

INFORMATION REDACTED PURSUANT TO THE FREEDOM
OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

MATTER #	1244054
FILE TYPE	Pre-Litigation Claim
FILE NAME	[REDACTED] ELCO ADMINISTRATIVE SERVICES
CAIR #	[REDACTED]
DATE OF INCIDENT	[REDACTED]
DATE OF NOTICE	12/6/2013
MODEL/MODEL YEAR	2014 Chrysler Town & Country Touring
VIN	2C4RC1BG8 [REDACTED]
MILEAGE	900
OWNER	National Car Rental [REDACTED] [REDACTED]
COURT	NA
DOCKET #	NA
ALLEGED DEFECT	Fire
CRASH	No
PROPERTY DAMAGE	No
INJURIES	0
FATALITIES	0
DESCRIPTION	FCA US was not provided with a statement from the renter/driver of this vehicle. A representative of National stated that the renter picked the vehicle up at the airport in Raleigh-Durham and drove it to a rented beach house. The vehicle had been parked in front of the house for 2-3 hours, when someone looked out and saw the rear of the van engulfed in flames. The Police and Fire Departments responded and extinguished the fire. FCA US does not have a copy of any report generated by the Police or Fire Department. No injuries were reported. The only items in the cargo area of the vehicle were beach toys.
ANALYSIS	FCA US's vehicle inspection ¹ revealed a burn pattern suggesting greater heat concentration in the left rear side of the cargo area. Damage to trim on each side of the cargo area suggested the fire did not originate behind the trim. Due to the damage to the vehicle, the reported mileage of 900 could not be verified. The exact origin and cause of the fire could not be determined. Based

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	upon the facts known to date, there is no indication that this incident was the result of a design or manufacturing defect in the subject vehicle.
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MATTER #	██████████
FILE TYPE	Pre-Litigation Claim
FILE NAME	Chang (Soraya) GEICO
CAIR #	██████████
DATE OF INCIDENT	██████████
DATE OF NOTICE	3/28/2017
MODEL/MODEL YEAR	2016 Dodge Grand Caravan SE
VIN	2C4RDGBGX ██████████
MILEAGE	9,759
OWNER	██████████ ██████████████████ Peekskill, NY ██████
COURT	NA
DOCKET #	NA
ALLEGED DEFECT	Fire
CRASH	No
PROPERTY DAMAGE	No
INJURIES	0
FATALITIES	0
DESCRIPTION	The owner's downstairs neighbor woke her up to tell her the vehicle was on fire. The Fire Department was called to the scene. FCA US does not have a copy of any report generated by the Fire Department. No injuries were reported.
ANALYSIS	FCA US's vehicle inspection ¹ revealed a suspicious heat signature at the aft fuel door, filler area or 2nd row floor area. Possible arson or possible spontaneous combustion inside. The reported mileage of 9,759 could not be verified due to the extent of the damage to the vehicle. The exact origin and cause of the fire could not be determined. Based upon the facts known to date, there is no indication that this incident was the result of a design or manufacturing defect in the subject vehicle.

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MATTER #	██████████
FILE TYPE	Pre-Litigation Claim
FILE NAME	Crouse (David L.)
CAIR #	██████████
DATE OF INCIDENT	██████████
DATE OF NOTICE	██████████
MODEL/MODEL YEAR	2017 Dodge Grand Caravan GT
VIN	2C4RDGEG ██████████
MILEAGE	36,174
OWNER	██████████ ██████████ Atlanta, GA ██████████
COURT	NA
DOCKET #	NA
ALLEGED DEFECT	Electrical:Interior:Fire
CRASH	No
PROPERTY DAMAGE	No
INJURIES	0
FATALITIES	0
DESCRIPTION	FCA US was not provided with a statement from the renter/driver of this vehicle. A representative of ELCO reported that the renter/driver had been travelling on ██████████, with her family in the vehicle. She exited the highway to refill the gas tank. When she attempted to re-enter the highway, someone noticed an odor of smoke. When the windows were lowered, no one could smell smoke any longer. The windows were raised back up and shortly thereafter smoke was noticed in the area of the left side center row seat belt retractor. The renter/driver brought the vehicle to a stop on the shoulder of the entrance ramp. The enter/driver told the rental company that a DVD player was plugged into the nearby power port and claimed that when they unplugged it, the metal portion of the port partially came out with the plug. The plug was not hot to the touch. The renter/driver claimed that fire was then visible coming from this port area. By the time the Fire Department responded to the scene, the entire internal compartment was engulfed in flames. FCA US does not have a copy of any report generated by the Fire Department. The renter/driver claimed approximately \$4,000 in lost items damaged in the fire. No injuries were reported.

