INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Field Product Quality Report

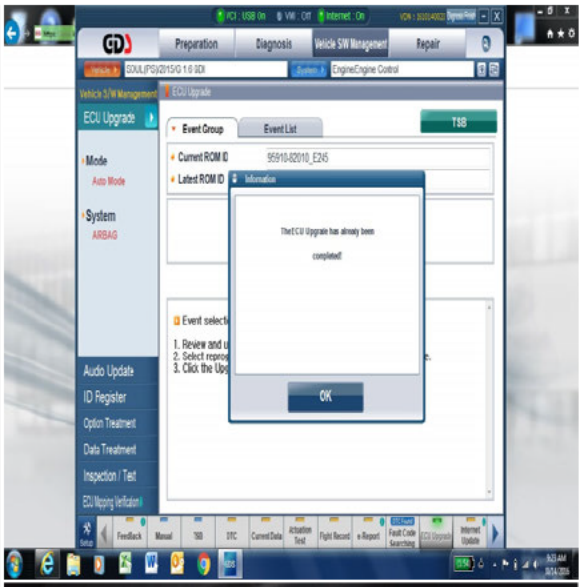
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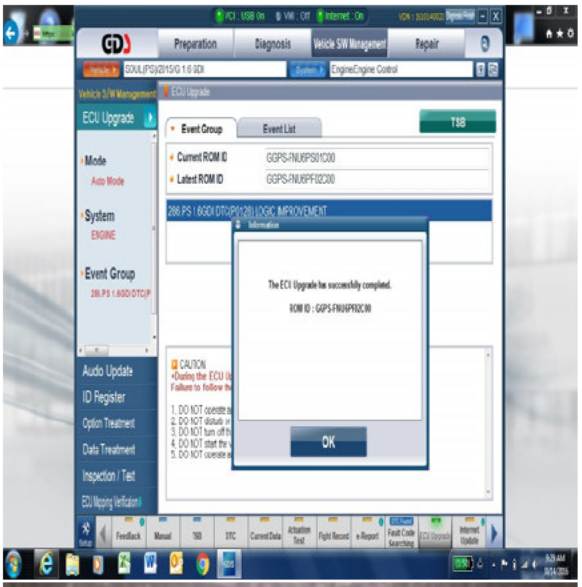
Distributor	KMA	Report #	WE2016LG00493
Region	WE11	Report Create	10/15/2016
Dealer*	[NM016] DAK, LLC	Dealer City, State	ALBUQUERQUE, NM
Name	Leon, Gino - FTS	Attached	
Model Number	B1512	Model	2015 SOUL BASE AUTO
VIN*	[redacted]	Production Date	03/13/2015
Engine No	G4FDFH573053	Delivery Date	10/27/2015
Trans No	NAFUL2551060	FTS Visit Date	10/15/2016
Trans Type	Auto	RO Open Date	
Mileage In	10488	Mileage Out	10488
Part No		Part Desc	
Other Part #1	-	Other Part #2	-
Condition/Nature	D23 - Driving > Charging Concern > Charging Concern (HEV/EV)	Cause	ZZ5 - Driving performance condition
Subject*	Customer states vibration at idle when headlights are turned on = electrical load		

