

CUSTOMER #: [REDACTED]

UNIT# [REDACTED]

BRUCKNER TRUCK SALES, INC.
HOBBS DIVISION

ACCOUNTING

P.O. Box 1678
Hobbs, NM 88241
2121 W. County Road
(505) 392-7571
(800) 982-6225

Remit Payments to:
Corporate Billing LLC
Dept 959 P.O. Box 1000
Memphis, TN 38148-0959

WAYNESBORO, MS

PAGE 1

HOME: [REDACTED] CONT: [REDACTED]

BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 1306 CASSANDRA WILEY

UNIT	YEAR	MAKE/MODEL		VIN	LICENSE	MILEAGE IN/ OUT		TAG
93	13	MACK CHU613				139366/139366		
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE	
29NOV12 DD			17:00 26FEB15		0.00	MCFF	11MAR15	
R.O. OPENED		READY		OPTIONS: DLR				
26FEB15		11MAR15						

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	COST	SALE	COMP	LIST	NET	TOTAL
------	--------	------	------	-------	-------	------	------	------	------	-----	-------

A COMPLAINT OF PTO NOT ENGAGING

340 COMPLAINT OF PTO NOT ENGAGING

	2434	CSR	3.70	3.80	9213	44840				448.40	448.40
1	25154864	DRAIN COCK			977	1551	0	19.54		15.51	15.51
1	21477948	WIRING HARNESS			10261	16294	0	205.21		162.94	162.94
6	25156578	CLAMP			960	1524	0	3.84		2.54	15.24
6	25164660	CLAMP			276	438	0	1.29		0.73	4.38

139366 CHECKED THE TRANSMISSION AIR LINES TO THE PTO AND NO LEAKS OR FAULTS ARE FOUND WITH THE AIR LINES. THERE IS A LEAK ON THE MAIN SUPPLY TANK FOR THE TRANSMISSION. THE DRAIN VALVE IS LEAKING AND NOT SEALING UP CORRECTLY. DRAINED THE AIR SYSTEM AND REPLACED THE VALVE. STARTED THE TRUCK UP AND TESTED THE PTO OPERATION. PTO DOES NOT ENGAGE AT ALL BUT THE SWITCH AND LIGHT ILLUMINATE FOR POWER. CHECKED THE WIRING HARNESS CONNECTORS ON THE PTO AND MAIN TRANSMISSION. NO ISSUES ARE FOUND WITH THE CONNECTORS. CHECKED THE WIRING OVER AND FOUND BOTH THE WIRES TO THE PTO CONNECTOR HAVE BARE WIRES SHOWING AND ARE PINCHED. CUT THE BAD SECTIONS OUT OF THE WIRES AND SPLICED THEM BACK TOGETHER WITH BUTT CONNECTORS. USED SHRINK TUBES TO PROTECT THE CONNECTIONS. RECONNECTED THE HARNESS CONNECTOR TO THE PTO AND MAIN TRANSMISSION. CONNECTED TECH TOOL TO THE TRUCK FOR ACTIVE TRANSMISSION FAULTS. THERE IS A FAULT ACTIVE PSID 20 FMI 5 FOR PTO 1 ENGAGEMENT ACTUATOR CURRENT BELOW NORMAL OR OPEN CIRCUIT. FAULT TRACED THAT FAULT CODE BY USING THE TRWO BREAK OUT BOXES FOR THE MAIN TRANSMISSION CONNECTOR AND PTO ACTUATOR. THE SPEC IS 300 TO 700 mV ON THE DIODE SETTING. THE TRANSMISSION BREAK OUT BOX SHOWED 1796 mV AND THE PTO ACTUATOR SHOWED 609 mV. DETERMINED THE CAUSE IS A FAULTY TRANSMISSION HARNESS. REMOVED THE OLD HARNESS AND INSTALLED THE NEW HARNESS. TIED THE HARNESS UP SECURELY AND CHECKED FOR ACTIVE FAULT CODES. THE FAULT CODE FOR THE PTO SOLENOID IS INACTIVE NOW. STARTED THE TRUCK UP TO BUILD UP AIR FOR THE TRANSMISSION. TESTED THE PTO OPERATION. PTO ENGAGES AND DISENGAGES CORRECTLY WITH NO FAULTS. CLEARED THE FAULTS FOR TRANSMISSION.

B** AMBER ENGINE LIGHT-ACTIVE FAULT

280 REPAIR COMPUTER CONTROL SYSTEM

2434	CSR	2.14	2.20	5329	25960					259.60	259.60
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DISCLAIMER OF WARRANTIES

ANY WARRANTIES ON THE PRODUCTS SOLD HEREBY ARE THOSE MADE BY MANUFACTURER, IF ANY. THE SELLER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND BRUCKNER TRUCK SALES INC., NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF SAID PRODUCTS. WE HEREBY CERTIFY THAT THESE GOODS WERE PRODUCED IN COMPLIANCE WITH ALL APPLICABLE REQUIREMENTS OF SECTIONS 6, 7 AND 12 OF THE FAIR LABOR STANDARDS ACT OF 1938, AS AMENDED AND OF REGULATIONS AND ORDERS OF THE ADMINISTRATOR OR WAGE AND HOUR DIVISION ISSUED UNDER SECTION 14 THEREOF.

RECEIVED BY: _____

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

CUSTOMER #: [REDACTED]

UNIT# [REDACTED]

BRUCKNER TRUCK SALES, INC.
HOBBS DIVISION

ACCOUNTING

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Memphis, TN 38148-0959

WAYNESBORO, MS

PAGE 2

HOME: [REDACTED] CONT: [REDACTED]

BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 1306 CASSANDRA WILEY

UNIT	YEAR	MAKE/MODEL		VIN		LICENSE	MILEAGE IN/ OUT		TAG
93	13	MACK CHU613					139366/139366		
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED		PO NO.	RATE	PAYMENT	INV. DATE	
29NOV12 DD			17:00 26FEB15			0.00	MCFF	11MAR15	
R.O. OPENED		READY		OPTIONS: DLR:					
26FEB15		11MAR15							

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	COST	SALE	COMP	LIST	NET	TOTAL
------	--------	------	------	-------	-------	------	------	------	------	-----	-------

1 21634021 PRESSURE

SENSOR

4168

6619

0

83.36

66.19

66.19

139366 USED TECH TOOL FOR ACTIVE ENGINE FAULT (SPN 5443 FMI 13 AFTER TREATMENT 1 HYDROCARBON DOSING SYSTEM CALIBRATION VALUE OUT OF RANGE). TRACED THE FAULT CODE BY INSPECTING THE HYDROCARBON DOSING MODULE AND FUEL PRESSURE SENSOR FOR ANY FAULTS. NO FAULTS ARE FOUND WITH EITHER COMPONENTS. CHECKED TO SEE IF THE FUEL PRESSURE SENSOR IS READING ANY VALUE WITH THE KEY ON ENGINE OFF. THE VALUE IS SHOWING UNKNOWN. USED THE BREAK OUT BOX FOR THE SENSOR AND ENGINE HARNESS. CHECKED PIN 4 WITH THE KEY OFF ON, THE BREAK OUT BOX TO GROUND AND THE VALUE IS 0.1 OHMS (SPEC IS 0.0-10.0 OHMS). CHECKED PIN 1 TO GROUND WITH THE KEY ON AND THE VALUE IS 2.80 VOLTS (SPEC IS 4.75-5.25 VOLTS). THE PRESSURE SENSOR WILL NEED TO BE REPLACED. REMOVED AND INSTALLED THE NEW SENSOR. TURNED THE IGNITION ON AND FAULT CODE IS INACTIVE. CLEAR THE ENGINE FAULT CODE DATA. TEST DROVE TRUCK TO VERIFY COMPLAINT.

C** ABS LIGHT-ABS FAULT-INSPECT AND ADVISE

800 GENERAL MISC REPAIR

2434 CSR 3.83 2.00

9537

23600

236.00

236.00

2 BRKCLR CLNR

398

656

0

4.48

3.28

6.56

1 EUCE10244 BRAKE KIT

2324

3370

0

42.99

33.70

33.70

1 745*801538* SENSOR

4252

6122

0

102.21

61.22

61.22

6 25164660 CLAMP

276

438

0

1.29

0.73

4.38

139366 THE ACTIVE FAULT CODE IS FOR THE RIGHT REAR WHEEL SPEED SENSOR OUTPUT LOW AT DRIVE OFF. JACKED THE REAR AXLE UP AND REMOVED THE TIRES. ADJUSTED THE BRAKE ALL THE WAY OUT ON THE RIGHT SIDE AND REMOVED THE DRUM. REMOVED THE BRAKES AND INSPECTED THE TONER RING FOR ANY DAMAGE. TONER RING IS NOT DAMAGED BUT IS PLUGGED FROM DIRT AND GREASE. CLEANED THE TONER RING OUT GOOD WITH BRAKE CLEAN AND SHOP AIR. ALSO CLEANED EACH NOTCH OUT WITH A SCREWDRIVER.

EST: 236.00

04MAR15 12:22 SA: 1306

CONTACT: CW

CW

DISCLAIMER OF WARRANTIES

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RECEIVED BY:

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

CUSTOMER #: [REDACTED]

UNIT# 93

BRUCKNER TRUCK SALES, INC.
HOBBS DIVISION

ACCOUNTING

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Hobbs, NM 88241
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WAYNESBORO, MS

PAGE 3

HOME: [REDACTED] CONT: [REDACTED]
BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 1306 CASSANDRA WILEY

UNIT	YEAR	MAKE/MODEL		VIN		LICENSE	MILEAGE IN/ OUT		TAG
93	13	MACK CHU613					139366/139366		
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED		PO NO.	RATE	PAYMENT	INV. DATE	
29NOV12 DD			17:00 26FEB15			0.00	MCFF	11MAR15	
R.O. OPENED		READY		OPTIONS: DLR:					
26FEB15		11MAR15							

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	COST	SALE	COMP	LIST	NET	TOTAL
						0	6000				60.00

***** [REDACTED] MVPREFERRED
000000 [REDACTED]BRUCKNER'S TRULY APPRECIATES YOUR BUSINESS!!
IF YOU ARE NOT 100% SATISFIED WITH YOUR RE-
PAIR OR THIS INVOICE PLEASE CONTACT DAMIEN
FINGER, GENERAL MGR OF THE HOBBS DEALERSHIP
AT 800-982-6225 TO DISCUSS YOUR CONCERNS
*****THANK YOU FROM THE BRUCKNER FAMILY*****

DATE	START	FINISH	DURATION	TYPE	TECH	LINE(S)	CHG
02-27-15	15:47	17:06	1.32	W	2434	A	
02-28-15	08:03	09:01	0.97	W	2434	A	Y
03-04-15	08:54	09:32	0.63	W	2434	A	
	10:10	10:41	0.51	W	2434	A	
	11:44	12:00	0.27	W	2434	A	
	13:02	13:22	0.34	W	2434	B	
	13:52	14:27	0.58	W	2434	B	
	14:27	15:00	0.55	W	2434	C	Y
	15:32	16:45	1.22	W	2434	B	Y
03-05-15	13:04	13:57	0.88	W	2434	C	Y
	14:12	14:23	0.18	W	2434	C	
	14:59	15:43	0.74	W	2434	C	
	16:29	17:58	1.48	W	2434	C	Y

TRGT/ACCOUNT	SALE	COST	CONTROL	TRGT/ACCOUNT	SALE	COST	CONTROL
[REDACTED]	94400	24079		[REDACTED]	32986	21170	
	4026	2722			6000	0	
	9361	0			146773	*****	[REDACTED]

COST, SALE, & COMP TOTALS 47971 137412 0

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RECEIVED BY: _____

DESCRIPTION	TOTALS
LABOR AMOUNT	944.00
PARTS AMOUNT	370.12
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	60.00
TOTAL CHARGES	1374.12
LESS INSURANCE	0.00
SALES TAX	93.61
PLEASE PAY THIS AMOUNT	1467.73

UNIT# [REDACTED]

CUSTOMER #: [REDACTED]

WAYNESBORO, MS [REDACTED]

HOME: [REDACTED] CONT [REDACTED]

BUS: [REDACTED] CELL: [REDACTED]

WORKORDER
REPRINT
PAGE 1**Bruckner's**
Since 1932**BRUCKNER TRUCK SALES, INC.**
HOBBS DIVISIONP.O. Box 1678
Hobbs, NM 88241
2121 W. County Road

(505) 392-7571 • (800) 982-6225

SERVICE ADVISOR: 1306 WILEY, CASSANDRA

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
93	13	MACK CHU613	[REDACTED]		139366/139366	[REDACTED]	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
29NOV12 DD			17:00 26FEB15		0.00	CASH	
R.O. OPENED		READY		OPTIONS: DLR: [REDACTED]			
26FEB2015 09:55							

LINE	OP CODE	TECH...	TYPE	DESCRIPTIONS/INSTRUCTIONS
# A	340	2434	CSR	COMPLAINT OF PTO NOT ENGAGING

B *280 CSR AMBER ENGINE LIGHT-ACTIVE FAULT

C *800 CSR ABS LIGHT-ABS FAULT-INSPECT AND ADVISE

ALL TICKETS MUST BE
SIGNED. DO NOT LET THIS
VEHICLE LEAVE WITHOUT A
SIGNATURE!!!

EXCLUSION OF WARRANTIES

Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased; and that in no event shall dealer be liable for incidental or consequential damages or commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties excluded by dealer, include, but are not limited to any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort.

AUTHORIZATION FOR REPAIRS

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. The dealership is not responsible for damages from freezing due to lack of antifreeze.

PRELIMINARY ESTIMATE \$ 269.72

AUTHORIZED BY X

REVISED ESTIMATE (1)	DATE	TIME	BY
236	04 MAR	12:22	1306
REVISED ESTIMATE (2)			
REVISED ESTIMATE (3)			

I HEREBY ACKNOWLEDGE THAT I WAS NOTIFIED & GAVE ORAL APPROVAL OF THE ABOVE REVISED ESTIMATES:

CUSTOMER SIGNATURE COPY

CUSTOMER SIGNATURE COPY

UNIT# [REDACTED]
CUSTOMER #: [REDACTED]

WAYNESBORO MS [REDACTED]

HOME: [REDACTED] CONT: [REDACTED]
BUS: [REDACTED] CELL: [REDACTED]

WORKORDER

PAGE 1

Bruckner's
Since 1932



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COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
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DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
29NOV12 DD			17:00 26FEB15		0.00	CASH	
R.O. OPENED		READY	OPTIONS: DLR: [REDACTED]				
26FEB2015 09:55							

LINE OP CODE TECH... TYPE DESCRIPTIONS/INSTRUCTIONS
A 340 CSR COMPLAINT OF PTO NOT ENGAGING | CC:

ALL TICKETS MUST BE
SIGNED. DO NOT LET THIS
VEHICLE LEAVE WITHOUT A
SIGNATURE!!!

