

Safety Issue Type: Complaints

July 08 2019 NHTSA ID Number: 11230072

Components: ELECTRICAL SYSTEM

NHTSA ID Number 11230072

Incident Date March 17 2019

Consumer Location BELMONT, MA

Vehicle Identification Number 1G1FW6S06J4*****

Complaint Summary

CRASH No ON MARCH 17, 2019 AT APPROXIMATELY 3:45P.M., WE PARKED THE BOLT
FIRE Yes IN THE DRIVEWAY OF OUR HOME. WE EXITED THE BOLT AND PLUGGED IT
INJURIES 0 INTO OUR JUICEBOX (LEVEL 2) CHARGER AS USUAL. AT APPROXIMATELY
DEATHS 0 5:00 PM, WE WERE ALERTED THAT THE BOLT WAS ON FIRE. WE
DISCOVERED SMOKE BILLOWING OUT OF THE REAR OF THE BOLT AND THE
BOLT APPARENTLY COMBUSTING FROM WITHIN IN THE AREA OF THE
BATTERY CELLS. THE FIRE DEPARTMENT WAS CONTACTED AND TOOK
APPROXIMATELY 3 HOURS TO CONTROL THE FIRE AND SMOKE. THE FIRE
DEPARTMENT EVACUATED US, OUR DOWNSTAIRS NEIGHBORS, AND BOTH
UNITS OF THE HOME NEXT DOOR DURING THE FIRE. THE FUMES FROM
THE BURNING MATERIALS WAS SO THICK AND NOXIOUS IT PERMEATED
OUR HOME, REQUIRING PROFESSIONAL CLEANING. WE EXPERIENCED
HEADACHES FOLLOWING CONTACT WITH THE SMOKE. THE BOLT IS A
TOTAL LOSS. IT TOOK CHEVY A FEW DAYS TO RESPOND TO OUR CLAIM.
EVENTUALLY CHEVY SENT TWO ENGINEERS FROM DETROIT TO OUR
DRIVEWAY TO INSPECT THE JUICE BOX. CHEVY PURCHASED THE CAR
FROM THE INSURANCE COMPANY.

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
CHEVROLET	BOLT EV	2018