INFORMATION REDACTED PURSUANT TOTHE FREEDOM
OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

CUSTOMER #: [redacted]
UNIT# Undelivered

[redacted]

MAYFIELD KY [redacted]
HOME: CONT:N/A
BUS: CELL:

[redacted]

INVOICE

PAGE 1

McBRIDE MACK SALES & SERVICE, INC.

155 McBride Lane
P.O. Box 2620
PADUCAH, KY 42002
270-442-7545 800-457-6225
www.mcbridemack.com

SERVICE ADVISOR: 735 WILLIAM J WILLIAMSON

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
	13	MACK CXU613	[redacted]		384801/384801	

DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
01JAN13 DD			22:00 16AUG19			CHG	28AUG19

R.O. OPENED	READY	OPTIONS:
12:40 16AUG19	14:34 28AUG19	

LINE OPCODE TECH TYPE HOURS	LIST	NET	TOTAL
A Check for transmission problem			
99-000-0001 Check for transmission problem			
776 CPM		1828.75	1828.75
1 23417527 CYLINDER	1742.82	1383.80	1383.80
20 25164660 CABLE TIE	1.41	1.12	22.40
1 22327069 SOLENOID VALVE	529.06	420.07	420.07
8 22769572 ATTACHING CLAMP	5.98	4.75	38.00
1 21396762 SOLENOID VALVE	311.22	186.42	186.42

PARTS: 2050.69 LABOR: 1828.75 OTHER: 0.00 TOTAL LINE A: 3879.44

349751 found active code psid 27 fmi 8. ran diagnostics on code. no fault code be found. i submitted e-service case to mack. they said to check CCA. i removed trans and performed air leak test on CCA. still no noticeable issues were found. we replaced CCA being that it could still be a wiring issue inside CCA. reinstalled trans and connected all hoses and wiring. calibrated trans and cleared codes. performed short test drive and found still to be shifting very slow and kept trying to pull when coming to a stop. i did notice the hill assist valve was trying to purge continuously when holding service brake. checked abs codes and found hill start assist codes for open circuit. replaced hill assist valve. checked and found to quit purging as was before. test drove truck again but problem was not resolved. i tried a new CCV to see if that might be causing the issue as it was stated in diagnostics that it could also be causing code to be active. removed air line fitting from old and installed onto new. installed CCV and cleared codes and test drove. code stayed active and shifting was still the same. updated e-service case and and their response was to install new TECU and program from central systems. installed and programmed. calibrated trans and cleared codes. test drove and still same problems. i did some research in case based reasoning in dealer portal and found a bulletin on incorrect air line fittings being installed into CCV and crushing check valve in CCV because of thread length being to long. i checked and found all air lines and fittings on trans to look new. and also found fitting in CCV to be the incorrect one. i removed fitting from CCV and removed check valve. i had a old CCV from another truck that i

ADDITIONAL LOCATIONS

McBRIDE MACK SALES & SERVICE, INC.

10466 Brayfield Road
P.O. Box 3036
CARBONDALE, IL 62902
Phone 618-529-3344

2115 Southern Expressway
CAPE GIRARDEAU, MO 63703
Phone 573-651-0775

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Thank You

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
WRECKER SERVICE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
SALES TAX	
PLEASE PAY THIS AMOUNT	

CUSTOMER SIGNATURE

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CUSTOMER COPY

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UNIT# Undelivered

[redacted]

MAYFIELD KY[redacted]
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BUS: CELL:

[redacted]

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LINE OPCODE TECH TYPE HOURS LIST NET TOTAL

removed check valve from and installed into new. installed correct fitting in CCV. test drove and found to be shifting as should and code went inactive. i removed and reinstalled old TECU. cleared codes and took truck on a test drive. trans shifted good and when returned to shop i checked codes and no codes were logged. truck is ready to be released.

****

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DESCRIPTION	TOTALS
LABOR AMOUNT	1828.75
PARTS AMOUNT	2050.69
WRECKER SERVICE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	91.44
TOTAL CHARGES	3970.88
	0.00
SALES TAX	238.26
PLEASE PAY THIS AMOUNT	4209.14

Thank You

CUSTOMER SIGNATURE

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