



HEAVY DUTY WARRANTY CERTIFICATE

Mack Trucks, Inc. warrants certain individual components of the new Mack truck to be free from defects in material and workmanship under normal use and service up to the periods as specified, provided all Mack Trucks, Inc. maintenance and inspection requirements found in the Operator's Manuals and service manual/instructions are followed. All warranty periods are calculated from date in service. All coverage is 100% for parts and labor except as noted.

LIMITATIONS AND EXCLUSIONS TO THIS WARRANTY APPEAR ON THE REVERSE SIDE OF THIS CERTIFICATE. THESE LIMITATIONS AND EXCLUSIONS ARE IMPORTANT AND MUST BE READ AND UNDERSTOOD.

This warranty applies to Model Year 2013 and newer models manufactured by Mack Trucks, Inc. with EPA'10 Engine Emissions operated in the United States and Canada. Specific coverage is based on the application and weight class as described in the following chart:

CHASSIS BUILT WITH EPA'10 EMISSION ENGINES VEHICLE APPLICATION: HEAVY DUTY			Hours	Months	Miles	Kilometers
SCHEDULE 1. BASIC VEHICLE*			----	12	100,000	161 000
**Roadside Assistance and Towing on warrantable failures are covered for 3 Months/5,000 Miles/8,050 Kilometers						
*Brake Drums are covered for 12 months or 25,000 miles/40 000 kilometers only						
SCHEDULE 2. MACK DIESEL ENGINE						
Standard Warranty:			6,250	24	250,000	402 500
**Standard Warranty Includes: Roadside Assistance and Towing on warrantable engine failures						
Major Components:	Block Stiffener (Ladder Frame) Camshaft Forging Camshaft Caps & Bolts Connecting Rod & Cap Forging Coolant Pump Housing Crankshaft Forging Cylinder Block Casting Cylinder Head Casting & Bolts	Engine Gears (Rear Mounted) Exhaust Manifold Casting Flywheel Housing Intake Manifold Casting Main Bearing Bolts & Caps Oil Pump Drive & Driven Gears Thermostat Housing Timing Gear Cover & Mounting Plate	12,500	60	500,000	805 000
Coverage also applies to consumables such as lubricant, antifreeze, filter elements, belts, hoses and similar maintenance items not reusable and replaced directly as a result of a warrantable engine, carrier or transmission failure.						
Components not manufactured by Mack Trucks, Inc., but used on MACK diesel engine assemblies are excluded from the coverage in Schedule 2. These components are covered by the component manufacturer's warranty in effect at the time of delivery. Consult your local MACK service facility for details.						
SCHEDULE 3. MACK TRANSMISSIONS						
T300 and TM300 Transmissions			----	36	400,000	644 000
Towing on warrantable failures for Mack T300 and TM300 Transmissions			----	24	250,000	402 500
Mack mDrive Transmissions			6,250	36	250,000	402 500
mDrive Clutch			6,250	36	250,000	402 500
Towing on warrantable failures for Mack mDrive Transmissions			----	24	250,000	402 500
SCHEDULE 4. DPF SYSTEM COMPONENTS (OEM WARRANTY)			6,250	24	250,000	402 500
DPF/SCR SYSTEM COMPONENTS (EMISSION WARRANTY)			3,250	60	100,000	161 000
*Roadside Assistance and Towing on warrantable DPF/SCR failures			6,250	24	250,000	402 500
SCHEDULE 5. MACK CARRIER / AXLE HOUSING / FRONT AXLE						
Rear Carriers and Housing			----	36	300,000	483 000
Front I-Beam, Steering Knuckle, Tie Rod			----	36	300,000	483 000
Rear Carrier Seals, Gaskets			----	12	100,000	161 000
S65 Bogie and Carrier, Regardless of Carrier Model			----	12	100,000	161 000
SCHEDULE 6. TRUNNION BRACKET & SPINDLE, SUSPENSION TRUNNION (except bushings)			----	36	300,000	483 000
SCHEDULE 7. FRAMES: SIDE RAILS AND CROSSMEMBERS			----	36	300,000	483 000
Extended Warranty for GU Model Chassis				60	500,000	805 000
SCHEDULE 8. CAB STRUCTURE			----	24	200,000	322 000
SCHEDULE 9. CAB CORROSION			----	60	500,000	805 000
Coverage applies to perforation (an actual hole in the cab panel) due to corrosion.						
Coverage does not apply to corrosion caused by damage to paint finish.						
SCHEDULE 10. Components not manufactured by Mack Trucks, Inc. may have warranty coverage different from the above as they are covered by the manufacturer's warranty. Consult your local MACK dealership for details.						

