

Repair Order Detail - Internal Copy

RO Number: [REDACTED]

RO Status:

INFORMATION REDACTED PURSUANT TO THE FREEDOM
OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Customer: [REDACTED]

Phone(s): Contact: [REDACTED]

Main: [REDACTED]

Vehicle: [REDACTED]

2013 CHU613 [REDACTED]

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Cell: [REDACTED]

Mileage: 154,853

Service advisor: 536

Tag number: [REDACTED]

Payment type: [REDACTED]

Promised time: 05:00 PM

Promised date: 07/21/2014

Waiter: No

Estimate: [REDACTED]

Customer Comments: No

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A CHECK CODES - ADVISE (RELOCATE GPS ANTENNA IF NEEDED)

|               |             |                                                     |               |          |
|---------------|-------------|-----------------------------------------------------|---------------|----------|
| [REDACTED]    | WSWM        | ENGINE TURBOCHARGER,<br>REPLACEMENT                 | 2.20          | 242.00   |
| Tech(s): 8    |             |                                                     |               |          |
| [REDACTED]    | WSWM        | PROGRAM ENGINE<br>ELECTRONIC CONTROL<br>UNIT (EECU) | 0.40          | 44.00    |
| Tech(s): 8    |             |                                                     |               |          |
| [REDACTED]    | WSWM        | PROGRAM<br>AFTERTREATMENT<br>CONTROL MODULE (ACM)   | 0.40          | 44.00    |
| Tech(s): 8    |             |                                                     |               |          |
| [REDACTED]    | WSWM        | REQUEST FOR<br>ADDITIONAL LABOR                     | 0.50          | 55.00    |
| Tech(s): 8    |             |                                                     |               |          |
| [REDACTED]    | WSWM        | TAKE CHARGE                                         | 0.30          | 33.00    |
| Tech(s): 8    |             |                                                     |               |          |
| [REDACTED]    | WSWM        | ROAD TEST                                           | 0.30          | 33.00    |
| Tech(s): 8    |             |                                                     |               |          |
|               |             | 1                                                   |               | 3,857.80 |
| Pts: 3,857.80 | Lbr: 451.00 | Other: 0.00                                         | Total Line A: | 4,308.80 |

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B SC0379 RECALL

[REDACTED]	WSWM	SC0379 FLASHER	0.30	33.00
Tech(s): 8				
		1		25.14
Pts: 25.14	Lbr: 33.00	Other: 0.00	Total Line B:	58.14

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D\*\* CLUTCH FAULT (CLUTCH WORN)

|               |             |                                                             |               |          |
|---------------|-------------|-------------------------------------------------------------|---------------|----------|
| [REDACTED]    | WSWM        | CLUTCH, REPLACEMENT                                         | 4.10          | 451.00   |
| Tech(s): 17   |             |                                                             |               |          |
| [REDACTED]    | WSWM        | FLYWHEEL, REPLACEMENT<br>TRANSMISSION AND<br>CLUTCH REMOVED | 0.40          | 44.00    |
| Tech(s): 17   |             |                                                             |               |          |
| [REDACTED]    | WSWM        | REQUEST FOR<br>ADDITIONAL LABOR                             | 0.50          | 55.00    |
| Tech(s): 17   |             |                                                             |               |          |
|               |             | 1                                                           |               | 3,151.25 |
| Pts: 3,151.25 | Lbr: 550.00 | Other: 0.00                                                 | Total Line D: | 3,701.25 |

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E** CLUTCH CYLINDER FAILURE

[REDACTED]	WSWM	CLUTCH CYLINDER, REPLACEMENT	4.20	462.00
Tech(s): 24				

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[REDACTED]	WSWM	PROGRAM TRANSMISSION	0.40		44.00
		ECU (MID 130)			
Tech(s): 24					
[REDACTED]	WSWM	REQUEST FOR	0.50		55.00
		ADDITIONAL LABOR			
Tech(s): 24					
		1			1,414.51
Pts: 1,414.51	Lbr: 561.00	Other: 0.00	Total Line E:		1,975.51
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Customer Pay

Labor

0.00

Parts

0.00

Lube

0.00

Sublet

0.00

Miscellaneous/Shop Charge*

0.00

Total Charges**

0.00

*Miscellaneous/Shop Charge includes tax and/or deductible originally on RO.

**Total Charges includes any Insurance/Adjustment originally on RO.