INFORMATION REDACTED PURSUANT TOTHE FREEDOM
OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

CUSTOMER #: [redacted]
UNIT# [redacted]
[redacted]
MVP ACCT
[redacted]
WAYNESBORO, MS [redacted]
HOME: [redacted] CONT [redacted]
BUS: CELL:

[redacted]
ACCOUNTING

BRUCKNER TRUCK SALES, INC.
HOBBS DIVISION
P.O. Box 1678
Hobbs, NM 88241
2121 W. County Road
(505) 392-7571
(800) 982-6225

Remit Payments to:
Corporate Billing LLC
Dept 959 P.O. Box 1000
Memphis, TN 38148-0959

SERVICE ADVISOR: 1306 CASSANDRA WILEY

UNIT	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
93	13	MACK CHU613	[redacted]		139366/139366	[redacted]

DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
29NOV12 DL			17:00 26FEB15	[redacted]	0.00	MCFF	11MAR15

R.O. OPENED	READY	OPTIONS: DLR: [redacted]
26FEB15	11MAR15	

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	COST	SALE	COMP	LIST	NET	TOTAL
A COMPLAINT OF PTO NOT ENGAGING											
	340 COMPLAINT OF PTO NOT ENGAGING										
		2434	CSR	3.70	3.80	9213	44840			448.40	448.40
1	25154864	DRAIN COCK				977	1551	0	19.54	15.51	15.51
1	21477948	WIRING HARNESS				10261	16294	0	205.21	162.94	162.94
6	25156578	CLAMP				960	1524	0	3.84	2.54	15.24
6	25164660	CLAMP				276	438	0	1.29	0.73	4.38

139366 CHECKED THE TRANSMISSION AIR LINES TO THE PTO AND NO LEAKS OR FAULTS ARE FOUND WITH THE AIR LINES. THERE IS A LEAK ON THE MAIN SUPPLY TANK FOR THE TRANSMISSION. THE DRAIN VALVE IS LEAKING AND NOT SEALING UP CORRECTLY. DRAINED THE AIR SYSTEM AND REPLACED THE VALVE. STARTED THE TRUCK UP AND TESTED THE PTO OPERATION. PTO DOES NOT ENGAGE AT ALL BUT THE SWITCH AND LIGHT ILLUMINATE FOR POWER. CHECKED THE WIRING HARNESS CONNECTORS ON THE PTO AND MAIN TRANSMISSION. NO ISSUES ARE FOUND WITH THE CONNECTORS. CHECKED THE WIRING OVER AND FOUND BOTH THE WIRES TO THE PTO CONNECTOR HAVE BARE WIRES SHOWING AND ARE PINCHED. CUT THE BAD SECTIONS OUT OF THE WIRES AND SPLICED THEM BACK TOGETHER WITH BUTT CONNECTORS. USED SHRINK TUBES TO PROTECT THE CONNECTIONS. RECONNECTED THE HARNESS CONNECTOR TO THE PTO AND MAIN TRANSMISSION. CONNECTED TECH TOOL TO THE TRUCK FOR ACTIVE TRANSMISSION FAULTS. THERE IS A FAULT ACTIVE PSID 20 FMI 5 FOR PTO 1 ENGAGEMENT ACTUATOR CURRENT BELOW NORMAL OR OPEN CIRCUIT. FAULT TRACED THAT FAULT CODE BY USING THE TRWO BREAK OUT BOXES FOR THE MAIN TRANSMISSION CONNECTOR AND PTO ACTUATOR. THE SPEC IS 300 TO 700 mV ON THE DIODE SETTING. THE TRANSMISSION BREAK OUT BOX SHOWED 1796 mV AND THE PTO ACTUATOR SHOWED 609 mV. DETERMINED THE CAUSE IS A FAULTY TRANSMISSION HARNESS. REMOVED THE OLD HARNESS AND INSTALLED THE NEW HARNESS. TIED THE HARNESS UP SECURELY AND CHECKED FOR ACTIVE FAULT CODES. THE FAULT CODE FOR THE PTO SOLENOID IS INACTIVE NOW. STARTED THE TRUCK UP TO BUILD UP AIR FOR THE TRANSMISSION. TESTED THE PTO OPERATION. PTO ENGAGES AND DISENGAGES CORRECTLY WITH NO FAULTS. CLEARED THE FAULTS FOR TRANSMISSION.

B** AMBER ENGINE LIGHT-ACTIVE FAULT											
	280 REPAIR COMPUTER CONTROL SYSTEM										
		2434	CSR	2.14	2.20	5329	25960			259.60	259.60

DISCLAIMER OF WARRANTIES
ANY WARRANTIES ON THE PRODUCTS SOLD HEREBY ARE THOSE MADE BY MANUFACTURER, IF ANY. THE SELLERHEREBYEXPRESSLYDISCLAIMS ALL WARRANTIES EITHER EXPRESSOR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OR MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE,AND BRUCKNER TRUCK SALES INC., NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF SAID PRODUCTS.
WE HEREBY CERTIFY THAT THESE GOODS WERE PRODUCED IN COMPLIANCE WITH ALL APPLICABLE REQUIREMENTSOF SECTIONS 6, 7 AND 12 OF THE FAIR LABOR STANDARDS ACT OF 1938, AS AMENDED AND OF REGULATIONS AND ORDERSOF THE ADMINISTRATOR OR WAGE AND HOUR DIVISION ISSUED UNDER SECTION 14 THEREOF.

RECEIVED BY: _____

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

ACCOUNTING COPY 2

CUSTOMER #: [redacted]
UNIT# [redacted]
[redacted]
WAYNESBORO, MS [redacted]
HOME: [redacted] CONT [redacted]
BUS: CELL:

[redacted]

BRUCKNER TRUCK SALES, INC.
HOBBS DIVISION
P.O. Box 1678
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(800) 982-6225

Remit Payments to:
Corporate Billing LLC
Dept 959 P.O. Box 1000
Memphis, TN 38148-0959

SERVICE ADVISOR: 1306 CASSANDRA WILEY

UNIT	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
93	13	MACK CHU613	[redacted]		139366/139366	[redacted]

DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
29NOV12 DL			17:00 26FEB15	93	0.00	MCFF	11MAR15

R.O. OPENED	READY	OPTIONS: DLR [redacted]
26FEB15	11MAR15	

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	COST	SALE	COMP	LIST	NET	TOTAL
1	21634021		PRESSURE SENSOR			4168	6619	0	83.36	66.19	66.19

139366 USED TECH TOOL FOR ACTIVE ENGINE FAULT (SPN 5443 FMI 13 AFTER TREATMENT 1 HYDROCARBON DOSING SYSTEM CALIBRATION VALUE OUT OF RANGE). TRACED THE FAULT CODE BY INSPECTING THE HYDROCARBON DOSING MODULE AND FUEL PRESSURE SENSOR FOR ANY FAULTS. NO FAULTS ARE FOUND WITH EITHER COMPONENTS. CHECKED TO SEE IF THE FUEL PRESSURE SENSOR IS READING ANY VALUE WITH THE KEY ON ENGINE OFF. THE VALUE IS SHOWING UNKNOWN. USED THE BREAK OUT BOX FOR THE SENSOR AND ENGINE HARNESS. CHECKED PIN 4 WITH THE KEY OFF ON, THE BREAK OUT BOX TO GROUND AND THE VALUE IS 0.1 OHMS (SPEC IS 0.0-10.0 OHMS). CHECKED PIN 1 TO GROUND WITH THE KEY ON AND THE VALUE IS 2.80 VOLTS (SPEC IS 4.75-5.25 VOLTS). THE PRESSURE SENSOR WILL NEED TO BE REPLACED. REMOVED AND INSTALLED THE NEW SENSOR. TURNED THE IGNITION ON AND FAULT CODE IS INACTIVE. CLEAR THE ENGINE FAULT CODE DATA. TEST DROVE TRUCK TO VERIFY COMPLAINT.

C** ABS LIGHT-ABS FAULT-INSPECT AND ADVISE

800			GENERAL MISC REPAIR								
	2434	CSR		3.83	2.00	9537	23600			236.00	236.00
2	BRKCLR	CLNR				398	656	0	4.48	3.28	6.56
1	EUCE10244		BRAKE KIT			2324	3370	0	42.99	33.70	33.70
1	745*801538*		SENSOR			4252	6122	0	102.21	61.22	61.22
6	25164660		CLAMP			276	438	0	1.29	0.73	4.38

139366 THE ACTIVE FAULT CODE IS FOR THE RIGHT REAR WHEEL SPEED SENSOR OUTPUT LOW AT DRIVE OFF. JACKED THE REAR AXLE UP AND REMOVED THE TIRES. ADJUSTED THE BRAKE ALL THE WAY OUT ON THE RIGHT SIDE AND REMOVED THE DRUM. REMOVED THE BRAKES AND INSPECTED THE TONER RING FOR ANY DAMAGE. TONER RING IS NOT DAMAGED BUT IS PLUGGED FROM DIRT AND GREASE. CLEANED THE TONER RING OUT GOOD WITH BRAKE CLEAN AND SHOP AIR. ALSO CLEANED EACH NOTCH OUT WITH A SCREWDRIVER.

EST: 236.00 04MAR15 12:22 SA: 1306
CONTACT: CW
CW

DISCLAIMER OF WARRANTIES
ANY WARRANTIES ON THE PRODUCTS SOLD HEREBY ARE THOSE MADE BY MANUFACTURER, IF ANY. THE SELLER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OR MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND BRUCKNER TRUCK SALES INC., NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF SAID PRODUCTS.
WE HEREBY CERTIFY THAT THESE GOODS WERE PRODUCED IN COMPLIANCE WITH ALL APPLICABLE REQUIREMENTS OF SECTIONS 6, 7 AND 12 OF THE FAIR LABOR STANDARDS ACT OF 1938, AS AMENDED AND OF REGULATIONS AND ORDERS OF THE ADMINISTRATOR OR WAGE AND HOUR DIVISION ISSUED UNDER SECTION 14 THEREOF.

RECEIVED BY: _____

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

ACCOUNTING COPY 2

CUSTOMER #: [redacted]
UNIT# [redacted]
[redacted]
WAYNESBORO, MS [redacted]
HOME: [redacted] CONT: [redacted]
BUS: CELL:

[redacted]

ACCOUNTING

PAGE 3

BRUCKNER TRUCK SALES, INC.
HOBBS DIVISION
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Dept 959 P.O. Box 1000
Memphis, TN 38148-0959

SERVICE ADVISOR: 1306 CASSANDRA WILEY

UNIT	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
93	13	MACK CHU613	[redacted]		139366/139366	[redacted]

DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
29NOV12 DL			17:00 26FEB15	[redacted]	0.00	MCFF	11MAR15

R.O. OPENED	READY	OPTIONS:	DLR:
26FEB15	11MAR15		[redacted]

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	COST	SALE	COMP	LIST	NET	TOTAL
						0	6000				60.00

*********[redacted] MVPREFERRED
000000 [redacted]

BRUCKNER'S TRULY APPRECIATES YOUR BUSINESS!!
IF YOU ARE NOT 100% SATISFIED WITH YOUR RE-
PAIR OR THIS INVOICE PLEASE CONTACT DAMIEN
FINGER, GENERAL MGR OF THE HOBBS DEALERSHIP
AT 800-982-6225 TO DISCUSS YOUR CONCERNS
*****THANK YOU FROM THE BRUCKNER FAMILY*****
****

DATE	START	FINISH	DURATION	TYPE	TECH	LINE(S)	CHG
02-27-15	15:47	17:06	1.32	W	2434	A	
02-28-15	08:03	09:01	0.97	W	2434	A	Y
03-04-15	08:54	09:32	0.63	W	2434	A	
	10:10	10:41	0.51	W	2434	A	
	11:44	12:00	0.27	W	2434	A	
	13:02	13:22	0.34	W	2434	B	
	13:52	14:27	0.58	W	2434	B	
	14:27	15:00	0.55	W	2434	C	Y
	15:32	16:45	1.22	W	2434	B	Y
03-05-15	13:04	13:57	0.88	W	2434	C	Y
	14:12	14:23	0.18	W	2434	C	
	14:59	15:43	0.74	W	2434	C	
	16:29	17:58	1.48	W	2434	C	Y

TRGT/ACCOUNT	SALE	COST	CONTROL
[redacted]	94400	24079	
	4026	2722	
	9361	0	

TRGT/ACCOUNT	SALE	COST	CONTROL
[redacted]	32986	21170	
	6000	0	
	146773	*******	P122025

COST, SALE, & COMP TOTALS 47971 137412 0

DISCLAIMER OF WARRANTIES
ANY WARRANTIES ON THE PRODUCTS SOLD HEREBY ARE THOSE MADE BY MANUFACTURER, IF ANY. THE SELLER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OR MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND BRUCKNER TRUCK SALES INC., NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF SAID PRODUCTS.
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RECEIVED BY: _____

DESCRIPTION	TOTALS
LABOR AMOUNT	944.00
PARTS AMOUNT	370.12
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	60.00
TOTAL CHARGES	1374.12
LESS INSURANCE	0.00
SALES TAX	93.61
PLEASE PAY THIS AMOUNT	1467.73

ACCOUNTING COPY 2

UNIT# [redacted]
CUSTOMER #: [redacted]
[redacted]
WAYNESBORO, MS [redacted]

[redacted]

WORKORDER
REPRINT
PAGE 1

Bruckner's Since 1932 VOLVO MACK

BRUCKNER TRUCK SALES, INC.
HOBBS DIVISION
P.O. Box 1678
Hobbs, NM 88241
2121 W. County Road
(505) 392-7571 · (800) 982-6225

HOME: [redacted] CONT [redacted]
BUS: CELL:

SERVICE ADVISOR: 1306 WILEY, CASSANDRA

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
93	13	MACK CHU613	[redacted]		139366/139366	[redacted]

DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
29NOV12 DD			17:00 26FEB15		0.00	CASH	

R.O. OPENED	READY	OPTIONS: DLR: [redacted]
26FEB2015 09:55		

LINE	OP CODE	TECH...	TYPE	DESCRIPTIONS/INSTRUCTIONS
# A	340	2434	CSR	COMPLAINT OF PTO NOT ENGAGING
# B	*280		CSR	AMBER ENGINE LIGHT-ACTIVE FAULT
# C	*800		CSR	ABS LIGHT-ABS FAULT-INSPECT AND ADVISE

ALL TICKETS MUST BE
SIGNED. DO NOT LET THIS
VEHICLE LEAVE WITHOUT A
SIGNATURE!!!

EXCLUSION OF WARRANTIES

Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased; and that in no event shall dealer be liable for incidental or consequential damages or commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties excluded by dealer, include, but are not limited to any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort.

AUTHORIZATION FOR REPAIRS

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. The dealership is not responsible for damages from freezing due to lack of antifreeze.

PRELIMINARY ESTIMATE $ 269.72

AUTHORIZED BY X

		DATE	TIME	BY
REVISED ESTIMATE (1)	236	04MAR	12:22	1306
REVISED ESTIMATE (2)				
REVISED ESTIMATE (3)				

I HEREBY ACKNOWLEDGE THAT I WAS NOTIFIED & GAVE ORAL APPROVAL [redacted]

CUSTOMER SIGNATURE COPY

UNIT# [redacted]
CUSTOMER #: [redacted]
[redacted]
WAYNESBORO MS [redacted]

HOME: [redacted] CONT: [redacted]
BUS: CELL:

[redacted]

WORKORDER

PAGE 1

Bruckner's Since 1932 VOLVO MACK

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SERVICE ADVISOR: 1306 WILEY, CASSANDRA

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
93	13	MACK CHU613	[redacted]		139366/	[redacted]

DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
29NOV12 DD			17:00 26FEB15		0.00	CASH	

R.O. OPENED	READY	OPTIONS: DLR [redacted]
26FEB2015 09:55		

LINE	OP CODE	TECH...	TYPE	DESCRIPTIONS/INSTRUCTIONS
# A	340		CSR	COMPLAINT OF PTO NOT ENGAGING |CC:

ALL TICKETS MUST BE SIGNED. DO NOT LET THIS VEHICLE LEAVE WITHOUT A SIGNATURE!!!

