

Columbiana #1

Chevrolet Buick Olds Cadillac

www.cboc1.com
 Mailing: P.O. Box 6 Columbiana, Ohio 44408
 Shipping: 21 E. Railroad Street Columbiana, Ohio 44408
 (330) 482-3331 • Youngstown Line (330) 549-9866

[REDACTED]
 LISBON, OH [REDACTED]

SERVICE ADVISOR CLAY HELSEL

REPAIR ORDER NUMBER	DATE READY	STOCK NO.	VEHICLE IDENTIFICATION	CUST. NO.	TAG NO.	P.O. NO.	INVOICE NUMBER	INVOICE NO.
24JUN15	24JUN15	-15C-80	1G6AL1R36F0 [REDACTED]	[REDACTED]			24JUN15	[REDACTED]
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	CUST. PAY LABOR RATE	DELIVERY DATE	PREPARED BY	S/A
09:28	11:49	15	CADILLAC ATS	[REDACTED]	90.00	13NOV14	112	112
MILEAGE IN	MILEAGE OUT	LICENSE NO.						
3605	3605							

TECH.	TYPE	HOURS	DISPARTY	REMARKS	TOTAL
A	PERFORM RECALL #15119				
	CAUSE: REPLACE THE SUNROOF SWITCH				
	9101289 ROOF CONSOLE ACCESSORY SWITCH				(N/C)
	TRIM PLATE REPLACEMENT PER 15119				(N/C)
	152 WC				
	1 23366577 F-PLATE				(N/C)
	FC:				
	PART#: 23366577				
	COUNT: 1				
	CLAIM TYPE: ZPRT				
	AUTH CODE:				
B	CADILLAC PREMIUM CARE - OIL CHANGE				
	CAUSE: CADILLAC PREMIUM				
	0600503 CADILLAC PREMIUM CARE - OIL				
	CHANGE				
	152 WC				(N/C)
	1 19303249 (S) FILTER				(N/C)
	KIT				(N/C)
	6 19293000 5W30				(N/C)
	FC:				
	PART#: 19303249				
	COUNT: 1				
	CLAIM TYPE:				

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS,OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

I HEREBY ACKNOWLEDGE RECEIPT OF A COPY HEREOF.

X

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

(SIGNED) _____ DEALER, GENERAL MANAGER OR AUTHORIZED PERSON DATE _____

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[REDACTED]
 LISBON, OH [REDACTED]

SERVICE ADVISOR **CLAY HELSEL**

REPAIR ORDER WRITTEN	DATE READY	STOCK NO.	VEHICLE IDENTIFICATION	CUST. NO.	TAG NO.	P.O. NO.	INVOICE PRINTED	INVOICE NO.
24JUN15	24JUN15	-15C-80	1G6AL1R36F0 [REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	24JUN15	[REDACTED]
TIME IN	TIME READY	YEAR	MAKE & MODEL	PHONE NO.	COST. PAY LABOR RATE	DELIVERY DATE	PREPARED BY	S/A
09:28	11:49	15	CADILLAC ATS	[REDACTED]	90.00	13NOV14	112	112
MILEAGE IN	MILEAGE OUT	LICENSE NO.						
3605	3605							

TECH.	TYPE	HOURS	LUBRANT	REMARK	TOTAL
AUTH CODE:					
C	CHECK BELTS, HOSES AND TOP OFF FLUID LEVELS				
1A	CHECK BELTS, HOSES AND TOP OFF FLUID LEVELS				
	152 CP	0.00			0.00
D OUR SERVICE TEAM WOULD LIKE TO THANK YOU FOR YOUR BUSINESS					
TY OUR SERVICE TEAM WOULD LIKE TO THANK YOU FOR YOUR BUSINESS					
	112 CP	0.00			0.00

** PRE-INVOICE **	DESCRIPTION	TOTALS
	LABOR AMOUNT	0.00
	PARTS AMOUNT	0.00
	GAS,OIL, LUBE	0.00
	ESUBLET AMOUNT	0.00
	MISC. CHARGES	0.00
	TOTAL CHARGES	0.00
	LESS INSURANCE	0.00
	SALES TAX	0.00
	PLEASE PAY THIS AMOUNT	0.00

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THANK YOU FOR CHOOSING
 BUICK CADILLAC SERVICE
 YOUR GM SERVICE NEEDS. FOR YOU TO BE COMPLETELY SATISFIED IS OUR #1 GOAL!!!
 VISIT OUR STATE OF THE ART BODY SHOP FOR ALL OF YOUR REPAIR NEEDS BIG OR SMALL WE PROVIDE FREE BODY ESTIMATES ALL INSURANCES WELCOME.

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

(SIGNED) _____ DEALER, GENERAL MANAGER OR AUTHORIZED PERSON DATE _____

GSP-99184 (04/11) The Reynolds and Reynolds Company TO ORDER: www.reynolds.com 1-800-541-0986; fax: 1-800-531-9635

NUMBER	DATE CLOSED	MILEAGE	OP CODE	DESCRIPTION	OP CODE	DESCRIPTION	OP CODE	DESCRIPTION	OP CODE	DESCRIPTION
	26NOV14	50708	19CHM	INSTALL 'C/D PARTS		OUR SERVICE TE				
	17NOV14	24820	44P3808	CLEAN FOR DELLOT2		OTHER TIME 2				

SHOWN ABOVE ARE THE MOST RECENT SERVICES PERFORMED ON YOUR VEHICLE.

CURRENT MILEAGE 3605

BASED ON THE CURRENT MILEAGE OF YOUR VEHICLE, THE MANUFACTURER RECOMMENDS THAT THE SERVICES MARKED WITH AN 'X' BE PERFORMED NOW.

