

 U.S. Department of Transportation National Highway Traffic Safety Administration				DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline				FOR AGENCY USE ONLY	
				Date Received		Repository ☐			
				16-OCT-2020		Reference No. 11364692			
OWNER INFORMATION (Type or Print)									
Name				Daytime Telephone Number		E-mail Address			
Address									
City		State		Zip Code		Evening Telephone Number			
JACKSONVILLE		FL							
<i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i>									
VEHICLE INFORMATION									
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side				Make		Model			
				CHEVROLET		BOLT EV			
Date Purchased		Dealer's Name and Telephone Number				Model Year			
						2019			
Original Owner		Dealer's City		State		Engine:			
☐						No: Cylinders			
Transmission Type		Powertrain		Multiple Failure:		Incident Date(s)			
☐ Antilock Brakes ☐ Cruise Control						16-OCT-2020			
FAILED COMPONENT(S)/PART(S) INFORMATION									
Vehicle Component Codes: 110000 ELECTRICAL SYSTEM, 980000 UNKNOWN OR OTHER, 074000 FUEL/PROPULSION SYSTEM (PWS)						Failure Mileage			
						30000			
						Failure Speed			
						0			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE									
Tire Make		Tire Model (Name or Number)			Tire Size (Example P215/65R15)				
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:					
Tire Component Code					Tire Failure Type:				
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE									
Make:		Date Manufactured:			Model No./Name:				
Seat Type:		Installation System:							
Child Seat Component Code:		Failed Part:							
APPLICABLE INCIDENT INFORMATION									
<i>(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)</i>									
Crash		Fire		Number of Persons Injured		Number of Deaths			
☐ Yes ☒ No		☒ Yes ☐ No				Reported to Police			
						N			
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).									
CHEVY BOLT FINISHED CHANGING AND THEN STARTED TO SMOKE FROM UNDER THE CAR. THE SOUND OF POPPING NOISES WERE HEARD AND THEN 10 MINUTES LATER THE CAR WAS ENGULFED IN FLAMES. THE CAR'S BATTERY PACK STARTING POPPING THEN EXPLODED IN FLAMES.									
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY									
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.									