

Session Inactivity

**GlobalWarranty**

July 21, 2020

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GlobalWarranty Management:

Main > Interface With Customer > View Vehicle Summary

INTERFACE WITH CUSTOMER

- [Investigate Vehicle History](#)
- [Investigate Vehicle History](#)

View Vehicle Summary



This screen allows IVH users to view the Summary of Vehicle Information, Field Actions, Service Information, Applicable Warranties, Transaction History, Service Contract(s) if applicable, Warranty Block, Branded Title information and OnStar and XM Radio information (if applicable)

For this vehicle:

- [View Vehicle Summary](#)
 - Service Contract
 - Branded Title
 - Warranty Block
- [View Vehicle Build](#)
- [View Vehicle Component Summary](#)
- [View Vehicle Transaction History Detail](#)
- [View Vehicle Delivery Information](#)

Vehicle Information

VIN: [REDACTED] Model: [REDACTED]-2019 BOLT EV
Service Contract: No Branded Title: No Warranty Block: No PDI Status: Yes
Order Type: 70 - RETAIL - STOCK
Field Actions: [0 Open](#)

Required Field Actions

Open Field Action Details are highlighted

Vehicle has no current record of required field actions.

Branded Title

*The VIN information contained herein and information derived therefrom is the proprietary property of The Polk Company and is to be used only for the purpose of warranty verification and shall not be used for any other purpose whatsoever.

Vehicle has no current record of branded titles

Warranty Block

Vehicle has no current record of warranty block.

Service Information

Type	Number	Description	Posted Date
EL	PIE0543	Engine run in or air in - A/C not operating A/C is Low and Doors Not Get Cold, DTCs P0534, P2517 and/or P0071 Set	12/09/2019

OnStar and XM Satellite Radio Information

Refer to Help page for details. For OnStar contact 888.ON.STAR1 (888.667.8271) and for XM Radio contact 877.GET.XMST (877.438.9677 Canada) and in the USA:800-556-3600.

OnStar Equipped: Y OnStar Status: Active

XM Equipped: Y
OnStar Vehicle Diagnostics: Y

XM Radio ID: [REDACTED]

XM Status: Inactive
DMN Enabled: Y

Applicable Warranties

Valid warranties are highlighted

Valid	Description	Warranty Add Date	Start Date	Effective Odometer	End Date	End Odometer
	Incandescent Exterior Bulb Ltd Wty	02/13/2020	11/29/2018	77 MI	11/29/2019	Unlimited
	Bumper to Bumper Limited Warranty	02/13/2020	11/29/2018	77 MI	11/29/2021	36,077 MI
	Corrosion Limited Warranty	02/13/2020	11/29/2018	77 MI	11/29/2024	100,077 MI
	Powertrain Limited Warranty	02/13/2020	11/29/2018	77 MI	11/29/2023	60,077 MI
E	Component Limited Warranty	02/13/2020	11/29/2018	77 MI	11/29/2026	100,077 MI
	Chevrolet - First Maintenance Visit	02/13/2020	11/29/2018	77 MI	11/29/2019	Unlimited

Service Contract

Vehicle has no current record of service contracts.

Transaction History

[View Details](#)

Job Card Date	Job Card Number	Transaction Type	Transaction Adjustment	Labour Operation	Odometer Reading
10/04/2018	[REDACTED]	ZPDI---Pre-Delivery Inspection		0590072 - Pre-Delivery Inspection - Base Time	1 MI

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Session Inactivity

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Global Warranty Management: Main > Interface With Customer > **View Vehicle Build**

INTERFACE WITH CUSTOMER

[→ Investigate Vehicle History](#)

[→ Investigate Vehicle History](#)

View Vehicle Build

This screen allows IVH users to view the initial build information on the selected VIN including option codes with descriptions (where available).

