Date: 07/29/2010

Job Card Number: XXXXXXXXXX

Repair Service Agent: 117529

Odometer Reading: 5,530 MI

BRADSHAW AUTOMOTIVE GROUP, INC.
14000 E WADE HAMPTON BLVD
GREER SC 29651-1559
8648797111

Authorization Code:

Process Date:

07/30/2010

Transaction Type:

ZSCT----Service Contracts

Transaction Expense Category:

Service Contract

Customer Complaint Code:

0021-No Customer Complaint -
Maintenance

Job Card Line #: 1

Transaction
Adjustment:

Cause Code: 9094-Other - Follow
operation

Labour Op M0017-Lube, Oil And Filter

Causal Part Number

→See other Parts and/or Net Items

Net Item Code

Description

Z_NIM

MISCELLANEOUS

Job Card Date: 07/26/2010

Job Card Number: [REDACTED]

Repair Service Agent: 117529

Odometer Reading: 5,295 MI

BRADSHAW AUTOMOTIVE GROUP, INC.
14000 E WADE HAMPTON BLVD
GREER SC 29651-1559
8648797111

Authorization Code:

Process Date:
07/26/2010

Transaction Type:
ZFAT----Field Action Recall

Transaction Expense Category:
Field Action Recall

Customer Complaint Code:
-

Job Card Line #: 1 Transaction Adjustment: Cause Code: -

Labour Op V2241-10093 - Reprogram Engine Control Module (ECM)

Causal Part Number

Job Card Date: 06/28/2010

Job Card Number: [REDACTED]

Repair Service Agent: 117529

Odometer Reading: 3,817 MI

BRADSHAW AUTOMOTIVE GROUP, INC.
14000 E WADE HAMPTON BLVD
GREER SC 29651-1559
8648797111

Authorization Code:

Process Date:
06/29/2010

Transaction Type:
ZREG----Regular Vehicle
Transaction

Transaction Expense Category:
Warranty

Customer Complaint Code:
0390-Engine/Fuel/Exhaust -
Other issues

Job Card Line #: 1 Transaction Cause Code: 3051-Rotating Part -
Adjustment: Worn/Stripped

Labour Op L0264-Evaporative Emission Canister Air Inlet Hose Replacement

Causal Part Number HOSE-NONGMPART

→See other Parts and/or Net Items

Qty	Part Number	Description	Major Assembly	Traceability
1	HOSE	NONGMPART	No	

Net Item Code	Description
Z_NIC	

Job Card Date: 04/20/2010

Job Card Number: XXXXXXXXXX

Repair Service Agent: 117529

Odometer Reading: 603 MI

BRADSHAW AUTOMOTIVE GROUP, INC.
14000 E WADE HAMPTON BLVD
GREER SC 29651-1559
8648797111

Authorization Code:

Process Date:
04/20/2010

Transaction Type:
ZREG----Regular Vehicle
Transaction

Transaction Expense Category:
Warranty

Customer Complaint Code:
0523-Features/Controls/Displays -
Lights

Job Card Line #: 1 Transaction Cause Code: 1019-Surface
Adjustment: (exterior) - Corrosion

Labour Op B9643-Tail Lamp Replacement

Causal Part Number 000000000020882926-LAMP ASM-TAIL

→See other Parts and/or Net Items

Qty	Part Number	Description	Major Assembly	Traceability
1	000000000020882926	LAMP ASM-TAIL	No	

Net Item Code	Description
Z_NIF	

Job Card Date: 03/04/2010

Job Card Number: XXXXXXXXXX

Repair Service Agent: 117529

Odometer Reading: 1 MI

BRADSHAW AUTOMOTIVE GROUP, INC.
14000 E WADE HAMPTON BLVD
GREER SC 29651-1559
8648797111

Authorization Code:

Process Date:
03/05/2010

Transaction Type:
ZPDI----Pre-Delivery Inspection

Transaction Expense Category:
Pre-Delivery Inspection

Customer Complaint Code:
-

Job Card Line #: 1 Transaction Adjustment: Cause Code: -

Labour Op Z7000-Pre-Delivery Inspection - Base Time

Causal Part Number

Global Warranty Management: Site Map

[Privacy Policy](#)

[Terms of Use](#)

© 2005 General Motors. All rights reserved.



GlobalWarranty

October 12, 2020

GlobalWarranty Management:

Main > Interface With Customer > View Vehicle Summary

INTERFACE WITH CUSTOMER

- Investigate Vehicle History
- Investigate Vehicle History

View Vehicle Summary

This screen allows IVH users to view the Summary of Vehicle Information, Field Actions, Service Information, Applicable Warranties, Transaction History, Service Contract(s) if applicable, Warranty Block, Branded Title information and OnStar and XM Radio information (if applicable).