2
RO'S

EXCLUSION OF WARRANTIES

Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased; and that in no event shall dealer be liable for incidental or consequential damages or commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties excluded by dealer, include, but are not limited to any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort.

AUTHORIZATION FOR REPAIRS

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. The dealership is not responsible for damages from freezing due to lack of antifreeze.

PRELIMINARY ESTIMATE \$ _____

AUTHORIZED BY X

REVISED ESTIMATE (1)	DATE	TIME	BY
REVISED ESTIMATE (2)			
REVISED ESTIMATE (3)			

I HEREBY ACKNOWLEDGE THAT I WAS NOTIFIED & GAVE ORAL APPROVAL
OF THE ABOVE REVISED ESTIMATES:

X

CUSTOMER SIGNATURE

CUSTOMER SIGNATURE COPY



AMARILLO • LUBBOCK • FORT WORTH • OKLAHOMA CITY • DALLAS
TULSA • DALLAS I-20 • DENVER • HOBBS • COLORADO SPRINGS • WICHITA FALLS • ODESSA
FARMINGTON • SAN ANGELO • TYE • ALBUQUERQUE • HAYS • SHREVEPORT • MONROE

REPAIR ORDER INFORMATION

REPAIR ORDER NO.

WRITTEN BY	TRUCK MODEL
UNIT NO.	SERIAL NO.
CUSTOMER ACCOUNT NO.	MILEAGE <i>139 3600 - 6436</i>
NAME	ESTIMATE
ADDRESS	MEMO
CITY	DATE DROPPED OFF
PHONE	YARD LOCATION
P.O. NO.	CONTACT PERSON
DELIVERY DATE	CONTACT PHONE

1	CONDITION	<i>PTO not engaging</i>
	TYPE	
2	CONDITION	
	TYPE	
3	CONDITION	
	TYPE	
4	CONDITION	
	TYPE	
5	CONDITION	
	TYPE	
6	CONDITION	
	TYPE	
7	CONDITION	
	TYPE	
8	CONDITION	
	TYPE	
9	CONDITION	
	TYPE	
10	CONDITION	
	TYPE	

It is understood that this company assumes no responsibility for loss or damage by theft or fire to vehicles placed with them for storage, sale, repair or while road testing. Payable in Amarillo, Potter County, Texas .83% PER MONTH SERVICE CHARGE ON PAST DUE ACCOUNTS, APR 10%.

I hereby authorize the above repair work to be done along with necessary materials. You and your employees may operate above vehicle for purposes of testing, inspection or delivery at my risk. An express mechanic's lien is acknowledged on above vehicle to secure the amount of repairs thereto.

DISCLAIMER OF WAARRANTIES Any warranties on the products sold hereby are made by the manufacturer. The Seller, Bruckner Truck Sales, Inc., hereby expressly disclaims all warranties, either express or implied, including any implied warranty or merchantability or fitness for a particular purpose, and Bruckner Truck Sales, Inc. neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products.

SIGNED _____

PRINT _____

[Home](#) [Claim](#) [Vehicle](#) [Campaign](#) [Crediting](#) [Switch company](#) [Help](#) [Logout](#)

View coverage

x

Region: Chassis Id: VIN: Brand:

Search result

Chassis Id	Delivering importer	Vehicle operation	Vehicle operation desc.	Mileage (km)
Registration number	Delivering date 11/29/12	Marketing type	Unit no.	Operating hours 0
VIN	Country of operation USA	Using Customer		Delivery mileage 0
Description	Attachment	Start date	End date	
HVAC: 60 months/500,000 miles - EXT COVERAGE CLAIM JOB	HVAC	7/30/13	11/29/17	
Truck: 12 Months/100,000 miles - VEHICLE WARRANTY CLAIM JOB		11/29/12	11/29/15	
AC Sealed: 12 Months/Unlimited Mileage - VEHICLE WARRANTY CLAIM JOB		11/29/12	11/29/15	
Truck: 30 days Standard Warranty - VEHICLE WARRANTY CLAIM JOB	30 DAY ITEMS	11/29/12	11/29/15	
Alignment: 3 months/25,000 miles - VEHICLE WARRANTY CLAIM JOB	Alignment - Mack	11/29/12	2/28/15	
Fan Drive (READ ATTACHMENT): 60 months/500,000 miles - PURCHASED COVERAGE	XFan Drive	9/30/13	11/29/17	
Bronze / Gold: 60 months/500,000 miles - EXT COVERAGE	Bronze-Gold	1/30/14	11/29/17	
Sensors/EA Harness 60 mo/500,000 mi - EXT COVERAGE CLAIM JOB	2010 EAHarnessSensors	5/30/14	11/29/17	
Towing on warrantable chassis failures 3 months/50,000 miles - BREAKDOWN CLAIM JOB		11/29/12	2/28/15	
TOWING on warrantable engine failures 24 months/250,000 miles - BREAKDOWN CLAIM JOB		11/29/12	11/29/15	
TOWING on warrantable transmission failures 24 months/250,000 miles - BREAKDOWN CLAIM JOB		11/29/12	11/29/15	
Frame & Crossmembers, 72 Months/750,000 Miles - VEHICLE WARRANTY CLAIM JOB	XFRAME	11/29/12	11/29/18	
US-CAN Standard Engine Warranty: 24 Months/250,000 miles - VEHICLE WARRANTY CLAIM JOB	Standard Engine	11/29/12	11/29/15	
Major Engine Components (REFER ATTACHMENT) 25-60 months up to 500,000 miles - VEHICLE WARRANTY CLAIM JOB	MAJOR ENGINE COMPONENTS LIST	11/29/12	11/29/17	
Driveline: Bearings, Hangers and Drive Shafts 36 Months/350,000 Miles - VEHICLE WARRANTY CLAIM JOB		11/29/12	11/29/15	
Front Non-Drive Steering Axle: Axle Beam, Stg Knuckle & Tie Rod, 36 Months/300,000 Miles - VEHICLE WARRANTY CLAIM JOB		11/29/12	11/29/15	
Rear Axle: Differential Carrier Assembly 60 Months/500,000 Miles - VEHICLE WARRANTY CLAIM JOB		11/29/12	11/29/17	
Rear Axle: Differential Carrier Assembly 36 Months/350,000 Miles - VEHICLE WARRANTY CLAIM JOB		11/29/12	11/29/15	
Rear Axle Housing 60 Months/500,000 Miles - VEHICLE WARRANTY CLAIM JOB		11/29/12	11/29/17	
Rear Axle Housing 36 Months/350,000 Miles - VEHICLE WARRANTY CLAIM JOB		11/29/12	11/29/15	
Auto/Manual Transmission (AMT), 60 Months/750,000 Miles - VEHICLE WARRANTY CLAIM JOB	Transmission STANDARD	11/29/12	11/29/17	
AMT Clutch, 36 Months/300,000 Miles - VEHICLE WARRANTY CLAIM JOB		11/29/12	11/29/15	
Cab Structure, 60 Months/500,000 Miles - VEHICLE WARRANTY CLAIM JOB	Cab Structure	11/29/12	11/29/17	
Cab Corrosion, 60 Months/500,000 Miles - VEHICLE WARRANTY CLAIM JOB	CAB CORROSION	11/29/12	11/29/17	
Engine Emission: 60 Months/100,000 Miles/3,250 Hours - VEHICLE WARRANTY CLAIM JOB	2010 Emission Certificate_042011	11/29/12	11/29/17	

VIN:

Chassis ID:

Model:

Reg. Number:

Work Order Number:

Printed:

2/28/2015 8:56 AM



2. View DTC Information (Step 2 of 3)

Control Unit	DTC	Status	Count	First occurrence	Last occurrence
Brake ECU (MD 136)	SID 4: Wheel sensor ABS axle right 2, FMI 14: Special instructions	Active	2	-	-
Engine Control Module (SA 0)	SPN 1031 SAE J1939 Data Link 2, FMI 9: Abnormal update rate	Inactive	3	-	-
Engine Control Module (SA 0)	SPN 3695: Aftertreatment DPF Switch, FMI 9: Abnormal update rate	Inactive	1	-	-
Engine Control Module (SA 0)	SPN 5443: Aftertreatment 1 Hydrocarbon Dosing System, FMI 13: Calibration value out of range	Active	1	-	-
Transmission ECU (MD 130)	PSID 204: Data Link MID136, FMI 8: Abnormal frequency, pulse width, or period	Inactive	2	2/24/15 10:05 PM	2/25/15 7:14 AM
Transmission ECU (MD 130)	PSID 20: PTO #1 engagement actuator (VAP1), FMI 5: Current below normal or open circuit	Active	1	2/24/15 5:12 AM	2/24/15 5:12 AM

SAE J1939 Data Link 2

2. View DTC Information

Back Continue



P.O. Box 1678
Hobbs, NM 88241
2121 W. County Road
(505) 392-7571
~~4800~~ 982-6225

09:4800) 982-6225

***** NO CREDIT ON OPEN KITS *****

CUSTOMER'S SIGNATURE

X

TOTAL

\$174.04

VIN:

Chassis ID:

Model:

Reg. Number:

CHU

Work Order Number:

Printed:

3/4/2015 10:32 AM



2. View DTC Information (Step 2 of 3)

Control Unit	DTC	Status	Count	First occurrence	Last occurrence
Brake ECU (IMD 135)	SID 4: Wheel sensor ABS axle right 2 FMI 14: Special instructions	Active	2	-	-
		Inactive			
Engine Control Module (SA 3)	SPN 3595: Aftertreatment DPF Switch FMI 9: Abnormal update rate	Inactive	1	-	-
Engine Control Module (SA 9)	SPN 5443: Aftertreatment 1 Hydrocarbon Dosing System FMI 13: Calibration value out of range	Active	1	-	-



SAC 126 to begin Step 2

2. View DTC Information

< Back

Continue >

CUSTOMER #:

UNIT#

WAYNESBORO, MS

HOME

BUS:

CONT:

CELL:

INVOICE

PAGE 1

SERVICE ADVISOR: 1306 CASSANDRA WILEY

P.O. Box 1678
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2121 W. County Road
(505) 392-7571
(800) 982-6225

BRUCKNER TRUCK SALES, INC.
HOBBS DIVISION

Remit Payments to:
Corporate Billing LLC
Dept 959 P.O. Box 1000
Memphis, TN 38148-0959

UNIT		YEAR	MAKE/MODEL		VIN	LICENSE	MILEAGE IN/ OUT		TAG
93		13	MACK CHU613				139366/139366		
DEL DATE		PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE	
29NOV12 DD				17:00 26FEB15	*	0.00	CASH	09MAR15	
R.O. OPENED			READY		OPTIONS: DLR:				
26FEB15			09MAR15						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A COMPLAINT OF PTO NOT ENGAGING

340 COMPLAINT OF PTO NOT ENGAGING

2434 CSR

1 25154864 DRAIN COCK

1 21477948 WIRING HARNESS

6 25156578 CLAMP

6 25164660 CLAMP

PARTS: 202.87 LABOR: 448.40 OTHER: 0.00 TOTAL LINE A: 651.27

139366 CHECKED THE TRANSMISSION AIR LINES TO THE PTO AND NO LEAKS OR FAULTS ARE FOUND WITH THE AIR LINES. THERE IS A LEAK ON THE MAIN SUPPLY TANK FOR THE TRANSMISSION. THE DRAIN VALVE IS LEAKING AND NOT SEALING UP CORRECTLY. DRAINED THE AIR SYSTEM AND REPLACED THE VALVE. STARTED THE TRUCK UP AND TESTED THE PTO OPERATION. PTO DOES NOT ENGAGE AT ALL BUT THE SWITCH AND LIGHT ILLUMINATE FOR POWER. CHECKED THE WIRING HARNESS CONNECTORS ON THE PTO AND MAIN TRANSMISSION. NO ISSUES ARE FOUND WITH THE CONNECTORS. CHECKED THE WIRING OVER AND FOUND BOTH THE WIRES TO THE PTO CONNECTOR HAVE BARE WIRES SHOWING AND ARE PINCHED. CUT THE BAD SECTIONS OUT OF THE WIRES AND SPLICED THEM BACK TOGETHER WITH BUTT CONNECTORS. USED SHRINK TUBES TO PROTECT THE CONNECTIONS. RECONNECTED THE HARNESS CONNECTOR TO THE PTO AND MAIN TRANSMISSION. CONNECTED TECH TOOL TO THE TRUCK FOR ACTIVE TRANSMISSION FAULTS. THERE IS A FAULT ACTIVE PSID 20 FMI 5 FOR PTO 1 ENGAGEMENT ACTUATOR CURRENT BELOW NORMAL OR OPEN CIRCUIT. FAULT TRACED THAT FAULT CODE BY USING THE TRWO BREAK OUT BOXES FOR THE MAIN TRANSMISSION CONNECTOR AND PTO ACTUATOR. THE SPEC IS 300 TO 700 mV ON THE DIODE SETTING. THE TRANSMISSION BREAK OUT BOX SHOWED 1796 mV AND THE PTO ACTUATOR SHOWED 609 mV. DETERMINED THE CAUSE IS A FAULTY TRANSMISSION HARNESS. REMOVED THE OLD HARNESS AND INSTALLED THE NEW HARNESS. TIED THE HARNESS UP SECURELY AND CHECKED FOR ACTIVE FAULT CODES. THE FAULT CODE FOR THE PTO SOLENOID IS INACTIVE NOW. STARTED THE TRUCK UP TO BUILD UP AIR FOR THE TRANSMISSION. TESTED THE PTO OPERATION. PTO ENGAGES AND DISENGAGES CORRECTLY WITH NO FAULTS. CLEARED THE FAULTS FOR TRANSMISSION.

B** AMBER ENGINE LIGHT-ACTIVE FAULT

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RECEIVED BY:

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

CUSTOMER #: [REDACTED]
UNIT# [REDACTED]

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Memphis, TN 38148-0959

WAYNESBORO, MS

PAGE 2

HOME [REDACTED] CONT: [REDACTED]

BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 1306 CASSANDRA WILEY

UNIT

YEAR

MAKE/MODEL

VIN

LICENSE

MILEAGE IN/ OUT

TAG

93

13

MACK CHU613

139366/139366

DEL DATE

PROD. DATE

WARR. EXP.

PROMISED

PO NO.