- WASHER
- DR AND DR. REAR DRIVERS
- SAFETY CHECK
- CHECK FLUID LEVELS
- SERVICE AIR CLEANER
- SERVICE BATTERY AND CHARGING SYSTEM
- SERVICE BRAKES
- SERVICE COOLING SYSTEM
- REPLACE AIR FILTER
- ROTTER TIES
- WHEEL BALANCE
- WAX FRONT WHEEL REARVIEW
- WAX FRONT WHEEL REARVIEW
- INSPECT BRAKES SYSTEM
- INSPECT SHOCKS, STRUTS AND STEERING
- INSPECT AND ADJUST ALL BELTS
- REPLACE WORN/CRACKED WIPER BLADES
- DOOR AND TRUNK DRAGS
- TUNE UP
- CAMBUSTROR OILSERVICE
- INSPECT AND ADJUST WIPER
- INSPECT AND TEST ELECTRICAL SYSTEM
- INSPECT AND TEST ELECTRICAL SYSTEM
- DRINK AND FLUSH COOLANT SYSTEM

Columbiana
 Chevrolet Buick Olds Cadillac
 www.cboc1.com
 Mailing: P.O. Box 6 Columbiana, Ohio 44408
 Shipping: 21 E. Railroad Street Columbiana, Ohio 44408
 (330) 422-2221 • Youngstown Line (330) 549-9866



EXCLUSION OF WARRANTIES
 Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased; and that in no event shall dealer be liable for incidental or consequential damages or commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties excluded by dealer include, but are not limited to, any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort.
 DATE: _____ SIGNED: X

CUST. NO. [REDACTED] STOCK NO. [REDACTED] TAG NO. [REDACTED] COLOR BLACK/DIAMOND PAGE 1 OF 1

DATE	IDENTIFICATION NUMBER	MILEAGE	DELIVER DATE	LICENSE NUMBER	YEAR	MAKE AND MODEL	WRITTEN BY
24JUN2015	1G6AL1R36F0 [REDACTED]	3605	13NOV14	[REDACTED]	15	CADILLAC ATS	112 [REDACTED]

I hereby authorize the repair work herein set forth to be performed on the undersigned vehicle using the necessary material and agree that you are not responsible for loss or damage to vehicle or contents left in vehicle in case of fire, theft or any other cause beyond your control or for any delay caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs herein. Not responsible for damage from breaking due to lack of estimate.

NAME [REDACTED] CITY/STATE/ZIP [REDACTED] HOME PHONE [REDACTED]

PRELIMINARY ESTIMATE \$ [REDACTED]

AUTHORIZED BY: X
 REVISED ESTIMATE(1) \$ [REDACTED] DATE [REDACTED] TIME [REDACTED] BY [REDACTED]

BILL TO: [REDACTED] P.O. NO. [REDACTED]

REVISED ESTIMATE(2) \$	ENGINE NO.	TRANSM. NO.	AXLE NO.	PROD. DATE	LABOR RATE
[REDACTED]	3.6 LITER SIDI DOHC				90.00

METHOD OF PAYMENT	SELLING DEALER	WARRANTY EXPIRES
CASH	20-525	

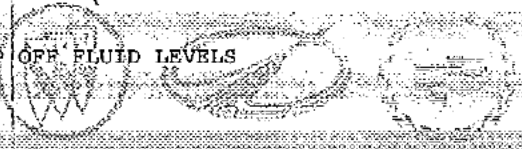
LABOR INSTRUCTIONS AND DESCRIPTION

#	DESCRIPTION	TOWING	AMOUNT
# B: 0600503	CADILLAC PREMIUM CARE OIL CHANGE		
# C 1A	CHECK BELTS, HOSES AND TOP OFF FLUID LEVELS		
# D: TY	OUR SERVICE TEAM WOULD LIKE TO THANK YOU FOR YOUR BUSINESS		

#152

Completed Recall

15% oil life



X

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(330) 482-3331 • Youngstown Line (330) 549-8866

LISBON, OH

SERVICE ADVISOR AARON M DORAZIO

REPAIR ORDER WRITTEN	DATE READY	STOCK NO.	VEHICLE IDENTIFICATION	TAG NO.	P.O. NO.	INVOICE PRINTED	INVOICE NO.
22FEB16	22FEB16	-15C-80	1G6AL1R36F0			22FEB16	
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	CUST. PAY LABOR RATE	DELIVERY DATE	PREPARED BY
09:32	11:09	15	CADILLAC ATS		90.00	13NOV14	108
MILEAGE IN	MILEAGE OUT	LICENSE NO.					
8255	8255						

TECH	TYPE	HOURS	DIAGNOSTIC	REPAIR	TOTAL
A CADILLAC PREMIUM CARE - OIL CHANGE					
CAUSE: MAINTANCKENPLAN					
0600503 CADILLAC PREMIUM CARE - OIL CHANGE					
	115	WC			(N/C)
1	19303249	(S) FILTER KIT			(N/C)
6	19293000	5W30			(N/C)
FC: PART#: 19303249					
COUNT: 1					
CLAIM TYPE:					
AUTH CODE:					
B CHECK BELTS, HOSES AND TOP OFF FLUID LEVELS					
1A CHECK BELTS, HOSES AND TOP OFF FLUID LEVELS					
	115	CP		0.00	0.00
C PERFORM RECALL 15568					
CAUSE: RECALL					
9101634 ROOF CONSOLE SWITCH TRIM PLATE REPLACEMENT PER 15568					
	115	WC			(N/C)
1	84009811	P-PLATE			(N/C)

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS,OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

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(SIGNED) _____ DEALER, GENERAL MANAGER OR AUTHORIZED PERSON DATE _____

GPN-98194 (04/11) The Reynolds and Reynolds Company TO ORDER: www.reynolds.com 1-800-541-9356

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[REDACTED]
 LISBON, OH [REDACTED]

SERVICE ADVISOR **AARON M DORAZIO**

REPAIR ORDER WRITTEN	DATE READY	STOCK NO.	VEHICLE IDENTIFICATION	PLATE NO.	TAG NO.	P.O. NO.	INVOICE PRINTED	INVOICE NO.
22FEB16	22FEB16	-15C-80	1G6AL1R36F0	[REDACTED]	[REDACTED]		22FEB16	[REDACTED]
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	CUST. PAY LABOR RATE	DELIVERY DATE	PREPARED BY	S/A
09:32	11:09	15	CADILLAC ATS	[REDACTED]	90.00	13NOV14	108	108
MILEAGE IN	MILEAGE OUT	LICENSE NO.						
8255	8255							