2 RO'S

EXCLUSION OF WARRANTIES

Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased; and that in no event shall dealer be liable for incidental or consequential damages or commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties excluded by dealer, include, but are not limited to any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort.

AUTHORIZATION FOR REPAIRS

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. The dealership is not responsible for damages from freezing due to lack of antifreeze.

PRELIMINARY ESTIMATE $ _____

AUTHORIZED BY X

	DATE	TIME	BY
REVISED ESTIMATE (1)			
REVISED ESTIMATE (2)			
REVISED ESTIMATE (3)			

I HEREBY ACKNOWLEDGE THAT I WAS NOTIFIED & GAVE ORAL APPROVAL OF THE ABOVE REVISED ESTIMATES:

X _____
CUSTOMER SIGNATURE

CUSTOMER SIGNATURE COPY

REPAIR ORDER INFORMATION

Bruckner's Since 1932

AMARILLO • LUBBOCK • FORT WORTH • OKLAHOMA CITY • DALLAS
TULSA • DALLAS I-20 • DENVER • HOBBS • COLORADO SPRINGS • WICHITA FALLS • ODESSA
FARMINGTON • SAN ANGELO • TYE • ALBUQUERQUE • HAYS • SHREVEPORT • MONROE

REPAIR ORDER NO. [redacted]

WRITTEN BY:	TRUCK MODEL
UNIT NO. [redacted]	SERIAL NO [redacted]
CUSTOMER ACCOUNT NO	MILEAGE 139[redacted] - 6436
NAME [redacted]	ESTIMATE
ADDRESS	MEMO
CITY	DATE DROPPED OFF
PHONE	YARD LOCATION
P.O. NO.	CONTACT PERSON
DELIVERY DATE	CONTACT PHONE

1	CONDITION	
	TYPE	DO not engage
2	CONDITION	
	TYPE	
3	CONDITION	
	TYPE	
4	CONDITION	
	TYPE	
5	CONDITION	
	TYPE	[redacted]
6	CONDITION	
	TYPE	
7	CONDITION	
	TYPE	
8	CONDITION	
	TYPE	
9	CONDITION	
	TYPE	
10	CONDITION	
	TYPE	

It is understood that this company assumes no responsibility for loss or damage by theft or fire to vehicles placed with them for storage, sale, repair or while road testing. Payable in Amarillo, Potter County, Texas **.83% PER MONTH SERVICE CHARGEON PAST DUE ACCOUNTS, APR 10%.**

I hereby authorize the above repair work to be done along with necessary materials. You and your employees may operate above vehicle for purposes of testing, inspection or delivery at my risk. An express mechanic's lien is acknowledged on above vehicle to secure the amount of repairs thereto.

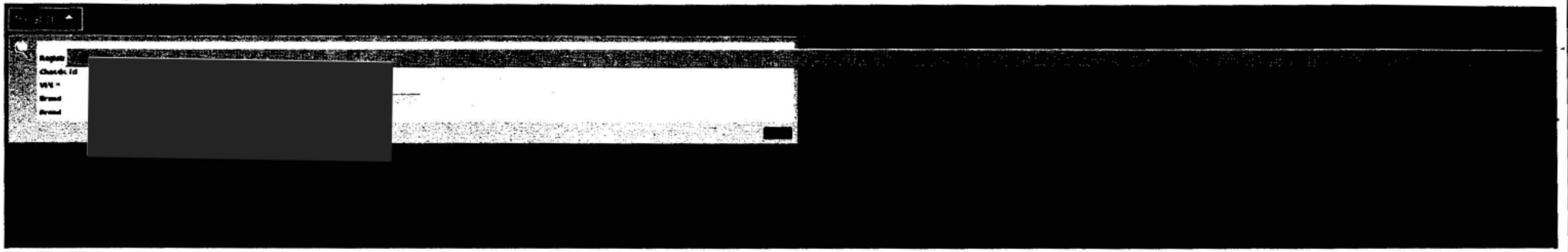
DISCLAIMER OF WAARANTIES Any warranties on the products sold hereby are made by the manufacturer. The Seller, Bruckner Truck Sales, Inc., hereby expressly disclaims all warranties, either express or implied, including any implied warranty or merchantablility or fitness for a particular purpose, and Bruckner Truck Sales, Inc. neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products.

SIGNED_____

PRINT_____

Home | Claim | Vehicle | Campaign | Crediting | Switch company | Help | Logout

View coverage



search result

Chassis Id	M722 - 15245	Delivering importer	7554	Vehicle operation	0	Vehicle operation desc.	Mileage (km)	209761
Registration number		Delivering date	11/29/12	Marketing type	CHU613	Unit no.	Operating hours	0
VIN	[redacted]	Country of operation	USA	Using Custor	[redacted]		Delivery mileage	0

Coverage code	Description	Attachment	Start date	End date
AC550	HVAC: 60 months/500,000 miles - EXT COVERAGE CLAIM JOB	HVAC	7/30/13	11/29/17
D0001	Truck, 12 Months/100,000 miles - VEHICLE WARRANTY CLAIM JOB		11/29/12	11/29/13
D0002	AC Sealed, 12 Months/Unlimited Mileage - VEHICLE WARRANTY CLAIM JOB		11/29/12	11/29/13
D0003	Truck, 30 days, Standard Warranty - VEHICLE WARRANTY CLAIM JOB	30 DAY ITEMS	11/29/12	12/29/12
D0004	Alignment, 3 months/25,000 miles - VEHICLE WARRANTY CLAIM JOB	Alignment - Mack	11/29/12	2/28/13
FD550	Fan Drive (READ ATTACHMENT): 60 months/500,000 miles - PURCHASED COVERAGE	XFan Drive	9/30/13	11/29/17
G550	Bronze / Gold: 60 months/500,000 miles - EXT COVERAGE	Bronze-Gold	1/30/14	11/29/17
KA550	Sensors/EA Harness 60 mo/500,000 mi - EXT COVERAGE CLAIM JOB	2010 EAHarnessSensors	5/30/14	11/29/17
TOW1	Towing on warrantable chassis failures 3 months/5,000 miles - BREAKDOWN CLAIM JOB		11/29/12	2/28/13
TOW2	TOWING on warrantable engine failures 24 months/250,000 miles - BREAKDOWN CLAIM JOB		11/29/12	11/29/14
TOW4	TOWING on warrantable transmission failures 24 months/250,000 miles - BREAKDOWN CLAIM JOB		11/29/12	11/29/14
U030	Frame & Crossmembers, 72 Months/750,000 Miles - VEHICLE WARRANTY CLAIM JOB	XFRAME	11/29/12	11/29/18
U04	US-CAN Standard Engine Warranty, 24 Months/250,000 Miles - VEHICLE WARRANTY CLAIM JOB	Standard Engine	11/29/12	11/29/14
U05	Major Engine Components (REFER ATTACHMENT) 25-60 months up to 500,000 miles - VEHICLE WARRANTY CLAIM JOB	MAJOR ENGINE COMPONENTS LIST	11/29/12	11/29/17
U050	Driveline: Bearings, Hangers and Drive Shafts 36 Months/350,000 Miles - VEHICLE WARRANTY CLAIM JOB		11/29/12	11/29/15
U053	Front Non-Drive Steering Axle: Axle Beam, Stg Knuckle & Tie Rod, 36 Months/300,000 Miles - VEHICLE WARRANTY CLAIM JOB		11/29/12	11/29/15
U0550	Rear Axle: Differential Carrier Assembly 60 Months/500,000 Miles - VEHICLE WARRANTY CLAIM JOB		11/29/12	11/29/17
U0551	Rear Axle: Differential Carrier Assembly 36 Months/350,000 Miles - VEHICLE WARRANTY CLAIM JOB		11/29/12	11/29/15
U0560	Rear Axle Housing 60 Months/500,000 Miles - VEHICLE WARRANTY CLAIM JOB		11/29/12	11/29/17
U0561	Rear Axle Housing 36 Months/350,000 Miles - VEHICLE WARRANTY CLAIM JOB		11/29/12	11/29/15
U065	Auto/Manual Transmission (AMT), 60 Months/750,000 Miles - VEHICLE WARRANTY CLAIM JOB	Transmission STANDARD	11/29/12	11/29/17
U0650	AMT Clutch, 36 Months/300,000 Miles - VEHICLE WARRANTY CLAIM JOB		11/29/12	11/29/15
U071	Cab Structure, 60 Months/500,000 Miles - VEHICLE WARRANTY CLAIM JOB	Cab Structure	11/29/12	11/29/17
U092	Cab Corrosion, 60 Months/500,000 Miles - VEHICLE WARRANTY CLAIM JOB	CAB CORROSION	11/29/12	11/29/17
U10	Engine Emission: 60 Months/100,000 Miles/3,250 Hours - VEHICLE WARRANTY CLAIM JOB	2010 Emission Certificate_042011	11/29/12	11/29/17

VIN: [redacted]
Chassis ID:
Model: CHU
Reg. Number:

Work Order Number [redacted]
Printed: 2/28/2015 8:56 AM

2. View DTC information (Step 2 of 3)

Refresh | OBD | Clear | Filter

DTC | (6 items)

Control Unit	DTC	Status	Count	First occurrence	Last occurrence
Brake ECU (MID 136)	SID 4: Wheel sensor ABS axle right 2, FMI 14: Special instructions	Active	2	-	-
Engine Control Module (SA 0)	SPN 1231: SAE J1939 Data Link 2, FMI 9: Abnormal update rate		3	-	
Engine Control Module (SA 0)	SPN 3695: Aftertreatment DPF Switch, FMI 9: Abnormal update rate	Inactive	1	-	-
Engine Control Module (SA 0)	SPN 5443: Aftertreatment 1 Hydrocarbon Dosing System, FMI 13: Calibration value out of range	Active	1	-	-
Transmission ECU (MID 130)	PSID 204: Data Link, MID136, FMI 8: Abnormal frequency, pulse width, or period	Inactive	2	2/24/15 10:05 PM	2/25/15 7:14 AM
Transmission ECU (MID 130)	PSID 20: PTO #1 engagement actuator (VAP1), FMI 5: Current below normal or open circuit	Active	1	2/24/15 5:12 AM	2/24/15 5:12 AM

SAE J1939 Data Link 2

2. View DTC information | < Back | Continue >

Bruckner's
Since 1932

VOLVO

MACK

BRUCKNER TRUCK SALES, INC.
HOBBS DIVISION

P.O. Box 1678
Hobbs, NM 88241
2121 W. County Road
(505) 392-7571
09:48 (800) 982-6225

Remit Payments to:
Corporate Billing LLC
Dept 959 P.O. Box 1000
Memphis, TN 38148-0959

[redacted]

DISCLAIMER OF WARRANTIES

Any warranties on the products sold hereby are made by the manufacturer. The Seller, Bruckner Truck Sales, Inc., hereby expressly disclaims all warranties, either express or implied, including any implied warranty or merchantability or fitness for a particular purpose, and Bruckner Truck Sales, Inc. neither assumes nor authorizes any other person to assume for it any liability on connection with the sale of said products.
The Buyer agrees to make payment of all obligations set forth herein at 2121 W. County Rd, Hobbs, Lea County, New Mexico.
There will be a service charge of .833%/ month on past due accounts.

RETURN POLICY

1. NO RETURNS WITHOUT PURCHASE INVOICE
2. 15% RESTOCKING CHARGE ON SPECIAL ORDER RETURNS
3. NO RETURNS ON ELECTRICAL PARTS
4. NO CREDIT ON CORES HELD OVER 60 DAYS

DATE ENTERED	YOUR ORDER NO.	DATE SHIPPED	INVOICE DATE	INVOICE NUMBER
28 FEB 15		28 FEB 15		[redacted]

QUOTE

SOLD TO

ACCOUNT NO [redacted]

[redacted]

WAYNESBORO, MS

SHIP TO

SHIP VIA	SLSM.	B/L NO.	TERMS	F.O.B. POINT
RO 36226	2496		MCFF	HOBBS,NM

QUANTITY ORD.	QUANTITY SHIP	QUANTITY B.O.	PART NO.	DESCRIPTION	LIST	NET	AMOUNT
1	1		21477948	WIRING HAR	205.21	162.94	162.94
			**** I N V O I C E	Q U O T E -	DO NOT	PAY ****	

PARTS		162.94
SUBLET		
FREIGHT		0.00
SALES TAX / FEES		11.10
TOTAL		$174.04

***** NO CREDIT ON OPEN KITS ******

CUSTOMER'S SIGNATURE
X

x1pi1.100_1

CUSTOMER COPY

2. View DTC information (Step 2 of 3)

Refresh | OBD | Clear... | Filter

Control Unit	DTC	Status	Count	First occurrence	Last occurrence
Brake ECU (MID 136)	SID 4: Wheel sensor ABS axle right 2, FMI 14: Special instructions	Active	2	-	-
		Inactive			
Engine Control Module (SA 0)	SPN 3695: Aftertreatment DPF Switch, FMI 9: Abnormal update rate	Inactive	1	-	-
Engine Control Module (SA 0)	SPN 5443: Aftertreatment 1 Hydrocarbon Dosing System, FMI 13: Calibration value out of range	Active	1	-	-

2. View DTC information

< Back | Continue >

CUSTOMER #: [redacted]
UNIT# [redacted]
[redacted]
WAYNESBORO MS
HOME: [redacted] CONT: [redacted]
BUS: CELL:

[redacted]

INVOICE

PAGE 1

BRUCKNER TRUCK SALES, INC.
HOBBS DIVISION
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Remit Payments to:
Corporate Billing LLC
Dept 959 P.O. Box 1000
Memphis, TN 38148-0959

SERVICE ADVISOR: 1306 CASSANDRA WILEY

UNIT	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
93	13	MACK CHU613	[redacted]		139366/139366	[redacted]

DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
29NOV12 DD			17:00 26FEB15	*	0.00	CASH	09MAR15

R.O. OPENED	READY	OPTIONS:	DLR:
26FEB15	09MAR15		[redacted]

LINE	OPCODE	TECH	TYPE	HOURS		LIST	NET	TOTAL
A	COMPLAINT OF PTO NOT ENGAGING							
	340	COMPLAINT OF PTO NOT ENGAGING						
		2434	CSR				448.40	448.40
		1	25154864	DRAIN COCK		19.54	15.51	15.51
		1	21477948	WIRING HARNESS		205.21	162.94	162.94
		6	25156578	CLAMP		3.84	3.05	18.30
		6	25164660	CLAMP		1.29	1.02	6.12

PARTS: 202.87 LABOR: 448.40 OTHER: 0.00 TOTAL LINE A: 651.27

139366 CHECKED THE TRANSMISSION AIR LINES TO THE PTO AND NO LEAKS OR FAULTS ARE FOUND WITH THE AIR LINES. THERE IS A LEAK ON THE MAIN SUPPLY TANK FOR THE TRANSMISSION. THE DRAIN VALVE IS LEAKING AND NOT SEALING UP CORRECTLY. DRAINED THE AIR SYSTEM AND REPLACED THE VALVE. STARTED THE TRUCK UP AND TESTED THE PTO OPERATION. PTO DOES NOT ENGAGE AT ALL BUT THE SWITCH AND LIGHT ILLUMINATE FOR POWER. CHECKED THE WIRING HARNESS CONNECTORS ON THE PTO AND MAIN TRANSMISSION. NO ISSUES ARE FOUND WITH THE CONNECTORS. CHECKED THE WIRING OVER AND FOUND BOTH THE WIRES TO THE PTO CONNECTOR HAVE BARE WIRES SHOWING AND ARE PINCHED, CUT THE BAD SECTIONS OUT OF THE WIRES AND SPLICED THEM BACK TOGETHER WITH BUTT CONNECTORS. USED SHRINK TUBES TO PROTECT THE CONNECTIONS. RECONNECTED THE HARNESS CONNECTOR TO THE PTO AND MAIN TRANSMISSION. CONNECTED TECH TOOL TO THE TRUCK FOR ACTIVE TRANSMISSION FAULTS. THERE IS A FAULT ACTIVE PSID 20 FMI 5 FOR PTO 1 ENGAGEMENT ACTUATOR CURRENT BELOW NORMAL OR OPEN CIRCUIT. FAULT TRACED THAT FAULT CODE BY USING THE TRWO BREAK OUT BOXES FOR THE MAIN TRANSMISSION CONNECTOR AND PTO ACTUATOR. THE SPEC IS 300 TO 700 mV ON THE DIODE SETTING. THE TRANSMISSION BREAK OUT BOX SHOWED 1796 mV AND THE PTO ACTUATOR SHOWED 609 mV. DETERMINED THE CAUSE IS A FAULTY TRANSMISSION HARNESS. REMOVED THE OLD HARNESS AND INSTALLED THE NEW HARNESS. TIED THE HARNESS UP SECURELY AND CHECKED FOR ACTIVE FAULT CODES. THE FAULT CODE FOR THE PTO SOLENOID IS INACTIVE NOW. STARTED THE TRUCK UP TO BUILD UP AIR FOR THE TRANSMISSION. TESTED THE PTO OPERATION. PTO ENGAGES AND DISENGAGES CORRECTLY WITH NO FAULTS. CLEARED THE FAULTS FOR TRANSMISSION.