RATE

PAYMENT

INV. DATE

29NOV12 DD

17:00 26FEB15

*

0.00

CASH

09MAR15

R.O. OPENED

READY

OPTIONS:

DLR

26FEB15

09MAR15

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

280 REPAIR COMPUTER CONTROL SYSTEM

2434 CSR

1 21634021 PRESSURE SENSOR

259.60 259.60

83.36 66.19 66.19

PARTS: 66.19 LABOR: 259.60 OTHER: 0.00 TOTAL LINE B: 325.79

139366 USED TECH TOOL FOR ACTIVE ENGINE FAULT (SPN 5443 FMI 13

AFTER TREATMENT 1 HYDROCARBON DOSING SYSTEM CALIBRATION VALUE OUT OF RANGE). TRACED THE FAULT CODE BY INSPECTING THE HYDROCARBON DOSING MODULE AND FUEL PRESSURE SENSOR FOR ANY FAULTS. NO FAULTS ARE FOUND WITH EITHER COMPONENTS. CHECKED TO SEE IF THE FUEL PRESSURE SENSOR IS READING ANY VALUE WITH THE KEY ON ENGINE OFF. THE VALUE IS SHOWING UNKNOWN. USED THE BREAK OUT BOX FOR THE SENSOR AND ENGINE HARNESS. CHECKED PIN 4 WITH THE KEY OFF ON, THE BREAK OUT BOX TO GROUND AND THE VALUE IS 0.1 OHMS (SPEC IS 0.0-10.0 OHMS). CHECKED PIN 1 TO GROUND WITH THE KEY ON AND THE VALUE IS 2.80 VOLTS (SPEC IS 4.75-5.25 VOLTS). THE PRESSURE SENSOR WILL NEED TO BE REPLACED. REMOVED AND INSTALLED THE NEW SENSOR. TURNED THE IGNITION ON AND FAULT CODE IS INACTIVE. CLEAR THE ENGINE FAULT CODE DATA. TEST DROVE TRUCK TO VERIFY COMPLAINT.

C** ABS LIGHT-ABS FAULT-INSPECT AND ADVISE

800 GENERAL MISC REPAIR

2434 CSR

2 BRKCLR CLNR

1 EUCE10244 BRAKE KIT

1 745*801538* SENSOR

6 25164660 CLAMP

236.00 236.00

4.48 3.28 6.56

42.99 33.70 33.70

102.21 61.22 61.22

1.29 1.02 6.12

PARTS: 107.60 LABOR: 236.00 OTHER: 0.00 TOTAL LINE C: 343.60

139366 THE ACTIVE FAULT CODE IS FOR THE RIGHT REAR WHEEL SPEED SENSOR OUTPUT LOW AT DRIVE OFF. JACKED THE REAR AXLE UP AND REMOVED THE TIRES. ADJUSTED THE BRAKE ALL THE WAY OUT ON THE RIGHT SIDE AND REMOVED THE DRUM. REMOVED THE BRAKES AND INSPECTED THE TONER RING FOR ANY DAMAGE. TONER RING IS NOT DAMAGED BUT IS PLUGGED FROM DIRT AND GREASE. CLEANED THE TONER RING OUT GOOD WITH BRAKE CLEAN AND SHOP AIR. ALSO CLEANED EACH NOTCH OUT WITH A SCREWDRIVER.

DISCLAIMER OF WARRANTIES

ANY WARRANTIES ON THE PRODUCTS SOLD HEREBY ARE THOSE MADE BY MANUFACTURER, IF ANY. THE SELLER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OR MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND BRUCKNER TRUCK SALES INC., NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF SAID PRODUCTS. WE HEREBY CERTIFY THAT THESE GOODS WERE PRODUCED IN COMPLIANCE WITH ALL APPLICABLE REQUIREMENTS OF SECTIONS 6, 7 AND 12 OF THE FAIR LABOR STANDARDS ACT OF 1938, AS AMENDED AND OF REGULATIONS AND ORDERS OF THE ADMINISTRATOR OR WAGE AND HOUR DIVISION ISSUED UNDER SECTION 14 THEREOF.

RECEIVED BY: _____

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

CUSTOMER #: [REDACTED]
UNIT# [REDACTED]

INVOICE



BRUCKNER TRUCK SALES, INC.
HOBBS DIVISION

WAYNESBORO, MS
HOME: [REDACTED]
BUS: [REDACTED] CONT: [REDACTED]
CELL: [REDACTED]

PAGE 3

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Memphis, TN 38148-0959

SERVICE ADVISOR: 1306 CASSANDRA WILEY

BUS:

CELL:

SERVICE ADVISOR: 1306 CASSANDRA WILEY

UNIT	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
93	13	MACK CHU613			139366/139366		
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
29NOV12 DD			17:00 26FEB15	*	0.00	CASH	09MAR15
R.O. OPENED		READY	OPTIONS: DLR:				
26FEB15		09MAR15					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

BRUCKNER'S TRULY APPRECIATES YOUR BUSINESS!!
IF YOU ARE NOT 100% SATISFIED WITH YOUR RE-PAIR OR THIS INVOICE PLEASE CONTACT DAMIEN FINGER, GENERAL MGR OF THE HOBBS DEALERSHIP AT 800-982-6225 TO DISCUSS YOUR CONCERNS
*****THANK YOU FROM THE BRUCKNER FAMILY*****

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RECEIVED BY: _____

DESCRIPTION	TOTALS
LABOR AMOUNT	944.00
PARTS AMOUNT	376.66
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	60.00
TOTAL CHARGES	1380.66
LESS INSURANCE	0.00
SALES TAX	94.06
PLEASE PAY THIS AMOUNT	1474.72

CUSTOMER #: [REDACTED]

UNIT# [REDACTED]

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WAYNESBORO, MS

PAGE 1

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Memphis, TN 38148-0959

HOME: [REDACTED] CONT: [REDACTED]

BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 1306 CASSANDRA WILEY

UNIT

YEAR

MAKE/MODEL

VIN

LICENSE

MILEAGE IN/ OUT

TAG

93

13

MACK CHU613

139366/139366

DEL DATE

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PROMISED

PO NO.

RATE

PAYMENT

INV. DATE

29NOV12 DD

17:00 26FEB15

*

0.00

CASH

09MAR15

R.O. OPENED

READY

OPTIONS:

DLR

26FEB15

09MAR15

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A COMPLAINT OF PTO NOT ENGAGING

340 COMPLAINT OF PTO NOT ENGAGING

2434 CSR

						448.40	448.40
1	25154864	DRAIN COCK		19.54	15.51		15.51
1	21477948	WIRING HARNESS		205.21	162.94		162.94
6	25156578	CLAMP		3.84	3.05		18.30
6	25164660	CLAMP		1.29	1.02		6.12

PARTS: 202.87 LABOR: 448.40 OTHER: 0.00 TOTAL LINE A: 651.27

139366 CHECKED THE TRANSMISSION AIR LINES TO THE PTO AND NO LEAKS OR FAULTS ARE FOUND WITH THE AIR LINES. THERE IS A LEAK ON THE MAIN SUPPLY TANK FOR THE TRANSMISSION. THE DRAIN VALVE IS LEAKING AND NOT SEALING UP CORRECTLY. DRAINED THE AIR SYSTEM AND REPLACED THE VALVE. STARTED THE TRUCK UP AND TESTED THE PTO OPERATION. PTO DOES NOT ENGAGE AT ALL BUT THE SWITCH AND LIGHT ILLUMINATE FOR POWER. CHECKED THE WIRING HARNESS CONNECTORS ON THE PTO AND MAIN TRANSMISSION. NO ISSUES ARE FOUND WITH THE CONNECTORS. CHECKED THE WIRING OVER AND FOUND BOTH THE WIRES TO THE PTO CONNECTOR HAVE BARE WIRES SHOWING AND ARE PINCHED. CUT THE BAD SECTIONS OUT OF THE WIRES AND SPLICED THEM BACK TOGETHER WITH BUTT CONNECTORS. USED SHRINK TUBES TO PROTECT THE CONNECTIONS. RECONNECTED THE HARNESS CONNECTOR TO THE PTO AND MAIN TRANSMISSION. CONNECTED TECH TOOL TO THE TRUCK FOR ACTIVE TRANSMISSION FAULTS. THERE IS A FAULT ACTIVE PSID 20 FMI 5 FOR PTO 1 ENGAGEMENT ACTUATOR CURRENT BELOW NORMAL OR OPEN CIRCUIT. FAULT TRACED THAT FAULT CODE BY USING THE TRWO BREAK OUT BOXES FOR THE MAIN TRANSMISSION CONNECTOR AND PTO ACTUATOR. THE SPEC IS 300 TO 700 mV ON THE DIODE SETTING. THE TRANSMISSION BREAK OUT BOX SHOWED 1796 mV AND THE PTO ACTUATOR SHOWED 609 mV. DETERMINED THE CAUSE IS A FAULTY TRANSMISSION HARNESS. REMOVED THE OLD HARNESS AND INSTALLED THE NEW HARNESS. TIED THE HARNESS UP SECURELY AND CHECKED FOR ACTIVE FAULT CODES. THE FAULT CODE FOR THE PTO SOLENOID IS INACTIVE NOW. STARTED THE TRUCK UP TO BUILD UP AIR FOR THE TRANSMISSION. TESTED THE PTO OPERATION. PTO ENGAGES AND DISENGAGES CORRECTLY WITH NO FAULTS. CLEARED THE FAULTS FOR TRANSMISSION.

B** AMBER ENGINE LIGHT-ACTIVE FAULT

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RECEIVED BY: _____

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

CUSTOMER #: [REDACTED]
UNIT: [REDACTED]

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WAYNESBORO, MS

HOME: [REDACTED] CONT: [REDACTED]

BUS: [REDACTED] CELL: [REDACTED]

PAGE 2

SERVICE ADVISOR: 1306 CASSANDRA WILEY

UNIT	YEAR	MAKE/MODEL	VIN		LICENSE	MILEAGE IN/ OUT		TAG
93	13	MACK CHU613				139366/139366		
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE	
29NOV12 DD			17:00 26FEB15	*	0.00	CASH	09MAR15	
R.O. OPENED		READY		OPTIONS: DLR:				
26FEB15		09MAR15						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

280 REPAIR COMPUTER CONTROL SYSTEM

2434 CSR

1 21634021 PRESSURE SENSOR

259.60 259.60

83.36 66.19 66.19

PARTS: 66.19 LABOR: 259.60 OTHER: 0.00 TOTAL LINE B: 325.79

139366 USED TECH TOOL FOR ACTIVE ENGINE FAULT (SPN 5443 FMI 13 AFTER TREATMENT 1 HYDROCARBON DOSING SYSTEM CALIBRATION VALUE OUT OF RANGE). TRACED THE FAULT CODE BY INSPECTING THE HYDROCARBON DOSING MODULE AND FUEL PRESSURE SENSOR FOR ANY FAULTS. NO FAULTS ARE FOUND WITH EITHER COMPONENTS. CHECKED TO SEE IF THE FUEL PRESSURE SENSOR IS READING ANY VALUE WITH THE KEY ON ENGINE OFF. THE VALUE IS SHOWING UNKNOWN. USED THE BREAK OUT BOX FOR THE SENSOR AND ENGINE HARNESS. CHECKED PIN 4 WITH THE KEY OFF ON, THE BREAK OUT BOX TO GROUND AND THE VALUE IS 0.1 OHMS (SPEC IS 0.0-10.0 OHMS). CHECKED PIN 1 TO GROUND WITH THE KEY ON AND THE VALUE IS 2.80 VOLTS (SPEC IS 4.75-5.25 VOLTS). THE PRESSURE SENSOR WILL NEED TO BE REPLACED. REMOVED AND INSTALLED THE NEW SENSOR. TURNED THE IGNITION ON AND FAULT CODE IS INACTIVE. CLEAR THE ENGINE FAULT CODE DATA. TEST DROVE TRUCK TO VERIFY COMPLAINT.

C** ABS LIGHT-ABS FAULT-INSPECT AND ADVISE

800 GENERAL MISC REPAIR

2434 CSR

2 BRKCLR CLNR

1 EUCE10244 BRAKE KIT

1 745*801538* SENSOR

6 25164660 CLAMP

236.00 236.00

4.48 3.28 6.56

42.99 33.70 33.70

102.21 61.22 61.22

1.29 1.02 6.12

PARTS: 107.60 LABOR: 236.00 OTHER: 0.00 TOTAL LINE C: 343.60

139366 THE ACTIVE FAULT CODE IS FOR THE RIGHT REAR WHEEL SPEED SENSOR OUTPUT LOW AT DRIVE OFF. JACKED THE REAR AXLE UP AND REMOVED THE TIRES. ADJUSTED THE BRAKE ALL THE WAY OUT ON THE RIGHT SIDE AND REMOVED THE DRUM. REMOVED THE BRAKES AND INSPECTED THE TONER RING FOR ANY DAMAGE. TONER RING IS NOT DAMAGED BUT IS PLUGGED FROM DIRT AND GREASE. CLEANED THE TONER RING OUT GOOD WITH BRAKE CLEAN AND SHOP AIR. ALSO CLEANED EACH NOTCH OUT WITH A SCREWDRIVER.

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RECEIVED BY: _____

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

CUSTOMER #:

UNIT#

WAYNESBORO, MS

HOME:

CONT:

BUS: CELL:

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PAGE 3

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Memphis, TN 38148-0959

UNIT		YEAR	MAKE/MODEL		VIN	LICENSE	MILEAGE IN/ OUT		TAG
93		13	MACK CHU613				139366/139366		
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED		PO NO.	RATE	PAYMENT	INV. DATE	
29NOV12 DD			17:00 26FEB15		*	0.00	CASH	09MAR15	
R.O. OPENED		READY		OPTIONS: DLR:					
26FEB15		09MAR15							

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

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*****THANK YOU FROM THE BRUCKNER FAMILY*****

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RECEIVED BY:

DESCRIPTION	TOTALS
LABOR AMOUNT	944.00
PARTS AMOUNT	376.66
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	60.00
TOTAL CHARGES	1380.66
LESS INSURANCE	0.00
SALES TAX	94.06
PLEASE PAY THIS AMOUNT	1474.72

UNIT# [REDACTED]

CUSTOMER #: [REDACTED]

WAYNESBORO, MS [REDACTED]

HOME: [REDACTED] CONT: [REDACTED]

BUS: [REDACTED] CELL: [REDACTED]

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PAGE 1**Bruckner's**
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Hobbs, NM 88241
2121 W. County Road
(505) 392-7571 • (800) 982-6225

SERVICE ADVISOR: 1306 WILEY, CASSANDRA

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
93	13	MACK CHU613	[REDACTED]		139366/139366	[REDACTED]	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
29NOV12 DD			17:00 26FEB15		0.00	CASH	
R.O. OPENED	READY	OPTIONS: DLR: [REDACTED]					
26FEB2015 09:55							

LINE	OP CODE	TECH...	TYPE	DESCRIPTIONS/INSTRUCTIONS
# A	340	2434	CSR	COMPLAINT OF PTO NOT ENGAGING

B *280 CSR AMBER ENGINE LIGHT-ACTIVE FAULT

C *800 CSR ABS LIGHT-ABS FAULT-INSPECT AND ADVISE

ALL TICKETS MUST BE
SIGNED. DO NOT LET THIS
VEHICLE LEAVE WITHOUT A
SIGNATURE!!!

EXCLUSION OF WARRANTIES

Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased; and that in no event shall dealer be liable for incidental or consequential damages or commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties excluded by dealer, include, but are not limited to any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort.

AUTHORIZATION FOR REPAIRS

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. The dealership is not responsible for damages from freezing due to lack of antifreeze.

