INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Field Product Quality Report

* Required Fields

Distributor	KMA	Report #	WE2018PV01042
Region	WE01	Report Create	07/11/2018
Dealer*	[CA266] WB COVINA - KI, LLC	Dealer City, State	COVINA, CA
Name	[redacted]	Attached	
Model Number	B1512	Model	2014 SOUL BASE AUTO
VIN*	[redacted]	Production Date	11/01/2013
Engine No	G4FDDH613868	Delivery Date	01/06/2014
Trans No	NADUE2747053	FTS Visit Date	07/06/2018
Trans Type	Auto	RO Open Date	07/05/2018
Mileage In	77770	Mileage Out	77771
Part No		Part Desc	
Other Part #1	-	Other Part #2	-
Condition/Nature	-	Cause	-
Subject*	VP-ECR-CA266-12726923		

Additional VIN List

VIN No	Prod.Date	Mileage	Condition/Nature	Cause

Condition	
Customer Complaint	Headlamps keep going out
Actual Condition	Headlight flicker while driving
Analysis	
Investigation Results	I inspected this vehicle. Both headlight are working. Found PS483. As per pit stop inspected headlight connectors and bulbs, all ok. Inspected headlight multifunction switch and found internail failure of MFS.
Possible Cause	Faulty MFS
Corrective Action	Recmoended replaceing MFS as per PS 483. I also found left brake light bulb out. I replaced all bake lights on the left side.



File Uploads

Open	File Name	Comments
Open	IMG_1383.JPG	
Open	IMG_1381.JPG	
Open	IMG_1380.JPG	
Open	IMG_1379.JPG	