****

B** AMBER ENGINE LIGHT-ACTIVE FAULT

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WE HEREBY CERTIFY THAT THESE GOODS WERE PRODUCED IN COMPLIANCE WITH ALL APPLICABLE REQUIREMENTS OF SECTIONS 6, 7 AND 12 OF THE FAIR LABOR STANDARDS ACT OF 1938, AS AMENDED AND OF REGULATIONS AND ORDERS OF THE ADMINISTRATOR OR WAGE AND HOUR DIVISION ISSUED UNDER SECTION 14 THEREOF.

RECEIVED BY: _____

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

CUSTOMER COPY 1

CUSTOMER #: [redacted]
UNIT# [redacted]
[redacted]
WAYNESBORO, MS
HOME: [redacted] CONT: [redacted]
BUS: CELL:

[redacted]

INVOICE

PAGE 2

Bruckner's Since 1932 VOLVO MACK

BRUCKNER TRUCK SALES, INC.
HOBBS DIVISION

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(800) 982-6225

Remit Payments to:
Corporate Billing LLC
Dept 959 P.O. Box 1000
Memphis, TN 38148-0959

SERVICE ADVISOR: 1306 CASSANDRA WILEY

UNIT	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
93	13	MACK CHU613	[redacted]		139366/139366	[redacted]

DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
29NOV12 DD			17:00 26FEB15	*	0.00	CASH	09MAR15

R.O. OPENED	READY	OPTIONS: DLR: [redacted]
26FEB15	09MAR15	

LINE	OPCODE	TECH	TYPE	HOURS		LIST	NET	TOTAL
	280	REPAIR COMPUTER CONTROL SYSTEM						
		2434	CSR				259.60	259.60
	1	21634021	PRESSURE SENSOR			83.36	66.19	66.19

PARTS: 66.19 LABOR: 259.60 OTHER: 0.00 TOTAL LINE B: 325.79

139366 USED TECH TOOL FOR ACTIVE ENGINE FAULT (SPN 5443 FMI 13 AFTER TREATMENT 1 HYDROCARBON DOSING SYSTEM CALIBRATION VALUE OUT OF RANGE). TRACED THE FAULT CODE BY INSPECTING THE HYDROCARBON DOSING MODULE AND FUEL PRESSURE SENSOR FOR ANY FAULTS. NO FAULTS ARE FOUND WITH EITHER COMPONENTS. CHECKED TO SEE IF THE FUEL PRESSURE SENSOR IS READING ANY VALUE WITH THE KEY ON ENGINE OFF. THE VALUE IS SHOWING UNKNOWN. USED THE BREAK OUT BOX FOR THE SENSOR AND ENGINE HARNESS. CHECKED PIN 4 WITH THE KEY OFF ON, THE BREAK OUT BOX TO GROUND AND THE VALUE IS 0.1 OHMS (SPEC IS 0.0-10.0 OHMS). CHECKED PIN 1 TO GROUND WITH THE KEY ON AND THE VALUE IS 2.80 VOLTS (SPEC IS 4.75-5.25 VOLTS). THE PRESSURE SENSOR WILL NEED TO BE REPLACED. REMOVED AND INSTALLED THE NEW SENSOR. TURNED THE IGNITION ON AND FAULT CODE IS INACTIVE. CLEAR THE ENGINE FAULT CODE DATA. TEST DROVE TRUCK TO VERIFY COMPLAINT.

****

C** ABS LIGHT-ABS FAULT-INSPECT AND ADVISE

LINE	OPCODE	TECH	TYPE	HOURS		LIST	NET	TOTAL
	800	GENERAL MISC REPAIR						
		2434	CSR				236.00	236.00
	2	BRKCLR	CLNR			4.48	3.28	6.56
	1	EUCE10244	BRAKE KIT			42.99	33.70	33.70
	1	745*801538*	SENSOR			102.21	61.22	61.22
	6	25164660	CLAMP			1.29	1.02	6.12

PARTS: 107.60 LABOR: 236.00 OTHER: 0.00 TOTAL LINE C: 343.60

139366 THE ACTIVE FAULT CODE IS FOR THE RIGHT REAR WHEEL SPEED SENSOR OUTPUT LOW AT DRIVE OFF. JACKED THE REAR AXLE UP AND REMOVED THE TIRES. ADJUSTED THE BRAKE ALL THE WAY OUT ON THE RIGHT SIDE AND REMOVED THE DRUM. REMOVED THE BRAKES AND INSPECTED THE TONER RING FOR ANY DAMAGE. TONER RING IS NOT DAMAGED BUT IS PLUGGED FROM DIRT AND GREASE. CLEANED THE TONER RING OUT GOOD WITH BRAKE CLEAN AND SHOP AIR. ALSO CLEANED EACH NOTCH OUT WITH A SCREWDRIVER.

****

DISCLAIMER OF WARRANTIES
ANY WARRANTIES ON THE PRODUCTS SOLD HEREBY ARE THOSE MADE BY MANUFACTURER, IF ANY. THE SELLER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OR MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND BRUCKNER TRUCK SALES INC., NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF SAID PRODUCTS.
WE HEREBY CERTIFY THAT THESE GOODS WERE PRODUCED IN COMPLIANCE WITH ALL APPLICABLE REQUIREMENTS OF SECTIONS 6, 7 AND 12 OF THE FAIR LABOR STANDARDS ACT OF 1938, AS AMENDED AND OF REGULATIONS AND ORDERS OF THE ADMINISTRATOR OR WAGE AND HOUR DIVISION ISSUED UNDER SECTION 14 THEREOF.

RECEIVED BY: _____

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

CUSTOMER COPY 1

CUSTOMER #: [redacted]
UNIT# [redacted]
[redacted]
WAYNESBORO, MS
HOME: [redacted] CONT: [redacted]
BUS: CELL:

36226

INVOICE

PAGE 3

Bruckner's Since 1932 VOLVO MACK

BRUCKNER TRUCK SALES, INC.
HOBBS DIVISION

P.O. Box 1678
Hobbs, NM 88241
2121 W. County Road
(505) 392-7571
(800) 982-6225

Remit Payments to:
Corporate Billing LLC
Dept 959 P.O. Box 1000
Memphis, TN 38148-0959

SERVICE ADVISOR: 1306 CASSANDRA WILEY

UNIT	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
93	13	MACK CHU613	[redacted]		139366/139366	[redacted]

DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
29NOV12 DD			17:00 26FEB15	*	0.00	CASH	09MAR15

R.O. OPENED	READY	OPTIONS:	DLR:
26FEB15	09MAR15		[redacted]

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL

BRUCKNER'S TRULY APPRECIATES YOUR BUSINESS!!
IF YOU ARE NOT 100% SATISFIED WITH YOUR RE-
PAIR OR THIS INVOICE PLEASE CONTACT DAMIEN
FINGER, GENERAL MGR OF THE HOBBS DEALERSHIP
AT 800-982-6225 TO DISCUSS YOUR CONCERNS
*****THANK YOU FROM THE BRUCKNER FAMILY*****
****

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RECEIVED BY: _____

DESCRIPTION	TOTALS
LABOR AMOUNT	944.00
PARTS AMOUNT	376.66
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	60.00
TOTAL CHARGES	1380.66
LESS INSURANCE	0.00
SALES TAX	94.06
PLEASE PAY THIS AMOUNT	1474.72

CUSTOMER COPY 1

CUSTOMER #: [redacted]
UNIT# [redacted]
[redacted]
WAYNESBORO, MS [redacted]
HOME: [redacted] CONT: [redacted]
BUS: CELL:

[redacted]

INVOICE

PAGE 1

Bruckner's Since 1932 VOLVO MACK

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93	13	MACK CHU613	[redacted]		139366/139366	[redacted]

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R.O. OPENED	READY	OPTIONS: DLR: [redacted]
26FEB15	09MAR15	

LINE	OPCODE	TECH	TYPE	HOURS		LIST	NET	TOTAL
A COMPLAINT OF PTO NOT ENGAGING								
	340 COMPLAINT OF PTO NOT ENGAGING							
		2434	CSR				448.40	448.40
		1	25154864	DRAIN COCK		19.54	15.51	15.51
		1	21477948	WIRING HARNESS		205.21	162.94	162.94
		6	25156578	CLAMP		3.84	3.05	18.30
		6	25164660	CLAMP		1.29	1.02	6.12

PARTS: 202.87 LABOR: 448.40 OTHER: 0.00 TOTAL LINE A: 651.27

139366 CHECKED THE TRANSMISSION AIR LINES TO THE PTO AND NO LEAKS OR FAULTS ARE FOUND WITH THE AIR LINES. THERE IS A LEAK ON THE MAIN SUPPLY TANK FOR THE TRANSMISSION. THE DRAIN VALVE IS LEAKING AND NOT SEALING UP CORRECTLY. DRAINED THE AIR SYSTEM AND REPLACED THE VALVE. STARTED THE TRUCK UP AND TESTED THE PTO OPERATION. PTO DOES NOT ENGAGE AT ALL BUT THE SWITCH AND LIGHT ILLUMINATE FOR POWER. CHECKED THE WIRING HARNESS CONNECTORS ON THE PTO AND MAIN TRANSMISSION. NO ISSUES ARE FOUND WITH THE CONNECTORS. CHECKED THE WIRING OVER AND FOUND BOTH THE WIRES TO THE PTO CONNECTOR HAVE BARE WIRES SHOWING AND ARE PINCHED. CUT THE BAD SECTIONS OUT OF THE WIRES AND SPLICED THEM BACK TOGETHER WITH BUTT CONNECTORS. USED SHRINK TUBES TO PROTECT THE CONNECTIONS. RECONNECTED THE HARNESS CONNECTOR TO THE PTO AND MAIN TRANSMISSION. CONNECTED TECH TOOL TO THE TRUCK FOR ACTIVE TRANSMISSION FAULTS. THERE IS A FAULT ACTIVE PSID 20 FMI 5 FOR PTO 1 ENGAGEMENT ACTUATOR CURRENT BELOW NORMAL OR OPEN CIRCUIT. FAULT TRACED THAT FAULT CODE BY USING THE TRWO BREAK OUT BOXES FOR THE MAIN TRANSMISSION CONNECTOR AND PTO ACTUATOR. THE SPEC IS 300 TO 700 mV ON THE DIODE SETTING. THE TRANSMISSION BREAK OUT BOX SHOWED 1796 mV AND THE PTO ACTUATOR SHOWED 609 mV. DETERMINED THE CAUSE IS A FAULTY TRANSMISSION HARNESS. REMOVED THE OLD HARNESS AND INSTALLED THE NEW HARNESS. TIED THE HARNESS UP SECURELY AND CHECKED FOR ACTIVE FAULT CODES. THE FAULT CODE FOR THE PTO SOLENOID IS INACTIVE NOW. STARTED THE TRUCK UP TO BUILD UP AIR FOR THE TRANSMISSION. TESTED THE PTO OPERATION. PTO ENGAGES AND DISENGAGES CORRECTLY WITH NO FAULTS. CLEARED THE FAULTS FOR TRANSMISSION.

****

B** AMBER ENGINE LIGHT-ACTIVE FAULT

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RECEIVED BY: _____

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

CUSTOMER COPY 2

CUSTOMER #: [redacted]
UNIT# [redacted]
[redacted]
WAYNESBORO MS
HOME: [redacted] CONT: [redacted]
BUS: CELL:

[redacted]

INVOICE

PAGE 2

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Dept 959 P.O. Box 1000
Memphis, TN 38148-0959

SERVICE ADVISOR: 1306 CASSANDRA WILEY

UNIT	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
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DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
29NOV12 DD			17:00 26FEB15	*	0.00	CASH	09MAR15

R.O. OPENED	READY	OPTIONS: DLR [redacted]
26FEB15	09MAR15	

LINE	OPCODE	TECH	TYPE	HOURS		LIST	NET	TOTAL
	280	REPAIR COMPUTER CONTROL SYSTEM						
		2434	CSR				259.60	259.60
	1	21634021	PRESSURE SENSOR			83.36	66.19	66.19
PARTS: 66.19 LABOR: 259.60 OTHER: 0.00 TOTAL LINE B: 325.79								

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****

C** ABS LIGHT-ABS FAULT-INSPECT AND ADVISE

LINE	OPCODE	TECH	TYPE	HOURS		LIST	NET	TOTAL
	800	GENERAL MISC REPAIR						
		2434	CSR				236.00	236.00
	2	BRKCLR	CLNR			4.48	3.28	6.56
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PARTS: 107.60 LABOR: 236.00 OTHER: 0.00 TOTAL LINE C: 343.60								

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****

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RECEIVED BY: _____

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

CUSTOMER COPY 2

CUSTOMER #: [redacted]
UNIT# [redacted]
[redacted]
WAYNESBORO, MS
HOME: [redacted] CONT [redacted]
BUS: CELL:

[redacted]

INVOICE

PAGE 3

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UNIT	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
93	13	MACK CHU613	[redacted]		139366/139366	[redacted]

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R.O. OPENED	READY	OPTIONS: DLR [redacted]
26FEB15	09MAR15	

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL

BRUCKNER'S TRULY APPRECIATES YOUR BUSINESS!!
IF YOU ARE NOT 100% SATISFIED WITH YOUR RE-
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FINGER, GENERAL MGR OF THE HOBBS DEALERSHIP
AT 800-982-6225 TO DISCUSS YOUR CONCERNS
*****THANK YOU FROM THE BRUCKNER FAMILY*****
****

DISCLAIMER OF WARRANTIES
ANY WARRANTIES ON THE PRODUCTS SOLD HEREBY ARE THOSE MADE BY MANUFACTURER, IF ANY. THE SELLER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OR MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND BRUCKNER TRUCK SALES INC., NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF SAID PRODUCTS.
WE HEREBY CERTIFY THAT THESE GOODS WERE PRODUCED IN COMPLIANCE WITH ALL APPLICABLE REQUIREMENTS OF SECTIONS 6, 7 AND 12 OF THE FAIR LABOR STANDARDS ACT OF 1938, AS AMENDED AND OF REGULATIONS AND ORDERS OF THE ADMINISTRATOR OR WAGE AND HOUR DIVISION ISSUED UNDER SECTION 14 THEREOF.