PRELIMINARY ESTIMATE \$ 269.72

AUTHORIZED BY X

REVISED ESTIMATE (1)	DATE	TIME	BY
236	04MAR	12:22	1306
REVISED ESTIMATE (2)			
REVISED ESTIMATE (3)			

I HEREBY ACKNOWLEDGE THAT I WAS NOTIFIED & GAVE ORAL APPROVAL

CUSTOMER SIGNATURE COPY

UNIT# [REDACTED]
CUSTOMER #: [REDACTED]

Bruckner's
Since 1932



WORKORDER

BRUCKNER TRUCK SALES, INC.
HOBBS DIVISION

P.O. Box 1678
Hobbs, NM 88241
2121 W. County Road
(505) 392-7571 • (800) 982-6225

WAYNESBORO MS

PAGE 1

HOME [REDACTED] CONT: [REDACTED]

BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 1306 WILEY, CASSANDRA

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
93	13	MACK CHU613	[REDACTED]		139366/	[REDACTED]	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
29NOV12 DD			17:00 26FEB15		0.00	CASH	
R.O. OPENED	READY	OPTIONS:	DLR:				
26FEB2015 09:55			[REDACTED]				

LINE OP CODE TECH... TYPE DESCRIPTIONS/INSTRUCTIONS

A 340 CSR COMPLAINT OF PTO NOT ENGAGING | CC:

ALL TICKETS MUST BE
SIGNED. DO NOT LET THIS
VEHICLE LEAVE WITHOUT A
SIGNATURE!!!

2
RO'S

EXCLUSION OF WARRANTIES

Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased; and that in no event shall dealer be liable for incidental or consequential damages or commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties excluded by dealer, include, but are not limited to any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort.

AUTHORIZATION FOR REPAIRS

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. The dealership is not responsible for damages from freezing due to lack of antifreeze.

PRELIMINARY ESTIMATE \$ _____

AUTHORIZED BY X

REVISED ESTIMATE (1)	DATE	TIME	BY
REVISED ESTIMATE (2)			
REVISED ESTIMATE (3)			

I HEREBY ACKNOWLEDGE THAT I WAS NOTIFIED & GAVE ORAL APPROVAL OF THE ABOVE REVISED ESTIMATES:

X

CUSTOMER SIGNATURE

CUSTOMER SIGNATURE COPY



AMARILLO • LUBBOCK • FORT WORTH • OKLAHOMA CITY • DALLAS
TULSA • DALLAS I-20 • DENVER • HOBBS • COLORADO SPRINGS • WICHITA FALLS • ODESSA
FARMINGTON • SAN ANGELO • TYE • ALBUQUERQUE • HAYS • SHREVEPORT • MONROE

REPAIR ORDER INFORMATION

REPAIR ORDER NO. [REDACTED]

WRITTEN BY:	TRUCK MODEL
UNIT NO. [REDACTED]	SERIAL NO. [REDACTED]
CUSTOMER ACCOUNT NO. [REDACTED]	MILEAGE 139 300 - 6436
NAME [REDACTED]	ESTIMATE
ADDRESS [REDACTED]	MEMO
CITY	DATE DROPPED OFF
PHONE	YARD LOCATION
P.O. NO.	CONTACT PERSON
DELIVERY DATE	CONTACT PHONE

1	CONDITION	<i>DD not engaging</i>
	TYPE	
2	CONDITION	
	TYPE	
3	CONDITION	
	TYPE	
4	CONDITION	
	TYPE	
5	CONDITION	[REDACTED]
	TYPE	
6	CONDITION	
	TYPE	
7	CONDITION	
	TYPE	
8	CONDITION	
	TYPE	
9	CONDITION	
	TYPE	
10	CONDITION	
	TYPE	

It is understood that this company assumes no responsibility for loss or damage by theft or fire to vehicles placed with them for storage, sale, repair or while road testing. Payable in Amarillo, Potter County, Texas .83% PER MONTH SERVICE CHARGE ON PAST DUE ACCOUNTS, APR 10%.

I hereby authorize the above repair work to be done along with necessary materials. You and your employees may operate above vehicle for purposes of testing, inspection or delivery at my risk. An express mechanic's lien is acknowledged on above vehicle to secure the amount of repairs thereto.

DISCLAIMER OF WARRANTIES Any warranties on the products sold hereby are made by the manufacturer. The Seller, Bruckner Truck Sales, Inc., hereby expressly disclaims all warranties, either express or implied, including any implied warranty or merchantability or fitness for a particular purpose, and Bruckner Truck Sales, Inc. neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products.

SIGNED _____

PRINT _____

[Home](#) [Claim](#) [Vehicle](#) [Campaign](#) [Crediting](#) [Switch company](#) [Help](#) [Logout](#)

View coverage

Search
 Chassis Id:
 VIN:
 Brand:
 Model:
 Year:
 Mileage:
 Submit

Search result

Chassis Id	Delivering importer	7554	Vehicle operation	0	Vehicle operation desc.	Mileage (km)	209761
Registration number	Delivering date	11/29/12	Marketing type		Unit no.	Operating hours	0
VIN	Country of operation	USA	Using Customer			Delivery mileage	0
HVAC: 60 months/500,000 miles - EXT COVERAGE CLAIM JOB Truck, 12 Months/100,000 miles - VEHICLE WARRANTY CLAIM JOB AC Sealed, 12 Months/Unlinked Mileage - VEHICLE WARRANTY CLAIM JOB Truck, 30 days, Standard Warranty - VEHICLE WARRANTY CLAIM JOB Alignment, 3 months/25,000 miles - VEHICLE WARRANTY CLAIM JOB Fan Drive (READ ATTACHMENT): 60 months/500,000 miles - PURCHASED COVERAGE Bronze / Gold: 60 months/500,000 miles - EXT COVERAGE Sensors/EA Harness 60 mo/500,000 mi - EXT COVERAGE CLAIM JOB Towing on warrantable chassis failure 3 months/25,000 miles - BREAKDOWN CLAIM JOB TOWING on warrantable engine failure 24 months/350,000 miles - BREAKDOWN CLAIM JOB TOWING on warrantable transmission failure 24 months/350,000 miles - BREAKDOWN CLAIM JOB Frame & Crossmembers, 72 Months/750,000 Miles - VEHICLE WARRANTY CLAIM JOB US-CAN Standard Engine Warranty, 24 Months/250,000 Miles - VEHICLE WARRANTY CLAIM JOB Major Engine Components (REFER ATTACHMENT) 25-60 months up to 500,000 miles - VEHICLE WARRANTY CLAIM JOB Driveline: Bearings, Hangers and Drive Shafts 36 Months/350,000 Miles - VEHICLE WARRANTY CLAIM JOB Front Non-Drive Steering Axle: Axle Beam, Stg Knuckle & Tie Rod, 36 Months/300,000 Miles - VEHICLE WARRANTY CLAIM JOB Rear Axle: Differential Carrier Assembly 60 Months/500,000 Miles - VEHICLE WARRANTY CLAIM JOB Rear Axle: Differential Carrier Assembly 36 Months/350,000 Miles - VEHICLE WARRANTY CLAIM JOB Rear Axle Housing 60 Months/500,000 Miles - VEHICLE WARRANTY CLAIM JOB Rear Axle Housing 36 Months/350,000 Miles - VEHICLE WARRANTY CLAIM JOB Auto/Manual Transmission (AMT), 60 Months/750,000 Miles - VEHICLE WARRANTY CLAIM JOB AMT Clutch, 36 Months/300,000 Miles - VEHICLE WARRANTY CLAIM JOB Cab Structure, 60 Months/500,000 Miles - VEHICLE WARRANTY CLAIM JOB Cab Corrosion, 60 Months/500,000 Miles - VEHICLE WARRANTY CLAIM JOB Engine Emission: 60 Months/100,000 Miles/3,250 Hours - VEHICLE WARRANTY CLAIM JOB							
					HVAC	7/30/13	11/29/17
						11/29/12	11/29/17
						11/29/12	11/29/17
					30 DAY WMS	11/29/12	11/29/17
					Alignment - Mack	11/29/12	11/29/17
					XFan Drive	9/30/13	11/29/17
					Bronze-Gold	1/30/14	11/29/17
					2010 EAHarnessSensors	5/30/14	11/29/17
						11/29/12	11/29/17
						11/29/12	11/29/17
						11/29/12	11/29/17
					XFRAME	11/29/12	11/29/18
					Standard Engine	11/29/12	11/29/17
					MAJOR ENGINE COMPONENTS LIST	11/29/12	11/29/17
						11/29/12	11/29/15
						11/29/12	11/29/15
						11/29/12	11/29/15
						11/29/12	11/29/15
						11/29/12	11/29/15
					Transmission STANDARD	11/29/12	11/29/17
						11/29/12	11/29/15
					Cab Structure	11/29/12	11/29/17
					CAB CORROSION	11/29/12	11/29/17
					2010 Emission Certificate_042011	11/29/12	11/29/17

VIN: 1M1AN07Y4DM015245
Chassis ID: M722 15245
Model: CHU
Reg. Number:

Work Order Number: 36226
Printed: 2/28/2015 8:56 AM



2. View DTC Information (Step 2 of 3)

Refresh OBD Clear Filter

Production: 2/27/15 9:00 PM Equipment: 143126 Rev: 1.0 1-0 8-1

Control Unit	DTC	Status	Count	First occurrence	Last occurrence
Brake ECU (MID 136)	SID 4: Wheel sensor ABS side right 2, FMI 14: Special instructions	Active	2	-	-
Engine Control Module (SA 0)	SPN 1021: SAE J1939 Data Link 2, FMI 9: Abnormal update rate	Inactive	3	-	-
Engine Control Module (SA 0)	SPN 3695: Aftertreatment DPF Switch, FMI 9: Abnormal update rate	Inactive	1	-	-
Engine Control Module (SA 0)	SPN 5443: Aftertreatment 1 Hydrocarbon Dosing System, FMI 13: Calibration value out of range	Active	1	-	-
Transmission ECU (MID 130)	PSID 204: Data Link, MID136, FMI 8: Abnormal frequency, pulse width, or period	Inactive	2	2/24/15 10:05 PM	2/25/15 7:14 AM
Transmission ECU (MID 130)	PSID 20: PTO #1 engagement actuator (VAP1), FMI 5: Current below normal or open circuit	Active	1	2/24/15 5:12 AM	2/24/15 5:12 AM

SAE J1939 Data Link 2

2 View DTC Information Back Continue

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Hobbs, NM 88241
2121 W. County Road
(505) 392-7571

09:4800) 982-6225

Remit Payments to:
Corporate Billing LLC
Dept 959 P.O. Box 1000
Memphis, TN 38148-0959

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RETURN POLICY

1. NO RETURNS WITHOUT PURCHASE INVOICE
2. 15% RESTOCKING CHARGE ON SPECIAL ORDER RETURNS
3. NO RETURNS ON ELECTRICAL PARTS
4. NO CREDIT ON CORES HELD OVER 60 DAYS

DATE ENTERED	YOUR ORDER NO.	DATE SHIPPED	INVOICE DATE	INVOICE NUMBER
28 FEB 15		28 FEB 15		

S
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D

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ACCOUNT NO.

QUOTE

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PAGE 1 OF 1

WAYNESBORO, MS

SHIP VIA	SLSM.	B/L NO.	TERMS	F.O.B. POINT
RO			MCFF	HOBBS, NM

ORD	QUANTITY	SHIP	P.O.	PART NO.	DESCRIPTION	LIST	NET	AMOUNT
1	1			21477948	WIRING HAR	205.21	162.94	162.94
				**** INVOICE	QUOTE -	DO NOT	PAY ****	

***** NO CREDIT ON OPEN KITS *****

CUSTOMER'S SIGNATURE

X

PARTS	162.94
SUBLET	
FREIGHT	0.00
SALES TAX / FEES	11.10
TOTAL	\$174.04

VIN:

Chassis ID:

Model:

CHU

Reg. Number:

Work Order Number:

Printed:

3/4/2015 10:32 AM



2. View DTC Information (Step 2 of 3)

Control Unit	DTC	Status	Count	First occurrence	Last occurrence
Brake ECU (IMD 136)	SID 4: Wheel sensor ABS axle right 2, FMI 14: Special instructions	Active	2	-	-
		Inactive			
Engine Control Module (SA 0)	SPN 3695: Aftertreatment DPF Switch, FMI 9: Abnormal update rate	Inactive	1	-	-
Engine Control Module (SA 0)	SPN 5443: Aftertreatment 1 Hydrocarbon Dosing System, FMI 13: Calibration value out of range	Active	1	-	-



SMA 15520 Data Link I

CUSTOMER #:

UNIT#

WAYNESBORO, MS

HOME:

BUS: CONT:

CELL:

INVOICE

PAGE 1

SERVICE ADVISOR: 1306 CASSANDRA WILEY

P.O. Box 1678
Hobbs, NM 88241
2121 W. County Road
(505) 392-7571
(800) 982-6225

BRUCKNER TRUCK SALES, INC.
HOBBS DIVISION

Remit Payments to:
Corporate Billing LLC
Dept 959 P.O. Box 1000
Memphis, TN 38148-0959

UNIT	YEAR	MAKE/MODEL		VIN	LICENSE	MILEAGE IN/ OUT		TAG
93	13	MACK CHU613				139366/139366		
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE	
29NOV12 DD			17:00 26FEB15	*	0.00	CASH	09MAR15	
R.O. OPENED		READY		OPTIONS: DLR				
26FEB15		09MAR15						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A COMPLAINT OF PTO NOT ENGAGING

340 COMPLAINT OF PTO NOT ENGAGING

2434 CSR

1 25154864 DRAIN COCK

1 21477948 WIRING HARNESS

6 25156578 CLAMP

6 25164660 CLAMP

PARTS: 202.87 LABOR: 448.40 OTHER: 0.00 TOTAL LINE A: 651.27

139366 CHECKED THE TRANSMISSION AIR LINES TO THE PTO AND NO LEAKS OR FAULTS ARE FOUND WITH THE AIR LINES. THERE IS A LEAK ON THE MAIN SUPPLY TANK FOR THE TRANSMISSION. THE DRAIN VALVE IS LEAKING AND NOT SEALING UP CORRECTLY. DRAINED THE AIR SYSTEM AND REPLACED THE VALVE. STARTED THE TRUCK UP AND TESTED THE PTO OPERATION. PTO DOES NOT ENGAGE AT ALL BUT THE SWITCH AND LIGHT ILLUMINATE FOR POWER. CHECKED THE WIRING HARNESS CONNECTORS ON THE PTO AND MAIN TRANSMISSION. NO ISSUES ARE FOUND WITH THE CONNECTORS. CHECKED THE WIRING OVER AND FOUND BOTH THE WIRES TO THE PTO CONNECTOR HAVE BARE WIRES SHOWING AND ARE PINCHED. CUT THE BAD SECTIONS OUT OF THE WIRES AND SPLICED THEM BACK TOGETHER WITH BUTT CONNECTORS. USED SHRINK TUBES TO PROTECT THE CONNECTIONS. RECONNECTED THE HARNESS CONNECTOR TO THE PTO AND MAIN TRANSMISSION. CONNECTED TECH TOOL TO THE TRUCK FOR ACTIVE TRANSMISSION FAULTS. THERE IS A FAULT ACTIVE PSID 20 FMI 5 FOR PTO 1 ENGAGEMENT ACTUATOR CURRENT BELOW NORMAL OR OPEN CIRCUIT. FAULT TRACED THAT FAULT CODE BY USING THE TRWO BREAK OUT BOXES FOR THE MAIN TRANSMISSION CONNECTOR AND PTO ACTUATOR. THE SPEC IS 300 TO 700 mV ON THE DIODE SETTING. THE TRANSMISSION BREAK OUT BOX SHOWED 1796 mV AND THE PTO ACTUATOR SHOWED 609 mV. DETERMINED THE CAUSE IS A FAULTY TRANSMISSION HARNESS. REMOVED THE OLD HARNESS AND INSTALLED THE NEW HARNESS. TIED THE HARNESS UP SECURELY AND CHECKED FOR ACTIVE FAULT CODES. THE FAULT CODE FOR THE PTO SOLENOID IS INACTIVE NOW. STARTED THE TRUCK UP TO BUILD UP AIR FOR THE TRANSMISSION. TESTED THE PTO OPERATION. PTO ENGAGES AND DISENGAGES CORRECTLY WITH NO FAULTS. CLEARED THE FAULTS FOR TRANSMISSION.