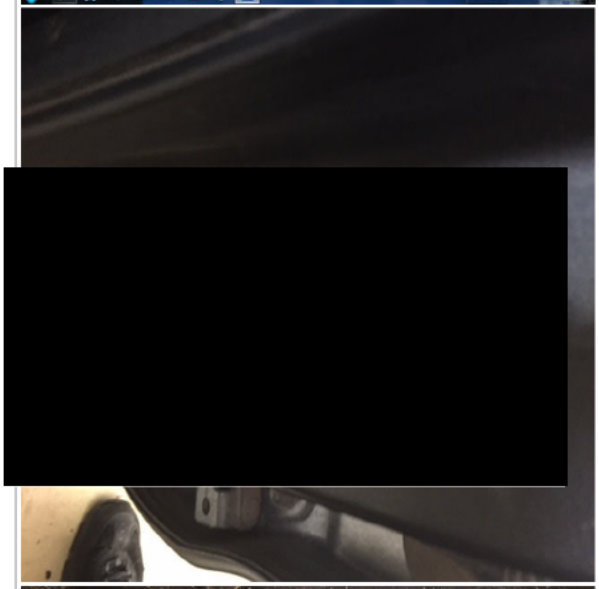
Additional VIN List

VIN No	Prod.Date	Mileage	Condition/Nature	Cause

Condition	
Customer Complaint	Customer states vibration is felt when headlights are turned on - electrical load
Actual Condition	The vehicle will momentarily surge when headlamps are turned on - electrical load and vibration is felt in vehicle
Analysis	
Investigation Results	Perform GR8 Test, GDS Scan, Flight Record and road test. Vehicle Operating as Designed
Possible Cause	Vehicle Operating as Designed
Corrective Action	None - Vehicle Operating as Designed Additional Items: Headlight Flicker - Replace Headlight Switch Intermittent Loss of AM/FM Radio - Perform Road Test - Operating as Designed Air Bag Light On - DTC B14900 and DTC P17672F History Codes - Customer Spilled water on passenger seat - OCS Operating as Designed Vehicle vibrates going uphill - Perform GDS Flight Record and Road Test - Operating as Designed - 10488 - 10514 miles ECM Upgrade - DTC P0128 - Completed

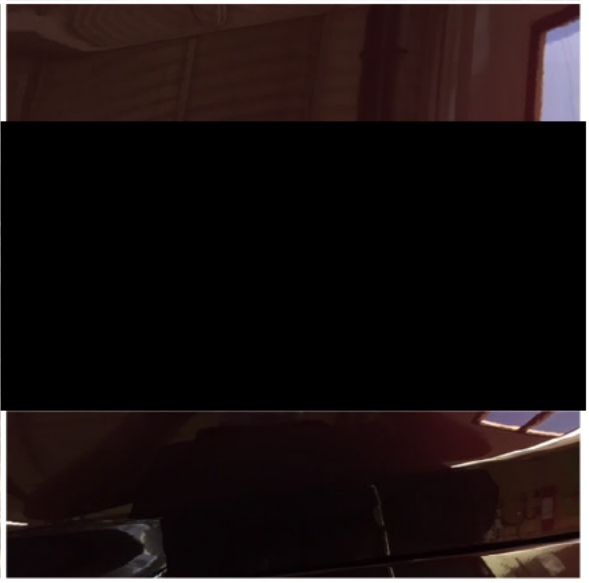

Preparation
Diagnosis
Vehicle S/W Management
Repair
ECU Upgrade
Event Group
Event List
TSB
Current ROM ID
Latest ROM ID
OK


Preparation
Diagnosis
Vehicle S/W Management
Repair
ECU Upgrade
Event Group
Event List
TSB
Current ROM ID
Latest ROM ID
The ECU Upgrade has successfully completed.
OK











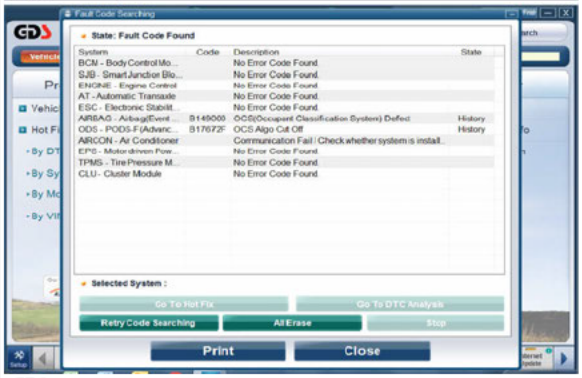


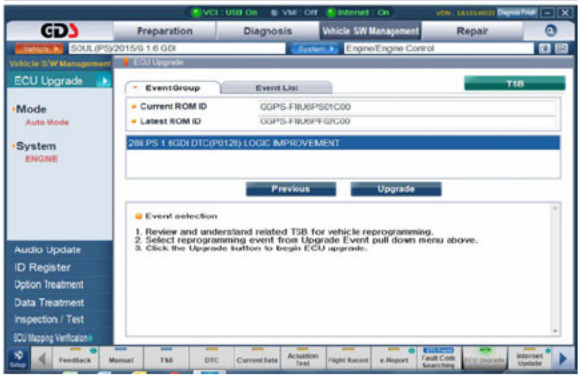
GDS

VIN	[redacted]		
Maker	Kia Motor Company	Vehicle	SOUL(PS)
Model Year	2015	Engine Type	G 1.6 GDI
System	Body Control/Body Control Module	Date Time	10/14/2016 09:00:30
Software Version	N-K-01-16-0011	Content Version	N-K-01-16-0011
ECU Upgrade Version	N-K-01-16-0011	VCI Version	2.24
Dealer	CA002	Name	
Tel.		e-mail	
Address			

