

Repair Order Detail - Internal Copy

INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

RO Number: [REDACTED]

RO Status:

Customer: [REDACTED]

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Phone(s): Contact:

Main:

Cell:

Vehicle: [REDACTED] 2013 CHU613 [REDACTED]

Mileage: 154,853

Payment type:

Waiter: No

Service advisor: 536

Promised time: 05:00 PM

Estimate:

Tag number:

Promised date: 07/21/2014

Customer Comments: No

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A	CHECK CODES - ADVISE (RELOCATE GPS ANTENNA IF NEEDED)				
	2551030202	WSWM	ENGINE TURBOCHARGER, REPLACEMENT	2.20	242.00
	Tech(s): 8				
	2840220301	WSWM	PROGRAM ENGINE ELECTRONIC CONTROL UNIT (EECU)	0.40	44.00
	Tech(s): 8				
	2589220303	WSWM	PROGRAM AFTERTREATMENT CONTROL MODULE (ACM)	0.40	44.00
	Tech(s): 8				
	1700160301	WSWM	REQUEST FOR ADDITIONAL LABOR	0.50	55.00
	Tech(s): 8				
	1700160101	WSWM	TAKE CHARGE	0.30	33.00
	Tech(s): 8				
	1700200901	WSWM	ROAD TEST	0.30	33.00
	Tech(s): 8				
			1		3,857.80
Pts:	3,857.80	Lbr:	451.00	Other:	0.00
				Total Line A:	4,308.80
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B	SC0379 RECALL				
	3648030901	WSWM	SC0379 FLASHER	0.30	33.00
	Tech(s): 8				
			1		25.14
Pts:	25.14	Lbr:	33.00	Other:	0.00
				Total Line B:	58.14
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D**	CLUTCH FAULT (CLUTCH WORN)				
	4111030202	WSWM	CLUTCH, REPLACEMENT	4.10	451.00
	Tech(s): 17				
	2166030301	WSWM	FLYWHEEL, REPLACEMENT TRANSMISSION AND CLUTCH REMOVED	0.40	44.00
	Tech(s): 17				
	1700160301	WSWM	REQUEST FOR ADDITIONAL LABOR	0.50	55.00
	Tech(s): 17				
			1		3,151.25
Pts:	3,151.25	Lbr:	550.00	Other:	0.00
				Total Line D:	3,701.25
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E**	CLUTCH CYLINDER FAILURE				
	4134030205	WSWM	CLUTCH CYLINDER, REPLACEMENT	4.20	462.00
	Tech(s): 24				

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4323220301	WSWM	PROGRAM TRANSMISSION	0.40		44.00
		ECU (MID 130)			
Tech(s): 24					
1700160301	WSWM	REQUEST FOR	0.50		55.00
		ADDITIONAL LABOR			
Tech(s): 24					
		1			1,414.51
Pts:	1,414.51	Lbr:	561.00	Other:	0.00
				Total Line E:	1,975.51
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Customer Pay	
Labor	0.00
Parts	0.00
Lube	0.00
Sublet	0.00
Miscellaneous/Shop Charge*	0.00
Total Charges**	0.00

*Miscellaneous/Shop Charge includes tax and/or deductible originally on RO.

**Total Charges includes any Insurance/Adjustment originally on RO.