B** AMBER ENGINE LIGHT-ACTIVE FAULT

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RECEIVED BY:

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

CUSTOMER # [REDACTED]
UNIT# [REDACTED]

INVOICE

Bruckner's
Since 1932



BRUCKNER TRUCK SALES, INC.
HOBBS DIVISION

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Dept 959 P.O. Box 1000
Memphis, TN 38148-0959

WAYNESBORO, MS

PAGE 2

HOME: [REDACTED] CONT: [REDACTED]

BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 1306 CASSANDRA WILEY

UNIT	YEAR	MAKE/MODEL		VIN	LICENSE	MILEAGE IN/ OUT		TAG
93	13	MACK CHU613				139366/139366		
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE	
29NOV12 DD			17:00 26FEB15	*	0.00	CASH	09MAR15	
R.O. OPENED		READY		OPTIONS: DLR:				
26FEB15		09MAR15						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

280 REPAIR COMPUTER CONTROL SYSTEM

2434 CSR

259.60 259.60

1 21634021 PRESSURE SENSOR

83.36 66.19 66.19

PARTS: 66.19 LABOR: 259.60 OTHER: 0.00 TOTAL LINE B: 325.79

139366 USED TECH TOOL FOR ACTIVE ENGINE FAULT (SPN 5443 FMI 13 AFTER TREATMENT 1 HYDROCARBON DOSING SYSTEM CALIBRATION VALUE OUT OF RANGE). TRACED THE FAULT CODE BY INSPECTING THE HYDROCARBON DOSING MODULE AND FUEL PRESSURE SENSOR FOR ANY FAULTS. NO FAULTS ARE FOUND WITH EITHER COMPONENTS. CHECKED TO SEE IF THE FUEL PRESSURE SENSOR IS READING ANY VALUE WITH THE KEY ON ENGINE OFF. THE VALUE IS SHOWING UNKNOWN. USED THE BREAK OUT BOX FOR THE SENSOR AND ENGINE HARNESS. CHECKED PIN 4 WITH THE KEY OFF ON, THE BREAK OUT BOX TO GROUND AND THE VALUE IS 0.1 OHMS (SPEC IS 0.0-10.0 OHMS). CHECKED PIN 1 TO GROUND WITH THE KEY ON AND THE VALUE IS 2.80 VOLTS (SPEC IS 4.75-5.25 VOLTS). THE PRESSURE SENSOR WILL NEED TO BE REPLACED. REMOVED AND INSTALLED THE NEW SENSOR. TURNED THE IGNITION ON AND FAULT CODE IS INACTIVE. CLEAR THE ENGINE FAULT CODE DATA. TEST DROVE TRUCK TO VERIFY COMPLAINT.

C** ABS LIGHT-ABS FAULT-INSPECT AND ADVISE

800 GENERAL MISC REPAIR

2434 CSR

236.00 236.00

2 BRKCLR CLNR

4.48 3.28 6.56

1 EUCE10244 BRAKE KIT

42.99 33.70 33.70

1 745*801538* SENSOR

102.21 61.22 61.22

6 25164660 CLAMP

1.29 1.02 6.12

PARTS: 107.60 LABOR: 236.00 OTHER: 0.00 TOTAL LINE C: 343.60

139366 THE ACTIVE FAULT CODE IS FOR THE RIGHT REAR WHEEL SPEED SENSOR OUTPUT LOW AT DRIVE OFF. JACKED THE REAR AXLE UP AND REMOVED THE TIRES. ADJUSTED THE BRAKE ALL THE WAY OUT ON THE RIGHT SIDE AND REMOVED THE DRUM. REMOVED THE BRAKES AND INSPECTED THE TONER RING FOR ANY DAMAGE. TONER RING IS NOT DAMAGED BUT IS PLUGGED FROM DIRT AND GREASE. CLEANED THE TONER RING OUT GOOD WITH BRAKE CLEAN AND SHOP AIR. ALSO CLEANED EACH NOTCH OUT WITH A SCREWDRIVER.

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RECEIVED BY:

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

CUSTOMER #:
UNIT#

INVOICE

Bruckner's
Since 1932



BRUCKNER TRUCK SALES, INC.
HOBBS DIVISION

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Hobbs, NM 88241
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Dept 959 P.O. Box 1000
Memphis, TN 38148-0959

WAYNESBORO, MS

PAGE 3

SERVICE ADVISOR: 1306 CASSANDRA WILEY

HOME: [REDACTED] CONT: [REDACTED]
BUS: [REDACTED] CELL: [REDACTED]

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Memphis, TN 38148-0959

SERVICE ADVISOR: 1306 CASSANDRA WILEY

UNIT	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
93	13	MACK CHU613	[REDACTED]		139366/139366	[REDACTED]	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
29NOV12 DD			17:00 26FEB15	*	0.00	CASH	09MAR15
R.O. OPENED		READY	OPTIONS: DLR: [REDACTED]				
26FEB15		09MAR15					
LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL

BRUCKNER'S TRULY APPRECIATES YOUR BUSINESS!!
IF YOU ARE NOT 100% SATISFIED WITH YOUR RE-
PAIR OR THIS INVOICE PLEASE CONTACT DAMIEN
FINGER, GENERAL MGR OF THE HOBBS DEALERSHIP
AT 800-982-6225 TO DISCUSS YOUR CONCERNS
*****THANK YOU FROM THE BRUCKNER FAMILY*****

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RECEIVED BY:

DESCRIPTION	TOTALS
LABOR AMOUNT	944.00
PARTS AMOUNT	376.66
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	60.00
TOTAL CHARGES	1380.66
LESS INSURANCE	0.00
SALES TAX	94.06
PLEASE PAY THIS AMOUNT	1474.72

CUSTOMER #:

UNIT#

WAYNESBORO, MS

HOME: CONT:

BUS: CELL:

INVOICE

PAGE 1

SERVICE ADVISOR: 1306 CASSANDRA WILEY

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HOBBS DIVISION

Remit Payments to:
Corporate Billing LLC
Dept 959 P.O. Box 1000
Memphis, TN 38148-0959

UNIT

YEAR

MAKE/MODEL

VIN

LICENSE

MILEAGE IN/ OUT

TAG

93

13

MACK CHU613

139366/139366

DEL DATE

PROD. DATE

WARR. EXP.

PROMISED

PO NO.

RATE

PAYMENT

INV. DATE

29NOV12 DD

17:00 26FEB15

*

0.00

CASH

09MAR15

R.O. OPENED

READY

OPTIONS:

DLR:

26FEB15

09MAR15

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A COMPLAINT OF PTO NOT ENGAGING

340 COMPLAINT OF PTO NOT ENGAGING

2434 CSR

1 25154864 DRAIN COCK

1 21477948 WIRING HARNESS

6 25156578 CLAMP

6 25164660 CLAMP

PARTS: 202.87 LABOR: 448.40 OTHER: 0.00 TOTAL LINE A: 651.27

139366 CHECKED THE TRANSMISSION AIR LINES TO THE PTO AND NO LEAKS OR FAULTS ARE FOUND WITH THE AIR LINES. THERE IS A LEAK ON THE MAIN SUPPLY TANK FOR THE TRANSMISSION. THE DRAIN VALVE IS LEAKING AND NOT SEALING UP CORRECTLY. DRAINED THE AIR SYSTEM AND REPLACED THE VALVE. STARTED THE TRUCK UP AND TESTED THE PTO OPERATION. PTO DOES NOT ENGAGE AT ALL BUT THE SWITCH AND LIGHT ILLUMINATE FOR POWER. CHECKED THE WIRING HARNESS CONNECTORS ON THE PTO AND MAIN TRANSMISSION. NO ISSUES ARE FOUND WITH THE CONNECTORS. CHECKED THE WIRING OVER AND FOUND BOTH THE WIRES TO THE PTO CONNECTOR HAVE BARE WIRES SHOWING AND ARE PINCHED. CUT THE BAD SECTIONS OUT OF THE WIRES AND SPLICED THEM BACK TOGETHER WITH BUTT CONNECTORS. USED SHRINK TUBES TO PROTECT THE CONNECTIONS. RECONNECTED THE HARNESS CONNECTOR TO THE PTO AND MAIN TRANSMISSION. CONNECTED TECH TOOL TO THE TRUCK FOR ACTIVE TRANSMISSION FAULTS. THERE IS A FAULT ACTIVE PSID 20 FMI 5 FOR PTO 1 ENGAGEMENT ACTUATOR CURRENT BELOW NORMAL OR OPEN CIRCUIT. FAULT TRACED THAT FAULT CODE BY USING THE TRWO BREAK OUT BOXES FOR THE MAIN TRANSMISSION CONNECTOR AND PTO ACTUATOR. THE SPEC IS 300 TO 700 mV ON THE DIODE SETTING. THE TRANSMISSION BREAK OUT BOX SHOWED 1796 mV AND THE PTO ACTUATOR SHOWED 609 mV. DETERMINED THE CAUSE IS A FAULTY TRANSMISSION HARNESS. REMOVED THE OLD HARNESS AND INSTALLED THE NEW HARNESS. TIED THE HARNESS UP SECURELY AND CHECKED FOR ACTIVE FAULT CODES. THE FAULT CODE FOR THE PTO SOLENOID IS INACTIVE NOW. STARTED THE TRUCK UP TO BUILD UP AIR FOR THE TRANSMISSION. TESTED THE PTO OPERATION. PTO ENGAGES AND DISENGAGES CORRECTLY WITH NO FAULTS. CLEARED THE FAULTS FOR TRANSMISSION.

B** AMBER ENGINE LIGHT-ACTIVE FAULT

DISCLAIMER OF WARRANTIES

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RECEIVED BY:

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

CUSTOMER #: [REDACTED]
UNIT# [REDACTED]

INVOICE



BRUCKNER TRUCK SALES, INC.
HOBBS DIVISION

WAYNESBORO, MS

PAGE 2

P.O. Box 1678
Hobbs, NM 88241
2121 W. County Road
(505) 392-7571
(800) 982-6225

Remit Payments to:
Corporate Billing LLC
Dept 959 P.O. Box 1000
Memphis, TN 38148-0959

HOME: [REDACTED]
BUS: [REDACTED] CONT: [REDACTED]
CELL: [REDACTED]

SERVICE ADVISOR: 1306 CASSANDRA WILEY

UNIT	YEAR	MAKE/MODEL		VIN	LICENSE	MILEAGE IN/ OUT		TAG
93	13	MACK CHU613				139366/139366		
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE	
29NOV12 DD			17:00 26FEB15	*	0.00	CASH	09MAR15	
R.O. OPENED		READY		OPTIONS: DLR:				
26FEB15		09MAR15						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

280	REPAIR	COMPUTER CONTROL SYSTEM					
	2434	CSR				259.60	259.60
1	21634021	PRESSURE SENSOR			83.36	66.19	66.19
PARTS:	66.19	LABOR:	259.60	OTHER:	0.00	TOTAL LINE B:	325.79

139366 USED TECH TOOL FOR ACTIVE ENGINE FAULT (SPN 5443 FMI 13 AFTER TREATMENT 1 HYDROCARBON DOSING SYSTEM CALIBRATION VALUE OUT OF RANGE). TRACED THE FAULT CODE BY INSPECTING THE HYDROCARBON DOSING MODULE AND FUEL PRESSURE SENSOR FOR ANY FAULTS. NO FAULTS ARE FOUND WITH EITHER COMPONENTS. CHECKED TO SEE IF THE FUEL PRESSURE SENSOR IS READING ANY VALUE WITH THE KEY ON ENGINE OFF. THE VALUE IS SHOWING UNKNOWN. USED THE BREAK OUT BOX FOR THE SENSOR AND ENGINE HARNESS. CHECKED PIN 4 WITH THE KEY OFF ON, THE BREAK OUT BOX TO GROUND AND THE VALUE IS 0.1 OHMS (SPEC IS 0.0-10.0 OHMS). CHECKED PIN 1 TO GROUND WITH THE KEY ON AND THE VALUE IS 2.80 VOLTS (SPEC IS 4.75-5.25 VOLTS). THE PRESSURE SENSOR WILL NEED TO BE REPLACED. REMOVED AND INSTALLED THE NEW SENSOR. TURNED THE IGNITION ON AND FAULT CODE IS INACTIVE. CLEAR THE ENGINE FAULT CODE DATA. TEST DROVE TRUCK TO VERIFY COMPLAINT.

C** ABS LIGHT-ABS FAULT-INSPECT AND ADVISE

800	GENERAL MISC REPAIR						
	2434	CSR				236.00	236.00
2	BRKCLR	CLNR			4.48	3.28	6.56
1	EUCE10244	BRAKE KIT			42.99	33.70	33.70
1	745*801538*	SENSOR			102.21	61.22	61.22
6	25164660	CLAMP			1.29	1.02	6.12
PARTS:	107.60	LABOR:	236.00	OTHER:	0.00	TOTAL LINE C:	343.60

139366 THE ACTIVE FAULT CODE IS FOR THE RIGHT REAR WHEEL SPEED SENSOR OUTPUT LOW AT DRIVE OFF. JACKED THE REAR AXLE UP AND REMOVED THE TIRES. ADJUSTED THE BRAKE ALL THE WAY OUT ON THE RIGHT SIDE AND REMOVED THE DRUM. REMOVED THE BRAKES AND INSPECTED THE TONER RING FOR ANY DAMAGE. TONER RING IS NOT DAMAGED BUT IS PLUGGED FROM DIRT AND GREASE. CLEANED THE TONER RING OUT GOOD WITH BRAKE CLEAN AND SHOP AIR. ALSO CLEANED EACH NOTCH OUT WITH A SCREWDRIVER.