RECEIVED BY: _____

DESCRIPTION	TOTALS
LABOR AMOUNT	944.00
PARTS AMOUNT	376.66
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	60.00
TOTAL CHARGES	1380.66
LESS INSURANCE	0.00
SALES TAX	94.06
PLEASE PAY THIS AMOUNT	1474.72

CUSTOMER COPY 2

UNIT# [redacted]
CUSTOMER #: [redacted]
[redacted]
WAYNESBORO, MS [redacted]

[redacted]

WORKORDER
REPRINT
PAGE 1

BRUCKNER TRUCK SALES, INC.
HOBBS DIVISION
P.O. Box 1678
Hobbs, NM 88241
2121 W. County Road
(505) 392-7571 · (800) 982-6225

HOME [redacted] CONT [redacted]
BUS: CELL:

SERVICE ADVISOR: 1306 WILEY, CASSANDRA

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
93	13	MACK CHU613	[redacted]		139366/139366	[redacted]

DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
29NOV12 DD			17:00 26FEB15		0.00	CASH	

R.O. OPENED	READY	OPTIONS: DLR: [redacted]
26FEB2015 09:55		

LINE	OP CODE	TECH...	TYPE	DESCRIPTIONS/INSTRUCTIONS
# A	340	2434	CSR	COMPLAINT OF PTO NOT ENGAGING
# B	*280		CSR	AMBER ENGINE LIGHT-ACTIVE FAULT
# C	*800		CSR	ABS LIGHT-ABS FAULT-INSPECT AND ADVISE

ALL TICKETS MUST BE
SIGNED. DO NOT LET THIS
VEHICLE LEAVE WITHOUT A
SIGNATURE!!!

EXCLUSION OF WARRANTIES

Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased; and that in no event shall dealer be liable for incidental or consequential damages or commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties excluded by dealer, include, but are not limited to any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort.

AUTHORIZATION FOR REPAIRS

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. The dealership is not responsible for damages from freezing due to lack of antifreeze.

PRELIMINARY ESTIMATE $ 269.72

AUTHORIZED BY X

		DATE	TIME	BY
REVISED ESTIMATE (1)	236	04MAR	12:22	1306
REVISED ESTIMATE (2)				
REVISED ESTIMATE (3)				

I HEREBY ACKNOWLEDGE THAT I WAS NOTIFIED & GAVE ORAL APPROVAL

[redacted]

CUSTOMER SIGNATURE COPY

UNIT# [redacted]
CUSTOMER #: [redacted]
[redacted]
WAYNESBORO MS [redacted]

[redacted]

WORKORDER

PAGE 1

BRUCKNER TRUCK SALES, INC.
HOBBS DIVISION
P.O. Box 1678
Hobbs, NM 88241
2121 W. County Road
(505) 392-7571 · (800) 982-6225

HOME: [redacted] CONT: [redacted]
BUS: CELL:

SERVICE ADVISOR: 1306 WILEY, CASSANDRA

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
93	13	MACK CHU613	[redacted]		139366/	[redacted]

DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
29NOV12 DD			17:00 26FEB15		0.00	CASH	

R.O. OPENED	READY	OPTIONS: DLR: [redacted]
26FEB2015 09:55		

LINE	OP CODE	TECH...	TYPE	DESCRIPTIONS/INSTRUCTIONS
#	A 340		CSR	COMPLAINT OF PTO NOT ENGAGING |CC:

ALL TICKETS MUST BE SIGNED. DO NOT LET THIS VEHICLE LEAVE WITHOUT A SIGNATURE!!!

2 RO'S

EXCLUSION OF WARRANTIES

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I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. The dealership is not responsible for damages from freezing due to lack of antifreeze.

PRELIMINARY ESTIMATE $ _____

AUTHORIZED BY X

	DATE	TIME	BY
REVISED ESTIMATE (1)			
REVISED ESTIMATE (2)			
REVISED ESTIMATE (3)			

I HEREBY ACKNOWLEDGE THAT I WAS NOTIFIED & GAVE ORAL APPROVAL OF THE ABOVE REVISED ESTIMATES:

X _____
CUSTOMER SIGNATURE

CUSTOMER SIGNATURE COPY

REPAIR ORDER INFORMATION

Bruckner's Since 1932

AMARILLO • LUBBOCK • FORT WORTH • OKLAHOMA CITY • DALLAS
TULSA • DALLAS I-20 • DENVER • HOBBS • COLORADO SPRINGS • WICHITA FALLS • ODESSA
FARMINGTON • SAN ANGELO • TYE • ALBUQUERQUE • HAYS • SHREVEPORT • MONROE

REPAIR ORDER NO. [redacted]

WRITTEN BY:	**TRUCK MODEL**
UNIT NO. [redacted]	**SERIAL NO.** [redacted]
CUSTOMER ACCOUNT NO.	**MILEAGE** 139[redacted] - 6436
NAME [redacted]	**ESTIMATE**
ADDRESS	**MEMO**
CITY	**DATE DROPPED OFF**
PHONE	**YARD LOCATION**
P.O. NO.	**CONTACT PERSON**
DELIVERY DATE	**CONTACT PHONE**

1	CONDITION	
	TYPE	DO not engage
2	CONDITION	
	TYPE	
3	CONDITION	
	TYPE	
4	CONDITION	
	TYPE	
5	CONDITION	
	TYPE	36223
6	CONDITION	
	TYPE	
7	CONDITION	
	TYPE	
8	CONDITION	
	TYPE	
9	CONDITION	
	TYPE	
10	CONDITION	
	TYPE	

It is understood that this company assumes no responsibility for loss or damage by theft or fire to vehicles placed with them for storage, sale, repair or while road testing. Payable in Amarillo, Potter County, Texas **.83% PER MONTH SERVICE CHARGEON PAST DUE ACCOUNTS, APR 10%.**

I hereby authorize the above repair work to be done along with necessary materials. You and your employees may operate above vehicle for purposes of testing, inspection or delivery at my risk. An express mechanic's lien is acknowledged on above vehicle to secure the amount of repairs thereto.

DISCLAIMER OF WAARANTIES Any warranties on the products sold hereby are made by the manufacturer. The Seller, Bruckner Truck Sales, Inc., hereby expressly disclaims all warranties, either express or implied, including any implied warranty or merchantablility or fitness for a particular purpose, and Bruckner Truck Sales, Inc. neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products.

SIGNED_____

PRINT_____

Home | Claim | Vehicle | Campaign | Crediting | Switch company | Help | Logout

View coverage

[redacted]

Search result

Chassis Id	[redacted]	Delivering importer	7554	Vehicle operation	0	Vehicle operation desc.	Mileage (km) 209761
Registration number		Delivering date	11/29/12	Marketing type	CHU613	Unit no.	Operating hours 0
VIN		Country of operation	USA	Using Customer	[redacted]		Delivery mileage 0

Warranty code	Description	System	Start date	End date
AC550	HVAC: 60 months/500,000 miles - EXT COVERAGE CLAIM JOB	HVAC	7/30/13	11/29/17
D0001	Truck, 12 Months/100,000 miles - VEHICLE WARRANTY CLAIM JOB		11/29/12	11/29/13
D0002	AC Sealed, 12 Months/Unlimited Mileage - VEHICLE WARRANTY CLAIM JOB		11/29/12	11/29/13
D0003	Truck, 30 days, Standard Warranty - VEHICLE WARRANTY CLAIM JOB	30 DAY ITEMS	11/29/12	12/29/12
D0004	Alignment, 3 months/25,000 miles - VEHICLE WARRANTY CLAIM JOB	Alignment - Mack	11/29/12	2/28/13
FD550	Fan Drive (READ ATTACHMENT): 60 months/500,000 miles - PURCHASED COVERAGE	XFan Drive	9/30/13	11/29/17
G550	Bronze / Gold: 60 months/500,000 miles - EXT COVERAGE	Bronze-Gold	1/30/14	11/29/17
KA550	Sensors/EA Harness 60 mo/500,000 mi - EXT COVERAGE CLAIM JOB	2010 EAHarnessSensors	5/30/14	11/29/17
TOW1	Towing on warrantable chassis failures 3 months/5,000 miles - BREAKDOWN CLAIM JOB		11/29/12	2/28/13
TOW2	TOWING on warrantable engine failure 24 months/250,000 miles - BREAKDOWN CLAIM JOB		11/29/12	11/29/14
TOW4	TOWING on warrantable transmission failure - 24 months/250,000 miles - BREAKDOWN CLAIM JOB		11/29/12	11/29/14
U030	Frame & Crossmembers, 72 Months/750,000 Miles - VEHICLE WARRANTY CLAIM JOB	XFRAME	11/29/12	11/29/18
U04	US-CAN Standard Engine Warranty: 24 Months/250,000 Miles - VEHICLE WARRANTY CLAIM JOB	Standard Engine	11/29/12	11/29/14
U05	Major Engine Components (REFER ATTACHMENT) 25-60 months up to 500,000 miles - VEHICLE WARRANTY CLAIM JOB	MAJOR ENGINE COMPONENTS LIST	11/29/12	11/29/17
U050	Driveline: Bearings, Hangers and Drive Shafts 36 Months/350,000 Miles - VEHICLE WARRANTY CLAIM JOB		11/29/12	11/29/15
U053	Front Non-Drive Steering Axle: Axle Beam, Stg Knuckle & Tie Rod, 36 Months/300,000 Miles - VEHICLE WARRANTY CLAIM JOB		11/29/12	11/29/15
U0550	Rear Axle: Differential Carrier Assembly 60 Months/500,000 Miles - VEHICLE WARRANTY CLAIM JOB		11/29/12	11/29/17
U0551	Rear Axle: Differential Carrier Assembly 36 Months/350,000 Miles - VEHICLE WARRANTY CLAIM JOB		11/29/12	11/29/15
U0560	Rear Axle Housing 60 Months/500,000 Miles - VEHICLE WARRANTY CLAIM JOB		11/29/12	11/29/17
U0561	Rear Axle Housing 36 Months/350,000 Miles - VEHICLE WARRANTY CLAIM JOB		11/29/12	11/29/15
U065	Auto/Manual Transmission (AMT), 60 Months/750,000 Miles - VEHICLE WARRANTY CLAIM JOB	Transmission STANDARD	11/29/12	11/29/17
U0650	AMT Clutch, 36 Months/300,000 Miles - VEHICLE WARRANTY CLAIM JOB		11/29/12	11/29/15
U071	Cab Structure, 60 Months/500,000 Miles - VEHICLE WARRANTY CLAIM JOB	Cab Structure	11/29/12	11/29/17
U092	Cab Corrosion, 60 Months/500,000 Miles - VEHICLE WARRANTY CLAIM JOB	CAB CORROSION	11/29/12	11/29/17
U10	Engine Emission: 60 Months/100,000 Miles/3,250 Hours - VEHICLE WARRANTY CLAIM JOB	2010 Emission Certificate_042011	11/29/12	11/29/17

VIN: [redacted]
Chassis ID:
Model: CHU
Reg. Number:

Work Order Number: [redacted]
Printed: 2/28/2015 8:56 AM

2. View DTC information (Step 2 of 3)

Refresh | OBD | Clear... | Filter

Control Unit	DTC	Status	Count	First occurrence	Last occurrence
Brake ECU (MID 136)	SID 4: Wheel sensor ABS axle right 2, FMI 14: Special instructions	Active	2	-	-
Engine Control Module (SA 0)	SPN 1231: SAE J1939 Data Link 2, FMI 9: Abnormal update rate		3		
Engine Control Module (SA 0)	SPN 3695: Aftertreatment DPF Switch, FMI 9: Abnormal update rate	Inactive	1	-	-
Engine Control Module (SA 0)	SPN 5443: Aftertreatment 1 Hydrocarbon Dosing System, FMI 13: Calibration value out of range	Active	1	-	-
Transmission ECU (MID 130)	PSID 204: Data Link, MID136, FMI 8: Abnormal frequency, pulse width, or period	Inactive	2	2/24/15 10:05 PM	2/25/15 7:14 AM
Transmission ECU (MID 130)	PSID 20: PTO #1 engagement actuator (VAP1), FMI 5: Current below normal or open circuit	Active	1	2/24/15 5:12 AM	2/24/15 5:12 AM

SAE J1939 Data Link 2

2. View DTC information | < Back | Continue >

Bruckner's Since 1932

VOLVO MACK

BRUCKNER TRUCK SALES, INC.
HOBBS DIVISION

P.O. Box 1678
Hobbs, NM 88241
2121 W. County Road
(505) 392-7571
(800) 982-6225

09:41 [redacted]

Remit Payments to:
Corporate Billing LLC
Dept 959 P.O. Box 1000
Memphis, TN 38148-0959

DISCLAIMER OF WARRANTIES

Any warranties on the products sold hereby are made by the manufacturer. The Seller, Bruckner Truck Sales, Inc., hereby expressly disclaims all warranties, either express or implied, including any implied warranty or merchantability or fitness for a particular purpose, and Bruckner Truck Sales, Inc. neither assumes nor authorizes any other person to assume for it any liability on connection with the sale of said products.
The Buyer agrees to make payment of all obligations set forth herein at 2121 W. County Rd, Hobbs, Lea County, New Mexico.
There will be a service charge of .833%/ month on past due accounts.

RETURN POLICY

1. NO RETURNS WITHOUT PURCHASE INVOICE
2. 15% RESTOCKING CHARGE ON SPECIAL ORDER RETURNS
3. NO RETURNS ON ELECTRICAL PARTS
4. NO CREDIT ON CORES HELD OVER 60 DAYS

DATE ENTERED	YOUR ORDER NO.	DATE SHIPPED	INVOICE DATE	INVOICE NUMBER
28 FEB 15		28 FEB 15		[redacted]

QUOTE

SOLD TO ACCOUNT NO. [redacted]

[redacted]
WAYNESBORO, MS

SHIP TO

PAGE 1 OF 1

SHIP VIA	SLSM.	B/L NO.	TERMS	F.O.B. POINT
[redacted]			MCFF	HOBBS,NM

QUANTITY ORD.	QUANTITY SHIP	QUANTITY B.O.	PART NO.	DESCRIPTION	LIST	NET	AMOUNT
1	1		21477948	WIRING HAR	205.21	162.94	162.94
			**** I N V O I C E	Q U O T E -	DO NOT	PAY ****	

***** NO CREDIT ON OPEN KITS ******

CUSTOMER'S SIGNATURE
X

PARTS	162.94
SUBLET	
FREIGHT	0.00
SALES TAX / FEES	11.10
TOTAL	$174.04

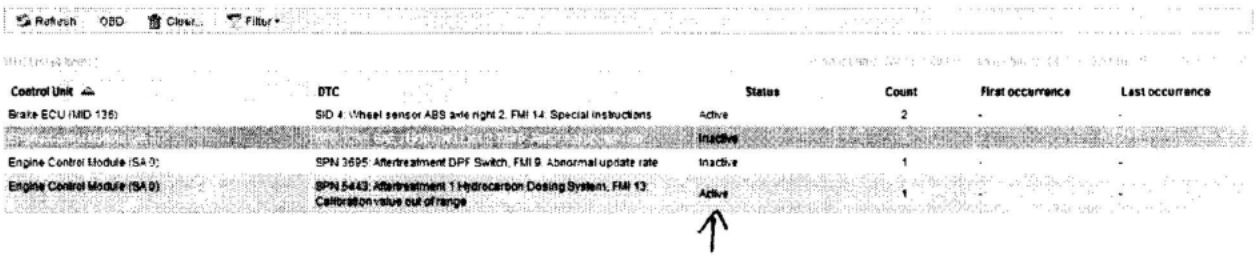
x1pi1.100_1

CUSTOMER COPY

VIN: [redacted]
Chassis ID:
Model: CHU
Reg. Number:

Work Order Number: [redacted]
Printed: 3/4/2015 10:32 AM

2. View DTC information (Step 2 of 3)



CUSTOMER #: [redacted]
UNIT# [redacted]
[redacted]
WAYNESBORO, MS [redacted]
HOME: [redacted] CONT: [redacted]
BUS: CELL:

36226

INVOICE

PAGE 1

BRUCKNER TRUCK SALES, INC.
HOBBS DIVISION
P.O. Box 1678
Hobbs, NM 88241
2121 W. County Road
(505) 392-7571
(800) 982-6225

Remit Payments to:
Corporate Billing LLC
Dept 959 P.O. Box 1000
Memphis, TN 38148-0959

SERVICE ADVISOR: 1306 CASSANDRA WILEY

UNIT	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
93	13	MACK CHU613	[redacted]		139366/139366	[redacted]

DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
29NOV12 DD			17:00 26FEB15	*	0.00	CASH	09MAR15

R.O. OPENED	READY	OPTIONS:	DLR:
26FEB15	09MAR15		[redacted]