Vehicle Information

VIN: [REDACTED] Model [REDACTED]-2019 BOLT EV
Service Contract: No Branded Title: No Warranty Block: No PDI Status: Yes

For this vehicle:

[→ View Vehicle Summary](#)

[→ Service Contract](#)

[→ Branded Title](#)

[→ Warranty Block](#)

[→ View Vehicle Build](#)

Order Type: 70 - RETAIL - STOCK

Field Actions: [0 Open](#)

Vehicle Build

Model: 1FC48 - 2019 BOLT EV

Gross Vehicle Weight: 2,047

Order Number: [REDACTED]

Build Date: 10/02/2018

Build Plant: 4

→ [View Vehicle](#)
→ [Co po Sum a y](#)
→ [View Vehicle](#)
→ [Transaction History](#)
→ [Detail](#)
→ [View Vehicle Delivery](#)
→ [Information](#)

Option Codes

*IVH is no d f v e s u r c e o f G M h c e R i n f r a t a n i s i n e d e d s e v c r e f e r e c e n l y .
Should there be any questions about the vehicle's original build or RPO information please refer to the original vehicle invoice or window sticker.

0ST - NAME VAA/COMPONENT

2LZ - 2LZ PACKAGE

3ST - VAA/COMPONENT REL REAR SEAT THIRD ROW

4ST - COMPONENT REL REAR SEAT

5ST - COMPONENT REL REAR SEAT

7X1 - COMPONENT

9L3 - SPARE TIRE - NONE

A64 - SEAT, REAR 60-40 SPLIT-FOLD

A70 - SEAT BELT TENSIONER, FRONT

AED - WINDOW, POWER WITH FRONT PASSENGER
EXPRESS DOWN

AG6 - SEAT ADJUSTER, FRT PASSENGER, 6-WAY
MANUAL

AH3 - SEAT ADJUSTER DRIVER, 6-WAY MANUAL

AKX - WINDSHIELD TYPE SOLAR ABSORBING

AR7 - SEATS, FRONT BUCKET

V - HUMIDITY/WI D M S R

AU3 - POWER DOOR LOCKS

AXJ - PASSENGER CAR

B32 - FLOOR MATS, FRONT

B9U - LOCK CONTROL, LIFTGATE, POWER REMOTE
OP C OS

BAH - ENGINE IMMOBILIZER

BTT - REMOTE PANIC ALARM

C23 - WI ERS, FR INTERM EN , V R

C35 - HEAT DUCTS, REAR

C68 - AIR CONDITIONING, SINGLE ZONE AUTOMATIC

C9J - LAMP, INTERIOR, AMBIENT INSTRUMENT PANEL

D7A - DOOR HANDLES, BODY-COLOR CHROME STRIP

DA5 - ARMREST, REAR CENTER

DLS - MIRRORS, OUTSIDE HEATED POWER
ADJUSTABLE W/ TURN SIGNAL INDICATORS, MANUAL
FOLD

DRZ - REAR CAM R M RR R, INS REARVI
AUTO-DIMMING WITH FULL CAMERA DISPLAY

E27 - HANDLE ASSIST, PASS

1SZ - OPTION PACKAGE DISCOUNT

2ST - VAA/COMPONENT REL REAR SEAT
SECOND ROW

4F1 - INTERIOR TRIM

5A7 - SPARE WHEEL - NONE

6X1 - COMPONENT

8X2 - COMPONENT

9X2 - COMPONENT

A69 - SEAT BELT TENSIONER, FRONT

AAL - RESTRAINT-KNEE, BOLSTER, LH/RH

AEQ - POWER WINDOWS, REAR EXPRESS
DOWN

AGJ - WINDOW SIDE FRT TEMPERED, SOLAR
GLAZING

AKP - GLASS, SOLAR ABSORBING
WINDSHIELD

AL0 - AIRBAG SENSING SYSTEM, FRONT
PASSENGER

ARS - WINDOW SIDE RR TEMPERED, SOLAR
GLAZING

H - EZ KEY PASSIVE EN RY SY EM