ANALYSIS	FCA US's vehicle inspection ¹ revealed a burn pattern that suggested the right side of the vehicle was more involved in the fire. The exact origin and cause of the fire could not be determined. Based upon the facts known to date, there is no indication that this incident was the result of a design or manufacturing defect in the subject vehicle.
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MATTER #	██████████
FILE TYPE	Pre-Litigation Claim
FILE NAME	██████████
CAIR #	██████████
DATE OF INCIDENT	6/12/2020
DATE OF NOTICE	6/24/2020
MODEL/MODEL YEAR	2014 Chrysler Town & Country Touring
VIN	2C4RC1BG8 ██████████
MILEAGE	105,339
OWNER	██████████ ██████████ Columbus, IN ██████████
COURT	NA
DOCKET #	NA
ALLEGED DEFECT	Electrical:Fire
CRASH	No
PROPERTY DAMAGE	No
INJURIES	0
FATALITIES	0
DESCRIPTION	Mrs. ██████████ first reported this fire on ██████████. This incident was previously reported in response to NHTSA's request of ██████████. The legal file for this claim was opened on ██████████. Prior to FCA US's vehicle inspection, ██████████ told the vehicle inspector she was parked with the engine running and the A/C on. They were in the vehicle watching a soccer game. The vehicle had been idling for over an hour when she noticed smoke coming from the seatbelt webbing opening on the left quarter panel trim slot. She said she also noticed smoke coming from the edge of the quarter trim on the right side also. The smoke quit coming out the trim opening when the engine was shut off. After a few minutes she drove home with no further issue. She took her vehicle to the dealer and the dealer recommended replacement of the USB terminals on both the right and left side as they displayed some distortion along with the wiring to them. She said the USB ports had never been used. No injuries were reported.
ANALYSIS	FCA US's vehicle inspection ¹ revealed no evidence of open flame or fire. There was no damage to the interior trim or exterior trim. All systems operated normally. The dealer had removed quarter trim for inspection. All fuses were intact and of proper size. USB plug was distorted, but there was no evidence of a thermal event. The origin and cause of the incident appeared to be due to

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	internal failure of the USB port in the driver's side C-pillar. The dealer replaced the USB port after the vehicle inspection.
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MATTER #	██████████
FILE TYPE	Pre-Litigation Claim
FILE NAME	████████████████████
CAIR #	██████████
DATE OF INCIDENT	██████████
DATE OF NOTICE	██████████
MODEL/MODEL YEAR	2015 Chrysler Town & Country Touring
VIN	2C4RC1BG ██████████
MILEAGE	103,000
OWNER	██████████ ██████████ Centralia, IL ██████████
COURT	NA
DOCKET #	NA
ALLEGED DEFECT	Electrical: Fire
CRASH	No
PROPERTY DAMAGE	No
INJURIES	0
FATALITIES	0
DESCRIPTION	On ██████████ ██████████ contacted FCA US claiming that on ██████████ a fire started in the charging port behind the second row of seats on the driver's side. Prior to FCA US's vehicle inspection, ██████████ gave a statement to the inspector. He stated that he was driving. His wife and children were in the vehicle. He drove to the countryside so they could get a good view of a Celestial event. Before leaving home, he pushed in the 110VAC button to activate the outlet, as he anticipated bringing a charger and plugging in his phone to charge, but states he found out after leaving they had forgotten the charger and left it at home so nothing was ever plugged into the outlet. It remained switched on throughout the event. Once they got out of town, he parked the vehicle. He had it idling for a few minutes, as they sat in the vehicle with the windows down looking at the stars. Shortly after, he began smelling something burning, but faintly. They thought something must have been burning in a field or farm somewhere off in the distance. After another minute or two, the smell became stronger and he noted then that it must be coming from the vehicle. He started looking around and stated he saw a bit of smoke coming from the area around the 110VAC outlet and the 12V accessory outlet located behind the 2nd row seats on the left side of the vehicle. He claimed that when he looked into the 12V outlet, he could see it