For this vehicle:

- [View Vehicle Summary](#)
- Service Contract
- Branded Title
- Warranty Block
- [View Vehicle Build](#)
- [View Vehicle Component Summary](#)
- [View Vehicle Transaction History Detail](#)
- [View Vehicle Delivery Information](#)

Vehicle Information

VIN: 3GCUYED7KG Model: CK10543-2019 SILVERADO 1500 4WD CREW CAB
Service Contract: No Branded Title: No Warranty Block: No PDI Status: Yes
Order Type: 70 - RETAIL - STOCK
Field Actions: [0 Open](#)

Required Field Actions

Open Field Action Details are highlighted

Type	Number	Original Nbr	Description	Release Date	Status
Customer Satisfaction Program	N192264451	N192264451	Premature Brake Wear Notification Exp 3/31/22	03/19/2020	Closed
Noncompliance Recall	N192268091	N192268091	Brake System Malfunction Warning	01/30/2020	Closed
Product Safety Recall	N192273510	N192273510	Loose Alternator Cable	12/12/2019	Closed
Noncompliance Recall	N192268090	N192268090	Brake System Malfunction Warning	12/12/2019	Closed
Product Safety Recall	N192270600	N192270600	Seatbelt Pretensioner Fire	11/14/2019	Closed

Branded Title

*The VIN information contained herein and information derived therefrom is the proprietary property of The Polk Company and is to be used only for the purpose of warranty verification and shall not be used for any other purpose whatsoever.

Vehicle has no current record of branded titles.

Warranty Block

Vehicle has no current record of warranty block.

Service Information

Type	Number	Description	Posted Date
------	--------	-------------	-------------

EI	PIE0556	Engineering Information – Check Engine Lamp Illuminated, Transmission Does Not Shift Properly and/or DTC P0796 Set	03/06/2020
EI	PIE0576	Engineering Information - Vehicle Exhibits a No Crank No Start Condition During Start/Stop Event or When Starting Vehicle Using the Start Button On the Dash	08/04/2020

OnStar and XM Satellite Radio Information

Refer to Help page for details. For OnStar contact 888.ON.STAR1 (888.667.8271) and for XM Radio contact 877.GET.XMST (877.438.9677 Canada) and in the USA:800-556-3600.

OnStar Equipped: Y	OnStar Status: Active
XM Equipped: Y	XM Radio ID: [REDACTED] XM Status: Inactive
OnStar Vehicle Diagnostics: Y	DMN Enabled: Y

Applicable Warranties

Valid warranties are highlighted

Valid	Description	Warranty Add Date	Start Date	Effective Odometer	End Date	End Odometer
	Powertrain Limited Warranty	09/28/2019	09/25/2019	55 MI	09/25/2024	60,055 MI
	Corrosion Limited Warranty	09/28/2019	09/25/2019	55 MI	09/25/2025	100,055 MI
	Bumper to Bumper Limited Warranty	09/28/2019	09/25/2019	55 MI	09/25/2022	36,055 MI
	Emission Select Component Ltd Wty	09/28/2019	09/25/2019	55 MI	09/25/2027	80,055 MI
	Incandescent Exterior Bulb Ltd Wty	09/28/2019	09/25/2019	55 MI	09/25/2020	Unlimited
	Chevrolet - First Maintenance Visit	09/28/2019	09/25/2019	55 MI	09/25/2020	Unlimited

Service Contract

Vehicle has no current record of service contracts.

Transaction History

[View Details](#)

Job Card Date	Job Card Number	Transaction Type	Transaction Adjustment	Labour Operation	Odometer Reading
04/15/2020	[REDACTED]	ZFAT----Field Action Recall		9104723 - N192264451 - Brake System Control Module Reprogramming with SPS and Brake Pad Wear Sensor Inspection	16,138 MI
03/06/2020	[REDACTED]	ZFAT----Field Action Recall		9104817 - N192268091 - Brake System Control Module Reprogramming with SPS	13,065 MI
11/30/2019	[REDACTED]	ZFAT----Field Action Recall		9104661 - N192273510 - Inspect Generator Cable, Nut and Terminal for Glue Contamination	6,668 MI
11/30/2019	[REDACTED]	ZFAT----Field Action Recall		9104801 - N192268090 - Brake System Control Module Reprogramming with SPS	6,668 MI
11/30/2019	[REDACTED]	ZFAT----Field Action Recall		9104654 - N192270600 - Install Seatbelt Pretensioner Rivets and Foil Tape, Double and Crew Cab Vehicles	6,668 MI

11/11/2019	ZREG----Regular Vehicle Transaction	0600723 - Chevrolet Factory Maintenance	5,206 MI
09/12/2019	ZSET----Service Event	0511872 - Running Board Step Package Installation	56
04/19/2019	ZPDI----Pre-Delivery Inspection	0590032 - PDI - Dealer Installed - Factory Invoiced Options	2 MI
04/19/2019	ZPDI----Pre-Delivery Inspection	0590052 - PDI Related Fluid Adds	2 MI
04/04/2019	ZPDI----Pre-Delivery Inspection	0590072 - Pre-Delivery Inspection - Base Time	1 MI

Global Warranty Management: [Site Map](#)

Session Inactivity

**GlobalWarranty**

October 12, 2020

 [Logout](#)

GlobalWarranty Management:

Main > Interface With Customer > View Vehicle Build

INTERFACE WITH CUSTOMER

- [Investigate Vehicle History](#)
- [Investigate Vehicle History](#)

View Vehicle Build

This screen allows IVH users to view the initial build information on the selected VIN including option codes with descriptions (where available).