LINE OPCODE TECH TYPE HOURS		LIST	NET	TOTAL
A COMPLAINT OF PTO NOT ENGAGING				
340 COMPLAINT OF PTO NOT ENGAGING				
2434 CSR			448.40	448.40
1 25154864	DRAIN COCK	19.54	15.51	15.51
1 21477948	WIRING HARNESS	205.21	162.94	162.94
6 25156578	CLAMP	3.84	3.05	18.30
6 25164660	CLAMP	1.29	1.02	6.12

PARTS: 202.87 LABOR: 448.40 OTHER: 0.00 TOTAL LINE A: 651.27

139366 CHECKED THE TRANSMISSION AIR LINES TO THE PTO AND NO LEAKS OR FAULTS ARE FOUND WITH THE AIR LINES. THERE IS A LEAK ON THE MAIN SUPPLY TANK FOR THE TRANSMISSION. THE DRAIN VALVE IS LEAKING AND NOT SEALING UP CORRECTLY. DRAINED THE AIR SYSTEM AND REPLACED THE VALVE. STARTED THE TRUCK UP AND TESTED THE PTO OPERATION. PTO DOES NOT ENGAGE AT ALL BUT THE SWITCH AND LIGHT ILLUMINATE FOR POWER. CHECKED THE WIRING HARNESS CONNECTORS ON THE PTO AND MAIN TRANSMISSION. NO ISSUES ARE FOUND WITH THE CONNECTORS. CHECKED THE WIRING OVER AND FOUND BOTH THE WIRES TO THE PTO CONNECTOR HAVE BARE WIRES SHOWING AND ARE PINCHED. CUT THE BAD SECTIONS OUT OF THE WIRES AND SPLICED THEM BACK TOGETHER WITH BUTT CONNECTORS. USED SHRINK TUBES TO PROTECT THE CONNECTIONS. RECONNECTED THE HARNESS CONNECTOR TO THE PTO AND MAIN TRANSMISSION. CONNECTED TECH TOOL TO THE TRUCK FOR ACTIVE TRANSMISSION FAULTS. THERE IS A FAULT ACTIVE PSID 20 FMI 5 FOR PTO 1 ENGAGEMENT ACTUATOR CURRENT BELOW NORMAL OR OPEN CIRCUIT. FAULT TRACED THAT FAULT CODE BY USING THE TRWO BREAK OUT BOXES FOR THE MAIN TRANSMISSION CONNECTOR AND PTO ACTUATOR. THE SPEC IS 300 TO 700 mV ON THE DIODE SETTING. THE TRANSMISSION BREAK OUT BOX SHOWED 1796 mV AND THE PTO ACTUATOR SHOWED 609 mV. DETERMINED THE CAUSE IS A FAULTY TRANSMISSION HARNESS. REMOVED THE OLD HARNESS AND INSTALLED THE NEW HARNESS. TIED THE HARNESS UP SECURELY AND CHECKED FOR ACTIVE FAULT CODES. THE FAULT CODE FOR THE PTO SOLENOID IS INACTIVE NOW. STARTED THE TRUCK UP TO BUILD UP AIR FOR THE TRANSMISSION. TESTED THE PTO OPERATION. PTO ENGAGES AND DISENGAGES CORRECTLY WITH NO FAULTS. CLEARED THE FAULTS FOR TRANSMISSION.

****

B** AMBER ENGINE LIGHT-ACTIVE FAULT

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RECEIVED BY: _____

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

CUSTOMER COPY 1

CUSTOMER #: [redacted]
UNIT# [redacted]
[redacted]
WAYNESBORO, MS [redacted]
HOME: [redacted] CONT: [redacted]
BUS: CELL:

[redacted]

INVOICE

PAGE 2

Bruckner's Since 1932 VOLVO MACK

BRUCKNER TRUCK SALES, INC.
HOBBS DIVISION

P.O. Box 1678
Hobbs, NM 88241
2121 W. County Road
(505) 392-7571
(800) 982-6225

Remit Payments to:
Corporate Billing LLC
Dept 959 P.O. Box 1000
Memphis, TN 38148-0959

SERVICE ADVISOR: 1306 CASSANDRA WILEY

UNIT	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
93	13	MACK CHU613	[redacted]		139366/139366	[redacted]

DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
29NOV12 DD			17:00 26FEB15	*	0.00	CASH	09MAR15

R.O. OPENED	READY	OPTIONS: DLR [redacted]
26FEB15	09MAR15	

LINE	OPCODE	TECH	TYPE	HOURS		LIST	NET	TOTAL
	280 REPAIR COMPUTER CONTROL SYSTEM							
		2434	CSR				259.60	259.60
	1 21634021 PRESSURE SENSOR					83.36	66.19	66.19
PARTS: 66.19 LABOR: 259.60 OTHER: 0.00 TOTAL LINE B:								325.79

139366 USED TECH TOOL FOR ACTIVE ENGINE FAULT (SPN 5443 FMI 13 AFTER TREATMENT 1 HYDROCARBON DOSING SYSTEM CALIBRATION VALUE OUT OF RANGE). TRACED THE FAULT CODE BY INSPECTING THE HYDROCARBON DOSING MODULE AND FUEL PRESSURE SENSOR FOR ANY FAULTS. NO FAULTS ARE FOUND WITH EITHER COMPONENTS. CHECKED TO SEE IF THE FUEL PRESSURE SENSOR IS READING ANY VALUE WITH THE KEY ON ENGINE OFF. THE VALUE IS SHOWING UNKNOWN. USED THE BREAK OUT BOX FOR THE SENSOR AND ENGINE HARNESS. CHECKED PIN 4 WITH THE KEY OFF ON, THE BREAK OUT BOX TO GROUND AND THE VALUE IS 0.1 OHMS (SPEC IS 0.0-10.0 OHMS). CHECKED PIN 1 TO GROUND WITH THE KEY ON AND THE VALUE IS 2.80 VOLTS (SPEC IS 4.75-5.25 VOLTS). THE PRESSURE SENSOR WILL NEED TO BE REPLACED. REMOVED AND INSTALLED THE NEW SENSOR. TURNED THE IGNITION ON AND FAULT CODE IS INACTIVE. CLEAR THE ENGINE FAULT CODE DATA. TEST DROVE TRUCK TO VERIFY COMPLAINT.

****

LINE	OPCODE	TECH	TYPE	HOURS		LIST	NET	TOTAL
C** ABS LIGHT-ABS FAULT-INSPECT AND ADVISE								
	800 GENERAL MISC REPAIR							
		2434	CSR				236.00	236.00
	2 BRKCLR CLNR					4.48	3.28	6.56
	1 EUCE10244 BRAKE KIT					42.99	33.70	33.70
	1 745*801538* SENSOR					102.21	61.22	61.22
	6 25164660 CLAMP					1.29	1.02	6.12
PARTS: 107.60 LABOR: 236.00 OTHER: 0.00 TOTAL LINE C:								343.60

139366 THE ACTIVE FAULT CODE IS FOR THE RIGHT REAR WHEEL SPEED SENSOR OUTPUT LOW AT DRIVE OFF. JACKED THE REAR AXLE UP AND REMOVED THE TIRES. ADJUSTED THE BRAKE ALL THE WAY OUT ON THE RIGHT SIDE AND REMOVED THE DRUM. REMOVED THE BRAKES AND INSPECTED THE TONER RING FOR ANY DAMAGE. TONER RING IS NOT DAMAGED BUT IS PLUGGED FROM DIRT AND GREASE. CLEANED THE TONER RING OUT GOOD WITH BRAKE CLEAN AND SHOP AIR. ALSO CLEANED EACH NOTCH OUT WITH A SCREWDRIVER.

****

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RECEIVED BY: _____

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

CUSTOMER COPY 1

CUSTOMER #: [redacted]
UNIT# [redacted]

[redacted]

WAYNESBORO, MS
HOME: [redacted] CONT: [redacted]
BUS: CELL:

[redacted]

INVOICE

PAGE 3

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HOBBS DIVISION

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Memphis, TN 38148-0959

SERVICE ADVISOR: 1306 CASSANDRA WILEY

UNIT	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
93	13	MACK CHU613	[redacted]		139366/139366	[redacted]

DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
29NOV12 DD			17:00 26FEB15	[redacted] *	0.00	CASH	09MAR15

R.O. OPENED	READY	OPTIONS: DLR [redacted]
26FEB15	09MAR15	

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL

BRUCKNER'S TRULY APPRECIATES YOUR BUSINESS!!
IF YOU ARE NOT 100% SATISFIED WITH YOUR RE-
PAIR OR THIS INVOICE PLEASE CONTACT DAMIEN
FINGER, GENERAL MGR OF THE HOBBS DEALERSHIP
AT 800-982-6225 TO DISCUSS YOUR CONCERNS
*****THANK YOU FROM THE BRUCKNER FAMILY*****
****

DISCLAIMER OF WARRANTIES
ANY WARRANTIES ON THE PRODUCTS SOLD HEREBY ARE THOSE MADE BY MANUFACTURER, IF ANY. THE SELLER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OR MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND BRUCKNER TRUCK SALES INC., NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF SAID PRODUCTS.
WE HEREBY CERTIFY THAT THESE GOODS WERE PRODUCED IN COMPLIANCE WITH ALL APPLICABLE REQUIREMENTS OF SECTIONS 6, 7 AND 12 OF THE FAIR LABOR STANDARDS ACT OF 1938, AS AMENDED AND OF REGULATIONS AND ORDERS OF THE ADMINISTRATOR OR WAGE AND HOUR DIVISION ISSUED UNDER SECTION 14 THEREOF.

RECEIVED BY: _____

DESCRIPTION	TOTALS
LABOR AMOUNT	944.00
PARTS AMOUNT	376.66
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	60.00
TOTAL CHARGES	1380.66
LESS INSURANCE	0.00
SALES TAX	94.06
PLEASE PAY THIS AMOUNT	1474.72

CUSTOMER COPY 1

CUSTOMER #: [redacted]
UNIT# [redacted]
[redacted]
WAYNESBORO, MS [redacted]
HOME: [redacted] CONT: [redacted]
BUS: CELL:

[redacted]

INVOICE

PAGE 1

Bruckner's Since 1932 VOLVO MACK

BRUCKNER TRUCK SALES, INC.
HOBBS DIVISION

P.O. Box 1678
Hobbs, NM 88241
2121 W. County Road
(505) 392-7571
(800) 982-6225

Remit Payments to:
Corporate Billing LLC
Dept 959 P.O. Box 1000
Memphis, TN 38148-0959

SERVICE ADVISOR: 1306 CASSANDRA WILEY

UNIT	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
93	13	MACK CHU613	[redacted]		139366/139366	[redacted]

DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
29NOV12 DD			17:00 26FEB15	*	0.00	CASH	09MAR15

R.O. OPENED	READY	OPTIONS: DLR [redacted]
26FEB15	09MAR15	

LINE	OPCODE	TECH	TYPE	HOURS		LIST	NET	TOTAL
A	COMPLAINT OF PTO NOT ENGAGING							
	340	COMPLAINT OF PTO NOT ENGAGING						
		2434	CSR				448.40	448.40
			1 25154864		DRAIN COCK	19.54	15.51	15.51
			1 21477948		WIRING HARNESS	205.21	162.94	162.94
			6 25156578		CLAMP	3.84	3.05	18.30
			6 25164660		CLAMP	1.29	1.02	6.12

PARTS: 202.87 LABOR: 448.40 OTHER: 0.00 TOTAL LINE A: 651.27

139366 CHECKED THE TRANSMISSION AIR LINES TO THE PTO AND NO LEAKS OR FAULTS ARE FOUND WITH THE AIR LINES. THERE IS A LEAK ON THE MAIN SUPPLY TANK FOR THE TRANSMISSION. THE DRAIN VALVE IS LEAKING AND NOT SEALING UP CORRECTLY. DRAINED THE AIR SYSTEM AND REPLACED THE VALVE. STARTED THE TRUCK UP AND TESTED THE PTO OPERATION. PTO DOES NOT ENGAGE AT ALL BUT THE SWITCH AND LIGHT ILLUMINATE FOR POWER. CHECKED THE WIRING HARNESS CONNECTORS ON THE PTO AND MAIN TRANSMISSION. NO ISSUES ARE FOUND WITH THE CONNECTORS. CHECKED THE WIRING OVER AND FOUND BOTH THE WIRES TO THE PTO CONNECTOR HAVE BARE WIRES SHOWING AND ARE PINCHED. CUT THE BAD SECTIONS OUT OF THE WIRES AND SPLICED THEM BACK TOGETHER WITH BUTT CONNECTORS. USED SHRINK TUBES TO PROTECT THE CONNECTIONS. RECONNECTED THE HARNESS CONNECTOR TO THE PTO AND MAIN TRANSMISSION. CONNECTED TECH TOOL TO THE TRUCK FOR ACTIVE TRANSMISSION FAULTS. THERE IS A FAULT ACTIVE PSID 20 FMI 5 FOR PTO 1 ENGAGEMENT ACTUATOR CURRENT BELOW NORMAL OR OPEN CIRCUIT. FAULT TRACED THAT FAULT CODE BY USING THE TRWO BREAK OUT BOXES FOR THE MAIN TRANSMISSION CONNECTOR AND PTO ACTUATOR. THE SPEC IS 300 TO 700 mV ON THE DIODE SETTING. THE TRANSMISSION BREAK OUT BOX SHOWED 1796 mV AND THE PTO ACTUATOR SHOWED 609 mV. DETERMINED THE CAUSE IS A FAULTY TRANSMISSION HARNESS. REMOVED THE OLD HARNESS AND INSTALLED THE NEW HARNESS. TIED THE HARNESS UP SECURELY AND CHECKED FOR ACTIVE FAULT CODES. THE FAULT CODE FOR THE PTO SOLENOID IS INACTIVE NOW. STARTED THE TRUCK UP TO BUILD UP AIR FOR THE TRANSMISSION. TESTED THE PTO OPERATION. PTO ENGAGES AND DISENGAGES CORRECTLY WITH NO FAULTS. CLEARED THE FAULTS FOR TRANSMISSION.

****

B** AMBER ENGINE LIGHT-ACTIVE FAULT

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WE HEREBY CERTIFY THAT THESE GOODS WERE PRODUCED IN COMPLIANCE WITH ALL APPLICABLE REQUIREMENTS OF SECTIONS 6, 7 AND 12 OF THE FAIR LABOR STANDARDS ACT OF 1938, AS AMENDED AND OF REGULATIONS AND ORDERS OF THE ADMINISTRATOR OR WAGE AND HOUR DIVISION ISSUED UNDER SECTION 14 THEREOF.

RECEIVED BY: _____

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

CUSTOMER COPY 2

CUSTOMER #: [redacted]
UNIT# [redacted]
[redacted]
WAYNESBORO, MS
HOME: [redacted] CONT: [redacted]
BUS: CELL:

[redacted]

INVOICE

PAGE 2

Bruckner's Since 1932 VOLVO MACK

BRUCKNER TRUCK SALES, INC.
HOBBS DIVISION

P.O. Box 1678
Hobbs, NM 88241
2121 W. County Road
(505) 392-7571
(800) 982-6225

Remit Payments to:
Corporate Billing LLC
Dept 959 P.O. Box 1000
Memphis, TN 38148-0959

SERVICE ADVISOR: 1306 CASSANDRA WILEY

UNIT	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
93	13	MACK CHU613	[redacted]		139366/139366	[redacted]

DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
29NOV12 DD			17:00 26FEB15	[redacted] *	0.00	CASH	09MAR15

R.O. OPENED	READY	OPTIONS: DLR [redacted]
26FEB15	09MAR15	

LINE	OPCODE	TECH	TYPE	HOURS		LIST	NET	TOTAL
	280	REPAIR COMPUTER CONTROL SYSTEM						
		2434	CSR				259.60	259.60
	1	21634021	PRESSURE SENSOR			83.36	66.19	66.19

PARTS: 66.19 LABOR: 259.60 OTHER: 0.00 TOTAL LINE B: 325.79

139366 USED TECH TOOL FOR ACTIVE ENGINE FAULT (SPN 5443 FMI 13 AFTER TREATMENT 1 HYDROCARBON DOSING SYSTEM CALIBRATION VALUE OUT OF RANGE). TRACED THE FAULT CODE BY INSPECTING THE HYDROCARBON DOSING MODULE AND FUEL PRESSURE SENSOR FOR ANY FAULTS. NO FAULTS ARE FOUND WITH EITHER COMPONENTS. CHECKED TO SEE IF THE FUEL PRESSURE SENSOR IS READING ANY VALUE WITH THE KEY ON ENGINE OFF. THE VALUE IS SHOWING UNKNOWN. USED THE BREAK OUT BOX FOR THE SENSOR AND ENGINE HARNESS. CHECKED PIN 4 WITH THE KEY OFF ON, THE BREAK OUT BOX TO GROUND AND THE VALUE IS 0.1 OHMS (SPEC IS 0.0-10.0 OHMS). CHECKED PIN 1 TO GROUND WITH THE KEY ON AND THE VALUE IS 2.80 VOLTS (SPEC IS 4.75-5.25 VOLTS). THE PRESSURE SENSOR WILL NEED TO BE REPLACED. REMOVED AND INSTALLED THE NEW SENSOR. TURNED THE IGNITION ON AND FAULT CODE IS INACTIVE. CLEAR THE ENGINE FAULT CODE DATA. TEST DROVE TRUCK TO VERIFY COMPLAINT.