GDS

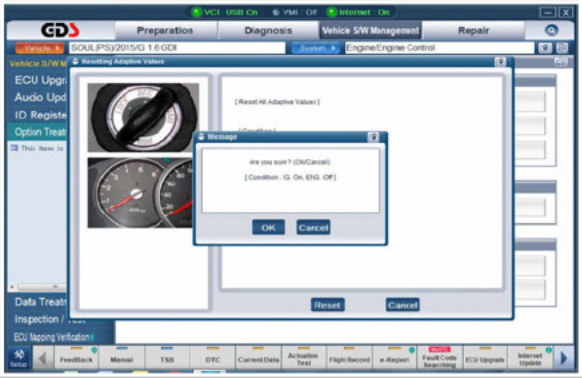
VIN	[redacted]		
Maker	Kia Motor Company	Vehicle	SOUL(PS)
Model Year	2015	Engine Type	G 1.6 GDI
System	Engine/Engine Control	Date Time	10/14/2016 09:25:12
Software Version	N-K-01-16-0011	Content Version	N-K-01-16-0011
ECU Upgrade Version	N-K-01-16-0011	VCI Version	2.24
Dealer	CA002	Name	
Tel.		e-mail	
Address			





GDS

VIN	[redacted]		
Maker	Kia Motor Company	Vehicle	SOUL(PS)
Model Year	2015	Engine Type	G 1.6 GDI
System	Engine/Engine Control	Date Time	10/14/2016 09:47:11
Software Version	N-K-01-16-0011	Content Version	N-K-01-16-0011
ECU Upgrade Version	N-K-01-16-0011	VCI Version	2.24
Dealer	CA002	Name	
Tel.		e-mail	
Address			