Vehicle Information

VIN: 3GCUYEED7KG Model: CK10543-2019 SILVERADO 1500 4WD CREW CAB
Service Contract: No Branded Title: No Warranty Block: No PDI Status: Yes
Order Type: 70 - RETAIL - STOCK
Field Actions: [0 Open](#)

Vehicle Build

Model: CK10543 - 2019 SILVERADO 1500 4WD CREW CAB Order Number:
Gross Vehicle Weight: 3,223 Build Date: 04/02/2019 Build Plant: G

For this vehicle:

- [View Vehicle Summary](#)
 - Service Contract
 - Branded Title
 - Warranty Block
- [View Vehicle Build](#)
- [View Vehicle Component Summary](#)
- [View Vehicle Transaction History Detail](#)
- [View Vehicle Delivery Information](#)

Option Codes

*IVH is not the definitive source of GM Vehicle RPO information and is intended for service reference only. Should there be any questions about the vehicle's original build or RPO information please refer to the original vehicle invoice or window sticker.

0ST - VAA/COMPONENT REL FRONT SEAT	1SP - RST EQUIPMENT GROUP
1SZ - OPTION PACKAGE DISCOUNT	2ST - VAA/COMPONENT REL REAR SEAT
3ST - VAA/COMPONENT REL REAR SEAT	4AA - INTERIOR TRIM
4ST - VAA/COMPONENT REL REAR SEAT	5FC - VAA/COMPONENT REL FRONT

5ST - VAA/COMPONENT REL REAR SEAT	6C6 - COMPONENT FRT LH COMPUTER
6K5 - SALES PACKAGE , CONV II	7C6 - COMPONENT FRT RH COMPUTER
8X2 - COMPONENT RR LH NON-COMPUTER	9X2 - COMPONENT RR RH NON-COMPUTER
A2X - SEAT ADJUSTER, DRIVER 10-WAY POWER INCLUDING LUMBAR	A48 - WINDOW, POWER, REAR SLIDING WITH REAR DEFOGGER
A50 - SEATS, FRONT BUCKET WITH CENTER CONSOLE	A7E - SEAT ADJUSTER, PASSENGER 4-WAY MANUAL
AAK - ALL-WEATHER FLOOR LINERS (DEALER-INSTALLED)	AED - WINDOWS, POWER FRONT, PASSENGER EXPRESS DOWN
AEQ - WINDOWS, POWER, REAR EXPRESS DOWN	AKO - DEEP-TINTED GLASS
AL0 - SENSOR INDICATOR INFLATABLE	ASV - EQUIPMENT-SENSOR AIR MOISTURE & W/S TEMP
ATH - KEYLESS OPEN AND START	AU3 - DOOR LOCKS, POWER
AXG - WINDOWS, POWER FRONT, DRIVER EXPRESS UP/DOWN	AXK - VEHICLE TYPE TRUCK
AY0 - AIRBAGS DRIVER AND FRONT PASS	B1J - WHEELHOUSE LINERS, REAR
B30 - FLOOR COVERING, CARPETING	BPH - APPEARANCE PACKAGE - OFFROAD
BTM - SWITCH-ENGINE START, KEYLESS	BTV - REMOTE VEHICLE STARTER SYSTEM
BWN - STEPS-CORNER ASSIST, BUMPER	C49 - REAR-WINDOW DEFOGGER
C59 - AIR VENTS, REAR, HEATING/ COOLING	C5Y - GVWR, 7,100 LBS. (3,221 KG)
CGN - CHEVYTEC SPRAY-ON BEDLINER	CJ2 - DUAL-ZONE CLIMATE CONTROL
CTT - HITCH GUIDANCE	D07 - CENTER CONSOLE, FLOOR
D31 - MIRROR, MANUAL INSIDE RR VIEW	D75 - DOOR HANDLES
DLF - MIRRORS, OUTSIDE HEATED POWER-ADJUSTABLE	DNS - EQUIPMENT-SUPPLIER INSTALLED
DP6 - MIRROR CAPS	E35 - PICKUP BOX INNER-STEEL
E63 - PICKUP BED	EF7 - COUNTRY UNITED STATES OF AMERICA (USA)
ENL - ENG CONTROL DISABLE START/STOP	F48 - CHASSIS DRIVE LINE-FOUR WHEEL DRIVE(4WD)
FE9 - 50-STATE EMISSIONS	FJW - VEHICLE FUEL-GASOLINE E15
G7C - RED HOT	G80 - DIFFERENTIAL, AUTO LOCKING REAR
GFC - TRIM PACKAGE-RST	GU5 - REAR AXLE 3.23 RATIO
H0U - JET BLACK	I19 - ENGINEERING YEAR 2019
IOS - CHEVROLET INFOTAINMENT 3 PLUS 8" DIAG HD COLOR TOUCHSCREEN VOICE RECOGNITION BLUETOOTH AUDIO STREAMING APPLE CARPLAY & ANDROID AUTO CAPABLE, IN-VEHICLE APPS AND PERSONALIZATION CAPABLE	J61 - BRAKES, 4-WHEEL ANTILOCK
JBP - BRAKE LINING WEAR INDICATOR	JHD - HILL DESCENT CONTROL
JL1 - TRAILER BRAKE CONTROLLER	K34 - CRUISE CONTROL
K47 - AIR CLEANER, HIGH-CAPACITY	KA1 - SEATING, HEATED DRIVER AND FRONT PASSENGER
KC4 - COOLING, EXTERNAL ENGINE OIL COOLER	KC5 - POWER OUTLET, FRONT AUXILIARY, 12-VOLT
KC9 - POWER OUTLET, BED MOUNTED	KI3 - STEERING WHEEL, HEATED
KI4 - POWER OUTLET, INSTRUMENT PANEL,	KL9 - ENG CONTROL-STOP/START SYS
KNP - TRANSMISSION OIL COOLER	KPA - POWER OUTLET, REAR AUXILIARY, 12-VOLT
KW7 - ALTERNATOR, 170 AMPS	L84 - ENGINE, 5.3L ECOTEC3 V8 WITH DYNAMIC FUEL MANAGEMENT
MAH - MARKETING AREA US, PUERTO RICO/USVI	MCR - 2 USB PORTS, 1 SD CARD READER WITH AUX JACK
MCZ - 2 USB PORTS	MQE - TRANSMISSION, 8-SPEED AUTOMATIC
MSL - SILAO, MEXICO PLANT	N06 - STEERING COLUMN, LOCK CONTROL, ELECTRICAL
N10 - EXHAUST, DUAL WITH POLISHED OUTLETS	N37 - STEERING COLUMN, MANUAL TILT AND TELESCOPING
NE8 - EVAPORATIVE SYSTEM LEVEL 3 EMISSIONS	NP5 - STEERING WHEEL, LEATHER WRAPPED