****

C** ABS LIGHT-ABS FAULT-INSPECT AND ADVISE

LINE	OPCODE	TECH	TYPE	HOURS		LIST	NET	TOTAL
	800	GENERAL MISC REPAIR						
		2434	CSR				236.00	236.00
	2	BRKCLR	CLNR			4.48	3.28	6.56
	1	EUCE10244	BRAKE KIT			42.99	33.70	33.70
	1	745*801538*	SENSOR			102.21	61.22	61.22
	6	25164660	CLAMP			1.29	1.02	6.12

PARTS: 107.60 LABOR: 236.00 OTHER: 0.00 TOTAL LINE C: 343.60

139366 THE ACTIVE FAULT CODE IS FOR THE RIGHT REAR WHEEL SPEED SENSOR OUTPUT LOW AT DRIVE OFF. JACKED THE REAR AXLE UP AND REMOVED THE TIRES. ADJUSTED THE BRAKE ALL THE WAY OUT ON THE RIGHT SIDE AND REMOVED THE DRUM. REMOVED THE BRAKES AND INSPECTED THE TONER RING FOR ANY DAMAGE. TONER RING IS NOT DAMAGED BUT IS PLUGGED FROM DIRT AND GREASE. CLEANED THE TONER RING OUT GOOD WITH BRAKE CLEAN AND SHOP AIR. ALSO CLEANED EACH NOTCH OUT WITH A SCREWDRIVER.

****

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RECEIVED BY: _____

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

CUSTOMER COPY 2

CUSTOMER #
UNIT#
WAYNESBORO, MS
HOME
BUS:
CONT:
CELL:

[redacted]

INVOICE

PAGE 3

BRUCKNER TRUCK SALES, INC.
HOBBS DIVISION

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Dept 959 P.O. Box 1000
Memphis, TN 38148-0959

SERVICE ADVISOR: 1306 CASSANDRA WILEY

UNIT	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
93	13	MACK CHU613	[redacted]		139366/139366	[redacted]

DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
29NOV12 DD			17:00 26FEB15	*	0.00	CASH	09MAR15

R.O. OPENED	READY	OPTIONS: DLR: [redacted]
26FEB15	09MAR15	

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL

BRUCKNER'S TRULY APPRECIATES YOUR BUSINESS!!
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FINGER, GENERAL MGR OF THE HOBBS DEALERSHIP
AT 800-982-6225 TO DISCUSS YOUR CONCERNS
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RECEIVED BY: _____

DESCRIPTION	TOTALS
LABOR AMOUNT	944.00
PARTS AMOUNT	376.66
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	60.00
TOTAL CHARGES	1380.66
LESS INSURANCE	0.00
SALES TAX	94.06
PLEASE PAY THIS AMOUNT	1474.72

CUSTOMER COPY 2

UNIT# [redacted]
CUSTOMER #: [redacted]
[redacted]
WAYNESBORO, MS [redacted]

[redacted]

WORKORDER
REPRINT
PAGE 1

BRUCKNER TRUCK SALES, INC.
HOBBS DIVISION
P.O. Box 1678
Hobbs, NM 88241
2121 W. County Road
(505) 392-7571 · (800) 982-6225

HOME: [redacted] CONT: [redacted]
BUS: CELL:

SERVICE ADVISOR: 1306 WILEY,CASSANDRA

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
93	13	MACK CHU613	[redacted]		139366/139366	[redacted]

DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
29NOV12 DD			17:00 26FEB15		0.00	CASH	

R.O. OPENED	READY	OPTIONS: DLR: [redacted]
26FEB2015 09:55		

LINE	OP CODE	TECH...	TYPE	DESCRIPTIONS/INSTRUCTIONS
# A	340	2434	CSR	COMPLAINT OF PTO NOT ENGAGING
# B	*280		CSR	AMBER ENGINE LIGHT-ACTIVE FAULT
# C	*800		CSR	ABS LIGHT-ABS FAULT-INSPECT AND ADVISE

ALL TICKETS MUST BE
SIGNED. DO NOT LET THIS
VEHICLE LEAVE WITHOUT A
SIGNATURE!!!

EXCLUSION OF WARRANTIES

Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased; and that in no event shall dealer be liable for incidental or consequential damages or commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties excluded by dealer, include, but are not limited to any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort.

AUTHORIZATION FOR REPAIRS

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. The dealership is not responsible for damages from freezing due to lack of antifreeze.

PRELIMINARY ESTIMATE $ 269.72

AUTHORIZED BY X

		DATE	TIME	BY
REVISED ESTIMATE (1)	236	04MAR	12:22	1306
REVISED ESTIMATE (2)				
REVISED ESTIMATE (3)				

I HEREBY ACKNOWLEDGE THAT I WAS NOTIFIED & GAVE ORAL APPROVAL [redacted]

CUSTOMER SIGNATURE COPY

UNIT# [redacted]
CUSTOMER #: [redacted]
[redacted]
WAYNESBORO MS [redacted]

[redacted]

WORKORDER

PAGE 1

Bruckner's Since 1932 VOLVO MACK

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HOBBS DIVISION
P.O. Box 1678
Hobbs, NM 88241
2121 W. County Road
(505) 392-7571 · (800) 982-6225

HOME: [redacted] CONT: [redacted]
BUS: CELL:

SERVICE ADVISOR: 1306 WILEY, CASSANDRA

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
93	13	MACK CHU613	[redacted]		139366/	[redacted]

DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
29NOV12 DD			17:00 26FEB15		0.00	CASH	

R.O. OPENED	READY	OPTIONS: DLR [redacted]
26FEB2015 09:55		

LINE	OP CODE	TECH...	TYPE	DESCRIPTIONS/INSTRUCTIONS
# A	340		CSR	COMPLAINT OF PTO NOT ENGAGING |CC:

ALL TICKETS MUST BE SIGNED. DO NOT LET THIS VEHICLE LEAVE WITHOUT A SIGNATURE!!!

2 RO'S

EXCLUSION OF WARRANTIES

Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased; and that in no event shall dealer be liable for incidental or consequential damages or commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties excluded by dealer, include, but are not limited to any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort.

AUTHORIZATION FOR REPAIRS

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. The dealership is not responsible for damages from freezing due to lack of antifreeze.

PRELIMINARY ESTIMATE $ _____

AUTHORIZED BY X

	DATE	TIME	BY
REVISED ESTIMATE (1)			
REVISED ESTIMATE (2)			
REVISED ESTIMATE (3)			

I HEREBY ACKNOWLEDGE THAT I WAS NOTIFIED & GAVE ORAL APPROVAL OF THE ABOVE REVISED ESTIMATES:

X _____
CUSTOMER SIGNATURE

CUSTOMER SIGNATURE COPY

REPAIR ORDER INFORMATION

Bruckner's Since 1932

AMARILLO • LUBBOCK • FORT WORTH • OKLAHOMA CITY • DALLAS
TULSA • DALLAS I-20 • DENVER • HOBBS • COLORADO SPRINGS • WICHITA FALLS • ODESSA
FARMINGTON • SAN ANGELO • TYE • ALBUQUERQUE • HAYS • SHREVEPORT • MONROE

REPAIR ORDER NO. [redacted]

WRITTEN BY:	TRUCK MODEL
UNIT NO. [redacted]	SERIAL NO. [redacted]
CUSTOMER ACCOUNT NO.	MILEAGE 134300 - 6436
NAME [redacted]	ESTIMATE
ADDRESS	MEMO
CITY	DATE DROPPED OFF
PHONE	YARD LOCATION
P.O. NO.	CONTACT PERSON
DELIVERY DATE	CONTACT PHONE

1	CONDITION	
	TYPE	D10 not engaging
2	CONDITION	
	TYPE	
3	CONDITION	
	TYPE	
4	CONDITION	
	TYPE	
5	CONDITION	
	TYPE	[redacted]
6	CONDITION	
	TYPE	
7	CONDITION	
	TYPE	
8	CONDITION	
	TYPE	
9	CONDITION	
	TYPE	
10	CONDITION	
	TYPE	

It is understood that this company assumes no responsibility for loss or damage by theft or fire to vehicles placed with them for storage, sale, repair or while road testing. Payable in Amarillo, Potter County, Texas **.83% PER MONTH SERVICE CHARGEON PAST DUE ACCOUNTS, APR 10%.**

I hereby authorize the above repair work to be done along with necessary materials. You and your employees may operate above vehicle for purposes of testing, inspection or delivery at my risk. An express mechanic's lien is acknowledged on above vehicle to secure the amount of repairs thereto.

DISCLAIMER OF WAARANTIES Any warranties on the products sold hereby are made by the manufacturer. The Seller, Bruckner Truck Sales, Inc., hereby expressly disclaims all warranties, either express or implied, including any implied warranty or merchantablility or fitness for a particular purpose, and Bruckner Truck Sales, Inc. neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products.

SIGNED_____

PRINT_____

Home | Claim | Vehicle | Campaign | Crediting | Switch company | Help | Logout

View coverage

Search

[redacted]

Search result

Vehicle information

Chassis Id	[redacted]	**Delivering importer**	7554	**Vehicle operation**	0	**Vehicle operation desc.**	**Mileage (km)** 209761
Registration number		**Delivering date**	11/29/12	**Marketing type**	CHU613	**Unit no.**	**Operating hours** 0
VIN		**Country of operation**	USA	**Using Customer**	[redacted]		**Delivery mileage** 0

Coverage code	Description	Attachment	Start date	End date
AC550	HVAC: 60 months/500,000 miles - EXT COVERAGE CLAIM JOB	HVAC	7/30/13	11/29/17
D0001	Truck, 12 Months/100,000 miles - VEHICLE WARRANTY CLAIM JOB		11/29/12	11/29/13
D0002	AC Sealed, 12 Months/Unlimited Mileage - VEHICLE WARRANTY CLAIM JOB		11/29/12	11/29/13
D0003	Truck, 30 days, Standard Warranty - VEHICLE WARRANTY CLAIM JOB	30 DAY ITEMS	11/29/12	12/29/12
D0004	Alignment, 3 months/25,000 miles - VEHICLE WARRANTY CLAIM JOB	Alignment - Mack	11/29/12	2/28/13
FD550	Fan Drive (READ ATTACHMENT): 60 months/500,000 miles - PURCHASED COVERAGE	XFan Drive	9/30/13	11/29/17
G550	Bronze / Gold: 60 months/500,000 miles - EXT COVERAGE	Bronze-Gold	1/30/14	11/29/17
KA550	Sensors/EA Harness 60 mo/500,000 mi - EXT COVERAGE CLAIM JOB	2010 EAHarnessSensors	5/30/14	11/29/17
TOW1	Towing on warrantable chassis failures 3 months/5,000 miles - BREAKDOWN CLAIM JOB		11/29/12	2/28/13
TOW2	TOWING on warrantable engine failures 24 months/250,000 miles - BREAKDOWN CLAIM JOB		11/29/12	11/29/14
TOW4	TOWING on warrantable transmission failures: 24 months/250,000 miles - BREAKDOWN CLAIM JOB		11/29/12	11/29/14
U030	Frame & Crossmembers, 72 Months/750,000 Miles - VEHICLE WARRANTY CLAIM JOB	XFRAME	11/29/12	11/29/18
U04	US-CAN Standard Engine Warranty: 24 Months/250,000 Miles - VEHICLE WARRANTY CLAIM JOB	Standard Engine	11/29/12	11/29/14
U05	Major Engine Components (REFER ATTACHMENT) 25-60 months up to 500,000 miles - VEHICLE WARRANTY CLAIM JOB	MAJOR ENGINE COMPONENTS LIST	11/29/12	11/29/17
U050	Driveline: Bearings, Hangers and Drive Shafts 36 Months/350,000 Miles - VEHICLE WARRANTY CLAIM JOB		11/29/12	11/29/15
U053	Front Non-Drive Steering Axle: Axle Beam, Stg Knuckle & Tie Rod, 36 Months/300,000 Miles - VEHICLE WARRANTY CLAIM JOB		11/29/12	11/29/15
U0550	Rear Axle: Differential Carrier Assembly 60 Months/500,000 Miles - VEHICLE WARRANTY CLAIM JOB		11/29/12	11/29/17
U0551	Rear Axle: Differential Carrier Assembly 36 Months/350,000 Miles - VEHICLE WARRANTY CLAIM JOB		11/29/12	11/29/15
U0560	Rear Axle Housing 60 Months/500,000 Miles - VEHICLE WARRANTY CLAIM JOB		11/29/12	11/29/17
U0561	Rear Axle Housing 36 Months/350,000 Miles - VEHICLE WARRANTY CLAIM JOB		11/29/12	11/29/15
U065	Auto/Manual Transmission (AMT), 60 Months/750,000 Miles - VEHICLE WARRANTY CLAIM JOB	Transmission STANDARD	11/29/12	11/29/17
U0650	AMT Clutch, 36 Months/300,000 Miles - VEHICLE WARRANTY CLAIM JOB		11/29/12	11/29/15
U071	Cab Structure, 60 Months/500,000 Miles - VEHICLE WARRANTY CLAIM JOB	Cab Structure	11/29/12	11/29/17
U092	Cab Corrosion, 60 Months/500,000 Miles - VEHICLE WARRANTY CLAIM JOB	CAB CORROSION	11/29/12	11/29/17
U10	Engine Emission: 60 Months/100,000 Miles/3,250 Hours - VEHICLE WARRANTY CLAIM JOB	2010 Emission Certificate_042011	11/29/12	11/29/17

VIN: [redacted]
Chassis ID:
Model: CHU
Reg. Number:

Work Order Number: [redacted]
Printed: 2/28/2015 8:56 AM

2. View DTC information (Step 2 of 3)

Refresh | OBD | Clear... | Filter

DTC List (6 Items)

Product time: 2/27/15 3:04 PM Engine hours: 6437.26 Readout time: 2/27/15 4:51 PM

Control Unit	DTC	Status	Count	First occurrence	Last occurrence
Brake ECU (MID 136)	SID 4: Wheel sensor ABS axle right 2, FMI 14: Special instructions	Active	2	-	-
Engine Control Module (SA 0)	SPN 7231 SAE J1939 Data Link 2, FMI 9: Abnormal update rate	Inactive	1	-	-
Engine Control Module (SA 0)	SPN 3695: Aftertreatment DPF Switch, FMI 9: Abnormal update rate	Inactive	1	-	-
Engine Control Module (SA 0)	SPN 5443: Aftertreatment 1 Hydrocarbon Dosing System, FMI 13: Calibration value out of range	Active	1	-	-
Transmission ECU (MID 130)	PSID 204: Data Link, MID136, FMI 8: Abnormal frequency, pulse width, or period	Inactive	2	2/24/15 10:05 PM	2/25/15 7:14 AM
Transmission ECU (MID 130)	PSID 20: PTO #1 engagement actuator (VAP1), FMI 5: Current below normal or open circuit	Active	1	2/24/15 5:12 AM	2/24/15 5:12 AM

SAE J1939 Data Link 2

2. View DTC information | < Back | Continue >

BRUCKNER TRUCK SALES, INC.
HOBBS DIVISION

P.O. Box 1678
Hobbs, NM 88241
2121 W. County Road
(505) 392-7571
(800) 982-6225

09:41

Remit Payments to:
Corporate Billing LLC
Dept 959 P.O. Box 1000
Memphis, TN 38148-0959

[redacted]

DISCLAIMER OF WARRANTIES

Any warranties on the products sold hereby are made by the manufacturer. The Seller, Bruckner Truck Sales, Inc., hereby expressly disclaims all warranties, either express or implied, including any implied warranty or merchantability or fitness for a particular purpose, and Bruckner Truck Sales, Inc. neither assumes nor authorizes any other person to assume for it any liability on connection with the sale of said products.
The Buyer agrees to make payment of all obligations set forth herein at 2121 W. County Rd, Hobbs, Lea County, New Mexico.
There will be a service charge of .833%/ month on past due accounts.

