	Warranty Extension Bulletin 1901	**Issued Date** April 2019 (Updated 07/01/19)
	Subject 2011-2013 MY Sorento XMA Halogen Headlamp Low Beam Connector (WTY012)	

Kia Motors America is extending the New Vehicle Limited Warranty coverage, to all owners, for the **halogen headlamp low beam connector(s)** on some **2011- 2013 MY(XMa) Sorento vehicles** from 5-years/60,000 miles to 10 years and unlimited miles starting from the date of first service.

Warranty coverage of the halogen headlamp low beam connector has been extended for customers who experience an inoperable low beam bulb. Refer to **TSB ELE179 Halogen Connector Replacement** for repair procedures and complete details.

If at any time during the extended warranty period a customer presents a complaint relating to inoperable low beam(s) dealers should duplicate the concern and inspect and diagnose the cause of failure at no cost to the customer.

- If after inspection the Kia dealer finds the failure to be unrelated to the complaint described in this bulletin, the dealer must inform the customer the concern is not eligible for the warranty extension and the cost of correction would be at the owner's expense

- If the inspection indicates the complaint is related to the defect described in this bulletin, the Kia dealer should replace the low beam connector wiring harness at no cost to the customer in accordance with the claim procedures in this bulletin.

- Owner's that have experienced this issue to remedy this concern prior to the date of the notice, should mail the 'Request for Reimbursement form' provided in their notification letter, along with their documentation directly to Kia for review and consideration.

All standard warranty policies and claims processing procedures are in effect and **all claims must be coded according to the table below.**

This warranty extension is NOT a service campaign that requires mandatory repair for all eligible vehicles. Unless the vehicle exhibits inoperable low beam halogen bump the low beam connector should not be replaced under this warranty extension. Only the affected headlamp connector should be replaced.

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WARRANTY INFORMATION:
N Code: I11 C Code: ZZ3

Claim Type	Causal P/N	Qty.	Repair Description	Labor Op Code	Op Time	Replacement P/N	Qty.
W	91200 1U010	0	Halogen Low Beam Bulb Connector Replacement, LH	92165F02	0.3 M/H	92165 1U000QQK	1
	91200 1U010	0	Halogen Low Beam Bulb Connector Replacement, RH	92165F03	0.3 M/H	92165 1U000QQK	1
	91200 1U010	0	Halogen Low Beam Bulb Connector Replacement, Both (LH & RH)	92165F04	0.4 M/H	92165 1U000QQK	2

Vehicles eligible for this warranty extension are identified in the "Remark" section of the Warranty Coverage Validation screen in Web DCS as shown below:

Warranty Coverage

<< Warranty Coverage Validation

NO WARRANTY

Basic Vehicle Information

MPG Info | Battery Prorating | Warranty History | Print

VIN #		Year / Model	2012 / XMA Sorento (XM)
Serial		Model Description	SORENTO LX FWD AUTO / 73222
Engine	G4KJBK29 2.4 LITER ENGINE	Color(Ext/Int)	SWA-SNOW WHITE PEARL / VA-BLACK
First Name		Last Name	
Mileage Entered		Retail Mileage	144
Production Date	Jun 30, 2011	Sales Type	KAPR KIA
Retail Date	Aug 04, 2011	Key Code	
Wholesale Date	Jul 12, 2011	Warranty Start Date	Aug 04, 2011
Selling Dealer		Branded Title	
Lawsuit			
Extended Service Plan	N	Open Campaigns	Yes (See Campaign Info below)
Owner Transfers	N	Repairs in Last 60 Days	N
Sirius Subscription	Expired	Sirius ESN	
Sirius Activation Date	Aug 04, 2011	Sirius Expiration Date	Nov 02, 2011
PDI Performed	Y		
Remark	- ELIGIBLE FOR 11-15MY SORENTO AIRBAG CLOCK SPRING ASSEMBLY WARRANTY EXTENSION (TSB ELE 108) - LIFETIME ENGINE WARRANTY MAY APPLY THROUGH PI1803W/X, REFER TO WARRANTY BULLETIN 2018-14 FOR DETAILS - ELIGIBLE FOR 11-13MY XMA HEADLAMP LOW BEAM CONNECTOR WIRE HARNESS WTY EXT (WTY BULLETIN CS1901)		

Always run a warranty validation to determine if the warranty has been extended for a vehicle PRIOR to repairs (Web DCS>Service> Warranty Coverage> Warranty Coverage Inquiry)