NQH - TRANSFER CASE, TWO-SPEED,
ELECTRONIC

NZZ - SKID PLATES

PCM - CONVENIENCE PACKAGE II * UNIVERSAL
HOME REMOTE * POWER SLIDING REAR WINDOW
WITH REAR DEFOGGER * 120V I.P. POWER
OUTLET * 120V DURABED POWER OUTLET *
CHEVROLET INFOTAINMENT 3 PLUS 8" DIAG HD
COLOR TOUCHSCREEN AND VOICE
RECOGNITION * 2 USB PORTS, 1 SD CARD
READER * SIRIUSXM ALL ACCESS + SERVICE
SUBSCRIPTION SOLD SEPARATELY BY SIRIUSXM
AFTER 3 MTHS * HD RADIO * HD REAR VISION
CAMERA * BOSE PREMIUM SOUND SYSTEM

PDZ - Z71 OFF-ROAD AND PROTECTION
PACKAGE * SUSPENSION, OFF-ROAD (INCLUDES
SHOCKS) * HILL DESCENT CONTROL * SKID
PLATES * AIR CLEANER, HIGH-CAPACITY *
TRANSFER CASE, TWO-SPEED, ELECTRONIC *
Z71 BADGE * EXHAUST, DUAL WITH POLISHED
OUTLETS * 20" PAINTED ALUM WHEELS * ALL
TERRAIN TIRES * WHEELHOUSE LINERS, REAR *
ALL-WEATHER FLOOR LINERS (DEALER
INSTALLED) * CHEVYTEC SPRAY-ON BEDLINER

QAQ - ALL SEASON SPARE TIRE

QT5 - TAILGATE, WITH LIFT ASSIST AND POWER
LOCK

R7E - ID-LICENSE PLATE BRACKET CHARGE

RD4 - 20" PAINTED ALUMINUM WHEELS WITH
MACHINE FACE AND ARGENT METALLIC
POCKETS

SAF - TIRE CARRIER LOCK

SU4 - AXLE FRT

T3U - FOG LAMPS, FRONT, LED

U2K - SIRIUSXM ALL ACCESS + SERVICE
SUBSCRIPTION SOLD SEPARATELY BY SIRIUSXM
AFTER 3 MTHS

U73 - ANTENNA

UE1 - ONSTAR (R) SERVICES & 4G LTE WI-FI (R)
HOTSPOT CAPABLE (SUBJECT TO TERMS SEE
ONSTAR.COM)