AXG - POWER WINDOW W/ EXPRESS DRIVER
UP/DOWN

AYF - RESTRAINT SYSTEM-SEAT,
INFLATABLE,DR R & PA FRT, FR S
SIDE & RR SEAT SIDE, ROOF SIDE, KNEE

B33 - FLOOR MATS, REAR

BAG - PARTS PKG EXPORT

BTM - KEYLESS START

BTV - REMOTE VEHICLE START

C25 - WIPER, REAR INTERMI E WITH
WASHER

C49 - REAR WINDOW DEFROSTER

C95 - LIGHTING, INTERIOR

CBT - DC FAST CHARGING PROVISIONS

D91 - LIFTGATE HANDLE

DBU - CONSOLE, FRT COMPARTMENT
FLOOR, ARM REST SLIDING

DMR - * MIRROR I/S FRT VAN SUNSHADE,
DRIVER, W/MIRROR, W/COVER, SLIDING,
PASS W/MIRROR, W/COVER, SLIDING

E21 - DOOR HANDLES, INSI , C R M

E91 - MAP POCKET, PASS SEATBACK

EF7 - COUNTRY CODE, U.S.A.

EJK - EQUIPM C RGE MO 2 CHARG NG,
NEMA 5 TO TYPE 1 VEHICLE CONNECTOR

EPH - TRANS RANGE SEL SYS-ELECTRONIC

FJP - VEHICLE FUEL NONE

FU1 - CHAS S- A RD

GK8 - FALSE CARGO FLOOR

HO5 - DARK GALVANIZED/SKY COOL GRAY

I19 - ENGINEERING YEAR 2019

J6 - BRAK S, 4 W DISC

JBJ - BOOSTER BRAKE - NONE

K12 - AIR FILTRATION SYSTEM

K34 - CRUISE CONTROL

K5W - BATTERY, 12-VOLT WITH RUNDOWN
PROTECTION

KA6 - HEAT REAR SEA

KRK - SHIFT KNOB, LEATHER-TRIMMED

KTF - PRIMARY KEY

LHD - LEFT HAND DRIVE

MM1 - MERCHANDISED TRANS

MUQ - ELECTRONIC PRECISION SHIFT

N37 - STEERING COLUMN, TILT & TELESCOPIC

NCH - DOOR LOCKS, RR CHILD SECURITY

NJ1 - POWER STEERING, ELECTRIC

QBM - TIRES, ALL-SEASON BLACKWALL

RJX - WHEELS, 17" ALUMINUM

T4F - HEADLAMPS, HIGH INTENSITY DISCHARGE

T83 - HEADLAMP CONTROL AUTOMATIC ON & OFF

TQ5 - HEADLAMPS, INTELLIBEAM, AUTOMATIC HIGH-
BEAM

I - LAMP FRT RN SIGNAL, MB R

TW5 - LAMPS, STOP AND TAIL, LED

U25 - LAMP-INTR, RR COMPT, COURTESY

UC1 - SPEE M ER, M L

UD7 - REAR PARK ASSIST

UE1 - ONSTAR (R) R CES CAP (SUB EC
TERMS SEE ONSTAR.COM)

UEU - FORWARD COLLISION ALERT

UFG - REAR CROSS TRAFFIC ALERT

UHG - SEAT BELT WARNING - DRIVER

UHX - LANE KEEP ASSIST WITH LANE DEPARTURE
WARNING

EFZ - BATTERY, 60 KWH, PROPULSION,
RECHARGEABLE ENERGY STORAGE
SYSTEM

EN0 - ENGINE, NON

FE5 - SUSPENSION, PERFORMANCE RIDE
AND HANDLING

FJQ - FINAL DRIVE RATIO, 7.05:1

FX3 - ST BILITR K- Y CONTR
SYSTEM W/ TRACTION CONTROL

GNO - SLATE GRAY METALLIC

HPB - ELECTRIC PROPULSION

IOB - CHEVROLET INFOTAINMENT SYSTEM
10.2" DIAG COLOR TOUCHSCREEN
ADDITIONAL FEATURES FOR COMPATIBLE
PHONES INCLUDE: BLUETOOTH AUDIO
STREAMING VOICE COMMAND
PASSTHROUGH TO PHONE, ANDROID AUTO
& APPLE CARPLAY CAPABLE

J71 - BRAK , PARKING

JSA - INFOTAINMENT PACKAGE, INCL: *
WIRELESS DEVICE CHARGING * BOSE
PREMIUM 7-SPEAKER SYSTEM * USB
CHARGE-ONLY PORTS, REAR