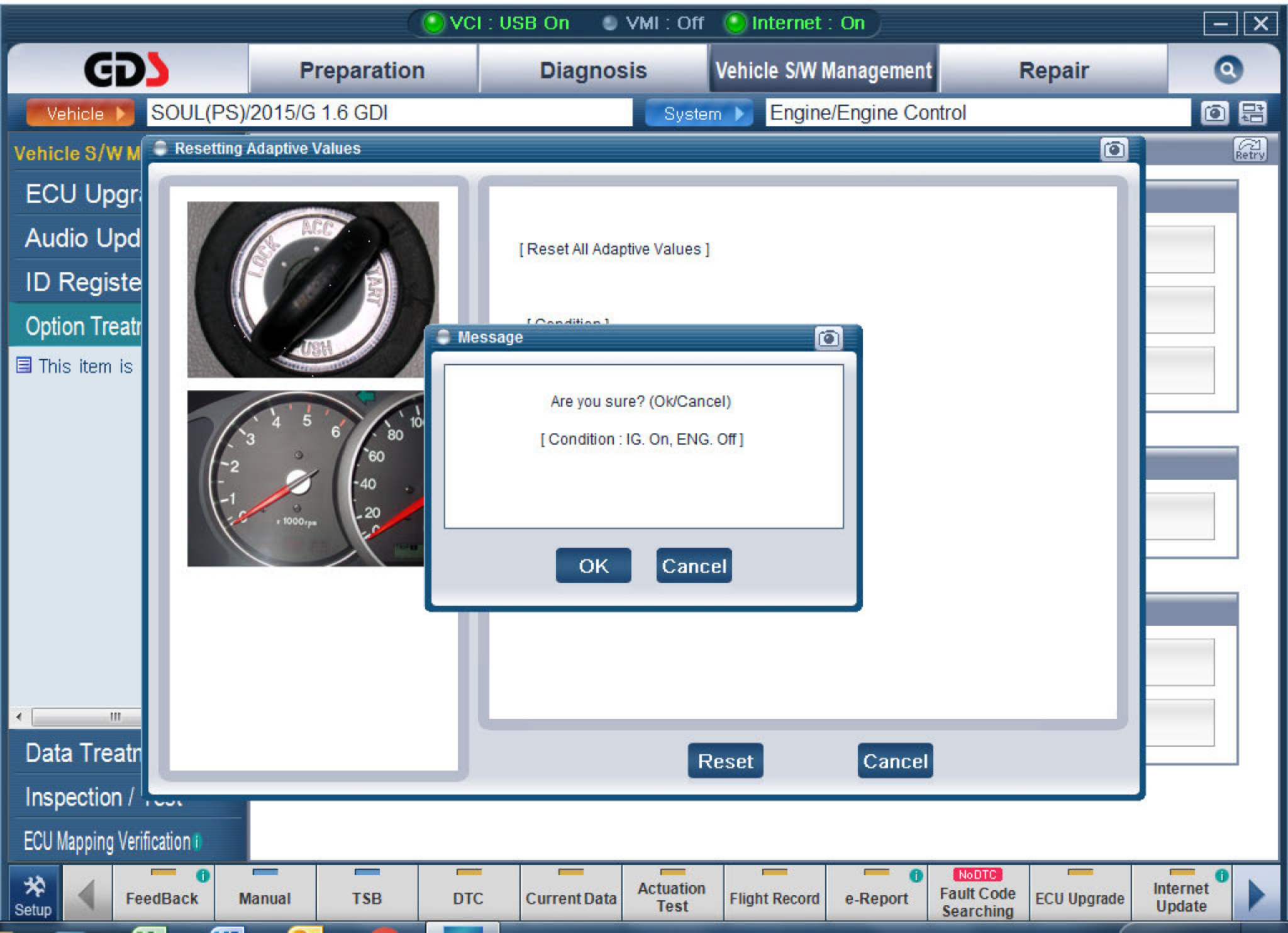


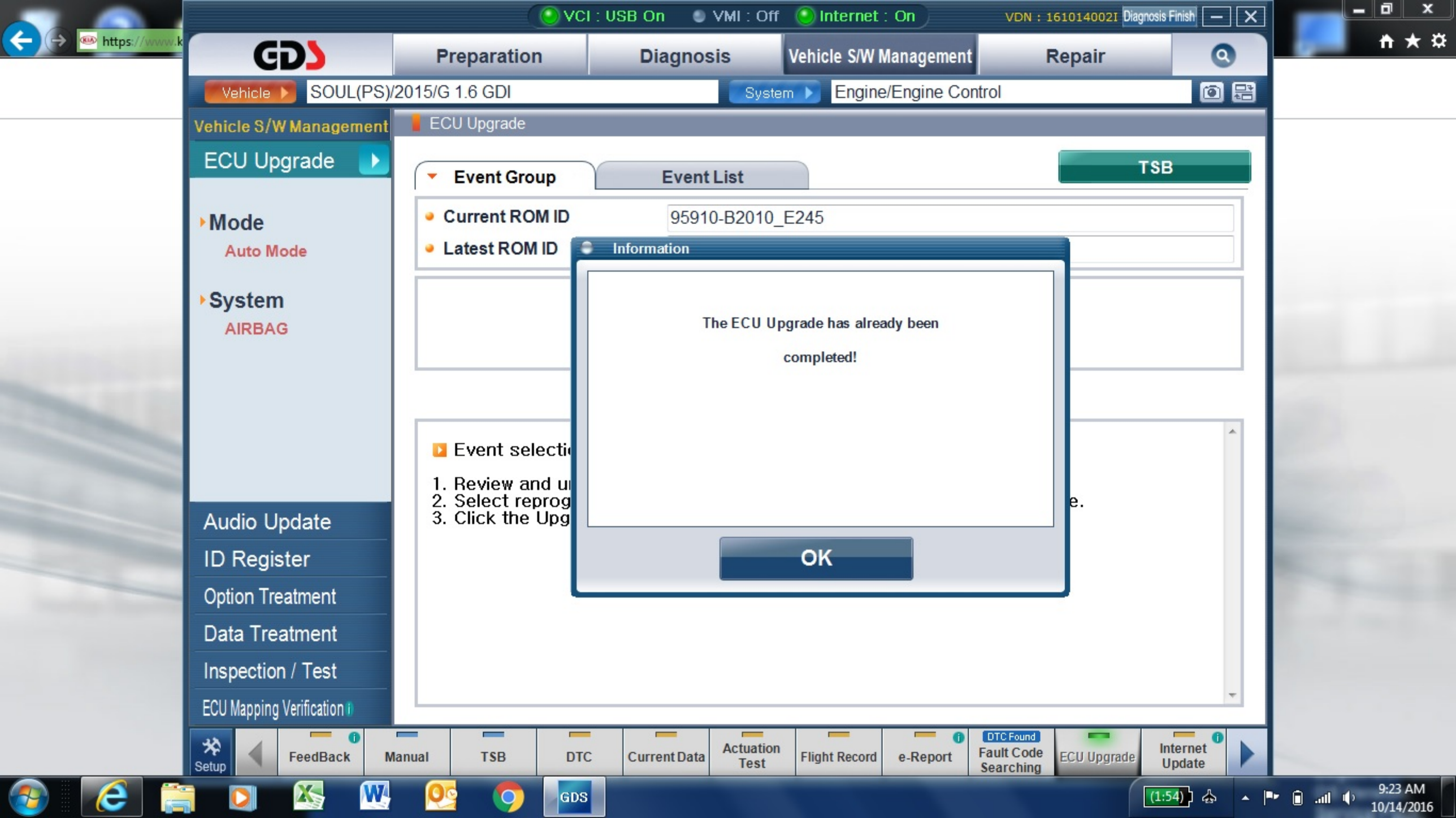
File Uploads

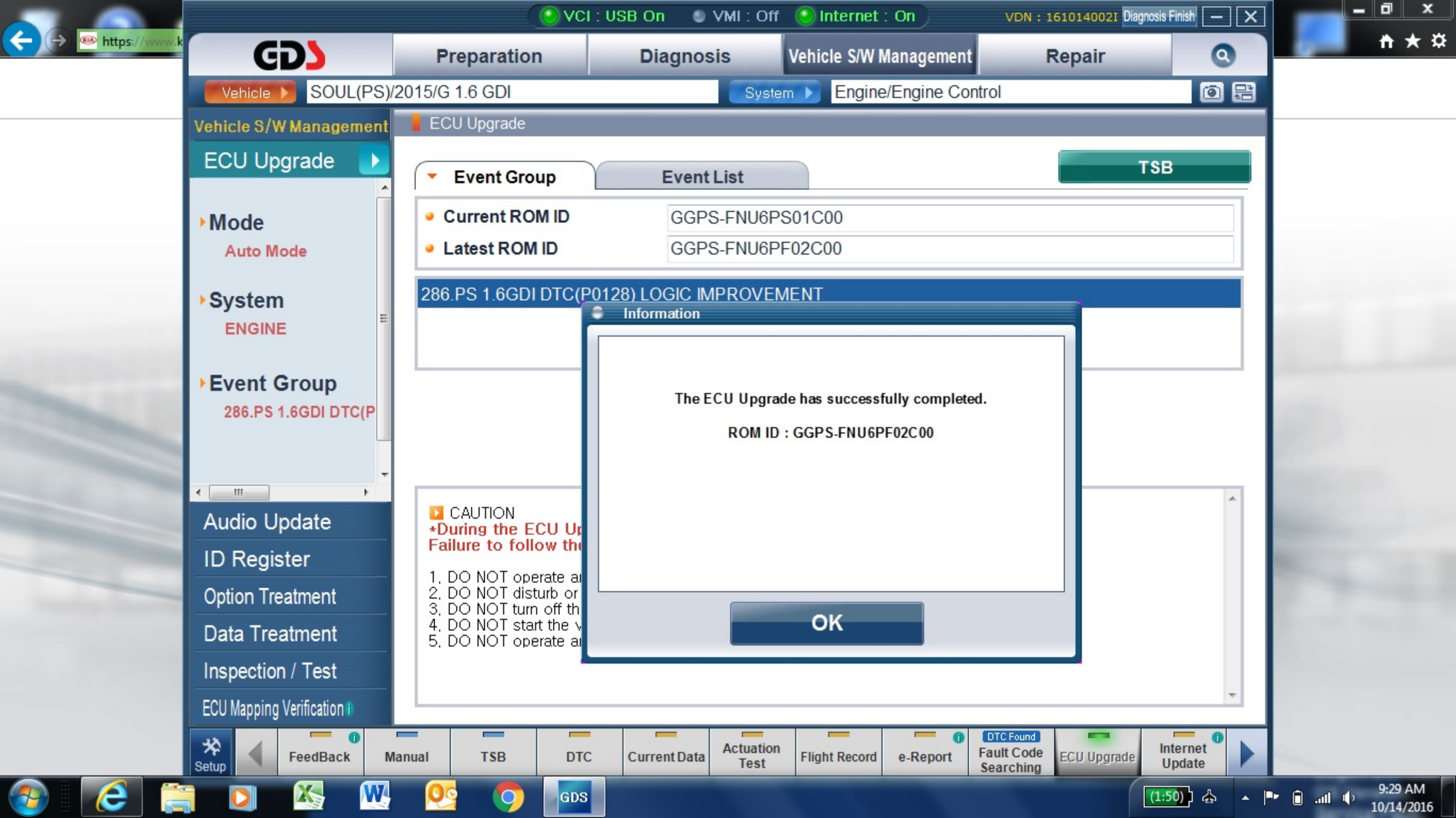
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Open	IMG_4255.JPG	
Open	IMG_4256.JPG	
Open	IMG_4259.JPG	
Open	IMG_4261.JPG	
Open	KGIS TSB - None.jpg	
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Open	Snapshot_161014-092512.PNG	
Open	Snapshot_161014-094712.PNG	
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VIN	[redacted]		
Maker	Kia Motor Company	Vehicle	SOUL(PS)
Model Year	2015	Engine Type	G 1.6 GDI
System	Engine/Engine Control	Date Time	10/14/2016 09:47:11
Software Version	N-K-01-16-0011	Content Version	N-K-01-16-0011
ECU Upgrade Version	N-K-01-16-0011	VCI Version	2.24
Dealer	CA002	Name	
Tel.		e-mail	
Address			