UG1 - UNIVERSAL HOME REMOTE

UJM - TIRE PRESSURE MONITORING SYSTEM
WITH TIRE FILL ALERT

UMN - SPEEDOMETER INST, MILES & KILO, MILES
ODOMETER

URC - SWITCH-FLEXRIDE MODE SYSTEM

UTJ - THEFT-DETERRENT SYSTEM

V76 - RECOVERY HOOKS, BLACK

VB5 - BUMPERS, FRONT

VRF - RADIATOR FAN MODULE

NTB - EMISSION SYSTEM

PCH - CONVENIENCE PACKAGE WITH BUCKET
SEATS * SEATS, FRONT BUCKET WITH CENTER
CONSOLE * DUAL-ZONE CLIMATE CONTROL *
SEAT ADJUSTER, DRIVER 10-WAY POWER
INCLUDING LUMBAR * SEATING, HEATED DRIVER
AND FRONT PASSENGER * STEERING WHEEL,
LEATHER-WRAPPED * STEERING WHEEL,
HEATED * STEERING COLUMN, MANUAL TILT AND
TELESCOPING * 2ND ROW USB PORTS, (2)
CHARGE-ONLY * SEAT, CLOTH REAR WITH
STORAGE PACKAGE, 60/40 FOLDING BENCH

PDU - ALL STAR EDITION * SEATS, FRONT
BUCKET WITH CENTER CONSOLE * CENTER
CONSOLE, FLOOR * DUAL-ZONE CLIMATE
CONTROL * SEAT ADJUSTER, DRIVER 10-WAY
POWER INCLUDING LUMBAR * SEATING, HEATED
DRIVER AND FRONT PASSENGER * STEERING
WHEEL, HEATED * STEERING WHEEL, LEATHER-
WRAPPED * STEERING COLUMN, MANUAL TILT
AND TELESCOPING * 2ND ROW USB PORTS, (2)
CHARGE-ONLY * DIFFERENTIAL, AUTO LOCKING
REAR * TRAILERING PACKAGE - TRAILER HITCH -
7 PIN AND 4 PIN CONNECTORS - HITCH
GUIDANCE

QAE - ALL TERRAIN TIRE

QK1 - GATE TYPE-PUBX END STANDARD

R5C - TIRE BRAND ALL BRIDGESTONE

R7O - SEAT, CLOTH REAR WITH STORAGE
PACKAGE, 60/40 FOLDING BENCH

RM7 - WHEEL, 17" FULL-SIZE, STEEL SPARE

SLM - SALES PROCESSING STOCK ORDERS

SU7 - AXLE RR

TDM - TEEN DRIVER MODE

U2L - HD RADIO

UDD - DRIVER INFORMATION CENTER, 4.2"

UF2 - LED DURABED LIGHTING

UIK - INFOTAINMENT DISPLAY- 8

UK3 - STEERING WHEEL AUDIO CONTROLS

UQA - BOSE PREMIUM SOUND SYSTEM

USS - 2ND ROW USB PORTS, (2) CHARGE-ONLY

UVB - HD REAR VISION CAMERA

V8D - VEHICLE STATEMENT US

VK3 - LICENSE PLATE KIT, FRONT

VRG - VAA/COMPONENT REL COCKPIT

VRH - VAA/COMPONENT REL STEERING COLUMN
VRL - VAA/COMPONENT REL FRONT HORIZONTAL SUSPENSION
VRN - VAA/COMPONENT REL REAR SUSPENSION
VSX - LABEL TOWING
VT7 - OWNERS MANUAL ENGLISH LANGUAGE
VV4 - 4G LTE WI-FI (R) HOTSPOT (SUBJECT TO TERMS SEE ONSTAR.COM)
WPC - SALES PACKAGE - CONV PACKAGE

X88 - MARKET BRAND CHEVROLET

Z71 - Z71 OFF-ROAD PACKAGE * SUSPENSION, OFF-ROAD (INCLUDES SHOCKS) * HILL DESCENT CONTROL * SKID PLATES * AIR CLEANER, HIGH-CAPACITY * TRANSFER CASE, TWO-SPEED ELECTRONIC * Z71 BADGE * EXHAUST, DUAL WITH POLISHED OUTLETS * 20" PAINTED ALUM WHEELS * ALL TERRAIN TIRES
VRK - VAA/COMPONENT REL ROOF TRIM
VRM - VAA/COMPONENT REL FRONT VERTICAL SUSPENSION
VRR - VAA/COMPONENT REL TIRES & WHEELS
VT5 - BUMPERS, REAR
VTI - SHUTTERS-FRONT GRILLE, ACTIVE, UPR
WMK - VIN MODEL YEAR 2019

WPQ - BED PROTECTION PACKAGE * CHEVYTEC SPRAY-ON BEDLINER * WHEELHOUSE LINERS, REAR
YM8 - IDENTIFICATION LIMITED PERSONALIZATION OPTION (LPO)
Z82 - TRAILERING PACKAGE

Added Option Codes

#33 - Running Boards - Fixed/Articulating

Global Warranty Management: [Site Map](#)

[Privacy Policy](#) [Terms of Use](#)

© 2005 General Motors. All rights reserved.

