

	Case Id	Created At	Created At Year	Sub Count	Vin	Vin in Population	Uptime DateTime	Downtime DateTime	Created By	Asist Billing Customer Name	Asist Customer Company Name
1	7081474	7/14/2016	2016	2	4V4KC9EH9FN911902	4V4KC9EH9FN911902	7/21/2016 16:04	7/14/2016 20:03	malcolm.jackson@volvo.com		TERVITA CORPORATION
2	7795390	1/20/2017	2017	1	4V4NC9EH3FN186746	4V4NC9EH3FN186746	1/24/2017 8:53	1/20/2017 11:54	issac.botello@knighttrans.com		Knight Transportation
3	8313066	6/6/2017	2017	1	4V4NC9EJ0GN960049	4V4NC9EJ0GN960049	6/6/2017 21:27	6/6/2017 17:48	anthony.bratcher@consultant.volvo.com		Huntco
4	12452049	2/10/2020	2020	1	4V4NC9EH3KN200963	4V4NC9EH3KN200963	2/13/2020 7:57	2/10/2020 16:59	robert_anderson@swifttrans.com		Swift Leasing Inc/UA
5	12721487	4/16/2020	2020	2	4V4NC9EG7KN206577	4V4NC9EG7KN206577	4/20/2020 18:38	4/16/2020 12:31	sean_richards@swifttrans.com		Swift Leasing Inc/UA

Correction
Repairs: Replace The steering Pump, Rebuilt The 5th Wheel, And Replace The steering Box. Warranty
Westfall Volvo And Gmc Truck (volvo)phone: (913) 647-9100 Uptime-wotscase:steering Issues And Engine Oil Leaks correction:pulled Unit Into The Shop And Started Trouble Shootingcustomers Complaints. Inspected Components And Cleanedengine And Checked For Leaks.st - C/a, Customer States The steering Has Hardspots When turningparts: (1) Fluids, (1) steering Gear cause:steering Gear Worn correction:pulled Unit Into Shop And Jacked Up The Front End, Set Onstands. Checked steering Components And Found The steeringgear Binding. Will Need To Replace The Gear And Bleed The Airout Of The System. Road Test The Unit And Verify steeringoperations Are With In Safety Spec's.er - Inspect The Engine For Oil Leaks At The dipstick Tube And Panparts: (1) Dipstick, (1) Oil Filler Pipe, (1) Pipe, (1) Pipe,(1) Sealing Ring, (3) Brake && Cv Joint Clnr - ccause:dipstick Asm Leaking correction:will Need To Replace The Oil Dipstick Asm And Necessarycomponents. Clean The Engine And Road Test Unit To Verify Therepair. Customer Pay
-advised Dealership That Unit Will Be At Location In 45 Min.-unit Has Arrived At Dealership-this Unit Is Complete. During Diagnosis It Was Found That Insulation Was Stuck To The U Joint On The steering Shaft Due Installation Error When Interior Panels Put Back In. Service Management Would Like You To Advise On How To Bill For The Recall Rework. Customer Has Been Released.
Bunk Window Campaignsteering Gear Box
steering Gear Box Replaced