TECH	TYPE	HOURS	STATUS	REMARKS	TOTAL
FC:					
PART#:	84009811				
COUNT:	1				
CLAIM TYPE:	ZFAT				
AUTH CODE:					
D PERFORM RECALL 15404					
CAUSE: RECALL					
9101851 INFLATABLE RESTRAINT SENSING AND					
DIAGNOSTIC MODULE REPROGRAMMING PER					
15404					
FC:	PART#:	COUNT:			(N/C)
CLAIM TYPE:	ZFAT				
AUTH CODE:					
E OWNER STATES CHECK DRIVERS SIDE WINDOW-WILL					
TRAVEL UP 1/2 WAY AND GO DOWN					
CAUSE: PIC 6051-INFORMATION RELEASED-WIKNDOW					
NOC 2080358-AS PER DOCUMENT ID					
PIC60521-RELEARN PROCEDURE					
FC:	9090	PART#:	COUNT:		(N/C)
CLAIM TYPE:					

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS,OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

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I HEREBY ACKNOWLEDGE RECEIPT OF A COPY HEREOF.

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(SIGNED) _____ DEALER, GENERAL MANAGER OR AUTHORIZED PERSON DATE _____

GSP-68154 (04/11) The Reynolds and Reynolds Company TO ORDER: www.reynolds.com, 1-800-241-9996, fax 1-800-531-9035

Columbiana #1

Chevrolet Buick Olds Cadillac

LISBON, OH

www.cboc1.com
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 (330) 492-3331 · Youngstown Line (330) 549-9866

SERVICE ADVISOR **AARON M DORAZIO**

REPAIR ORDER WRITTEN	DATE READY	STOCK NO.	VEHICLE IDENTIFICATION	TAG NO.	P.O. NO.	INVOICE PRINTED	INVOICE NO.	
22FEB16	22FEB16	-15C-80	1G6AL1R36FC			22FEB16		
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	CUST. PAY LABOR RATE	DELIVERY DATE	PREPARED BY	SIA
09:32	11:09	15	CADILLAC ATS		90.00	13NOV14	108	108
MILEAGE IN	MILEAGE OUT	LICENSE NO.						
8255	8255							

AUTH CODE:

F OWNER STATES CHECK DRIVERS SIDE SEAT-MOVES WITH SEAT SET-HAS TO SHUT OFF VEHICLE TO ALLOW TO FINSHI MOVING

CAUSE: NO PROBLEM FOUND

2029939 KEYLESS ENTRY/THEFT ALARM/MEMORY SEATS/LIGHTING/POWER WINDOWS

CUSTOMER CONCERN NOT DUPLICATED

(CCND)

115 WC (N/C)

FC: 9090 PARTS COUNT

CLAIM TYPE:

AUTH CODE:

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS,OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

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HEREOF.

THANK YOU FOR CHOOSING BUICK CADILLAC SERVICE DEPARTMENT FOR ALL YOUR GM SERVICE NEEDS. FOR YOU TO BE COMPLETELY SATISFIED IS OUR #1 GOAL!!!

VISIT OUR STATE OF THE ART BODY SHOP FOR ALL OF YOUR REPAIR NEEDS BIG OR SMALL WE PROVIDE FREE BODY ESTIMATES ALL INSURANCES WELCOME.

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(SIGNED) _____ DEALER, GENERAL MANAGER OR AUTHORIZED PERSON DATE _____

CSP-98 04 (04/91) The Reynolds and Reynolds Company TO ORDER www.reynolds.com 1-800-544-4995 fax 1-800-531-9855

RO NUMBER	DATE CLOSED	MILEAGE	SV #	TYPE	OP CODE	DESCRIPTION	OP CODE	DESCRIPTION	OP CODE	DESCRIPTION	OP CODE	DESCRIPTION
	JUN15	36051252	WC910128			ROOF CONSOLE	4060050	CADILLAC PREMIUM		CHECK BELTS,	RTY	OUR SERVICE TE
	NOV14	5070819	CPM			INSTALL C/D PLTY		OUR SERVICE TE				
	NOV14	2482044	PI808			CLEAN FOR DELIOT2		OTHER TIME 2				

SHOWN ABOVE ARE THE MOST RECENT SERVICES PERFORMED ON YOUR VEHICLE.

CURRENT MILEAGE 8255

BASED ON THE CURRENT MILEAGE OF YOUR VEHICLE, THE MANUFACTURER RECOMMENDS THAT THE SERVICES MARKED WITH AN 'X' BE PERFORMED NOW.

- LUBRICATION
- OIL AND OIL FILTER CHANGE
- SAFETY CHECK
- CHECK BRAKE
- CHECK TIAO LEVELS
- SERVICE AIR CLEANER
- SERVICE BRAKES
- SERVICE BATTERY AND STARTING SYSTEM
- SERVICE COOLING AND HEATING SYSTEM
- SERVICE AIR FILTER
- WASH WAX
- WAX POLISH
- WAX FRONT WIPER SERVICE
- WIPER ADJUSTMENT
- WIPER EXHAUST SYSTEM
- WIPER MOTOR REPAIR/REPLACE
- WIPER NOISE REDUCTION AND SHIELDING
- WIPER AND WIPER BLADES
- WIPER WASH/WAX WIPER BLADES
- SCOUR AND SET BRAKE
- TAKE UP
- CONDUCTOR OVERHAUL
- SERVICE AIR COMPRESSOR
- ADJUST DRIVE SHAFT
- WASHER AND WAX
- SERVICE DRIVE SHAFT
- DRIVE AND RUSH COOLING SYSTEM

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EXCLUSION OF WARRANTIES

Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased; and that in no event shall dealer be liable for incidental or consequential damages or commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties excluded by dealer include, but are not limited to, any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort.