Session Inactivity

 **GlobalWarranty**

October 12, 2020

 [Logout](#)

GlobalWarranty Management:

Main > Interface With Customer > View Vehicle Component Summary

INTERFACE WITH CUSTOMER

[→ Investigate Vehicle History](#)

[→ Investigate Vehicle History](#)

View Vehicle Component Summary

This screen allows IVH users to view the information on various major components added to the VIN selected during vehicle build.

Vehicle Information

VIN: 3GCUYEED7KG Model: CK10543-2019 SILVERADO 1500 4WD CREW CAB
Service Contract: No Branded Title: No Warranty Block: No PDI Status: Yes
Order Type: 70 - RETAIL - STOCK
Field Actions: [0 Open](#)

Vehicle Component

Vehicle has no current record of vehicle component.

For this vehicle:

- [View Vehicle Summary](#)
 - Service Contract
 - Branded Title
 - Warranty Block
- [View Vehicle Build](#)
- [View Vehicle Component Summary](#)
- [View Vehicle Transaction History Detail](#)
- [View Vehicle Delivery Information](#)

Service Agent Installed Component

Vehicle has no current record of vehicle component.

Global Warranty Management: [Site Map](#)

[Privacy Policy](#) [Terms of Use](#)

© 2005 General Motors. All rights reserved.

Session Inactivity

 **GlobalWarranty**

October 12, 2020

 [Logout](#)

Global
Warranty
Management:

Main > Interface With Customer > View Vehicle Transaction History Detail

INTERFACE WITH
CUSTOMER

→ [Investigate Vehicle History](#)

→ [Investigate Vehicle History](#)

View Vehicle Transaction History Detail



This screen allows IVH users to view the available information on individual transaction for the VIN selected.

Vehicle Information

VIN: 3GCUYEED7KG [REDACTED] Model: CK10543-2019 SILVERADO 1500 4WD CREW CAB
Service Contract: No Branded Title: No Warranty Block: No PDI Status: Yes
Order Type: 70 - RETAIL - STOCK
Field Actions: [Open](#)

Job Card Date: 04/15/2020

Job Card Number: [REDACTED]

Repair Service Agent: 114181
CHUCK HUTTON CHEVROLET CO.
2471 MT MORIAH RD
MEMPHIS TN 38115-1594
9013659700

Odometer Reading: 16,138 MI
Authorization Code:

Process Date:
04/17/2020

Transaction Type:
ZFAT----Field Action Recall

Transaction Expense Category:
Field Action Recall

Customer Complaint Code:
-

Job Card Line #: 4

Transaction Adjustment:

Cause Code: -

Labour Op 9104723-N192264451 - Brake System Control Module Reprogramming with SPS and Brake Pad
Wear Sensor Inspection
Causal Part Number

For this vehicle:

→ [View Vehicle Summary](#)

→ Service
Contract

→ Branded Title

→ Warranty Block

→ [View Vehicle Build](#)

→ [View Vehicle
Component Summary](#)

[View Vehicle](#)

→ [Transaction History
Detail](#)

→ [View Vehicle Delivery
Information](#)

Job Card Date: 03/06/2020

Job Card Number: [REDACTED]

Repair Service Agent: 114181
CHUCK HUTTON CHEVROLET CO.
2471 MT MORIAH RD
MEMPHIS TN 38115-1594
9013659700

Odometer Reading: 13,065 MI
Authorization Code:

Process Date:
03/12/2020

Transaction Type:
ZFAT----Field Action Recall

Transaction Expense Category:
Field Action Recall

Customer Complaint Code:
-

Job Card Line #: 1 Transaction Adjustment: Cause Code: -
Labour Op 9104817-N192268091 - Brake System Control Module Reprogramming with SPS
Causal Part Number

Job Card Date: 11/30/2019

Job Card Number: [REDACTED]

Repair Service Agent: 114181
CHUCK HUTTON CHEVROLET CO.
2471 MT MORIAH RD
MEMPHIS TN 38115-1594
9013659700

Odometer Reading: 6,668 MI
Authorization Code:

Process Date:
01/10/2020

Transaction Type:
ZFAT----Field Action Recall

Transaction Expense Category:
Field Action Recall

Customer Complaint Code:
-

Job Card Line #: 4 Transaction Adjustment: Cause Code: -
Labour Op 9104661-N192273510 - Inspect Generator Cable, Nut and Terminal for Glue Contamination
Causal Part Number