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RECEIVED BY:

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

CUSTOMER #: [REDACTED]
UNIT# [REDACTED]

INVOICE

Bruckner's
Since 1932



BRUCKNER TRUCK SALES, INC.
HOBBS DIVISION

P.O. Box 1678
Hobbs, NM 88241
2121 W. County Road
(505) 392-7571
(800) 982-6225

Remit Payments to:
Corporate Billing LLC
Dept 959 P.O. Box 1000
Memphis, TN 38148-0959

WAYNESBORO, MS

PAGE 3

HOME [REDACTED] CONT: [REDACTED]

BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 1306 CASSANDRA WILEY

UNIT	YEAR	MAKE/MODEL		VIN	LICENSE	MILEAGE IN/ OUT		TAG
93	13	MACK CHU613				139366/139366		
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE	
29NOV12 DD			17:00 26FEB15	*	0.00	CASH	09MAR15	
R.O. OPENED		READY		OPTIONS: DLR:				
26FEB15		09MAR15						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

BRUCKNER'S TRULY APPRECIATES YOUR BUSINESS!!
IF YOU ARE NOT 100% SATISFIED WITH YOUR RE-
PAIR OR THIS INVOICE PLEASE CONTACT DAMIEN
FINGER, GENERAL MGR OF THE HOBBS DEALERSHIP
AT 800-982-6225 TO DISCUSS YOUR CONCERNS
*****THANK YOU FROM THE BRUCKNER FAMILY*****

DISCLAIMER OF WARRANTIES

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RECEIVED BY: _____

DESCRIPTION	TOTALS
LABOR AMOUNT	944.00
PARTS AMOUNT	376.66
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	60.00
TOTAL CHARGES	1380.66
LESS INSURANCE	0.00
SALES TAX	94.06
PLEASE PAY THIS AMOUNT	1474.72

UNIT# [REDACTED]
CUSTOMER #: [REDACTED]

WAYNESBORO, MS [REDACTED]

HOME [REDACTED] CONT [REDACTED]
BUS: [REDACTED] CELL: [REDACTED]

WORKORDER
REPRINT
PAGE 1



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HOBBS DIVISION

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SERVICE ADVISOR: 1306 WILEY, CASSANDRA

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
93	13	MACK CHU613	[REDACTED]		139366/139366	[REDACTED]	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
29NOV12 DD			17:00 26FEB15		0.00	CASH	
R.O. OPENED		READY	OPTIONS: DLR [REDACTED]				
26FEB2015 09:55							

LINE	OP CODE	TECH...	TYPE	DESCRIPTIONS/INSTRUCTIONS
# A	340	2434	CSR	COMPLAINT OF PTO NOT ENGAGING

B *280 CSR AMBER ENGINE LIGHT-ACTIVE FAULT

C *800 CSR ABS LIGHT-ABS FAULT-INSPECT AND ADVISE

ALL TICKETS MUST BE
SIGNED. DO NOT LET THIS
VEHICLE LEAVE WITHOUT A
SIGNATURE!!!

EXCLUSION OF WARRANTIES

Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased; and that in no event shall dealer be liable for incidental or consequential damages or commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties excluded by dealer, include, but are not limited to any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort.

AUTHORIZATION FOR REPAIRS

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. The dealership is not responsible for damages from freezing due to lack of antifreeze.

PRELIMINARY ESTIMATE \$ 269.72

AUTHORIZED BY X

REVISED ESTIMATE (1)	236	DATE 04MAR	TIME 12:22	BY 1306
REVISED ESTIMATE (2)				
REVISED ESTIMATE (3)				

I HEREBY ACKNOWLEDGE THAT I WAS NOTIFIED & GAVE ORAL APPROVAL

CUSTOMER SIGNATURE COPY

UNIT# [REDACTED]
CUSTOMER #: [REDACTED]

WORKORDER

PAGE 1



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HOBBS DIVISION

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Hobbs, NM 88241
2121 W. County Road
(505) 392-7571 · (800) 982-6225

WAYNESBORO MS [REDACTED]

HOME [REDACTED] CONT: [REDACTED]
BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 1306 WILEY, CASSANDRA

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
93	13	MACK CHU613	[REDACTED]		139366/	[REDACTED]	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
29NOV12 DD			17:00 26FEB15		0.00	CASH	
R.O. OPENED		READY	OPTIONS: DLR: [REDACTED]				
26FEB2015 09:55							

LINE OP CODE TECH... TYPE DESCRIPTIONS/INSTRUCTIONS
A 340 CSR COMPLAINT OF PTO NOT ENGAGING | CC:

ALL TICKETS MUST BE
SIGNED. DO NOT LET THIS
VEHICLE LEAVE WITHOUT A
SIGNATURE!!!



EXCLUSION OF WARRANTIES

Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased; and that in no event shall dealer be liable for incidental or consequential damages or commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties excluded by dealer, include, but are not limited to any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort.

AUTHORIZATION FOR REPAIRS

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. The dealership is not responsible for damages from freezing due to lack of antifreeze.

PRELIMINARY ESTIMATE \$ _____

AUTHORIZED BY X

REVISED ESTIMATE (1)	DATE	TIME	BY
REVISED ESTIMATE (2)			
REVISED ESTIMATE (3)			

I HEREBY ACKNOWLEDGE THAT I WAS NOTIFIED & GAVE ORAL APPROVAL
OF THE ABOVE REVISED ESTIMATES:

X

CUSTOMER SIGNATURE

CUSTOMER SIGNATURE COPY



AMARILLO • LUBBOCK • FORT WORTH • OKLAHOMA CITY • DALLAS
TULSA • DALLAS I-20 • DENVER • HOBBS • COLORADO SPRINGS • WICHITA FALLS • ODESSA
FARMINGTON • SAN ANGELO • TYE • ALBUQUERQUE • HAYS • SHREVEPORT • MONROE

REPAIR ORDER INFORMATION

REPAIR ORDER NO.

WRITTEN BY:	TRUCK MODEL
UNIT NO.	SERIAL NO.
CUSTOMER ACCOUNT NO.	MILEAGE <i>139,300 - 6436</i>
NAME	ESTIMATE
ADDRESS	MEMO
CITY	DATE DROPPED OFF
PHONE	YARD LOCATION
P.O. NO.	CONTACT PERSON
DELIVERY DATE	CONTACT PHONE

1	CONDITION	<i>Q10 not engaging</i>
	TYPE	
2	CONDITION	
	TYPE	
3	CONDITION	
	TYPE	
4	CONDITION	
	TYPE	
5	CONDITION	
	TYPE	
6	CONDITION	
	TYPE	
7	CONDITION	
	TYPE	
8	CONDITION	
	TYPE	
9	CONDITION	
	TYPE	
10	CONDITION	
	TYPE	

It is understood that this company assumes no responsibility for loss or damage by theft or fire to vehicles placed with them for storage, sale, repair or while road testing. Payable in Amarillo, Potter County, Texas .83% PER MONTH SERVICE CHARGEON PAST DUE ACCOUNTS, APR 10%.

I hereby authorize the above repair work to be done along with necessary materials. You and your employees may operate above vehicle for purposes of testing, inspection or delivery at my risk. An express mechanic's lien is acknowledged on above vehicle to secure the amount of repairs thereto.

DISCLAIMER OF WAARANTIES Any warranties on the products sold hereby are made by the manufacturer. The Seller, Bruckner Truck Sales, Inc., hereby expressly disclaims all warranties, either express or implied, including any implied warranty or merchantability or fitness for a particular purpose, and Bruckner Truck Sales, Inc. neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products.

SIGNED _____

PRINT _____

[Home](#) [Claim](#) [Vehicle](#) [Campaign](#) [Crediting](#) [Switch company](#) [Help](#) [Logout](#)

View coverage

Search

Search result

Vehicle information					
Chassis Id		Delivering importer		Vehicle operation	0
Registration number		Delivering date		Marketing type	
VIN		Country of operation	USA	Using Customer	
				Vehicle operation desc.	
				Mileage (km)	209761
				Unit no.	
				Operating hours	0
				Delivery mileage	0
Coverage code	Description	Attachment	Start date	End date	
	HVAC: 60 months/500,000 miles - EXT COVERAGE CLAIM JOB	HVAC	7/30/13	11/29/17	
	Truck, 12 Months/100,000 miles - VEHICLE WARRANTY CLAIM JOB		11/29/12	11/29/13	
	AC Sealed, 12 Months/Unlimited Mileage - VEHICLE WARRANTY CLAIM JOB		11/29/12	11/29/13	
	Truck, 30 days, Standard Warranty - VEHICLE WARRANTY CLAIM JOB	30 DAY ITEMS	11/29/12	12/29/12	
	Alignment, 3 months/25,000 miles - VEHICLE WARRANTY CLAIM JOB	Alignment - Mack	11/29/12	2/28/13	
	Fan Drive (READ ATTACHMENT): 60 months/500,000 miles - PURCHASED COVERAGE	XFan Drive	9/30/13	11/29/17	
	Bronze / Gold: 60 months/500,000 miles - EXT COVERAGE	Bronze-Gold	1/30/14	11/29/17	
	Sensors/EA Harness 60 mo/500,000 mi - EXT COVERAGE CLAIM JOB	2010 EAHarnessSensors	5/30/14	11/29/17	
	Towing on warrantable chassis failures 3 months/5,000 miles - BREAKDOWN CLAIM JOB		11/29/12	2/28/13	
	TOWING on warrantable engine failures 24 months/250,000 miles - BREAKDOWN CLAIM JOB		11/29/12	11/29/14	
	TOWING on warrantable transmission failures 24 months/250,000 miles - BREAKDOWN CLAIM JOB		11/29/12	11/29/14	
	Frame & Crossmembers, 72 Months/750,000 Miles - VEHICLE WARRANTY CLAIM JOB	XFRAME	11/29/12	11/29/18	
	US-CAN Standard Engine Warranty: 24 Months/250,000 Miles - VEHICLE WARRANTY CLAIM JOB	Standard Engine	11/29/12	11/29/14	
	Major Engine Components (REFER ATTACHMENT) 25-60 months up to 500,000 miles - VEHICLE WARRANTY CLAIM JOB	MAJOR ENGINE COMPONENTS LIST	11/29/12	11/29/17	
	Driveline: Bearings, Hangers and Drive Shafts 36 Months/350,000 Miles - VEHICLE WARRANTY CLAIM JOB		11/29/12	11/29/15	
	Front Non-Drive Steering Axle: Axle Beam, Stg Knuckle & Tie Rod, 36 Months/300,000 Miles - VEHICLE WARRANTY CLAIM JOB		11/29/12	11/29/15	
	Rear Axle: Differential Carrier Assembly 60 Months/500,000 Miles - VEHICLE WARRANTY CLAIM JOB		11/29/12	11/29/17	
	Rear Axle: Differential Carrier Assembly 36 Months/350,000 Miles - VEHICLE WARRANTY CLAIM JOB		11/29/12	11/29/15	
	Rear Axle Housing 60 Months/500,000 Miles - VEHICLE WARRANTY CLAIM JOB		11/29/12	11/29/17	
	Rear Axle Housing 36 Months/350,000 Miles - VEHICLE WARRANTY CLAIM JOB		11/29/12	11/29/15	
	Auto/Manual Transmission (AMT), 60 Months/750,000 Miles - VEHICLE WARRANTY CLAIM JOB	Transmission STANDARD	11/29/12	11/29/17	
	AMT Clutch, 36 Months/300,000 Miles - VEHICLE WARRANTY CLAIM JOB		11/29/12	11/29/15	
	Cab Structure, 60 Months/500,000 Miles - VEHICLE WARRANTY CLAIM JOB	Cab Structure	11/29/12	11/29/17	
	Cab Corrosion, 60 Months/500,000 Miles - VEHICLE WARRANTY CLAIM JOB	CAB CORROSION	11/29/12	11/29/17	
	Engine Emission: 60 Months/100,000 Miles/3,250 Hours - VEHICLE WARRANTY CLAIM JOB	2010 Emission Certificate_042011	11/29/12	11/29/17	

VIN:

Chassis ID:

Model:

Reg. Number:

Work Order Number:

Printed:

2/28/2015 8:56 AM



2. View DTC Information (Step 2 of 3)

Refresh OBD Clear... Filter...		Product time: 2/27/15 3:09 PM Engine hours: 6437.26 Readout time: 2/27/15 4:51 PM			
DTC List (6 items)					
Control Unit:	DTC	Status	Count	First occurrence	Last occurrence
Brake ECU (MID 136)	SID 4: Wheel sensor ABS axle right 2, FMI 14: Special instructions	Active	2	-	-
Engine Control Module (SA0)	SPN 120120AE: Data Link 2 FMI 9: Abnormal update rate	Inactive	1	-	-
Engine Control Module (SA0)	SPN 3695: Aftertreatment DPF Switch, FMI 9: Abnormal update rate	Inactive	1	-	-
Engine Control Module (SA0)	SPN 5443: Aftertreatment 1 Hydrocarbon Dosing System, FMI 13: Calibration value out of range	Active	1	-	-
Transmission ECU (MID 130)	PSID 204: Data Link, MID136, FMI 8: Abnormal frequency, pulse width, or period	Inactive	2	2/24/15 10:05 PM	2/25/15 7:14 AM
Transmission ECU (MID 130)	PSID 20: PTO #1 engagement actuator (VAP 1), FMI 5: Current below normal or open circuit	Active	1	2/24/15 5:12 AM	2/24/15 5:12 AM

SA0: J1939 Data Link 2

2 View DTC Information

< Back

Continue >

User ID:

Partner ID:

Page 1 of 1

Bruckner's

Since 1932



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09:41 (800) 982-6225

Remit Payments to:
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Memphis, TN 38148-0959

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RETURN POLICY

1. NO RETURNS WITHOUT PURCHASE INVOICE
2. 15% RESTOCKING CHARGE ON SPECIAL ORDER RETURNS
3. NO RETURNS ON ELECTRICAL PARTS
4. NO CREDIT ON CORES HELD OVER 60 DAYS

DATE ENTERED	YOUR ORDER NO.	DATE SHIPPED	INVOICE DATE	INVOICE NUMBER
28 FEB 15		28 FEB 15		

****QUOTE****

S
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ACCOUNT NO.

