

## PRTS 2057425 - Issue Summary

**Issue Number:** [2057425](#)

**Subject:** Seat Belt Pretensioner , Driver's Front Seat - Broke - 2016

**Issue Type:** (Aftersales) Field Performance Report

**Issue Age:** 1 Days

**Issue Status:** Closed

**Program:** Silverado K2 Next Gen / GMNA Truck

**Project:** US - United States

**Current Step Status:** Complete

**Product Line:** CKtruck - Global Full Size Truck Pickup / Utility

**Project Number:** K2XX NA - Current Product

**Current Step Target:**

**Responsible:**

**Designee:**

**Severity:** \*S - Potential Safety, Safety Compliance and/or Safety Regulatory Criteria

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## Field Performance Report

### Vehicle Information

**Vehicle Line / Engineering Source:** Silverado K2 Next Gen / GMNA Truck

**Country:** US - United States

**Vehicle Line:** Silverado K2 Next Gen

**Hardware Stage:**

**Product Line:** CKtruck - Global Full Size Truck Pickup / Utility

**Make:** Chevrolet

**Project Number:** K2XX NA - Current Product

**Model Year:** 2016

**Engine:**

**Transfer Case:**

**Transmission:**

**Axle:**

### *Title*

**Part Name:** Seat Belt Pretensioner

**Part Location:** Driver's Front Seat

**Complaint:** Broke - 2016

**Severity:** \*S - Potential Safety, Safety Compliance and/or Safety Regulatory Criteria

**Origination Point:** Dealer

**Dealer Number:** 115372

**Field Rep Number:**

**Emissions:**

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## Current Step Role Assignments

Name	Date	Name	Assigned By	Phone	Assignment Comments
BQM	10-Sep-2019	Robert Hartman Jr	Stephanie Graff	+1 586-945-2083	
Issue Approver	10-Sep-2019	Charles Rouleau	Stephanie Graff	+1 586-510-9564	
Originator	10-Sep-2019	Stephanie Graff	Stephanie Graff	+1 586-510-9249	

## VIN Information

### Cases

No Of Cases	Recorded By/Originator	Recorded Date
1	Originator	

### VIN Information

Primary VIN	VIN	Build Date	Odometer Reading	Odometer Unit	Engine No	Transm. No
N	1GCVKREXGZ [REDACTED]	16-Jun-2016	24288	Miles		

## Affected Parts

**VPPS 1:** 40-Interior

**VPPS 2:** 40.06-Safety Belt

**VPPS 3:** 40.06.01-Front Outboard Safety Belt

**VPPS 4:**

### Parts

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Part Number	Part Name
No records available	

## Parts Available?:

Location of Parts
<b>Stephanie Graff on 10-Sep-2019</b> Job Card#: [REDACTED] Part #: 19356262

## Problem Description

Symptoms/Complaints
<b>Stephanie Graff on 10-Sep-2019</b> Condition: Driver's seatbelt pretensioners cable broke in half with very slight wear evidence on cover Cause: See special policy 18127. However, the statement of "Before any damage occurs to the pretensioner cable itself, signs of wear will be visible on the pretensioner cable cover where it has been repeatedly bent over the seat side shield." was not true in this case. There was very slight discoloration in the cover, and the cable itself was broken into 2 pieces. Correction: Replaced seatbelt pretensioner.

Probable Cause
No records available

Corrective Action
No records available

## Issue Status

### *System Reference*

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External System Name	External System Issue ID
No records available	

Speak Up For Safety Comments
No records available

Additional Product Issue Information
No records available

Service Actions
No records available

**Is this part/component used on current program?:**

**Read Across Confirmed?:**

**Is a Program Action Plan Required?:**

Tech Specialist Comments
No records available

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## Issue Events

Date	Event	Code	Comment	Name
11-Sep-2019	Closed			Charles Rouleau

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## Memos

Date Sent	Subject	Issue Step	Sent By
No records available			

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## Attachments

Date	Title	Associated Step	Attached By
10-Sep-2019	1GCVKRECXGZ [REDACTED] 2016 SILVERADO .pptx	Field Performance Report	Stephanie Graff

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## Associations

### Associated Parents

Date	Subject	Issue Number	Issue Type	Issue Status	Current Step	Step Status	Step Roles	Associated By
No records available								

### Associated Children

Date	Subject	Issue Number	Issue Type	Issue Status	Current Step	Step Status	Step Roles	Associated By
10-Sep-2019	Seat Belt Pretensioner , Driver's Front Seat - Broke - 2016	<a href="#">2057427</a>	( PRTS ) PRTS Issue	Cancelled	Definition	Suspended	Definition Approver: Brian Combs, Originator: Robert Hartman Jr	Stephanie Graff