DATE: _____ SIGNED: X

CUST. NO.	STOCK NO.	TAG NO.	COLOR	BLACK/DIAMOND	PAGE 1 OF 2
DATE	IDENTIFICATION NUMBER	MILEAGE	DELIVER DATE	LICENSE NUMBER	YEAR
22FEB2016	1G6AL1R36P	8255	13NOV14		15
	NAME		MAKE AND MODEL	WRITTEN BY	PO NUMBER
			CADILLAC ATS	108	
I hereby authorize the repair work herein set forth to be performed on the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delay caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express acknowledgment is hereby acknowledged on above vehicle to accept the amount of repairs thereto. No responsibility for damage from testing due to lack of facilities.					
PRELIMINARY ESTIMATE \$ _____					
CITY/STATE/ZIP			HOME PHONE		
LIBSON OH					
AUTHORIZED BY: X			BILL TO:		
REVISED ESTIMATE(1) \$	DATE	TIME	BY	P.O. NO.	
REVISED ESTIMATE(2) \$					
ENGINE NO.			TRANS. NO.	AXLE NO.	LABOR RATE
3.6 LITER SIDI DOHC					90.00
DATE I WAS NOTIFIED & GAVE ABOVE REVISED ESTIMATES:			METHOD OF PAYMENT		
			CASH		
			SELLING DEALER		
			20-525		
			WARRANTY EXPENSE		

	LABOR INSTRUCTIONS AND DESCRIPTION	GAS/OIL/GREASE	AMOUNT
	CADILLAC PREMIUM CARE - OIL CHANGE LOF		3
# B	CHECK BELTS, HOSES AND TOP OFF FLUID LEVELS	TOWING	AMOUNT
# C	PERFORM RECALL 15958 Rep. for recall		
# D	PERFORM RECALL 15404 INSTAL. window bezel		9101634
# E	OWNER STATES CHECK DRIVERS SIDE WINDOW-WILL TRAVEL UP 1/2 WAY AND GO DOWN PIC6051 and Dec 10th 4050769 make key for window with X mild glass tip in Rep. for recall	SUBLETS P.O. NO.	2080358 - 1.2

Columbiana #1

Chevrolet Buick Olds Cadillac

www.cbac1.com
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 (330) 482-3331 • Youngstown Line (330) 549-9868

LISBON, OH

SERVICE ADVISOR AARON M DORAZIO

REPAIR ORDER NUMBER	DATE READY	STOCK NO.	VEHICLE IDENTIFICATION	CUST. NO.	TAG NO.	P.O. NO.	INVOICE PRINTED	INVOICE NO.
16AUG16	17AUG16	-15C-80	1G6AL1R36F				17AUG16	
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	CUST. PAY LABOR RATE	DELIVERY DATE	PREPARED BY	SA
09:59	08:56	15	CADILLAC ATS		90.00	13NOV14	108	108
MILEAGE IN	MILEAGE OUT	LICENSE NO.						
11274	11274							

FEEL	TYPE	HOURS	LAST ADPT	NET AMT	TOTAL
A CADILLAC PREMIUM CARE - OIL CHANGE					
CAUSE: CAD PRM CAER					
0600503 CADILLAC PREMIUM CARE - OIL CHANGE					
	134	WC			(N/C)
	1	19303249 (S) FILTER KIT			(N/C)
	6	19293000 SW30			(N/C)
0600513 CADILLAC PREMIUM CARE - TIRE ROTATION					
	134	WC			(N/C)
FC: PART# 19303249					
COUNT: 1					
CLAIM TYPE:					
AUTH CODE:					
B CHECK BELTS, HOSES AND TOP OFF FLUID LEVELS					
1A CHECK BELTS, HOSES AND TOP OFF FLUID LEVELS					
	134	CP		0.00	0.00
C WHEEL DAMAGE CHECK TIRE ALSO					
TR1 MOUNT AND BALANCE (1) TIRE					
	134	CP		19.95	19.95

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS,OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

I HEREBY ACKNOWLEDGE RECEIPT OF A COPY HEREOF.

X

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR 1 YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

SIGNED: _____ DEALER, GENERAL MANAGER OR AUTHORIZED PERSON DATE _____

Columbiana #1

Chevrolet Buick Olds Cadillac

www.cbac1.com
 Mailing: P.O. Box 6 Columbiana, Ohio 44408
 Shipping: 21 E. Railroad Street Columbiana, Ohio 44408
 (330) 482-3331 · Youngstown Line (330) 549-9866

LISBON, OH

SERVICE ADVISOR AARON M DORAZIO

REPAIR ORDER NUMBER	DATE READY	STOCK NO.	VEHICLE IDENTIFICATION	COST NO.	TAG NO.	P.O. NO.	INVOICE PRINTED	INVOICE NO.
16AUG16	17AUG16	-15C-80	1G6AL1R36F				17AUG16	
TIME IN	TIME READY	YEAR	MAKE & MODEL	VEHICLE IDENTIFICATION	CUST. PAY LABOR RATE	DELIVERY DATE	PREPARED BY	DATE
09:59	08:56	15	CADILLAC ATS		90.00	13NOV14	108	108
MILEAGE IN	MILEAGE OUT	LICENSE NO.						
11274	11274							

TECH	TYPE	HOURS	DISTANCE	REPAIR	TOTAL
1	22798002	C2553518	287.88	287.88	287.88
SUBB WHEEL REPAIR(RIMZ) PO#156328					
	CP		100.00		100.00
D. CUSTOMER NEEDS ALTERNATE TRANSPORTATION					
SS SEE STORY					
	134	CP	0.00		0.00
E OUR SERVICE TEAM WOULD LIKE TO THANK YOU FOR					
YOUR BUSINESS					
TY OUR SERVICE TEAM WOULD LIKE TO THANK					
YOU FOR YOUR BUSINESS					
	134	CP	0.00		0.00
SHOP SUPPLIES					
					1.20

DESCRIPTION	TOTALS
LABOR AMOUNT	19.95
PARTS AMOUNT	287.88
GAS,OIL, LUBE	0.00
SUBLET AMOUNT	100.00
MISC. CHARGES	1.20
TOTAL CHARGES	409.03
LESS INSURANCE	0.00
SALES TAX	29.66
PLEASE PAY THIS AMOUNT	438.69

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or

THANK YOU FOR CHOOSING COLUMBIANA CHEVROLET BUICK CADILLAC SERVICE DEPARTMENT FOR ALL YOUR GM SERVICE NEEDS. FOR YOU TO BE COMPLETELY SATISFIED IS OUR #1 GOAL!!! VISIT OUR STATE OF THE ART BODY SHOP FOR ALL OF YOUR REPAIR NEEDS BIG OR SMALL WE PROVIDE FREE BODY ESTIMATES ALL INSURANCES WELCOME.

