



**Remit to: PO Box 367
Sauk Rapids, MN 56379**

**5 Locations in MN & IA
Sauk Rapids & Elk River, MN
Cedar Rapids, Des Moines,
& Waterloo, IA**

**** Reprint ****

Invoice: [REDACTED]
Date / Hour: 3/9/2020 7:53:00AM
Repair Order: [REDACTED]
Customer: [REDACTED]
Branch: 6
Total Invoice: \$0.00
Mack / Volvo Preferred

Page 1 of 3

INFORMATION REDACTED
PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C.
552(B)(6)

Bill To: LAZER SPOT INC=
6525 Shiloh Road
Suite 900
Alpharetta, GA 30005

Ship To: LAZER SPOT INC=
6525 Shiloh Road
Suite 900
Alpharetta, GA 30005

Work: [REDACTED]

Shop: 888-886-6851

Fax: [REDACTED]

Customer P/O: required

GATR Volvo

Orig R/O: 0

Completion Date: 03/06/2020

Unit Number: [REDACTED]

Model Year: 2016

Make/Model: Mack CXU613

Type: Truck

Meter: 276467 Miles

In-Service Date: 12/10/2015

ECM Reading: 14060

Task: 1 ENG Engine System GENERAL

Department: Service

90035

Complaint: Check and Advise Check Engine light

Cause: 2581-03-02-01 : 1.0

1700-16-03-01 : 3.0

3714-16-03-01 : 0.5

TechID: XY31781

Causal Part number : 21577511

Correction: 4202 Took charge of unit. Hooked up to PTT. User ID: XY31781 Session ID: . Pulled codes. Have code P20E892: Reductant pressure too low, performance or incorrect operation, active 1 count. P21CA00: Reductant control module supply voltage, no additional information, inactive 1 count. Inspected batteries. Have a lot of corrosion built up and dirty connections. Power washed batteries, cleaned connections, load tested batteries. One battery tested good, 2 tested marginal. Installed all connections, hooked up to PTT and checked if any codes changed, no change. Tested DEF pump, motor effort at 90% and pressure at 1.2psi. Will need to replace DEF pump and confirm.
3/5/2020 2:20:56 PM 4290 observed tech 4202 pull codes on unit. assisted in cleaning batteries.
3/5/2020 4:01:03 PM 4290 replaced def pump. observed tech 4202 pull codes again and codes for 5 mph derate were inactive.

Supp.	Part	Description / Ref Number	U/M	Quantity	Price	Extended Price
MCK	21577511-C	PUMP UNIT	EA	-1.0	\$746.13	(\$746.13)
VOL	21526396	BATTERY CABLE	EA	1.0	\$32.90	\$32.90
MCK	21577511	PUMP UNIT	EA	1.0	\$1,489.79	\$1,489.79

Parts must be returned in original packaging undamaged. Cores must be returned in the original packaging in off engine condition. Plugs and caps must be on the cores. Cores will be charged back if additional damage is found after return.

MCK	21577511-C	PUMP UNIT	EA	1.0	\$746.13	\$746.13
MCK	25123027	BATTERY CABLE	EA	1.0	\$50.04	\$50.04
	050	IA REPAIR MATERIALS		1.0	\$51.75	\$51.75
	ENV FEE	ENVIRONMENTAL FEE		1.0	\$7.00	\$7.00

Task 1 Subtotals	Parts:	\$0.00
	Labor:	\$0.00
	Task 1 Subtotals	\$0.00

Task: 2 TRG Transmission GENERAL

Department: Service

90035

Complaint: Driver states the when slowing down the truck does not want to shift. Shifts hard when slowing down

Cause: 4134-03-02-05 : 4.5

1700-16-03-01 : 4.0

TechID: XY31781

Causal Part Number : 23417527

**** See Last Page for Invoice Total ****



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Fax: [REDACTED]

Customer P/O: required apenrod GATR Volvo Orig R/O: 0 Completion Date: 3/6/2020

Correction: 4151 test drove and it wasn't to push through the brakes when you are at 10 mph or lower. hooked up and tested cca and it failed need to pull transmission. also needs a secondary brake pressure switch and a t- fitting its now working
3/5/2020 9:11:07 PM 4290 took charge or unit. removed drive shaft. removed starter cable brackets from transmission. began unbolting bell housing bolts. removed center section of floor in the cab.
3/5/2020 9:27:11 PM 4202 Assisted tech 4290 with removal of driveshaft, starter cables, bottom set of bell housing bolts, and floor panel. Still need to remove transmission cooler lines, and top bolts.
3/6/2020 4:40:00 PM 4151 drained coolant and pulled transmission and replaced cca, steel line and rebuilt pmw valve. let sit for half an hour to see if the cca would hold and it did. replaced 1 transmission cooler line and installed transmission. installed drive line, floor and filled coolant. aired up unit and ran a cca calibration. tried to road test and still pushing through the brakes. checked wheel speed and brake switches with bendix and tech tool and all work. talked to Jeremy and he had nothing so i started an eservice case

