

Repair Order Detail - Internal Copy

INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

RO Number: [REDACTED]

RO Status: CLOSED

Customer: [REDACTED]

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Phone(s): Contact: [REDACTED]

Main: [REDACTED]

Cell: [REDACTED]

Vehicle: [REDACTED]

2013 CXU613

Mileage: 263,238

Payment type: CASH

Waiter: No

Service advisor: 694

Promised time: 05:00 PM

Estimate: 0.00

Tag number: [REDACTED]

Promised date: 05/06/2015

Customer Comments: No

A DRIVER COMPLAINS OF NOISE, NOT SURE IF IT IN TRANS OR ENG, LOCATE AND ADVISE

100	WM	ENGINE	32.60	2,982.90
Tech(s): 658				
21459173		1 CLUTCH		723.36
21844678		1 DISC		594.27
20512915		1 BEARING		35.33
21184666		1 FLYWHEEL		1,717.24
UPS		1 FREIGHT		350.00
21580977		1 CYLINDER		983.02
9853*120551*		1 BULLDOG MDRIVE TRANS F		65.13
		75		
22327069		1 SOLENOID VALVE		279.11

Pts: 4,747.46 Lbr: 2,982.90 Other: 0.00 Total Line A: 7,730.36

Story: 263238 FOUND CLUTCH WAS BAD AND FLYWHEEL WAS SCORTCHED BAD. DRIVER WAS COMPLAINING THAT TRANS WAS SLIPPING. TECH FOUND THAT THE CLUTCH WAS BAD. TECH PULLED TRANS OUT AND REPLACED CLUTCH, ACCORDING TO E SERVICE, HE WAS INSTRUCTED TO PULL TRANS 4 TIMES AND CLUTCH TWICE. TECH ALSO CHANGED THE FLYWHEEL. TECH NOTICED THAT THE CYLINDER HAD BAD WEAR AND REPLACED IT.

B** SC0375 EPDM

000	WM	MAINTENANCE	0.90	82.35
Tech(s): 658				
85142790		1 PANEL		202.01
82732384		1 GASKET		22.95
25195026		2 RELAY		13.50
25110754		3 RELAY		19.65

Pts: 258.11 Lbr: 82.35 Other: 0.00 Total Line B: 340.46

C** SC0379 FLASHER

000	WM	MAINTENANCE	0.60	54.90
Tech(s): 658				
22136513		1 FLASHER		27.16

Pts: 27.16 Lbr: 54.90 Other: 0.00 Total Line C: 82.06

Customer Pay

Labor

0.00

Parts

0.00

Lube

0.00

Sublet

0.00

Miscellaneous/Shop Charge

0.00

Deductible

0.00

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Total Charges	0.00
Less Insurance/Adjustment	0.00
Sales Tax	0.00
Total	0.00