K23 - CHARGER, 7.2 KW HIGH-VOLTAGE

K4C - WIRELESS DEVICE CHARGING

KA1 - DRIVER & FRONT PASSENGER HEATED
SEATS

KI3 - ST R G HEA

KRV - REFRIGERANT

KWP - ALTERNATOR, NONE

MAH - MARKETING AREA NORTH AMERICA

MMF - ELECTRIC DRIVE UNIT

N34 - LEATHER WRAP STEERING WHEEL

NC9 - EMISSION SYSTEM

NE1 - 50-STATE EMISSIONS

ORN - PLANT CODE-ORION, MI, USA

R9N - CONTROL-SALES ITEM NO. 89

SLM - STOCK ORDERS

T7E - DAYTIME RUNNING LAMPS, LED

TDM - TEEN DRIVER

TT9 - LAMP, CENTER HIGH-MOUNTED
STOP/BRAKE

T - GRI E, BLACK

U05 - DUAL HORNS

U2K - SIRIUSXM ALL ACCESS + SERVICE
SUBSCRIPTION SOLD SEPARATELY BY
SIRIUSXM AFTER 3 MTHS

UC3 - STE R G E C N R LS, A DIO,
PHONE AND CRUISE

UDV - DRIVER INFORMATION CENTER, 8"
DIAGONAL MULTI-COLOR DISPLAY

UE4 - FOLLO G DISTANC INDIC T R

UFA - OUTSIDE TEMPERATURE DISPLAY

UGM - SENSOR OUTSIDE AIR TEMPERATURE

UHH - WARNING INDICATOR, FRONT PASS
S BELT

UHY - FRONT AUTOMATIC BRAKING, LOW
SPEED

UJM - TIRE PRESSURE MONITOR SYSTEM	UKC - SIDE BLIND ZONE ALERT W/ LANE CHANGE ALERT
UKJ - PEDESTRIAN BRAKING, FRONT W/ PEDESTRIAN DETECTION	UQA - BOSE PREMIUM 7-SPEAKER SYSTEM
UQL - RESTRAINT PROVISIONS-CHILD, 2 POINT ONLY	USS - USB CHARGING-ONLY PORTS
UST - 2 USB PORTS, AUXILIARY INPUT JACK	UTJ - CONTENT THEFT ALARM, THEFT DETERRENT SYSTEM
UUQ - ANTENNA , ROOF-MOUNTED	UUT - TIRE PRESSURE MONITOR SYSTEM W/ H R FILL R
UVH - SURROUND VISION INCLUDES REAR VISION CAMERA	V2P - ROOF RACK, SIDE RAILS
V8D - VEHICLE STATEMENT US	VEE - BUMPER FRT BODY COLOR
VIX - PLATE VEHICLE IDENTIFICATION	VIY - PLATE VEHICLE IDENTIFICATION
VJQ - RECOVERY HOOK, FRONT	VJR - RECOVERY HOOK, REAR
VKD - FRONT LICENSE PLATE BRACKET	VNU - VIN FORMAT-U.S. TYPE
VRG - COMPONENT REL COCKPIT	VRH - COMPONENT REL STEERING COLUMN
VRK - COMPONENT REL ROOF TRIM	VRL - COMPONENT FRT HORIZONTAL SUSP
VRM - COMPONENT REL FRONT VERTICAL SUSPENSION	VRN - COMPONENT REL REAR SUSPENSION
VRR - VAA/COMPONENT REL TIRES & WHEELS	VV4 - 4G LTE WI-FI (R) HOTSPOT CAPABLE (SUBJECT TO TERMS SEE ONSTAR.COM)
WMK - VIN MODEL YEAR 2019	WN1 - NAMEPLATE "BOLT EV"
WPX - DRIVER CONFIDENCE II PACKAGE: * HEADLAMPS, INTELLIBEAM, AUTOMATIC HIGH-BEAM * FOLLOWING DISTANCE INDICATOR * FORWARD COLLISION ALERT * LANE KEEP ASSIST WITH LANE DEPARTURE WARNING * LOW SPEED FORWARD AUTOMATIC BRAKING * FRONT PEDESTRIAN BRAKING WITH PEDESTRIAN DETECTION	WU5 - SWITCH I/P LP DIMR
XL7 - FREQUENCY RATING 315 MH	Z1N - MODEL CONVERSION CODE
ZPN - WARRANTY-36,000 MILE, 3 YEARS	

Added Option Codes

Vehicle has no current record of SAIO codes.