VCI : USB On
VMI : Off
Internet : On
VDN : 161014002I
Diagnosis Finish
GDS
Preparation
Diagnosis
Vehicle S/W Management
Repair
Vehicle
SOUL(PS)/2015/G 1.6 GDI
System
Engine/Engine Control
Vehicle S/W Management
ECU Upgrade
Mode
Auto Mode
System
AIRBAG
Audio Update
ID Register
Option Treatment
Data Treatment
Inspection / Test
ECU Mapping Verification
ECU Upgrade
Event Group
Event List
TSB
Current ROM ID
95910-B2010_E245
Latest ROM ID
Information
The ECU Upgrade has already been
completed!
OK
Event selecti
1. Review and u
2. Select reprog
3. Click the Upg
e.
Setup
FeedBack
Manual
TSB
DTC
Current Data
Actuation Test
Flight Record
e-Report
DTC Found
Fault Code Searching
ECU Upgrade
Internet Update
(1:54)
9:23 AM
10/14/2016


VCI : USB On
VMI : Off
Internet : On
VDN : 161014002I
Diagnosis Finish
GDS
Preparation
Diagnosis
Vehicle S/W Management
Repair
Vehicle
SOUL(PS)/2015/G 1.6 GDI
System
Engine/Engine Control
Vehicle S/W Management
ECU Upgrade
Mode
Auto Mode
System
ENGINE
Event Group
286.PS 1.6GDI DTC(P
Audio Update
ID Register
Option Treatment
Data Treatment
Inspection / Test
ECU Mapping Verification
ECU Upgrade
Event Group
Event List
TSB
Current ROM ID
GGPS-FNU6PS01C00
Latest ROM ID
GGPS-FNU6PF02C00
286.PS 1.6GDI DTC(P0128) LOGIC IMPROVEMENT
CAUTION
*During the ECU Up
Failure to follow the
1. DO NOT operate ar
2. DO NOT disturb or
3. DO NOT turn off th
4. DO NOT start the v
5. DO NOT operate ar
Information
The ECU Upgrade has successfully completed.
ROM ID : GGPS-FNU6PF02C00
OK
Setup
FeedBack
Manual
TSB
DTC
Current Data
Actuation Test
Flight Record
e-Report
DTC Found
Fault Code Searching
ECU Upgrade
Internet Update
(1:50)
9:29 AM
10/14/2016

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2015 | SOUL(PS) | Doc Date 01/01/1994 - 10/14/2016 | Search | Reset