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER, THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH AN ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

SIGNED: _____ DEALER, GENERAL MANAGER OR AUTHORIZED PERSON DATE

Columbiana #1

Chevrolet Buick Olds Cadillac

www.cboc1.com
 Mailing: P.O. Box 6 Columbiana, Ohio 44408
 Shipping: 21 E. Railroad Street Columbiana, Ohio 44408
 (330) 482-3331 • Youngstown Line (330) 549-9866

LISBON, OH

SERVICE ADVISOR **AARON M DORAZIO**

REPAIR ORDER WRITTEN	DATE READY	STOCK NO.	VEHICLE IDENTIFICATION	CUST. NO.	TAG NO.	P.O. NO.	INVOICE PRINTED	INVOICE NO.
19AUG16	23AUG16	-15C-80	1G6AL1R36F0				23AUG16	
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	CUST. PAY LABOR RATE	DELIVERY DATE	PREPARED BY	
11:56	15:24	15	CADILLAC ATS		90.00	13NOV14	108	108
MILEAGE IN	MILEAGE OUT	LICENSE NO.						
11307	11307							

TECH	TYPE	HOURS	CUSTOMER	REMARKS	TOTAL
A				OWNER STATES CHECK BLEMISH ON DOOR PANEL LEFT SIDE CAUSE: INSTALLED DOOR PANEL FOR CUSTOMER ENTHUSIASM/CUSTOMER ADDAMENT ABOUT DISCOLORATION OF DOOR PANEL 1042930 FRONT SIDE DOOR UPPER TRIM PANEL REPLACEMENT 134 WC (N/C) 1 23221005 F-TRIM (N/C) FC: 2029 PART# 23221005 COUNT: 1 CLAIM TYPE: AUTH CODE:	
B				OWNER STATES CHECK SEAT BELT BUCKLE DRIVERS SIDE-SEPERATED BUCKEL CAUSE: BUCKLE SEPERATED: 6440020 FRONT SEAT BELT BUCKLE REPLACEMENT 134 WC (N/C) 1 19260972 TENSIONER (N/C) KIT FC: 2041	

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS,OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

I HEREBY ACKNOWLEDGE RECEIPT OF A COPY HEREOF.

X

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

(SIGNED) _____ DEALER, GENERAL MANAGER OR AUTHORIZED PERSON DATE _____

FILE COPY

Columbiana #1

Chevrolet Buick Olds Cadillac

www.oboc1.com
 Mailing: P.O. Box 6 Columbiana, Ohio 44408
 Shipping: 21 E. Railroad Street Columbiana, Ohio 44408
 (330) 482-3331 · Youngstown Line (330) 649-9866

LISBON, OH

SERVICE ADVISOR **AARON M DORAZIO**

REPAIR ORDER NUMBER	DATE READY	STOCK NO.	VEHICLE IDENTIFICATION	CUST. NO.	TAG NO.	P.O. NO.	INVOICE PRINTED	INVOICE NO.
19AUG16	23AUG16	-15C-80	1G6AL1R36F0				23AUG16	
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	CUST. PAY LABOR RATE	DELIVERY DATE	PREPARED BY	S/A
11:56	15:24	15	CADILLAC ATS		90.00	13NOV14	108	108
MILEAGE IN	MILEAGE OUT	LICENSE NO.						
11307	11307							

TECH.	TYPE	HOURS	US/MAST	REVS/ST	TOTAL
PART#: 19260972					
COUNT: 1					
CLAIM TYPE:					
AUTH. CODE:					
OUR SERVICE TEAM WOULD LIKE TO THANK YOU FOR YOUR BUSINESS					
TY OUR SERVICE TEAM WOULD LIKE TO THANK YOU FOR YOUR BUSINESS					
134 19SP (N/C)					
1 9596863 NUT (N/C)					

Picked up & Delivered to Customer

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS,OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle to any of the staff or any other cause beyond your ability of parts or or transporter. I permission to operate highways or elsewhere tion. An express on above vehicle to

THANK YOU FOR CHOOSING COLUMBIANA CHEVROLET BUICK CADILLAC SERVICE DEPARTMENT FOR ALL YOUR GM SERVICE NEEDS. FOR YOU TO BE COMPLETELY SATISFIED IS OUR #1 GOAL!!! VISIT OUR STATE OF THE ART BODY SHOP FOR ALL OF YOUR REPAIR NEEDS BIG OR SMALL WE PROVIDE FREE BODY ESTIMATES ALL INSURANCES WELCOME.