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INTERFACE WITH CUSTOMER

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View Vehicle Component Summary

This screen allows IVH users to view the information on various major components added to the VIN selected during vehicle build.

For this vehicle:

→ [View Vehicle Summary](#)

→ Service Contract

Vehicle Information

VIN: [REDACTED] Model: [REDACTED]-2019 BOLT EV
Service Contract: No Branded Title: No Warranty Block: No PDI Status: Yes
Order Type: 70 - RETAIL - STOCK
Field Actions: [0 Open](#)

→ Branded Title
→ Warranty Block

→ [View Vehicle Build](#)
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Vehicle Component

Vehicle has no current record of vehicle component.

Service Agent Installed Component

Vehicle has no current record of vehicle component.

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Global Warranty Management: Main > Interface With Customer > View Vehicle Transaction History Detail

INTERFACE WITH CUSTOMER

→ [Investigate Vehicle History](#)

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View Vehicle Transaction History Detail



This screen allows IVH users to view the available information on individual transaction for the VIN selected.

Vehicle Information

VIN: [REDACTED] Model: [REDACTED]-2019 BOLT EV
Service Contract: No Branded Title: No Warranty Block: No PDI Status: Yes
Order Type: 70 - RETAIL - STOCK
Field Actions: [0 Open](#)

For this vehicle:

→ [View Vehicle Summary](#)

→ Service Contract

→ Branded Title

→ Warranty Block

→ [View Vehicle Build](#)

→ [View Vehicle Component Summary](#)

→ [View Vehicle Transaction History Detail](#)

→ [View Vehicle Delivery Information](#)

Job Card Date: 10/04/2018

Job Card Number: A08112

Repair Service Agent: 113658
J. B. A. CHEVROLET
7327 RITCHIE HWY
GLEN BURNIE MD 21061 3195
4107666300

Odometer Reading: 1 MI
Authorization Code:

Process Date:
10/04/2018
Transaction Type:
ZPDI---Pre-Delivery Inspection

Transaction Expense Category:
Pre Delivery Inspection

Customer Complaint Code:
-

Job Card Line #: 1 Transaction Adjustment:
Labour Op 0590072-Pre-Delivery Inspection - Base Time
Causal Part Number

Cause Code: -

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INTERFACE WITH
CUSTOMER

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→ [Investigate Vehicle History](#)

View Vehicle Delivery Information

This screen allows IVH users to view the available information for the selected VIN delivered to the Service Agent and the ultimate customer. Not all sections will be populated for all VINs.

Vehicle Information

VIN: XXXXXXXXXX Model: XXXXXXXXXX 2019 BOLT EV
Service Contract: No Branded Title: No Warranty Block: No PDI Status: Yes
Order Type: 70 - RETAIL - STOCK
Field Actions: [0 Op n](#)

Invoice Information

Invoicing Service Agent: 113658 Invoice Date: 10/02/2018
J. B. A. CHEVROLET
77 RITCHIE HWY
GLEN BURNIE MD 21061 3195 4107666300

Ship to Information

Ship to Service Agent: 113658 Ship to Date: N/A
J. B. A. CHEVROLET
7327 RITCHIE HWY
GLEN BURNIE MD 21061 3195 4107666300

Delivery Information

Delivery Service Agent: 113712 . Delivery Date: 11/29/2018
KOONS CHEVROLET
2000 CHAIN BRIDGE RD
VIENNA VA 22182-2589 7033560400 Delivery Type: 010- -INDIVIDUAL
Delivery Odometer: 77

In Service Information

For this vehicle:

- [View Vehicle Summary](#)
 - Service Contract
 - Branded Title
 - Warranty Block
- [View Vehicle Component Summary](#)
- [View Vehicle Section History Detail](#)
- [View Vehicle Delivery Information](#)

Invoicing Service Agent:

In Service Date: N/A
In Service Type: 0000
In Service Odometer: 0

Registration Information

Registration Service Agent: N/A

Registration Date: N/A
Registration Number: N/A
Registration Odometer: 0

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