**Roadside Assistance and Towing coverage does not apply to vendor engines, transmissions and axles

THIS WARRANTY IS EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES AND REPRESENTATIONS OR CONDITIONS, STATUTORY OR OTHERWISE, EXPRESSED OR IMPLIED INCLUDING, BUT NOT LIMITED TO, IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

**THESE LIMITATIONS AND EXCLUSIONS ARE IMPORTANT
AND MUST BE READ AND UNDERSTOOD.**

LIMITATIONS – Mack Trucks, Inc.'s obligation is limited to, at its sole option, repair or replacement of parts which are acknowledged by it to be defective. In the case of acknowledged defective assemblies, exchange with factory rebuilt units may occur. The defective parts or assemblies replaced shall become the property of Mack Trucks, Inc.. Warranty repairs performed by the dealer's shop in accordance with the terms of the warranty set forth herein are free of charge. Warranty repairs do not constitute an extension of the original warranty period for the vehicle or any part thereof. Warranty consideration can only be given if the deficiency is brought to the attention of an authorized Mack Truck dealer upon discovery and the vehicle must be made available, in a timely fashion during the coverage period, for repair.

**NO PAYMENT OR OTHER COMPENSATION WILL BE MADE FOR CONSEQUENTIAL,
INDIRECT OR INCIDENTAL EXPENSES OR DAMAGES OF ANY KIND.**

EXCLUSIONS:

1. **REPAIR:** Warranty consideration can only be given if the deficiency is brought to the attention of an authorized Mack Truck dealer upon discovery and the truck must be made available, in a timely fashion during the warranty period, for repair. Failures resulting from the user's unreasonable delay in making the truck available, after being notified of a potential product problem, are not covered.
2. **REPEAT REPAIRS:** The term "repeat repair" only refers to the repair or replacement of the exact same part or component more than once. Repair or replacements of different components within the same system does not constitute a repeated repair.
3. **DAMAGES:** Damages due to accidents, misuse, negligence, improper operations, alterations, storage or transport, operation at excessive speeds, loading beyond the factory rated load capacity, and improper or insufficient maintenance services are not covered. Damages due to failure to follow Mack Trucks, Inc. service procedures are considered damages due to improper maintenance services.
4. **APPLICATION:** The responsibility of determining the correct application and/or specification for a vehicle sold to a customer belongs at the selling location. Vehicle application problems, including but not limited to, replacement of incorrect axle or transmission gear ratios, failures of component parts of vehicles being operated in excess of factory rated load capacities, or the use of a vehicle for a purpose of which it was not intended are not covered.
5. **ENVIRONMENTAL DAMAGE:** Parts made out of cloth, leather, wood, rubber, synthetics, paint or chrome which have been effected by exposure to the elements or chemical influence including, but not limited to road salts/chemicals, industrial fall-out or the use of improper cleaners, polishes, and or waxes are not covered.
6. **GLASS:** Glass breakage and scratches are not covered unless positive physical proof of manufacturing responsibility is established.
7. **SUSPENSION PARTS:** Suspension parts, including but not limited to rubber bushings, torque rod bushings, spring pins and bushings, and all greased lubrication points that fail due to improper maintenance, abnormally severe service or abuse are not covered.
8. **ALTERATIONS:** Any vehicle repaired and/ or altered in any way, so as to adversely effect, in Mack Trucks, Inc.'s sole judgment, its stability or reliability, is not covered.
9. **OPTIONAL EQUIPMENT:** Any part of the truck that fails, malfunctions or does not perform as a result of improper conversion or installation of special bodies or equipment by other manufacturers or suppliers is not covered.
10. **MAINTENANCE AND PARTS CONSUMED** ("Consumables"): Normal maintenance services including, but not limited to, replacement of oil filters, adjustments of the engine injection pump / transmission / brakes / linkages, as well as diagnosis, test time and all other adjustments, are not covered. Parts which are normally consumed or worn out during the vehicle's usual service life and customarily replaced during usual maintenance service are not covered or have limited coverage. These parts include, but are not limited to, the following:
NOT COVERED - Brake linings, clutch brake, clutch linings, mud flaps and brackets.
COVERED FOR 30 DAYS - Fluorescent lights or ballast, light bulbs, fuses, wiper blades and all filters (oil, fuel, air, etc.).
COVERED FOR 90 DAYS - Loose fasteners, leaking fittings or hose clamps.
COVERED FOR 12 MONTHS, OR 100,000 MILES (161,000 KM) OR 3,250 OPERATING HOURS, WHICHEVER OCCURS FIRST - Cab suspension on models used in heavy duty applications, batteries, frame paint, sealed light assemblies, exhaust flex pipe, hose clamps, all rubber/nylon bushings or mounts, flexible hoses, all belts, shock absorbers (leakage only), wheel seals, and all grease lubricated points (tie rods ends, king-pins, u-joints, spring pins, etc.)
11. **ALIGNMENT:** Alignment of axle(s) and balancing of tires, including changing of axle camber, caster, toe and thrust angle settings are not covered.
12. **NON-GENUINE PARTS:** Any vehicle which has been repaired by use of parts and accessories, as well as major assemblies and exchange units, which are substandard and which cause a vehicle component or system to fail are not covered.
13. **TIRES:** Tires are covered by separate warranties given by their respective manufacturers.
14. **CAB STRUCTURE AND CORROSION:** Cab structural defects or cab corrosion that occurs in areas of the cab that have been previously damaged, repaired, altered or modified are not covered. Cab corrosion where metal is perforated from the outside to the inside is not covered.
15. **ENGINES AND AUTOMATIC TRANSMISSIONS:** The engines and Allison automatic transmissions used in Mack trucks are warranted by their respective manufacturers. Refer to the engine and transmission manufacturers' warranty statements.
16. **ODOMETER READING:** Any vehicle in which the odometer has been disconnected or the mileage reading has been altered and the actual mileage cannot be readily determined is not covered.
17. **ACCESS TO INFORMATION:** The user must allow Mack Trucks, Inc. full access to all data stored in all Electronic Control Modules; failure to do so may result in the loss of warranty coverage.
18. **PREMIUM LABOR:** Labor for overtime and/or shift differential is not covered.
19. **EXCESSIVE LABOR:** Excessive labor for a warrantable repair due to installation of equipment or body by the customer is not covered.
20. **MISC. EXPENSE:** Road service, towing, meals, lodging, telephone calls, travel time, loss of cargo, downtime, loss of revenue, rental vehicles, or driver's wages and other miscellaneous expenses are not covered. Shop supplies, lube oil, lubricants, sealers, anti-freeze, filter elements and labor performed by a non-approved location are not covered.
21. **ADDITIONAL COMPONENTS:** Components or parts that are not installed by Mack Trucks, Inc. are not covered. Mack Trucks, Inc. factory manufacturing records will determine Mack Trucks, Inc. installations.
22. **APPLICATION CHANGE OR CHANGE OF OWNERSHIP:** If at any time during the term of the original warranty there is a change in the application of the vehicle or a change in ownership, the owner must notify Mack Trucks, Inc., Post Office Box 26115, Greensboro, NC 27402-6115 in writing and within 30 days of date of the change. Failure to provide such timely notice may result in the warranty becoming null and void. If the change in ownership is accepted by Mack Trucks, Inc., and/or the change in application does not affect coverage, Mack Trucks, Inc. will transfer any remaining applicable portion of the warranty to the new owner or, for the new application.

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