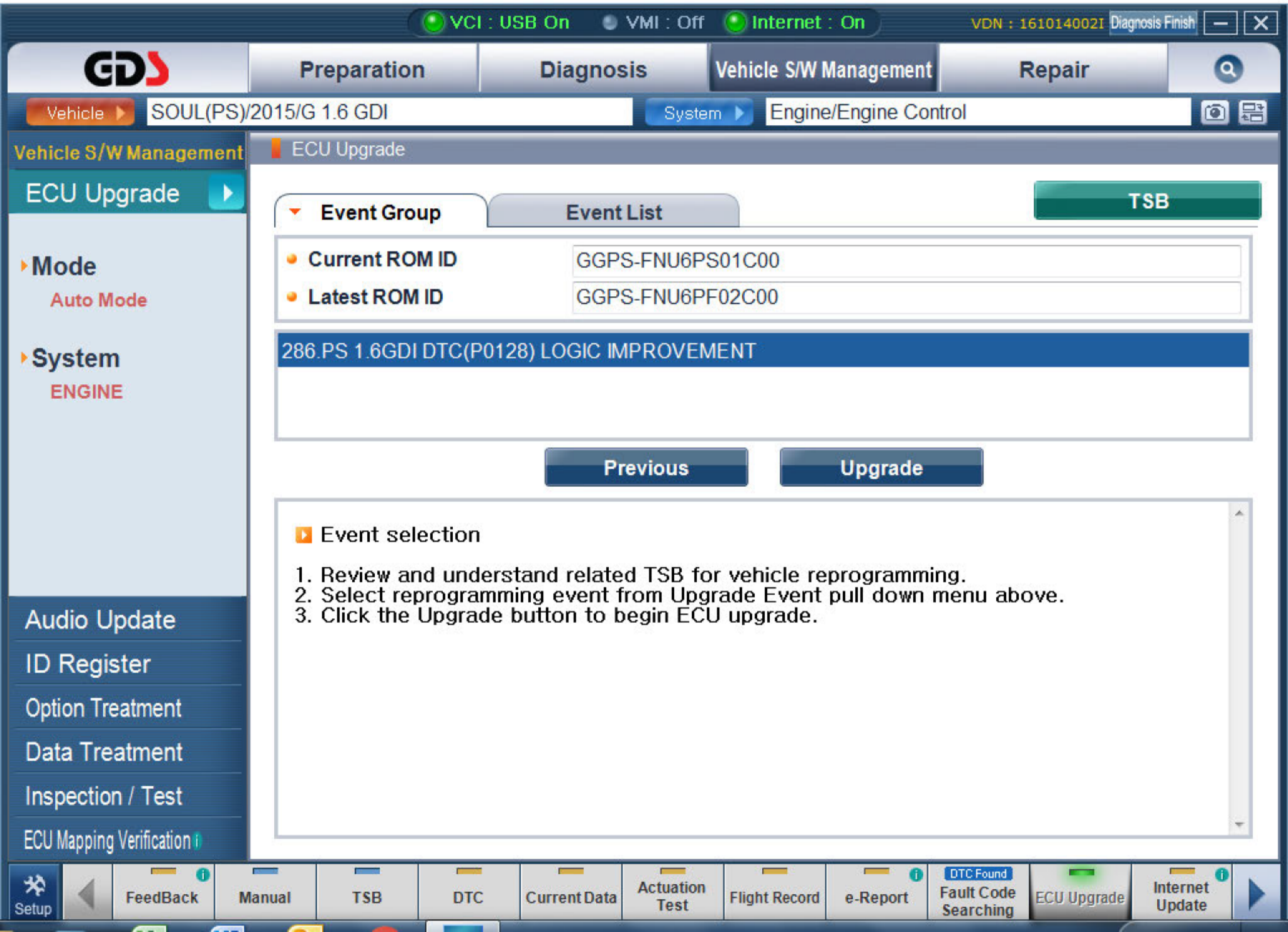
- General Information(20)
- Engine Electrical System(2)
  - [ELE015]Installation of Additional I
  - [SST023]GR8-1299 Battery Tester ,
- Engine Mechanical System(4)
  - [ENG084r2]Engine Oil Pump Replac
  - [ENG156]ECM Upgrade - MIL on wi
  - [ENG114r1]Aftermarket Oil Filters :
  - [ENG152]ECM Upgrade - MIL on wi
- Special Service Tools(11)
- Fuel System(4)
  - [FUE010]Throttle Body Cleaning (F
  - [ENG083]Special Service Informati
  - [ENG147]Data Collection: Extract C
  - [FUE022]Fuel System Cleaner Reco
- Suspension System(5)
- Driveshaft and Axle(1)
- Brake System(1)
- Automatic Transaxle(4)
- Heating, Ventilation and Air Condition
- Restraints(3)
- Body (Interior and Exterior)(2)
- Body Electrical System(20)
  - [ELE093]Headlamp Bulb Connnecto
  - [ELE061]Service Action: Soul (PS),
  - [ELE095]Sirius XM Satellite Radio T
  - [ELE064]Introduction to T Connect
  - [ELE070]Service Action: Navigation
  - [SST032]GDS - Audio Update Modu