Job Card Date: 11/30/2019

Job Card Number: [REDACTED]

Repair Service Agent: 114181
CHUCK HUTTON CHEVROLET CO.
2471 MT MORIAH RD
MEMPHIS TN 38115-1594
9013659700

Odometer Reading: 6,668 MI
Authorization Code:

Process Date:
01/10/2020

Transaction Type:
ZFAT----Field Action Recall

Transaction Expense Category:
Field Action Recall

Customer Complaint Code:
-

Job Card Line #: 3 Transaction Adjustment: Cause Code: -
Labour Op 9104801-N192268090 - Brake System Control Module Reprogramming with SPS

Causal Part Number

Job Card Date: 11/30/2019

Job Card Number: [REDACTED]

Repair Service Agent: 114181
CHUCK HUTTON CHEVROLET CO.
2471 MT MORIAH RD
MEMPHIS TN 38115-1594
9013659700

Odometer Reading: 6,668 MI

Authorization Code:

Process Date:
01/10/2020

Transaction Type:
ZFAT----Field Action Recall

Transaction Expense Category:
Field Action Recall

Customer Complaint Code:
-

Job Card Line #: 1 Transaction Adjustment: Cause Code: -

Labour Op 9104654-N192270600 - Install Seatbelt Pretensioner Rivets and Foil Tape, Double and Crew Cab Vehicles

Causal Part Number

→ [See other Parts and/or Net Items](#)

<u>Qty</u>	<u>Part Number</u>	<u>Description</u>	<u>Major Assembly</u>	<u>Traceability</u>
2	000000000011611651	RIVET	No	
	<u>Net Item Code</u>		<u>Description</u>	
	Z_NIM			

Job Card Date: 11/11/2019

Job Card Number: [REDACTED]

Repair Service Agent: 114181
CHUCK HUTTON CHEVROLET CO.
2471 MT MORIAH RD
MEMPHIS TN 38115-1594
9013659700

Odometer Reading: 5,206 MI

Authorization Code:

Process Date:
11/14/2019

Transaction Type:
ZREG----Regular Vehicle Transaction

Transaction Expense Category:
Warranty

Customer Complaint Code:
0021-No Customer Complaint -
Maintenance

Job Card Line #: 1 Transaction Adjustment: Cause Code: 9098-Other -
Maintenance

Labour Op 0600723-Chevrolet Factory Maintenance

Causal Part Number

→ [See other Parts and/or Net Items](#)

<u>Net Item Code</u>	<u>Description</u>
Z_NIM	

Job Card Date: 09/12/2019

Job Card Number: [REDACTED]

Repair Service Agent: 114181
CHUCK HUTTON CHEVROLET CO.
2471 MT MORIAH RD
MEMPHIS TN 38115-1594
9013659700

Odometer Reading: 56
Authorization Code:

Process Date:

09/24/2019

Transaction Type:

ZSET----Service Event

Transaction Expense Category:

Service Agent Installed Option

Customer Complaint Code:

-

Job Card Line #: 4

Transaction Adjustment:

Cause Code: -

Labour Op 0511872-Running Board Step Package Installation

Causal Part Number

Job Card Date: 04/19/2019

Job Card Number: [REDACTED]

Repair Service Agent: 114224
HOLLY CHEVROLET
6601 I 55 NORTH
MARION AR 72364-0000
8707397337

Odometer Reading: 2 MI
Authorization Code:

Process Date:

04/29/2019

Transaction Type:

ZPDI----Pre-Delivery Inspection

Transaction Expense Category:

Pre-Delivery Inspection

Customer Complaint Code:

-

Job Card Line #: 3

Transaction Adjustment:

Cause Code: -

Labour Op 0590032-PDI - Dealer Installed - Factory Invoiced Options

Causal Part Number

Job Card Date: 04/19/2019

Job Card Number: [REDACTED]

Repair Service Agent: 114224
HOLLY CHEVROLET
6601 I 55 NORTH
MARION AR 72364-0000
8707397337

Odometer Reading: 2 MI
Authorization Code:

Process Date:

04/29/2019

Transaction Type:

ZPDI----Pre-Delivery Inspection

Transaction Expense Category:

Pre-Delivery Inspection

Customer Complaint Code:

-

Job Card Line #: 2 Transaction Adjustment: Cause Code: -
Labour Op 0590052-PDI Related Fluid Adds
Causal Part Number
→ [See other Parts and/or Net Items](#)

<u>Qty</u>	<u>Part Number</u>	<u>Description</u>	<u>Major Assembly</u>	<u>Traceability</u>
1	000000000001051515	CLEANER, GLS W/S WASHER OPTIKLEEN CONC AC	No	

Job Card Date: 04/04/2019

Job Card Number: [REDACTED]

Repair Service Agent: 114224
HOLLY CHEVROLET
6601 I 55 NORTH
MARION AR 72364-0000
8707397337

Odometer Reading: 1 MI
Authorization Code:

Process Date:
04/04/2019
Transaction Type:
ZPDI---Pre-Delivery Inspection
Transaction Expense Category:
Pre-Delivery Inspection
Customer Complaint Code:
-

Job Card Line #: 1 Transaction Adjustment: Cause Code: -
Labour Op 0590072-Pre-Delivery Inspection - Base Time
Causal Part Number

Global Warranty Management: [Site Map](#)

[Privacy Policy](#) [Terms of Use](#)

© 2005 General Motors. All rights reserved.

