



02/22/2016 09:00



02/22/2016 09:00



02/22/2016 09:01



02/22/2016 09:03



02/22/2016 09:11

20A B/U LAMPS

10A ORC

TT EUROPE

10A NGC/GPEC/TCM

10A PRK ASST/HVAC MOD/

RAD FAN/COMPASS/

IR SNSR/DSL CABIN HTR/

HDLP WASH/RR CAM/

LP FLASHLIGHT/AHLM

LP DR FT DRV/PASS

M35 10A HTD MIRRORS FEED
DRIVE & PASS

M36 20A POWER OUTLET #3

M37 10A ABS/ESP/STR LP SW/
FUEL PUMP RLY

SWAY BAR FEED 2

1 M38 25A LOCK/UNLOCK MTRS

1

1

R65360-004 REV.B

02/22/2016 09:12

J10 30A HDLP WASH RELAY
MAN TUNING VALVE

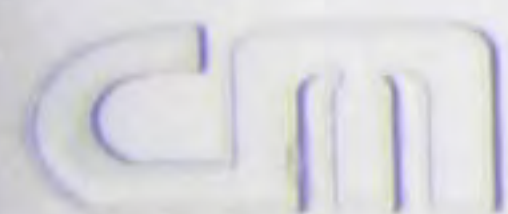
J22 25A SUNROOF MOD
CB1 25A IGN OFF/VENTS/
ACC-PWR WINDOWS

CCN/SCM/T-CASE MOD
RR VIEW MIRROR
ASSY SHIFT/TPM/ANC
VAC PUMP CNTL

R62337-001

>PP-TD20<

CAV 4



S

M1 15A CHMSL/LAMP FEED
M2 20A TRAILER LIGHTING
FOG LAMPS

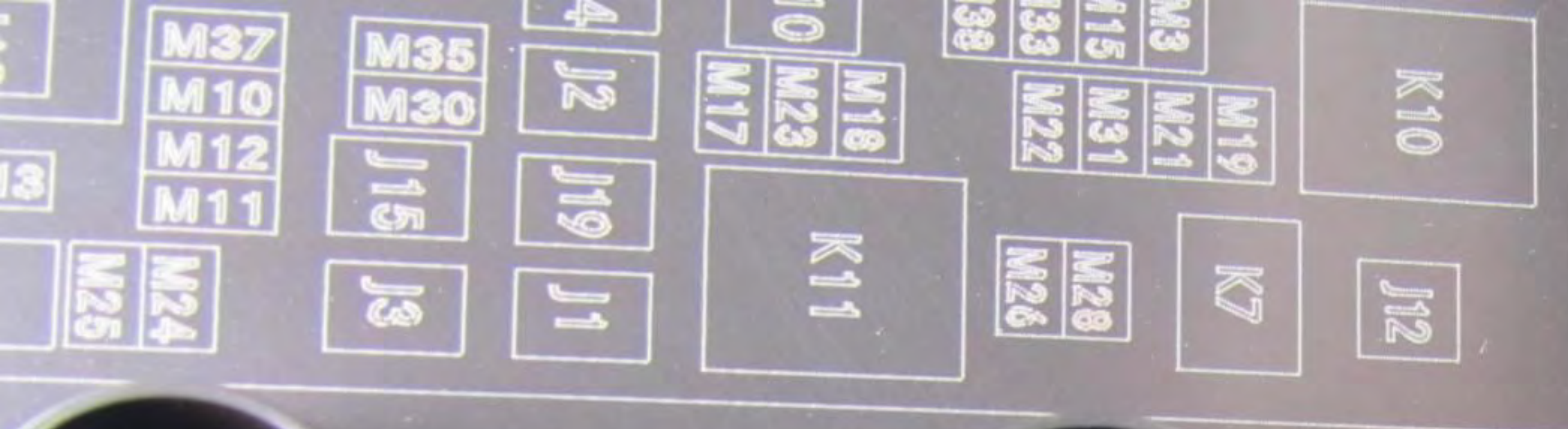
M3 20A FT/RR AXLE LCK/AWD MOD
VAC PUMP MOTOR