RETURN POLICY

1. NO RETURNS WITHOUT PURCHASE INVOICE
2. 15% RESTOCKING CHARGE ON SPECIAL ORDER RETURNS
3. NO RETURNS ON ELECTRICAL PARTS
4. NO CREDIT ON CORES HELD OVER 60 DAYS

DATE ENTERED	YOUR ORDER NO.	DATE SHIPPED	INVOICE DATE	INVOICE NUMBER
28 FEB 15		28 FEB 15		[redacted]

QUOTE

SOLD TO

ACCOUNT NO. [redacted]

[redacted]

WAYNESBORO, MS

SHIP TO

SHIP VIA	SLSM.	B/L NO.	TERMS	F.O.B. POINT
RO [redacted]			MCFF	HOBBS,NM

QUANTITY ORD.	QUANTITY SHIP	QUANTITY B.O.	PART NO.	DESCRIPTION	LIST	NET	AMOUNT
1	1		21477948	WIRING HAR	205.21	162.94	162.94
			**** I N V O I C E	Q U O T E -	DO NOT	PAY ****	

***** NO CREDIT ON OPEN KITS ******

CUSTOMER'S SIGNATURE
X

PARTS	162.94
SUBLET	
FREIGHT	0.00
SALES TAX / FEES	11.10
TOTAL	$174.04

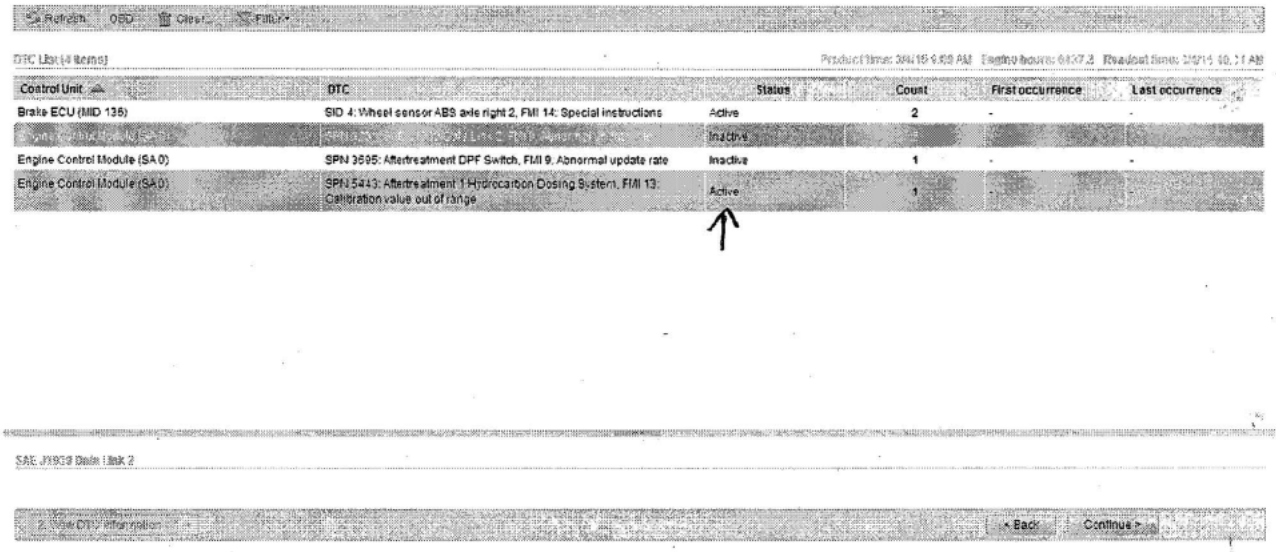
x1pi1.100_1

CUSTOMER COPY

VIN: [redacted]
Chassis ID:
Model: CHU
Reg. Number:

Work Order Number: [redacted]
Printed: 3/4/2015 10:32 AM

2. View DTC information (Step 2 of 3)



CUSTOMER #: [redacted]
UNIT# [redacted]

[redacted]

WAYNESBORO, MS
HOME: [redacted] CONT: [redacted]
BUS: CELL:

INVOICE

PAGE 1

BRUCKNER TRUCK SALES, INC.
HOBBS DIVISION

P.O. Box 1678
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2121 W. County Road
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Remit Payments to:
Corporate Billing LLC
Dept 959 P.O. Box 1000
Memphis, TN 38148-0959

SERVICE ADVISOR: 1306 CASSANDRA WILEY

UNIT	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
93	13	MACK CHU613	[redacted]		139366/139366	[redacted]

DEL DATE	PROD. DATE	WARR. EXP	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
29NOV12 DD			17:00 26FEB15	*	0.00	CASH	09MAR15

R.O. OPENED	READY	OPTIONS: DLR [redacted]
26FEB15	09MAR15	

LINE	OPCODE	TECH	TYPE	HOURS		LIST	NET	TOTAL
A	COMPLAINT OF PTO NOT ENGAGING							
	340	COMPLAINT OF PTO NOT ENGAGING						
		2434	CSR				448.40	448.40
	1	25154864	DRAIN COCK			19.54	15.51	15.51
	1	21477948	WIRING HARNESS			205.21	162.94	162.94
	6	25156578	CLAMP			3.84	3.05	18.30
	6	25164660	CLAMP			1.29	1.02	6.12

PARTS: 202.87 LABOR: 448.40 OTHER: 0.00 TOTAL LINE A: 651.27

139366 CHECKED THE TRANSMISSION AIR LINES TO THE PTO AND NO LEAKS OR FAULTS ARE FOUND WITH THE AIR LINES. THERE IS A LEAK ON THE MAIN SUPPLY TANK FOR THE TRANSMISSION. THE DRAIN VALVE IS LEAKING AND NOT SEALING UP CORRECTLY. DRAINED THE AIR SYSTEM AND REPLACED THE VALVE. STARTED THE TRUCK UP AND TESTED THE PTO OPERATION. PTO DOES NOT ENGAGE AT ALL BUT THE SWITCH AND LIGHT ILLUMINATE FOR POWER. CHECKED THE WIRING HARNESS CONNECTORS ON THE PTO AND MAIN TRANSMISSION. NO ISSUES ARE FOUND WITH THE CONNECTORS. CHECKED THE WIRING OVER AND FOUND BOTH THE WIRES TO THE PTO CONNECTOR HAVE BARE WIRES SHOWING AND ARE PINCHED. CUT THE BAD SECTIONS OUT OF THE WIRES AND SPLICED THEM BACK TOGETHER WITH BUTT CONNECTORS. USED SHRINK TUBES TO PROTECT THE CONNECTIONS. RECONNECTED THE HARNESS CONNECTOR TO THE PTO AND MAIN TRANSMISSION. CONNECTED TECH TOOL TO THE TRUCK FOR ACTIVE TRANSMISSION FAULTS. THERE IS A FAULT ACTIVE PSID 20 FMI 5 FOR PTO 1 ENGAGEMENT ACTUATOR CURRENT BELOW NORMAL OR OPEN CIRCUIT. FAULT TRACED THAT FAULT CODE BY USING THE TRWO BREAK OUT BOXES FOR THE MAIN TRANSMISSION CONNECTOR AND PTO ACTUATOR. THE SPEC IS 300 TO 700 mV ON THE DIODE SETTING. THE TRANSMISSION BREAK OUT BOX SHOWED 1796 mV AND THE PTO ACTUATOR SHOWED 609 mV. DETERMINED THE CAUSE IS A FAULTY TRANSMISSION HARNESS. REMOVED THE OLD HARNESS AND INSTALLED THE NEW HARNESS. TIED THE HARNESS UP SECURELY AND CHECKED FOR ACTIVE FAULT CODES. THE FAULT CODE FOR THE PTO SOLENOID IS INACTIVE NOW. STARTED THE TRUCK UP TO BUILD UP AIR FOR THE TRANSMISSION. TESTED THE PTO OPERATION. PTO ENGAGES AND DISENGAGES CORRECTLY WITH NO FAULTS. CLEARED THE FAULTS FOR TRANSMISSION.

****

B** AMBER ENGINE LIGHT-ACTIVE FAULT

DISCLAIMER OF WARRANTIES
ANY WARRANTIES ON THE PRODUCTS SOLD HEREBY ARE THOSE MADE BY MANUFACTURER, IF ANY. THE SELLER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OR MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND BRUCKNER TRUCK SALES INC., NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF SAID PRODUCTS.
WE HEREBY CERTIFY THAT THESE GOODS WERE PRODUCED IN COMPLIANCE WITH ALL APPLICABLE REQUIREMENTS OF SECTIONS 6, 7 AND 12 OF THE FAIR LABOR STANDARDS ACT OF 1938, AS AMENDED AND OF REGULATIONS AND ORDERS OF THE ADMINISTRATOR OR WAGE AND HOUR DIVISION ISSUED UNDER SECTION 14 THEREOF.

RECEIVED BY: _____

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

CUSTOMER COPY 1

CUSTOMER #: [redacted]
UNIT# [redacted]
[redacted]
WAYNESBORO, MS
HOME: [redacted] CONT: [redacted]
BUS: CELL:

[redacted]

INVOICE

PAGE 2

Bruckner's Since 1932 VOLVO MACK

BRUCKNER TRUCK SALES, INC.
HOBBS DIVISION

P.O. Box 1678
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2121 W. County Road
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(800) 982-6225

Remit Payments to:
Corporate Billing LLC
Dept 959 P.O. Box 1000
Memphis, TN 38148-0959

SERVICE ADVISOR: 1306 CASSANDRA WILEY

UNIT	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
93	13	MACK CHU613	[redacted]		139366/139366	[redacted]

DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
29NOV12 DD			17:00 26FEB15	*	0.00	CASH	09MAR15

R.O. OPENED	READY	OPTIONS:	DLR:
26FEB15	09MAR15		[redacted]

LINE	OPCODE	TECH	TYPE	HOURS		LIST	NET	TOTAL
	280	REPAIR COMPUTER CONTROL SYSTEM						
		2434	CSR				259.60	259.60
	1	21634021	PRESSURE SENSOR			83.36	66.19	66.19

PARTS: 66.19 LABOR: 259.60 OTHER: 0.00 TOTAL LINE B: 325.79

139366 USED TECH TOOL FOR ACTIVE ENGINE FAULT (SPN 5443 FMI 13 AFTER TREATMENT 1 HYDROCARBON DOSING SYSTEM CALIBRATION VALUE OUT OF RANGE). TRACED THE FAULT CODE BY INSPECTING THE HYDROCARBON DOSING MODULE AND FUEL PRESSURE SENSOR FOR ANY FAULTS. NO FAULTS ARE FOUND WITH EITHER COMPONENTS. CHECKED TO SEE IF THE FUEL PRESSURE SENSOR IS READING ANY VALUE WITH THE KEY ON ENGINE OFF. THE VALUE IS SHOWING UNKNOWN. USED THE BREAK OUT BOX FOR THE SENSOR AND ENGINE HARNESS. CHECKED PIN 4 WITH THE KEY OFF ON, THE BREAK OUT BOX TO GROUND AND THE VALUE IS 0.1 OHMS (SPEC IS 0.0-10.0 OHMS). CHECKED PIN 1 TO GROUND WITH THE KEY ON AND THE VALUE IS 2.80 VOLTS (SPEC IS 4.75-5.25 VOLTS). THE PRESSURE SENSOR WILL NEED TO BE REPLACED. REMOVED AND INSTALLED THE NEW SENSOR. TURNED THE IGNITION ON AND FAULT CODE IS INACTIVE. CLEAR THE ENGINE FAULT CODE DATA. TEST DROVE TRUCK TO VERIFY COMPLAINT.

****

C** ABS LIGHT-ABS FAULT-INSPECT AND ADVISE

LINE	OPCODE	TECH	TYPE	HOURS		LIST	NET	TOTAL
	800	GENERAL MISC REPAIR						
		2434	CSR				236.00	236.00
	2	BRKCLR	CLNR			4.48	3.28	6.56
	1	EUCE10244	BRAKE KIT			42.99	33.70	33.70
	1	745*801538*	SENSOR			102.21	61.22	61.22
	6	25164660	CLAMP			1.29	1.02	6.12

PARTS: 107.60 LABOR: 236.00 OTHER: 0.00 TOTAL LINE C: 343.60

139366 THE ACTIVE FAULT CODE IS FOR THE RIGHT REAR WHEEL SPEED SENSOR OUTPUT LOW AT DRIVE OFF. JACKED THE REAR AXLE UP AND REMOVED THE TIRES. ADJUSTED THE BRAKE ALL THE WAY OUT ON THE RIGHT SIDE AND REMOVED THE DRUM. REMOVED THE BRAKES AND INSPECTED THE TONER RING FOR ANY DAMAGE. TONER RING IS NOT DAMAGED BUT IS PLUGGED FROM DIRT AND GREASE. CLEANED THE TONER RING OUT GOOD WITH BRAKE CLEAN AND SHOP AIR. ALSO CLEANED EACH NOTCH OUT WITH A SCREWDRIVER.

