

From: [REDACTED]
Sent: Friday, July 29, 2016 12:30 PM
To: PB Service Engineering
Subject: RE: [REDACTED] - Miles 182,472

OK. If you have instructions and part numbers let me know.

Is this a wide spread issue, or just the occasional chassis? This Customer has a bunch of trucks but has only complained about two.

David Mathyer
District Service Manager
Southeast Region
615-208-1815
615-208-1803 Fax
Peterbilt Motors Company

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From: PB Service Engineering
Sent: Friday, July 29, 2016 2:19 PM
To: David Mathyer
Subject: RE: [REDACTED] - Miles 182,472

Probably wouldn't hurt if TRW thinks it's heat related.

From: David Mathyer
Sent: Friday, July 29, 2016 2:11 PM
To: PB Service Engineering
Subject: RE: [REDACTED] - Miles 182,472

Do we think that will be necessary to solve this issue?

David Mathyer
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Southeast Region
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Peterbilt Motors Company

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From: PB Service Engineering
Sent: Friday, July 29, 2016 2:10 PM
To: David Mathyer
Subject: RE: [REDACTED] - Miles 182,472

Looks like this chassis would have been filled with an ATF that meets Dexron III specs. Let me know if you want to mess with adding a cooler.

From: David Mathyer
Sent: Friday, July 29, 2016 12:59 PM
To: PB Service Engineering
Subject: RE: [REDACTED] - Miles 182,472

[REDACTED] – sorry, my bad.

David Mathyer
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From: PB Service Engineering
Sent: Friday, July 29, 2016 12:55 PM
To: David Mathyer
Subject: RE: [REDACTED] - Miles 182,472

Can you please verify the chassis number? It appears to be one digit short.

From: David Mathyer
Sent: Friday, July 29, 2016 12:52 PM
To: PB Service Engineering
Subject: [REDACTED] - Miles 182,472

I have a complaint from Greensboro (P360) saying the steering will bind when turning to the left. They have checked the system and filled out the sheets for TRW. TRW is telling them it could be a heat issue, and the reservoir should be filled with TS295 Transend Synthetic Fluid. The cap on the Reservoir says Dexron III or Mercon. What are we using from the factory?

David Mathyer
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