	glowing red. He was afraid of what might happen being all alone with his family out in the countryside, so they all got in and he decided to try to make it into town to see if he could find help. As they were driving back into town, the smoking got worse. Just before getting into town, flames started coming out from the outlet area. His children were watching it to help monitor the situation in the back. At this point, he immediately stopped the vehicle and they all got out and away from the vehicle. He called the fire department, but it took them about 20 minutes to get there. By then, the entire interior of the vehicle was engulfed. FCA US does not have a copy of any report generated by the Fire Department. No injuries were reported, but [REDACTED] stated that one of his sons was traumatized seeing their vehicle burn down and was now afraid to get in a car.
ANALYSIS	FCA US's vehicle inspection¹ revealed that the hotspot appeared to be in the left rear region of the vehicle. The fuel tank underneath this area appeared to be melted from the top side. The following fuses were found blown/open condition: M20, M27, J8, J4, J5, M34, M7, M5, M6, M36, J11, M13, M10, M12, M11, J3, J2, M17, M18, M15, M3, M26, J12. The exact origin and cause of this fire could not be determined. Based upon the facts known to date, there is no indication that this incident was the result of a design or manufacturing defect in the subject vehicle.

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MATTER #	██████████
FILE TYPE	Pre-Litigation Claim
FILE NAME	████████████████████
CAIR #	██████████
DATE OF INCIDENT	██████████
DATE OF NOTICE	██████████
MODEL/MODEL YEAR	2016 Chrysler Town & Country Touring
VIN	2C4RC1BG ██████████
MILEAGE	27,949
OWNER	██████████ ██████████ White River Junction, ██████████
COURT	NA
DOCKET #	NA
ALLEGED DEFECT	Fire
CRASH	No
PROPERTY DAMAGE	No
INJURIES	0
FATALITIES	0
DESCRIPTION	██████████ stated his wife was driving to pick up their children at school. As she was returning home, she noticed smoke coming out of the interior vents. She pulled into the closest gas station and turned off the ignition. By the time the fire department arrived, the smoke was gone. The Fire Department disconnected the battery and it was towed to a local dealer. FCA US does not have a copy of any report generated by the Fire Department. No injuries were reported.
ANALYSIS	FCA US's vehicle inspection ¹ revealed no evidence of an open flame or fire. The owner reported that one of her children had a Nintendo plugged into the accessory port. Fuse #M6 was found to be open. The power outlet #1 circuit caused the fuse to open. The exact origin and cause of this fire could not be determined. Based upon the facts known to date, there is no indication that

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MATTER #	██████████
FILE TYPE	Pre-Litigation Claim
FILE NAME	████████████████████
CAIR #	██████████
DATE OF INCIDENT	██████████
DATE OF NOTICE	██████████
MODEL/MODEL YEAR	2014 Ram C/V Tradesman
VIN	2C4JRGAG ██████████
MILEAGE	Unknown
OWNER	██████████ ████████████████████ Cleveland, ██████████
COURT	NA
DOCKET #	NA
ALLEGED DEFECT	Fire
CRASH	No
PROPERTY DAMAGE	No
INJURIES	0
FATALITIES	0
DESCRIPTION	FCA US did not receive any statement from the driver of this vehicle. A representative of the owner, ██████████, reported that an ██████████ was driving the vehicle at 3:30 a.m., within the confines of the Logan Airport in East Boston, MA, when the vehicle “filled with fire.” The Massachusetts State Police responded to the incident. FCA US does not have a copy of any report generated by the Police or Fire Department. No injuries were reported.
ANALYSIS	FCA US's vehicle inspection ¹ revealed that the entire interior was reduced to bare metal. There was a large, irregularly shaped hole approximately 15" x 10" burned through in the left rear aluminum load floor area directly behind the driver's seat. It was not possible to open the hood. Prior attempts to cut the hood open by responding emergency crews were unsuccessful, but the responding parties were able to pry open the right side of the hood open enough to cut the battery connections. There did not appear to be any

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	damage within the engine compartment. The exact origin and cause of this fire could not be determined. An external source could not be ruled out. Based upon the facts known to date, there is no indication that this incident was the result of a design or manufacturing defect in the subject vehicle.
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