M5 25A INVERTER
M6 20A PWR OUTLET #1 (ACC)
RAIN SENSR
M7 20A PWR OUTLET #2
(SWITCHABLE)
M8 20A FT HEATED SEAT

M9 20A RR HEATED SEAT
M10 15A VES/SDARS/DVD/ANT
UGDO/VANITY LP/RADIO
HFM

M16 10A ORC/OCM
M17 15A LT-TAIL/LIC/PRK LM
RUN LP/LT SIDE MAK
M18 15A RT-TAIL/PRK/RUN LP
RT SIDE MAKER
M19 25A ASD #1 AND #2

M20 15A CCN INT LIGHT/SW
BANK/CLOCK MOD
M21 20A ASD #3



- | | | | | | | |
|------------|-----|-----|------------------------|-----|-----|--------------------|
| N/PEM | M31 | 20A | B/U LAMPS | M35 | 10A | HTD MIRRORS FEED |
| COL LOCK 1 | M32 | 10A | ORC | | | DRIVE & PASS |
| FEED | | | TT EUROPE | M36 | 20A | POWER OUTLET #3 |
| | M33 | 10A | NGC/GPEC/TCM | M37 | 10A | ABS/ESP/STR LP SW/ |
| | M34 | 10A | PRK ASST/HVAC MOD/ | | | FUEL PUMP RLY |
| | | | RAD FAN/COMPASS/ | | | SWAY BAR FEED 2 |
| | | | IR SNSR/DSL CABIN HTR/ | M38 | 25A | LOCK/UNLOCK MTRS |
| | | | HDLP WASH/RR CAM/ | | | |
| | | | LP FLASHLIGHT/AHLM | | | |
| | | | LP DR FT DRV/PASS | | | |

R65360-004 REV.B



12V DC

12V DC

Wire
SKU 08
2-002287

02/22/2016 09:23



02/22/2016 09:23



02/22/2016 09:29



02/22/2016 09:29



02/22/2016 09:29



02/22/2016 09:30



02/22/2016 09:31



02/22/2016 09:36



02/22/2016 09:44



2014 CHRYSLER TOWN AND COUNTRY 3.6L V6 V.V.T.

2C4RC10 [REDACTED]

FSM	B1E25	3rd Row Seat Mode Select Switch Circuit High	Active
FSM	B1E29	3rd Row Seat Normal/Stow Switch Circuit High	Active
FSM	B1E3E	3rd Row Seat Fold/Tailgate Switch Circuit High	Active
PLGM	B194C	Power Liftgate Rear Zone Switch High	Active
WCM	U0037	LIN Bus	Stored
WCM	U0231	Lost Communication With Light Rain Sensing Module	Active

Updates as DTCs are set or cleared

02/22/2016 10:07



2014 CHRYSLER TOWN AND COUNTRY 3.6L V6 V.V.T.

2C4RC1C [REDACTED]

FSM

B1E25

3rd Row Seat Mode Select Switch Circuit High

FSM

B1E29

3rd Row Seat Normal/Stow Switch Circuit High

FSM

B1E3E

3rd Row Seat Fold/Tailgate Switch Circuit High

PLGM

B194C

Power Liftgate Rear Zone Switch High

WCM

U0037

LIN Bus

WCM

U0231

Lost Communication With Light Rain Sensing Module

02/22/2016 10:07

List updates as DTCs are set or cleared.



2014 CHRYSLER TOWN AND COUNTRY 3.6L V6 V.V.T.

2C4RC1C [REDACTED]

ECU ▼	Code	Description
DMFL	B21A1	ECU Reset/Recovery Occurred
DMFR	B21A1	ECU Reset/Recovery Occurred
FSM	B1E25	3rd Row Seat Mode Select Switch Circuit High
FSM	B1E29	3rd Row Seat Normal/Stow Switch Circuit High
FSM	B1E3E	3rd Row Seat Fold/Tailgate Switch Circuit High