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(SIGNED) _____ DEALER, GENERAL MANAGER OR AUTHORIZED PERSON DATE _____

FILE COPY

GSP-66184 (0-11) The Reynolds and Reynolds Company TO PREP: www.reynolds.com; 1-800-341-0035; Fax: 410-531-6055

Columbiana #1

Chevrolet Buick Olds Cadillac

www.cboc1.com
 Mailing: P.O. Box 6 Columbiana, Ohio 44408
 Shipping: 21 E. Railroad Street Columbiana, Ohio 44408
 (330) 482-3331 · Youngstown Line (330) 649-9866

LISBON, OH

SERVICE ADVISOR **AARON M DORAZIO**

REPAIR ORDER NUMBER	DATE READY	STOCK NO.	VEHICLE IDENTIFICATION	TAG NO.	P.O. NO.	INVOICE PRINTED	INVOICE NO.
15FEB17	15FEB17	-15C-80	1G6AL1R36F			15FEB17	
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	CUST. PAY LABOR RATE	DELIVERY DATE	PREPARED BY
09:23	15:30	15	CADILLAC ATS		90.00	13NOV14	108
MILEAGE IN	MILEAGE OUT	LICENSE NO.					
14419	14419						

A CADILLAC PREMIUM CARE - OIL CHANGE CAUSE: CAD PRM CARE 0600503 CADILLAC PREMIUM CARE - OIL CHANGE 121 WC (N/C) 1 19303249 (S) FILTER KIT (N/C) 6 19293000 5W30 (N/C) FC: PART#: 19303249 COUNT: 1 CLAIM TYPE: AUTH CODE:							
B CHECK FOR PREMIUM CARE ROTATION CAUSE: CAD PRM CARE 0600513 CADILLAC PREMIUM CARE - TIRE ROTATION 121 WC (N/C)							
C OWNER STATES CHECK FOR NOISE ON INITIAL BRAKE APPLY-SQUEEL IN MORNING CAUSE: DOCUMENT ID# FOR BRAKE NOISE BRAKE SQUEELING 2480038 APPLY LUBRICANT TO FRONT BRAKE							

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS,OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

I HEREBY ACKNOWLEDGE RECEIPT OF A COPY HEREOF.

X

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(SIGNED) _____ DEALER, GENERAL MANAGER OR AUTHORIZED PERSON DATE _____

Columbiana #1

Chevrolet Buick Olds Cadillac

www.cboc1.com
 Mailing: P.O. Box 6 Columbiana, Ohio 44408
 Shipping: 21 E. Railroad Street Columbiana, Ohio 44408
 (330) 482-3331 • Youngstown Line (330) 649-9866

LISBON, OH

SERVICE ADVISOR **AARON M DORAZIO**

REPAIR ORDER WRITTEN	DATE READY	STOCK NO.	VEHICLE IDENTIFICATION	TAG NO.	P.O. NO.	INVOICE DATED	INVOICE NO.
15FEB17	15FEB17	-15C-80	1G6AL1R36F0			15FEB17	
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	COST. PAY LABOR RATE	DELIVERY DATE	PREPARED BY
09:23	15:30	15	CADILLAC ATS		90.00	13NOV14	108
MILEAGE IN	MILEAGE OUT	LICENSE NO.					
14419	14419						

TECH	TYPE	HOURS	DIAGNOSTIC	NET AMT	TOTAL
PADS PER PI0917B					
	121	WC			(N/C)
1 19303310 LUBRICANT					
PC: 9090					
PART#: 19303310					
COUNT: 1					
CLAIM TYPE:					
AUTH CODE:					
D CUSTOMER STATES CHECK SHIFTING OPERATION STATES SHIFTS HARSH WHEN DOWNSHIFTING CAUSE: BRAKE NOISE/SS SEE STORY					
	121	CP		0.00	0.00
E OWNER STATES CHECK DRIVERS SIDE DOOR PANEL-NO SECURED CAUSE: BRAKE NOISE					
1042980 FRONT SIDE DOOR TRIM PANEL REPLACEMENT					
	121	WC			(N/C)
PC: 2011 PART#: COUNT:					
CLAIM TYPE:					
AUTH CODE:					

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS,OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

I HEREBY ACKNOWLEDGE RECEIPT OF A COPY HEREOF.

X

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(SIGNED) _____ DEALER, GENERAL MANAGER OR AUTHORIZED PERSON DATE _____

GM-98104 (9/96) The Reynolds and Reynolds Company TO ORDER: www.reynolds.com 1-800-241-9898 fax: 1-605-581-9825

Columbiana #1

Chevrolet Buick Olds Cadillac

www.cboc1.com
 Mailing: P.O. Box 6 Columbiana, Ohio 44408
 Shipping: 21 E. Railroad Street Columbiana, Ohio 44408
 (330) 482-3331 - Youngstown Line (330) 649-9866

LISBON, OH

SERVICE ADVISOR: AARON M DORAZIO

REPAIR ORDER NUMBER	DATE READY	STOCK NO.	VEHICLE IDENTIFICATION	CUST. NO.	TAG NO.	P.O. NO.	INVOICE PRINTED	INVOICE NO.
15FEB17	15FEB17	-15C-80	1G6AL1R36F0	4246633			15FEB17	
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	CUST. PAY LABOR RATE	DELIVERY DATE	PREPARED BY	S/A
09:23	15:30	15	CADILLAC ATS		90.00	13NOV14	108	108
MILEAGE IN	MILEAGE OUT	LICENSE NO.						
14419	14419							

OWNER STATES CHECK DRIVERS SIDE WINDOW-- (STATES GOES UP THEN HITS ON TOP AND GOES DOWN)
 CAUSE: PROGRAM WINDOW OPERATION
 2029939 KEYLESS ENTRY/THEFT ALARM/MEMORY SEATS/LIGHTING/POWER WINDOWS - CUSTOMER CONCERN NOT DUPLICATED (CCND)
 121 WC (N/C)
 FC: 9998 PARTS COUNT:
 CLAIM TYPE:
 AUTH=CODE:
 OUR SERVICE TEAM WOULD LIKE TO THANK YOU FOR YOUR BUSINESS
 TY OUR SERVICE TEAM WOULD LIKE TO THANK YOU FOR YOUR BUSINESS
 121 CP 0.00 0.00

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS,OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express merchant's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

THANK YOU FOR CHOOSING BUICK CADILLAC SERVICE
 YOUR GM SERVICE NEEDS. FOR YOU TO BE COMPLETELY SATISFIED IS OUR #1 GOAL!!!
 VISIT OUR STATE OF THE ART BODY SHOP FOR ALL OF YOUR REPAIR NEEDS BIG OR SMALL WE PROVIDE FREE BODY ESTIMATES ALL INSURANCES WELCOME.

