April 18, 2019

Attention: All Kia Parts & Service Managers

Kia Motors America, Inc. is extending the New Vehicle Limited Warranty coverage to all owners of the 2011-2013 MY Kia Sorento vehicles, produced from October 24, 2009 through January 31, 2013, for the halogen headlamp low beam connector wiring harness from 5-years/60,000-miles to 10-years/unlimited-miles, starting from the date of first service. The headlamp connectors may lose electrical contact with a low beam bulb in one of the headlamp assemblies. This condition on the affected headlamp does not affect the other low beam. In addition, the high beams continue to function at all times.

If a customer has a concern regarding intermittent flickering of the headlamp(s), dealers should inspect the headlamp low beam connector wiring harness and attempt to duplicate the concern. If duplicated, dealers should replace the headlamp low beam connector wiring harness with a new one and verify proper operation of the headlamp. Refer to the **TSB ELE179** for the inspection and repair procedure.

Please note this is not a Service Campaign and therefore does not require mandatory repair for all eligible vehicles. Unless the vehicle exhibits the headlamp(s) flickering (indicating that a headlamp low beam connector has lost electrical contact) the headlamp low beam connector wiring harness should not be replaced under this warranty extension.

During the week of **April 22, 2019**, the TSB with repair procedures and Warranty Bulletin describing this warranty extension will be posted on www.kdealer.com.

OWNER NOTIFICATION
Kia will notify owners advising them of the Warranty Extension Program starting on **April 22, 2019.** Note that owners who have incurred expense to remedy this issue prior to the date of this notice may have the opportunity to obtain reimbursement for that expense, by mailing the Request for Reimbursement Form along with their documentation to Kia for review and consideration.

LEGAL PRIVACY LIABILITY NOTICE: Pursuant to the terms of the Dealer Sales and Service Agreement and the Gramm-Leach-Bliley federal consumer privacy act, you are required to keep confidential any and all information and documents provided to you by Kia Motors America, Inc. or generated by you in the conduct of carrying out work under that Agreement regarding Kia vehicle purchasers and owners, including but not limited to warranty claim information.

Please contact your District Parts & Service Manager if you have any questions.

Regards,

Sincerely,



Neem Van der Reest
Manager, Technical Services and Engineering
Enclosures