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PAGE 1 OF 1

WAYNESBORO, MS

SHIP VIA	SLSM.	B/L NO.	TERMS	F.O.B. POINT
RO			MCFF	

QTY	SHIP	PART NO.	DESCRIPTION	LIST	NET	AMOUNT
1	1		WIRING HAR	205.21	162.94	162.94
**** INVOICE QUOTE -				DO NOT	PAY ****	

***** NO CREDIT ON OPEN KITS *****

CUSTOMER'S SIGNATURE

X

PARTS	162.94
SUBLET	
FREIGHT	0.00
SALES TAX / FEES	11.10
TOTAL	\$174.04

VIN: [REDACTED]

Work Order Number: [REDACTED]

Chassis ID: [REDACTED]

Printed:

3/4/2015 10:32 AM

Model:

CHU

Reg. Number:



2. View DTC Information (Step 2 of 3)

DTC List (4 items)					
Product time: 3/4/15 9:50 AM Engine hours: 6107.3 Road test time: 3/4/15 10:11 AM					
Control Unit	DTC	Status	Count	First occurrence	Last occurrence
Brake ECU (MID 128)	SID 4: Wheel sensor ABS axle right 2, FMI 14: Special instructions	Active	2	-	-
		Inactive	-	-	-
Engine Control Module (SA0)	SPN 3595: Aftertreatment DPF Switch, FMI 9: Abnormal update rate	Inactive	1	-	-
Engine Control Module (SA0)	SPN 5443: Aftertreatment 1 Hydrocarbon Dosing System, FMI 13: Calibration value out of range	Active	1	-	-



CUSTOMER #: [REDACTED]
UNIT# [REDACTED]



INVOICE

BRUCKNER TRUCK SALES, INC.
HOBBS DIVISION

WAYNESBORO, MS

PAGE 1

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Hobbs, NM 88241
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(505) 392-7671
(800) 982-6225

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Corporate Billing LLC
Dept 959 P.O. Box 1000
Memphis, TN 38148-0959

HOME: [REDACTED] CONT: [REDACTED]
BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 1306 CASSANDRA WILEY

UNIT

YEAR

MAKE/MODEL

VIN

LICENSE

MILEAGE IN/ OUT

TAG

93

13

MACK CHU613

139366/139366

DEL DATE

PROD. DATE

WARR. EXP.

PROMISED

PO NO.

RATE

PAYMENT

INV. DATE

29NOV12 DD

17:00 26FEB15

*

0.00

CASH

09MAR15

R.O. OPENED

READY

OPTIONS: DLR

26FEB15

09MAR15

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A COMPLAINT OF PTO NOT ENGAGING

340 COMPLAINT OF PTO NOT ENGAGING

2434 CSR

1	25154864	DRAIN COCK	19.54	15.51	15.51
1	21477948	WIRING HARNESS	205.21	162.94	162.94
6	25156578	CLAMP	3.84	3.05	18.30
6	25164660	CLAMP	1.29	1.02	6.12

PARTS: 202.87 LABOR: 448.40 OTHER: 0.00 TOTAL LINE A: 651.27

139366 CHECKED THE TRANSMISSION AIR LINES TO THE PTO AND NO LEAKS OR FAULTS ARE FOUND WITH THE AIR LINES. THERE IS A LEAK ON THE MAIN SUPPLY TANK FOR THE TRANSMISSION. THE DRAIN VALVE IS LEAKING AND NOT SEALING UP CORRECTLY. DRAINED THE AIR SYSTEM AND REPLACED THE VALVE. STARTED THE TRUCK UP AND TESTED THE PTO OPERATION. PTO DOES NOT ENGAGE AT ALL BUT THE SWITCH AND LIGHT ILLUMINATE FOR POWER. CHECKED THE WIRING HARNESS CONNECTORS ON THE PTO AND MAIN TRANSMISSION. NO ISSUES ARE FOUND WITH THE CONNECTORS. CHECKED THE WIRING OVER AND FOUND BOTH THE WIRES TO THE PTO CONNECTOR HAVE BARE WIRES SHOWING AND ARE PINCHED. CUT THE BAD SECTIONS OUT OF THE WIRES AND SPLICED THEM BACK TOGETHER WITH BUTT CONNECTORS. USED SHRINK TUBES TO PROTECT THE CONNECTIONS. RECONNECTED THE HARNESS CONNECTOR TO THE PTO AND MAIN TRANSMISSION. CONNECTED TECH TOOL TO THE TRUCK FOR ACTIVE TRANSMISSION FAULTS. THERE IS A FAULT ACTIVE PSID 20 FMI 5 FOR PTO 1 ENGAGEMENT ACTUATOR CURRENT BELOW NORMAL OR OPEN CIRCUIT. FAULT TRACED THAT FAULT CODE BY USING THE TRWO BREAK OUT BOXES FOR THE MAIN TRANSMISSION CONNECTOR AND PTO ACTUATOR. THE SPEC IS 300 TO 700 mV ON THE DIODE SETTING. THE TRANSMISSION BREAK OUT BOX SHOWED 1796 mV AND THE PTO ACTUATOR SHOWED 609 mV. DETERMINED THE CAUSE IS A FAULTY TRANSMISSION HARNESS. REMOVED THE OLD HARNESS AND INSTALLED THE NEW HARNESS. TIED THE HARNESS UP SECURELY AND CHECKED FOR ACTIVE FAULT CODES. THE FAULT CODE FOR THE PTO SOLENOID IS INACTIVE NOW. STARTED THE TRUCK UP TO BUILD UP AIR FOR THE TRANSMISSION. TESTED THE PTO OPERATION. PTO ENGAGES AND DISENGAGES CORRECTLY WITH NO FAULTS. CLEARED THE FAULTS FOR TRANSMISSION.

B** AMBER ENGINE LIGHT-ACTIVE FAULT

DISCLAIMER OF WARRANTIES

ANY WARRANTIES ON THE PRODUCTS SOLD HEREBY ARE THOSE MADE BY MANUFACTURER, IF ANY. THE SELLER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OR MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND BRUCKNER TRUCK SALES INC., NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF SAID PRODUCTS. WE HEREBY CERTIFY THAT THESE GOODS WERE PRODUCED IN COMPLIANCE WITH ALL APPLICABLE REQUIREMENTS OF SECTIONS 6, 7 AND 12 OF THE FAIR LABOR STANDARDS ACT OF 1938, AS AMENDED AND OF REGULATIONS AND ORDERS OF THE ADMINISTRATOR OR WAGE AND HOUR DIVISION ISSUED UNDER SECTION 14 THEREOF.

RECEIVED BY: _____

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

CUSTOMER #:

UNIT#

WAYNESBORO, MS

HOME: CONT:

BUS: CELL:

INVOICE

PAGE 2

SERVICE ADVISOR: 1306 CASSANDRA WILEY

Bruckner's
Since 1932**BRUCKNER TRUCK SALES, INC.**
HOBBS DIVISIONP.O. Box 1678
Hobbs, NM 88241
2121 W. County Road
(505) 392-7571
(800) 982-6225Remit Payments to:
Corporate Billing LLC
Dept 959 P.O. Box 1000
Memphis, TN 38148-0959

UNIT	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
93	13	MACK CHU613			139366/139366		
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
29NOV12 DD			17:00 26FEB15	*	0.00	CASH	09MAR15
R.O. OPENED		READY	OPTIONS: DLR				
26FEB15		09MAR15					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

280 REPAIR COMPUTER CONTROL SYSTEM

2434 CSR

259.60

259.60

1 21634021 PRESSURE SENSOR

83.36

66.19

66.19

PARTS: 66.19 LABOR: 259.60 OTHER: 0.00 TOTAL LINE B: 325.79

139366 USED TECH TOOL FOR ACTIVE ENGINE FAULT (SPN 5443 FMI 13

AFTER TREATMENT 1 HYDROCARBON DOSING SYSTEM CALIBRATION VALUE OUT OF RANGE). TRACED THE FAULT CODE BY INSPECTING THE HYDROCARBON DOSING MODULE AND FUEL PRESSURE SENSOR FOR ANY FAULTS. NO FAULTS ARE FOUND WITH EITHER COMPONENTS. CHECKED TO SEE IF THE FUEL PRESSURE SENSOR IS READING ANY VALUE WITH THE KEY ON ENGINE OFF. THE VALUE IS SHOWING UNKNOWN. USED THE BREAK OUT BOX FOR THE SENSOR AND ENGINE HARNESS. CHECKED PIN 4 WITH THE KEY OFF ON, THE BREAK OUT BOX TO GROUND AND THE VALUE IS 0.1 OHMS (SPEC IS 0.0-10.0 OHMS). CHECKED PIN 1 TO GROUND WITH THE KEY ON AND THE VALUE IS 2.80 VOLTS (SPEC IS 4.75-5.25 VOLTS). THE PRESSURE SENSOR WILL NEED TO BE REPLACED. REMOVED AND INSTALLED THE NEW SENSOR. TURNED THE IGNITION ON AND FAULT CODE IS INACTIVE. CLEAR THE ENGINE FAULT CODE DATA. TEST DROVE TRUCK TO VERIFY COMPLAINT.

C** ABS LIGHT-ABS FAULT-INSPECT AND ADVISE

800 GENERAL MISC REPAIR

2434 CSR

236.00

236.00

2 BRKCLR CLNR

4.48

3.28

6.56

1 EUC10244 BRAKE KIT

42.99

33.70

33.70

1 745*801538* SENSOR

102.21

61.22

61.22

6 25164660 CLAMP

1.29

1.02

6.12

PARTS: 107.60 LABOR: 236.00 OTHER: 0.00 TOTAL LINE C: 343.60

139366 THE ACTIVE FAULT CODE IS FOR THE RIGHT REAR WHEEL SPEED SENSOR OUTPUT LOW AT DRIVE OFF. JACKED THE REAR AXLE UP AND REMOVED THE TIRES. ADJUSTED THE BRAKE ALL THE WAY OUT ON THE RIGHT SIDE AND REMOVED THE DRUM. REMOVED THE BRAKES AND INSPECTED THE TONER RING FOR ANY DAMAGE. TONER RING IS NOT DAMAGED BUT IS PLUGGED FROM DIRT AND GREASE. CLEANED THE TONER RING OUT GOOD WITH BRAKE CLEAN AND SHOP AIR. ALSO CLEANED EACH NOTCH OUT WITH A SCREWDRIVER.

DISCLAIMER OF WARRANTIES

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RECEIVED BY:

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

CUSTOMER COPY 1

CUSTOMER #: [REDACTED]
UNIT# [REDACTED]

INVOICE

Bruckner's
Since 1932



BRUCKNER TRUCK SALES, INC.
HOBBS DIVISION

P.O. Box 1678
Hobbs, NM 88241
2121 W. County Road
(505) 392-7571
(800) 982-6225

Remit Payments to:
Corporate Billing LLC
Dept 959 P.O. Box 1000
Memphis, TN 38148-0959

WAYNESBORO, MS

PAGE 3

HOME [REDACTED] CONT: [REDACTED]
BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 1306 CASSANDRA WILEY

UNIT	YEAR	MAKE/MODEL		VIN	LICENSE	MILEAGE IN/ OUT		TAG
93	13	MACK CHU613				139366/139366		
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE	
29NOV12 DD			17:00 26FEB15	*	0.00	CASH	09MAR15	
R.O. OPENED		READY		OPTIONS: DLR				
26FEB15		09MAR15						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

BRUCKNER'S TRULY APPRECIATES YOUR BUSINESS!!
IF YOU ARE NOT 100% SATISFIED WITH YOUR RE-PAIR OR THIS INVOICE PLEASE CONTACT DAMIEN FINGER, GENERAL MGR OF THE HOBBS DEALERSHIP AT 800-982-6225 TO DISCUSS YOUR CONCERNS
*****THANK YOU FROM THE BRUCKNER FAMILY*****

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RECEIVED BY: _____

DESCRIPTION	TOTALS
LABOR AMOUNT	944.00
PARTS AMOUNT	376.66
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	60.00
TOTAL CHARGES	1380.66
LESS INSURANCE	0.00
SALES TAX	94.06
PLEASE PAY THIS AMOUNT	1474.72

CUSTOMER #: [REDACTED]
UNIT# [REDACTED]

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WAYNESBORO, MS

PAGE 1

HOME: [REDACTED] CONT: [REDACTED]

BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 1306 CASSANDRA WILEY

UNIT	YEAR	MAKE/MODEL		VIN	LICENSE	MILEAGE IN/ OUT		TAG
93	13	MACK CHU613				139366/139366		
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE	
29NOV12 DD			17:00 26FEB15	*	0.00	CASH	09MAR15	
R.O. OPENED		READY		OPTIONS: DLR:				
26FEB15		09MAR15						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A COMPLAINT OF PTO NOT ENGAGING

340 COMPLAINT OF PTO NOT ENGAGING

2434 CSR

1	25154864	DRAIN COCK	19.54	15.51	15.51
1	21477948	WIRING HARNESS	205.21	162.94	162.94
6	25156578	CLAMP	3.84	3.05	18.30
6	25164660	CLAMP	1.29	1.02	6.12

PARTS: 202.87 LABOR: 448.40 OTHER: 0.00 TOTAL LINE A: 651.27

139366 CHECKED THE TRANSMISSION AIR LINES TO THE PTO AND NO LEAKS OR FAULTS ARE FOUND WITH THE AIR LINES. THERE IS A LEAK ON THE MAIN SUPPLY TANK FOR THE TRANSMISSION. THE DRAIN VALVE IS LEAKING AND NOT SEALING UP CORRECTLY. DRAINED THE AIR SYSTEM AND REPLACED THE VALVE. STARTED THE TRUCK UP AND TESTED THE PTO OPERATION. PTO DOES NOT ENGAGE AT ALL BUT THE SWITCH AND LIGHT ILLUMINATE FOR POWER. CHECKED THE WIRING HARNESS CONNECTORS ON THE PTO AND MAIN TRANSMISSION. NO ISSUES ARE FOUND WITH THE CONNECTORS. CHECKED THE WIRING OVER AND FOUND BOTH THE WIRES TO THE PTO CONNECTOR HAVE BARE WIRES SHOWING AND ARE PINCHED. CUT THE BAD SECTIONS OUT OF THE WIRES AND SPLICED THEM BACK TOGETHER WITH BUTT CONNECTORS. USED SHRINK TUBES TO PROTECT THE CONNECTIONS. RECONNECTED THE HARNESS CONNECTOR TO THE PTO AND MAIN TRANSMISSION. CONNECTED TECH TOOL TO THE TRUCK FOR ACTIVE TRANSMISSION FAULTS. THERE IS A FAULT ACTIVE PSID 20 FMI 5 FOR PTO 1 ENGAGEMENT ACTUATOR CURRENT BELOW NORMAL OR OPEN CIRCUIT. FAULT TRACED THAT FAULT CODE BY USING THE TRWO BREAK OUT BOXES FOR THE MAIN TRANSMISSION CONNECTOR AND PTO ACTUATOR. THE SPEC IS 300 TO 700 mV ON THE DIODE SETTING. THE TRANSMISSION BREAK OUT BOX SHOWED 1796 mV AND THE PTO ACTUATOR SHOWED 609 mV. DETERMINED THE CAUSE IS A FAULTY TRANSMISSION HARNESS. REMOVED THE OLD HARNESS AND INSTALLED THE NEW HARNESS. TIED THE HARNESS UP SECURELY AND CHECKED FOR ACTIVE FAULT CODES. THE FAULT CODE FOR THE PTO SOLENOID IS INACTIVE NOW. STARTED THE TRUCK UP TO BUILD UP AIR FOR THE TRANSMISSION. TESTED THE PTO OPERATION. PTO ENGAGES AND DISENGAGES CORRECTLY WITH NO FAULTS. CLEARED THE FAULTS FOR TRANSMISSION.