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH AN ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (3) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

(SIGNED): _____ DEALER, GENERAL MANAGER OR AUTHORIZED PERSON DATE _____

FILE COPY

RO NUMBER	DATE CLOSED	MILEAGE	SW	OP CODE	DESCRIPTION	OP CODE	DESCRIPTION	OP CODE	DESCRIPTION	OP CODE	DESCRIPTION
	23AUG16	113070834	WC104293		FRONT SIDE DOOR	0644002	FRONT SEAT BELT		OUR SERVICE TE		
	17AUG16	112740834	WC060050		CADILLAC PREMIUM	060051	CADILLAC PREMIUM	1A	CHECK BELTS, HTR1		MOUNT AND BALA
				9999	WHEEL REPAIR (RSS		SEE STORY		OUR SERVICE TE		
	22FEB16	82550018	WC060050		CADILLAC PREMIUM	1A	CHECK BELTS	0910163	ROOF CONSOLE	0910185	INFLATABLE RES
				NOC	2080358-AS PER	202993	KEYLESS ENTRY				
	24JUN15	36091252	WC910128		ROOF CONSOLE	A060050	CADILLAC PREMIUM	1A	CHECK BELTS, HTY		OUR SERVICE TE
	26NOV14	5070819	CRM		INSTALL C/D P/HTY		OUR SERVICE TE				

SHOWN ABOVE ARE THE MOST RECENT SERVICES PERFORMED ON YOUR VEHICLE.

CURRENT MILEAGE 14419

BASED ON THE CURRENT MILEAGE OF YOUR VEHICLE, THE MANUFACTURER RECOMMENDS THAT THE SERVICES MARKED WITH AN 'X' BE PERFORMED NOW.

- USE/REASON
- OIL AND OR FLUID CHANGES
- SAFETY CHECK
- CHECK FLUID LEVELS
- SERVICE AIR CLEANER
- SERVICE BATTERY
- SERVICE BATTERY AND STARTING SYSTEM
- SERVICE COOLING SYSTEM
- REPLACE/REPAIR/ADJUST BRAKES
- REPLACE/REPAIR/ADJUST STEERING
- WHEEL BALANCE
- WAX/PROTECT WAX/SEALANTS
- RESET AND REPROGRAM
- RESET/REPROGRAM SYSTEM
- REPAIR AND SERVICE BRAKES
- REPLACE/REPAIR/ADJUST AIR BELTS
- REPLACE/REPAIR/ADJUST WIPER BLADES
- SCOP/AND LEFT SIDE
- TUNE UP
- CARBURETOR OVERHAUL
- SERVICE AIR CLEANER
- ADJUST PARKING BRAKE
- REPAIR AND TEST ELECTRICAL SYSTEM
- SERVICE SUPPLEMENTAL
- SPARK AND PLUG GROUPS SYSTEM

Columbiana

Chevrolet Buick Olds Cadillac

www.cboc1.com
 Mailing: P.O. Box 6 Columbiana, Ohio 44408
 Shipping: 21 E. Railroad Street Columbiana, Ohio 44408
 (330) 482-3331 • Youngstown Line (330) 549-9866



EXCLUSION OF WARRANTIES
 Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased; and that in no event shall dealer be liable for incidental or consequential damages or commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties excluded by dealer include, but are not limited to, any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort.

CUSTOMER STOCK NO. TAG NO. COLOR BLACK/DIAMOND PAGE 2 OF 2

DATE	IDENTIFICATION NUMBER	MILEAGE	DELIVER DATE	LICENSE NUMBER	YEAR	MAKE AND MODEL	WRITTEN BY	RS NUMBER
15FEB2017	1G6AL1R36F0	14419	13NOV14		15	CADILLAC ATS	108	

I hereby authorize the repair work herein set forth to be performed and agree that you are not responsible for loss or damage to the vehicle in case of fire, theft or any other cause beyond your control. I grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express warranty is hereby acknowledged on above vehicle to assure the amount of repair thereon. I am responsible for damage from freezing due to lack of antifreeze.

NAME: [REDACTED]
 CITY/STATE/ZIP: LISBON OH [REDACTED]
 BILL TO: [REDACTED] P.O. NO. [REDACTED]
 ** WALTER **

REVISOR	DATE	TIME	BY	ENGINE NO.	TRANSM. NO.	AXLE NO.	PROD. DATE	LABOR RATE
1				3.6 LITER SIDI DOHC				90.00

I HEREBY ACKNOWLEDGE THAT I WAS NOTIFIED & GAVE ORAL APPROVAL OF THE ABOVE REVISED ESTIMATES:

CUSTOMER SIGNATURE: [REDACTED]

LINE	OP CODE	LABOR INSTRUCTIONS AND DESCRIPTION	GAS/OIL/GREASE	AMOUNT
# F	121	OWNER STATES CHECK DRIVERS SIDE WINDOW - (STATES GOES UP THEN HITS ON TOP AND GOES DOWN) RESEARCH WINDOW FUNCTION'S RE-CALIBRATE. SEE INDEX FEATURE & ADJ REAR ROW CHANNEL + VA STEPS.		
# G	TY	OUR SERVICE TEAM WOULD LIKE TO THANK YOU FOR YOUR BUSINESS	TOWING	AMOUNT
			MISC. CHARGES	AMOUNT
			SUBLET'S P.O. NO.	AMOUNT

2028939
3

X

Columbiana #1

Chevrolet Buick Olds Cadillac

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 Shipping: 21 E. Railroad Street Columbiana, Ohio 44408
 (330) 482-3331 • Youngstown Line (330) 649-9866

LISBON, OH

SERVICE ADVISOR CLAY HELSEL

REPAIR ORDER WRITTEN	DATE READY	STOCK NO.	VEHICLE IDENTIFICATION	CUSTOMER	TAG NO.	P.O. NO.	INVOICE PRINTED
21FEB17	23FEB17	-15C-80	1G6AL1R36F0				23FEB17
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	CUST. PAY LABOR RATE	DELIVERY DATE	PREPARED BY
11:10	12:38	15	CADILLAC ATS		90.00	13NOV14	112
MILEAGE IN	MILEAGE OUT	LICENSE NO.					
14459	14459						