Supp.	Part	Description / Ref Number	U/M	Quantity	Price	Extended Price
MCK	23417527-C	CYLINDER - Core	EA	-1.0	\$542.64	(\$542.64)
Original Invoice: [REDACTED]						
VOL	20739643	KIT	KT	1.0	\$20.33	\$20.33
VOL	20992763	AIR HOSE	EA	1.0	\$49.50	\$49.50
VOL	22327069	SOLENOID VALVE	EA	1.0	\$331.36	\$331.36
VOL	22443498	SENSOR	EA	1.0	\$65.28	\$65.28
MCK	22585398	PIPE	EA	1.0	\$143.16	\$143.16
MCK	23417527	CYLINDER	EA	1.0	\$1,274.25	\$1,274.25

Parts must be returned in original packaging undamaged. Cores must be returned in the original packaging in off engine condition. Plugs and caps must be on the cores. Cores will be charged back if additional damage is found after return.

MCK	23417527-C	CYLINDER - Core	EA	1.0	\$542.64	\$542.64
VOL	8397719	FITTING	EA	1.0	\$6.24	\$6.24
VOL	8397720	TUBE FITTING	EA	2.0	\$6.24	\$12.48
IS	IS 90383	PIPE TEE 3700X4	EA	1.0	\$5.48	\$5.48
	050	IA REPAIR MATERIALS		1.0	\$97.75	\$97.75

Task 2 Subtotals Parts: \$0.00
Labor: \$0.00
Task 2 Subtotals \$0.00

Task: 3 *M8 CHECK 22

Department: Service

Complaint: Perform Check 22

Correction: 4202 Performed Check 22. Found that the fog lights do not work, there is in upper timing cover leak, DPF inlet flex pipe is leaking, all 6 shocks are leaking

Supp.	Part	Description / Ref Number	U/M	Quantity	Price	Extended Price
	CK 22 IA	COMPLIMENTARY CHECK 22		-1.0	\$19.50	(\$19.50)
Task 3 Subtotals Parts: \$0.00						
Labor: \$19.50						
Miscellaneous: (\$19.50)						
Task 3 Subtotals \$0.00						

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Customer P/O: required [REDACTED] GATR Volvo Orig R/O: 0 Completion Date: 3/6/2020

Detail Tax Info:

Black Hawk Co local option tax	\$0.00
Iowa sales tax	\$0.00
Sales Tax	\$0.00
	<u>\$0.00</u>

Total Parts:	\$0.00
Total Labor:	\$19.50
Total Miscellaneous:	(\$19.50)
Invoice Subtotal:	\$0.00
Total Tax:	\$0.00
Total Invoice:	\$0.00

<u>Payment Method</u>	<u>Terms</u>	<u>Due Date</u>
Mack / Volvo Preferred	Charge Due Upon Receipt	4/9/2020

Authorization Number:

Card Number: [REDACTED]

** If you would like to receive your invoices and statements by email please contact Renee at rraths@gatr.net or 800-771-4287, ext # 1120 to be set up.

QUOTES: All quotes expire after 30 days.

RETURN POLICY: Returns of special order parts are subject to a 15% restocking fee. All electrical parts or components are not returnable. All parts and cores must be returned within 30 days and accompanied by the invoice. A down payment is required on special order parts.

LIMITED WARRANTY: Labor performed in our Service Department is warranted for 30 days or 3,000 miles, whichever comes first. Parts are warranted by their manufacturer, and are subject to their coverage limits. Our company shall be the sole judge on any labor warranty and all corrective work must be performed in our service department. This limited warranty is the only warranty offered by our Company and shall not supersede any warranty between the ultimate customer and the manufacturer. Implied warranties, as to the quality and performance of products, and their merchantability or fitness for a particular purpose, are hereby limited in duration to the same length of time as the expressed limited warranty stated above. This limited warranty does not cover damage due to accident, misuse, neglect, alterations, overheating, lack of lubrication, or lack of maintenance. GATR is not liable for consequential damage such as towing, down time, or lost revenue.

CUSTOMER SIGNATURE _____