Session Inactivity

 **Global Warranty**

October 12, 2020

 [Logout](#)

Global Warranty Management: Main > Interface With Customer > View Vehicle Delivery Information

INTERFACE WITH CUSTOMER

→ [Investigate Vehicle History](#)

→ [Investigate Vehicle History](#)

View Vehicle Delivery Information

This screen allows IVH users to view the available information for the selected VIN delivered to the Service Agent and the ultimate customer. Not all sections will be populated for all VINs.

Vehicle Information

VIN: 3GCUYEED7K[REDACTED] Model: CK10543-2019 SILVERADO 1500 4WD CREW CAB
Service Contract: No Branded Title: No Warranty Block: No PDI Status: Yes
Order Type: 70 - RETAIL - STOCK

For this vehicle:

- [View Vehicle Summary](#)
 - Service Contract
 - Branded Title
 - Warranty Block
- [View Vehicle Build](#)

Field Actions: [0 Open](#)

Invoice Information

Invoicing Service Agent: 114224
HOLLY CHEVROLET
6601 I 55 NORTH
MARION AR 72364-0000 8707397337

Invoice Date: 04/02/2019

→ [View Vehicle](#)
→ [Component Summary](#)
→ [View Vehicle](#)
→ [Transaction History](#)
→ [Detail](#)
→ [View Vehicle Delivery](#)
→ [Information](#)

Ship to Information

Ship to Service Agent: 114224
HOLLY CHEVROLET
6601 I 55 NORTH
MARION AR 72364-0000 8707397337

Ship to Date: N/A

Delivery Information

Delivery Service Agent: 114181
CHUCK HUTTON CHEVROLET CO.
2471 MT MORIAH RD
MEMPHIS TN 38115-1594 9013659700

Delivery Date: 09/25/2019
Delivery Type: 021---GM EMPLOYEE STOCK (GMS)
Delivery Odometer: 55

In Service Information

Invoicing Service Agent:

In Service Date: N/A
In Service Type: 0000
In Service Odometer: 0

Registration Information

Registration Service Agent: N/A

Registration Date: N/A
Registration Number: N/A
Registration Odometer: 0

Global Warranty Management: [Site Map](#)

[Privacy Policy](#) [Terms of Use](#)

© 2005 General Motors. All rights reserved.

2010 CADILLAC SRX TURBO PREMIUM COLLECTION

 [Print](#)

 [Share](#)

Note: Vehicle is Shrink Wrapped for protection against the elements



VEHICLE INFORMATION

Stock #:	[REDACTED]
Selling Branch:	Jacksonville (FL)
Loss:	Collision
Primary Damage:	Front End
Secondary Damage:	Right Side
Title/Sale Doc:	Wait Title
Start Code:	 Stationary
Key/Fob:	Missing
Odometer:	109,390 mi (Actual)
Airbags:	Deployed

[Find parts now – over 15 million parts in stock](#)



VEHICLE DESCRIPTION

Vehicle:	Automobile
Body Style:	Wagon 4 Dr.
Engine:	 <u>2.8L SFI TURBOCHARGED 300 HP</u>
Transmission:	Automatic Transmission
Drive Line Type:	All Wheel Drive
Fuel Type:	Gasoline
Cylinders:	6 Cylinders
Exterior/Interior:	White / Unknown
Options:	Console Display
Manufactured In:	Mexico
Model:	SRX
Series:	TURBO PREMIUM COLLECTION

[More Vehicle Information](#)**BID INFORMATION**

Auction not assigned

[Add to My Watch List](#)[Learn More](#)**SALE INFORMATION**

Selling Branch:	<u>Jacksonville (FL)</u>
Vehicle Location:	At the branch
Auction Date and Time:	Not Ready for Sale
Lane/Item #:	Available two days before sale
Actual Cash Value:	\$9,928 USD
Estimated Repair Cost:	
Title/Sale Doc:	Wait Title

Want to learn more about the condition of this vehicle?

View it in person prior to the sale during the auction preview window

Restrictions may apply, so please contact the [branch](#) to arrange a previewCan't go to the branch? Contact an [inspector](#) who can visit on your behalf

Offsite vehicles are generally unavailable for inspection