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11.90 Volts

Status

Stored



Stored



Circuit High

Active



Circuit High

Active



Circuit High

Active



02/22/2016 10:07

Active





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02/22/2016 10:13



02/22/2016 10:13



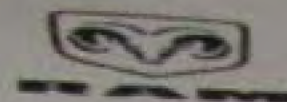
02/22/2016 10:13



02/22/2016 10:14



02/22/2016 10:28



2382 S. Tarrant Trail
Vero Beach, FL 34293
Phone: (888) 454-8300
Fax: (888) 497-7081
Service Hours
Monday-Friday 9 a.m. to 7 p.m.
Saturday 9 a.m. to 5 p.m.
Closed Sunday
www.douglasjeep.com

RENTAL

RD: 237839
Date In: 02/15/2016 08:09
Vehicle Tag: [REDACTED]
Mileage In: 25437
2014 CHRY TOWN & COO

Customer: [REDACTED]

Home: [REDACTED] WINNECONNE WI
CID: [REDACTED] ex WORK: N/A

Cellular: N/A

Advisor: 009191-TIM RACCO
Extended Service : CHRYSLER SERVICE CONTRAC Delivered: 11/13/2014
Contract #: RENTAL Expires on 08/14/2017 or 36000 Miles Deductible: 0.00
Promised: 02/15/2016 17:00 - Call when ready. Do not save replaced parts.

RO #	RO Date	Miles	Op Code	Advisor	Tech #	Type	Operation / Comments / Concerns	Acct	SS
06132	01/18/16	24255	RENTAL	RACCO, TIM	004287	WRTY	RENTAL CAR		
06132	01/18/16	24255		RACCO, TIM	004287	WRTY	BAD ODOR COMING FROM ENGINE AR		
06132	01/18/16	24255	FLASH	RACCO, TIM	004287	WRTY	OWNER REQUESTS VEHICLE MODULE		
06132	01/18/16	24255		RACCO, TIM	004287	CUST	BAD ODOR IN CABIN		

Customer Complaint

CUSTOMER STATES WIPERS STILL COME ON AT ANY TIME..HISTORY
SHOWS WIPER MOTOR REPLACED TWICE

CUSTOMER STATES RATTLE WHEN DRIVING OVER ROUGH ROADS

CUSTOMER STATES 12 VOLT OUTLET INOP ON PASS FRONT

CUSTOMER STATES 23 POINT INSPECTION

OVER

ADVANTAGE — 800-222-2721
Warranty (RENTAL CO JEN)



Super Console Outlets

The outlet in the rear quarter panel near the liftgate and the upper outlet in the instrument panel are both controlled by the ignition switch. Each of these outlets can support 160 Watts (13 Amps). Do not exceed 160 Watts (13 Amps) for each of these outlets.

The power outlets include tethered caps, labeled with a key or battery symbol indicating the power source. The power outlet, located on the lower instrument panel, is powered directly from the battery. Items plugged into this power outlet may discharge the battery and/or prevent the engine from starting.



Power Outlet Fuses

- | |
|---|
| 1 — M7 Fuse 20 A Yellow Power Outlet Center Seat (Opt) or with Console Rear |
| 2 — M6 Fuse 20 A Yellow Cigar Lighter Instrument Panel or with Console Front |
| 3 — M36 Fuse 20 A Yellow Power Outlet Instrument Panel or with Console Center |

WARNING!

To avoid serious injury or death:

- Only devices designed for use in this type of outlet should be inserted into any 12 Vc
- Do not touch with wet hands.
- Close the lid when not in use and while driving the vehicle.
- If this outlet is mishandled, it may cause an electric shock and failure.

CAUTION!:

- Many accessories that can be plugged in draw power from the vehicle's battery use (i.e., cellular phones, etc.). Eventually, if plugged in long enough, the vehicle may discharge sufficiently to degrade battery life and/or prevent the engine from starting.



02/22/2016 09:10

2C4RC1BG4





























3.6L VVT







ENGINE OIL

ENGINE

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00000 12 00 00
00000 13 00 00
00000 14 00 00
00000 15 00 00
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VT

144AM
DATE: 01/11/11
BY: 1177RA
1177RA
1177RA



RAD
MEXICO





































































