B** AMBER ENGINE LIGHT-ACTIVE FAULT

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RECEIVED BY: _____

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

CUSTOMER #: [REDACTED]
UNIT#: [REDACTED]

36226

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HOBBS DIVISION

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Memphis, TN 38148-0959

WAYNESBORO, MS

PAGE 2

HOME: [REDACTED] CONT: [REDACTED]

BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 1306 CASSANDRA WILEY

UNIT	YEAR	MAKE/MODEL		VIN		LICENSE	MILEAGE IN/ OUT		TAG
93	13	MACK CHU613		[REDACTED]			139366/139366		[REDACTED]
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED		PO NO.	RATE	PAYMENT	INV. DATE	
29NOV12 DD			17:00 26FEB15		*	0.00	CASH	09MAR15	
R.O. OPENED		READY		OPTIONS: DLR: [REDACTED]					
26FEB15		09MAR15							

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
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280 REPAIR COMPUTER CONTROL SYSTEM

2434 CSR

1 21634021 PRESSURE SENSOR

259.60 259.60
83.36 66.19

PARTS: 66.19 LABOR: 259.60 OTHER: 0.00 TOTAL LINE B: 325.79

139366 USED TECH TOOL FOR ACTIVE ENGINE FAULT (SPN 5443 FMI 13 AFTER TREATMENT 1 HYDROCARBON DOSING SYSTEM CALIBRATION VALUE OUT OF RANGE). TRACED THE FAULT CODE BY INSPECTING THE HYDROCARBON DOSING MODULE AND FUEL PRESSURE SENSOR FOR ANY FAULTS. NO FAULTS ARE FOUND WITH EITHER COMPONENTS. CHECKED TO SEE IF THE FUEL PRESSURE SENSOR IS READING ANY VALUE WITH THE KEY ON ENGINE OFF. THE VALUE IS SHOWING UNKNOWN. USED THE BREAK OUT BOX FOR THE SENSOR AND ENGINE HARNESS. CHECKED PIN 4 WITH THE KEY OFF ON, THE BREAK OUT BOX TO GROUND AND THE VALUE IS 0.1 OHMS (SPEC IS 0.0-10.0 OHMS). CHECKED PIN 1 TO GROUND WITH THE KEY ON AND THE VALUE IS 2.80 VOLTS (SPEC IS 4.75-5.25 VOLTS). THE PRESSURE SENSOR WILL NEED TO BE REPLACED. REMOVED AND INSTALLED THE NEW SENSOR. TURNED THE IGNITION ON AND FAULT CODE IS INACTIVE. CLEAR THE ENGINE FAULT CODE DATA. TEST DROVE TRUCK TO VERIFY COMPLAINT.

C** ABS LIGHT-ABS FAULT-INSPECT AND ADVISE

800 GENERAL MISC REPAIR

2434 CSR

2 BRKCLR CLNR

1 EUCE10244 BRAKE KIT

1 745*801538* SENSOR

6 25164660 CLAMP

236.00 236.00
4.48 3.28
42.99 33.70
102.21 61.22
1.29 1.02

PARTS: 107.60 LABOR: 236.00 OTHER: 0.00 TOTAL LINE C: 343.60

139366 THE ACTIVE FAULT CODE IS FOR THE RIGHT REAR WHEEL SPEED SENSOR OUTPUT LOW AT DRIVE OFF. JACKED THE REAR AXLE UP AND REMOVED THE TIRES. ADJUSTED THE BRAKE ALL THE WAY OUT ON THE RIGHT SIDE AND REMOVED THE DRUM. REMOVED THE BRAKES AND INSPECTED THE TONER RING FOR ANY DAMAGE. TONER RING IS NOT DAMAGED BUT IS PLUGGED FROM DIRT AND GREASE. CLEANED THE TONER RING OUT GOOD WITH BRAKE CLEAN AND SHOP AIR. ALSO CLEANED EACH NOTCH OUT WITH A SCREWDRIVER.

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RECEIVED BY: _____

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

CUSTOMER #: [REDACTED]
UNIT# [REDACTED]

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PAGE 3

HOME: [REDACTED] CONT: [REDACTED]

BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 1306 CASSANDRA WILEY

UNIT	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
93	13	MACK CHU613			139366/139366		
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
29NOV12 DD			17:00 26FEB15	*	0.00	CASH	09MAR15
R.O. OPENED		READY	OPTIONS: DLR				
26FEB15		09MAR15					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

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IF YOU ARE NOT 100% SATISFIED WITH YOUR RE-
PAIR OR THIS INVOICE PLEASE CONTACT DAMIEN
FINGER, GENERAL MGR OF THE HOBBS DEALERSHIP
AT 800-982-6225 TO DISCUSS YOUR CONCERNS
*****THANK YOU FROM THE BRUCKNER FAMILY*****

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RECEIVED BY: _____

DESCRIPTION	TOTALS
LABOR AMOUNT	944.00
PARTS AMOUNT	376.66
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	60.00
TOTAL CHARGES	1380.66
LESS INSURANCE	0.00
SALES TAX	94.06
PLEASE PAY THIS AMOUNT	1474.72

CUSTOMER #: [REDACTED]

UNIT# [REDACTED]

INVOICE

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WAYNESBORO, MS

PAGE 1

HOME [REDACTED] CONT: [REDACTED]

BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 1306 CASSANDRA WILEY

UNIT	YEAR	MAKE/MODEL		VIN	LICENSE	MILEAGE IN/ OUT		TAG
93	13	MACK CHU613				139366/139366		
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE	
29NOV12 DD			17:00 26FEB15		0.00	MCFF	11MAR15	
R.O. OPENED		READY		OPTIONS: DLR				
26FEB15		11MAR15						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A COMPLAINT OF PTO NOT ENGAGING

340 COMPLAINT OF PTO NOT ENGAGING

2434 CSR

						448.40	448.40
1	25154864	DRAIN COCK			19.54	15.51	15.51
1	21477948	WIRING HARNESS			205.21	162.94	162.94
6	25156578	CLAMP			3.84	2.54	15.24
6	25164660	CLAMP			1.29	0.73	4.38

PARTS: 198.07 LABOR: 448.40 OTHER: 0.00 TOTAL LINE A: 646.47

139366 CHECKED THE TRANSMISSION AIR LINES TO THE PTO AND NO LEAKS OR FAULTS ARE FOUND WITH THE AIR LINES. THERE IS A LEAK ON THE MAIN SUPPLY TANK FOR THE TRANSMISSION. THE DRAIN VALVE IS LEAKING AND NOT SEALING UP CORRECTLY. DRAINED THE AIR SYSTEM AND REPLACED THE VALVE. STARTED THE TRUCK UP AND TESTED THE PTO OPERATION. PTO DOES NOT ENGAGE AT ALL BUT THE SWITCH AND LIGHT ILLUMINATE FOR POWER. CHECKED THE WIRING HARNESS CONNECTORS ON THE PTO AND MAIN TRANSMISSION. NO ISSUES ARE FOUND WITH THE CONNECTORS. CHECKED THE WIRING OVER AND FOUND BOTH THE WIRES TO THE PTO CONNECTOR HAVE BARE WIRES SHOWING AND ARE PINCHED. CUT THE BAD SECTIONS OUT OF THE WIRES AND SPLICED THEM BACK TOGETHER WITH BUTT CONNECTORS. USED SHRINK TUBES TO PROTECT THE CONNECTIONS. RECONNECTED THE HARNESS CONNECTOR TO THE PTO AND MAIN TRANSMISSION. CONNECTED TECH TOOL TO THE TRUCK FOR ACTIVE TRANSMISSION FAULTS. THERE IS A FAULT ACTIVE PSID 20 FMI 5 FOR PTO 1 ENGAGEMENT ACTUATOR CURRENT BELOW NORMAL OR OPEN CIRCUIT. FAULT TRACED THAT FAULT CODE BY USING THE TRWO BREAK OUT BOXES FOR THE MAIN TRANSMISSION CONNECTOR AND PTO ACTUATOR. THE SPEC IS 300 TO 700 mV ON THE DIODE SETTING. THE TRANSMISSION BREAK OUT BOX SHOWED 1796 mV AND THE PTO ACTUATOR SHOWED 609 mV. DETERMINED THE CAUSE IS A FAULTY TRANSMISSION HARNESS. REMOVED THE OLD HARNESS AND INSTALLED THE NEW HARNESS. TIED THE HARNESS UP SECURELY AND CHECKED FOR ACTIVE FAULT CODES. THE FAULT CODE FOR THE PTO SOLENOID IS INACTIVE NOW. STARTED THE TRUCK UP TO BUILD UP AIR FOR THE TRANSMISSION. TESTED THE PTO OPERATION. PTO ENGAGES AND DISENGAGES CORRECTLY WITH NO FAULTS. CLEARED THE FAULTS FOR TRANSMISSION.

B** AMBER ENGINE LIGHT-ACTIVE FAULT

DISCLAIMER OF WARRANTIES

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RECEIVED BY:

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

CUSTOMER COPY 1

CUSTOMER #: [REDACTED]
UNIT# [REDACTED]



INVOICE

BRUCKNER TRUCK SALES, INC.
HOBBS DIVISION

WAYNESBORO, MS

PAGE 2

P.O. Box 1678
Hobbs, NM 88241
2121 W. County Road
(505) 392-7571
(800) 982-6225

Remit Payments to:
Corporate Billing LLC
Dept 959 P.O. Box 1000
Memphis, TN 38148-0959

HOME: [REDACTED]
BUS: [REDACTED]

CONT: [REDACTED]
CELL: [REDACTED]

SERVICE ADVISOR: 1306 CASSANDRA WILEY

UNIT		YEAR	MAKE/MODEL		VIN	LICENSE	MILEAGE IN/ OUT		TAG
93		13	MACK CHU613				139366/139366		
DEL DATE		PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE	
29NOV12 DD				17:00 26FEB15	93	0.00	MCFF	11MAR15	
R.O. OPENED			READY		OPTIONS: DLR:				
26FEB15			11MAR15						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

280 REPAIR COMPUTER CONTROL SYSTEM

2434 CSR

259.60 259.60

1 21634021 PRESSURE SENSOR

83.36 66.19 66.19

PARTS: 66.19 LABOR: 259.60 OTHER: 0.00 TOTAL LINE B: 325.79

139366 USED TECH TOOL FOR ACTIVE ENGINE FAULT (SPN 5443 FMI 13 AFTER TREATMENT 1 HYDROCARBON DOSING SYSTEM CALIBRATION VALUE OUT OF RANGE). TRACED THE FAULT CODE BY INSPECTING THE HYDROCARBON DOSING MODULE AND FUEL PRESSURE SENSOR FOR ANY FAULTS. NO FAULTS ARE FOUND WITH EITHER COMPONENTS. CHECKED TO SEE IF THE FUEL PRESSURE SENSOR IS READING ANY VALUE WITH THE KEY ON ENGINE OFF. THE VALUE IS SHOWING UNKNOWN. USED THE BREAK OUT BOX FOR THE SENSOR AND ENGINE HARNESS. CHECKED PIN 4 WITH THE KEY OFF ON, THE BREAK OUT BOX TO GROUND AND THE VALUE IS 0.1 OHMS (SPEC IS 0.0-10.0 OHMS). CHECKED PIN 1 TO GROUND WITH THE KEY ON AND THE VALUE IS 2.80 VOLTS (SPEC IS 4.75-5.25 VOLTS). THE PRESSURE SENSOR WILL NEED TO BE REPLACED. REMOVED AND INSTALLED THE NEW SENSOR. TURNED THE IGNITION ON AND FAULT CODE IS INACTIVE. CLEAR THE ENGINE FAULT CODE DATA. TEST DROVE TRUCK TO VERIFY COMPLAINT.

C** ABS LIGHT-ABS FAULT-INSPECT AND ADVISE

800 GENERAL MISC REPAIR

2434 CSR

236.00 236.00

2 BRKCLR CLNR

4.48 3.28 6.56

1 EUCE10244 BRAKE KIT

42.99 33.70 33.70

1 745*801538* SENSOR

102.21 61.22 61.22

6 25164660 CLAMP

1.29 0.73 4.38

PARTS: 105.86 LABOR: 236.00 OTHER: 0.00 TOTAL LINE C: 341.86

139366 THE ACTIVE FAULT CODE IS FOR THE RIGHT REAR WHEEL SPEED SENSOR OUTPUT LOW AT DRIVE OFF. JACKED THE REAR AXLE UP AND REMOVED THE TIRES. ADJUSTED THE BRAKE ALL THE WAY OUT ON THE RIGHT SIDE AND REMOVED THE DRUM. REMOVED THE BRAKES AND INSPECTED THE TONER RING FOR ANY DAMAGE. TONER RING IS NOT DAMAGED BUT IS PLUGGED FROM DIRT AND GREASE. CLEANED THE TONER RING OUT GOOD WITH BRAKE CLEAN AND SHOP AIR. ALSO CLEANED EACH NOTCH OUT WITH A SCREWDRIVER.

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RECEIVED BY: _____

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

CUSTOMER #: [REDACTED]

UNIT# [REDACTED]

Bruckner's
Since 1932

INVOICE

BRUCKNER TRUCK SALES, INC.
HOBBS DIVISIONP.O. Box 1678
Hobbs, NM 88241
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WAYNESBORO, MS

PAGE 3

HOME [REDACTED] CONT: [REDACTED]

BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 1306 CASSANDRA WILEY

UNIT	YEAR	MAKE/MODEL		VIN	LICENSE	MILEAGE IN/ OUT		TAG
93	13	MACK CHU613				139366/139366		
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE	
29NOV12 DD			17:00 26FEB15	93	0.00	MCFF	11MAR15	
R.O. OPENED		READY		OPTIONS: DLR				
26FEB15		11MAR15						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
*****	08959	MVPREFERRED			BRUCKNER'S TRULY APPRECIATES YOUR BUSINESS!!		
000000					IF YOU ARE NOT 100% SATISFIED WITH YOUR RE-PAIR OR THIS INVOICE PLEASE CONTACT DAMIEN FINGER, GENERAL MGR OF THE HOBBS DEALERSHIP AT 800-982-6225 TO DISCUSS YOUR CONCERNS		

*****THANK YOU FROM THE BRUCKNER FAMILY*****

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RECEIVED BY: _____

DESCRIPTION	TOTALS
LABOR AMOUNT	944.00
PARTS AMOUNT	370.12
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	60.00
TOTAL CHARGES	1374.12
LESS INSURANCE	0.00
SALES TAX	93.61
PLEASE PAY THIS AMOUNT	1467.73

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