****

DISCLAIMER OF WARRANTIES
ANY WARRANTIES ON THE PRODUCTS SOLD HEREBY ARE THOSE MADE BY MANUFACTURER, IF ANY. THE SELLER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OR MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND BRUCKNER TRUCK SALES INC., NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF SAID PRODUCTS.
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RECEIVED BY: _____

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

CUSTOMER COPY 1

CUSTOMER #: [redacted]
UNIT# [redacted]
[redacted]
WAYNESBORO, MS
HOME: [redacted] CONT: [redacted]
BUS: CELL:

[redacted]

INVOICE

PAGE 3

Bruckner's Since 1932 VOLVO MACK

BRUCKNER TRUCK SALES, INC.
HOBBS DIVISION

P.O. Box 1678
Hobbs, NM 88241
2121 W. County Road
(505) 392-7571
(800) 982-6225

Remit Payments to:
Corporate Billing LLC
Dept 959 P.O. Box 1000
Memphis, TN 38148-0959

SERVICE ADVISOR: 1306 CASSANDRA WILEY

UNIT	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
93	13	MACK CHU613	[redacted]		139366/139366	[redacted]

DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
29NOV12 DD			17:00 26FEB15	*	0.00	CASH	09MAR15

R.O. OPENED	READY	OPTIONS:	DLR: [redacted]
26FEB15	09MAR15		

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL

BRUCKNER'S TRULY APPRECIATES YOUR BUSINESS!!
IF YOU ARE NOT 100% SATISFIED WITH YOUR RE-
PAIR OR THIS INVOICE PLEASE CONTACT DAMIEN
FINGER, GENERAL MGR OF THE HOBBS DEALERSHIP
AT 800-982-6225 TO DISCUSS YOUR CONCERNS
*****THANK YOU FROM THE BRUCKNER FAMILY*****
****

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RECEIVED BY: _____

DESCRIPTION	TOTALS
LABOR AMOUNT	944.00
PARTS AMOUNT	376.66
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	60.00
TOTAL CHARGES	1380.66
LESS INSURANCE	0.00
SALES TAX	94.06
PLEASE PAY THIS AMOUNT	1474.72

CUSTOMER COPY 1

CUSTOMER #: [redacted]
UNIT# [redacted]

[redacted]

WAYNESBORO, MS [redacted]
HOME: [redacted] CONT: [redacted]
BUS: CELL:

[redacted]

INVOICE

PAGE 1

Bruckner's Since 1932 VOLVO MACK

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93	13	MACK CHU613	[redacted]		139366/139366	[redacted]

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R.O. OPENED	READY	OPTIONS:	DLR:
26FEB15	09MAR15		[redacted]

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A COMPLAINT OF PTO NOT ENGAGING								
	340 COMPLAINT OF PTO NOT ENGAGING							
		2434	CSR				448.40	448.40
	1	25154864	DRAIN COCK			19.54	15.51	15.51
	1	21477948	WIRING HARNESS			205.21	162.94	162.94
	6	25156578	CLAMP			3.84	3.05	18.30
	6	25164660	CLAMP			1.29	1.02	6.12

PARTS: 202.87 LABOR: 448.40 OTHER: 0.00 TOTAL LINE A: 651.27

139366 CHECKED THE TRANSMISSION AIR LINES TO THE PTO AND NO LEAKS OR FAULTS ARE FOUND WITH THE AIR LINES. THERE IS A LEAK ON THE MAIN SUPPLY TANK FOR THE TRANSMISSION. THE DRAIN VALVE IS LEAKING AND NOT SEALING UP CORRECTLY. DRAINED THE AIR SYSTEM AND REPLACED THE VALVE. STARTED THE TRUCK UP AND TESTED THE PTO OPERATION. PTO DOES NOT ENGAGE AT ALL BUT THE SWITCH AND LIGHT ILLUMINATE FOR POWER. CHECKED THE WIRING HARNESS CONNECTORS ON THE PTO AND MAIN TRANSMISSION. NO ISSUES ARE FOUND WITH THE CONNECTORS. CHECKED THE WIRING OVER AND FOUND BOTH THE WIRES TO THE PTO CONNECTOR HAVE BARE WIRES SHOWING AND ARE PINCHED. CUT THE BAD SECTIONS OUT OF THE WIRES AND SPLICED THEM BACK TOGETHER WITH BUTT CONNECTORS. USED SHRINK TUBES TO PROTECT THE CONNECTIONS. RECONNECTED THE HARNESS CONNECTOR TO THE PTO AND MAIN TRANSMISSION. CONNECTED TECH TOOL TO THE TRUCK FOR ACTIVE TRANSMISSION FAULTS. THERE IS A FAULT ACTIVE PSID 20 FMI 5 FOR PTO 1 ENGAGEMENT ACTUATOR CURRENT BELOW NORMAL OR OPEN CIRCUIT. FAULT TRACED THAT FAULT CODE BY USING THE TRWO BREAK OUT BOXES FOR THE MAIN TRANSMISSION CONNECTOR AND PTO ACTUATOR. THE SPEC IS 300 TO 700 mV ON THE DIODE SETTING. THE TRANSMISSION BREAK OUT BOX SHOWED 1796 mV AND THE PTO ACTUATOR SHOWED 609 mV. DETERMINED THE CAUSE IS A FAULTY TRANSMISSION HARNESS. REMOVED THE OLD HARNESS AND INSTALLED THE NEW HARNESS. TIED THE HARNESS UP SECURELY AND CHECKED FOR ACTIVE FAULT CODES. THE FAULT CODE FOR THE PTO SOLENOID IS INACTIVE NOW. STARTED THE TRUCK UP TO BUILD UP AIR FOR THE TRANSMISSION. TESTED THE PTO OPERATION. PTO ENGAGES AND DISENGAGES CORRECTLY WITH NO FAULTS. CLEARED THE FAULTS FOR TRANSMISSION.

****

B** AMBER ENGINE LIGHT-ACTIVE FAULT

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RECEIVED BY: _____

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

CUSTOMER COPY 2

CUSTOMER #: [redacted]
UNIT# [redacted]
[redacted]
WAYNESBORO, MS
HOME: [redacted] CONT: [redacted]
BUS: CELL:

[redacted]

INVOICE

PAGE 2

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HOBBS DIVISION
P.O. Box 1678
Hobbs, NM 88241
2121 W. County Road
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Remit Payments to:
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Dept 959 P.O. Box 1000
Memphis, TN 38148-0959

SERVICE ADVISOR: 1306 CASSANDRA WILEY

UNIT	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
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29NOV12 DD			17:00 26FEB15	*	0.00	CASH	09MAR15

R.O. OPENED	READY	OPTIONS:	DLR:
26FEB15	09MAR15		[redacted]

LINE	OPCODE	TECH	TYPE	HOURS		LIST	NET	TOTAL
	280		REPAIR COMPUTER CONTROL SYSTEM					
		2434	CSR				259.60	259.60
	1	21634021	PRESSURE SENSOR			83.36	66.19	66.19

PARTS: 66.19 LABOR: 259.60 OTHER: 0.00 TOTAL LINE B: 325.79

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****

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LINE	OPCODE	TECH	TYPE	HOURS		LIST	NET	TOTAL
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****

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RECEIVED BY: _____

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

CUSTOMER COPY 2

CUSTOMER #: [redacted]
UNIT# [redacted]
[redacted]
WAYNESBORO, MS
HOME: [redacted] CONT: [redacted]
BUS: CELL:

[redacted]

INVOICE

PAGE 3

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R.O. OPENED	READY	OPTIONS: DLR: [redacted]
26FEB15	09MAR15	

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL

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FINGER, GENERAL MGR OF THE HOBBS DEALERSHIP
AT 800-982-6225 TO DISCUSS YOUR CONCERNS
*****THANK YOU FROM THE BRUCKNER FAMILY*****
****

DISCLAIMER OF WARRANTIES
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WE HEREBY CERTIFY THAT THESE GOODS WERE PRODUCED IN COMPLIANCE WITH ALL APPLICABLE REQUIREMENTS OF SECTIONS 6, 7 AND 12 OF THE FAIR LABOR STANDARDS ACT OF 1938, AS AMENDED AND OF REGULATIONS AND ORDERS OF THE ADMINISTRATOR OR WAGE AND HOUR DIVISION ISSUED UNDER SECTION 14 THEREOF.

RECEIVED BY: _____

DESCRIPTION	TOTALS
LABOR AMOUNT	944.00
PARTS AMOUNT	376.66
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	60.00
TOTAL CHARGES	1380.66
LESS INSURANCE	0.00
SALES TAX	94.06
PLEASE PAY THIS AMOUNT	1474.72

CUSTOMER COPY 2

CUSTOMER #: [redacted]
UNIT# [redacted]
[redacted]
WAYNESBORO, MS [redacted]
HOME: [redacted] CONT: [redacted]
BUS: CELL:

[redacted]

INVOICE

PAGE 1

BRUCKNER TRUCK SALES, INC.
HOBBS DIVISION
P.O. Box 1678
Hobbs, NM 88241
2121 W. County Road
(505) 392-7571
(800) 982-6225

Remit Payments to:
Corporate Billing LLC
Dept 959 P.O. Box 1000
Memphis, TN 38148-0959

SERVICE ADVISOR: 1306 CASSANDRA WILEY

UNIT	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
93	13	MACK CHU613	[redacted]		139366/139366	[redacted]

DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
29NOV12 DL			17:00 26FEB15	[redacted]	0.00	MCFF	11MAR15

R.O. OPENED	READY	OPTIONS: DLR[redacted]
26FEB15	11MAR15	

LINE	OPCODE	TECH	TYPE	HOURS		LIST	NET	TOTAL
A	COMPLAINT OF PTO NOT ENGAGING							
	340	COMPLAINT OF PTO NOT ENGAGING						
		2434	CSR				448.40	448.40
		1	25154864	DRAIN COCK		19.54	15.51	15.51
		1	21477948	WIRING HARNESS		205.21	162.94	162.94
		6	25156578	CLAMP		3.84	2.54	15.24
		6	25164660	CLAMP		1.29	0.73	4.38

PARTS: 198.07 LABOR: 448.40 OTHER: 0.00 TOTAL LINE A: 646.47

139366 CHECKED THE TRANSMISSION AIR LINES TO THE PTO AND NO LEAKS OR FAULTS ARE FOUND WITH THE AIR LINES. THERE IS A LEAK ON THE MAIN SUPPLY TANK FOR THE TRANSMISSION. THE DRAIN VALVE IS LEAKING AND NOT SEALING UP CORRECTLY. DRAINED THE AIR SYSTEM AND REPLACED THE VALVE. STARTED THE TRUCK UP AND TESTED THE PTO OPERATION. PTO DOES NOT ENGAGE AT ALL BUT THE SWITCH AND LIGHT ILLUMINATE FOR POWER. CHECKED THE WIRING HARNESS CONNECTORS ON THE PTO AND MAIN TRANSMISSION. NO ISSUES ARE FOUND WITH THE CONNECTORS. CHECKED THE WIRING OVER AND FOUND BOTH THE WIRES TO THE PTO CONNECTOR HAVE BARE WIRES SHOWING AND ARE PINCHED. CUT THE BAD SECTIONS OUT OF THE WIRES AND SPLICED THEM BACK TOGETHER WITH BUTT CONNECTORS. USED SHRINK TUBES TO PROTECT THE CONNECTIONS. RECONNECTED THE HARNESS CONNECTOR TO THE PTO AND MAIN TRANSMISSION. CONNECTED TECH TOOL TO THE TRUCK FOR ACTIVE TRANSMISSION FAULTS. THERE IS A FAULT ACTIVE PSID 20 FMI 5 FOR PTO 1 ENGAGEMENT ACTUATOR CURRENT BELOW NORMAL OR OPEN CIRCUIT. FAULT TRACED THAT FAULT CODE BY USING THE TRWO BREAK OUT BOXES FOR THE MAIN TRANSMISSION CONNECTOR AND PTO ACTUATOR. THE SPEC IS 300 TO 700 mV ON THE DIODE SETTING. THE TRANSMISSION BREAK OUT BOX SHOWED 1796 mV AND THE PTO ACTUATOR SHOWED 609 mV. DETERMINED THE CAUSE IS A FAULTY TRANSMISSION HARNESS. REMOVED THE OLD HARNESS AND INSTALLED THE NEW HARNESS. TIED THE HARNESS UP SECURELY AND CHECKED FOR ACTIVE FAULT CODES. THE FAULT CODE FOR THE PTO SOLENOID IS INACTIVE NOW. STARTED THE TRUCK UP TO BUILD UP AIR FOR THE TRANSMISSION. TESTED THE PTO OPERATION. PTO ENGAGES AND DISENGAGES CORRECTLY WITH NO FAULTS. CLEARED THE FAULTS FOR TRANSMISSION.

****

B** AMBER ENGINE LIGHT-ACTIVE FAULT

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RECEIVED BY: _____

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

CUSTOMER COPY 1

CUSTOMER #: [redacted]
UNIT# [redacted]
[redacted]
WAYNESBORO, MS [redacted]
HOME: [redacted] CONT: [redacted]
BUS: CELL:

Bruckner's Since 1932 VOLVO MACK

BRUCKNER TRUCK SALES, INC.
HOBBS DIVISION
P.O. Box 1678
Hobbs, NM 88241
2121 W. County Road
(505) 392-7571
(800) 982-6225

Remit Payments to:
Corporate Billing LLC
Dept 959 P.O. Box 1000
Memphis, TN 38148-0959

SERVICE ADVISOR: 1306 CASSANDRA WILEY

UNIT	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
93	13	MACK CHU613	[redacted]		139366/139366	[redacted]

DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
29NOV12 DL			17:00 26FEB15	[redacted]	0.00	MCFF	11MAR15

R.O. OPENED	READY	OPTIONS:
26FEB15	11MAR15	DLR [redacted]

LINE	OPCODE	TECH	TYPE	HOURS		LIST	NET	TOTAL
	280		REPAIR COMPUTER CONTROL SYSTEM					
		2434	CSR				259.60	259.60
	1	21634021	PRESSURE SENSOR			83.36	66.19	66.19

PARTS: 66.19 LABOR: 259.60 OTHER: 0.00 TOTAL LINE B: 325.79

139366 USED TECH TOOL FOR ACTIVE ENGINE FAULT (SPN 5443 FMI 13 AFTER TREATMENT 1 HYDROCARBON DOSING SYSTEM CALIBRATION VALUE OUT OF RANGE). TRACED THE FAULT CODE BY INSPECTING THE HYDROCARBON DOSING MODULE AND FUEL PRESSURE SENSOR FOR ANY FAULTS. NO FAULTS ARE FOUND WITH EITHER COMPONENTS. CHECKED TO SEE IF THE FUEL PRESSURE SENSOR IS READING ANY VALUE WITH THE KEY ON ENGINE OFF. THE VALUE IS SHOWING UNKNOWN. USED THE BREAK OUT BOX FOR THE SENSOR AND ENGINE HARNESS. CHECKED PIN 4 WITH THE KEY OFF ON, THE BREAK OUT BOX TO GROUND AND THE VALUE IS 0.1 OHMS (SPEC IS 0.0-10.0 OHMS). CHECKED PIN 1 TO GROUND WITH THE KEY ON AND THE VALUE IS 2.80 VOLTS (SPEC IS 4.75-5.25 VOLTS). THE PRESSURE SENSOR WILL NEED TO BE REPLACED. REMOVED AND INSTALLED THE NEW SENSOR. TURNED THE IGNITION ON AND FAULT CODE IS INACTIVE. CLEAR THE ENGINE FAULT CODE DATA. TEST DROVE TRUCK TO VERIFY COMPLAINT.

****

C** ABS LIGHT-ABS FAULT-INSPECT AND ADVISE

LINE	OPCODE	TECH	TYPE	HOURS		LIST	NET	TOTAL
	800		GENERAL MISC REPAIR					
		2434	CSR				236.00	236.00
	2		BRKCLR CLNR			4.48	3.28	6.56
	1	EUCE10244	BRAKE KIT			42.99	33.70	33.70
	1	745*801538*	SENSOR			102.21	61.22	61.22
	6	25164660	CLAMP			1.29	0.73	4.38

PARTS: 105.86 LABOR: 236.00 OTHER: 0.00 TOTAL LINE C: 341.86

139366 THE ACTIVE FAULT CODE IS FOR THE RIGHT REAR WHEEL SPEED SENSOR OUTPUT LOW AT DRIVE OFF. JACKED THE REAR AXLE UP AND REMOVED THE TIRES. ADJUSTED THE BRAKE ALL THE WAY OUT ON THE RIGHT SIDE AND REMOVED THE DRUM. REMOVED THE BRAKES AND INSPECTED THE TONER RING FOR ANY DAMAGE. TONER RING IS NOT DAMAGED BUT IS PLUGGED FROM DIRT AND GREASE. CLEANED THE TONER RING OUT GOOD WITH BRAKE CLEAN AND SHOP AIR. ALSO CLEANED EACH NOTCH OUT WITH A SCREWDRIVER.

****

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PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

CUSTOMER COPY 1

CUSTOMER #: [redacted]
UNIT# [redacted]
[redacted]
WAYNESBORO, MS [redacted]
HOME:601-735-2541 CONT[redacted]
BUS: CELL:

PAGE 3

Bruckner's Since 1932 VOLVO MACK

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HOBBS DIVISION

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R.O. OPENED	READY	OPTIONS: DLR:
26FEB15	11MAR15	[redacted]

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
**********	08959	MVPREFERRED					
000000	E15031119395758						

BRUCKNER'S TRULY APPRECIATES YOUR BUSINESS!!
IF YOU ARE NOT 100% SATISFIED WITH YOUR RE-
PAIR OR THIS INVOICE PLEASE CONTACT DAMIEN
FINGER, GENERAL MGR OF THE HOBBS DEALERSHIP
AT 800-982-6225 TO DISCUSS YOUR CONCERNS
*****THANK YOU FROM THE BRUCKNER FAMILY*****
****

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DESCRIPTION	TOTALS
LABOR AMOUNT	944.00
PARTS AMOUNT	370.12
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	60.00
TOTAL CHARGES	1374.12
LESS INSURANCE	0.00
SALES TAX	93.61
PLEASE PAY THIS AMOUNT	1467.73

CUSTOMER COPY 1