

Repair Order Detail - Internal Copy

INFORMATION REDACTED PURSUANT TO THE FREEDOM
OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

RO Number: [REDACTED]

RO Status: CLOSED

Customer: [REDACTED]
Phone(s): Contact: [REDACTED] Main: [REDACTED]
Vehicle: [REDACTED] 2013 CXU613

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Cell: [REDACTED]

Mileage: 263,238 Payment type: CASH Waiter: No
Service advisor: 694 Promised time: 05:00 PM Estimate: 0.00
Tag number: [REDACTED] Promised date: 05/06/2015 Customer Comments: No

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A DRIVER COMPLAINS OF NOISE, NOT SURE IF IT IN TRANS OR ENG, LOCATE  
AND ADVISE  
100 WM ENGINE 32.60 2,982.90  
Tech(s): 658  
21459173 1 CLUTCH 723.36  
21844678 1 DISC 594.27  
20512915 1 BEARING 35.33  
21184666 1 FLYWHEEL 1,717.24  
UPS 1 FREIGHT 350.00  
21580977 1 CYLINDER 983.02  
9853\*120551\* 1 BULLDOG MDRIVE TRANS F 65.13  
75  
22327069 1 SOLENOID VALVE 279.11  
Pts: 4,747.46 Lbr: 2,982.90 Other: 0.00 Total Line A: 7,730.36

Story: 263238 FOUND CLUTCH WAS BAD AND FLYWHEEL WAS SCORTCHED BAD.  
DRIVER WAS COMPLAINING THAT TRANS WAS SLIPPING. TECH FOUND  
THAT THE CLUTCH WAS BAD. TECH PULLED TRANS OUT AND REPLACED  
CLUTCH, ACCORDING TO E SERVICE, HE WAS INSTRUCTED TO PULL  
TRANS 4 TIMES AND CLUTCH TWICE. TECH ALSO CHANGED THE  
FLYWHEEL. TECH NOTICED THAT THE CYLINDER HAD BAD WEAR AND  
REPLACED IT.  
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B** SC0375 EPDM
000 WM MAINTENANCE 0.90 82.35
Tech(s): 658
85142790 1 PANEL 202.01
82732384 1 GASKET 22.95
25195026 2 RELAY 13.50
25110754 3 RELAY 19.65
Pts: 258.11 Lbr: 82.35 Other: 0.00 Total Line B: 340.46
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C\*\* SC0379 FLASHER  
000 WM MAINTENANCE 0.60 54.90  
Tech(s): 658  
22136513 1 FLASHER 27.16  
Pts: 27.16 Lbr: 54.90 Other: 0.00 Total Line C: 82.06  
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Customer Pay
Labor 0.00
Parts 0.00
Lube 0.00
Sublet 0.00
Miscellaneous/Shop Charge 0.00
Deductible 0.00

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Total Charges	0.00
Less Insurance/Adjustment	0.00
Sales Tax	0.00
Total	0.00