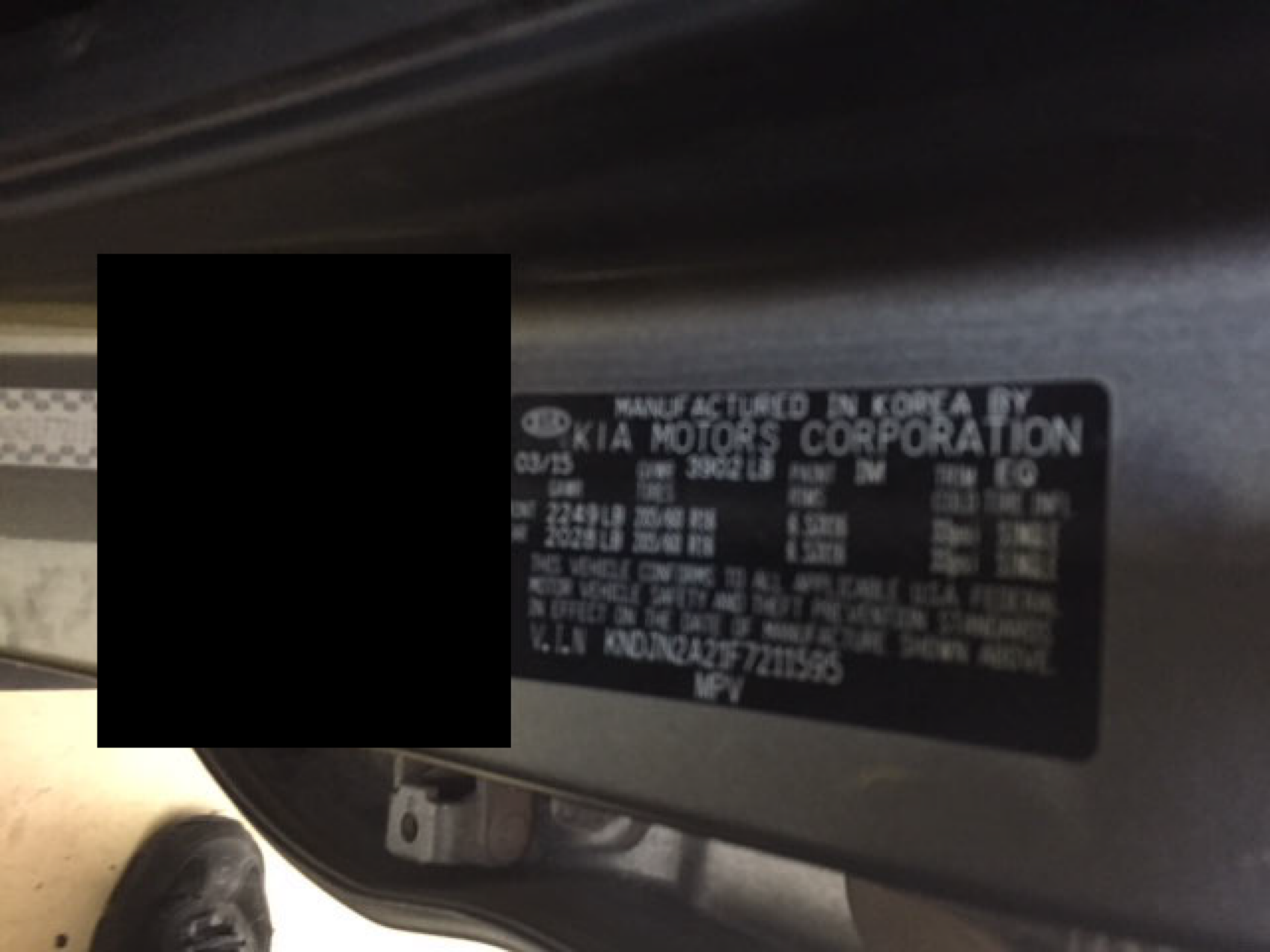
GDS | (2:20) | 9:32 AM 10/14/2016

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Dealer	CA002	Name	
Tel.		e-mail	
Address			




MANUFACTURED IN KOREA BY
KIA MOTORS CORPORATION
03/15
GVWR 3902 LB
FRONT DM
TYPE EQ
2249 LB
2028 LB
V.I.N KNDJN2A27F7211585
MPV




SOUL