TECH: TYPE: HOURS: DISTANCE: PAYMENT: TOTAL:

A THE CUSTOMER STATES THE VEHICLE SHUT OFF BUT WOULD NOT COME OUT OF ACCESSORY MODE, THE DASH AND DOOR HANDLES STAY LIT UP AND IN THE MIDDLE OF THE NIGHT THE ALARM WAS GOING OFF. WHEN ATTEMPTING TO START THE VEHICLE IN THE MORNING THE VEHICLE WAS IN BATTERY SAVER MODE AND THE THEFT LIGHT WAS ON

CAUSE: BATTERY REPLACEMENT EXTRA TIME NEEDED FOR EXCESSIVE DIAGNOSIS

4041510 BATTERY REPLACEMENT
 119 WC (N/C)
 88864541 BATT48AGM (N/C)

FC: 6581
 PART#: 88864541
 COUNT: 1
 CLAIM TYPE:
 AUTH CODE:

AFTER CHECKING OPERATION WE FOUND THE BATTERY WAS NEEDED, EXTRA TIME WAS NEEDED FOR EXCESSIVE DIAGNOSIS

B** OUR SERVICE TEAM WOULD LIKE TO THANK YOU FOR YOUR BUSINESS

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

I HEREBY ACKNOWLEDGE RECEIPT OF A COPY HEREOF.

X

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER, THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

(SIGNED) _____ DEALER, GENERAL MANAGER OR AUTHORIZED PERSON DATE _____

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Columbiana #1

Chevrolet Buick Olds Cadillac

www.cboc1.com
 Mailing: P.O. Box 6 Columbiana, Ohio 44408
 Shipping: 21 E. Railroad Street Columbiana, Ohio 44408
 (330) 482-3331 - Youngstown Line (330) 549-9868

[Redacted]
 LISBON, OH [Redacted]
 SERVICE ADVISOR **CLAY HELSEL**

REPAIR ORDER NUMBER	DATE READY	STOCK NO.	VEHICLE IDENTIFICATION	CUSTOMER NO.	TAG NO.	P.O. NO.	INVOICE PRINTED	INVOICE NO.
21FEB17	23FEB17	-15C-80	1G6AL1R36FC	[Redacted]	[Redacted]	[Redacted]	23FEB17	[Redacted]
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	COST PAY LABOR RATE	DELIVERY DATE	PREPARED BY	S/A
11:10	12:38	15	CADILLAC ATS	[Redacted]	90.00	13NOV14	112	112
MILEAGE IN	MILEAGE OUT	LIENSE NO.						
14459	14459							

TY OUR SERVICE TEAM WOULD LIKE TO THANK YOU FOR YOUR BUSINESS

112 CP 0.00 0.00

**** HUMAN MACHINE INTERFACE CONTROL MODULE REPROGRAMMING WITH SPS**

CAUSE: REPROGRAMMED THE HMI MODULE FOR THE CONCERN OF THE VEHICLE NOT SHUTTING OFF

2810345 HUMAN MACHINE INTERFACE CONTROL MODULE REPROGRAMMING WITH SPS

119 WC (N/C)

FC: 9096 PARTS COUNT:

CLAIM TYPE:

AUTH-CODE:

REPROGRAMMED THE HMI MODULE FOR THE CONCERN OF THE VEHICLE NOT SHUTTING OFF

Line "A"

A Policy Decision
 B Other Labour Hours
 C Net Item Excessive
 J Waive Deductible
 M Mileage Rollback

P Part Ceiling Exceeded
 R Repeat/Related Repair
 Elite Authorization
 Elite Authorization

SIGN TIME-DATE-DOCUMENT REASON

*Normal 2/23/17 2:38pm
 For Excessive Diagnosis
 of an Intermittent
 Electrical Issue.*

**** PRE-INVOICE ****

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS,OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

Added Operation Line *BSC*

Date *2/21/17* Time *11:30am* p.m.

SIGN AND DOCUMENT REASON

*Normal Serv. Mgr.
 Cust. Requested us
 To look at*

THANK YOU FOR BEING FROM YOUR SERVICE TEAM.

MARTY AARON CLAY AND MIKE

FROM YOUR PARTS TEAM:

RICK TERRY AND MIKE

AND FROM YOUR BODY SHOP TEAM:

LEE AND BOB

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN, SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER, THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

(SIGNED) _____ DEALER, GENERAL MANAGER OR AUTHORIZED PERSON DATE _____

117- FOUND SEARCH INCONCLUSIVE, CK. POSS. CAUSES OF LOW VOLTAGE COORS, PERF. GRB BATT. DIAG., FOUND AFTER 1 1/2 HR. CHANGE TIME BATT. FAILED, REPEAT BATT, CLEAN ALL COORS, TEST ALL SW, OF NOT SWITCHING OFF. (POSS. DUE TO BATT CONCERN) PERF. BATT. SEARCH FOR REPAIRMAN BATT CONCERN, FOUND HMI. USB UPDATE FOR NUMBERS CONCERN, VERIFY CURRENT SOFTWARE VERSION & UPDATE HMI MOD.

A Policy Decision P Part Ceiling Exceeded
 Other Labour Hours R Repeat/Related Repair Live "A"
 H Net Item Excessive Elite Authorization
 J Waive Deductible Elite Authorization
 M Mileage Rollback
 SIGN-TIME-DATE-DOCUMENT REASON
 M. Williams Serv. Men. 2/23/13 2:30 PM

For Excessive Diagnostic of Intermittent Electrical Issue.

Includes
 119
 1.4
 OFF: 23 9
 ON: 23 7.7
 M. Williams
 2/23/13

STRAIGHT TIME (HRS)	FLAT RATE PRICE	R.O. NO. (Est. No.)	TIME	OFFER	ON
119	15ATS		1.7	22 16.5	22 14.8